



**Western Cape
Government**

Community Safety

*Preliminary results of
Policing Needs and Priorities
Public Accountability Meeting*

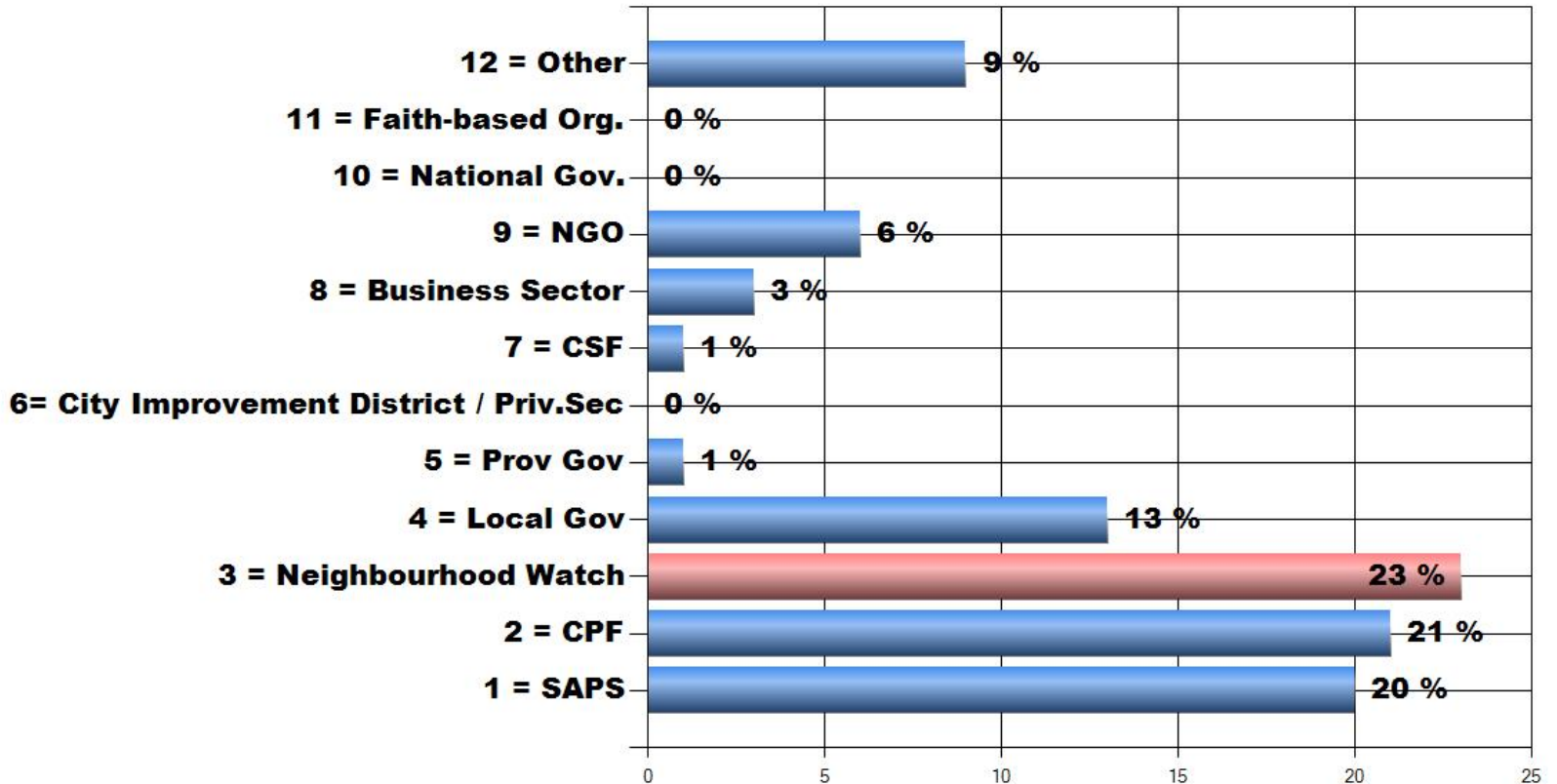
CERES CLUSTER: 23 AUGUST 2014

METHODOLOGY

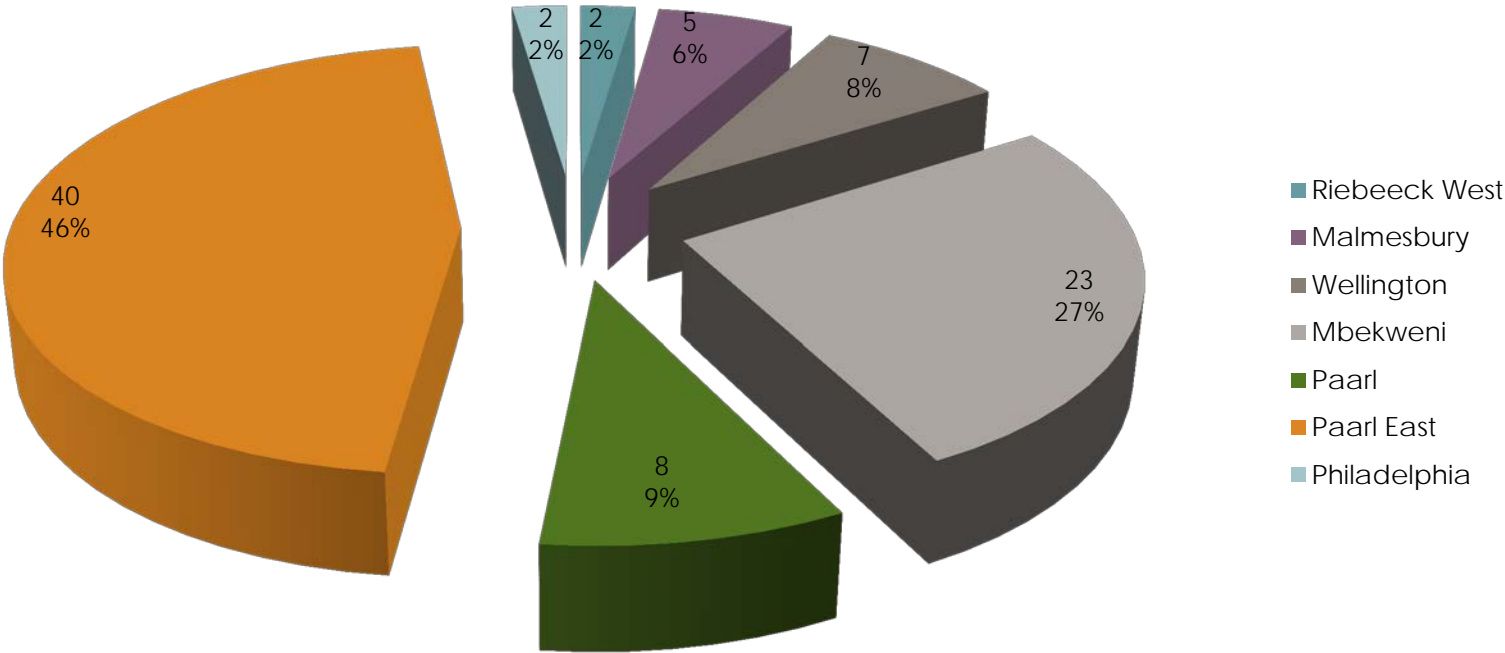
- Data collection: Crowd sourcing technology
- Data collection tool: Closed-ended questionnaire
- Number of respondents: 87
- Number of stations participated: 5 police stations within Stellenbosch Cluster
namely , Ceres, Wolseley , Prins Alfred Hamlet , Tulbagh , Saron , Porterville
- First level analysis: Frequency intervals
- Demographic data excluded

REPRESENTATION PER STAKEHOLDER GROUP

Please indicate which stakeholder group you represent [Dem 1 of 4] [NOV=65]

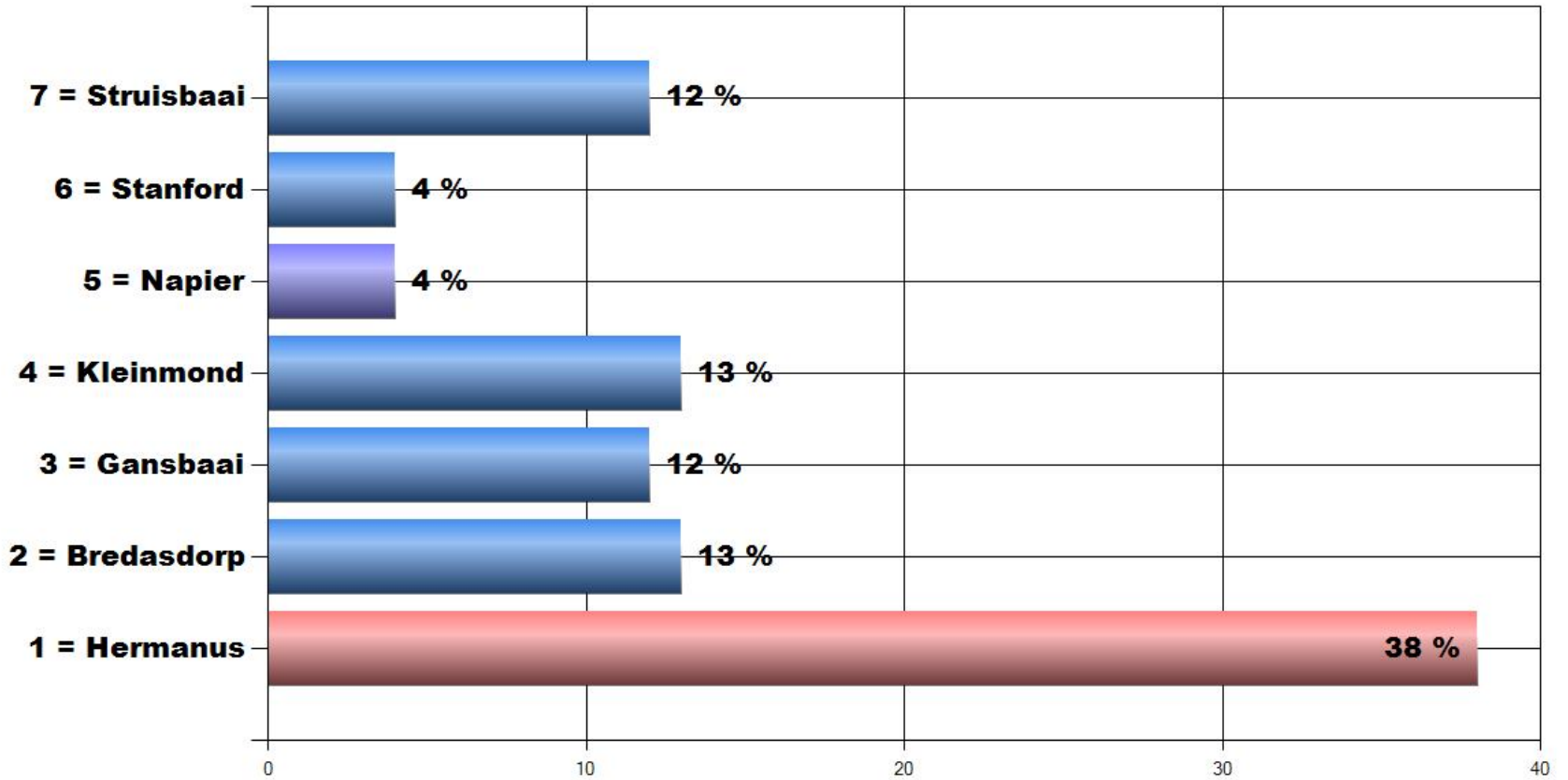


REPRESENTATION PER PRECINCT

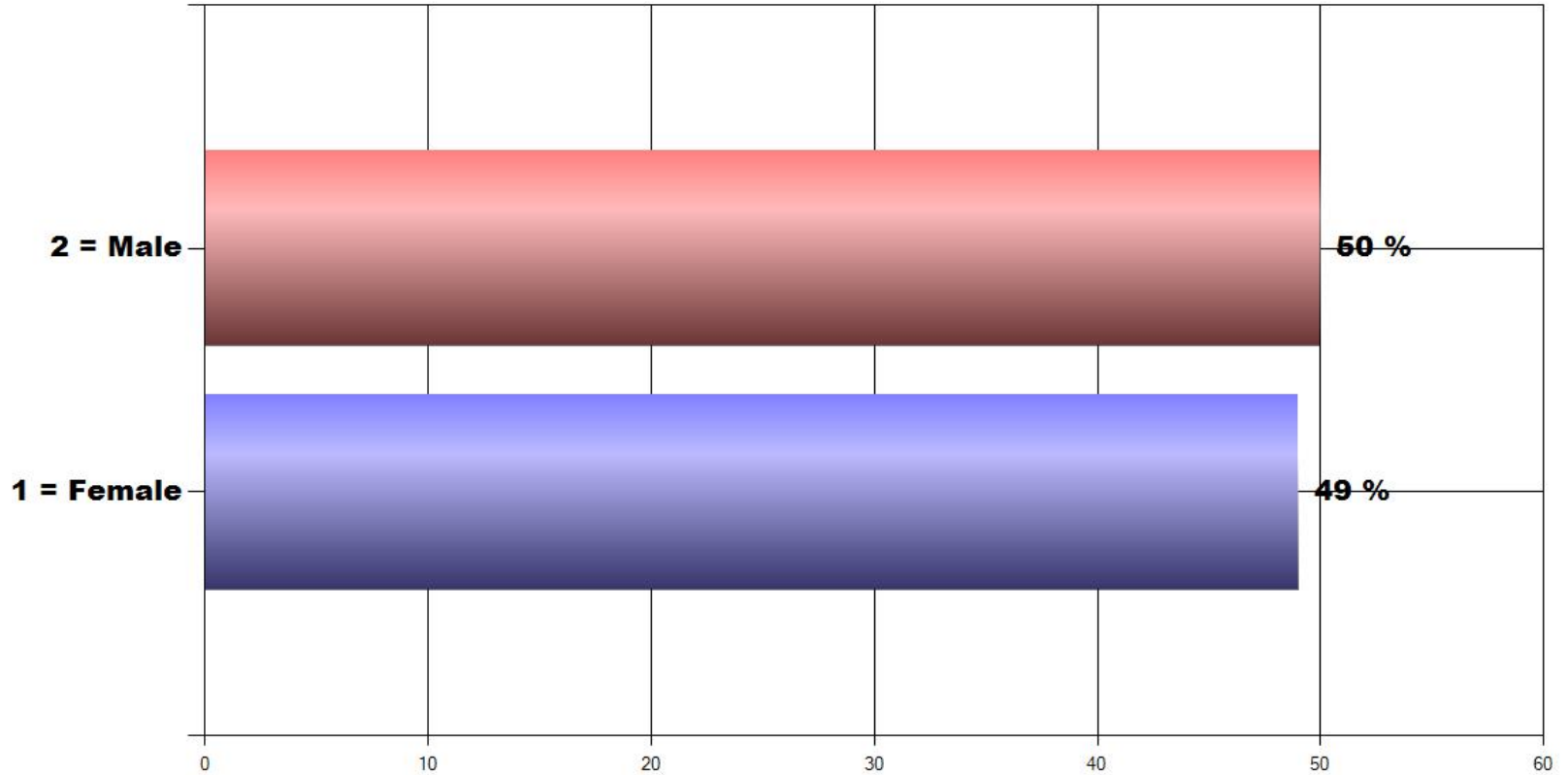


REPRESENTATION PER SECTOR

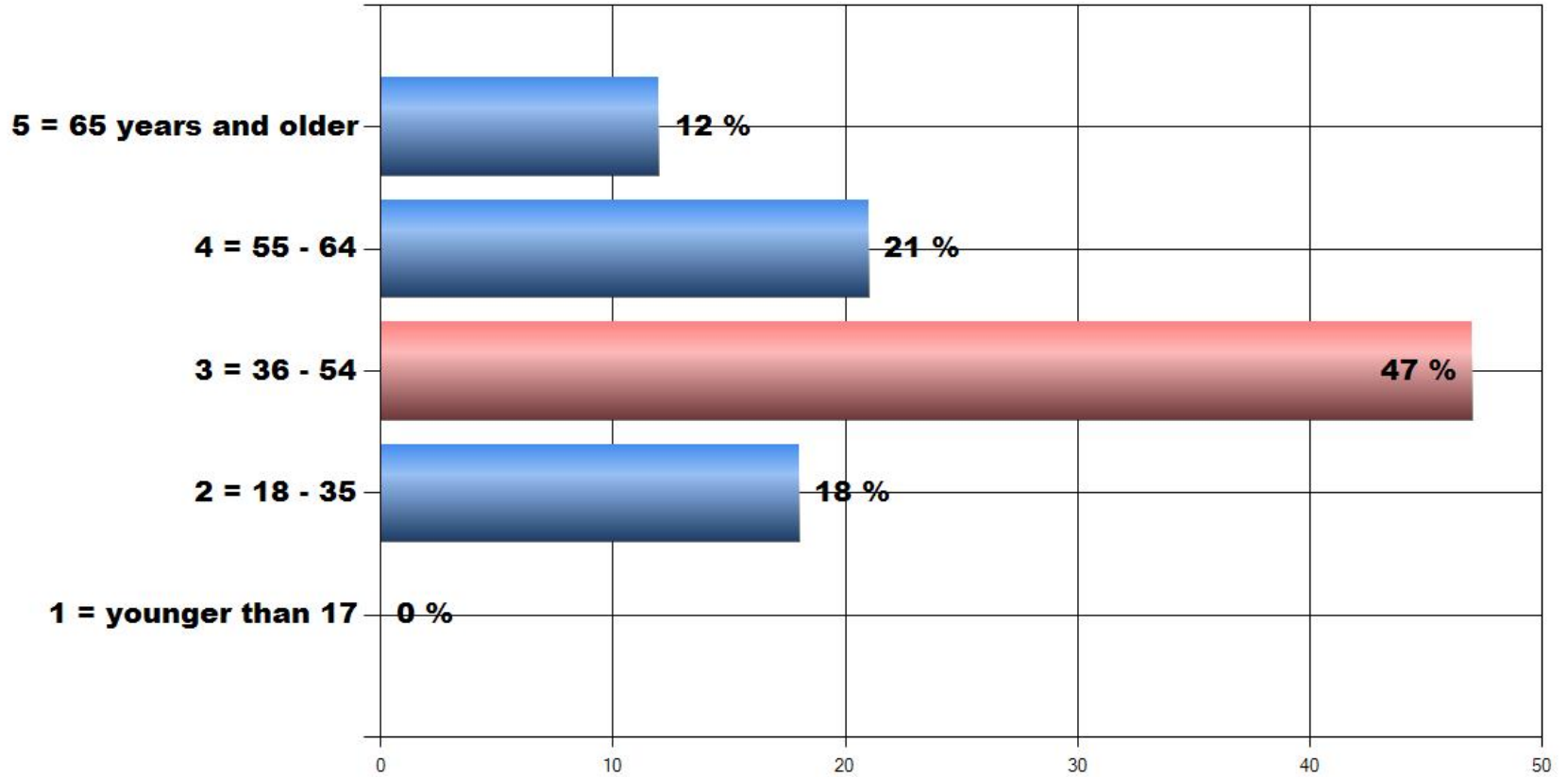
Please indicate in which police station precinct you reside [Dem 2 of 4] [NOV=65]



Select your gender [Dem 3 of 4] [NOV=65]

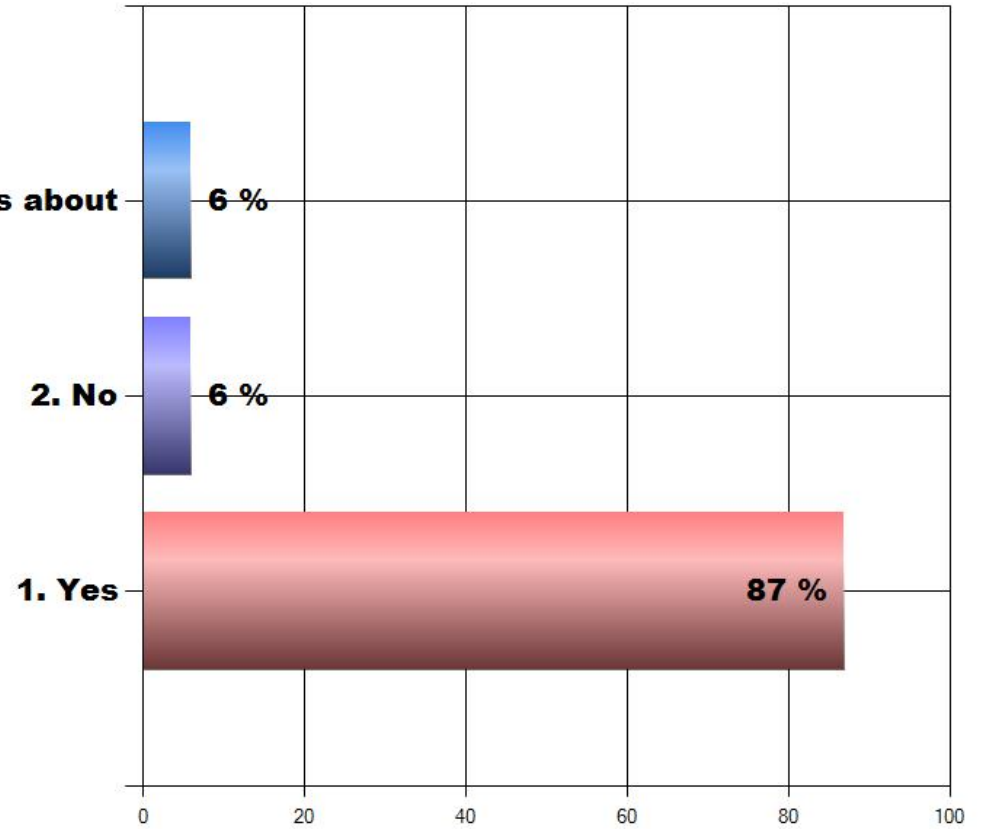


Please indicate your age group [Dem 4 of 4] [NOV=65]

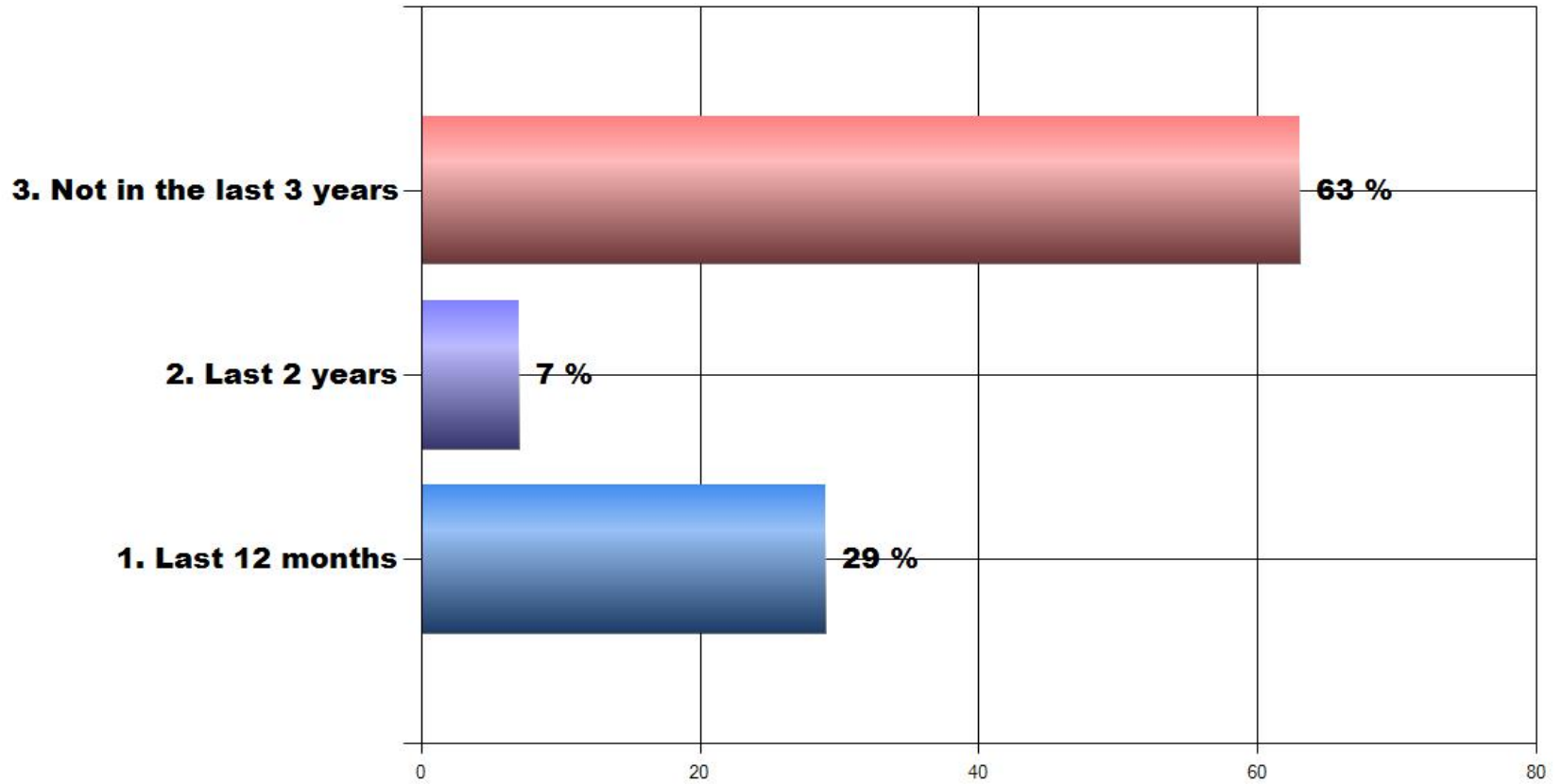


1. Do you know in which police sector you reside? Item 1 of 28 [NOV = 65]

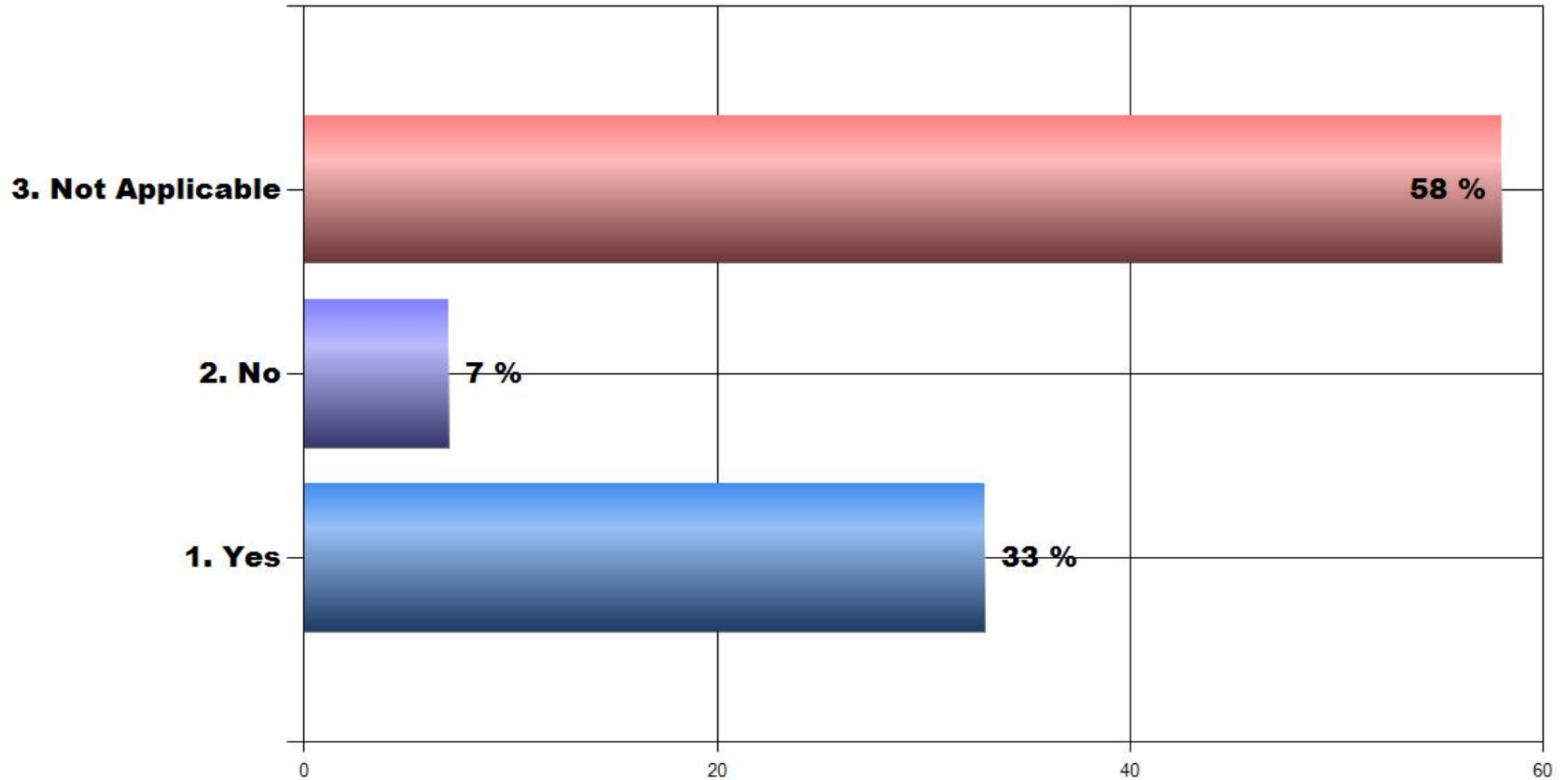
3. Do not know what sector policing is about



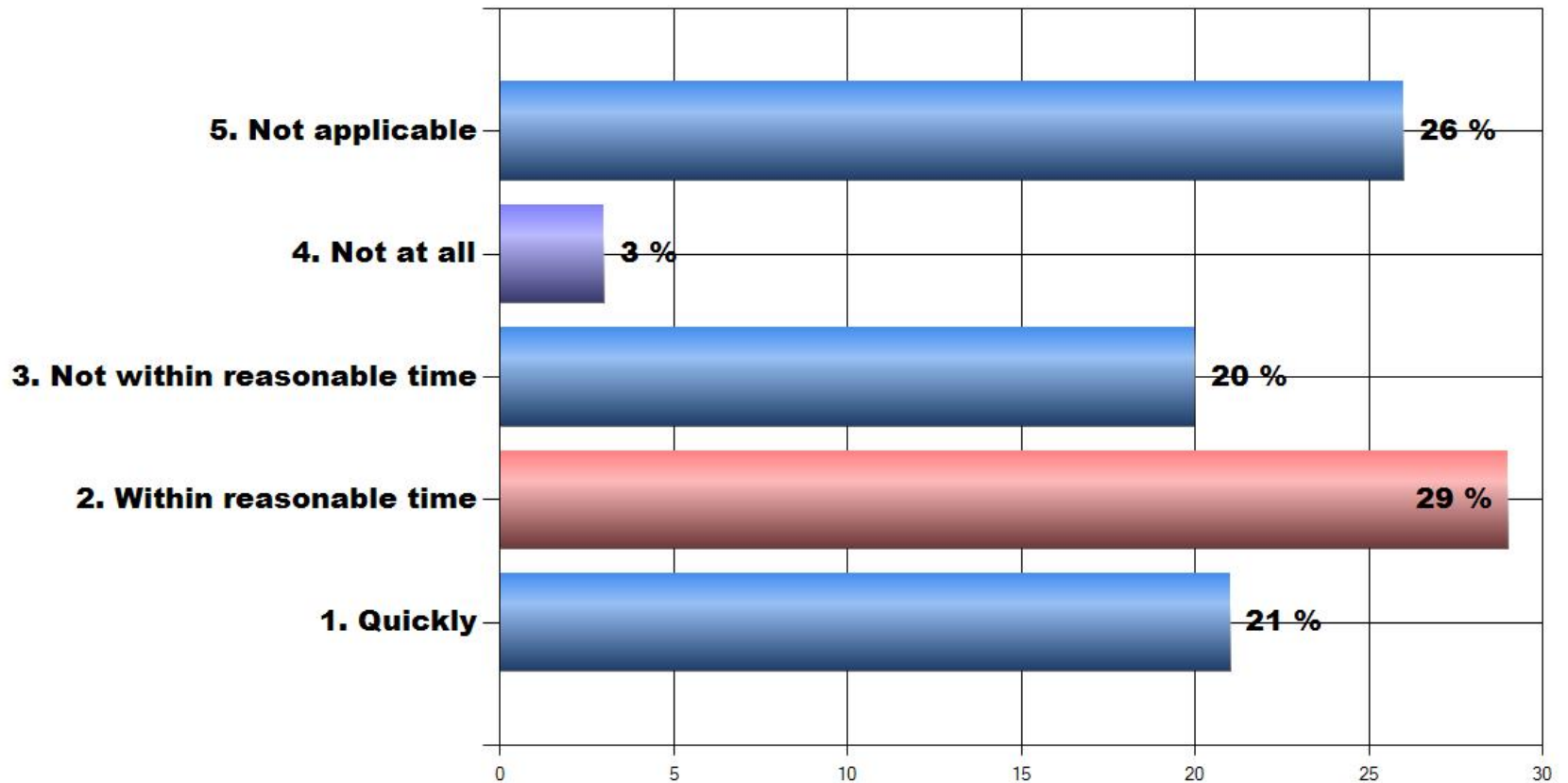
2. Were you a victim of crime in the: Item 2 of 28 [NOV = 65]



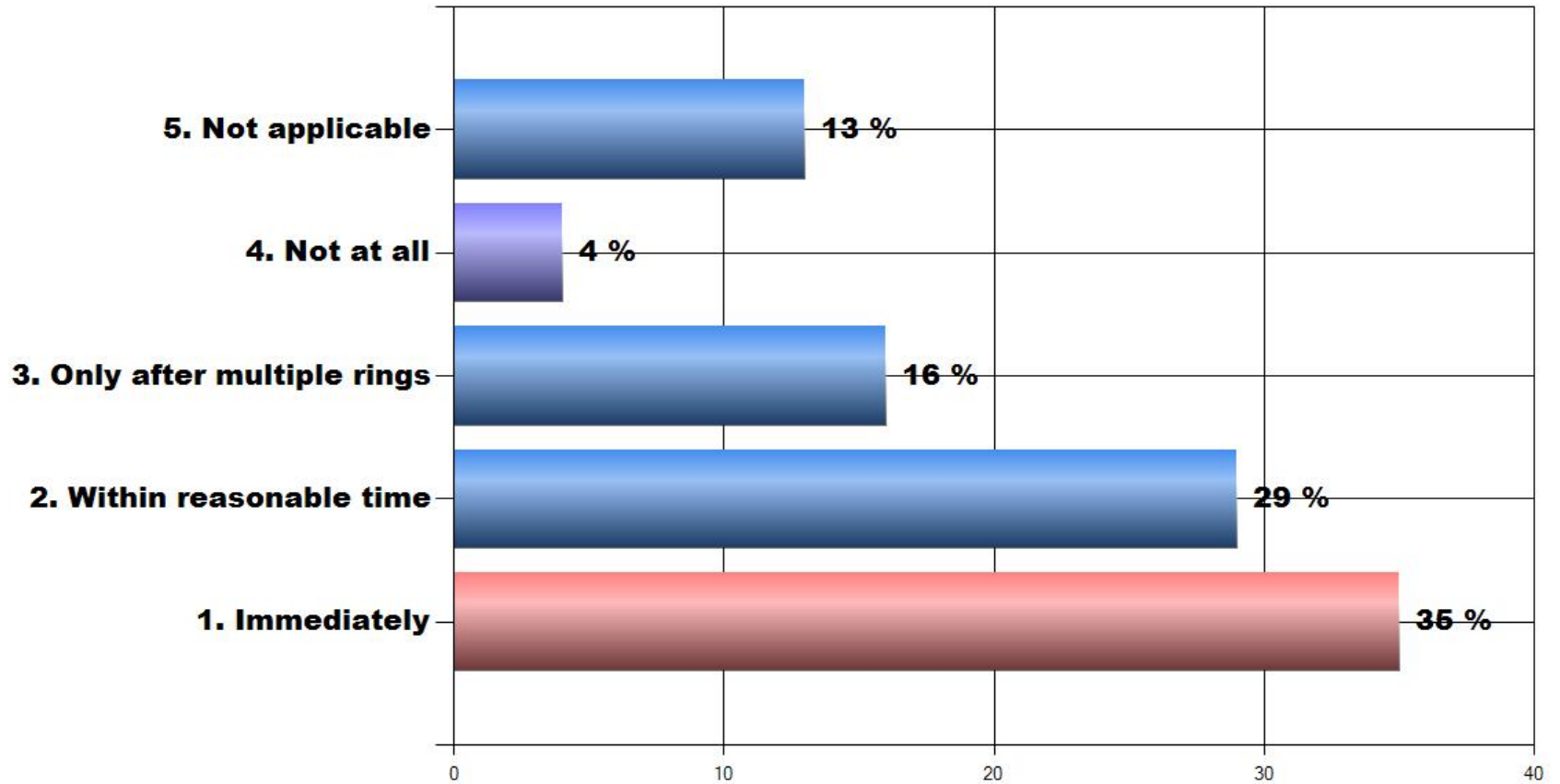
3. If you were a victim of crime in the last 3 years, did you report it to the police? Item 3 of 28 [NOV = 65]



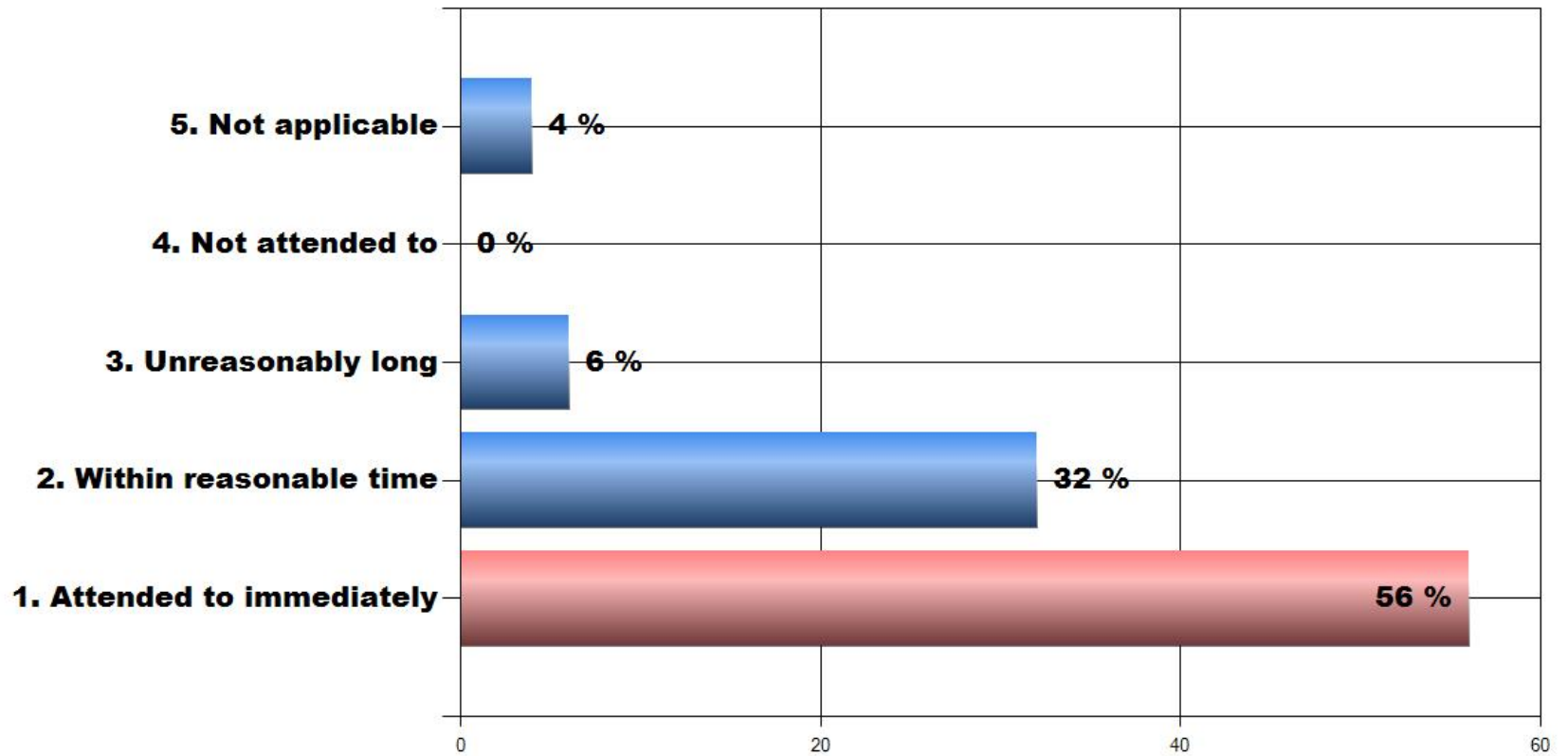
4. When you reported a crime to SAPS, they arrived at the crime scene on average: Item 4 of 28 [NOV = 65]



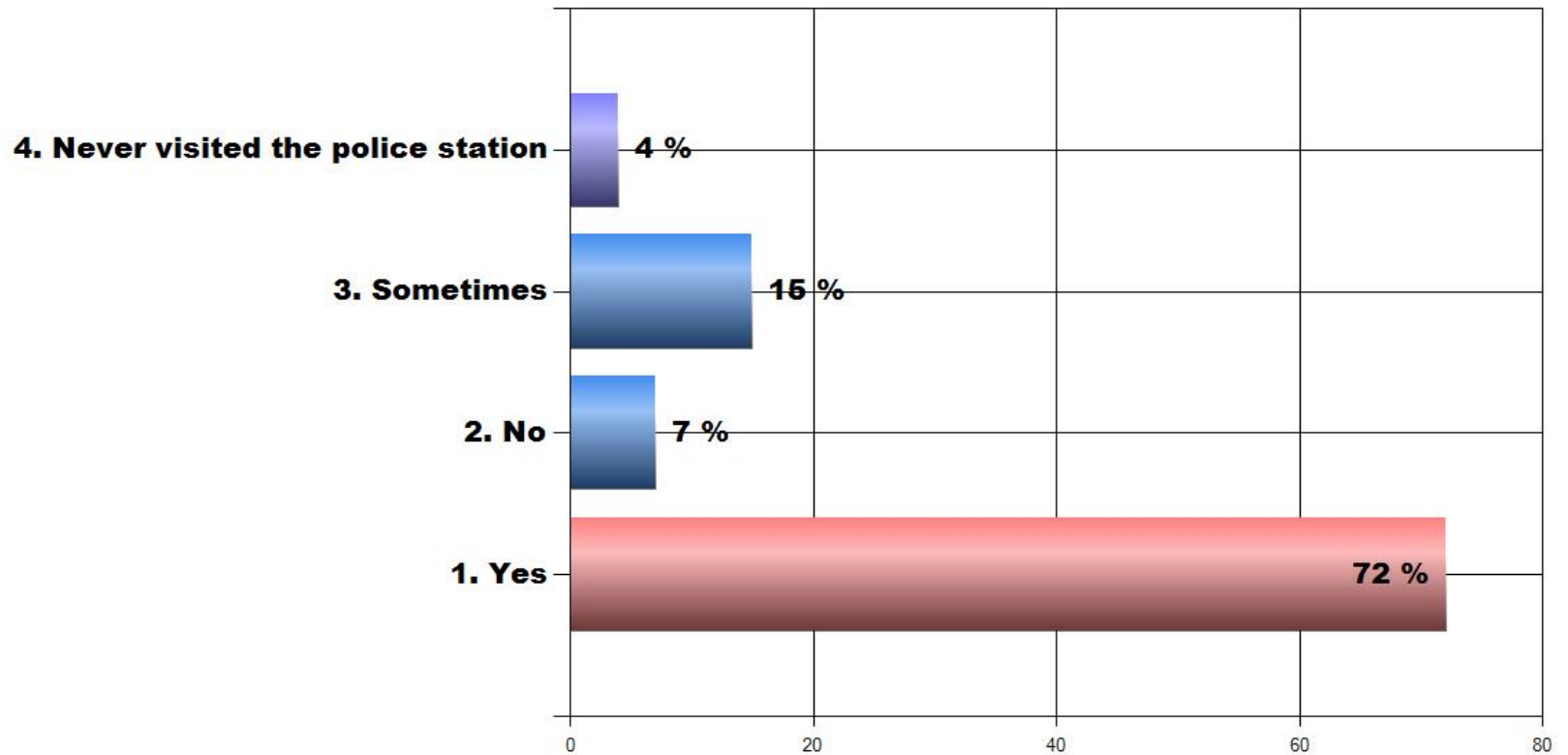
5. When you phoned the police station, how long on average did it take for your call to be answered? Item 5 of 28 [NOV = 65]



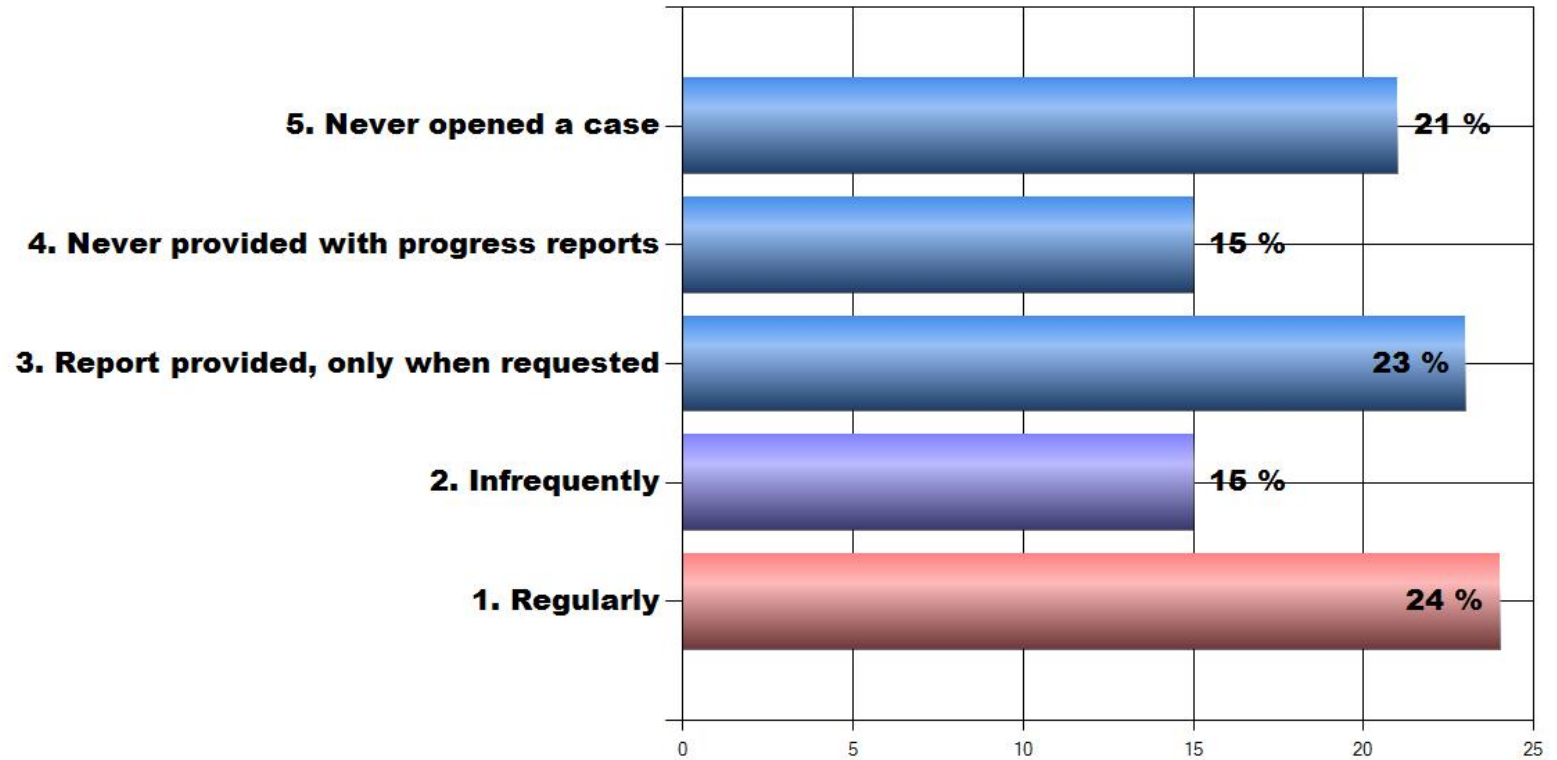
6. When you go to your local police station, on average, how long do you have to wait before you are attended to? Item 6 of 28
[NOV = 65]



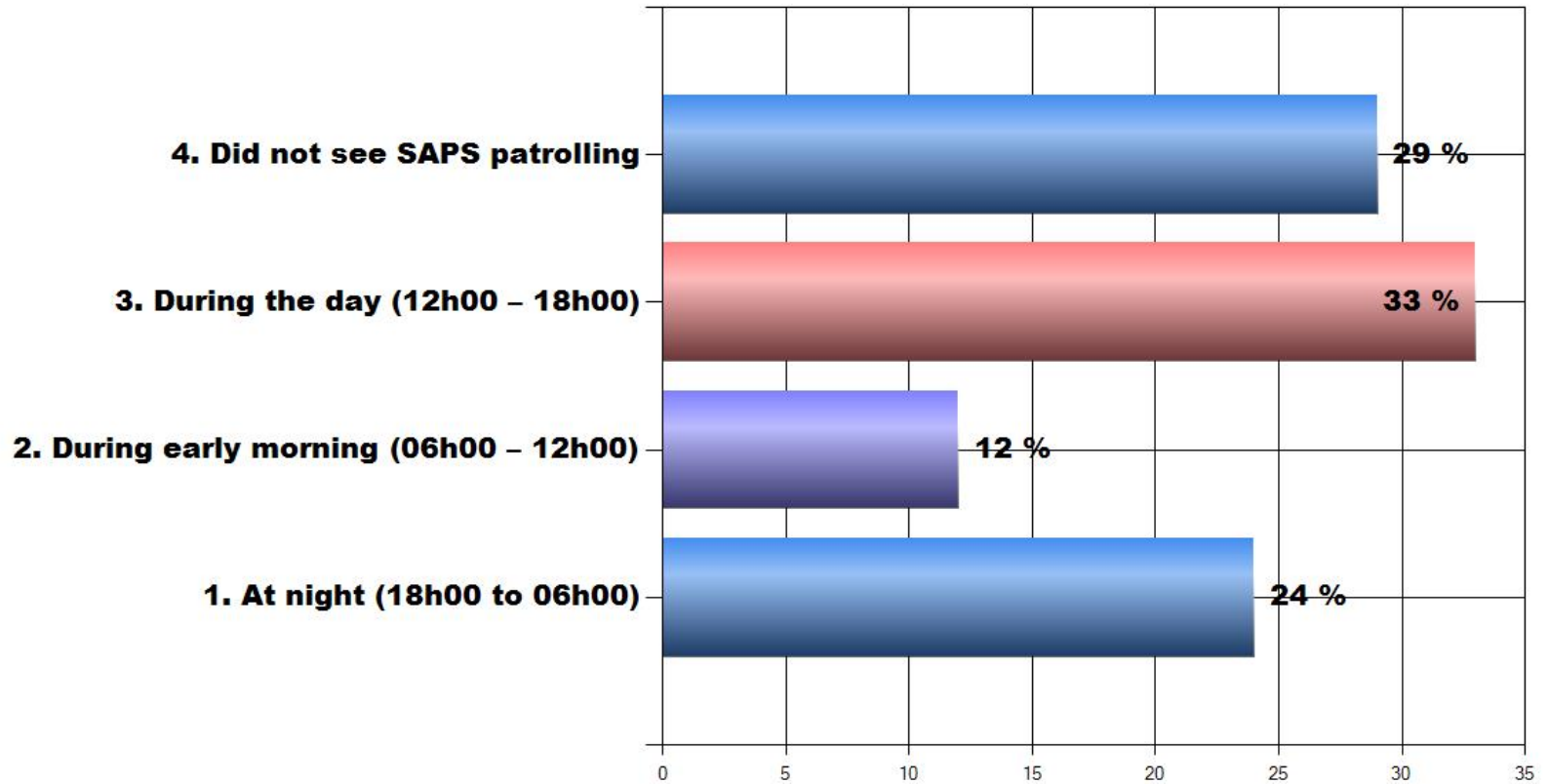
7. The last time you visited your local police station, were you served in the language of your choice being either isiXhosa, English or Afrikaans Item 7 of 28 [NOV = 65]



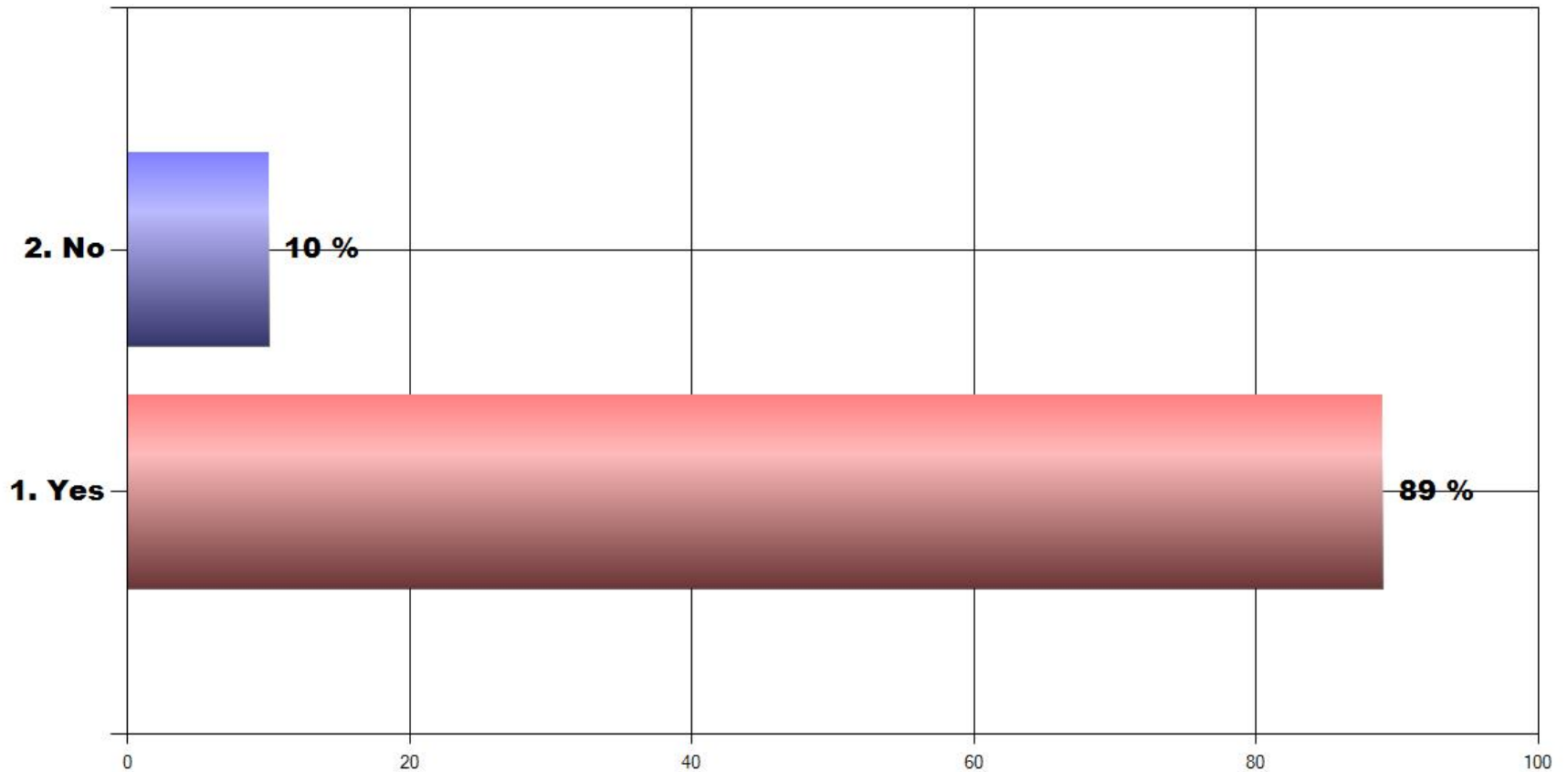
8. If you have ever opened a case with the police, how often on average did the police provide you with progress reports on their Item 8 of 28 [NOV = 65]



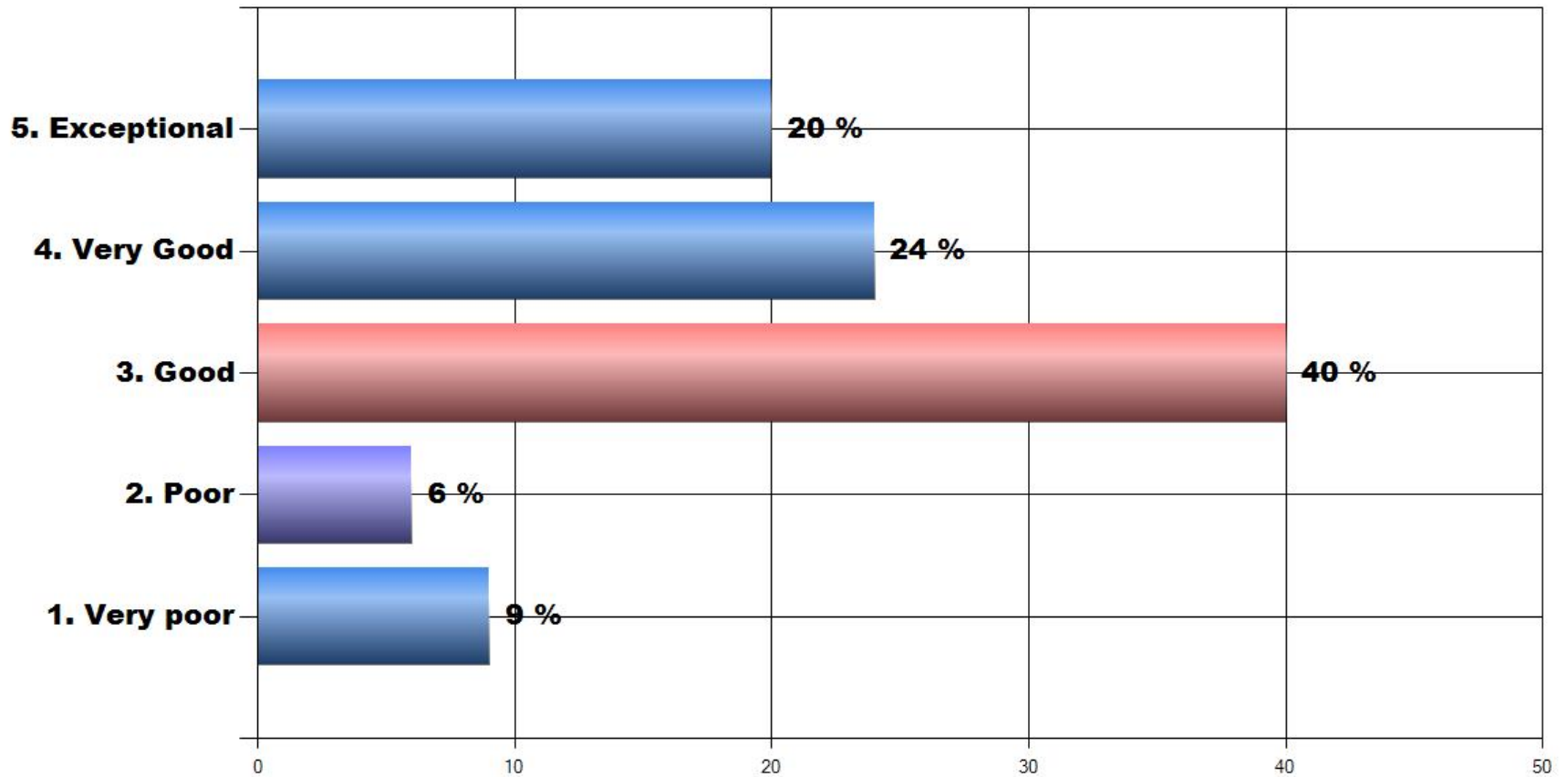
9. During the last week, when did you see SAPS patrolling your area? Item 9 of 28 [NOV = 65]



10. Do you know who your local police station commander is? Item 10 of 28 [NOV = 65]

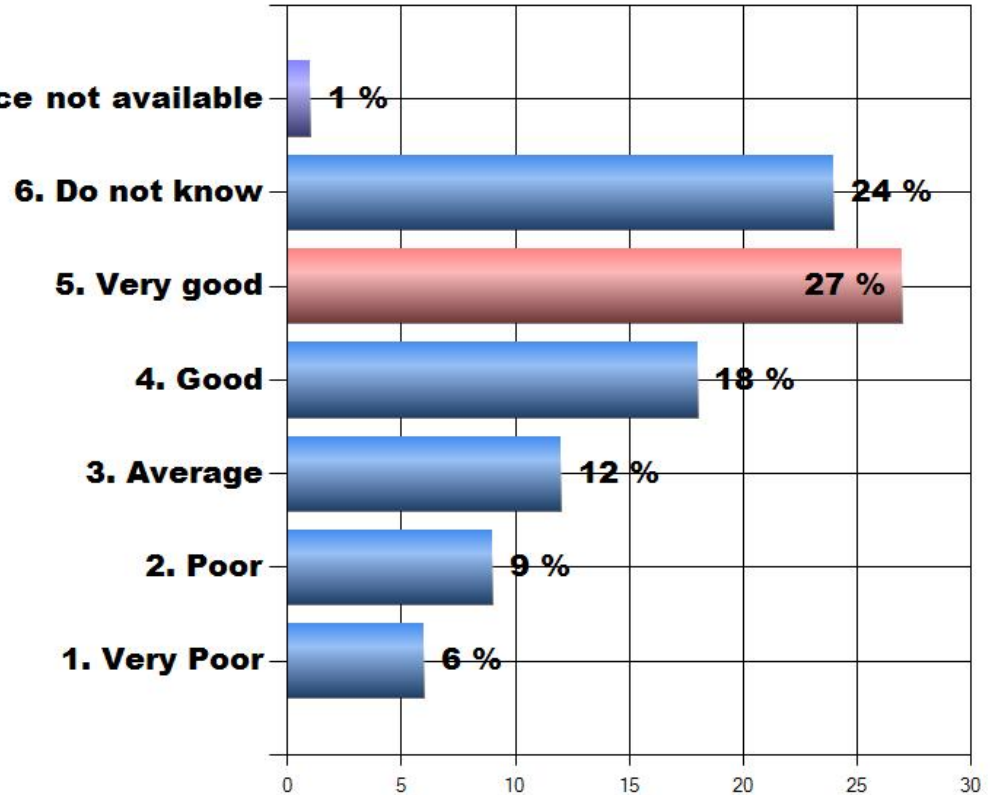


11. How do you rate the level of professionalism of SAPS in your area? Item 11 of 28 [NOV = 65]

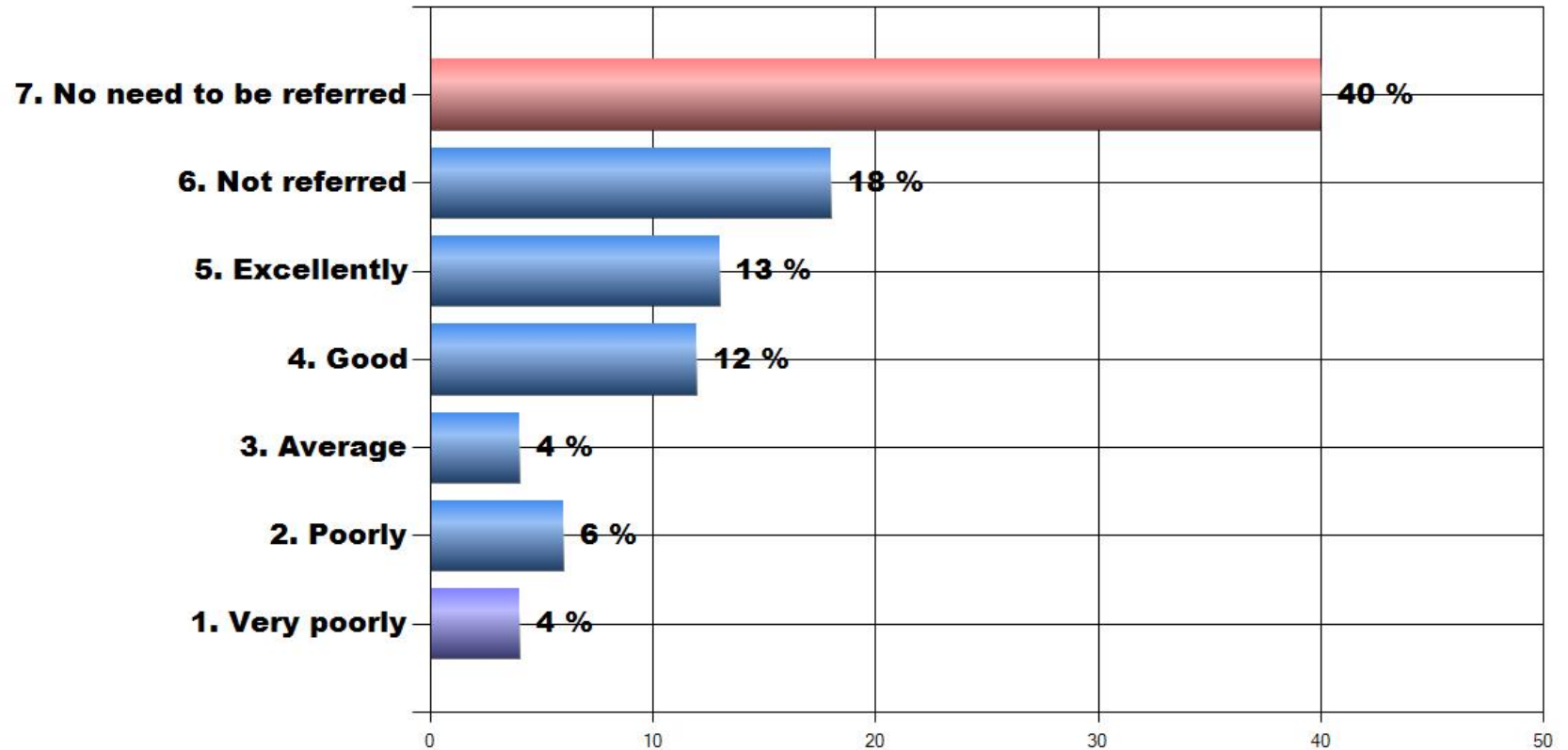


12. In your opinion, how professional is the provision of victim support / counselling services at your local police station? Item
12 of 28 [NOV = 65]

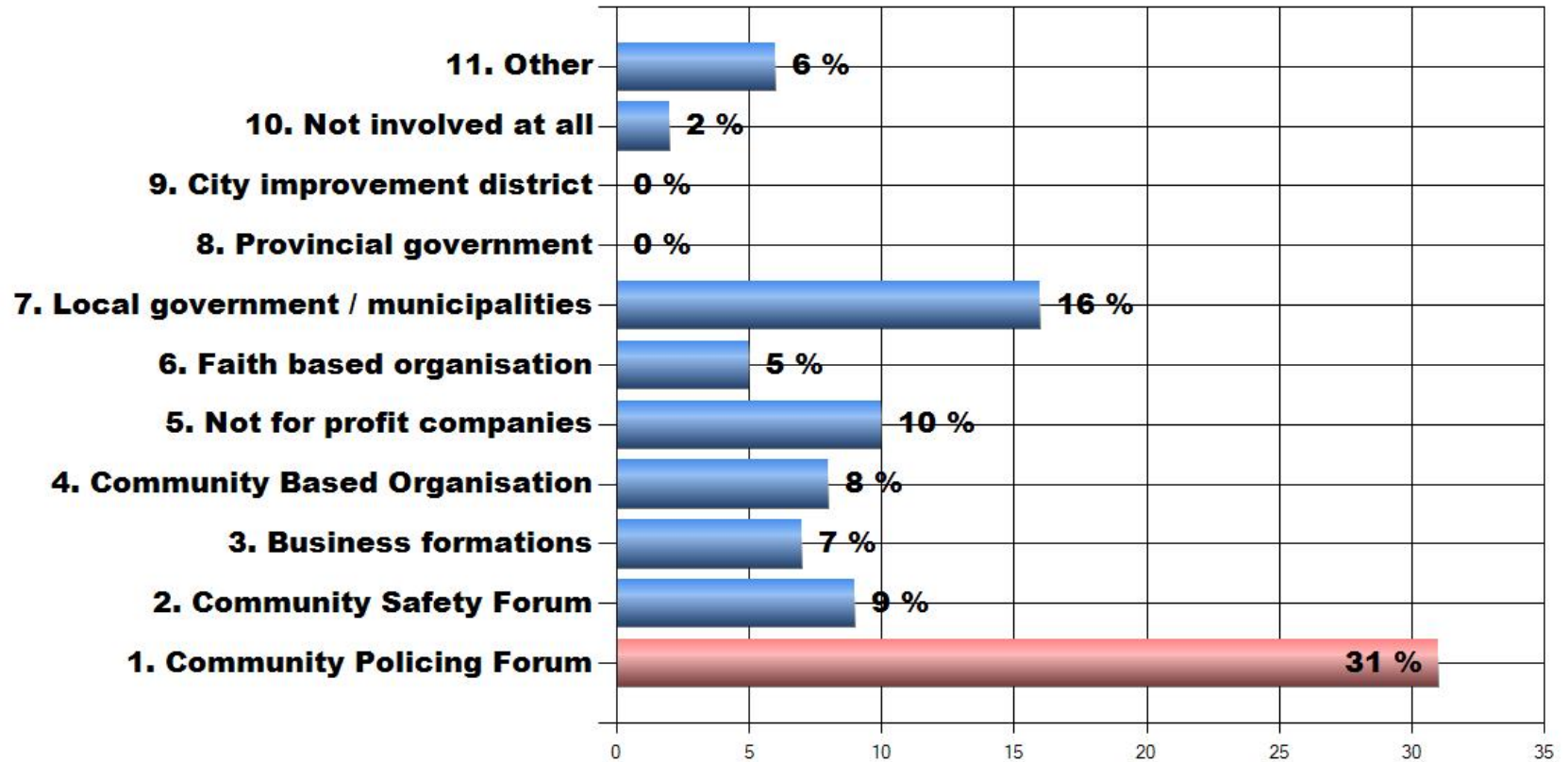
7. Counselling / Victim Support service not available



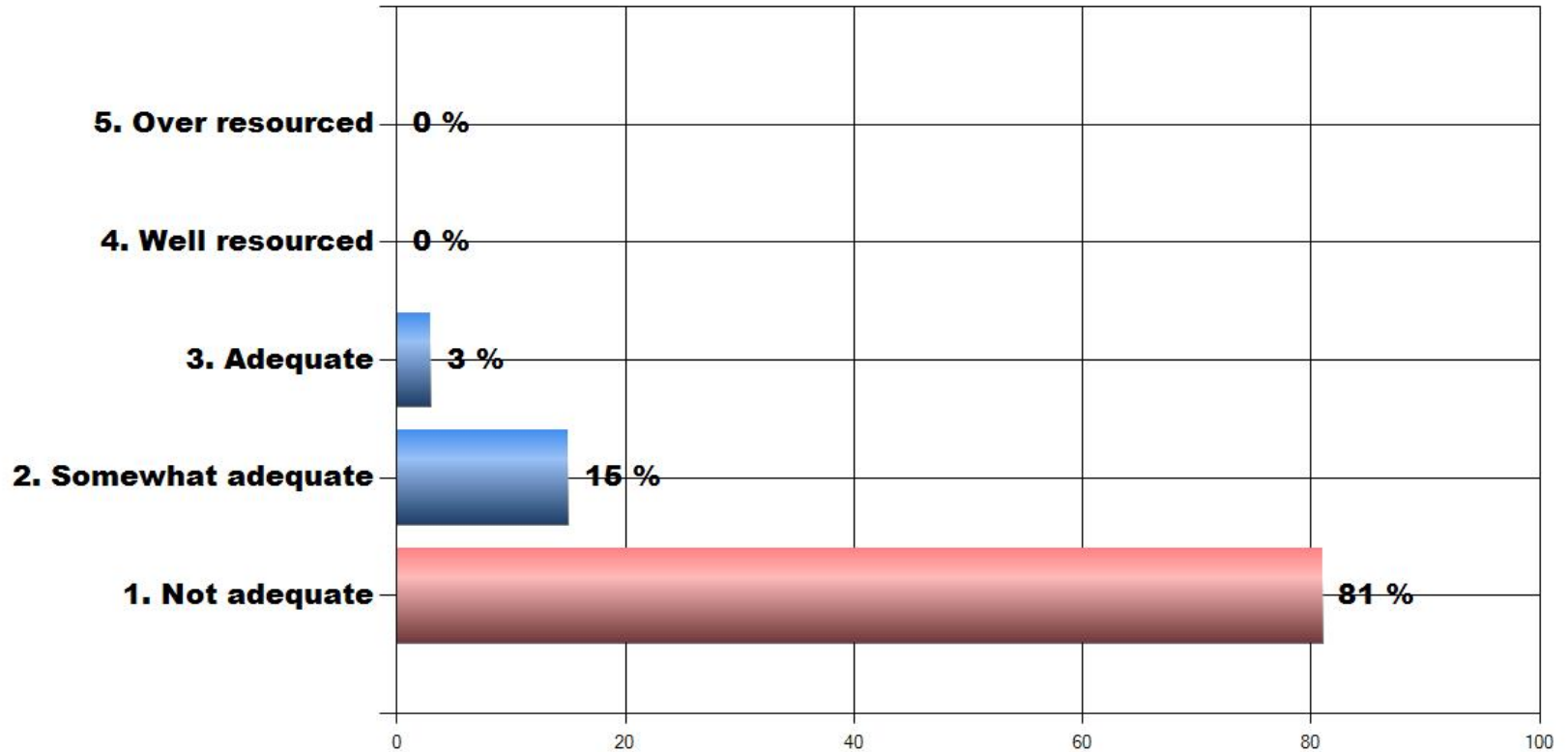
13. If you have ever received counselling via victim support services, how professionally was your referral handled? Item 13 of 28 [NOV = 65]



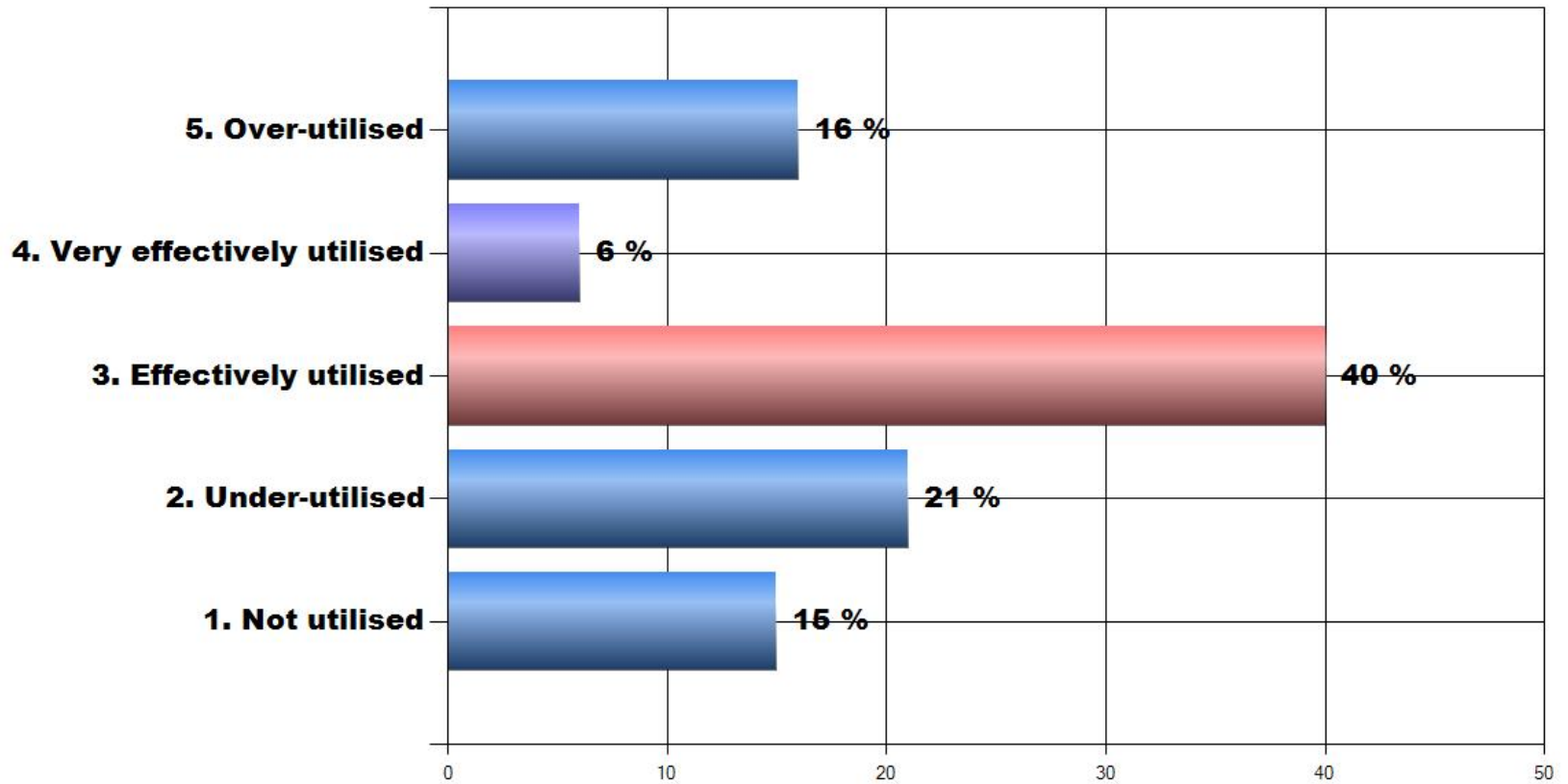
14. If you are involved in partnerships against crime, please indicate the formations/structures you are most actively involved in
Item 14 of 28 [NOV = 65]



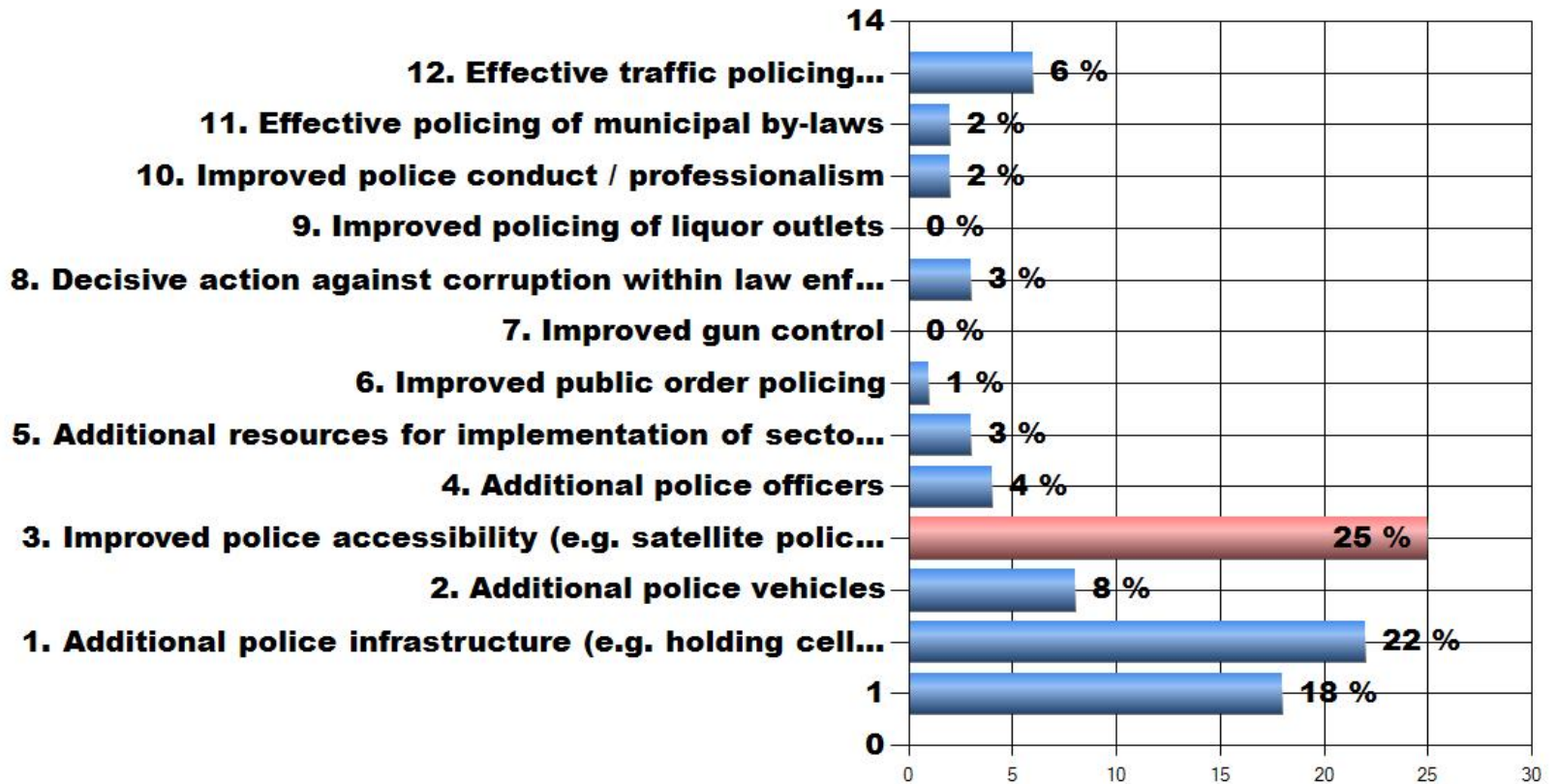
15. Do you think there are enough police resources (e.g. police officers, equipment etc) for your community? Item 15 of 28
[NOV = 65]



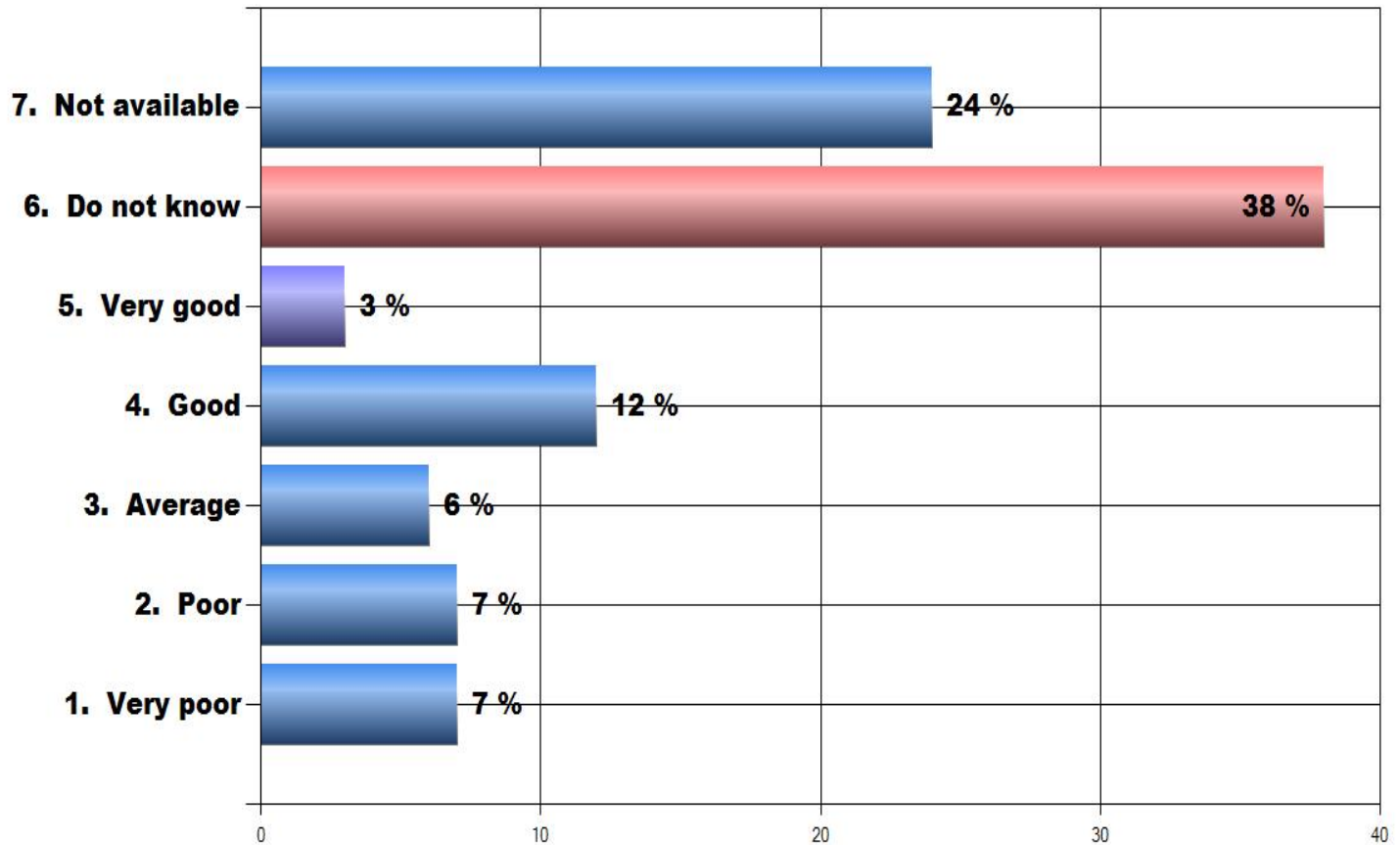
16. Do you think that police resources are being utilized effectively / optimally at your local station? Item 16 of 28 [NOV = 65]



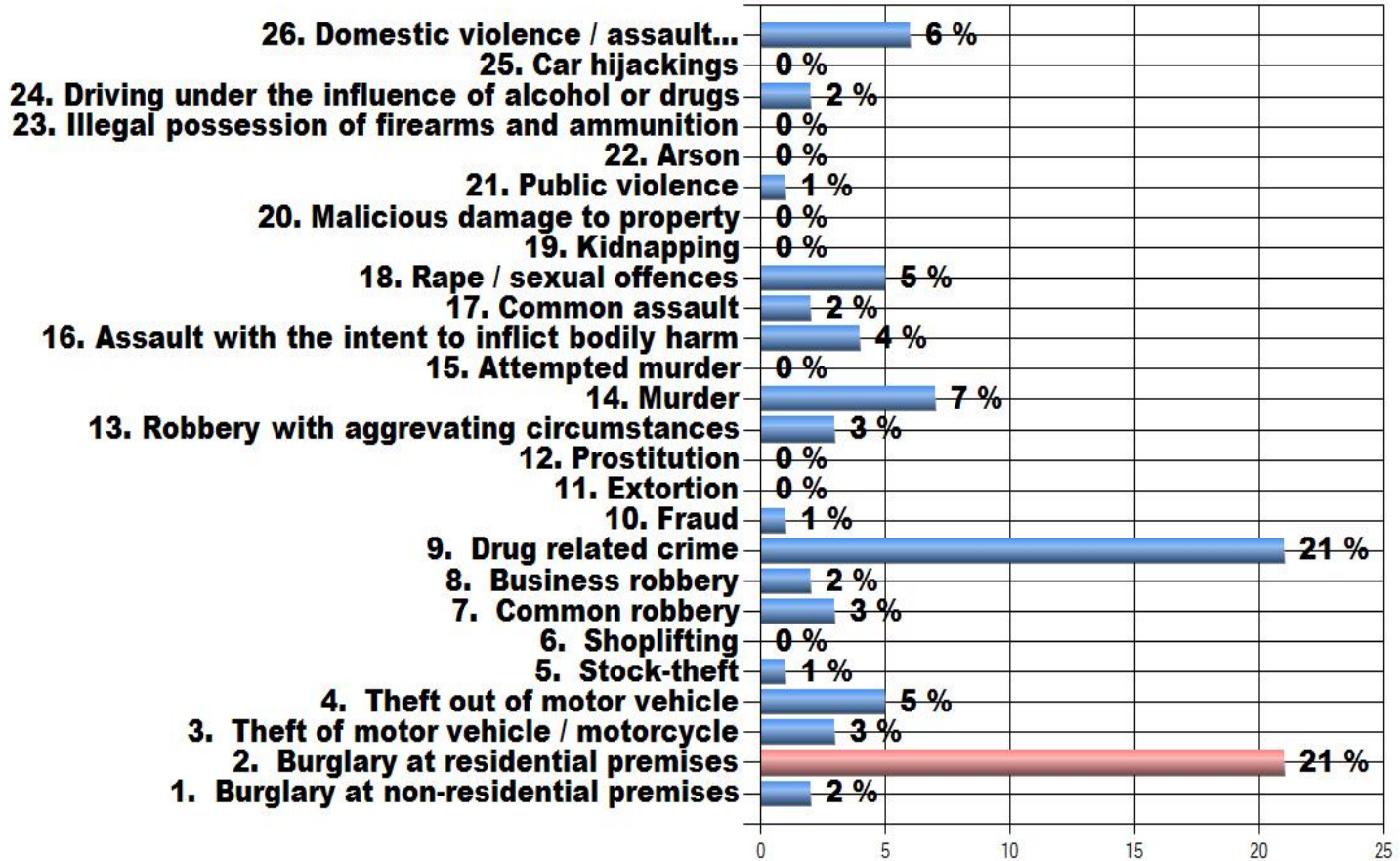
17. Based on your experience, indicate your top priority policing / safety needs in your local police station Item 17 of 28 [NOV = 65]



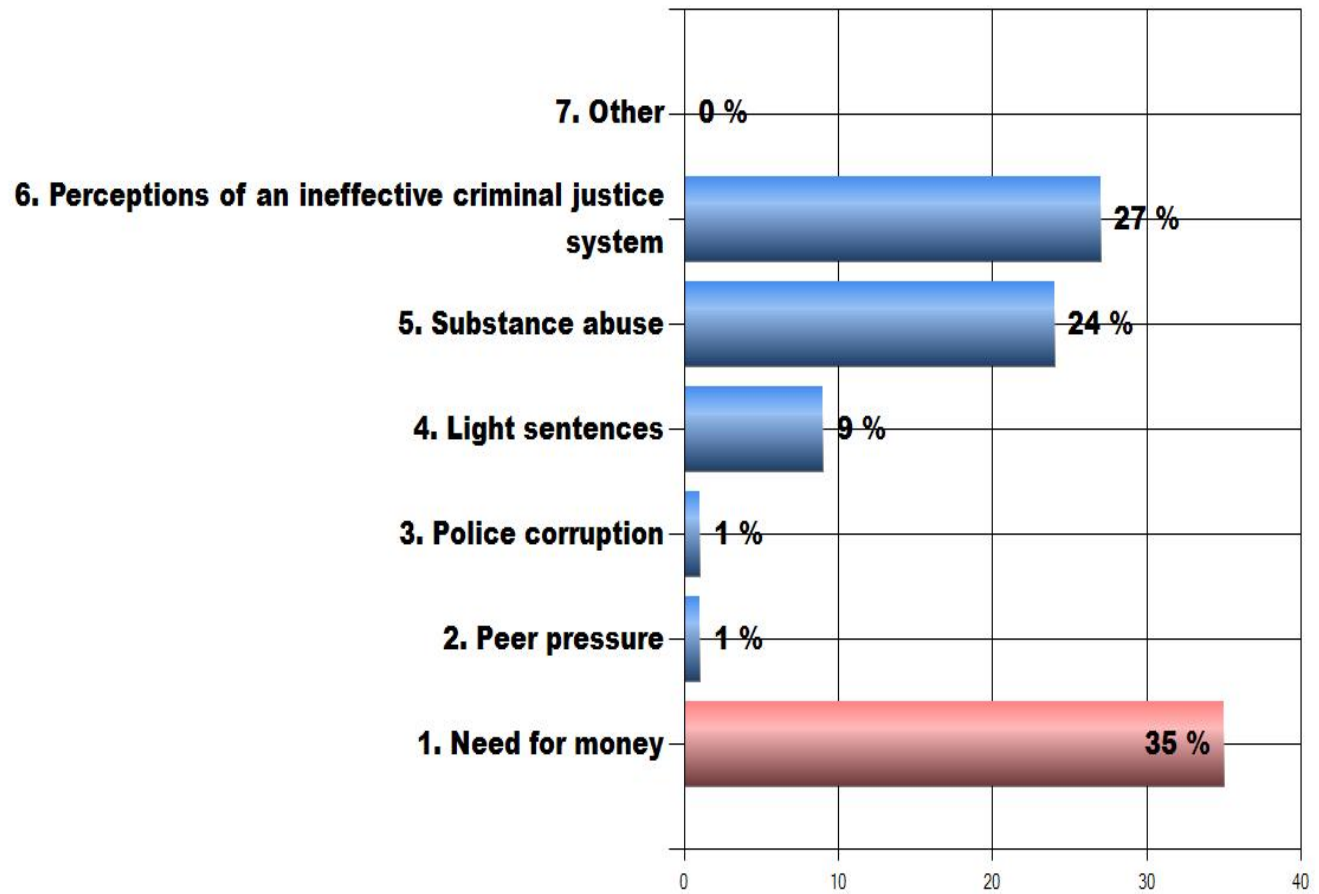
18. In your opinion, how would you rate the effectiveness of the witness protection programme? Item 18 of 28 [NOV = 65]



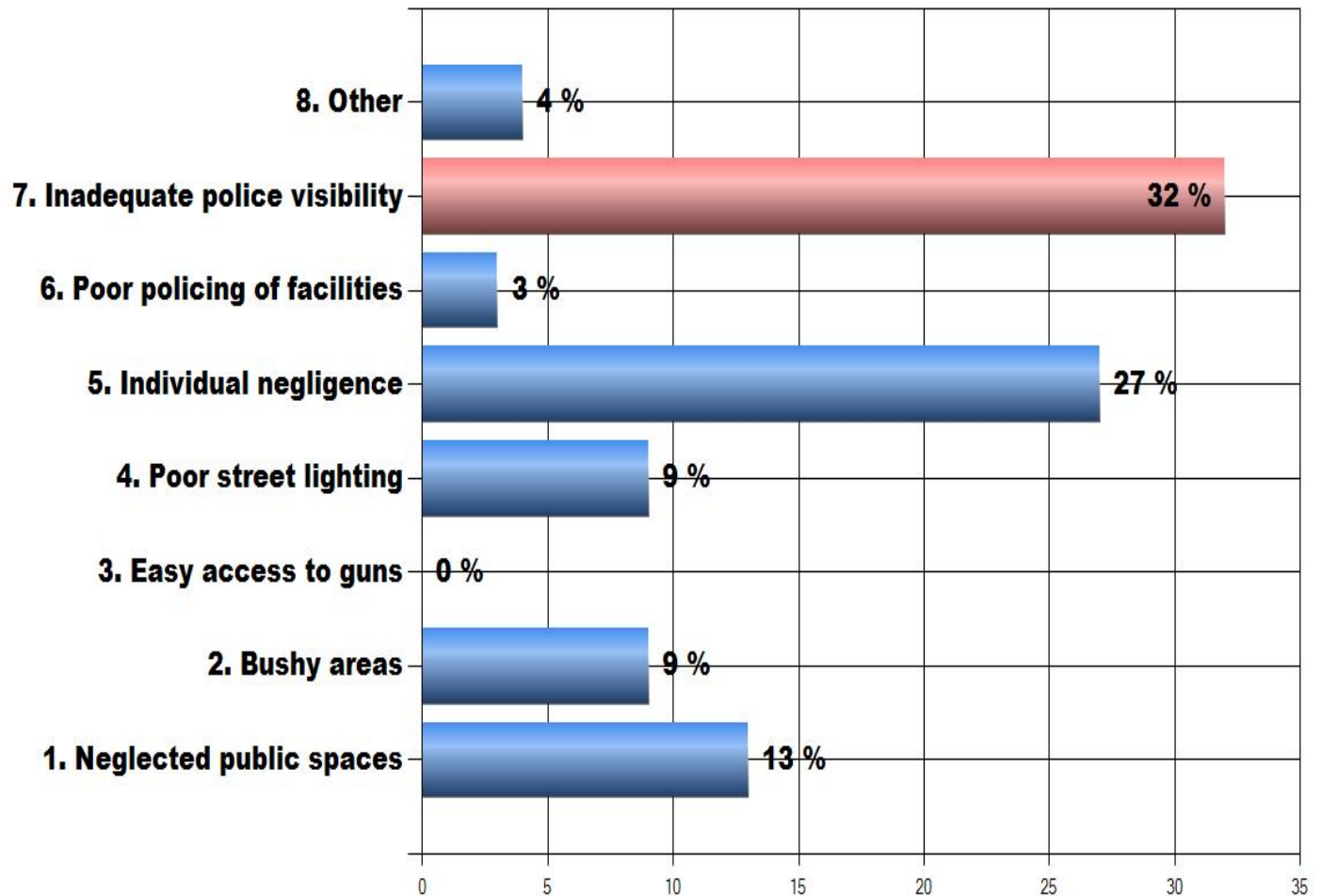
19. Please select the priority crimes which must be the focus of SAPS in your area Item 19 of 28 [NOV = 65]



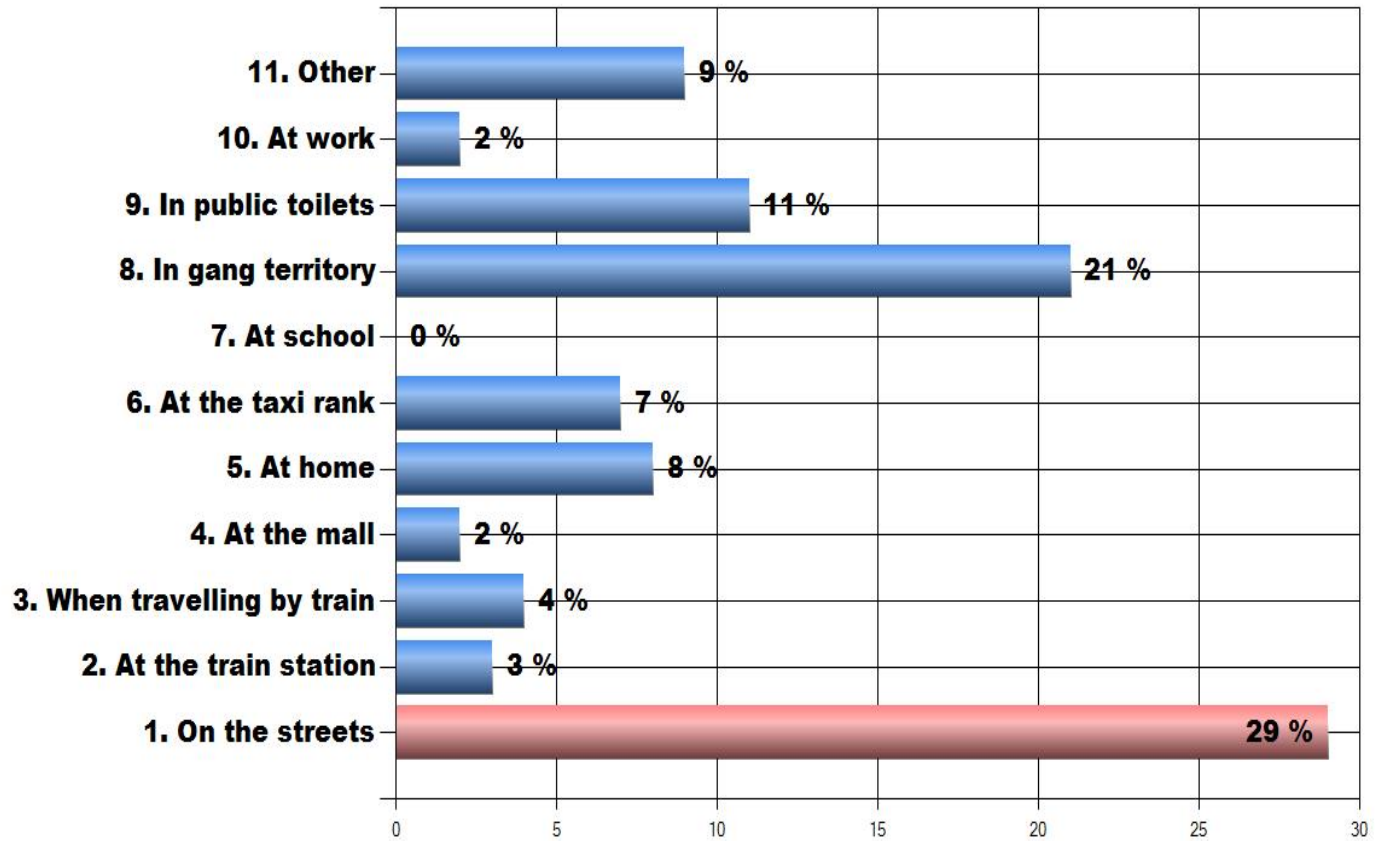
21. In your opinion, what is the main motivator of crime? Item 21 of 28 [NOV = 65]



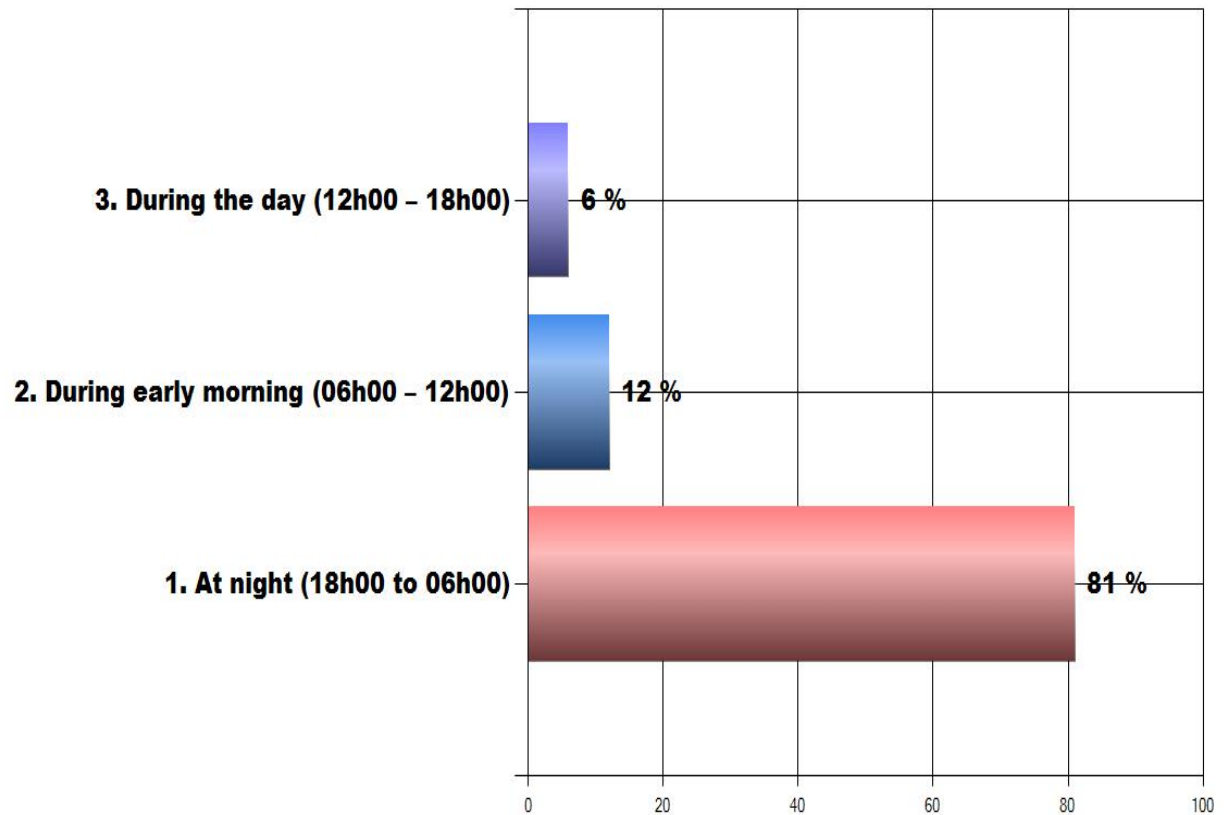
22. In your opinion, what is the main opportunity for crime in your area? Item 22 of 28 [NOV = 65]



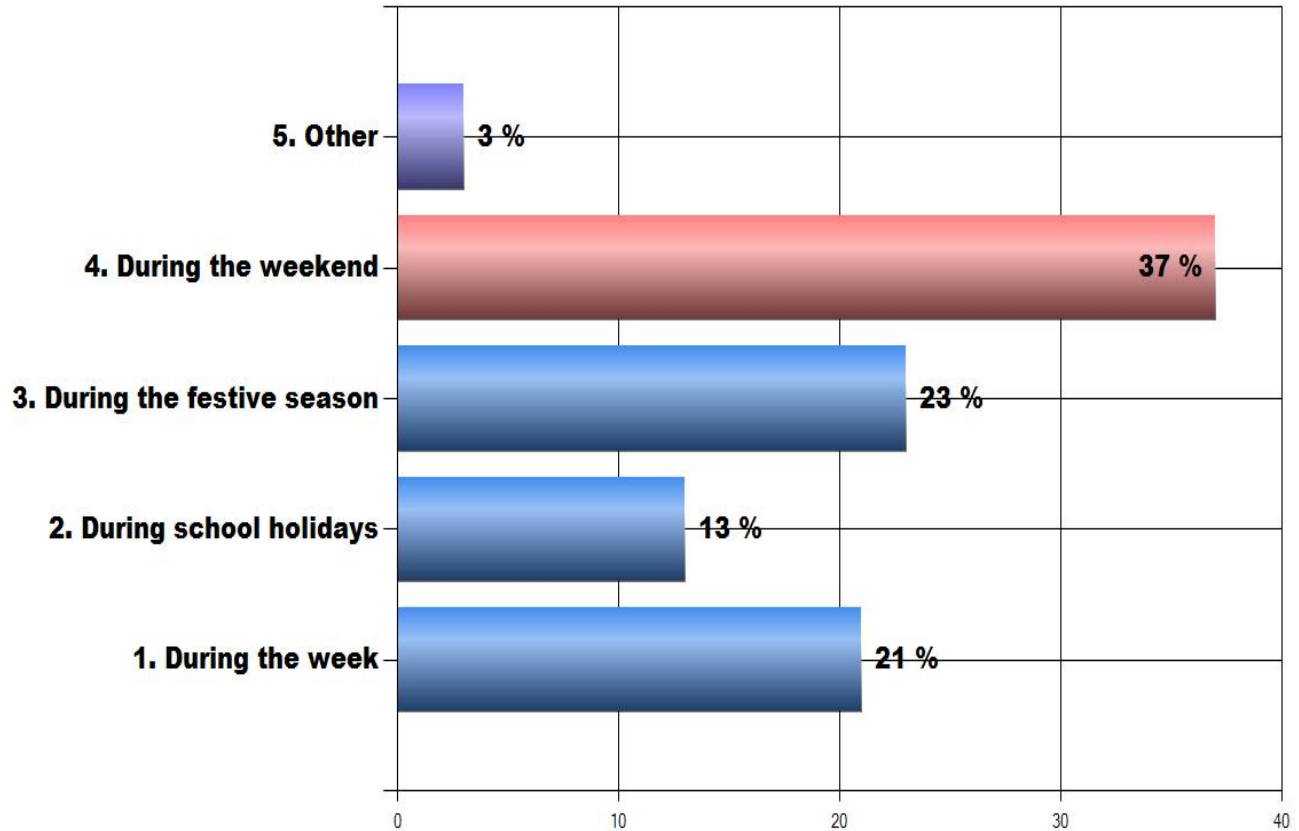
23. Identify the areas where you feel most unsafe Item 23 of 28 [NOV = 65]



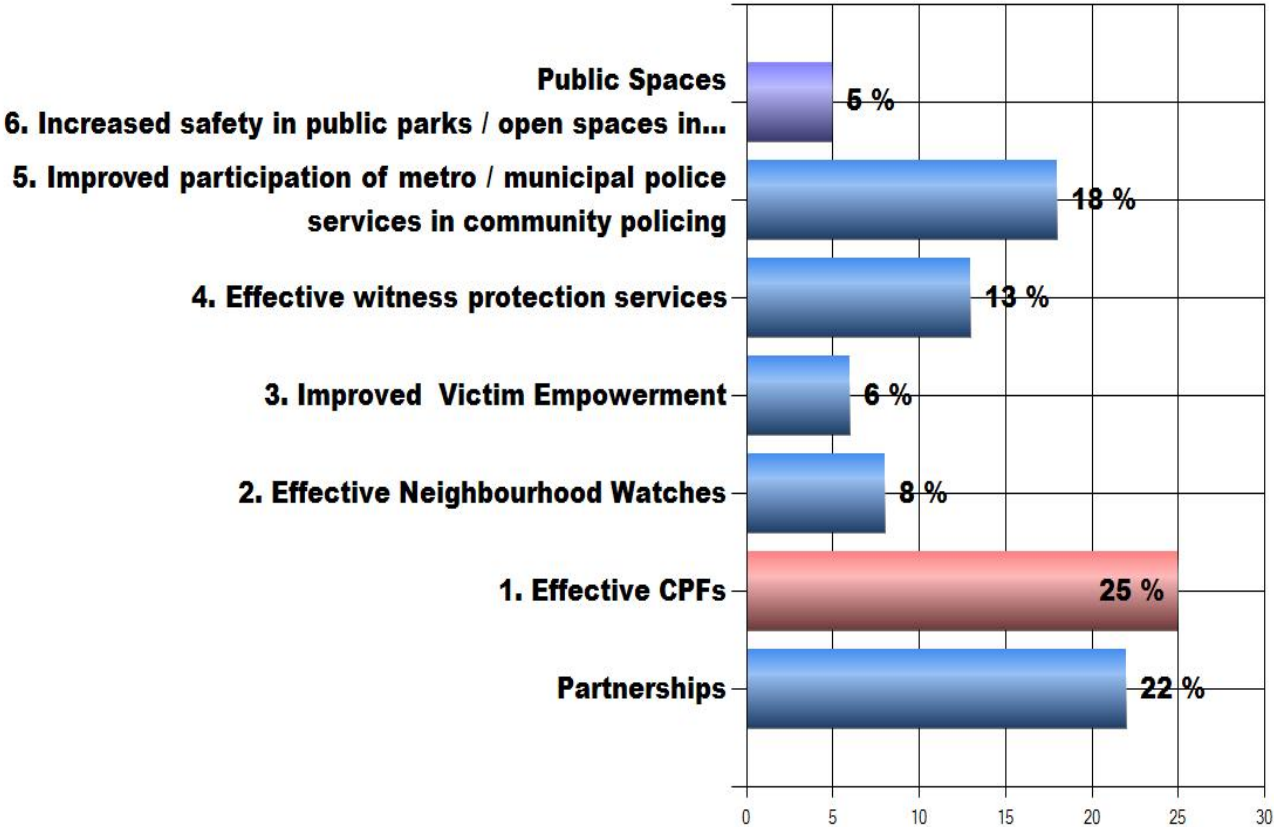
24. Identify the time you feel most unsafe in your area Item 24 of 28 [NOV = 65]



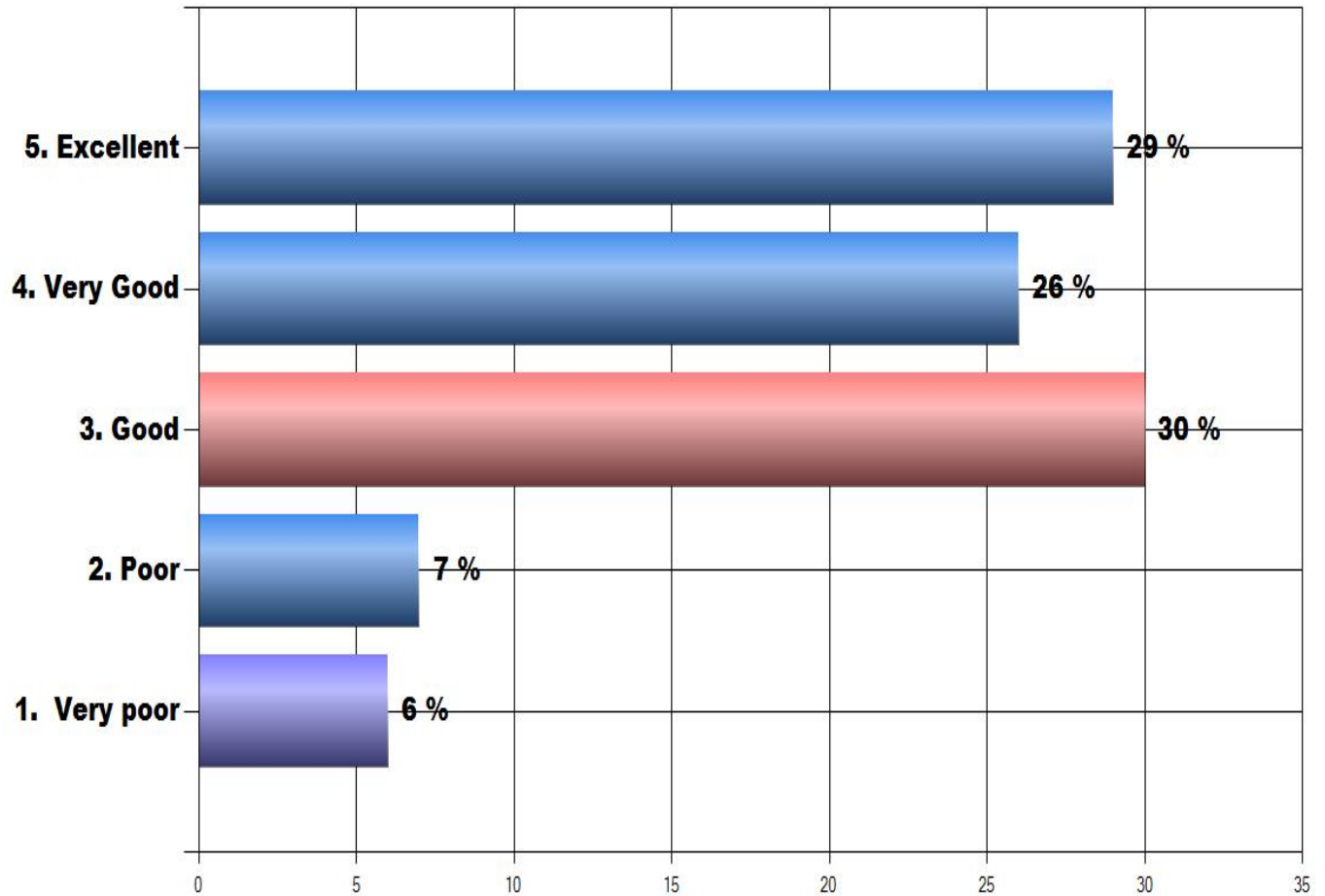
25. When would you like to see improved police visibility in your area? Item 25 of 28 [NOV = 65]



26. Please select the 3 key safety needs in your opinion Item 26 of 28 [NOV = 65]



27. How do you rate this process of determining the PNPs? Item 27 of 28 [NOV = 65]



28. Do you feel this process afforded you an opportunity to contribute to determining the Policing Needs and Priorities for the Province? Item 28 of 28 [NOV = 65]

