Western Cape Government

Community Safety

Preliminary results of

Policing Needs and Priorities
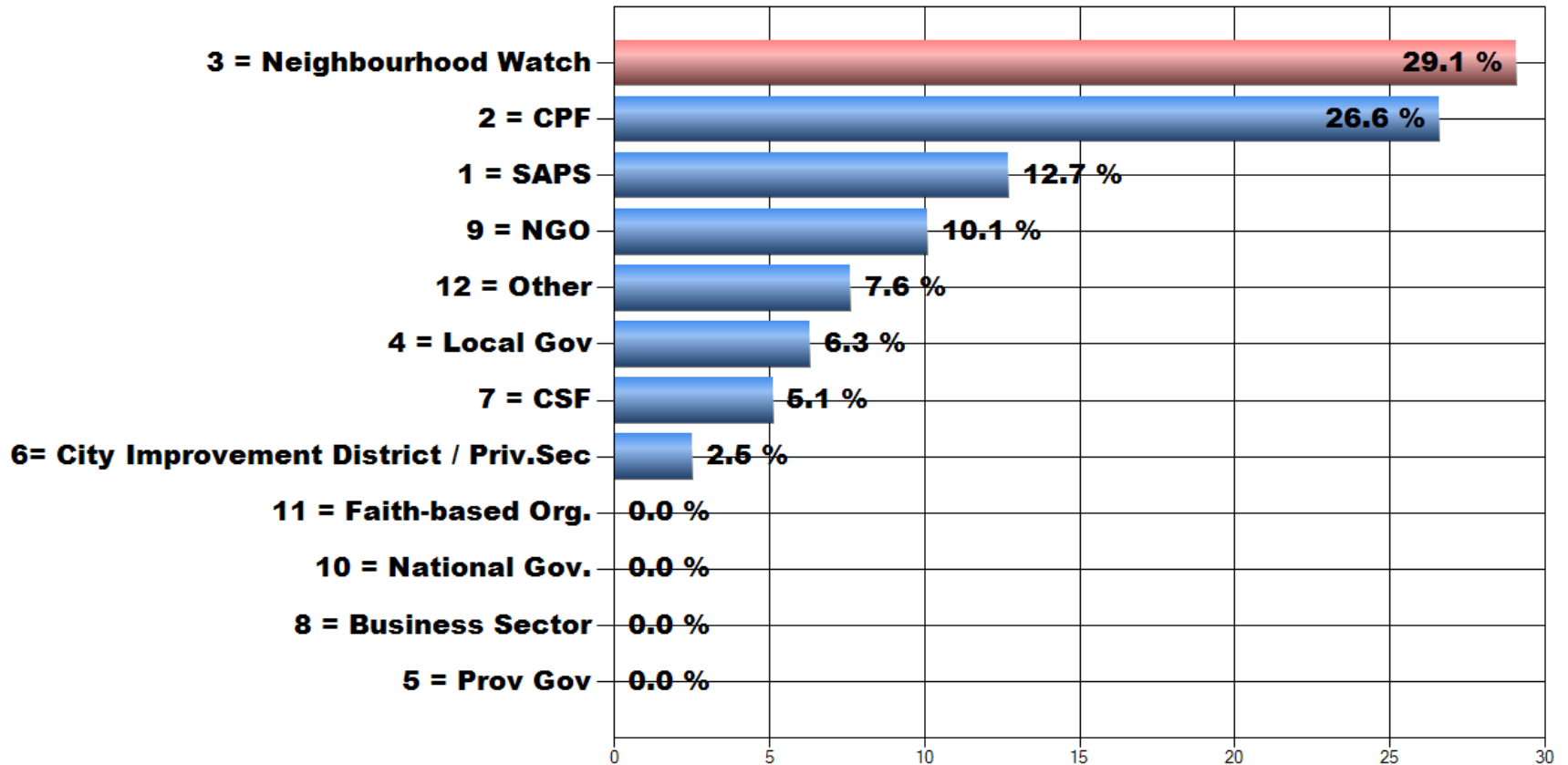
Public Accountability Meeting

KHAYELITSHA CLUSTER: 20 SEPTEMBER 2014

METHODOLOGY

- Data collection: Crowd sourcing technology

- Data collection tool: Closed-ended questionnaire

- Number of respondents: 83

- Number of stations participated: 8police stations within Khayelitsha Cluster namely , Khayelitsha, Harare, Gordons Bay,Lingelethu West, Lwandle, Macassar, Somerset West and Strand.

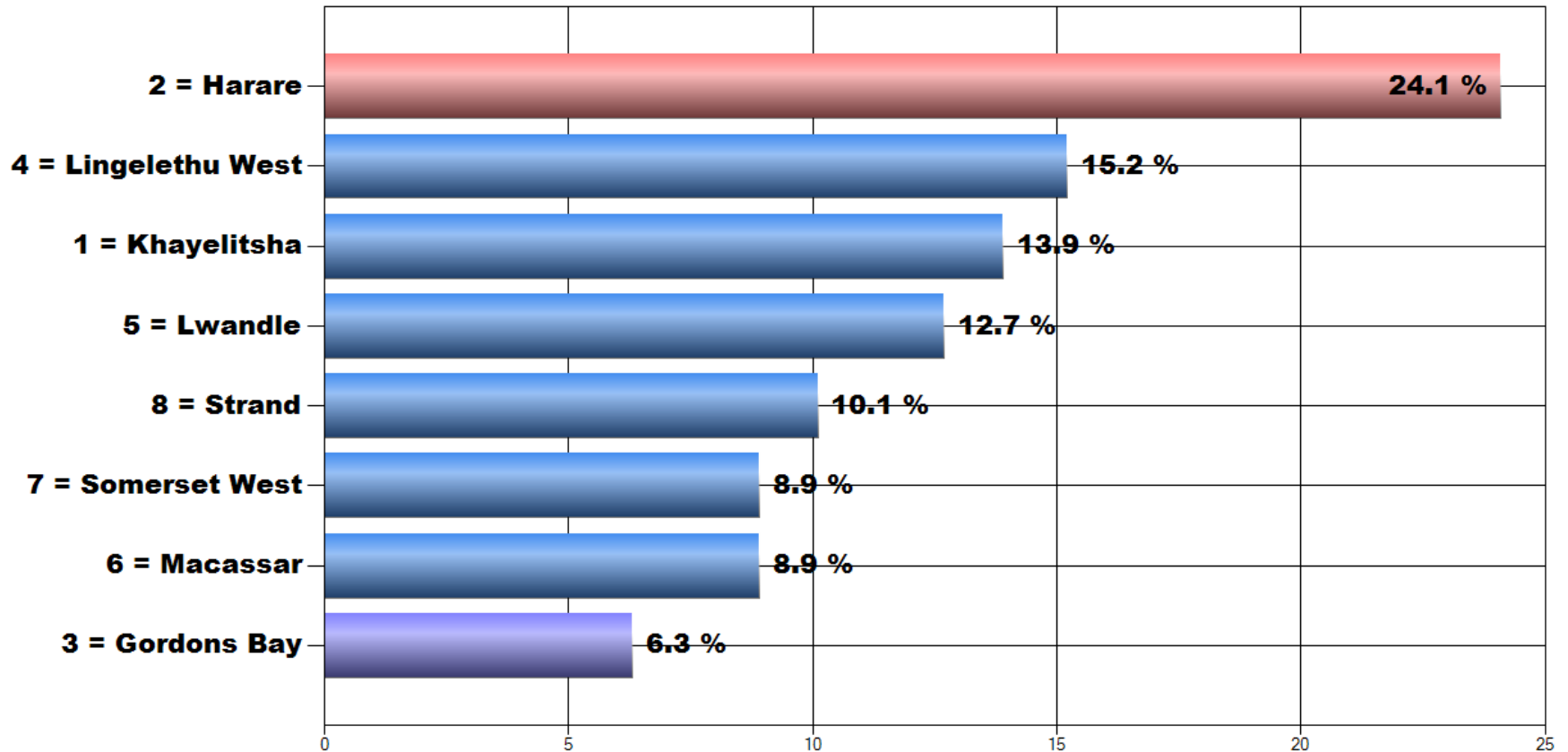- First level analysis: Frequency intervals

- Demographic data included

REPRESENTATION PER STAKEHOLDER GROUP

Stakeholder information [79 voters]

- 3 = Neighbourhood Watch — 29.1 %
- 2 = CPF — 26.6 %
- 1 = SAPS — 12.7 %
- 9 = NGO — 10.1 %
- 12 = Other — 7.6 %
- 4 = Local Gov — 6.3 %
- 7 = CSF — 5.1 %
- 6 = City Improvement District / Priv.Sec — 2.5 %
- 11 = Faith-based Org. — 0.0 %
- 10 = National Gov. — 0.0 %
- 8 = Business Sector — 0.0 %
- 5 = Prov Gov — 0.0 %

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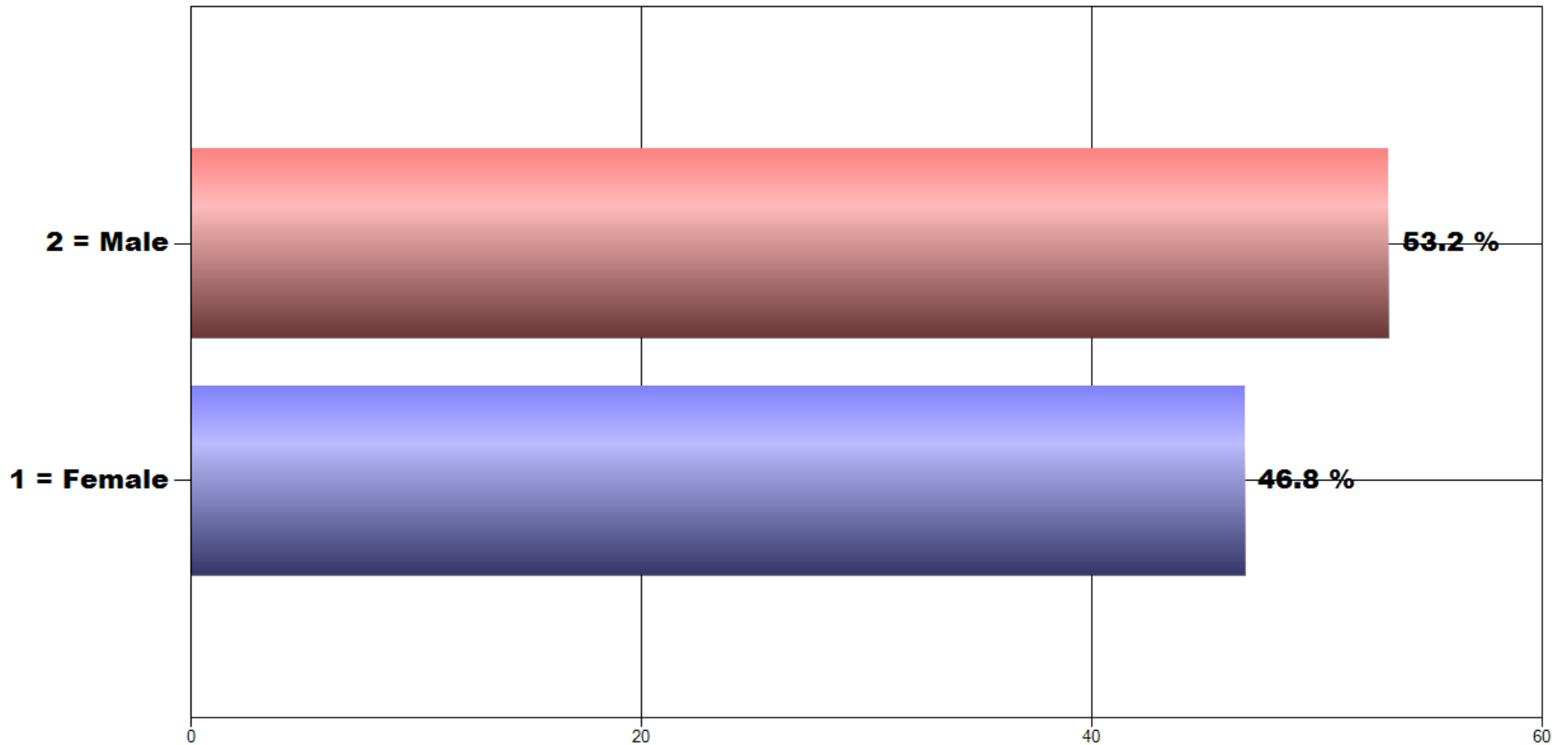Community Safety

REPRESENTATION PER PRECINCT

Police station or Precinct [79 voters]

REPRESENTATION PER GENDER

Gender [79 voters]

- 2 = Male: 53.2 %
- 1 = Female: 46.8 %

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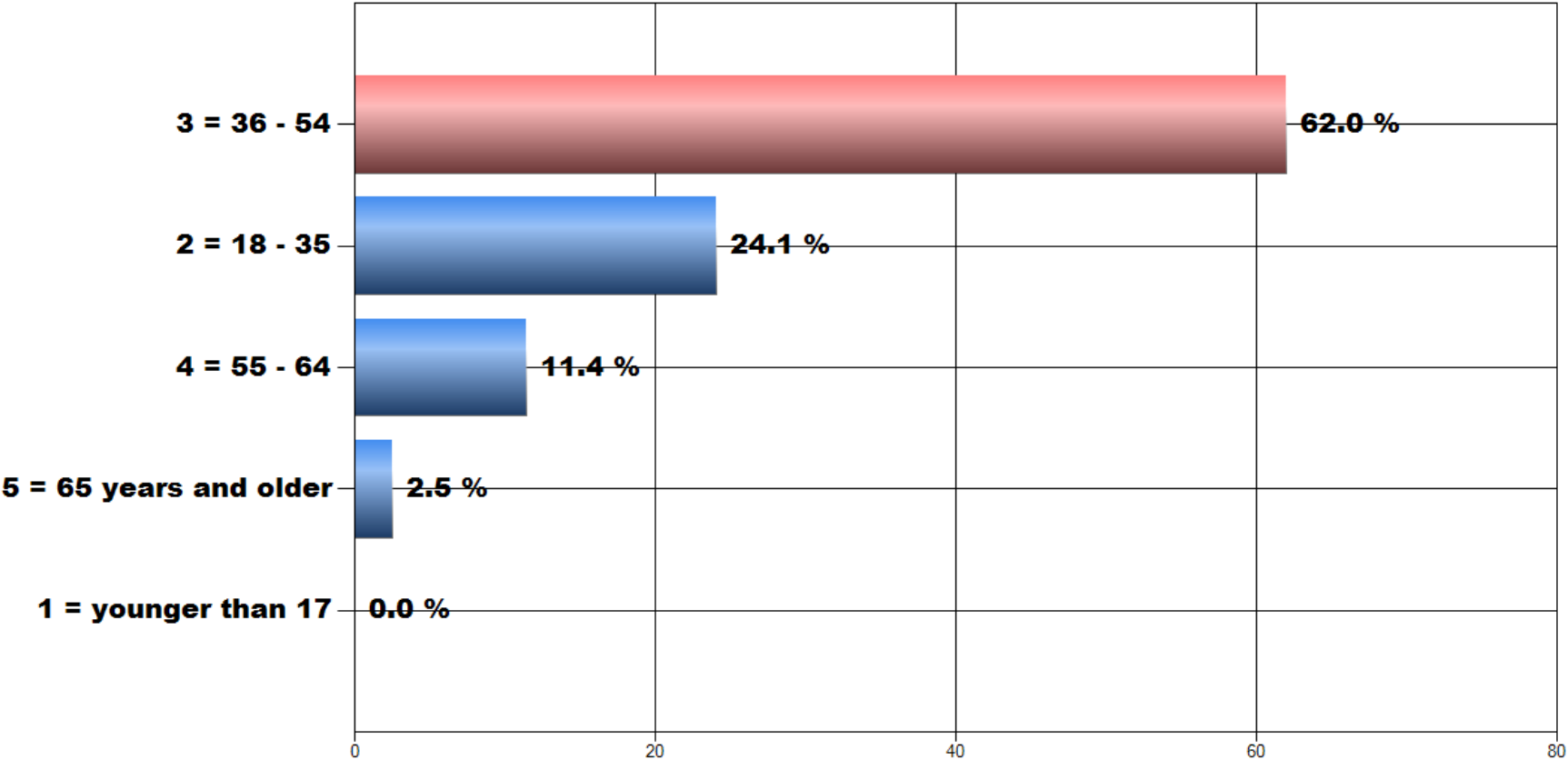
1. Do you know in which police sector you reside? Aggregate Results [78 votes]

1. Yes — 87.2 %

3. Do not know what sector policing is about — 9.0 %

2. No — 3.8 %
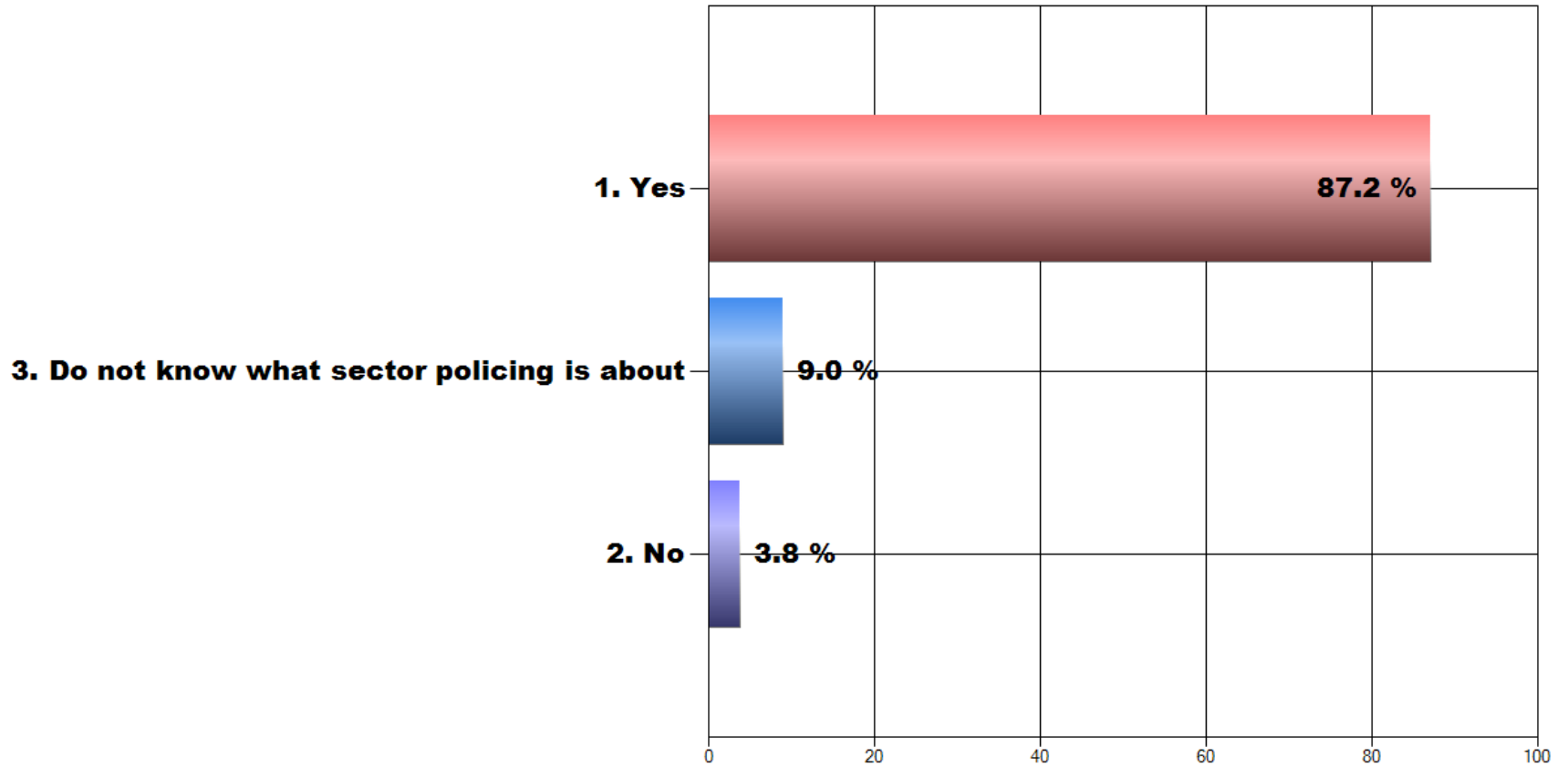
2. Were you a victim of crime in the: Aggregate Results [77 votes]

- 3. Not in the last 3 years — 59.7 %
- 2. Last 2 years — 22.1 %
- 1. Last 12 months — 18.2 %
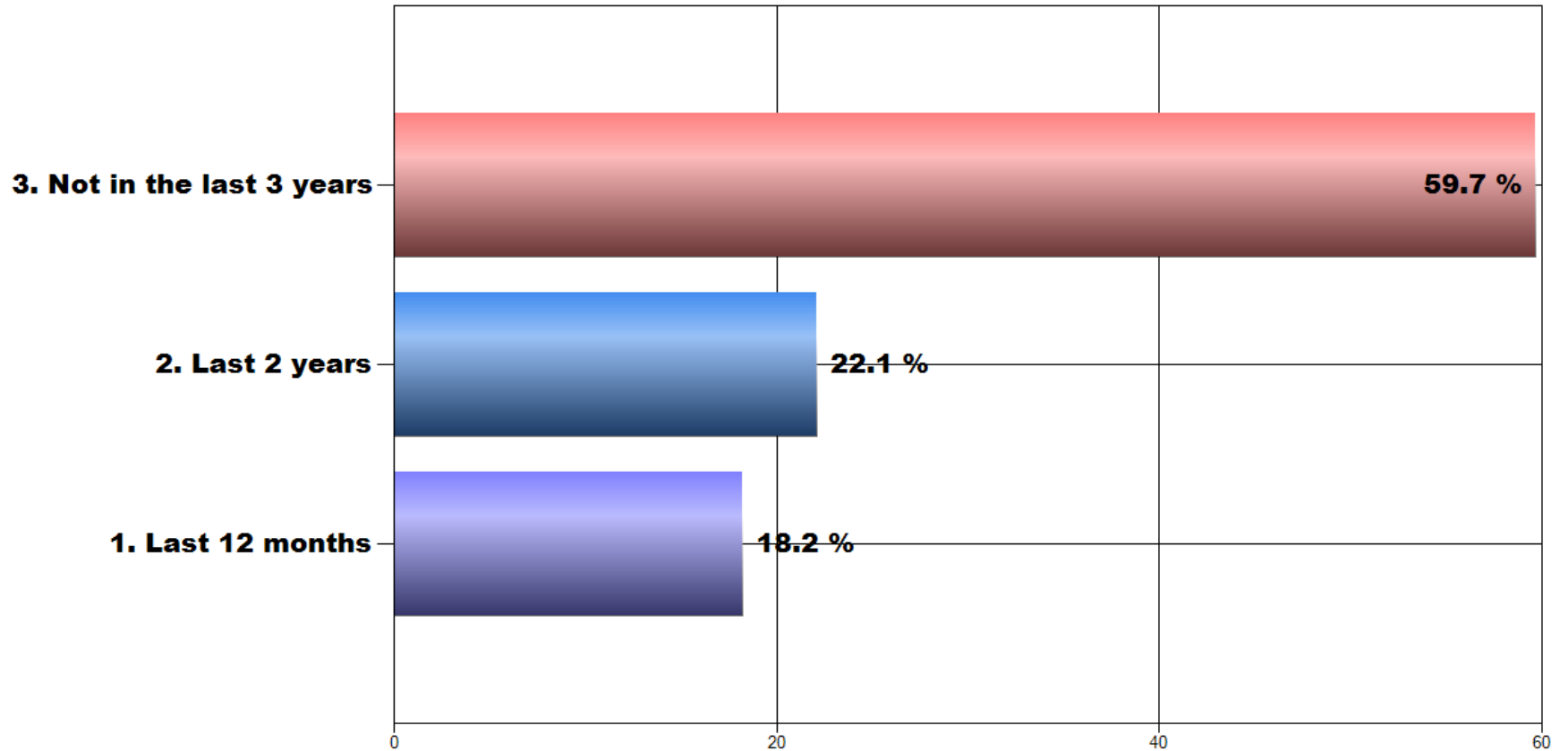
3. If you were a victim of crime in the last 3 years, did you report it to the police? Aggregate Results [77 votes]
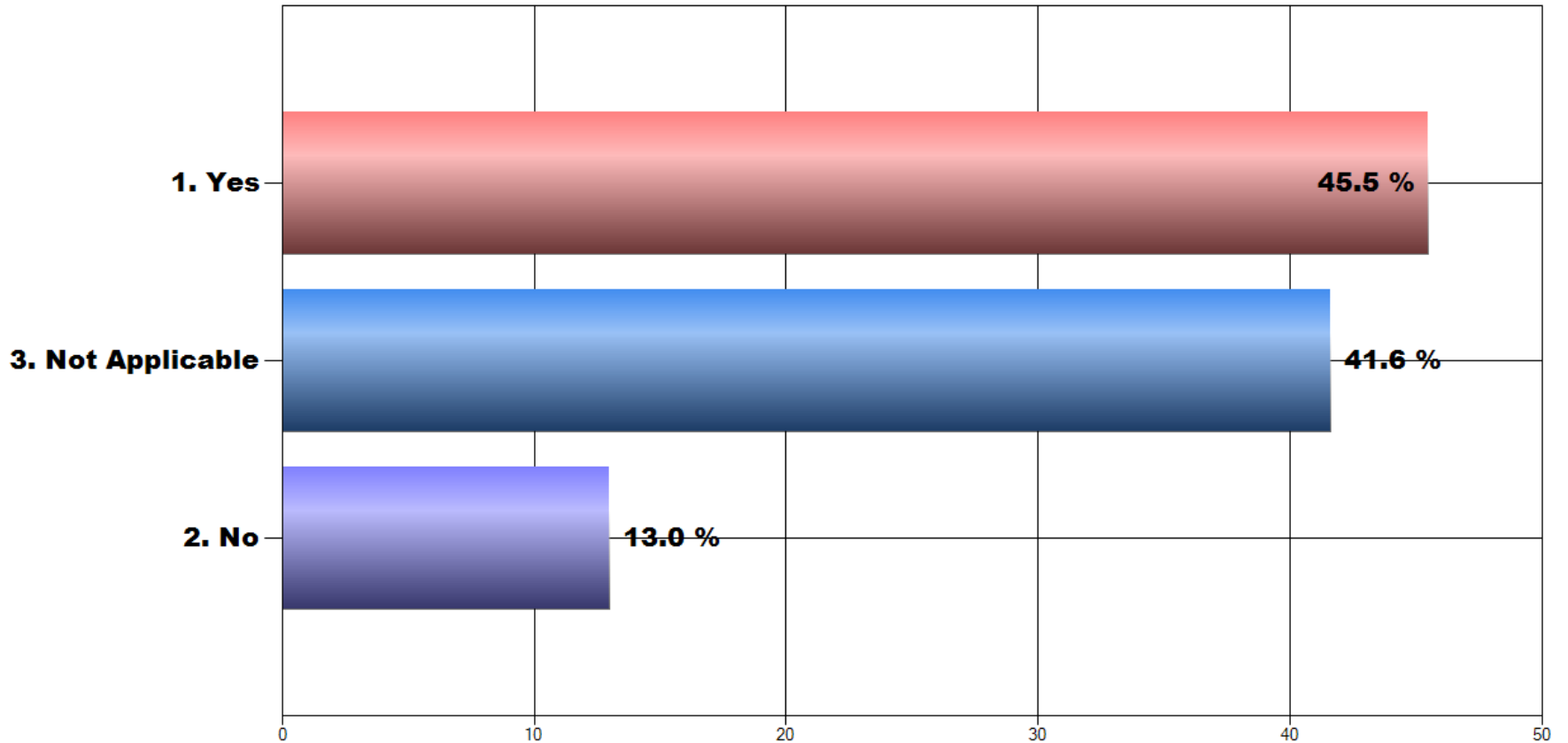
4. When you reported a crime to SAPS, they arrived at the crime scene on average: Aggregate Results [78 votes]
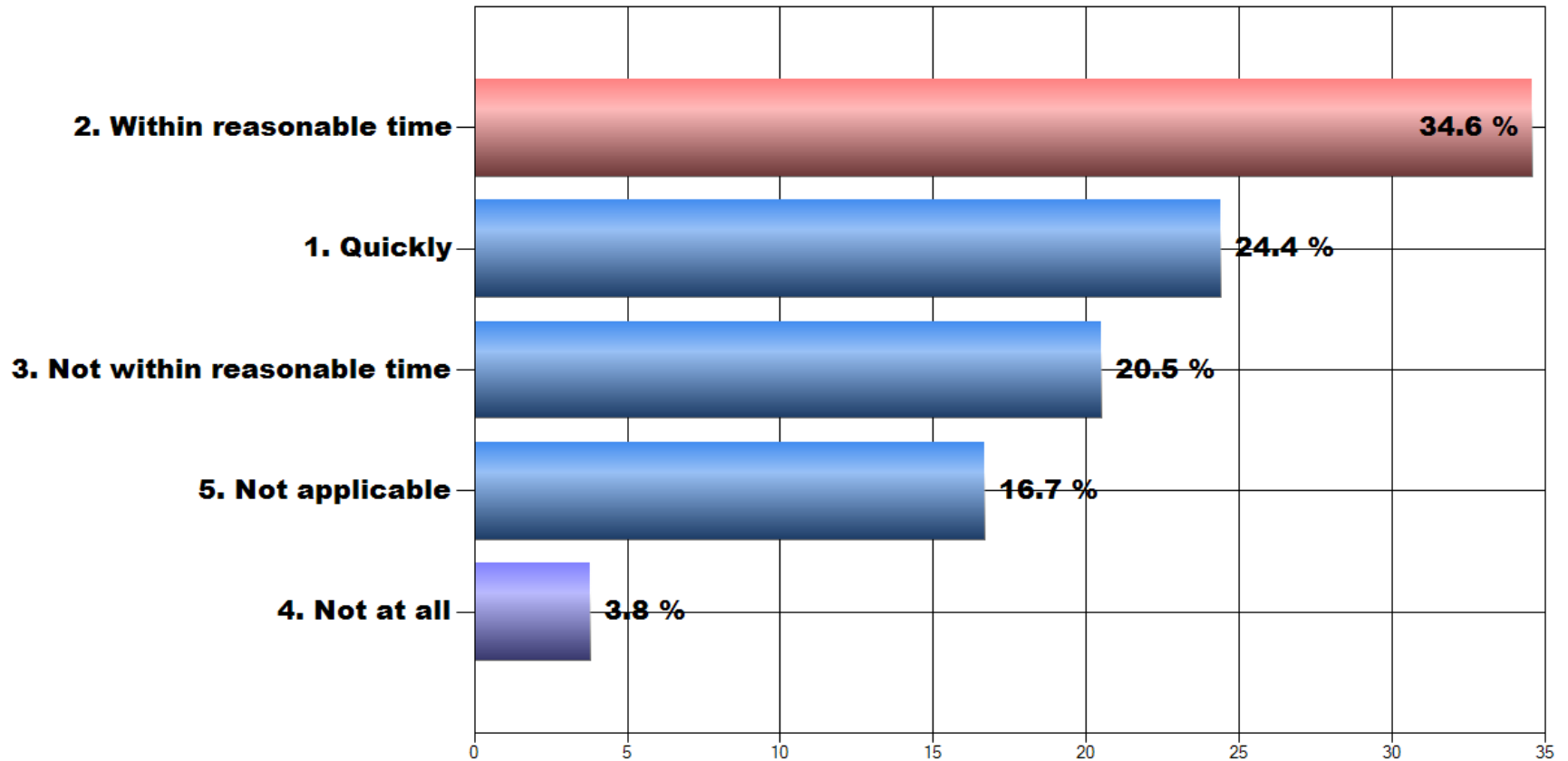
5. When you phoned the police station, how long on average did it take for your call to be answered? Aggregate Results [77 votes]

Category	Percentage
3. Only after multiple rings	29.9 %
1. Immediately	28.6 %
2. Within reasonable time	27.3 %
5. Not applicable	13.0 %
4. Not at all	1.3 %
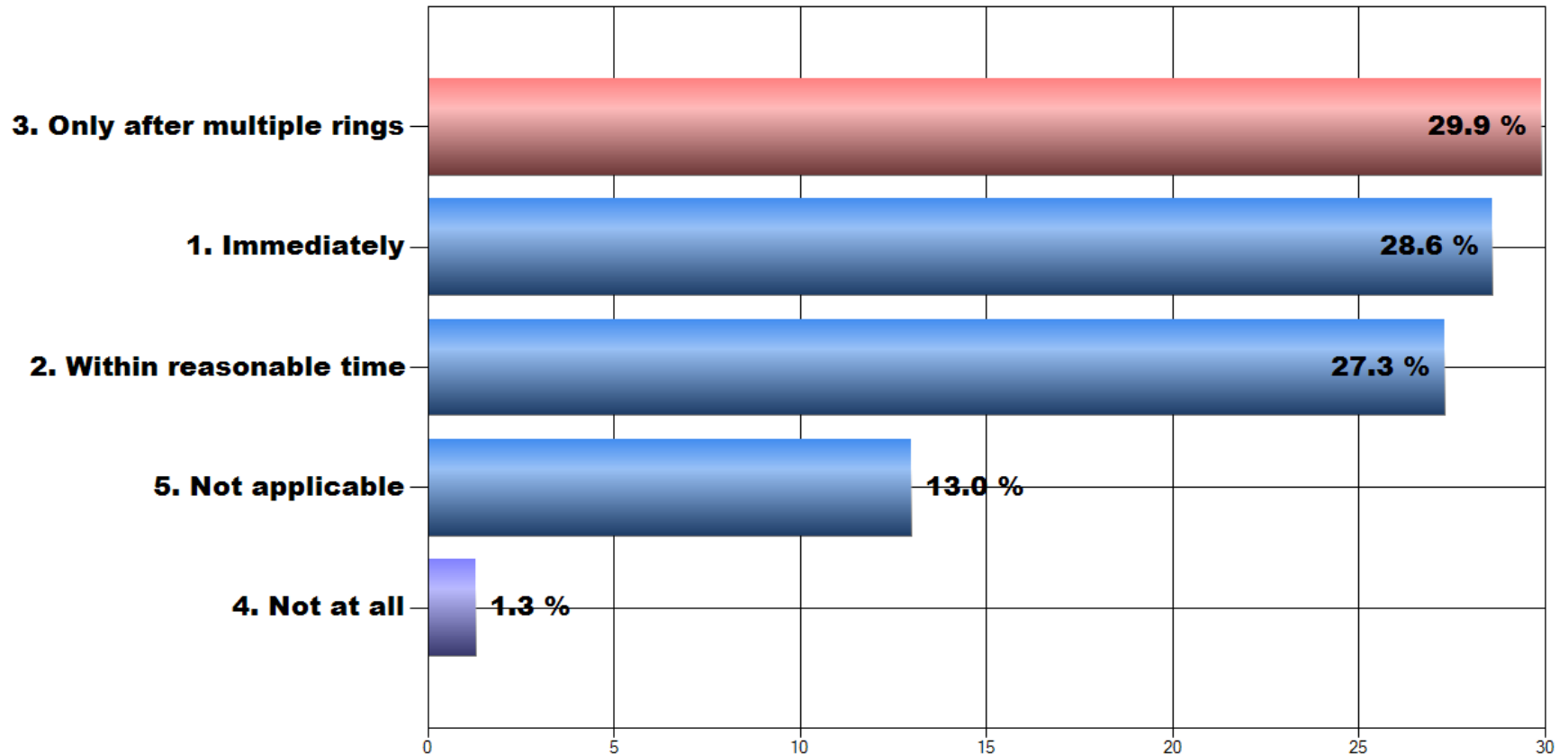
6. When you go to your local police station, on average, how long do you have to wait before you are attended to? Aggregate Results [79 votes]

Category	Percentage
2. Within reasonable time	60.8 %
1. Attended to immediately	22.8 %
3. Unreasonably long	10.1 %
5. Not applicable	6.3 %
4. Not attended to	0.0 %

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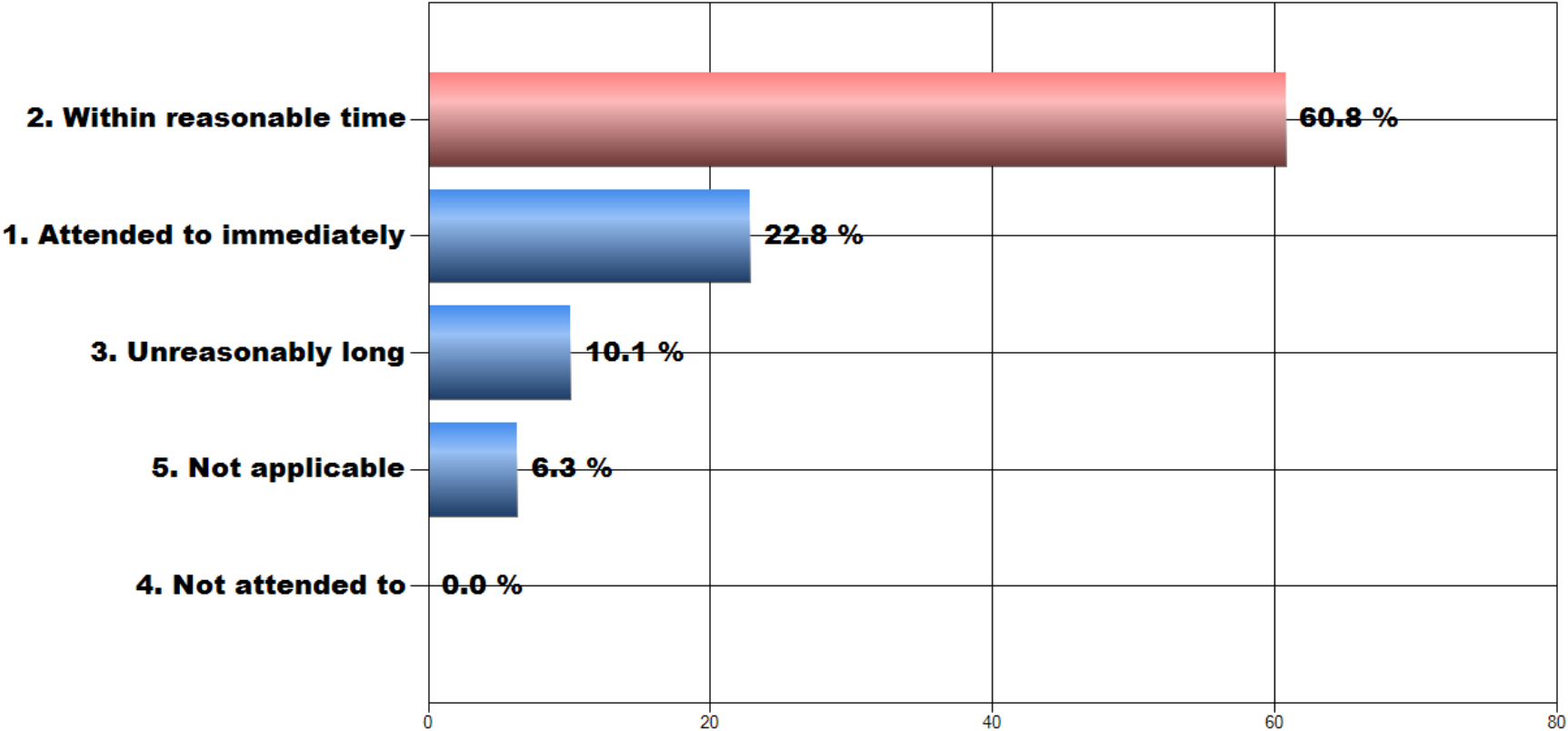
7. The last time you visited your local police station, were you served in the language of your choice being either isiXhosa, English or Afrikaans Aggregate Results [79 votes]

1. Yes	72.2 %
3. Sometimes	12.7 %
2. No	8.9 %
4. Never visited the police station	6.3 %

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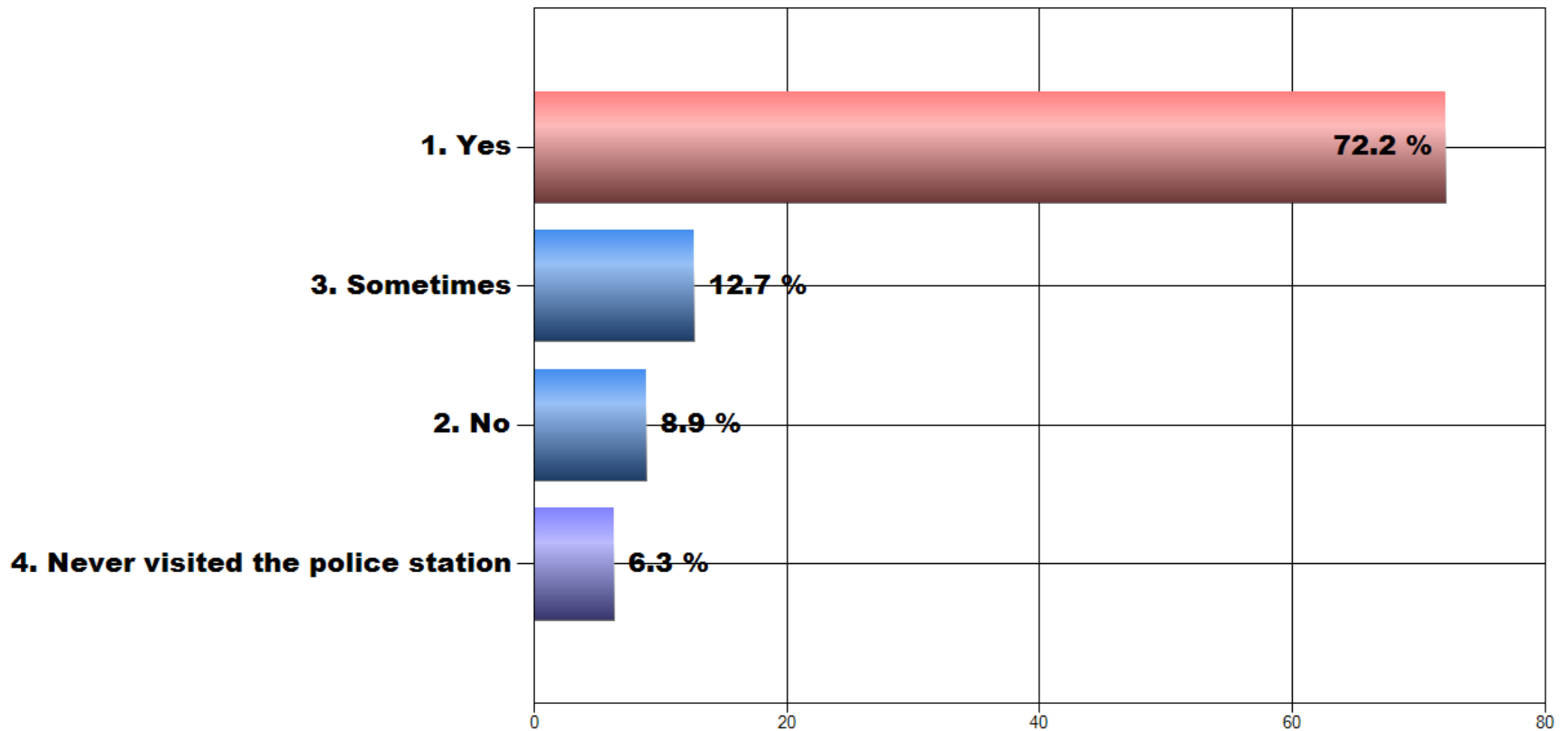
8. If you have ever opened a case with the police, how often on average did the police provide you with progress reports on their Aggregate Results [79 votes]

Category	Percentage
5. Never opened a case	25.3 %
1. Regularly	22.8 %
3. Report provided, only when requested	21.5 %
4. Never provided with progress reports	20.3 %
2. Infrequently	10.1 %
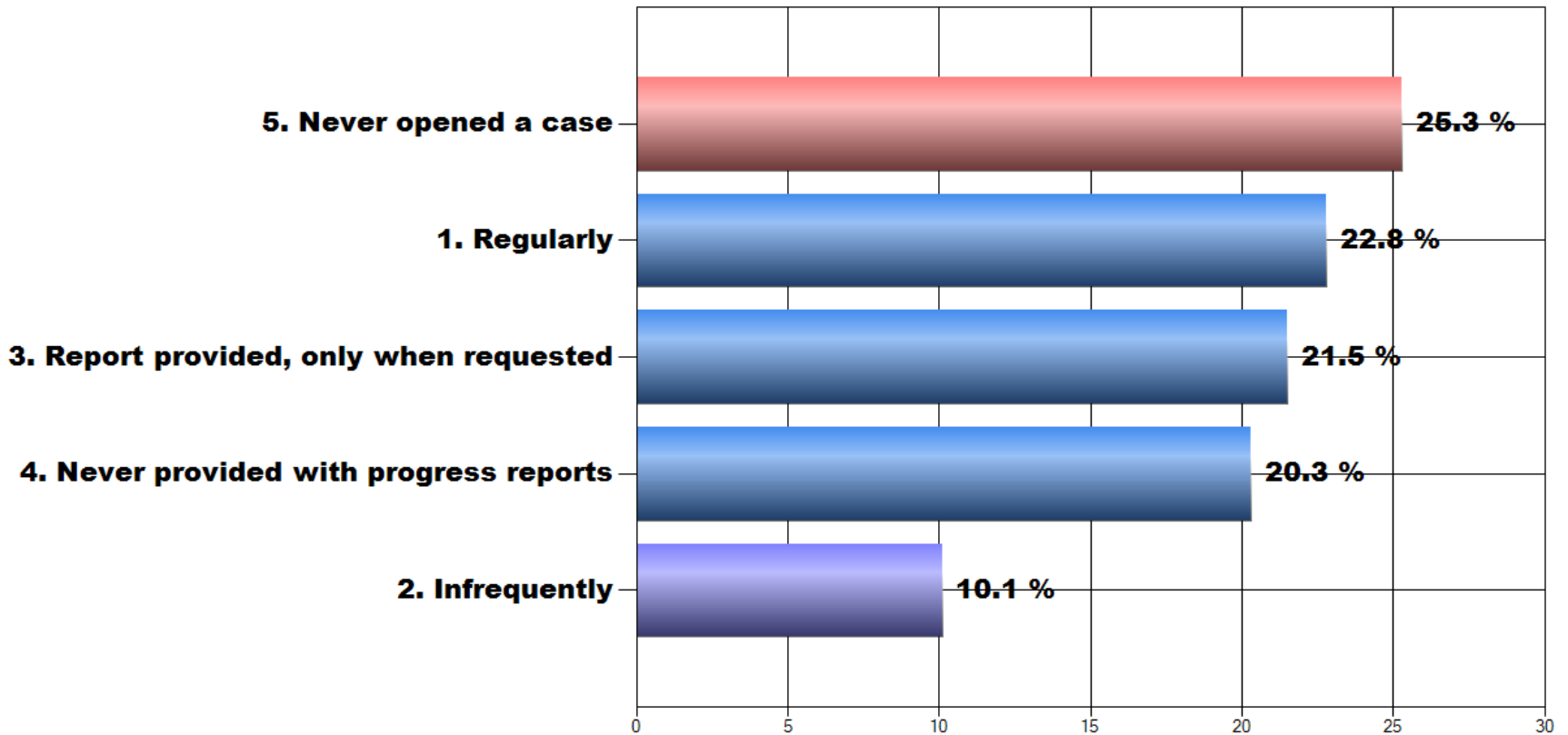
9. During the last week, when did you see SAPS patrolling your area? Aggregate Results [78 votes]

- 5. During all of the above slots (1,2,3) — 38.5 %
- 1. At night (18h00 to 06h00) — 30.8 %
- 3. During the day (12h00 – 18h00) — 16.7 %
- 4. Did not see SAPS patrolling — 9.0 %
- 2. During early morning (06h00 – 12h00) — 5.1 %
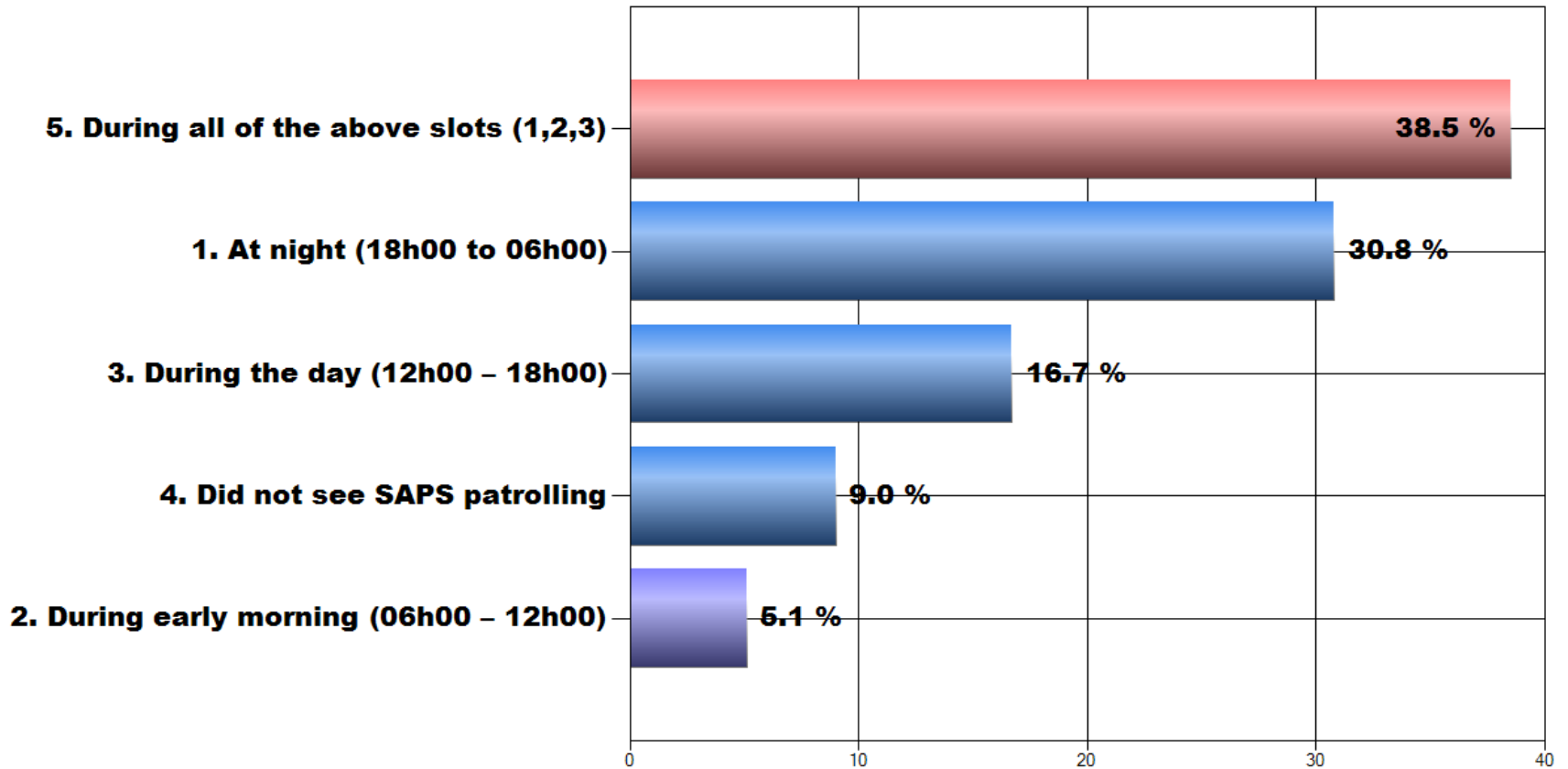
10. Do you know who your local police station commander is? Aggregate Results [78 votes]
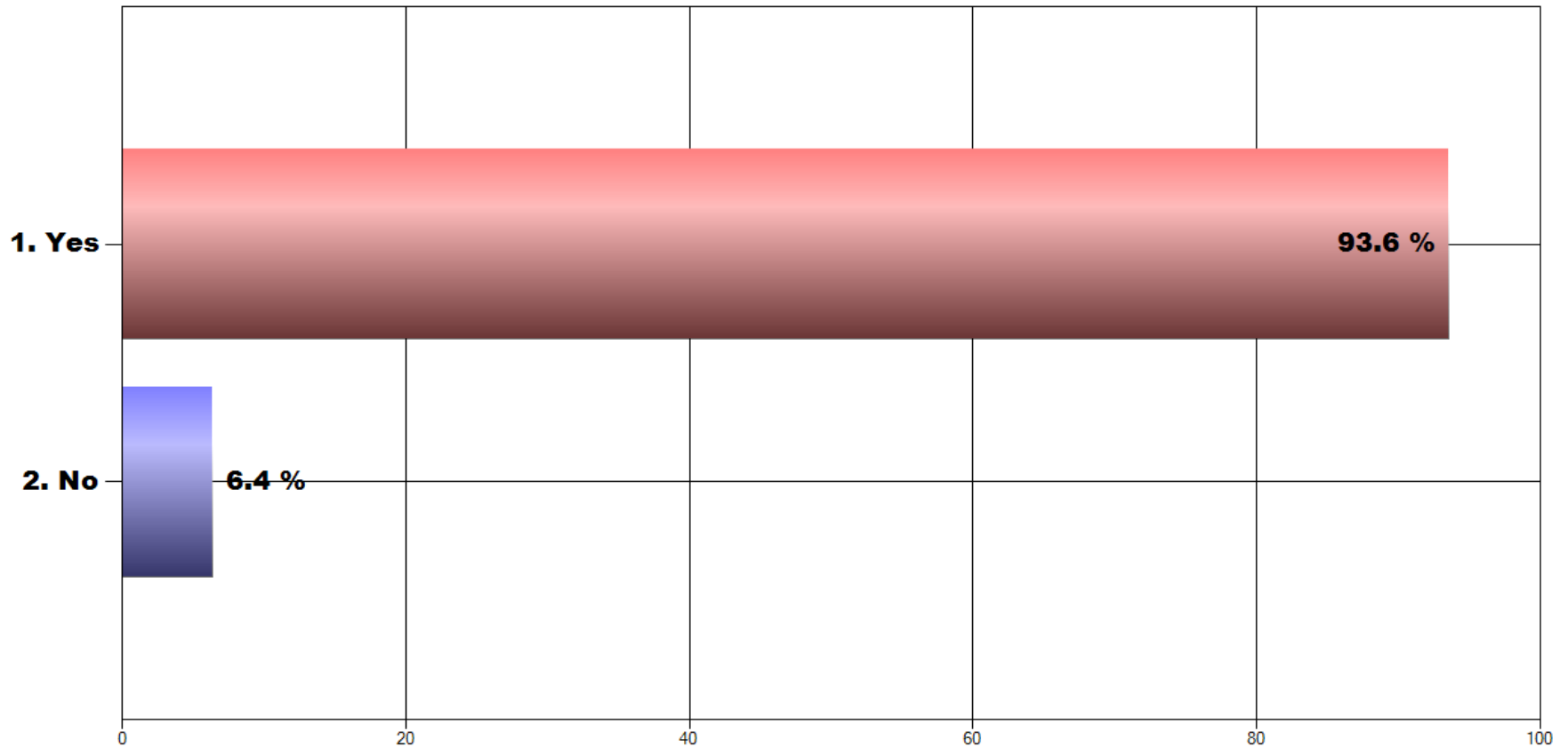
11. How do you rate the level of professionalism of SAPS in your area? Aggregate Results [78 votes]
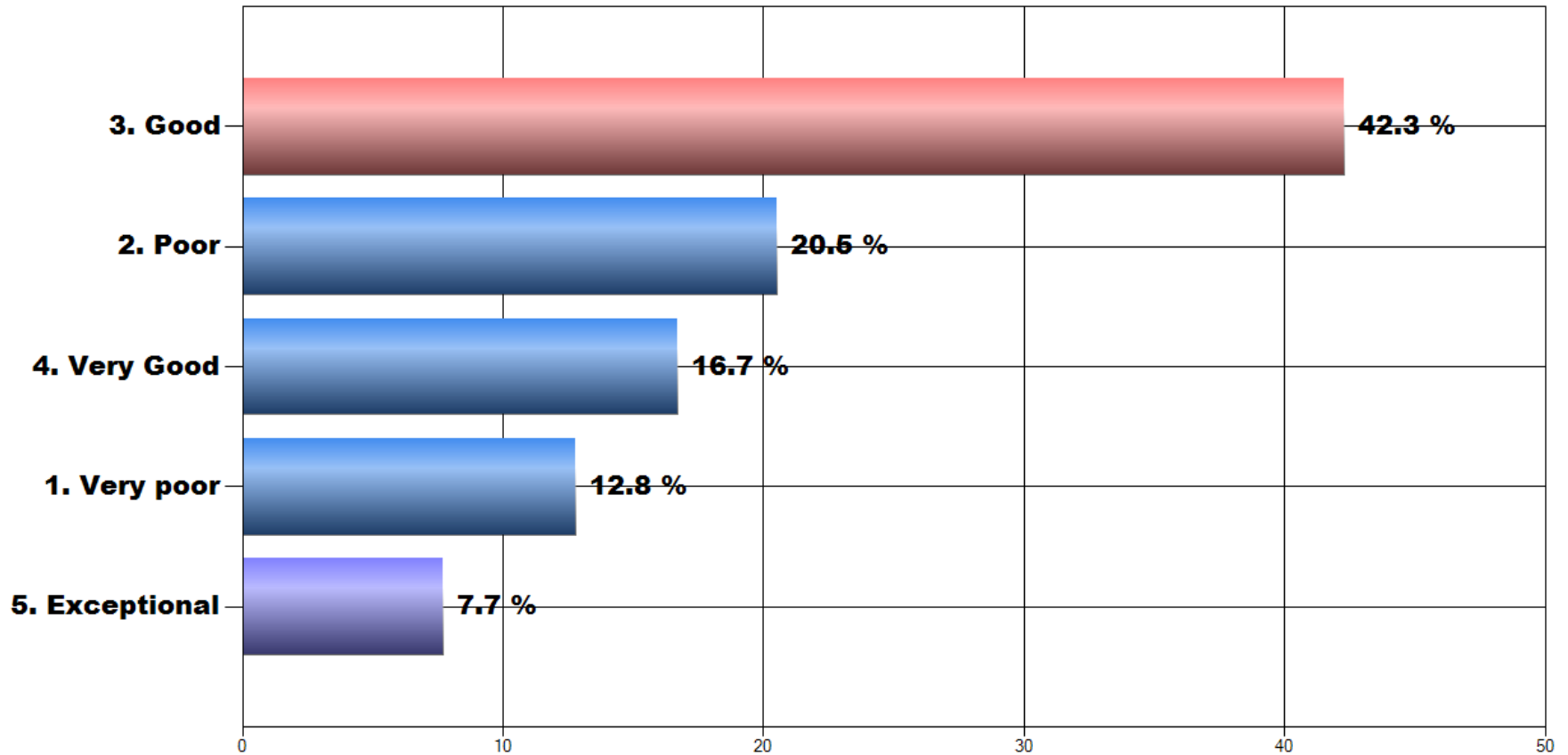
12. In your opinion, how professional is the provision of victim support / counselling services at your local police station? Aggregate Results [78 votes]
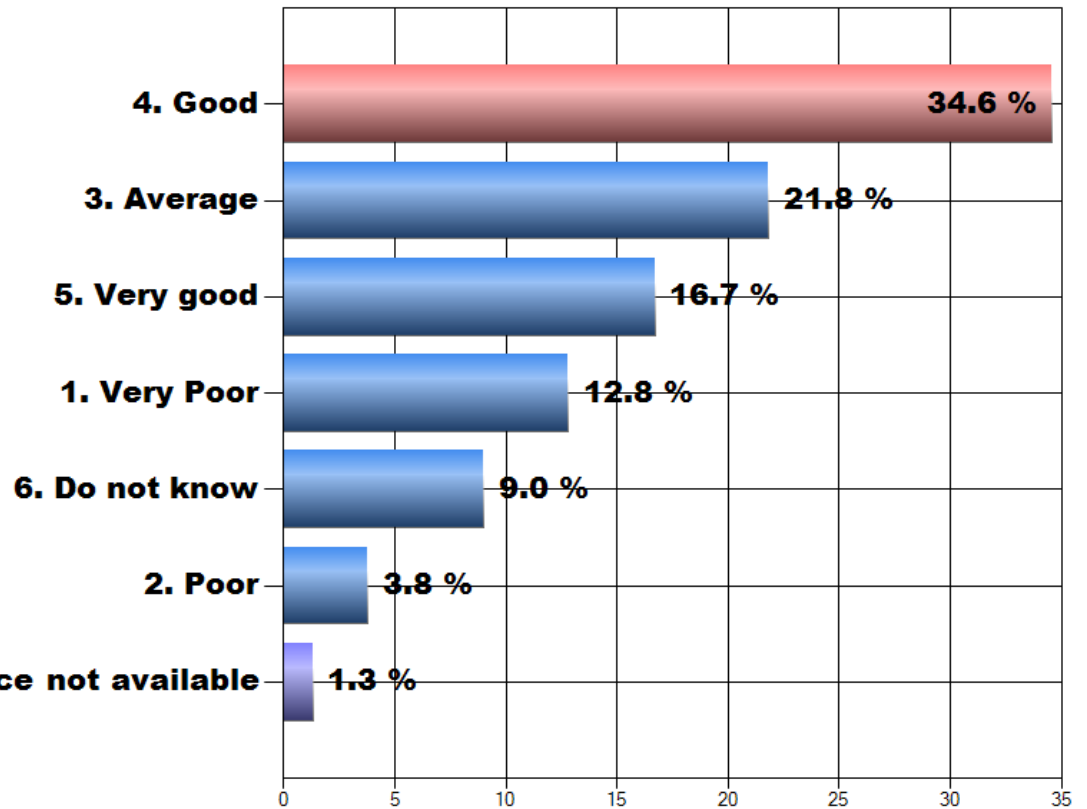
Category	Percentage
4. Good	34.6 %
3. Average	21.8 %
5. Very good	16.7 %
1. Very Poor	12.8 %
6. Do not know	9.0 %
2. Poor	3.8 %
7. Counselling / Victim Support service not available	1.3 %

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13. If you have ever received counselling via victim support services, how professionally was your referral handled? Aggregate Results [77 votes]
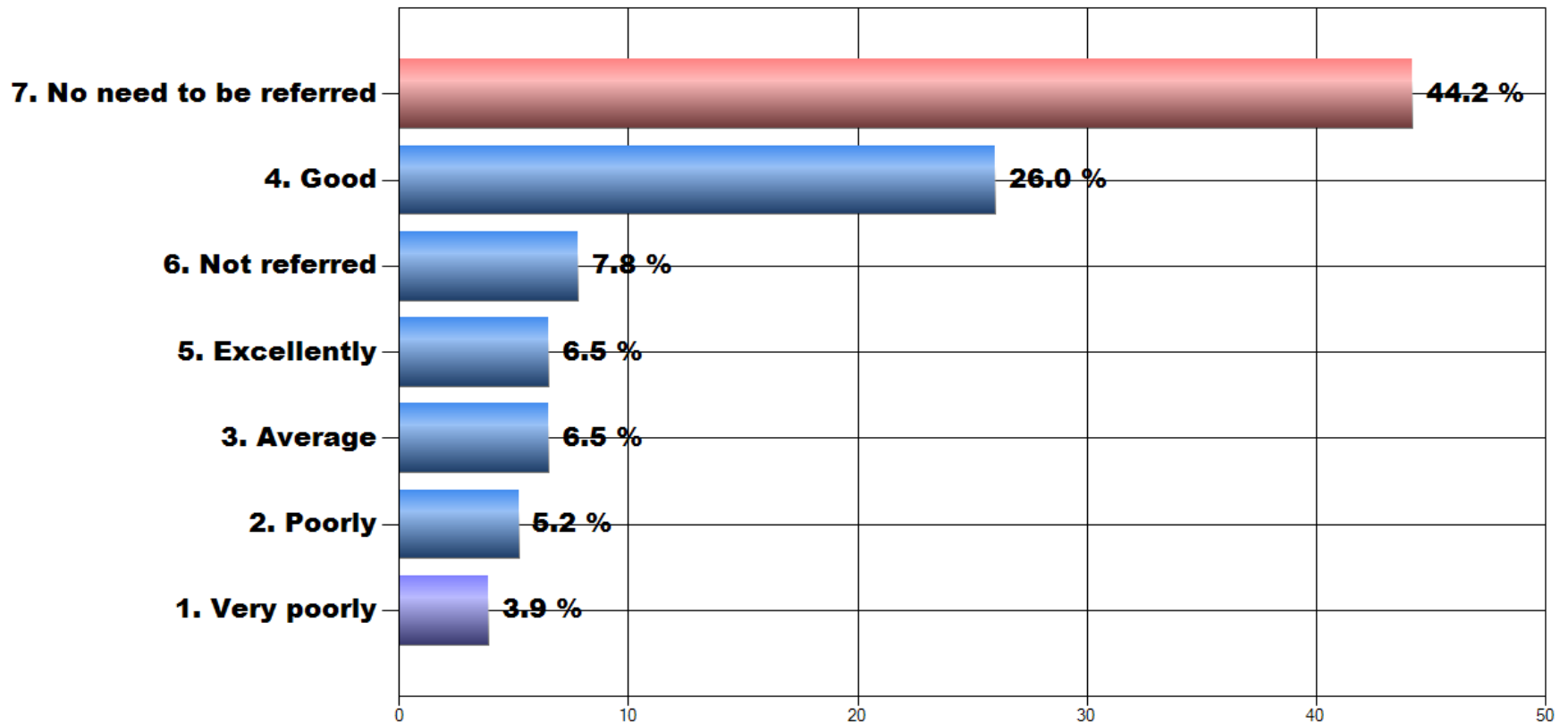
14. If you are involved in partnerships against crime, please indicate the 3 formations/structures you are most actively involved in
Aggregate Results [164 votes]

Formation/Structure	Percentage
1. Community Policing Forum	30.5 %
2. Community Safety Forum	16.5 %
4. Community Based Organisation	12.8 %
5. Not for profit companies	11.0 %
11. Other	7.9 %
3. Business formations	6.7 %
7. Local government / municipalities	5.5 %
6. Faith based organisation	3.7 %
10. Not involved at all	1.8 %
9. City improvement district	1.8 %
8. Provincial government	1.8 %
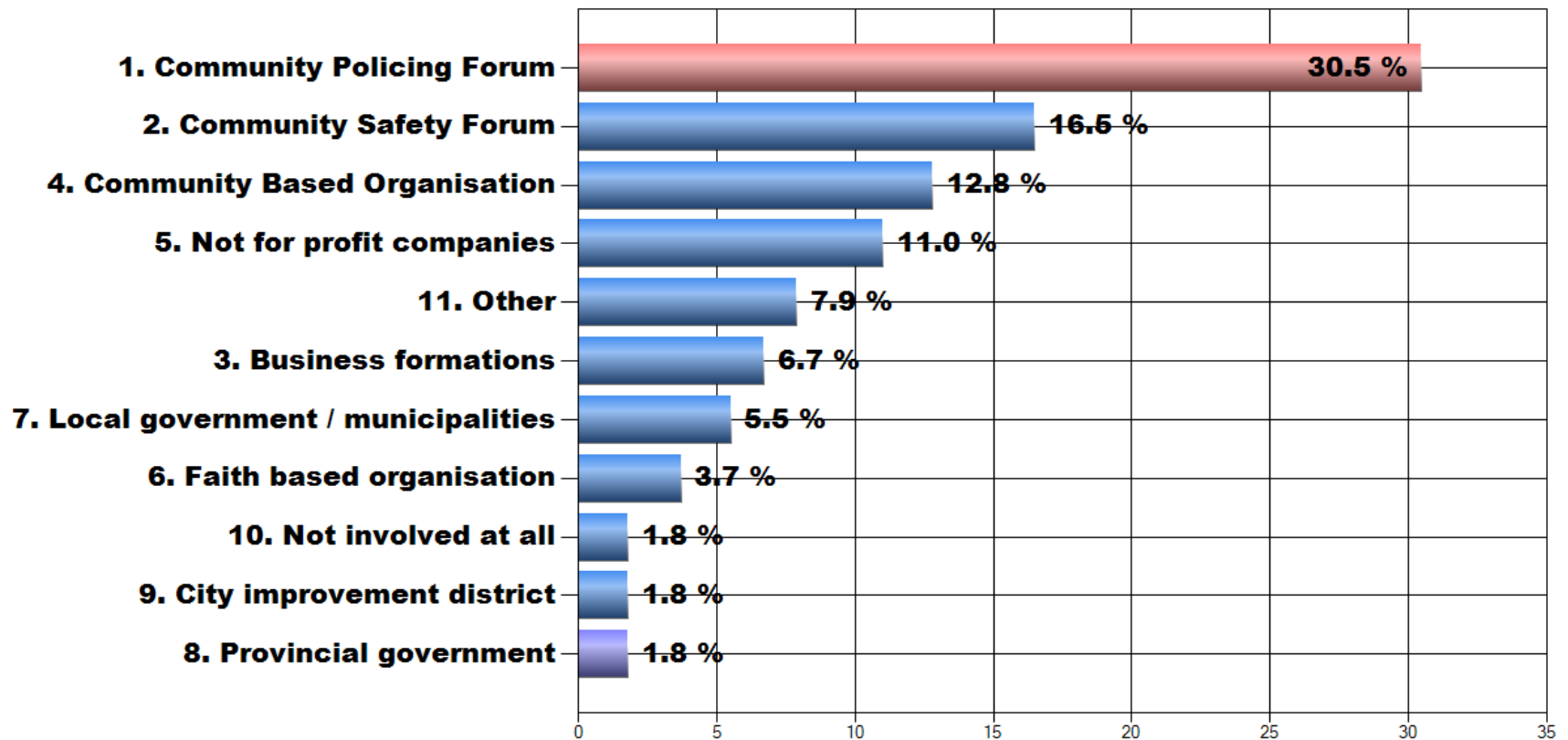
15. Do you think there are enough police resources (e.g. police officers, equipment etc) for your community? Aggregate Results [77 votes]

Bar chart showing responses:
- 1. Not adequate: 75.3 %
- 2. Somewhat adequate: 13.0 %
- 3. Adequate: 6.5 %
- 4. Well resourced: 5.2 %
- 5. Over resourced: 0.0 %
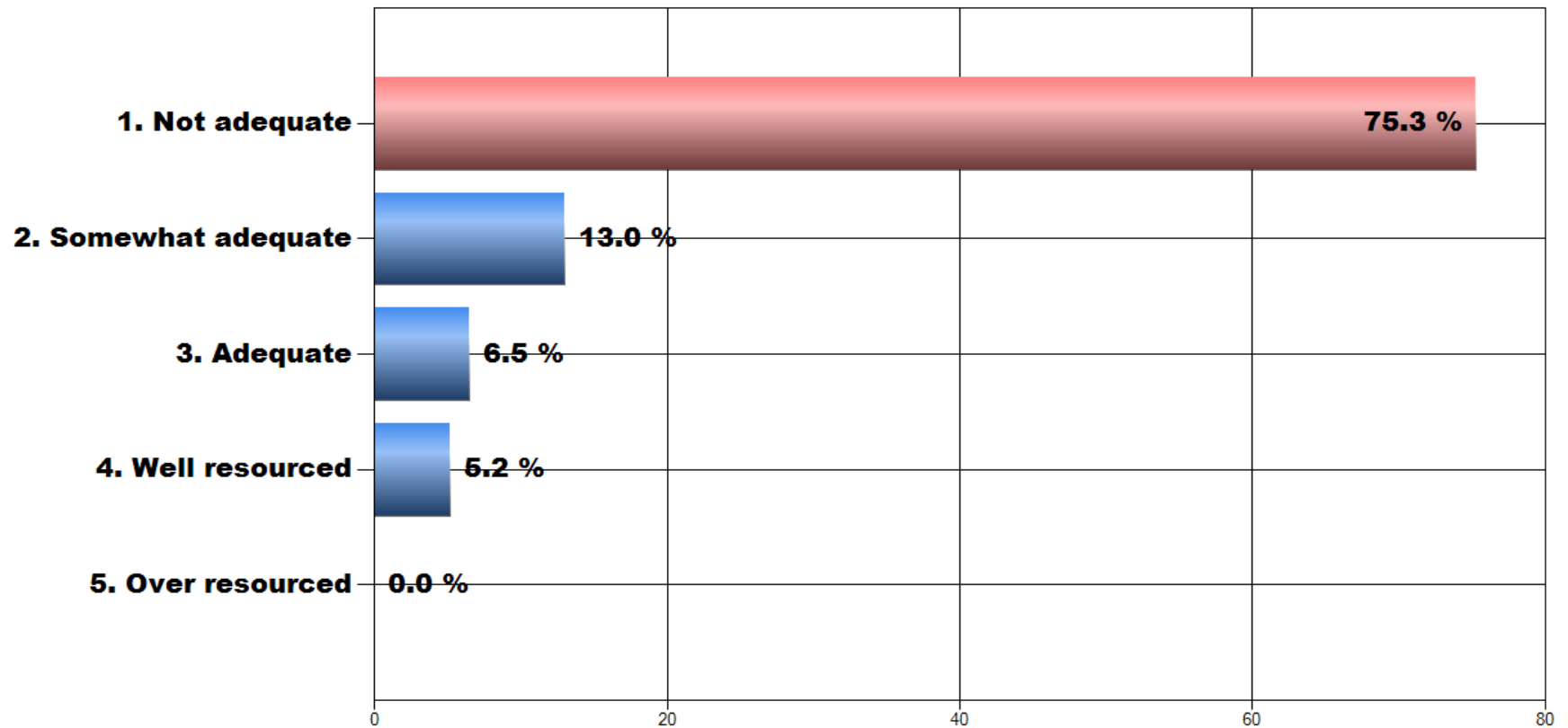
16. Do you think that police resources are being utilized effectively / optimally at your local station? Aggregate Results [75 votes]

Response	Percentage
3. Effectively utilised	32.0 %
2. Under-utilised	29.3 %
1. Not utilised	26.7 %
5. Over-utilised	6.7 %
4. Very effectively utilised	5.3 %

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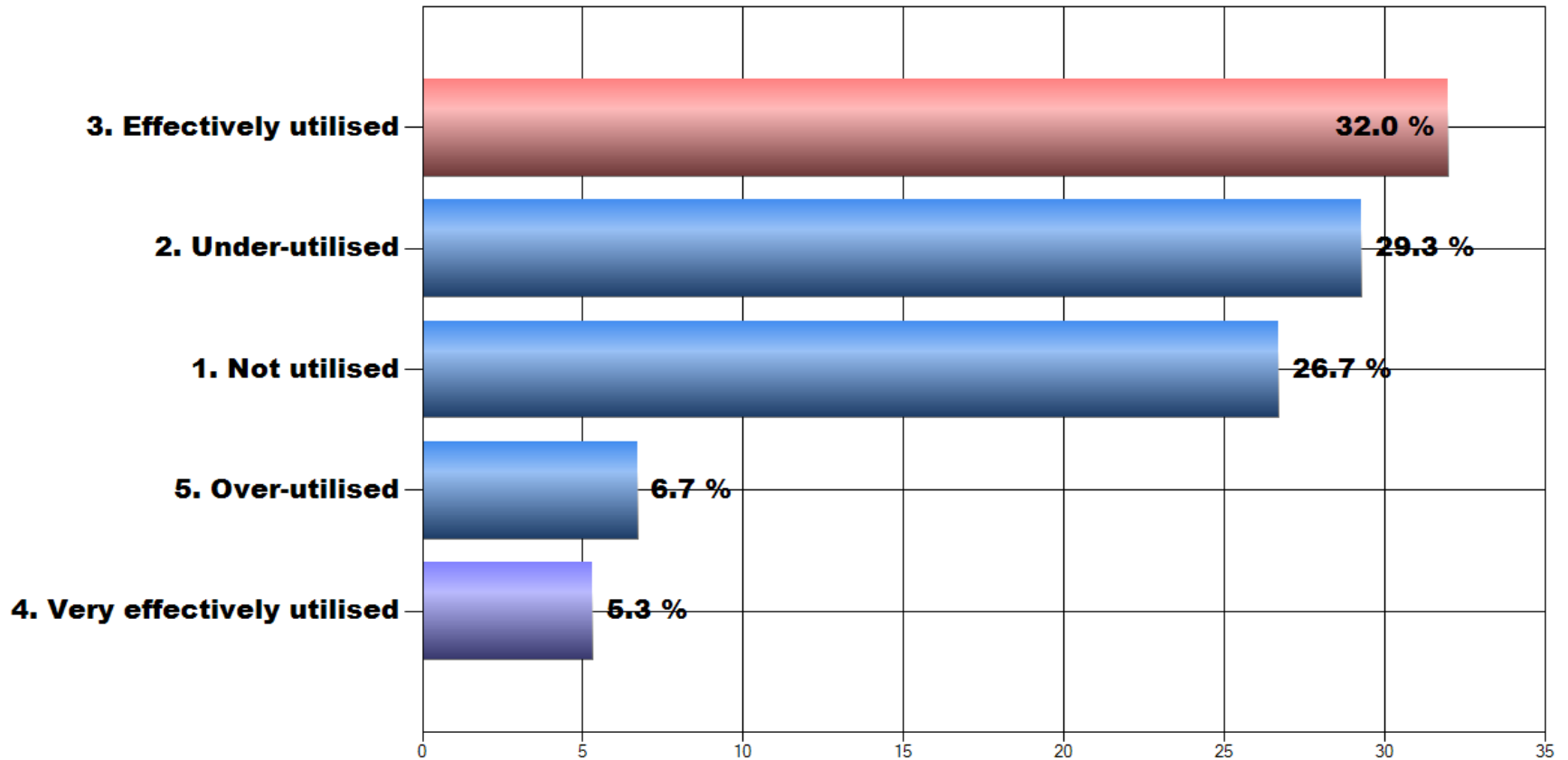
17. Based on your experience, indicate your top 3 priority policing / safety needs in your local police station precinct Aggregate Results [202 votes]

Priority need	Percentage
1. Additional police infrastructure (e.g. holding cells, of...	21.3 %
3. Improved police accessibility (e.g. satellite police st...	18.3 %
1	16.3 %
2. Additional police vehicles	12.4 %
4. Additional police officers	7.9 %
12. Effective traffic policing...	5.4 %
9. Improved policing of liquor outlets / shebeens	5.4 %
8. Decisive action against corruption within law enforc...	4.5 %
10. Improved police conduct / professionalism	2.0 %
7. Improved gun control	2.0 %
5. Additional resources for implementation of sector po...	2.0 %
6. Improved public order policing	1.5 %
11. Effective policing of municipal by-laws	1.0 %

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18. In your opinion, how would you rate the effectiveness of the witness protection programme? Aggregate Results [77 votes]

Rating	Percentage
6. Do not know	23.4 %
2. Poor	20.8 %
4. Good	15.6 %
3. Average	14.3 %
1. Very poor	14.3 %
5. Very good	7.8 %
7. Not available	3.9 %
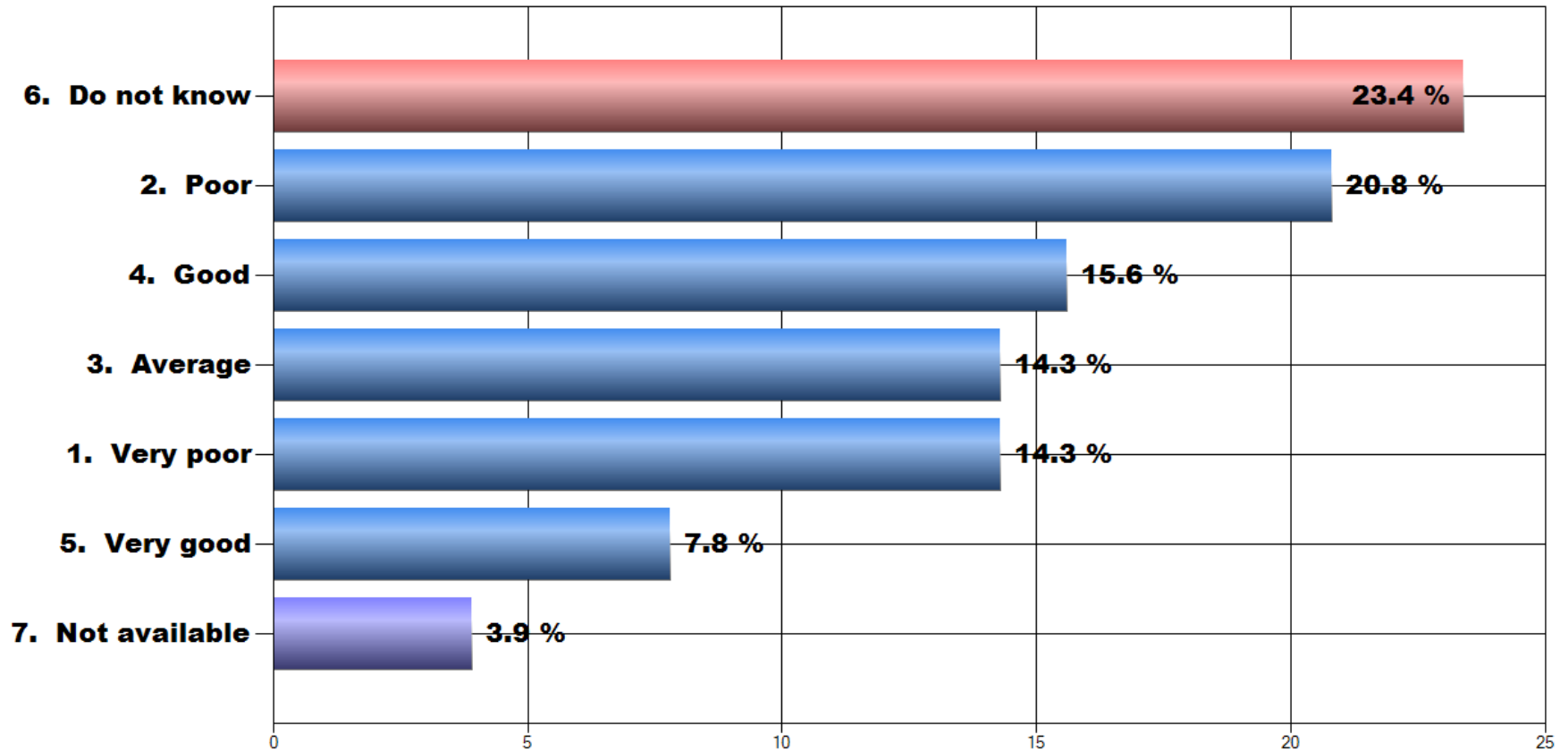
19. Which 3 priority crimes must SAPS focus on in your area? Aggregate Results [217 votes]

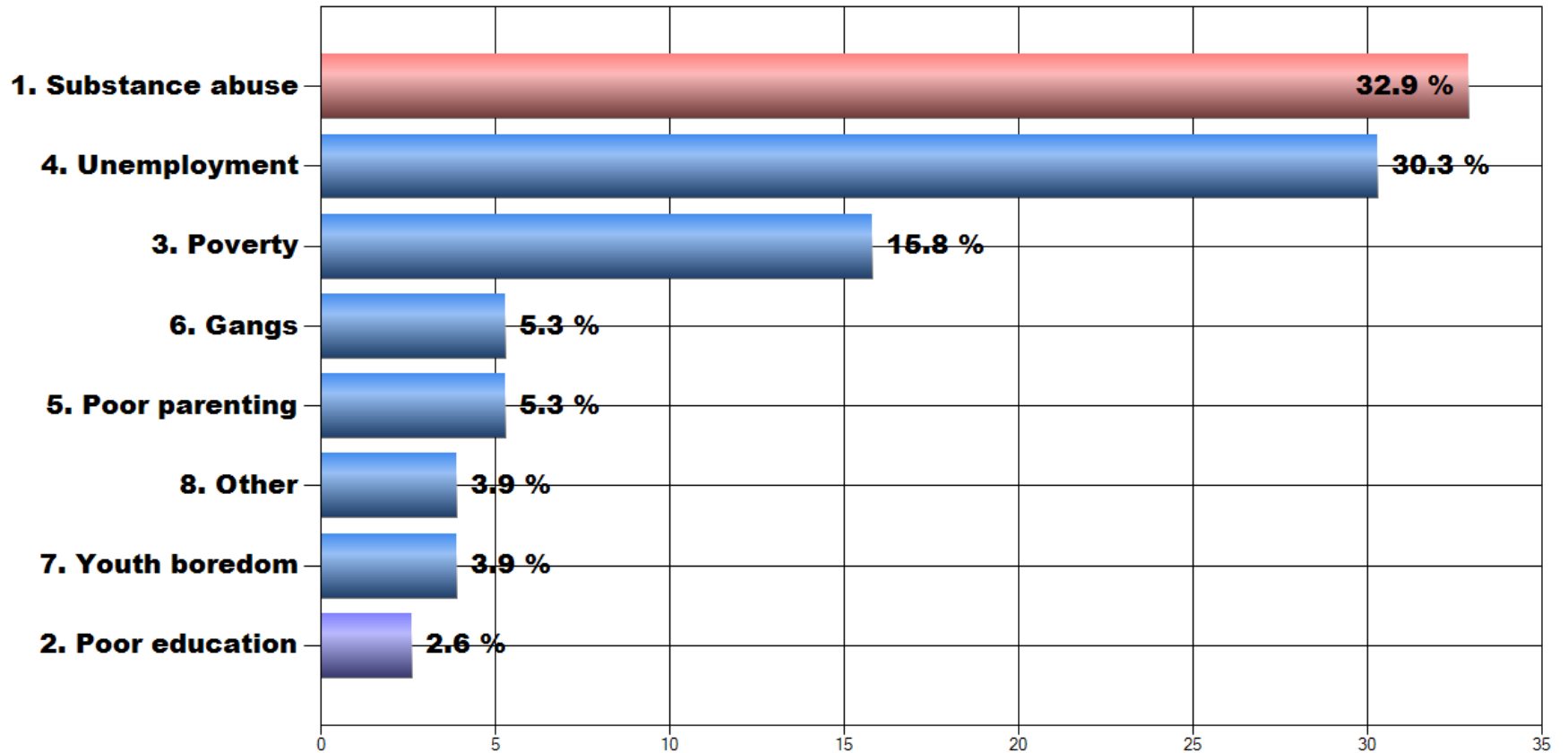| Priority Crime	Percentage
9. Drug related crime	19.8 %
14. Murder	14.7 %
2. Burglary at residential premises	12.4 %
18. Rape / sexual offences	10.6 %
8. Business robbery	5.5 %
7. Common robbery	5.1 %
26. Domestic violence / assault...	4.6 %
3. Theft of motor vehicle / motorcycle	4.6 %
15. Attempted murder	3.2 %
1. Burglary at non-residential premises	2.8 %
23. Illegal possession of firearms and ammunition	2.3 %
13. Robbery with aggrevating circumstances	2.3 %
25. Car hijackings	1.8 %
20. Malicious damage to property	1.8 %
6. Shoplifting	1.8 %
5. Stock-theft	1.8 %
4. Theft out of motor vehicle	1.4 %
16. Assault with the intent to inflict bodily harm	0.9 %
21. Public violence	0.9 %
17. Common assault	0.5 %
12. Prostitution	0.5 %
24. Driving under the influence of alcohol or drugs	0.5 %
19. Kidnapping	0.0 %
11. Extortion	0.0 %
10. Fraud	0.0 %
22. Arson	0.0 %

20. In your opinion, what is the main contributor of crime? (possible causes) Aggregate Results [76 votes]

Contributor	Percentage
1. Substance abuse	32.9 %
4. Unemployment	30.3 %
3. Poverty	15.8 %
6. Gangs	5.3 %
5. Poor parenting	5.3 %
8. Other	3.9 %
7. Youth boredom	3.9 %
2. Poor education	2.6 %

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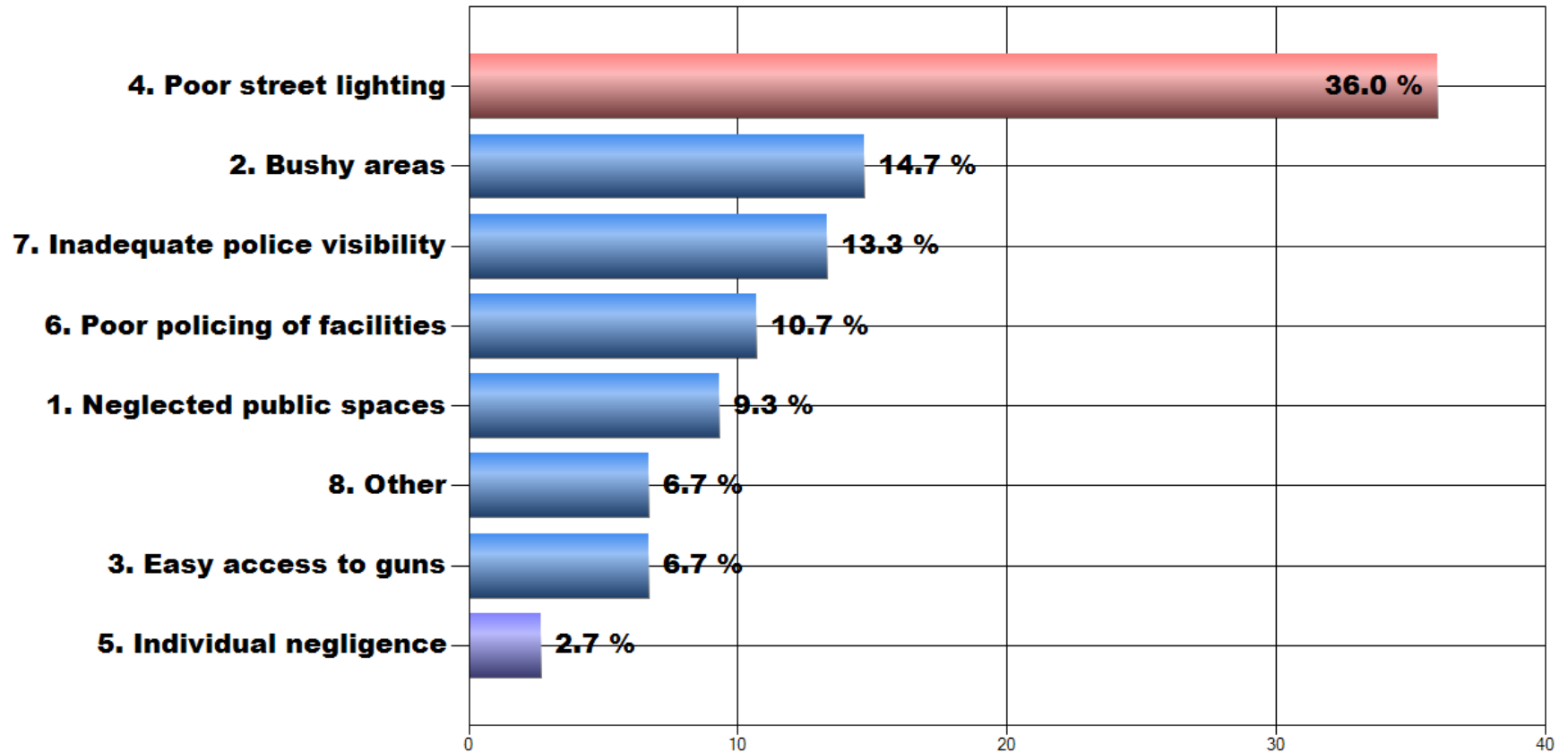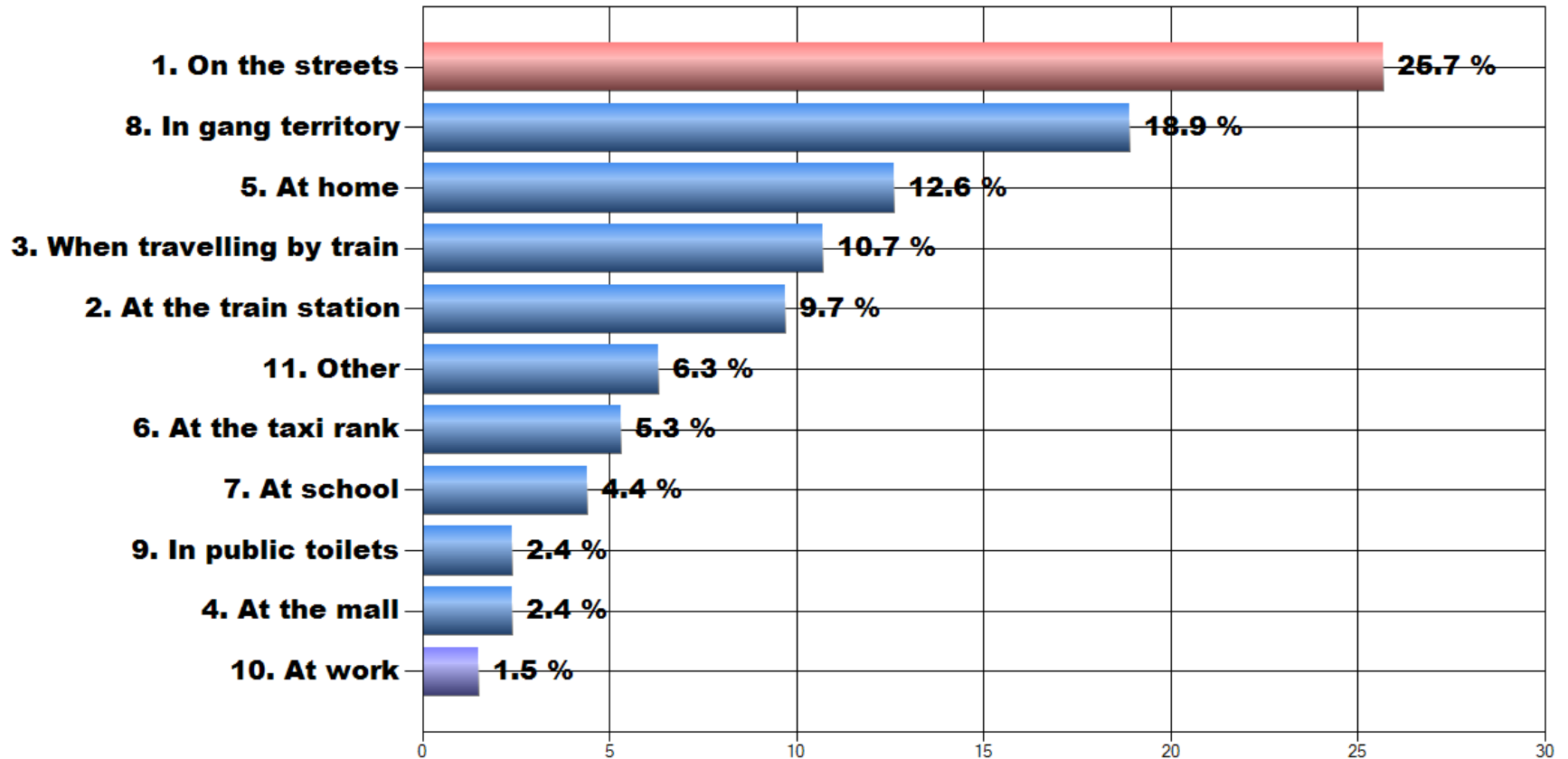
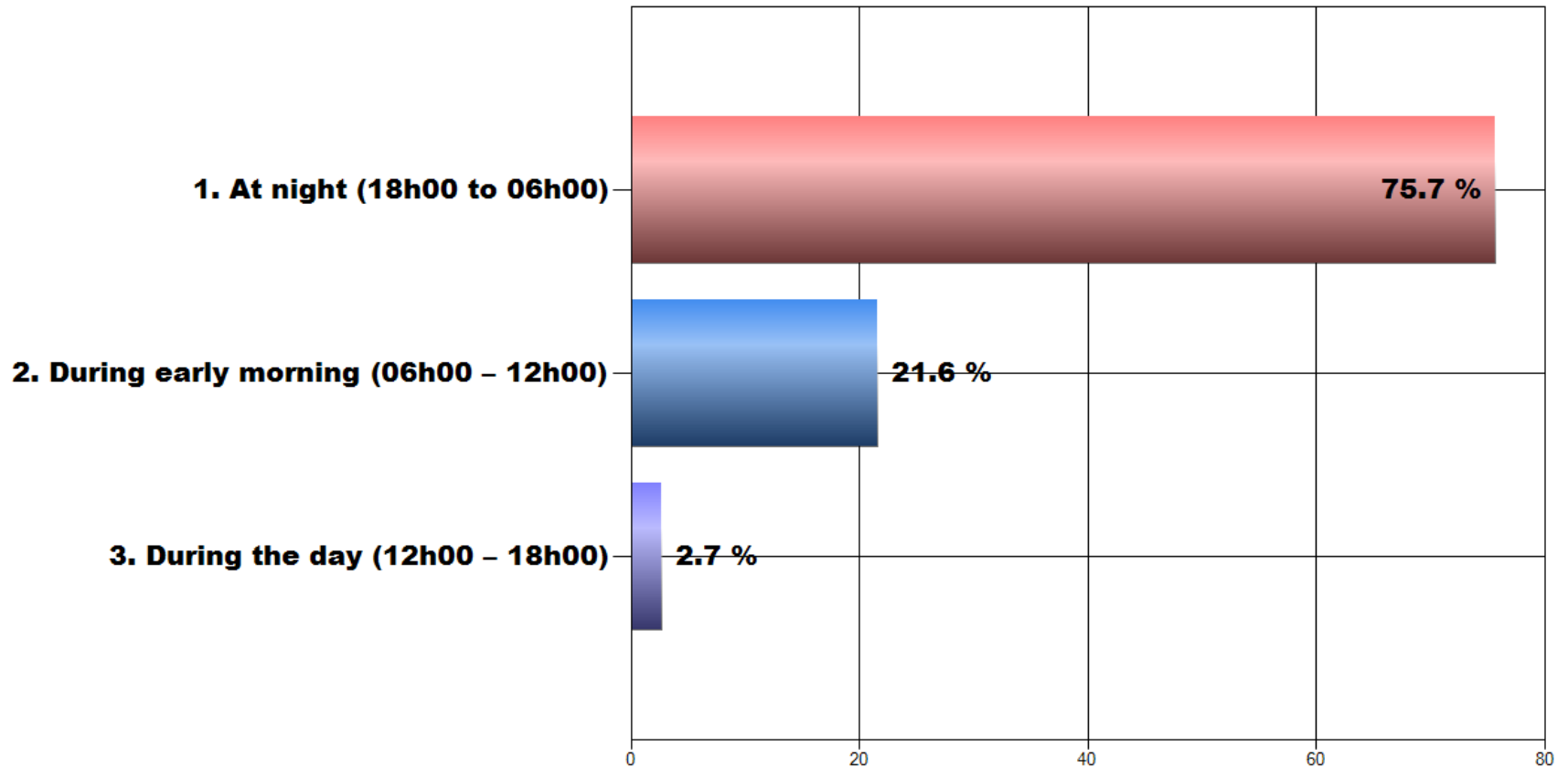21. In your opinion, what is the main motivator of crime? Aggregate Results [75 votes]
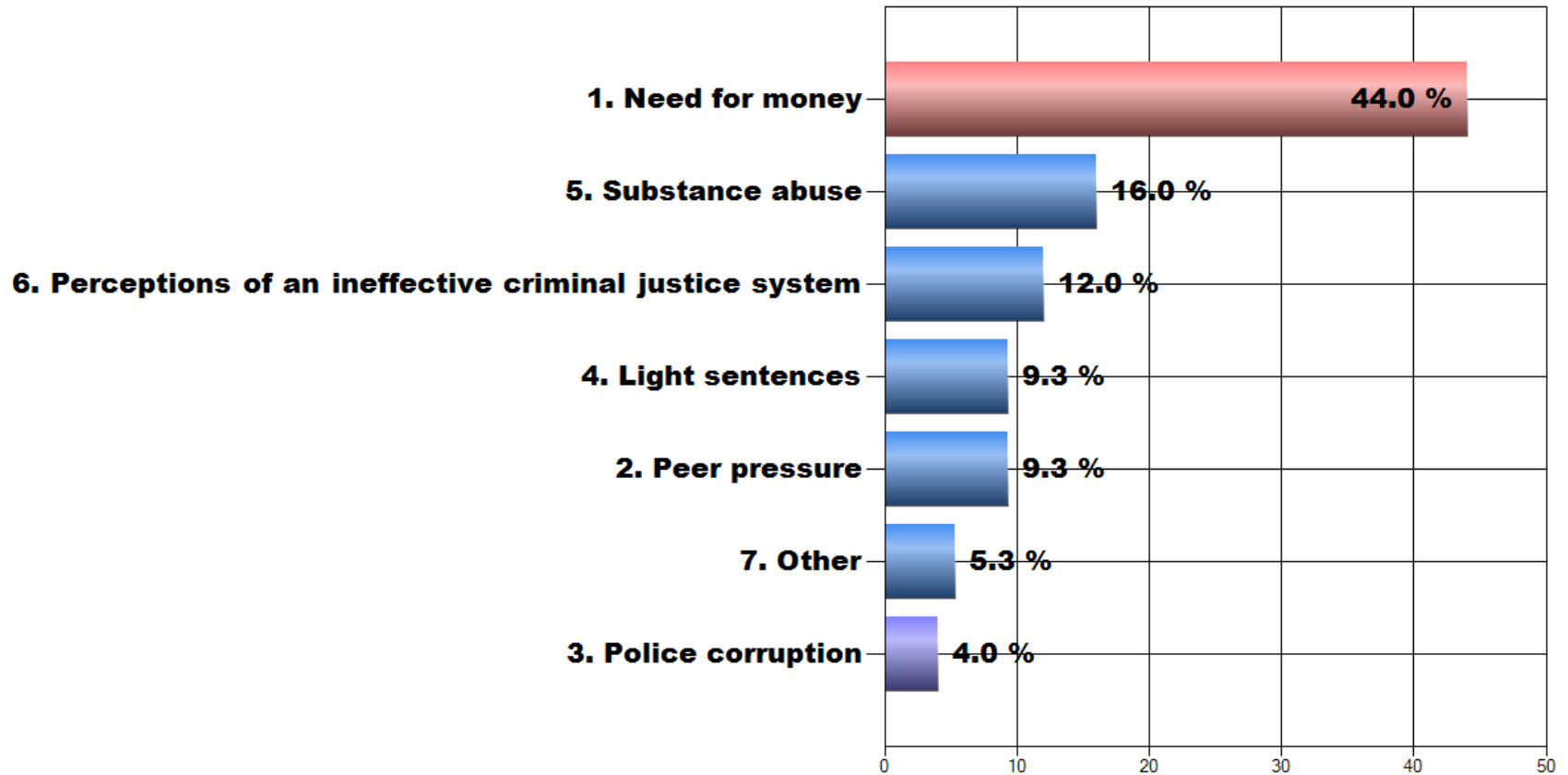
22. In your opinion, what is the main oppportunity for crime in your area? Aggregate Results [75 votes]

23. Identify the areas where you feel most unsafe Aggregate Results [206 votes]

Area	Percentage
1. On the streets	25.7 %
8. In gang territory	18.9 %
5. At home	12.6 %
3. When travelling by train	10.7 %
2. At the train station	9.7 %
11. Other	6.3 %
6. At the taxi rank	5.3 %
7. At school	4.4 %
9. In public toilets	2.4 %
4. At the mall	2.4 %
10. At work	1.5 %

24. Identify the time you feel most unsafe in your area Aggregate Results [74 votes]

- 1. At night (18h00 to 06h00) — 75.7 %
- 2. During early morning (06h00 – 12h00) — 21.6 %
- 3. During the day (12h00 – 18h00) — 2.7 %

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25. When would you like to see improved police visibility in your area? Aggregate Results [73 votes]

- 4. During the weekend — 38.4 %
- 1. During the week — 28.8 %
- 5. Other — 16.4 %
- 3. During the festive season — 11.0 %
- 2. During school holidays — 5.5 %
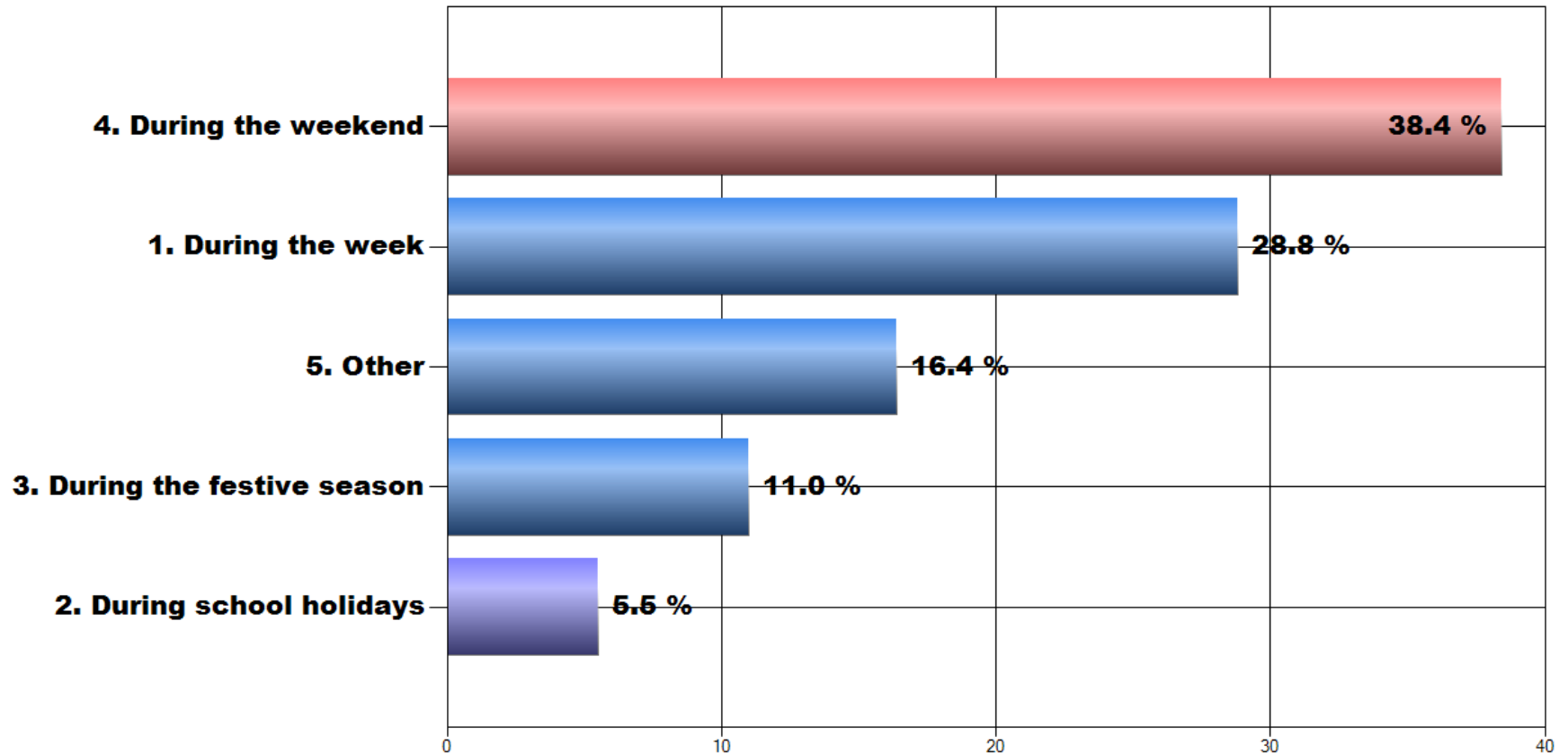
26. Please select the 3 key safety needs in your opinion Aggregate Results [211 votes]

- 1. Effective CPFs — 25.1 %
- Partnerships — 25.1 %
- 4. Effective witness protection services — 20.4 %
- 5. Improved participation of metro / municipal police services in community policing — 11.8 %
- Public Spaces / 6. Increased safety in public parks / open spaces in the... — 7.1 %
- 2. Effective Neighbourhood Watches — 6.2 %
- 3. Improved Victim Empowerment — 4.3 %

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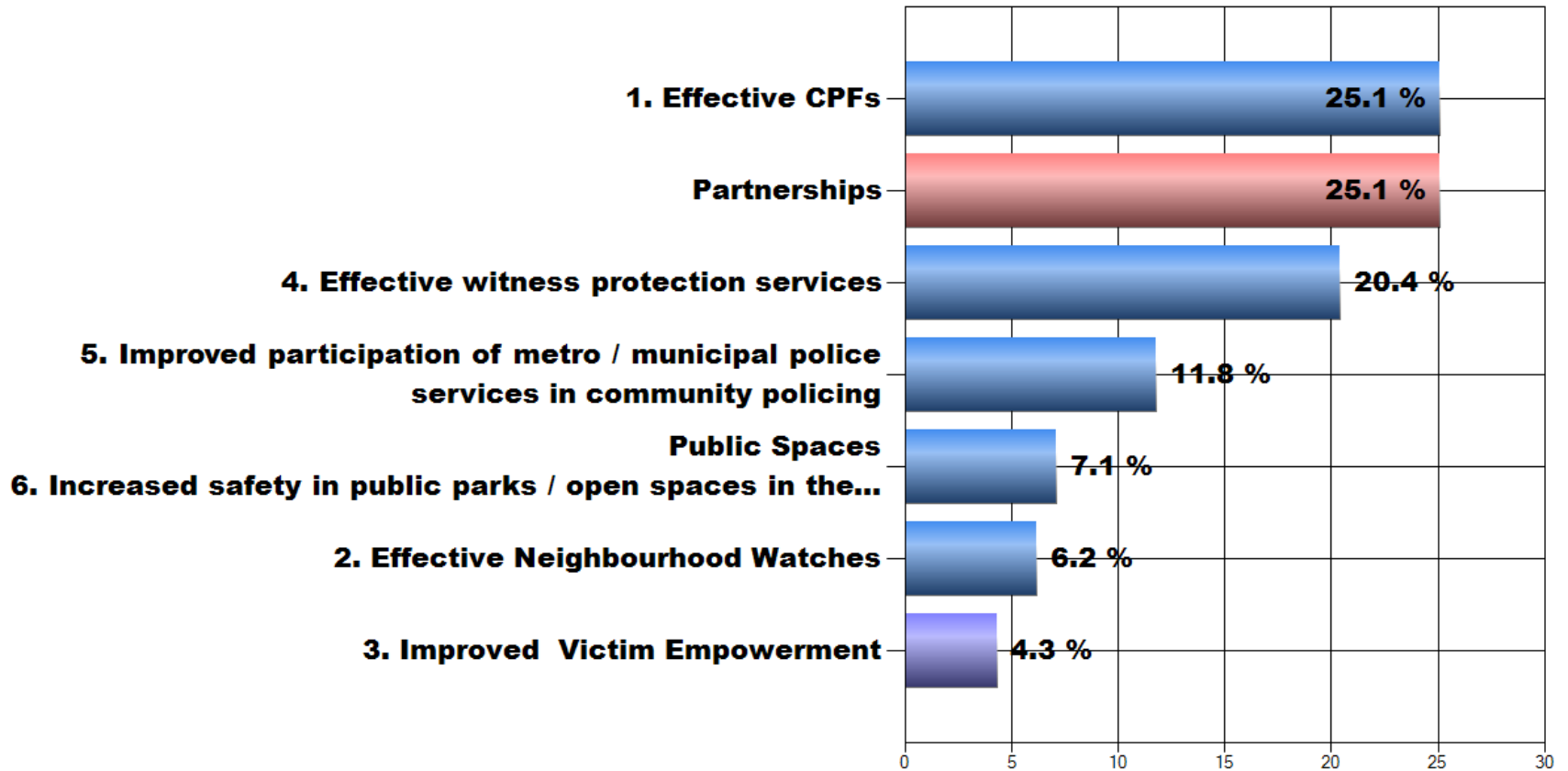
27. How do you rate this process of determining the PNPs? Aggregate Results [75 votes]
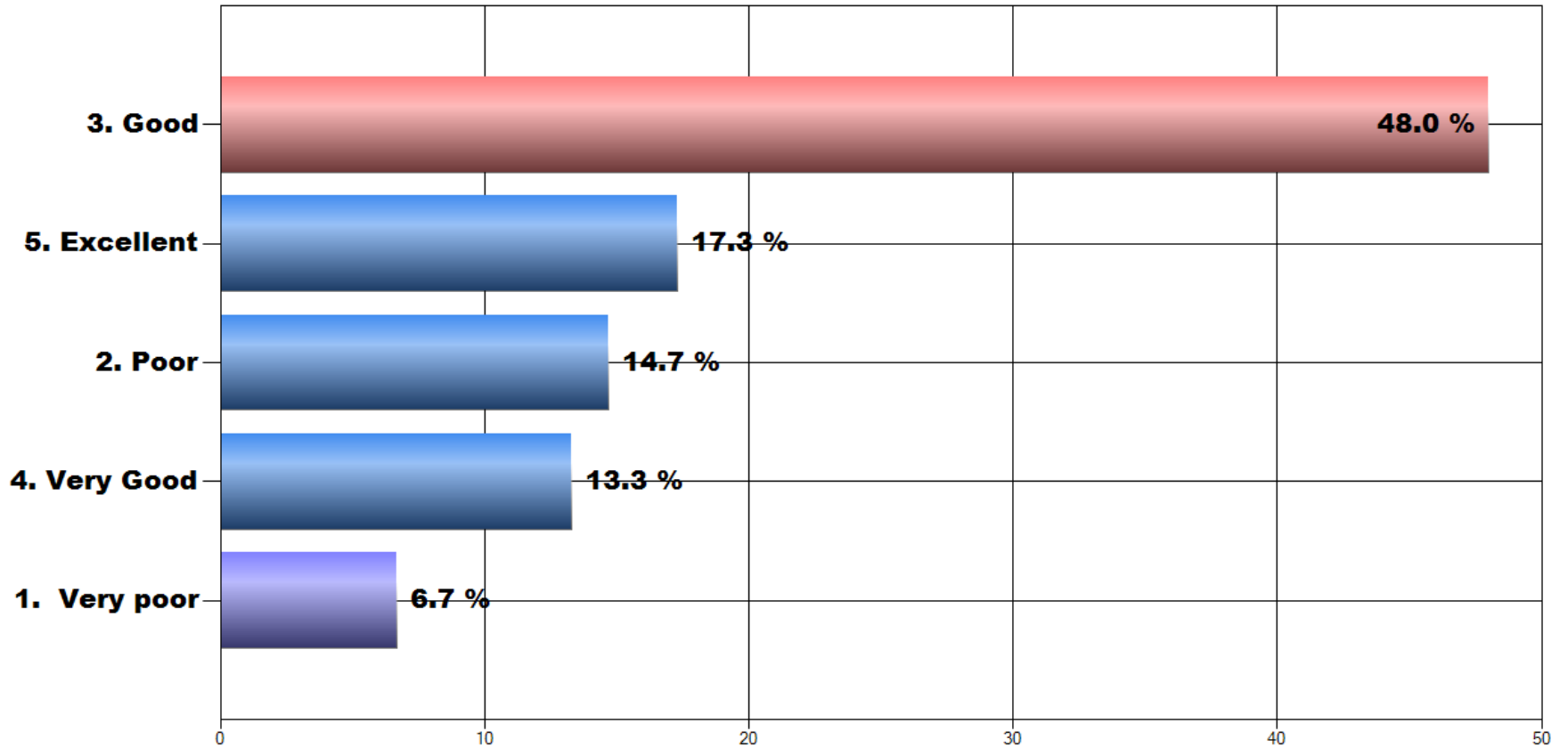
28. Do you feel this process afforded you an opportunity to contribute to determining the Policing Needs and Priorities for the Province?
Aggregate Results [71 votes]

Category	Percentage
3. Good	45.1 %
5. Excellent	19.7 %
4. Very Good	18.3 %
2. Poor	12.7 %
1. Very poor	4.2 %