



**Western Cape  
Government**

Community Safety

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*Preliminary results of  
Policing Needs and Priorities  
Public Accountability Meeting*

**DELFT CLUSTER: 16 SEPTEMBER 2014**

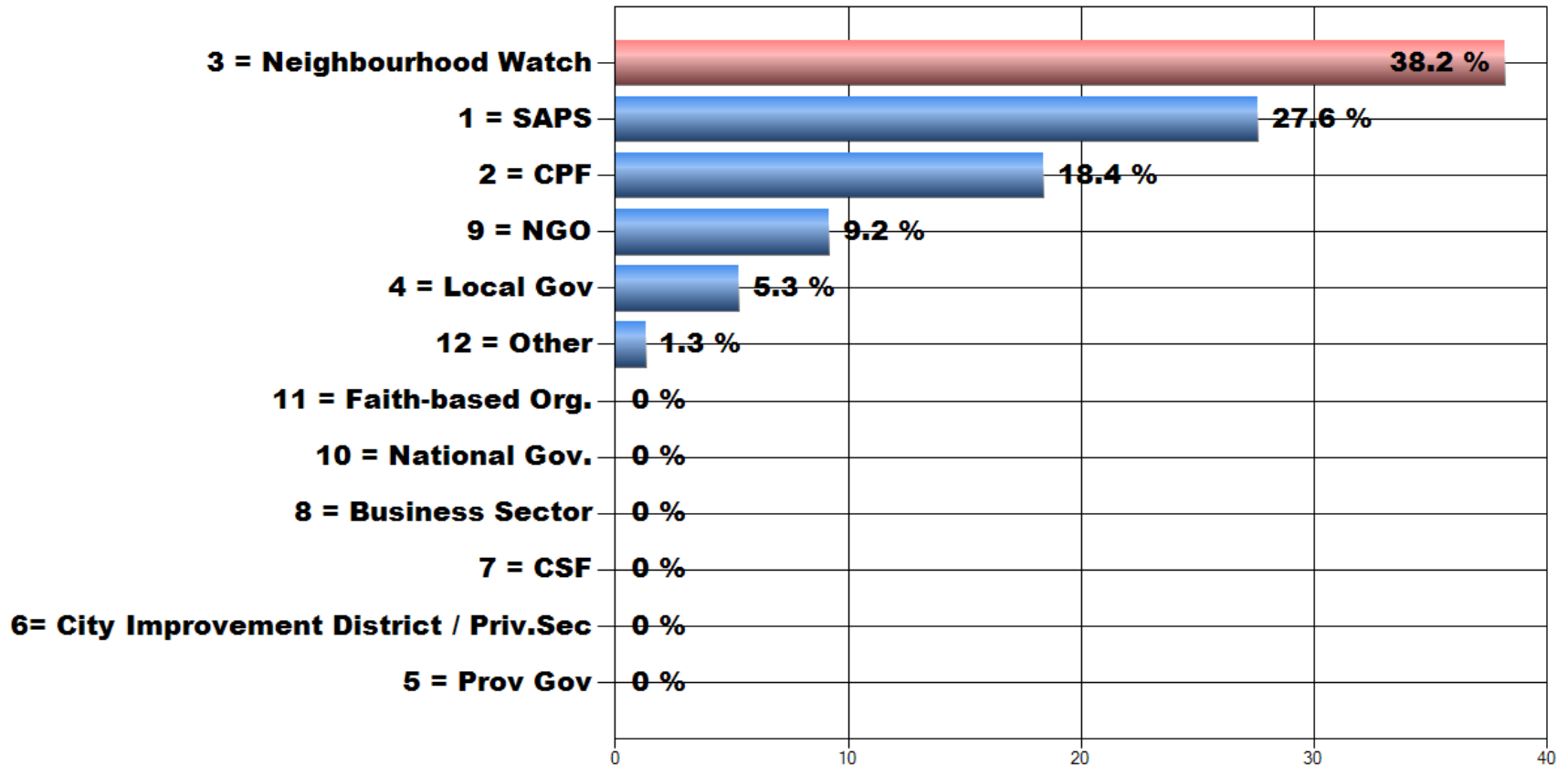
# METHODOLOGY

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- Data collection: Crowd sourcing technology
- Data collection tool: Closed-ended questionnaire
- Number of respondents: 73
- Number of stations participated: 4 police stations within Delft Cluster namely ,  
Bellville South, Belhar, Delft, and Ravensmead
- First level analysis: Frequency intervals
- Demographic data included

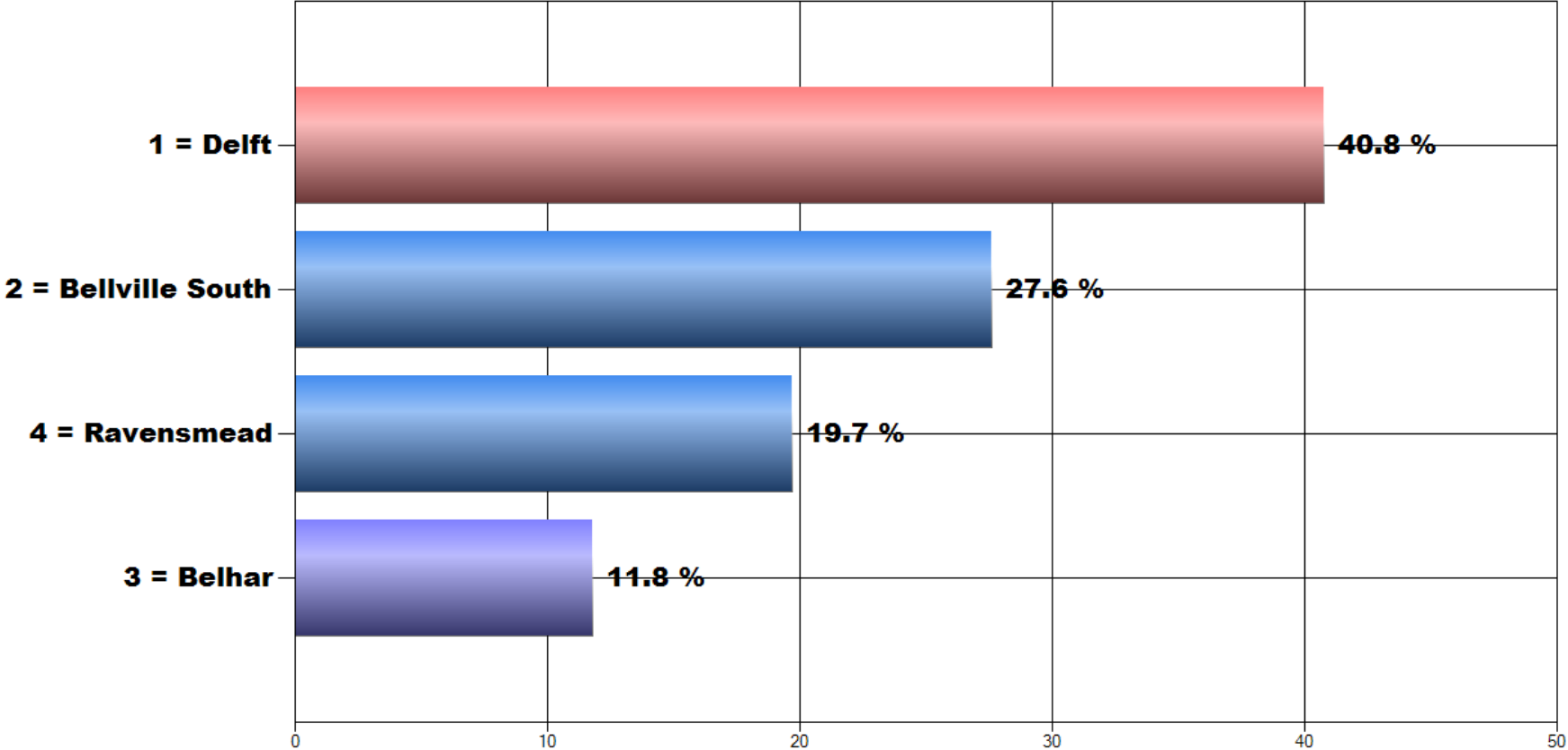
# REPRESENTATION PER STAKEHOLDER GROUP

Stakeholder information [76 voters]

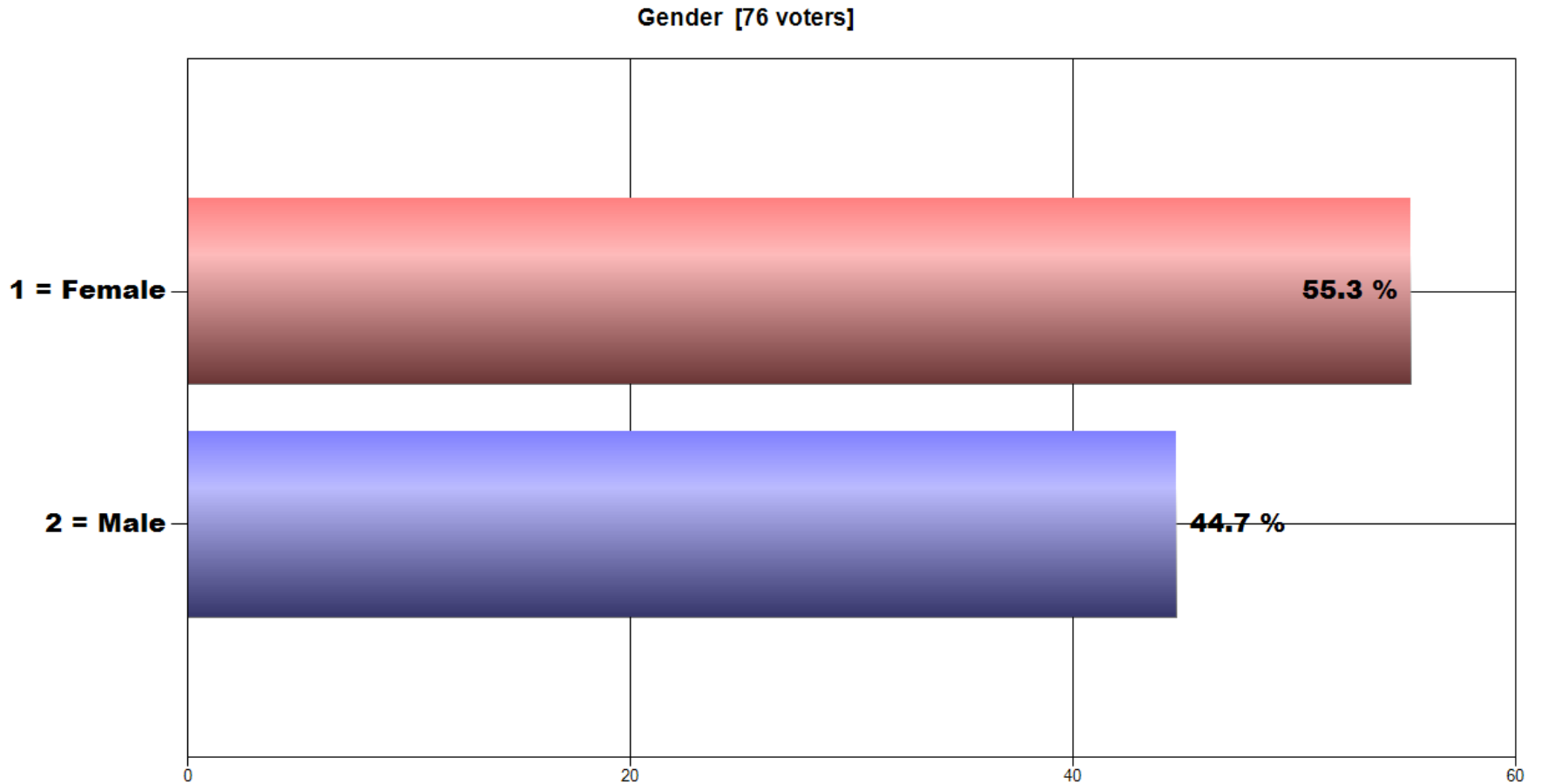


# REPRESENTATION PER PRECINCT

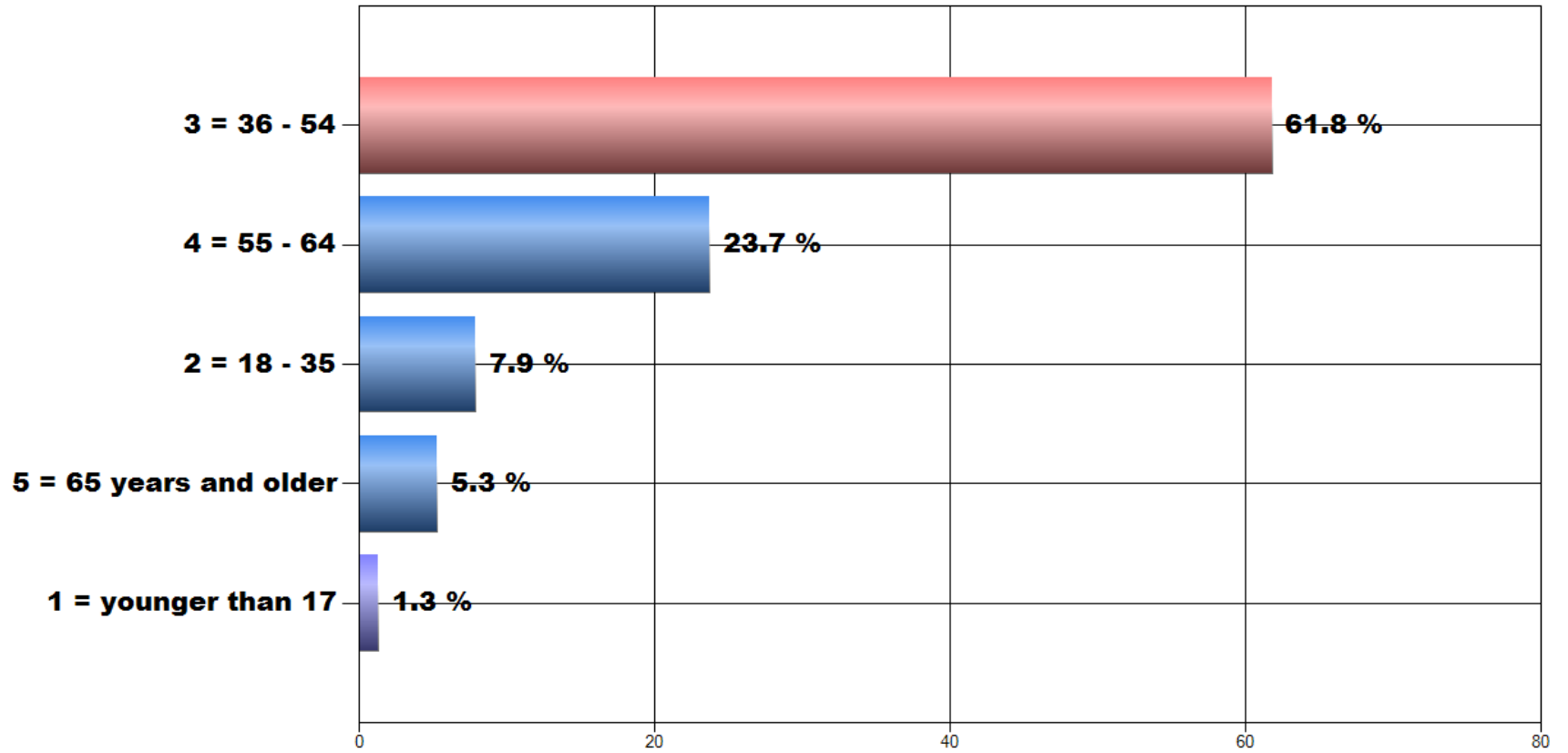
Police station or Precinct [76 voters]



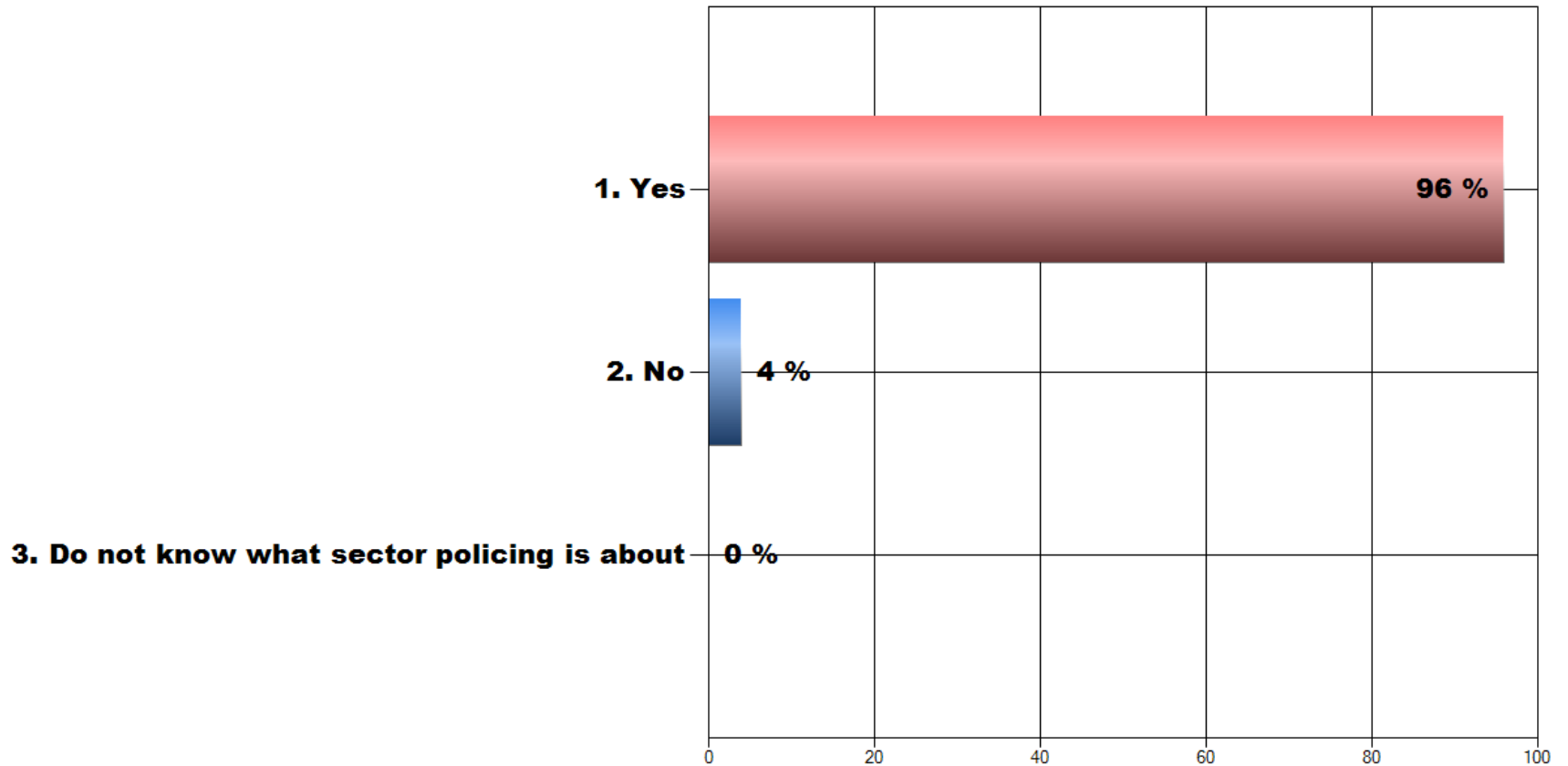
# REPRESENTATION PER GENDER



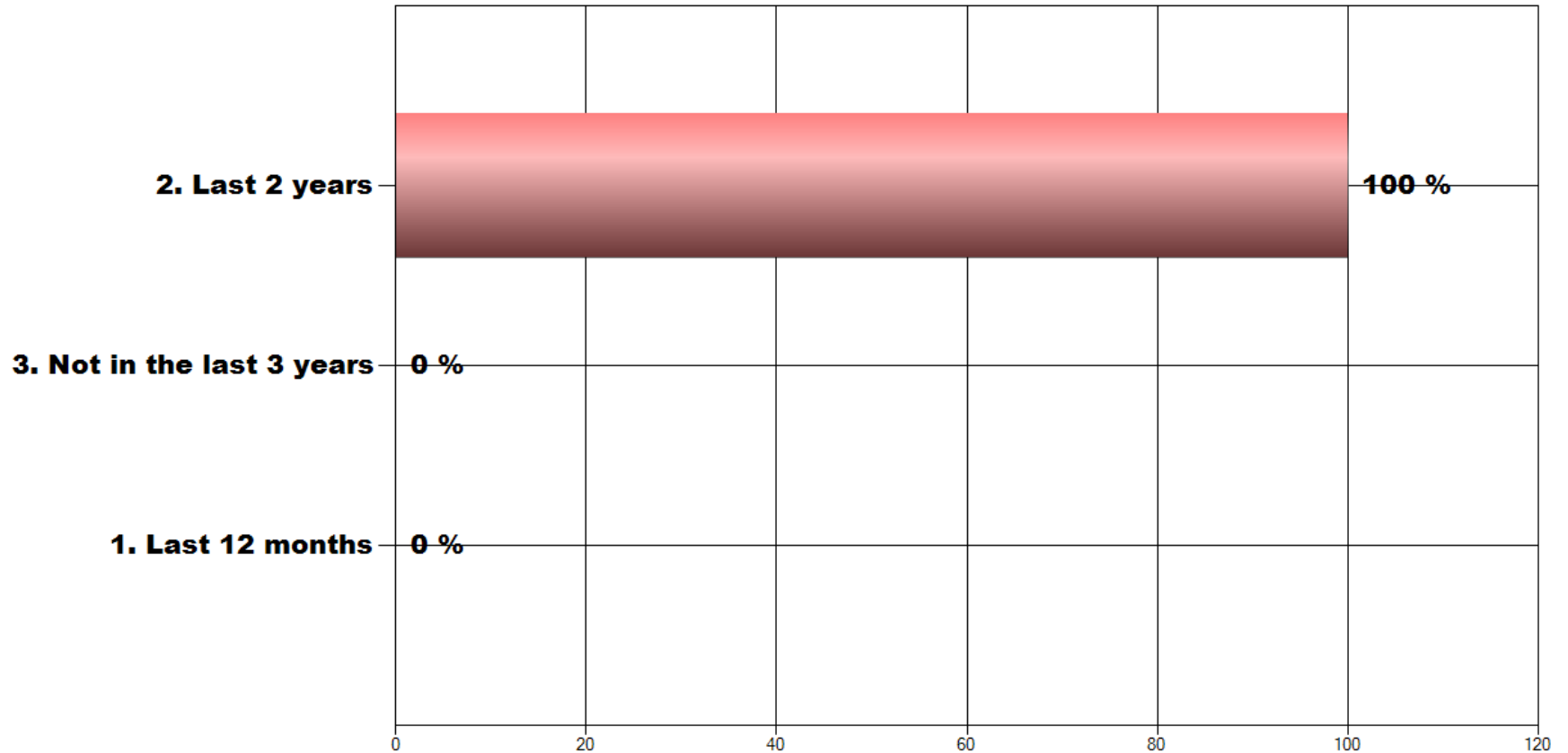
**AGE GROUP [76 voters]**



1. Do you know in which police sector you reside? Aggregate Results [73 votes]

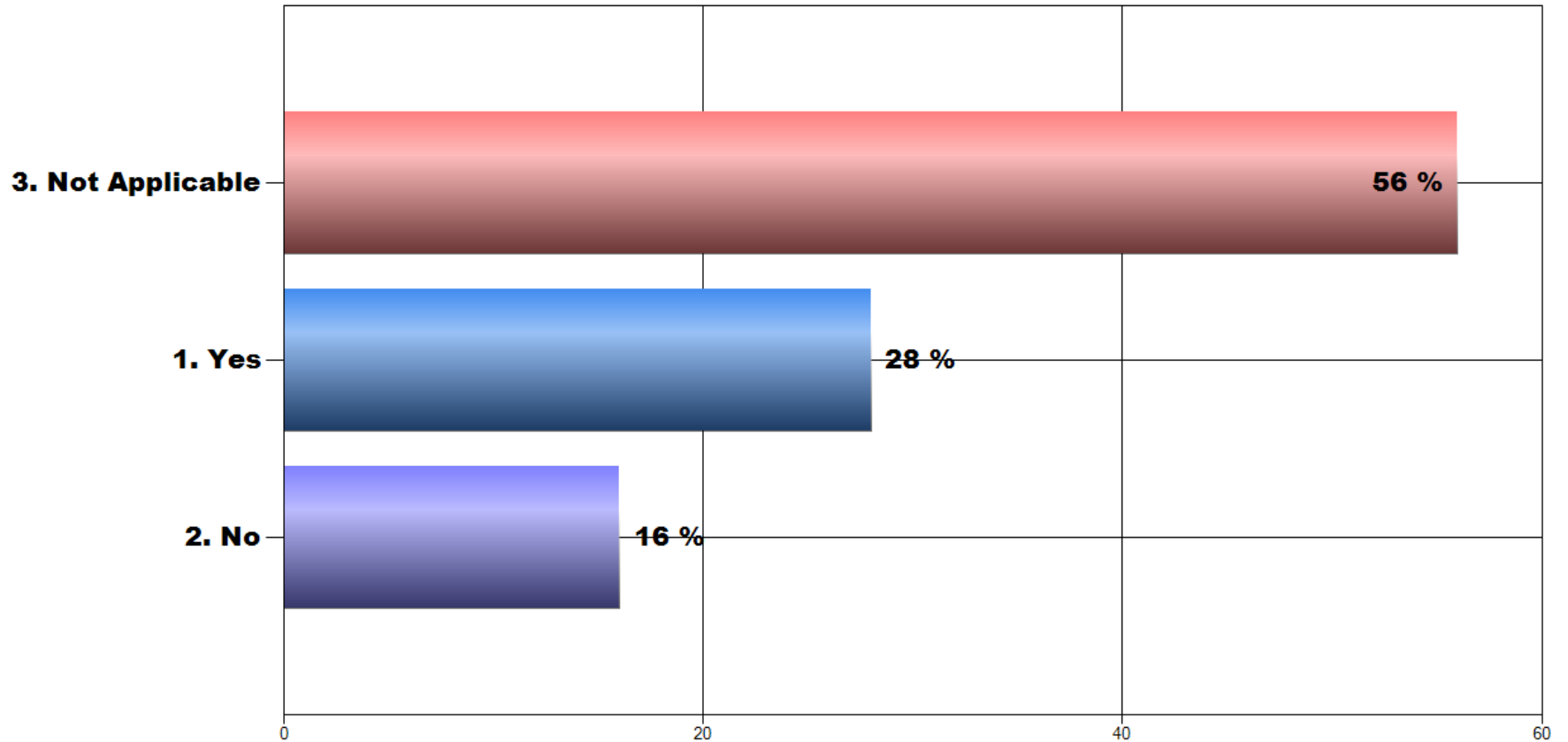


**2. Were you a victim of crime in the: Aggregate Results [76 votes]**

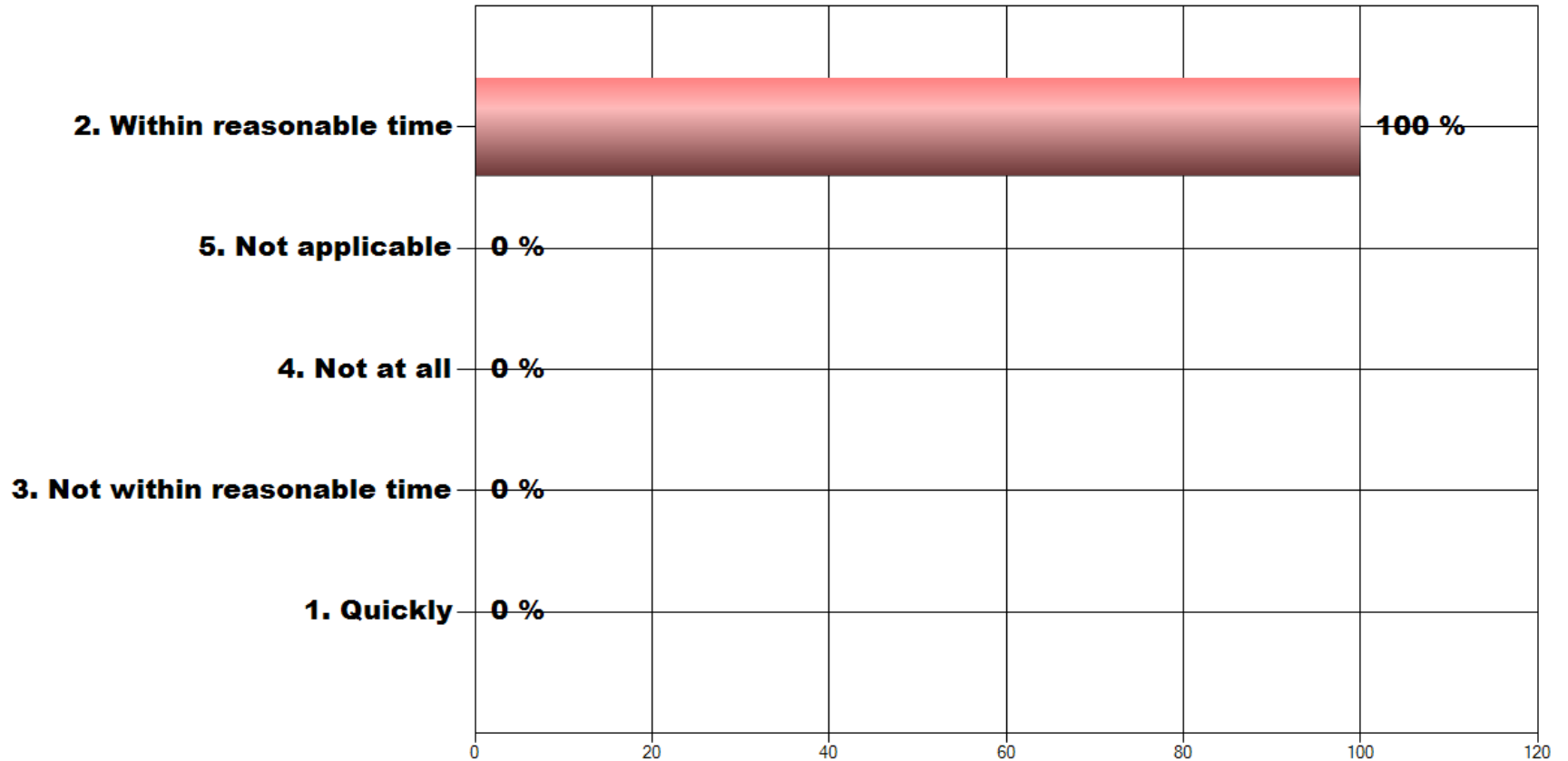




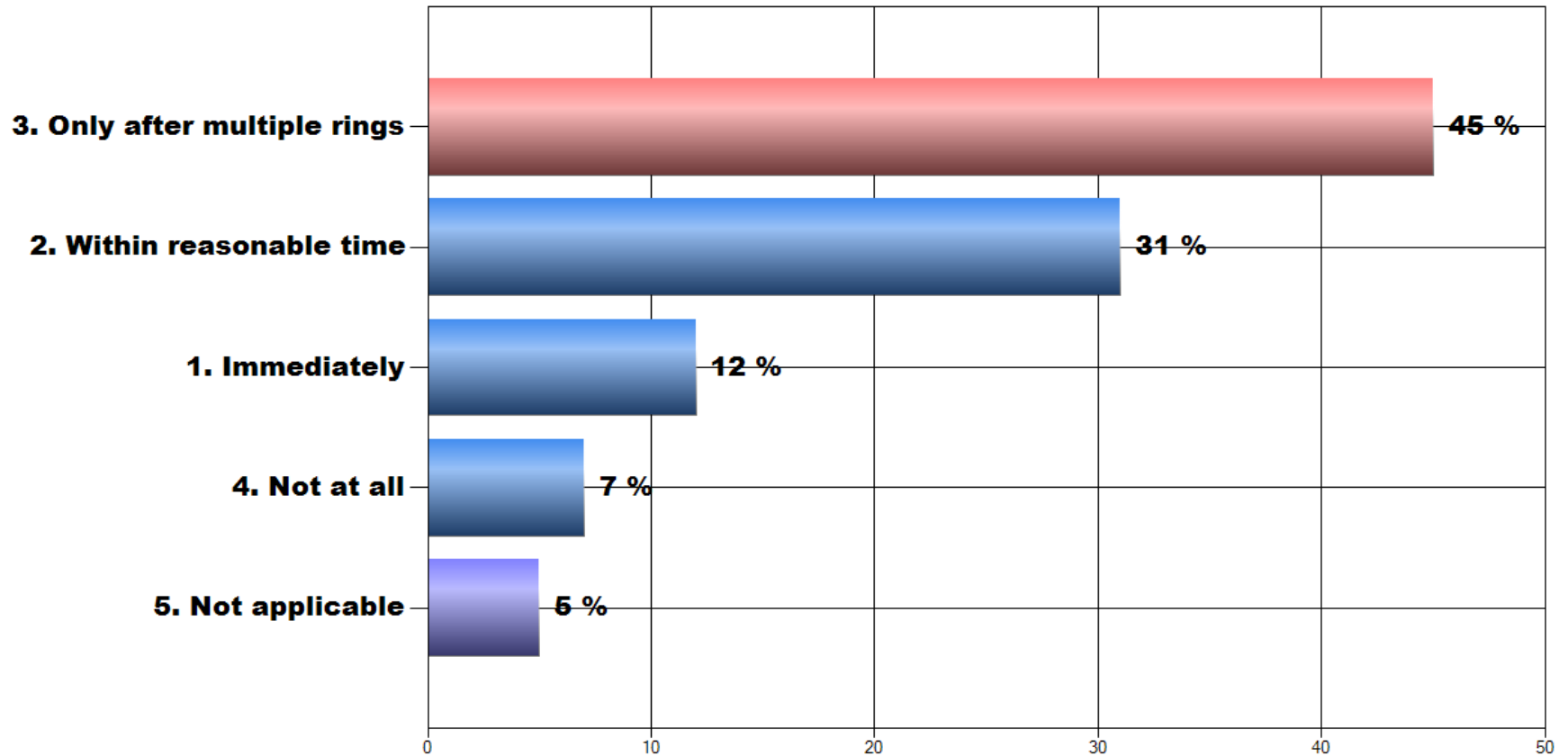
3. If you were a victim of crime in the last 3 years, did you report it to the police? Aggregate Results [75 votes]



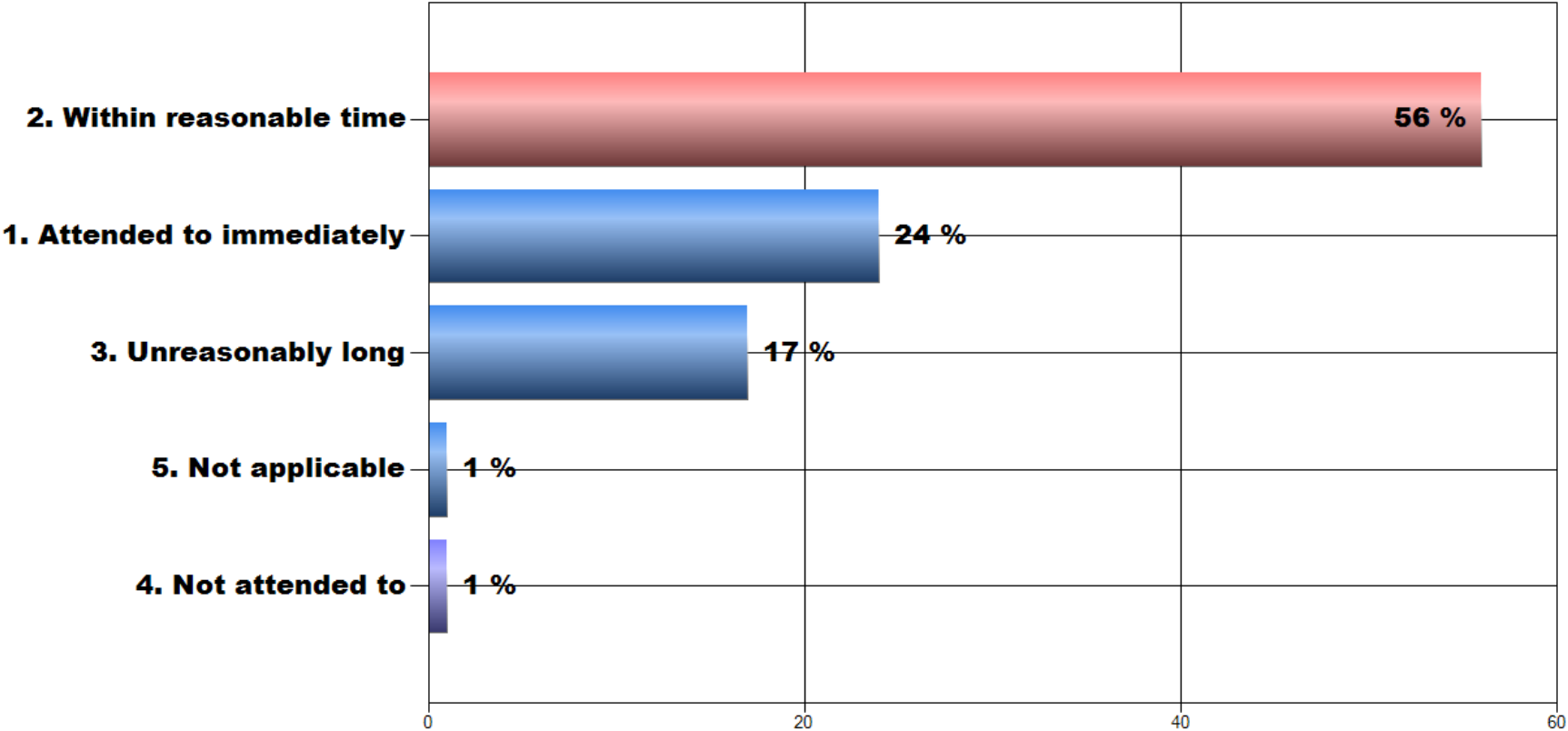
4. When you reported a crime to SAPS, they arrived at the crime scene on average: Aggregate Results [76 votes]



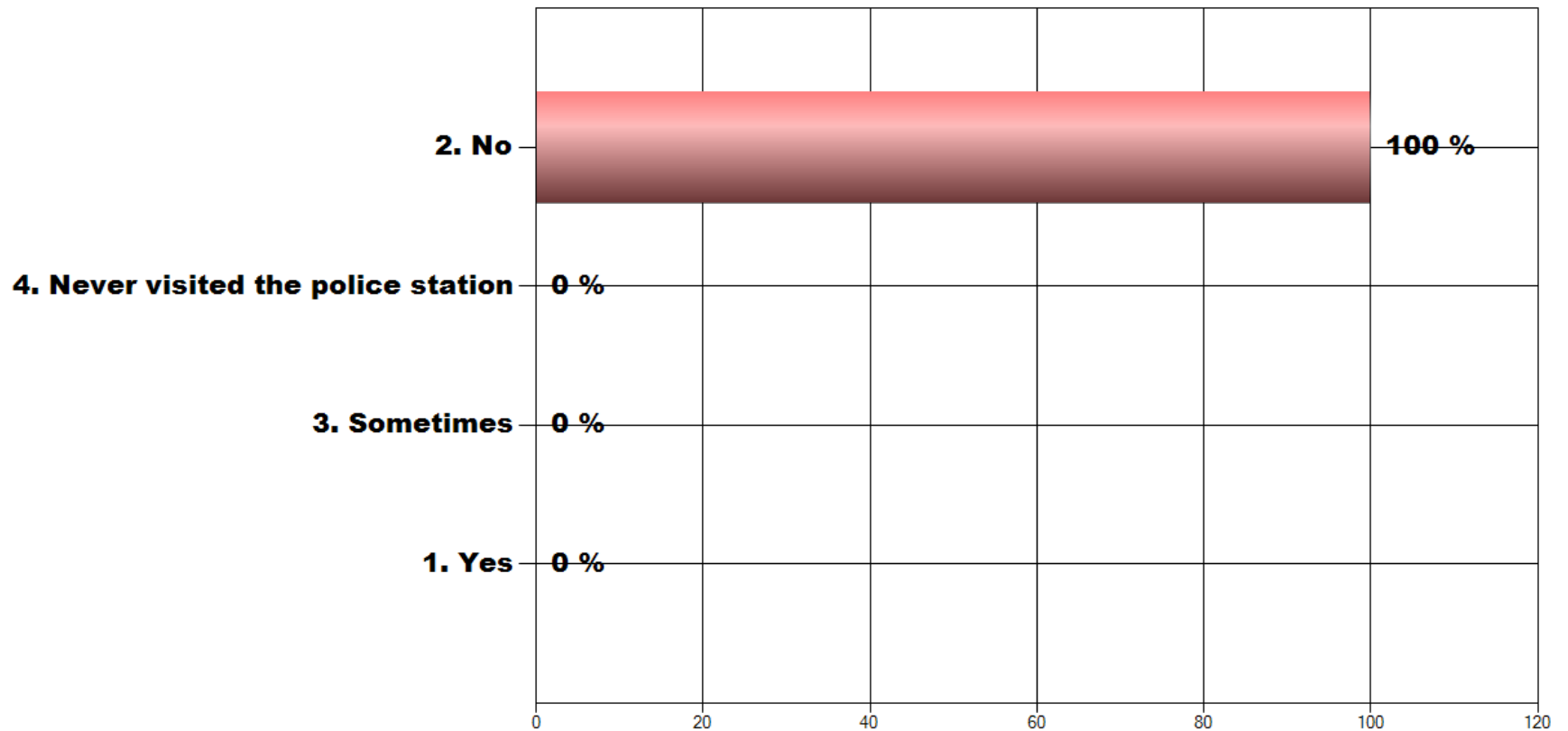
5. When you phoned the police station, how long on average did it take for your call to be answered? Aggregate Results [75 votes]



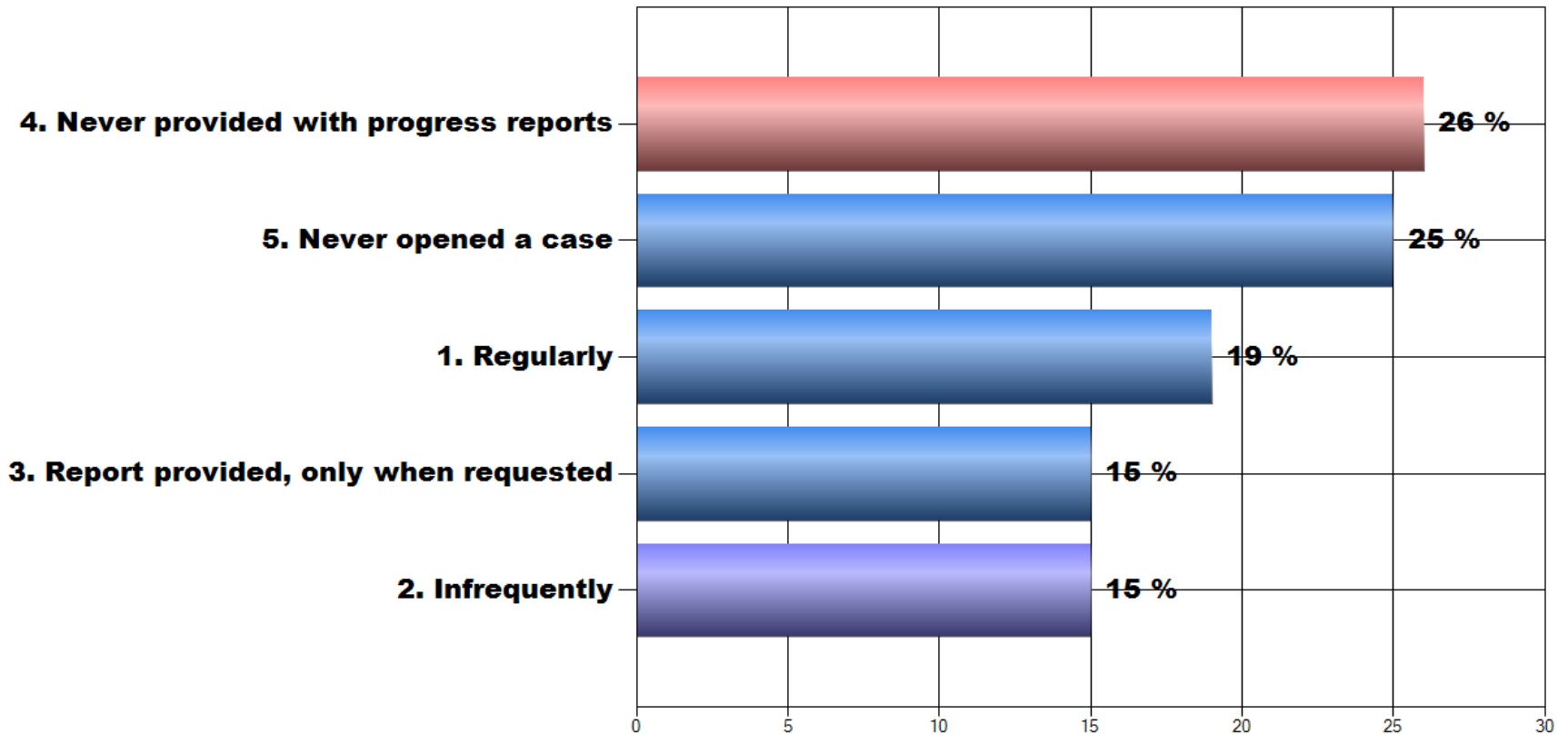
6. When you go to your local police station, on average, how long do you have to wait before you are attended to? Aggregate Results [75 votes]



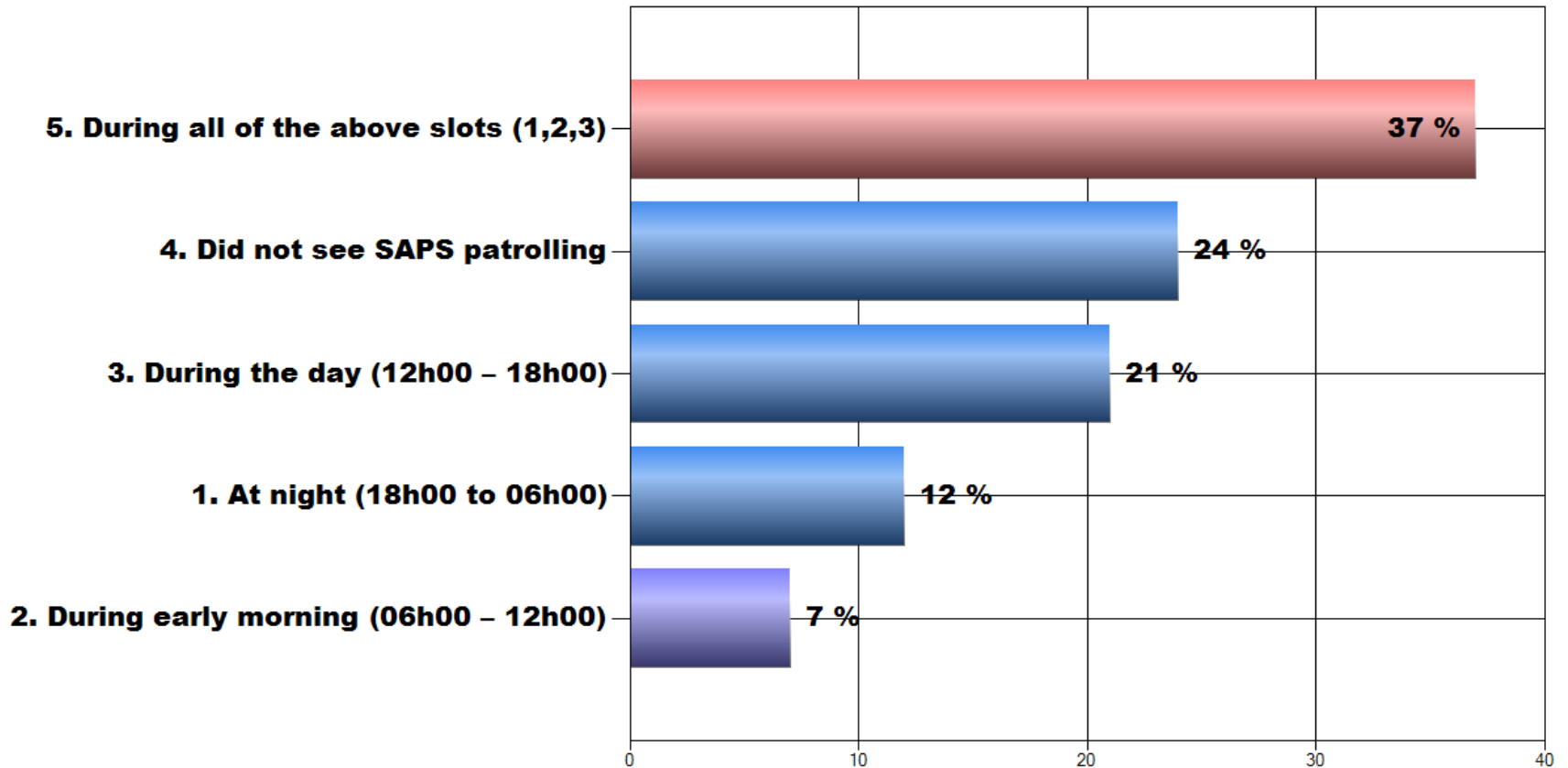
7. The last time you visited your local police station, were you served in the language of your choice being either isiXhosa, English or Afrikaans Aggregate Results [76 votes]



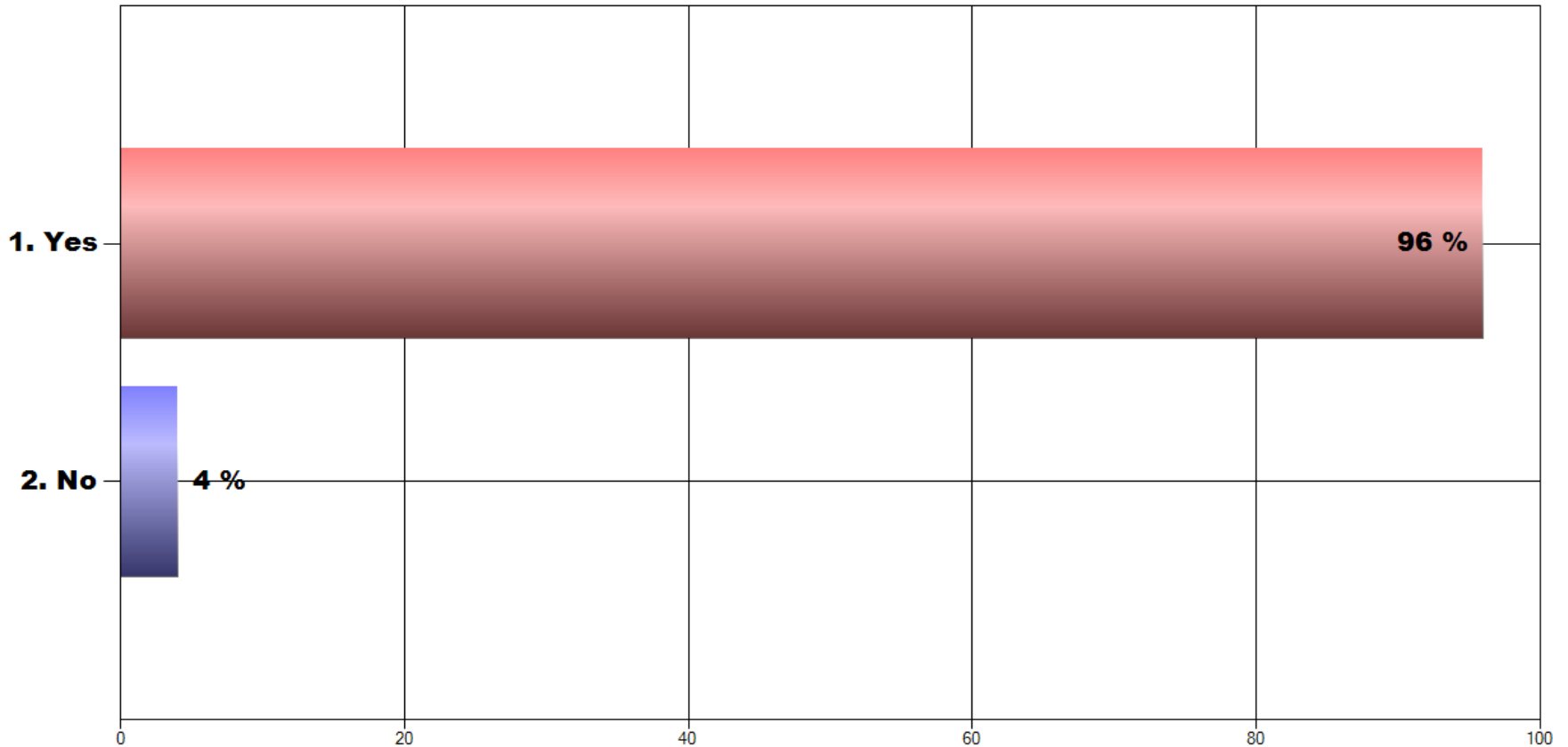
8. If you have ever opened a case with the police, how often on average did the police provide you with progress reports on their  
Aggregate Results [73 votes]



9. During the last week, when did you see SAPS patrolling your area? Aggregate Results [76 votes]

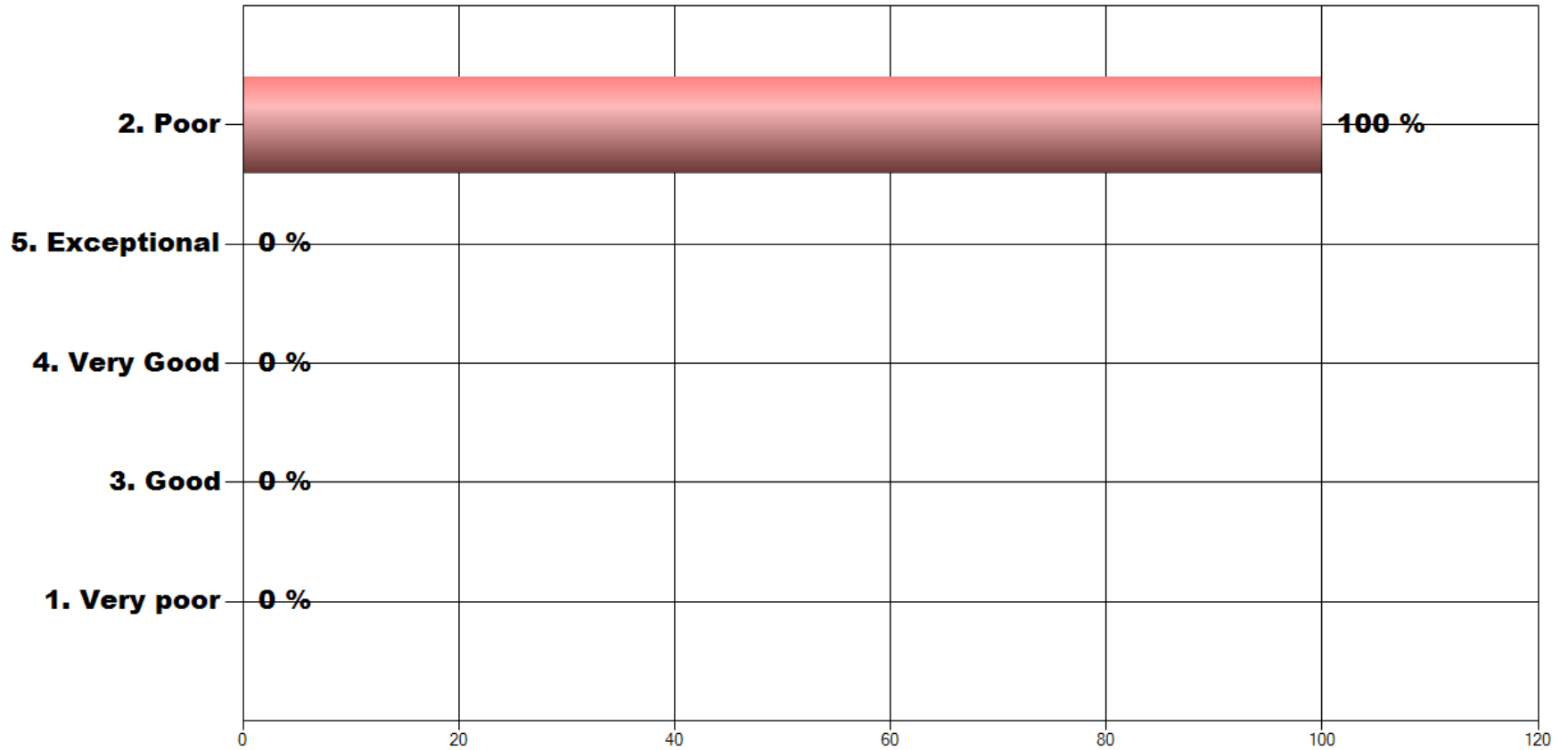


10. Do you know who your local police station commander is? Aggregate Results [74 votes]

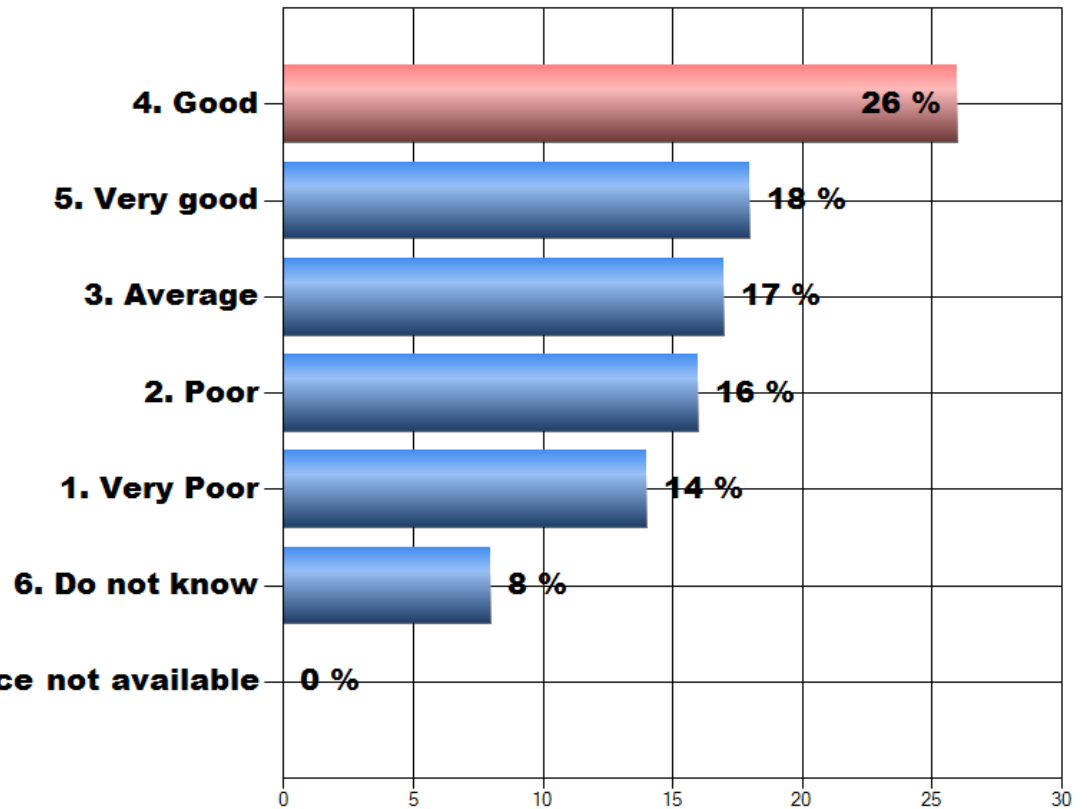




11. How do you rate the level of professionalism of SAPS in your area? Aggregate Results [76 votes]

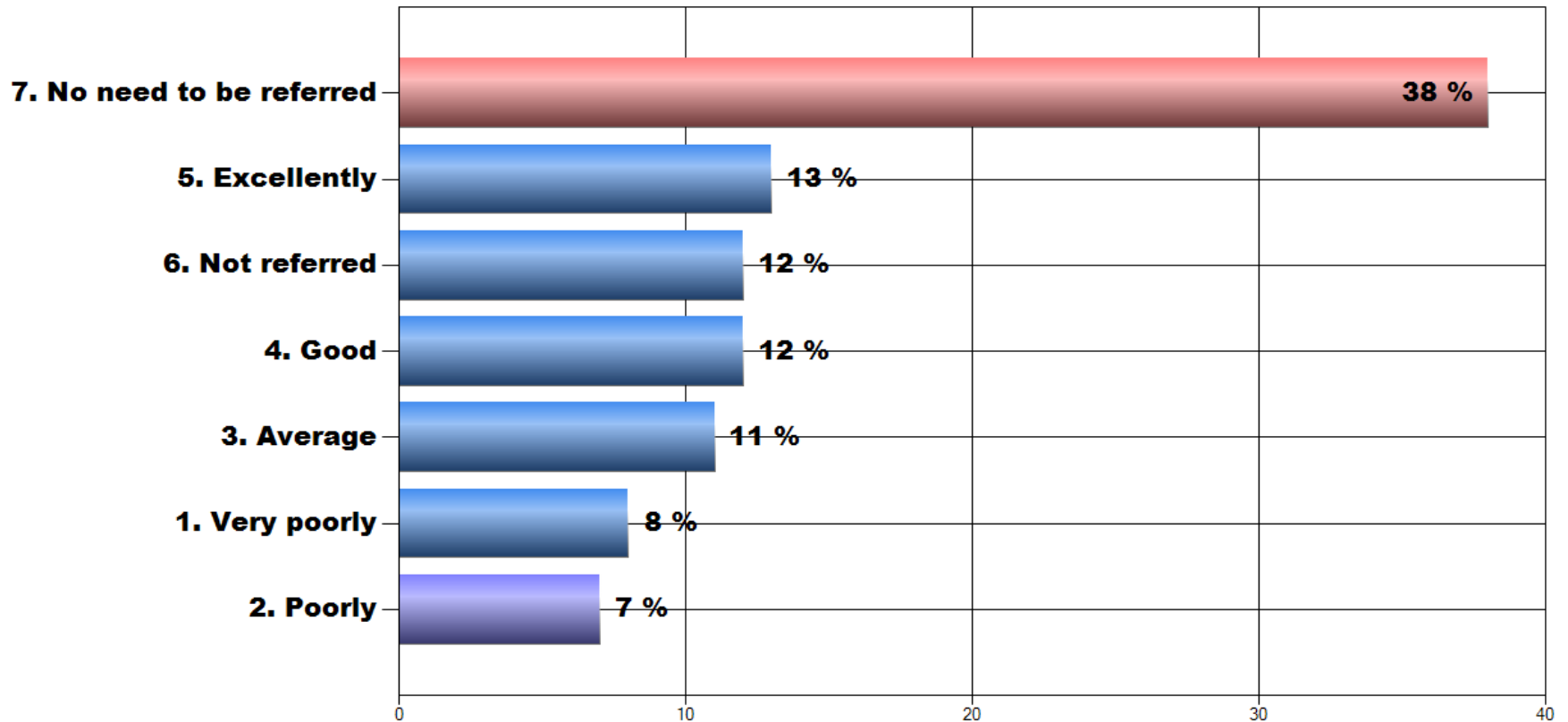


12. In your opinion, how professional is the provision of victim support / counselling services at your local police station? Aggregate Results [76 votes]

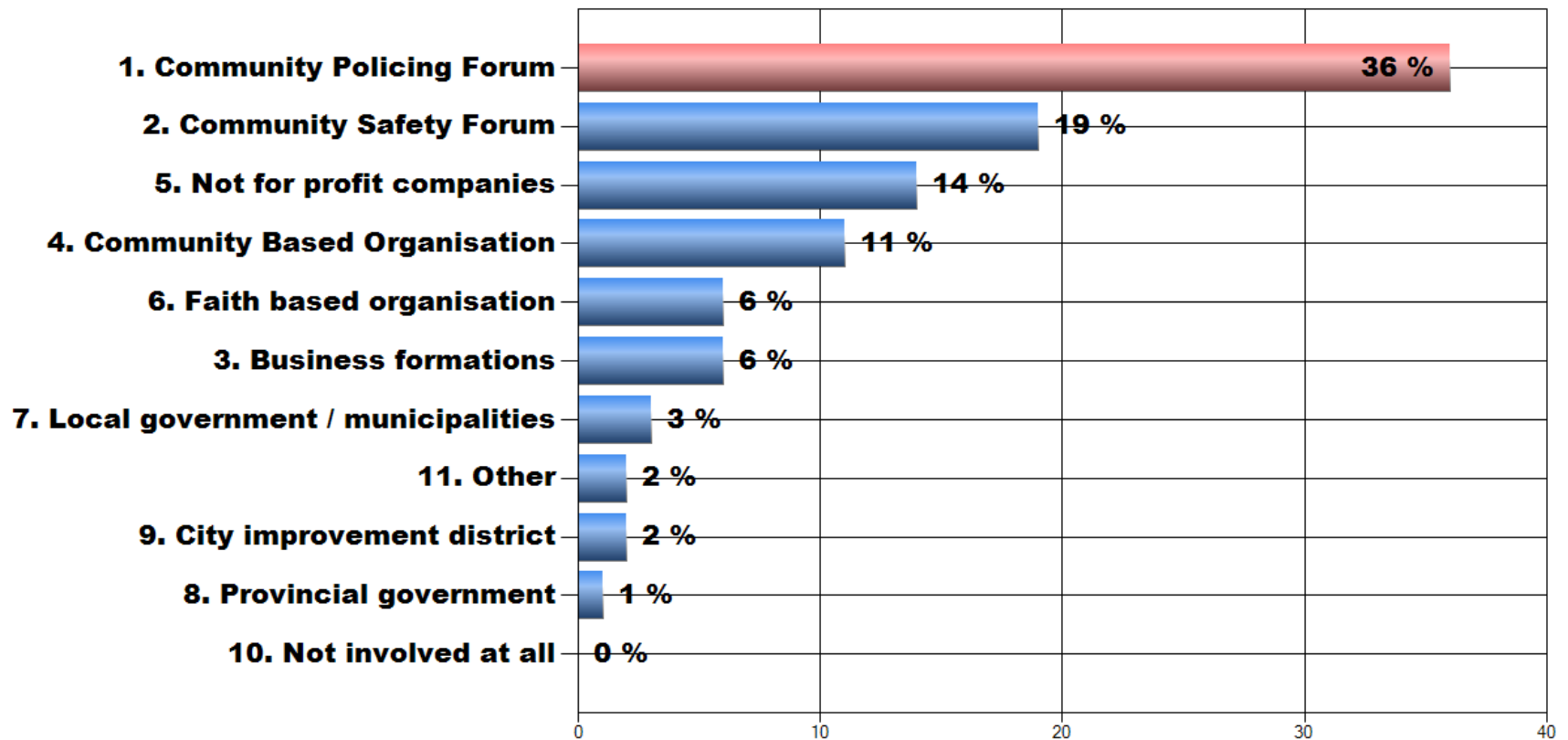


**7. Counselling / Victim Support service not available 0 %**

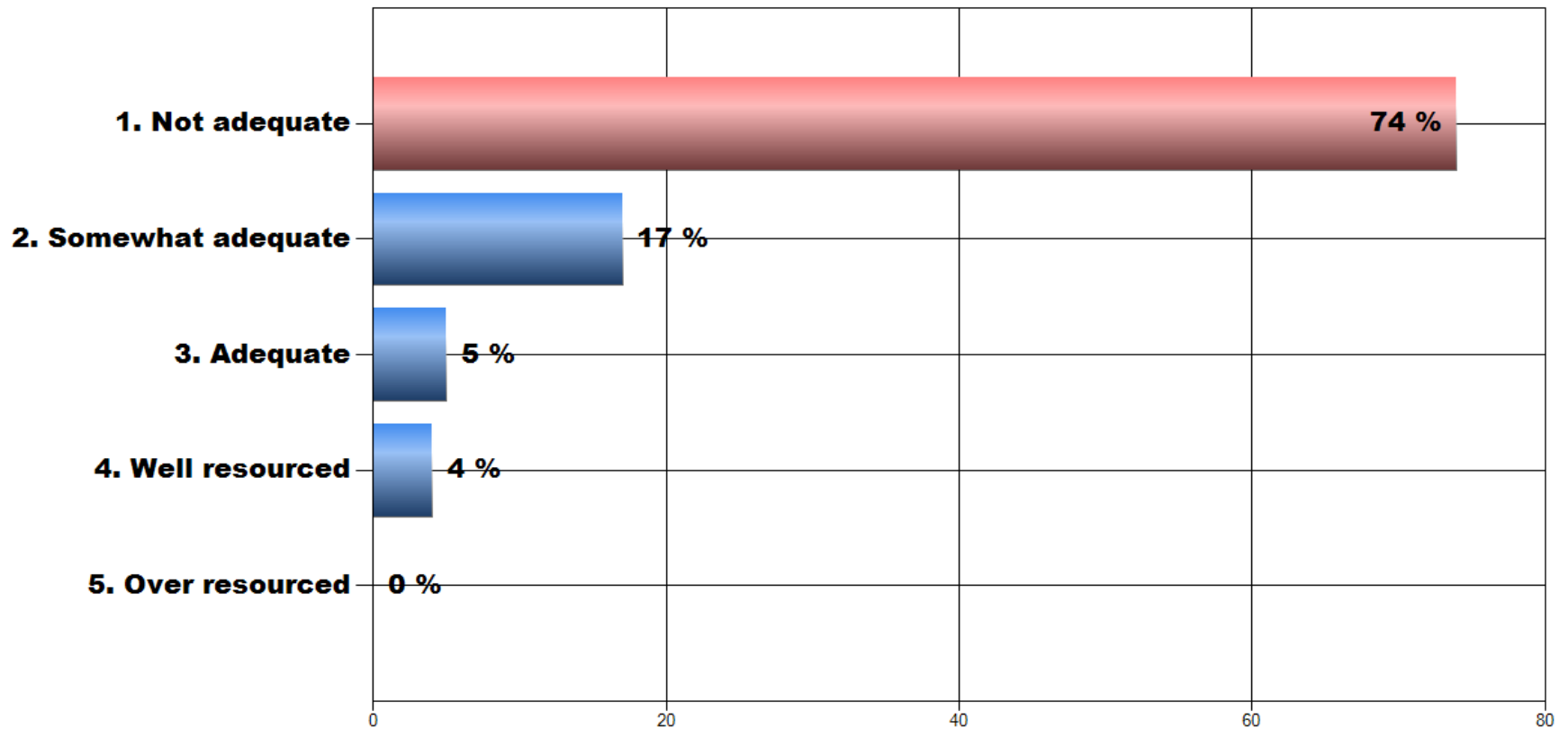
13. If you have ever received counselling via victim support services, how professionally was your referral handled? Aggregate Results  
[76 votes]



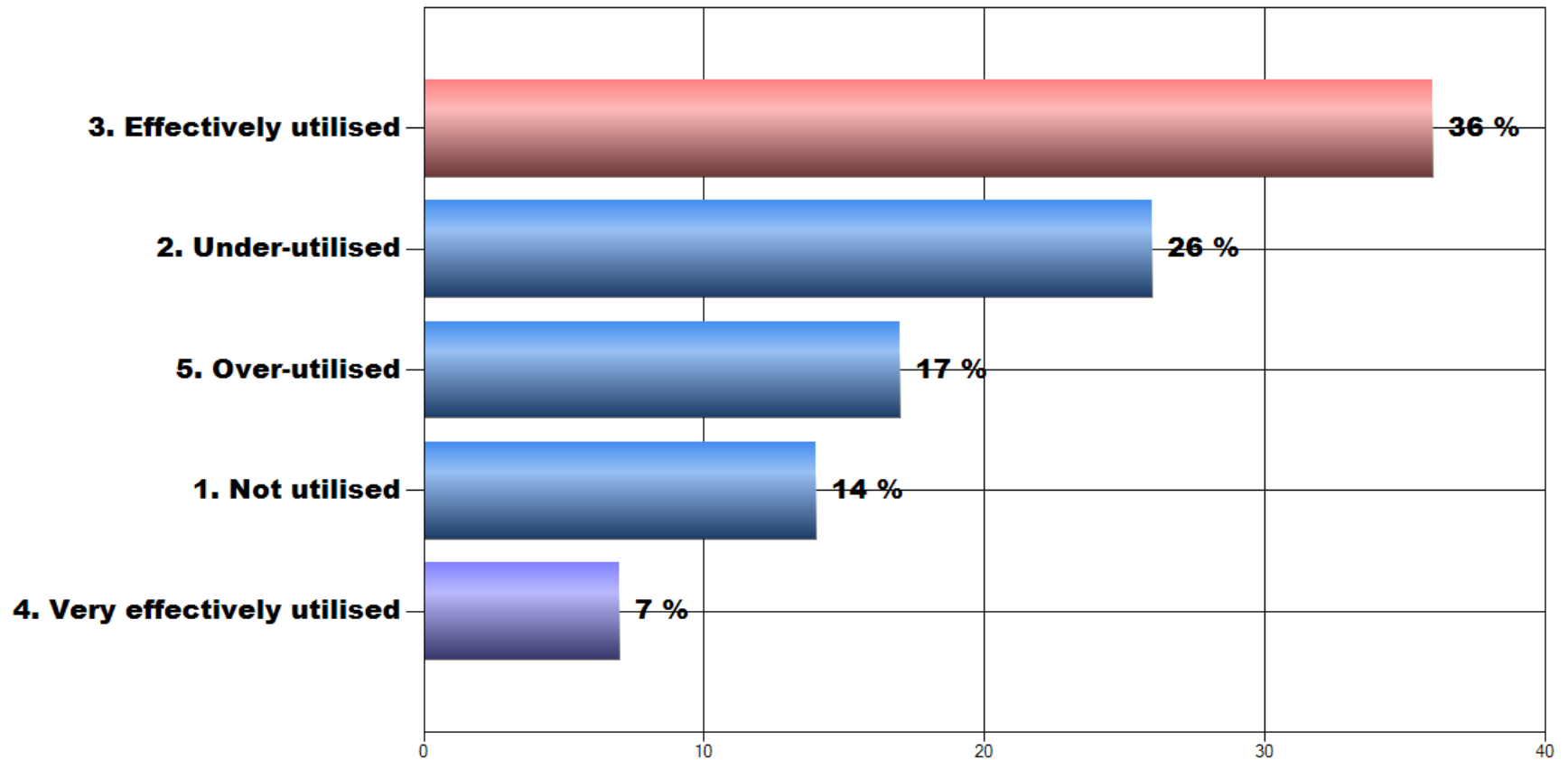
14. If you are involved in partnerships against crime, please indicate the 3 formations/structures you are most actively involved in  
Aggregate Results [176 votes]



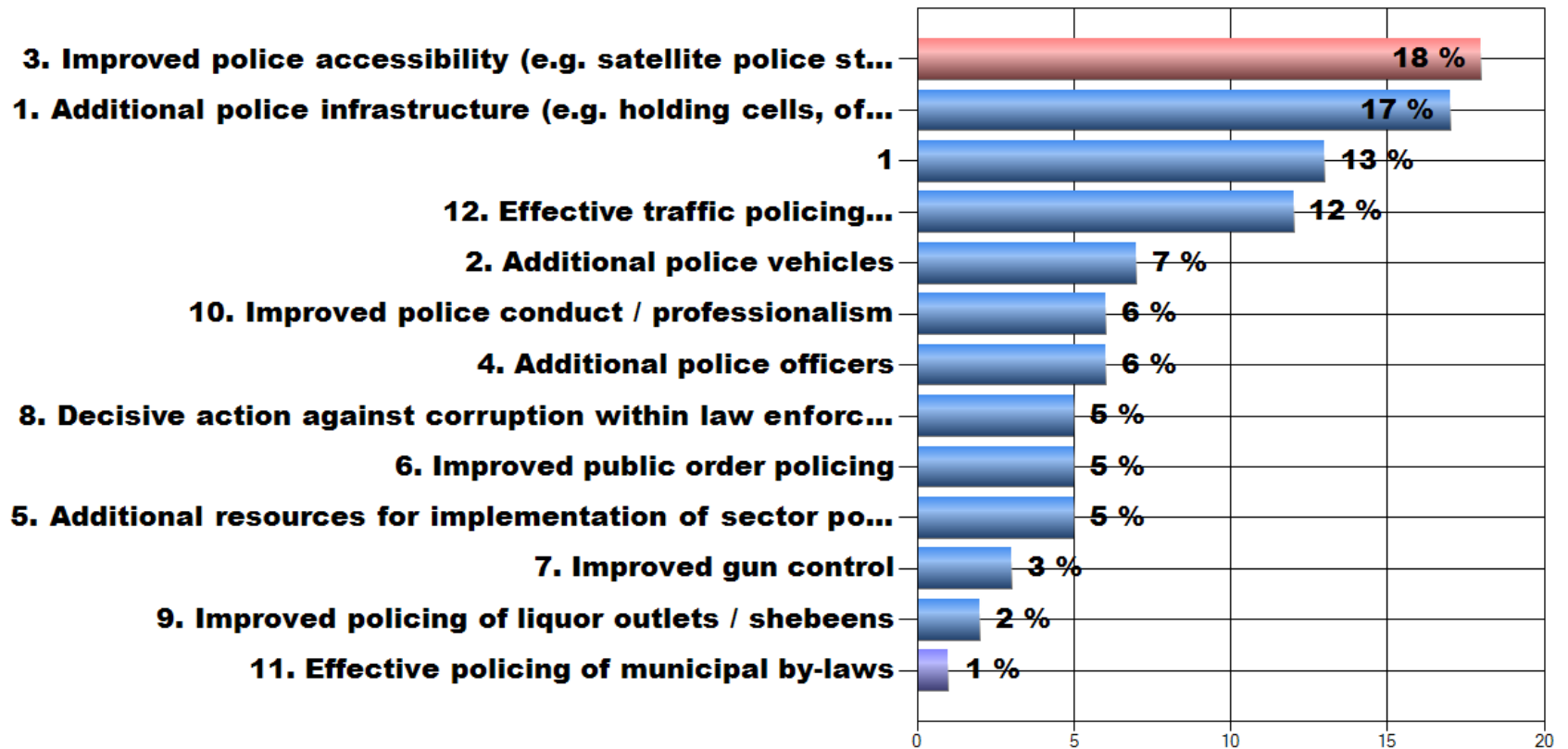
15. Do you think there are enough police resources (e.g. police officers, equipment etc) for your community? Aggregate Results [76 votes]



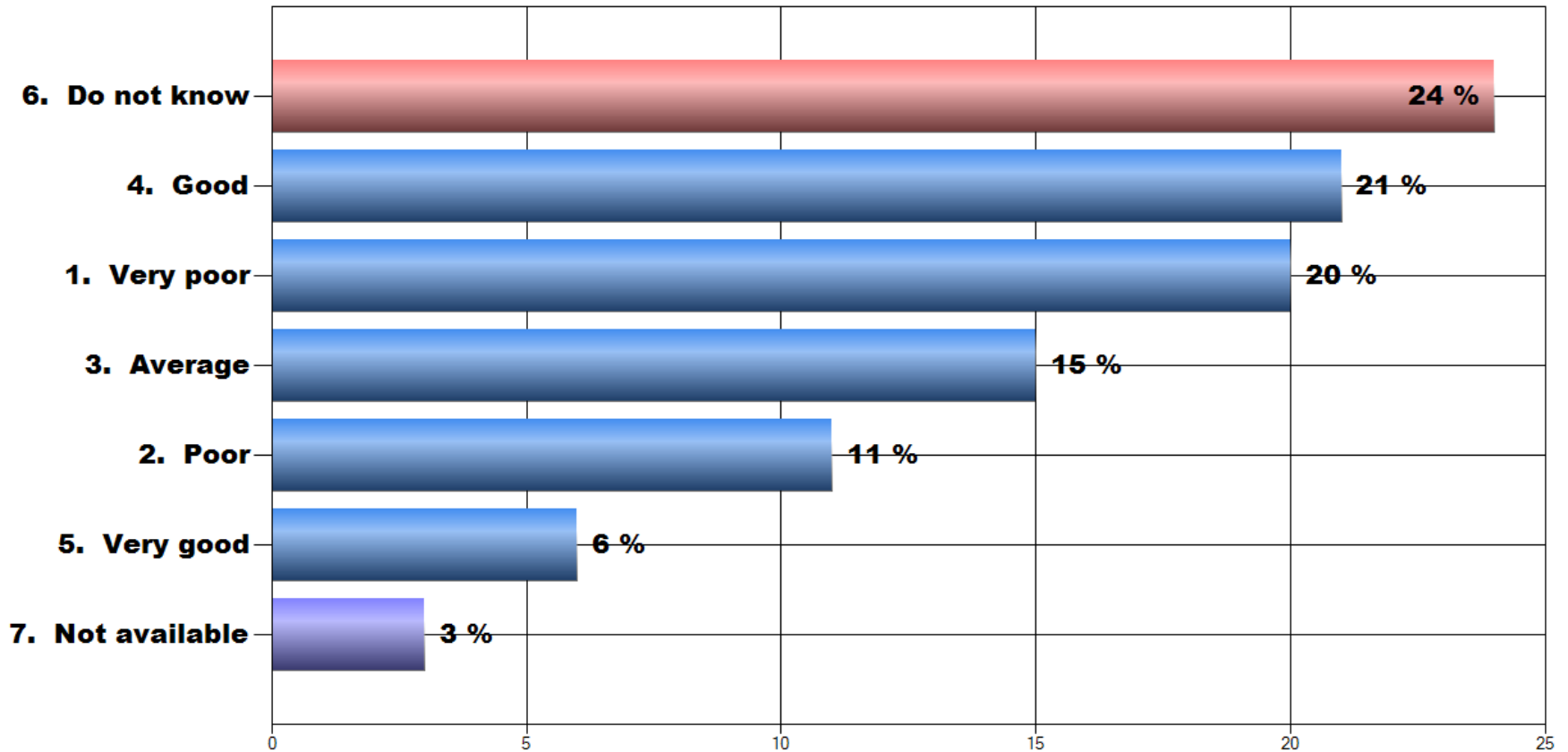
16. Do you think that police resources are being utilized effectively / optimally at your local station? Aggregate Results [76 votes]



17. Based on your experience, indicate your top 3 priority policing / safety needs in your local police station precinct **Aggregate Results**  
[195 votes]

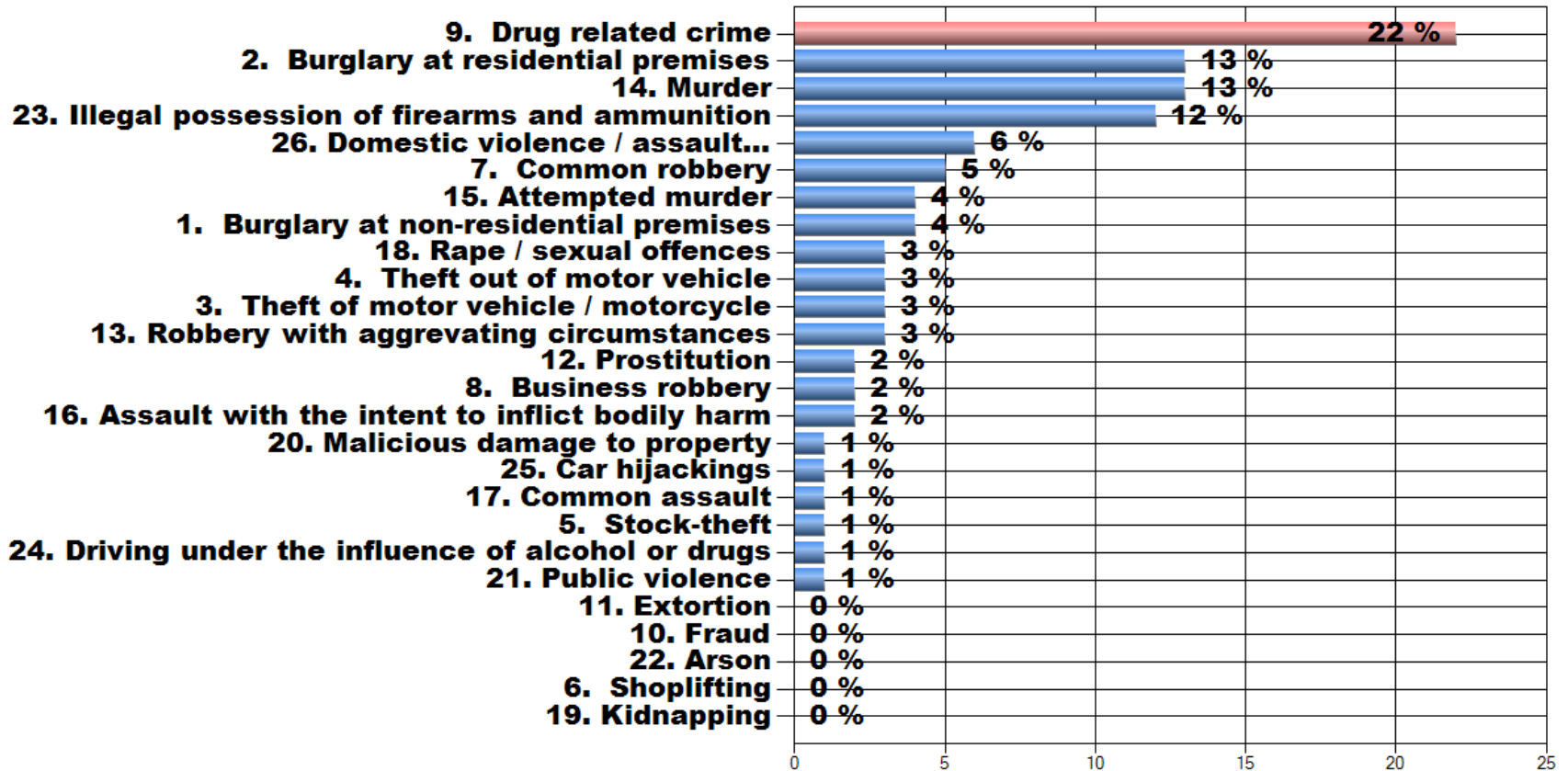


18. In your opinion, how would you rate the effectiveness of the witness protection programme? Aggregate Results [66 votes]

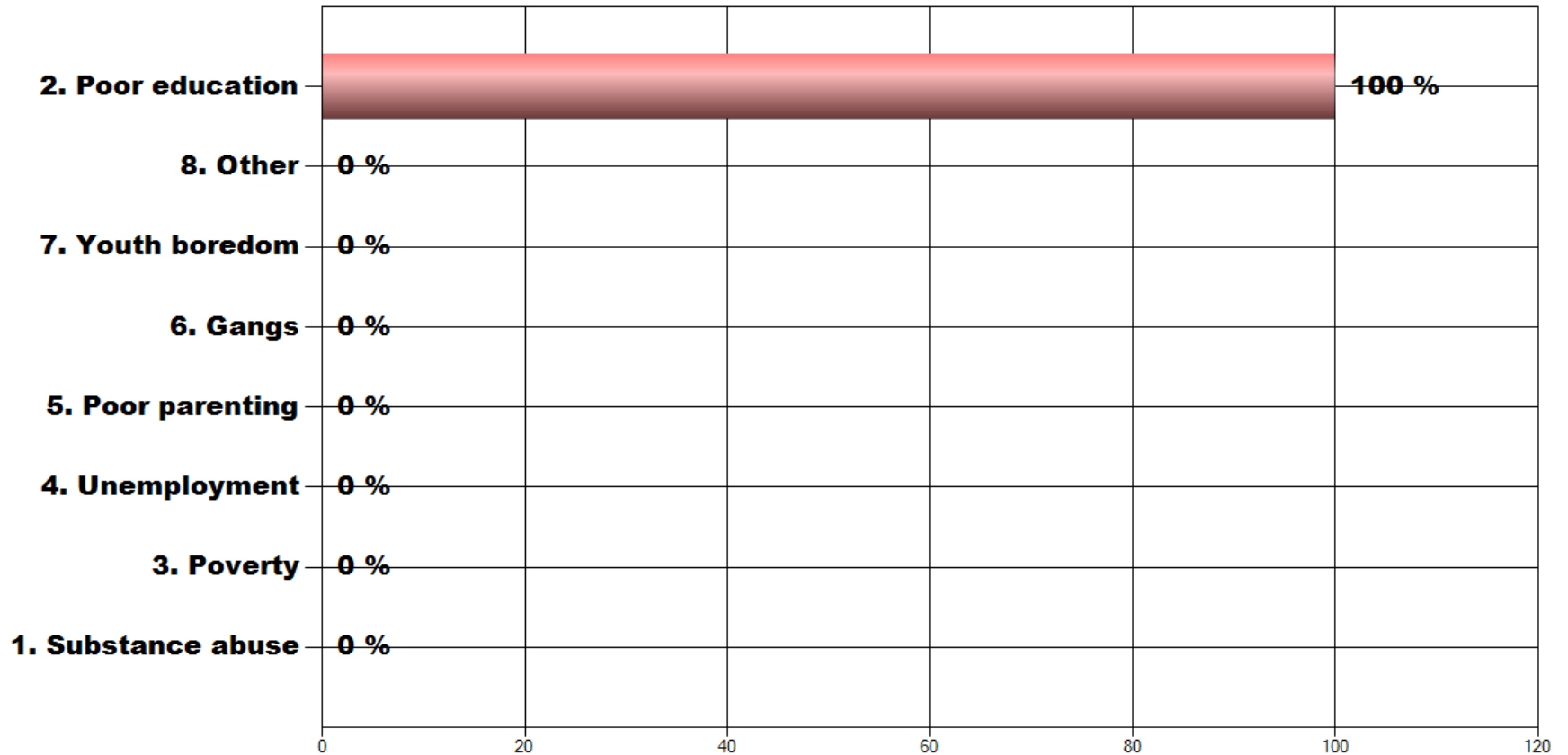




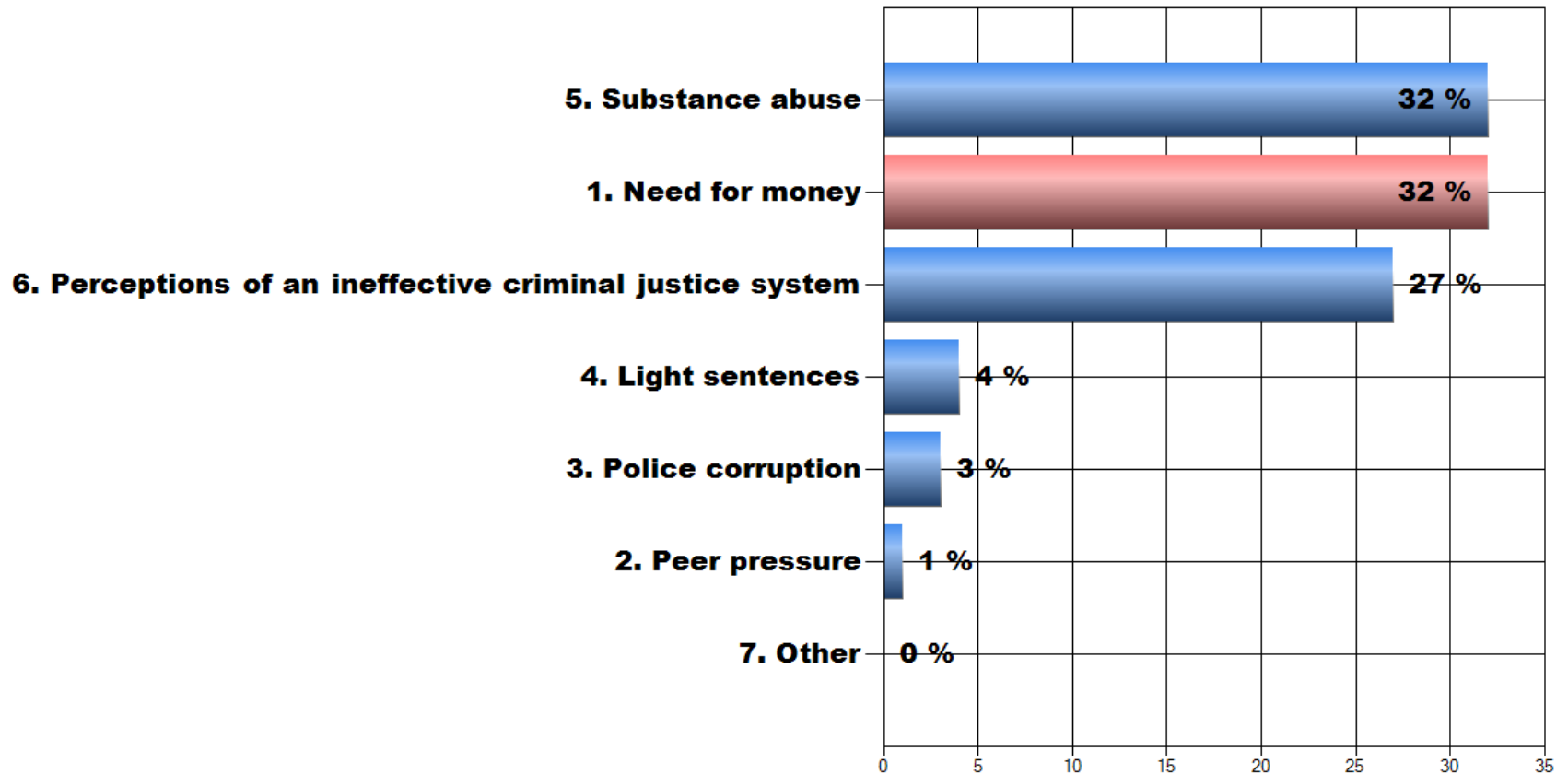
19. Which 3 priority crimes must SAPS focus on in your area? Aggregate Results [195 votes]



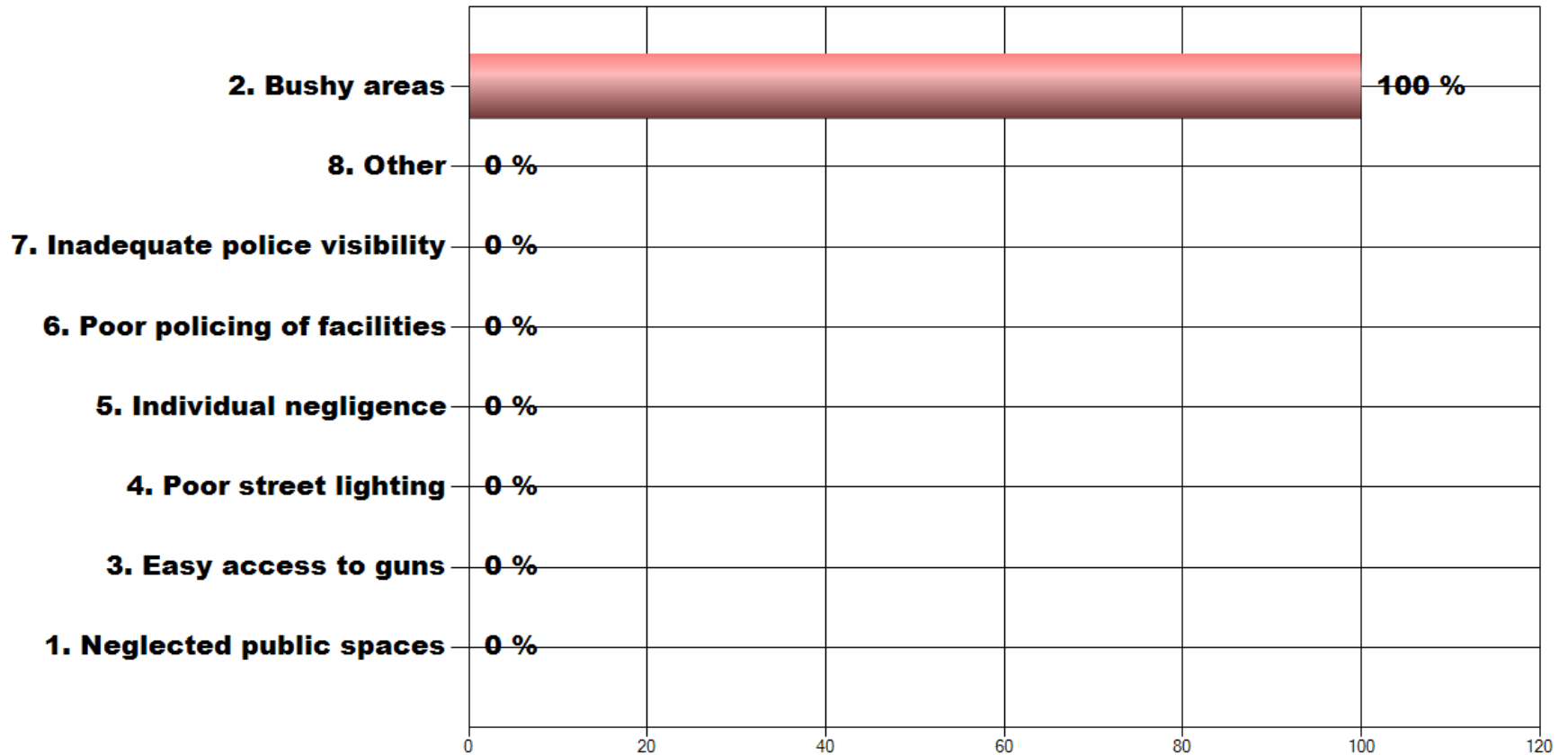
20. In your opinion, what is the main contributor of crime? (possible causes) Aggregate Results [76 votes]



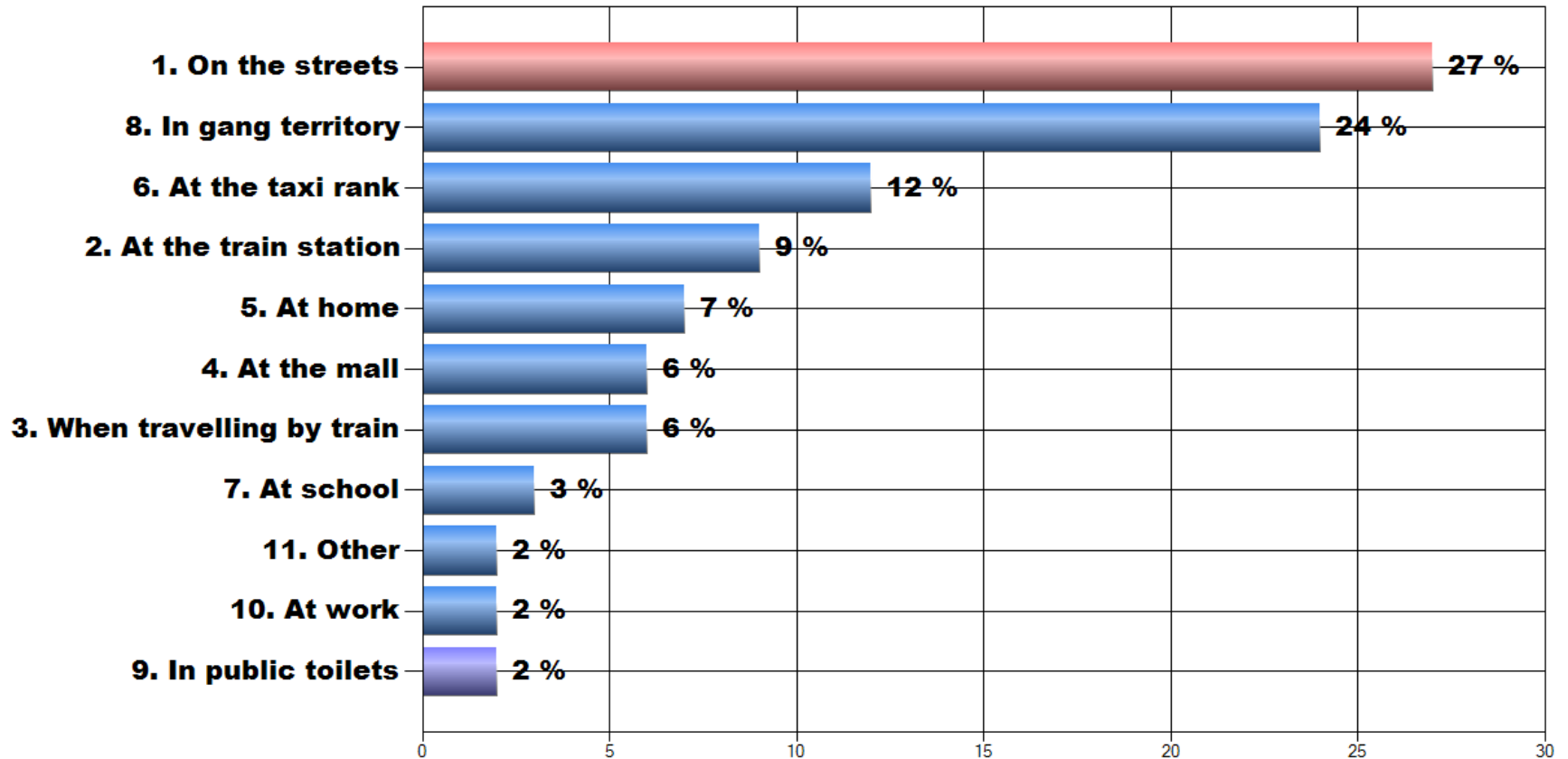
21. In your opinion, what is the main motivator of crime? Aggregate Results [74 votes]



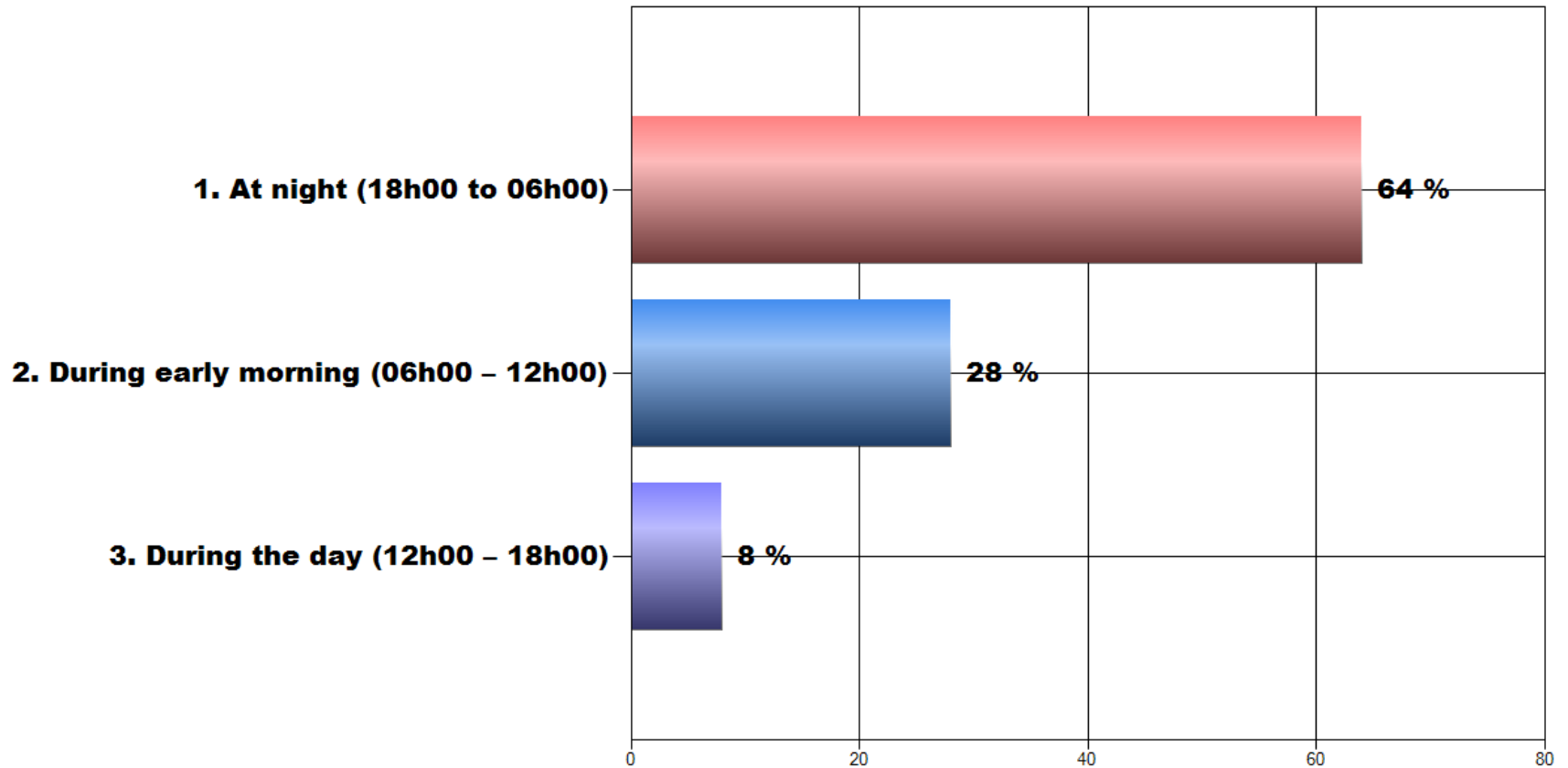
22. In your opinion, what is the main opportunity for crime in your area? Aggregate Results [76 votes]



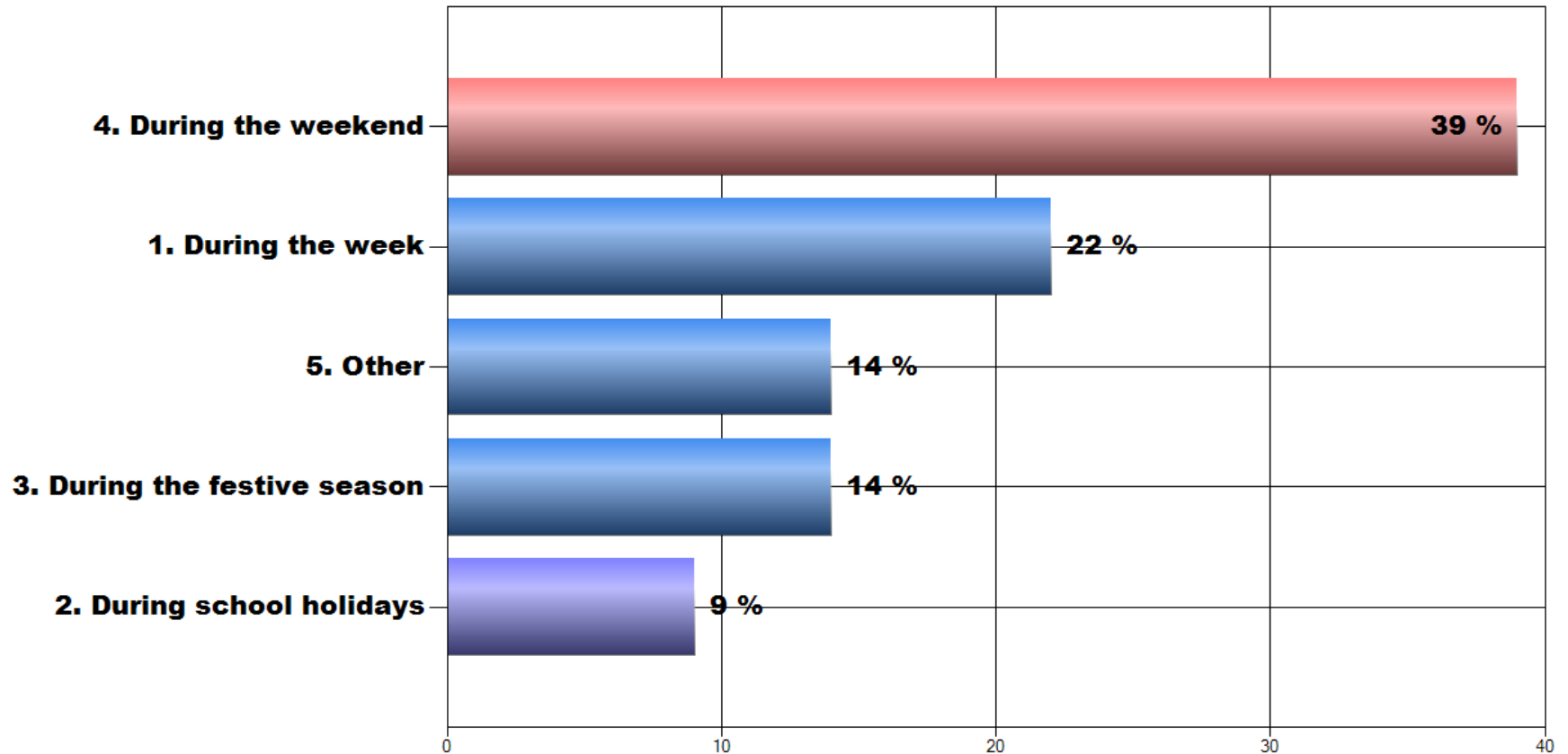
23. Identify the areas where you feel most unsafe Aggregate Results [186 votes]



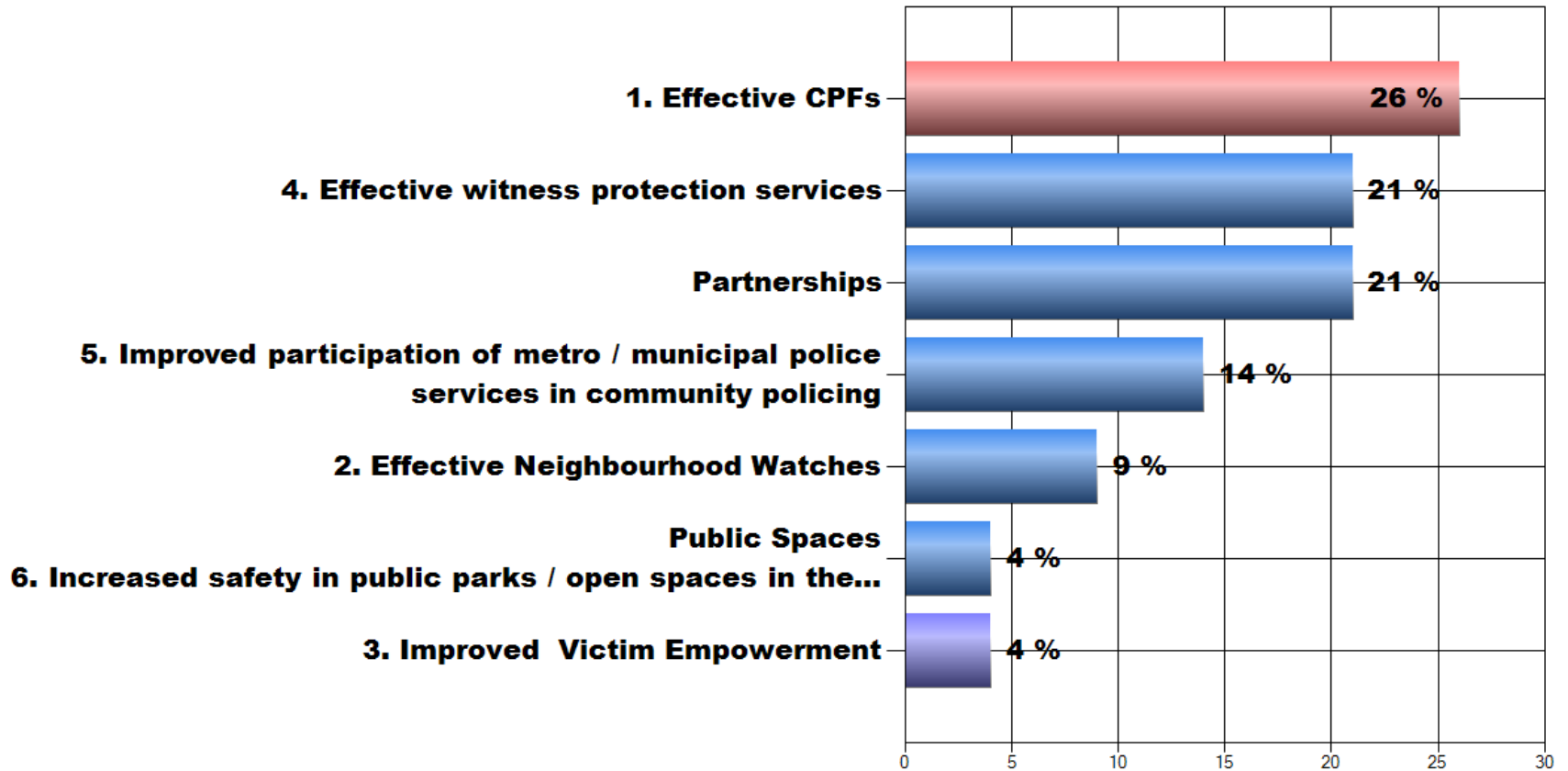
24. Identify the time you feel most unsafe in your area Aggregate Results [76 votes]



25. When would you like to see improved police visibility in your area? Aggregate Results [76 votes]

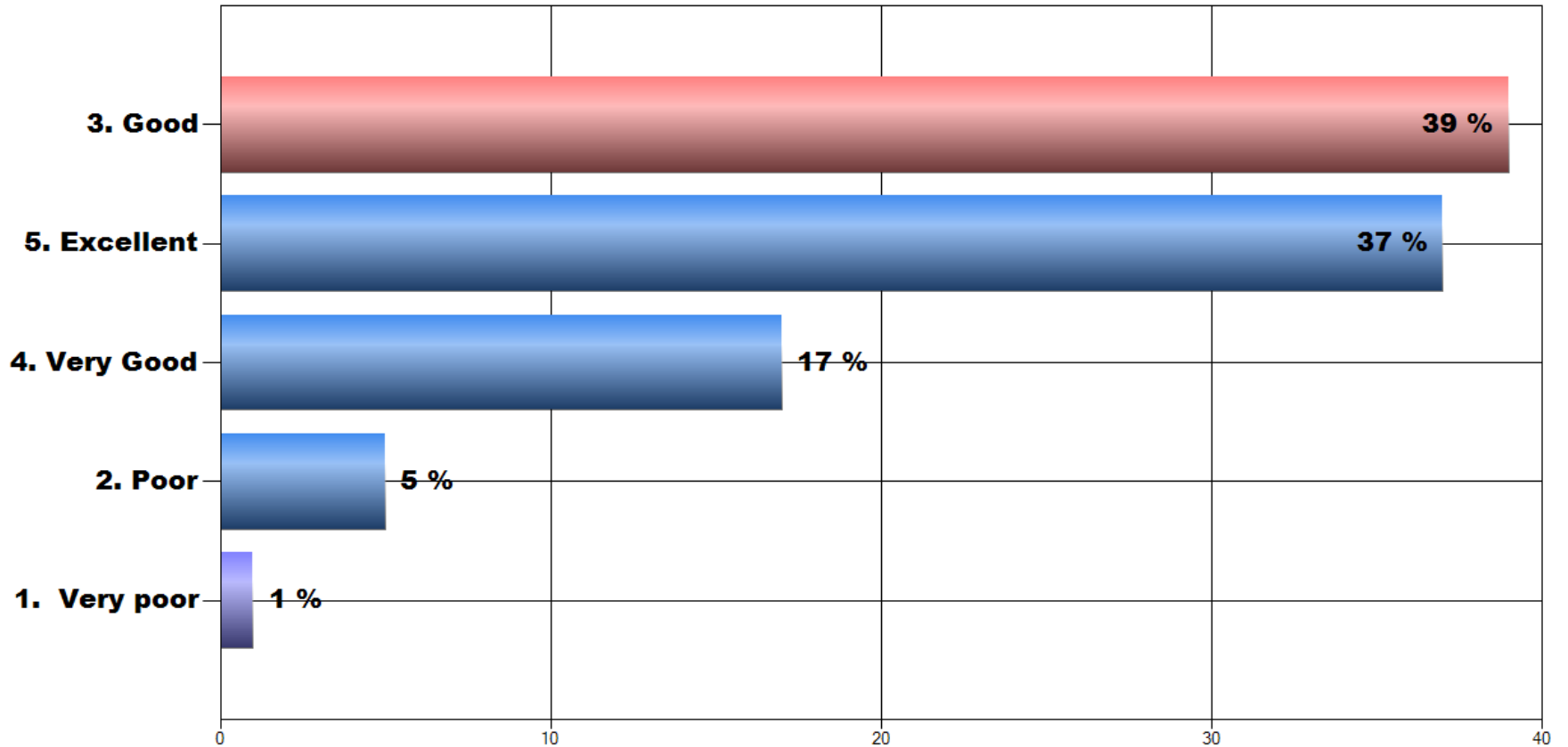


26. Please select the 3 key safety needs in your opinion Aggregate Results [201 votes]





27. How do you rate this process of determining the PNPs? Aggregate Results [76 votes]



28. Do you feel this process afforded you an opportunity to contribute to determining the Policing Needs and Priorities for the Province?  
Aggregate Results [76 votes]

