



**Western Cape
Government**

Community Safety

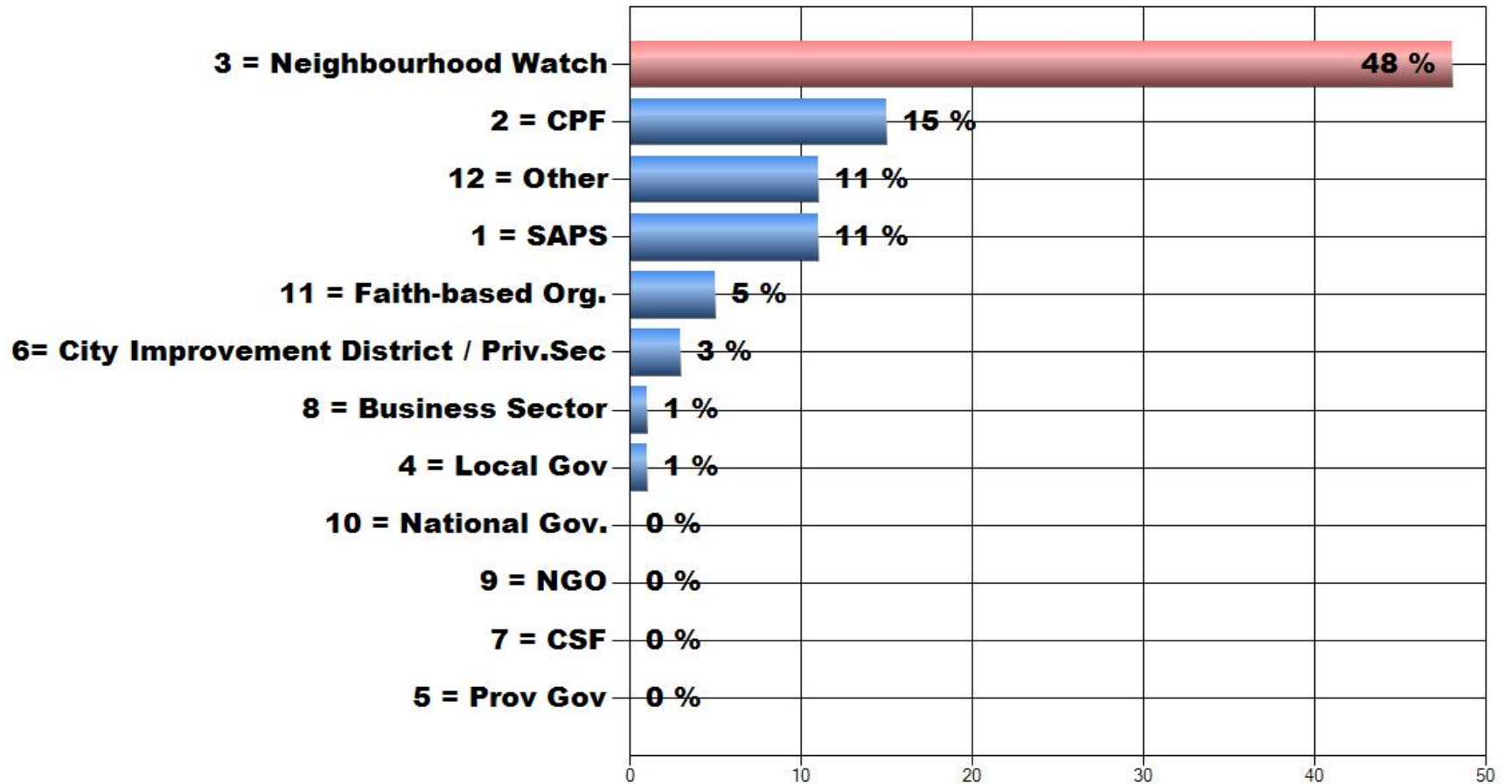
*Preliminary results of
Policing Needs and Priorities
Public Accountability Meeting*

Kraaifontein Cluster: 22nd September 2014

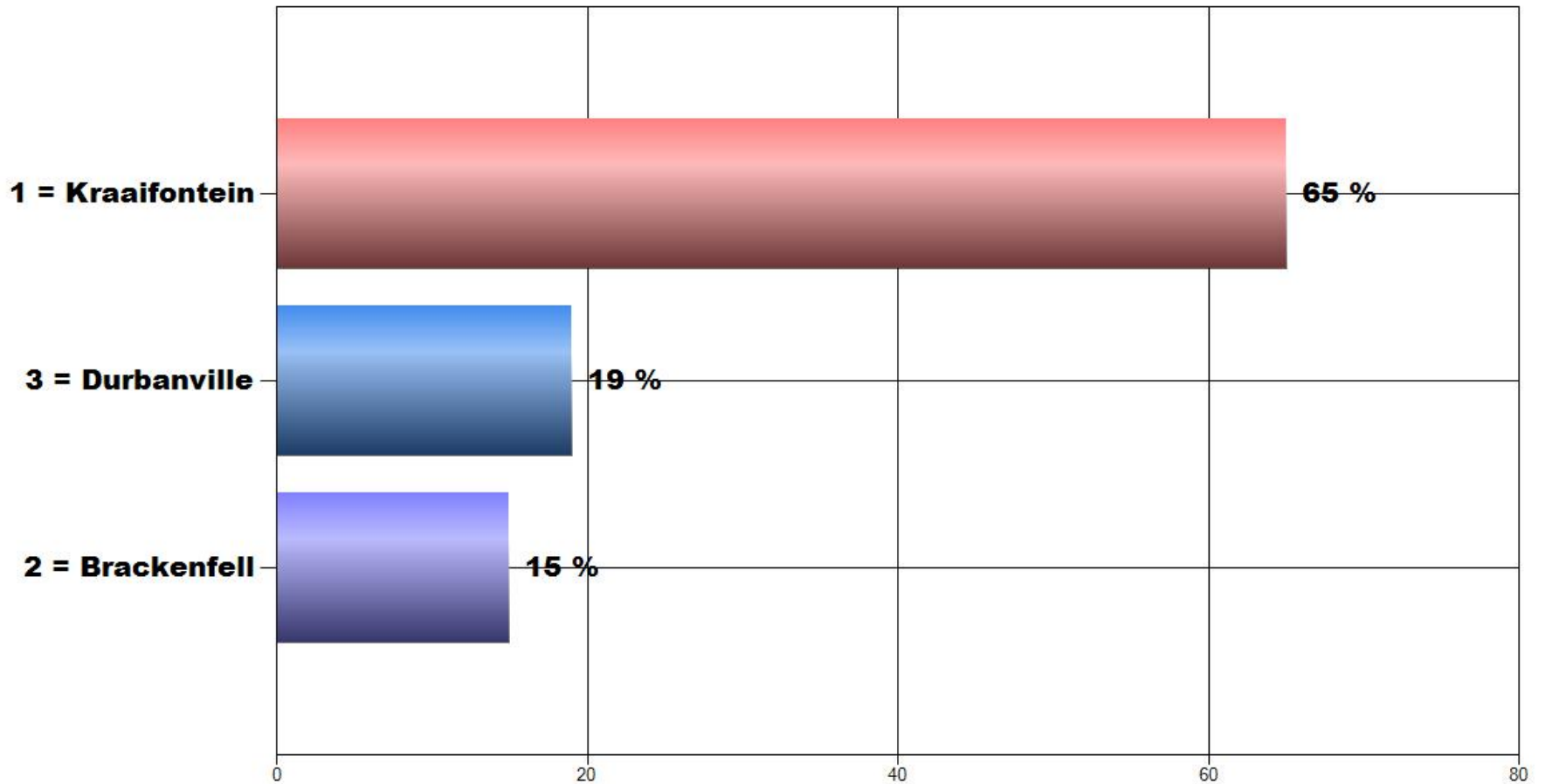
METHODOLOGY

- Data collection: Crowd sourcing technology
- Data collection tool: Closed-ended questionnaire
- Number of respondents: 52
- Number of stations participated: 3 Police stations within Kraaifontein Cluster
namely , Kraaifontein, Brackenfell and Durbanville
- First level analysis: Frequency intervals
- Demographic data included

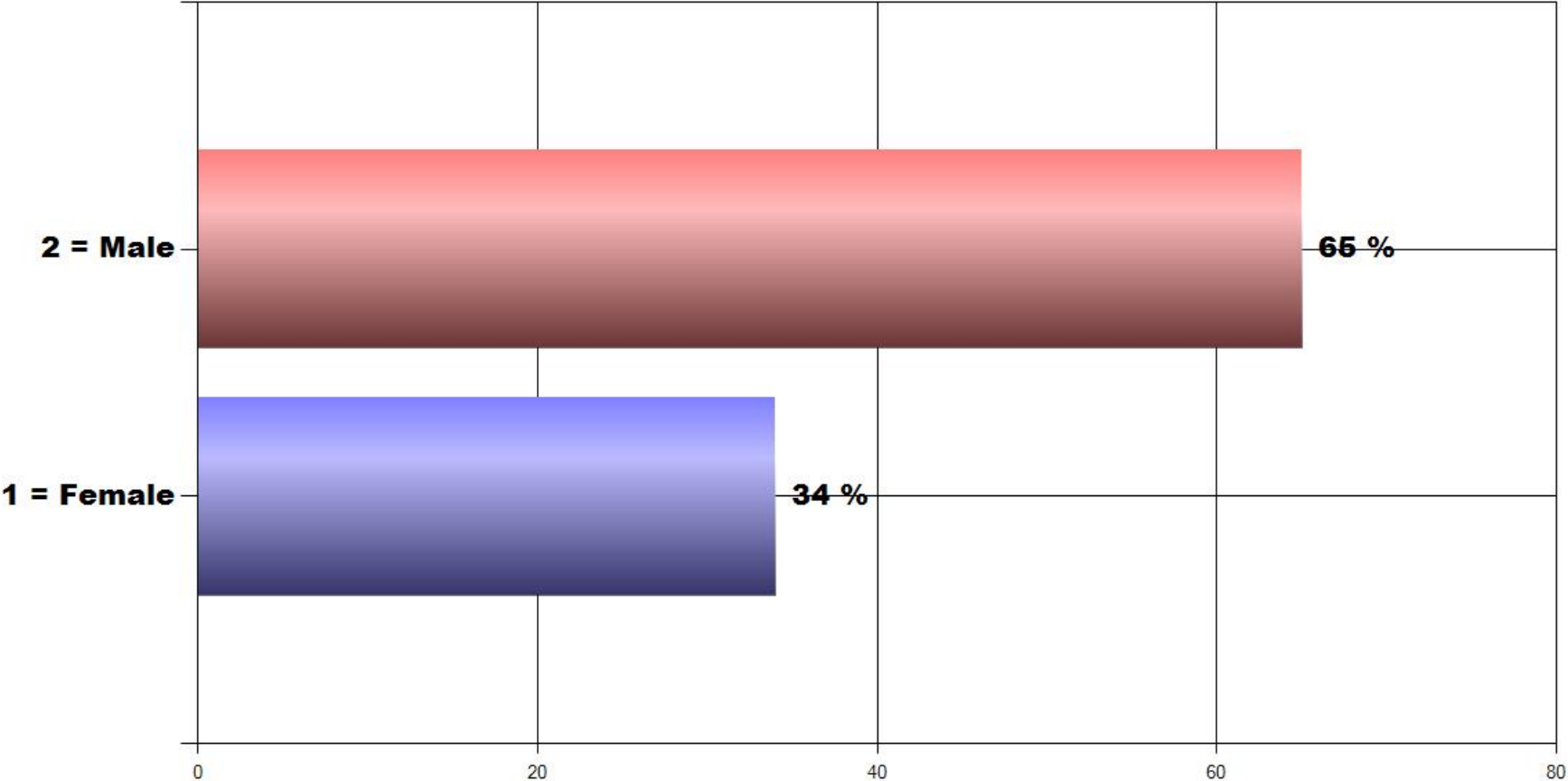
Please indicate which stakeholder group you represent [Dem 1 of 4] [NOV=52]



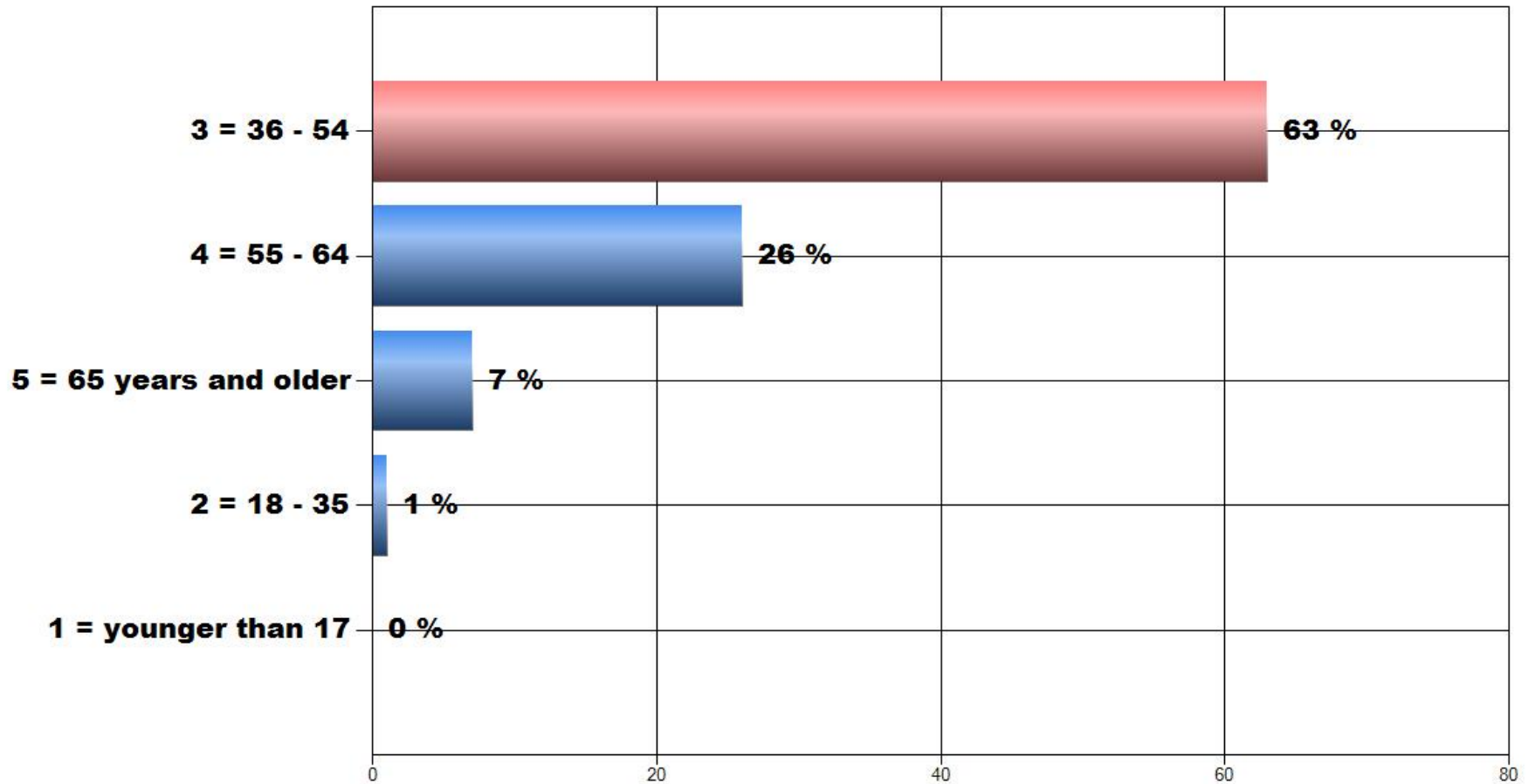
Please indicate in which police station precinct you reside [Dem 2 of 4] [NOV=52]



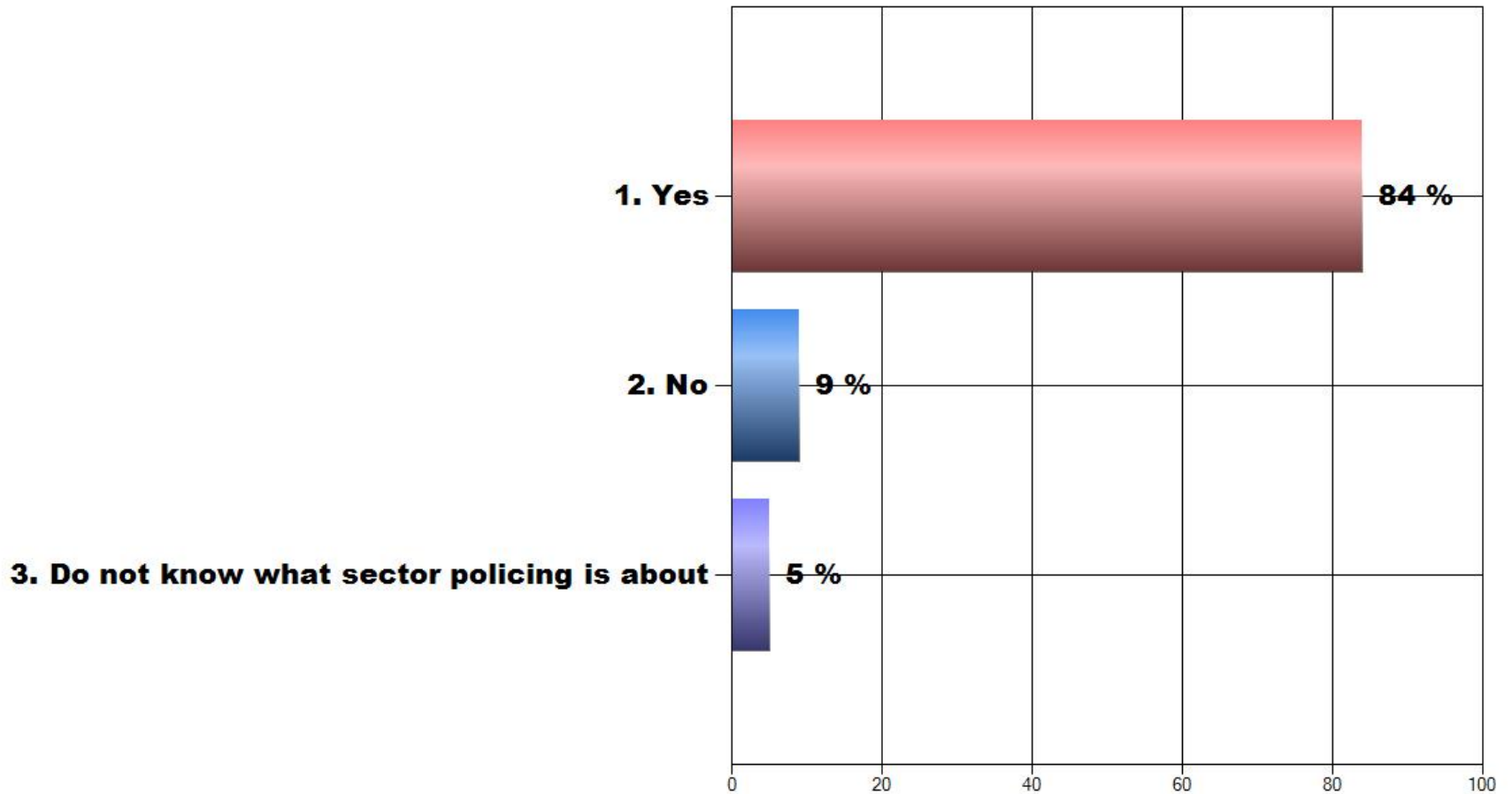
Select your gender [Dem 3 of 4] [NOV=52]



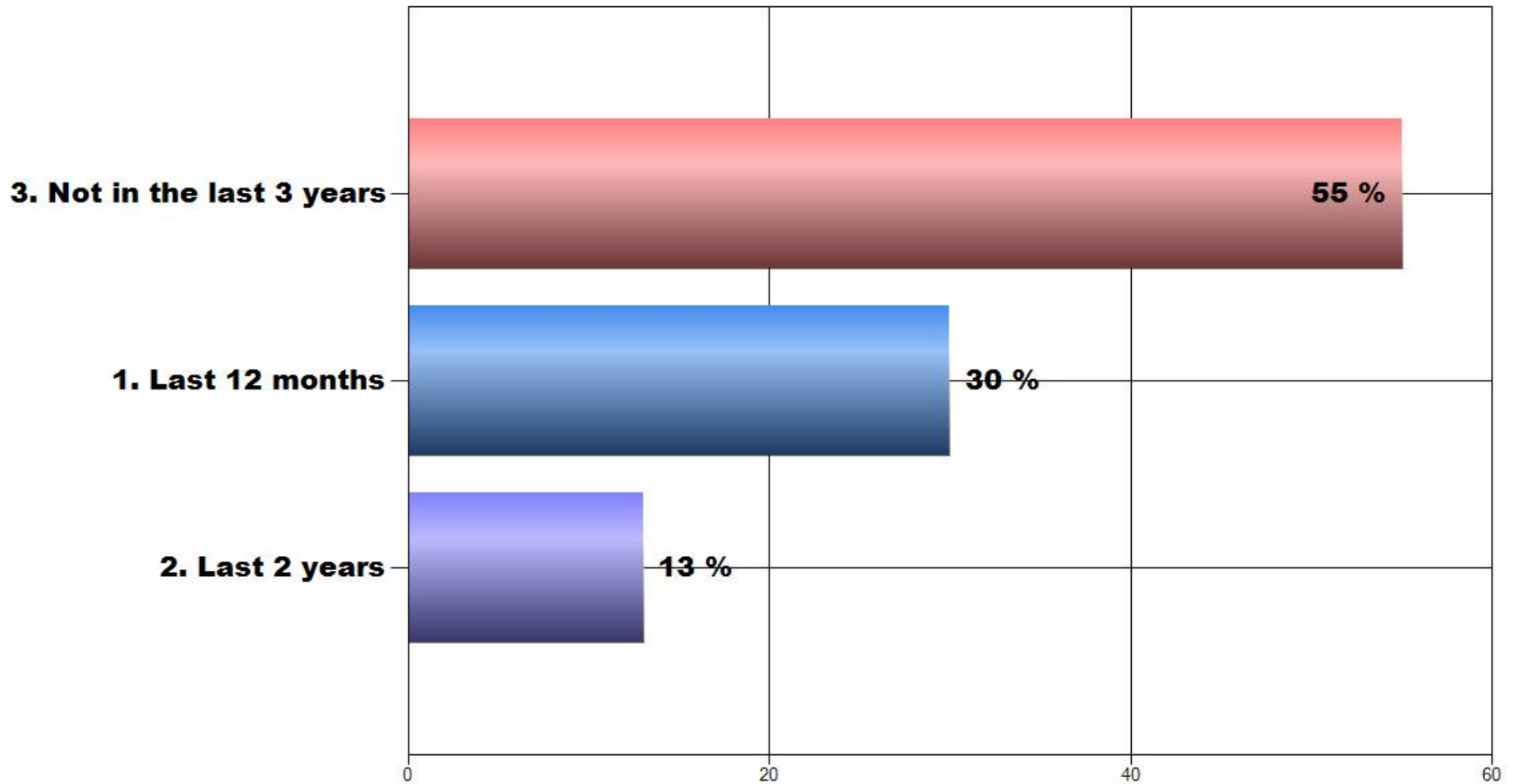
Please indicate your age group [Dem 4 of 4] [NOV=52]



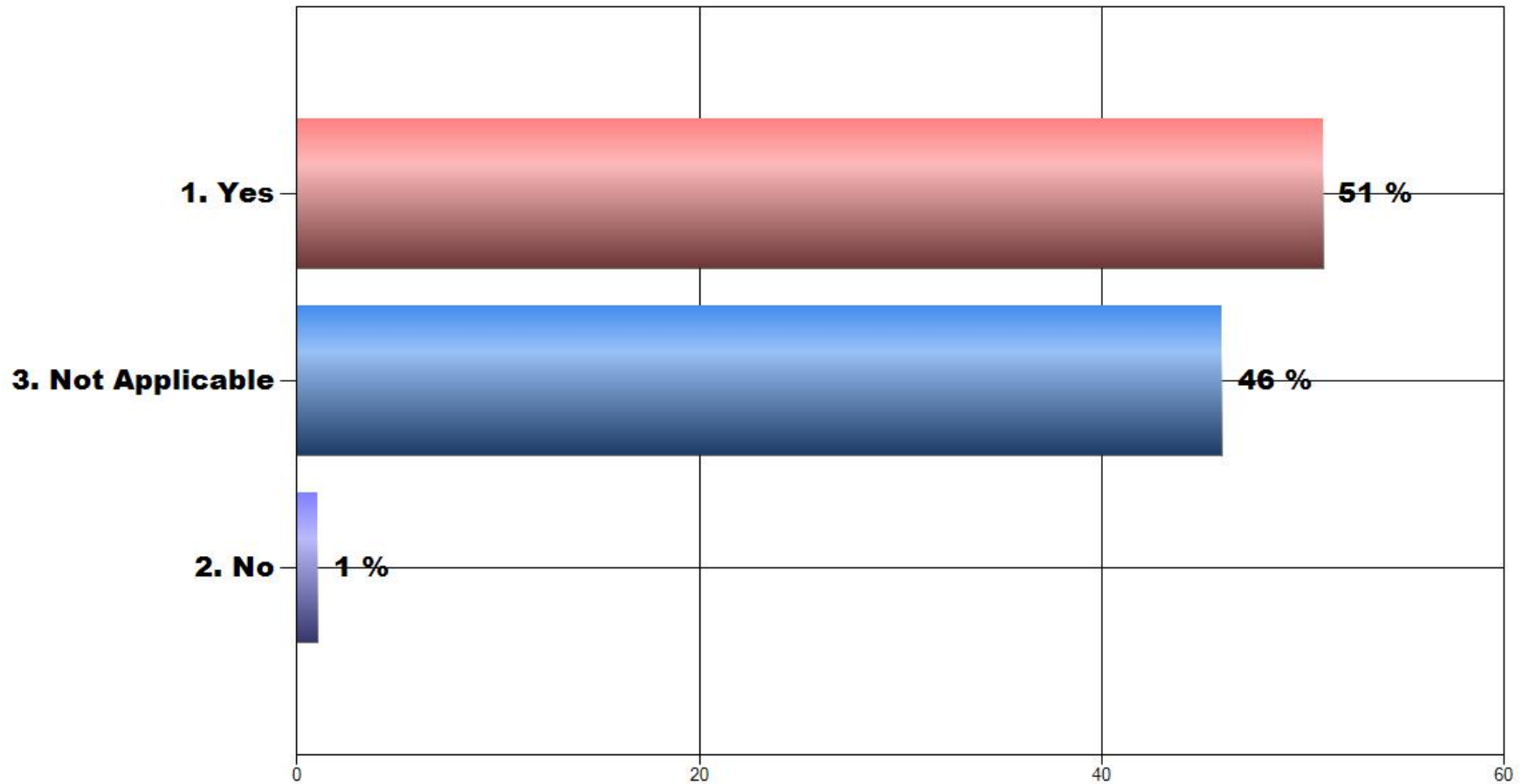
1. Do you know in which police sector you reside? (Item 1 of 28) [Votes = 52]



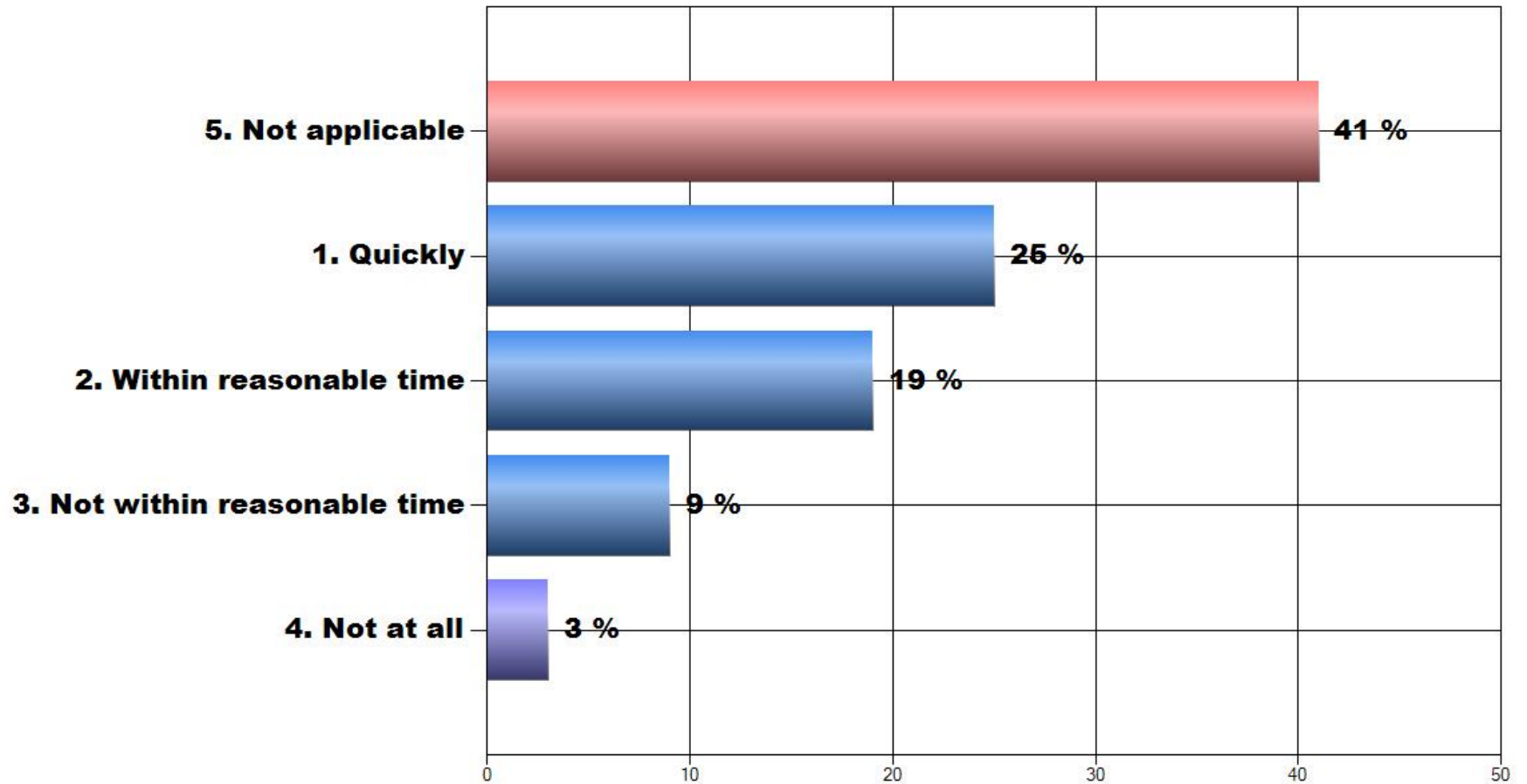
2. Were you a victim of crime in the: (Item 2 of 28) [Votes = 52]



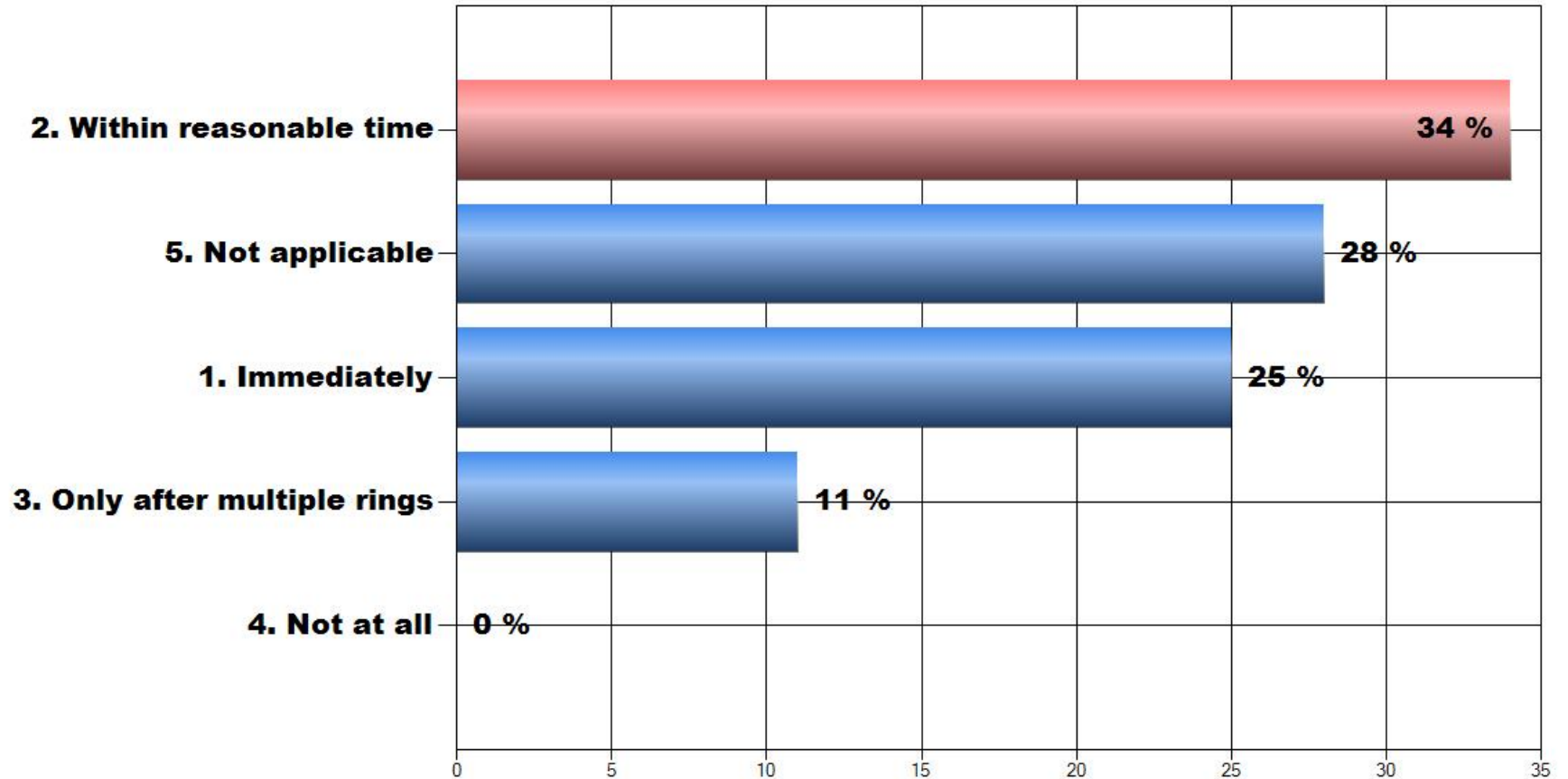
3. If you were a victim of crime in the last 3 years, did you report it to the police? (Item 3 of 28) [Votes = 52]



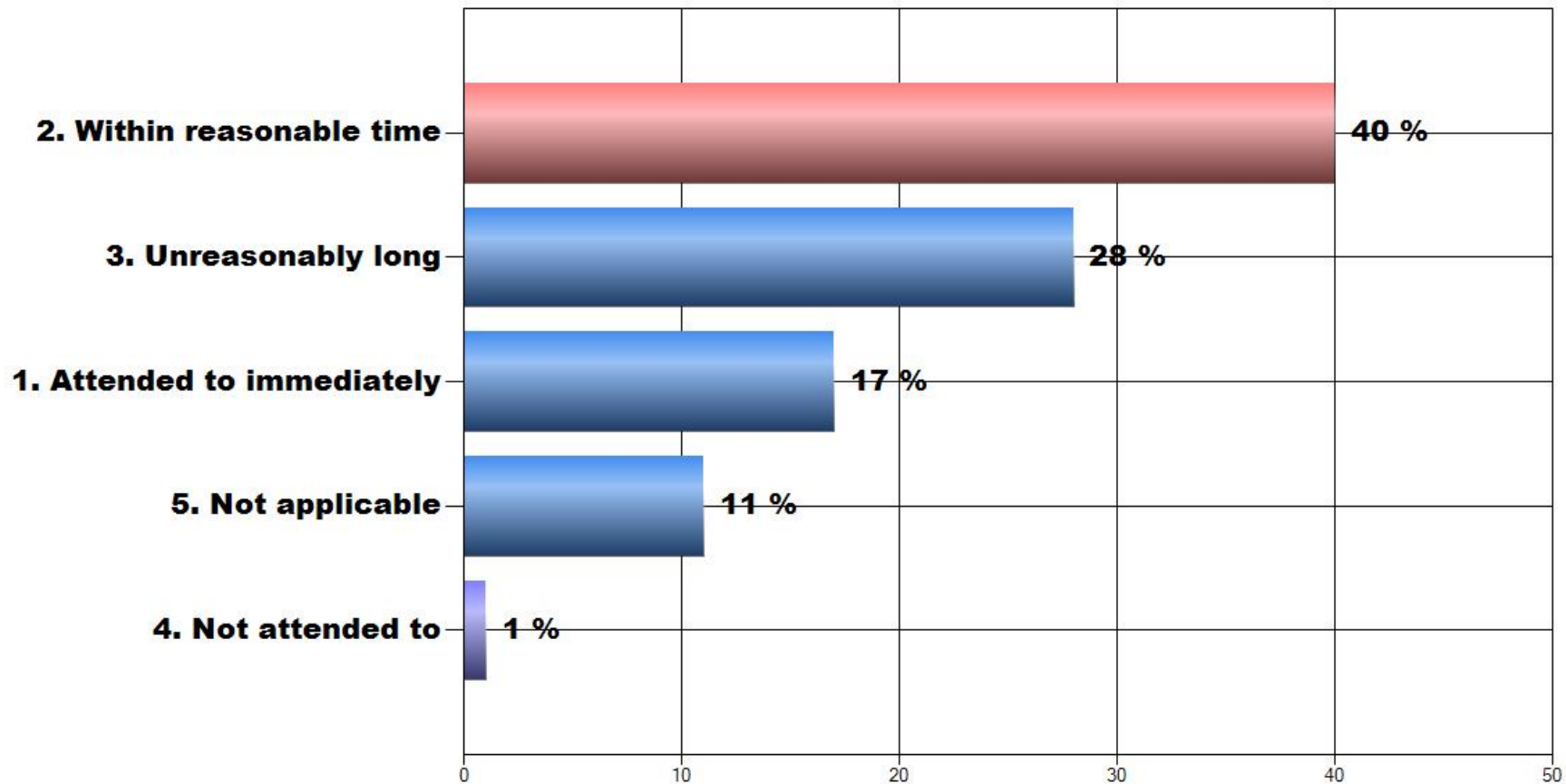
4. When you reported a crime to SAPS, they arrived at the crime scene on average: (Item 4 of 28) [Votes = 51]



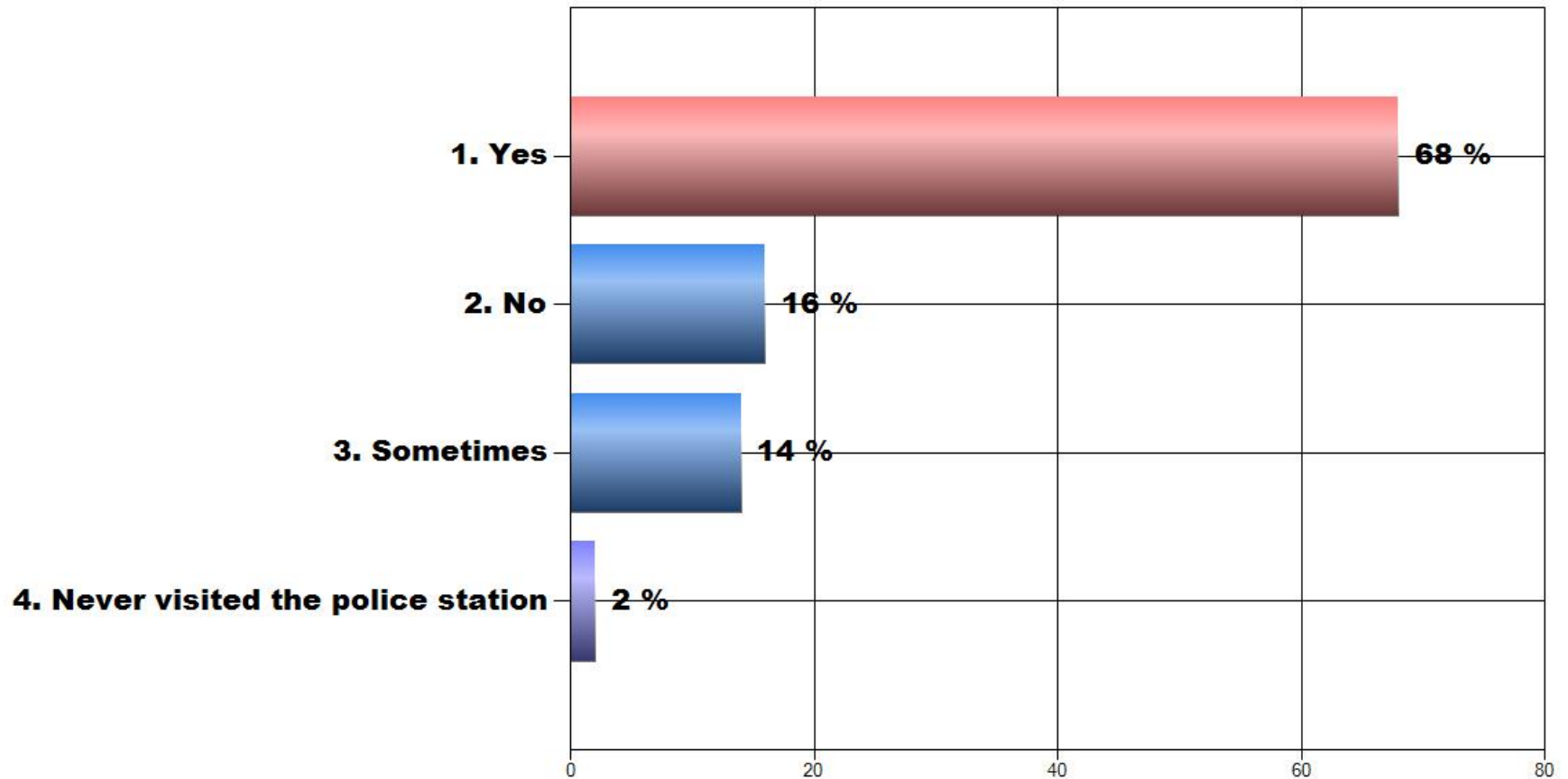
5. When you phoned the police station, how long on average did it take for your call to be answered? (Item 5 of 28) [Votes = 52]



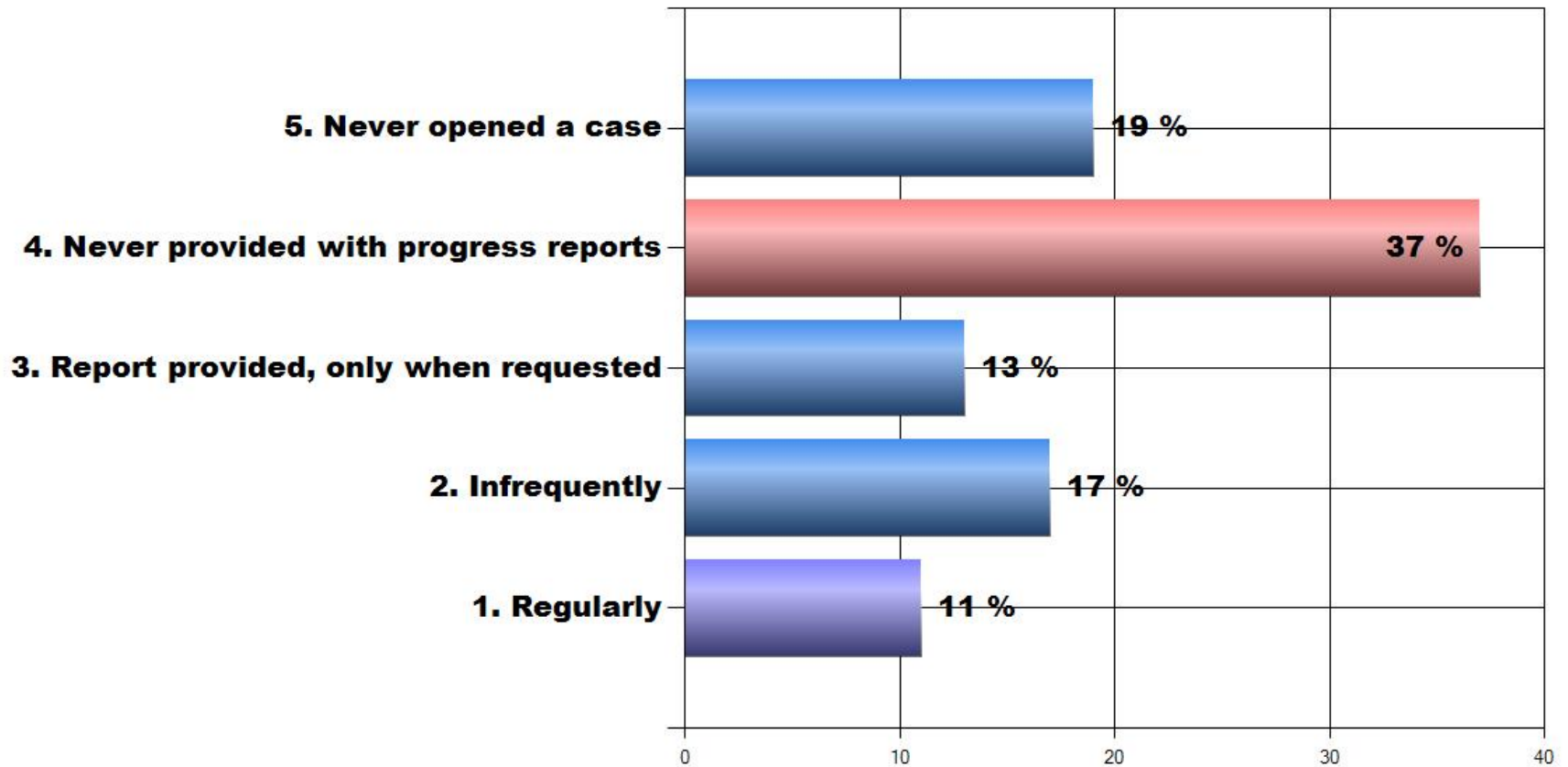
6. When you go to your local police station, on average, how long do you have to wait before you are attended to? (Item 6 of 28)
[Votes = 52]



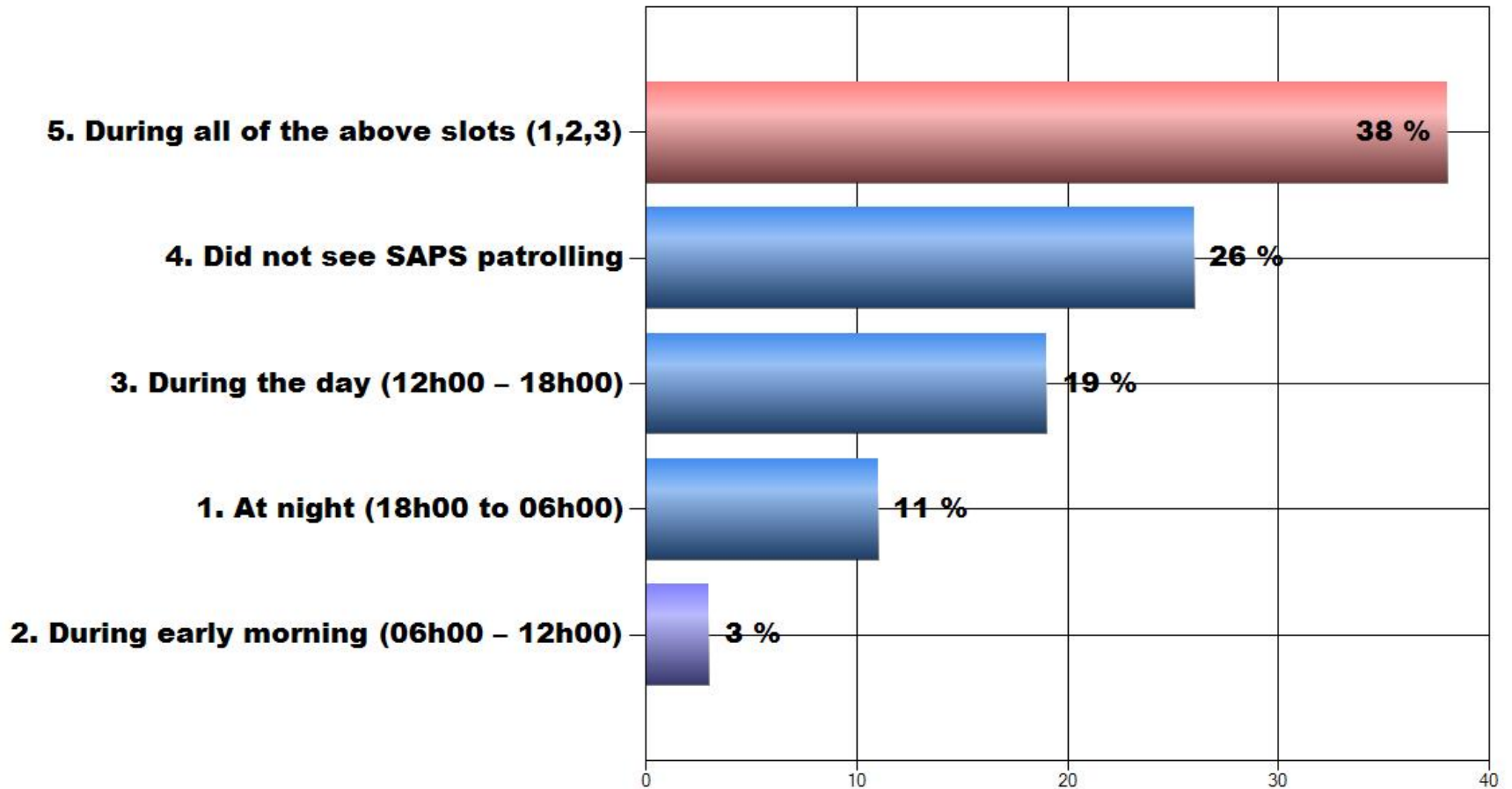
7. The last time you visited your local police station, were you served in the language of your choice being either isiXhosa, English or Afrikaans (Item 7 of 28) [Votes = 50]



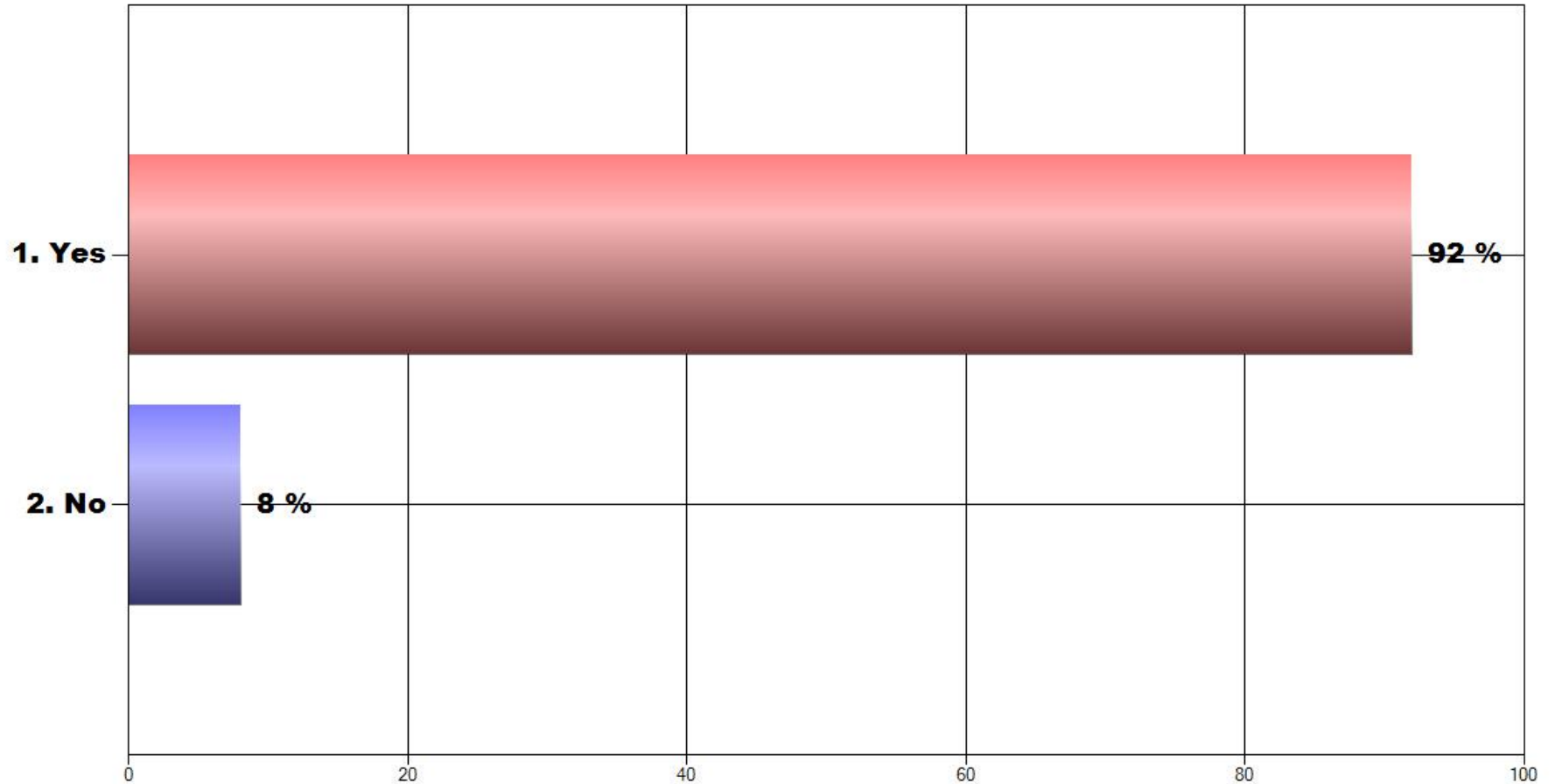
8. If you have ever opened a case with the police, how often on average did the police provide you with progress reports on their (Item 8 of 28) [Votes = 51]



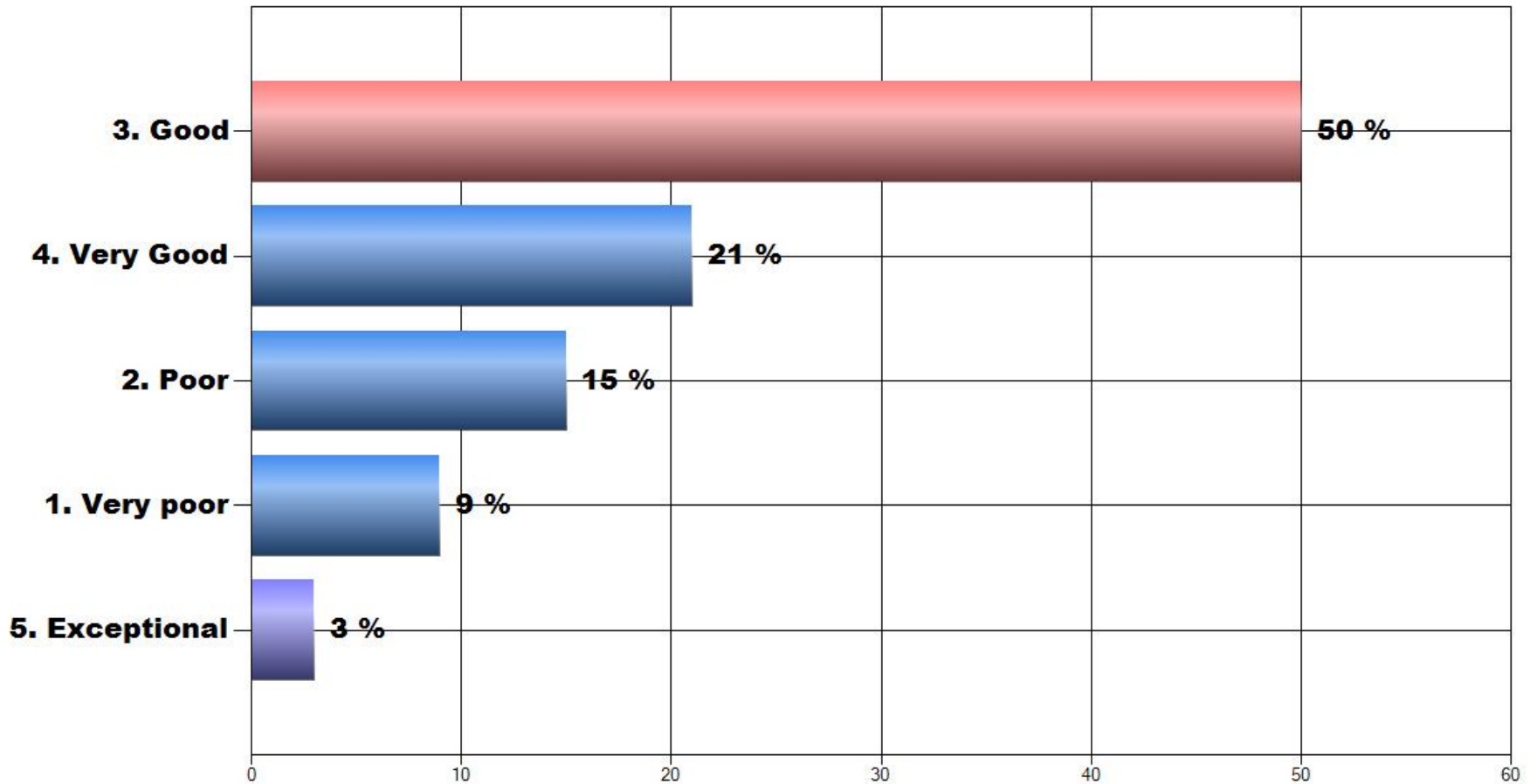
9. During the last week, when did you see SAPS patrolling your area? (Item 9 of 28) [Votes = 52]



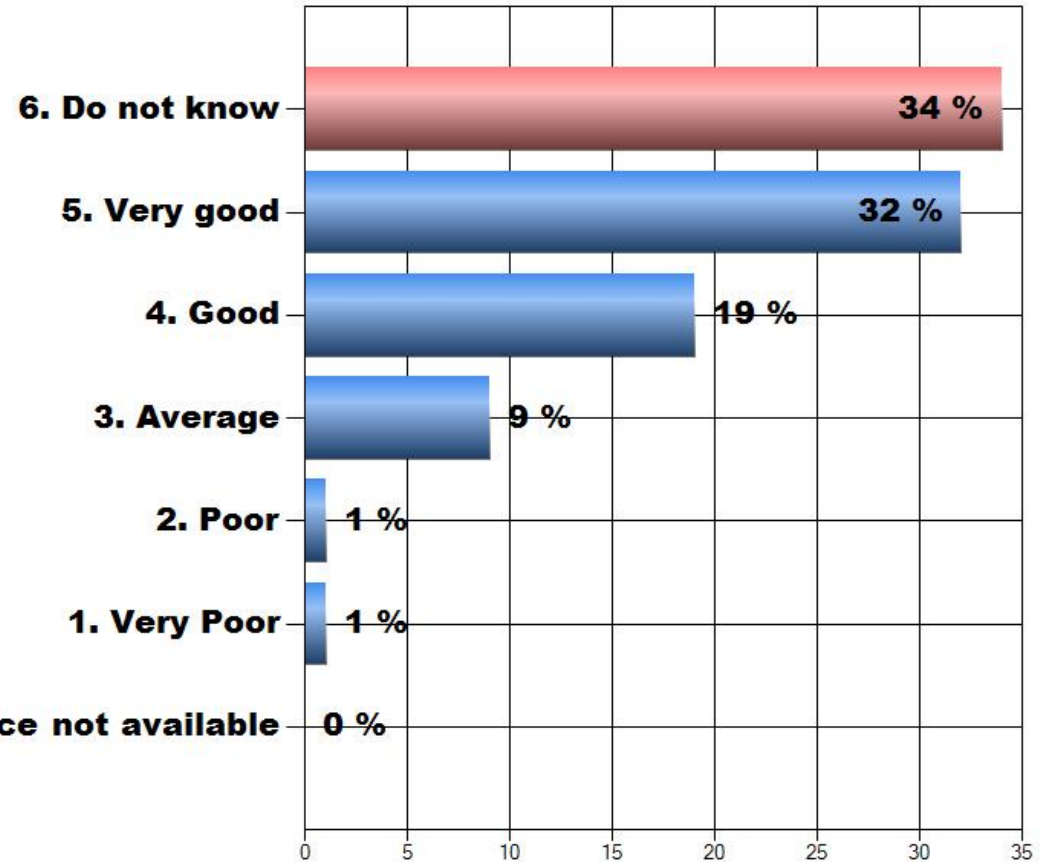
10. Do you know who your local police station commander is? (Item 10 of 28) [Votes = 50]



11. How do you rate the level of professionalism of SAPS in your area? (Item 11 of 28) [Votes = 52]

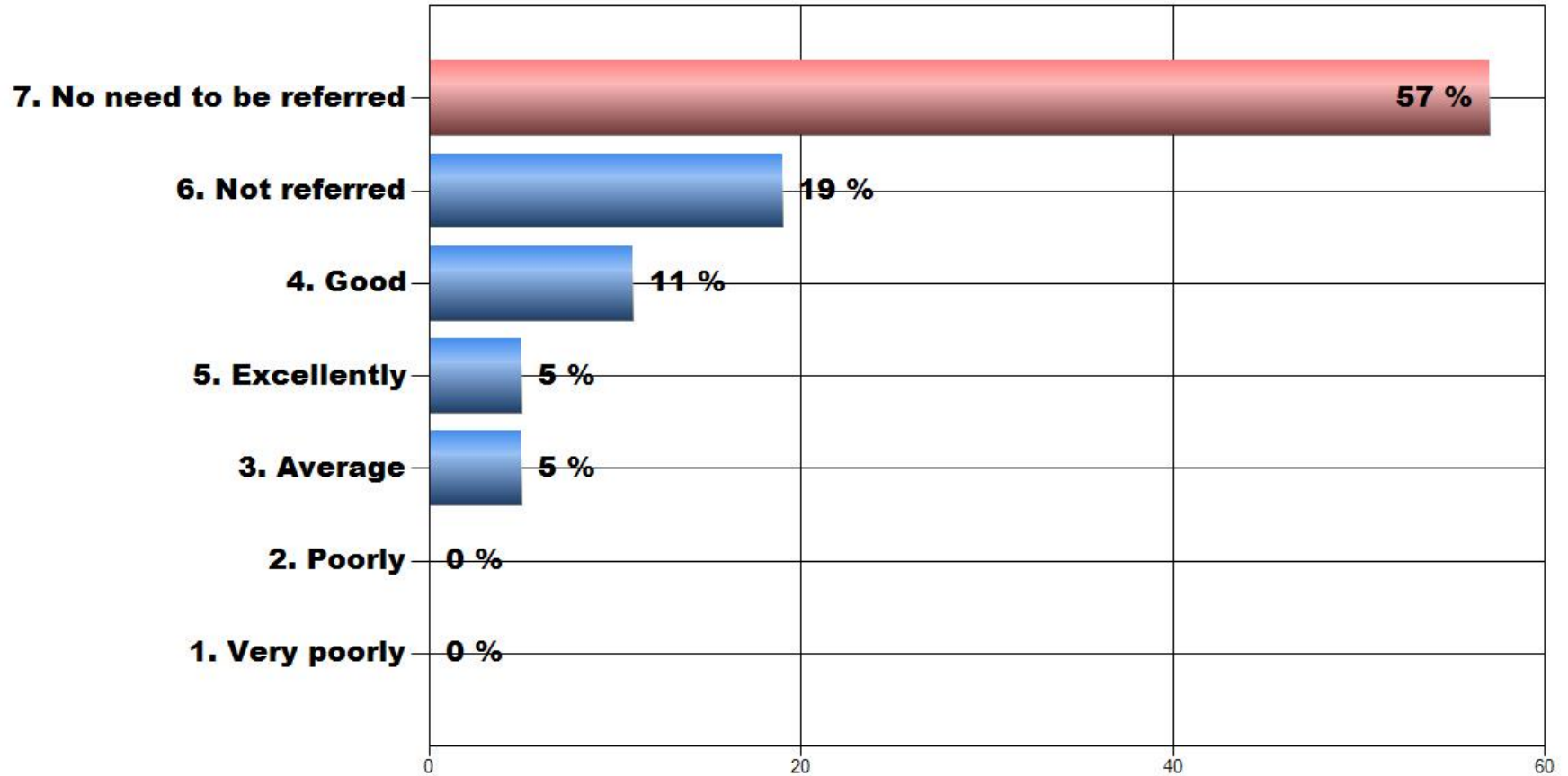


12. In your opinion, how professional is the provision of victim support / counselling services at your local police station? (Item 12 of 28) [Votes = 52]

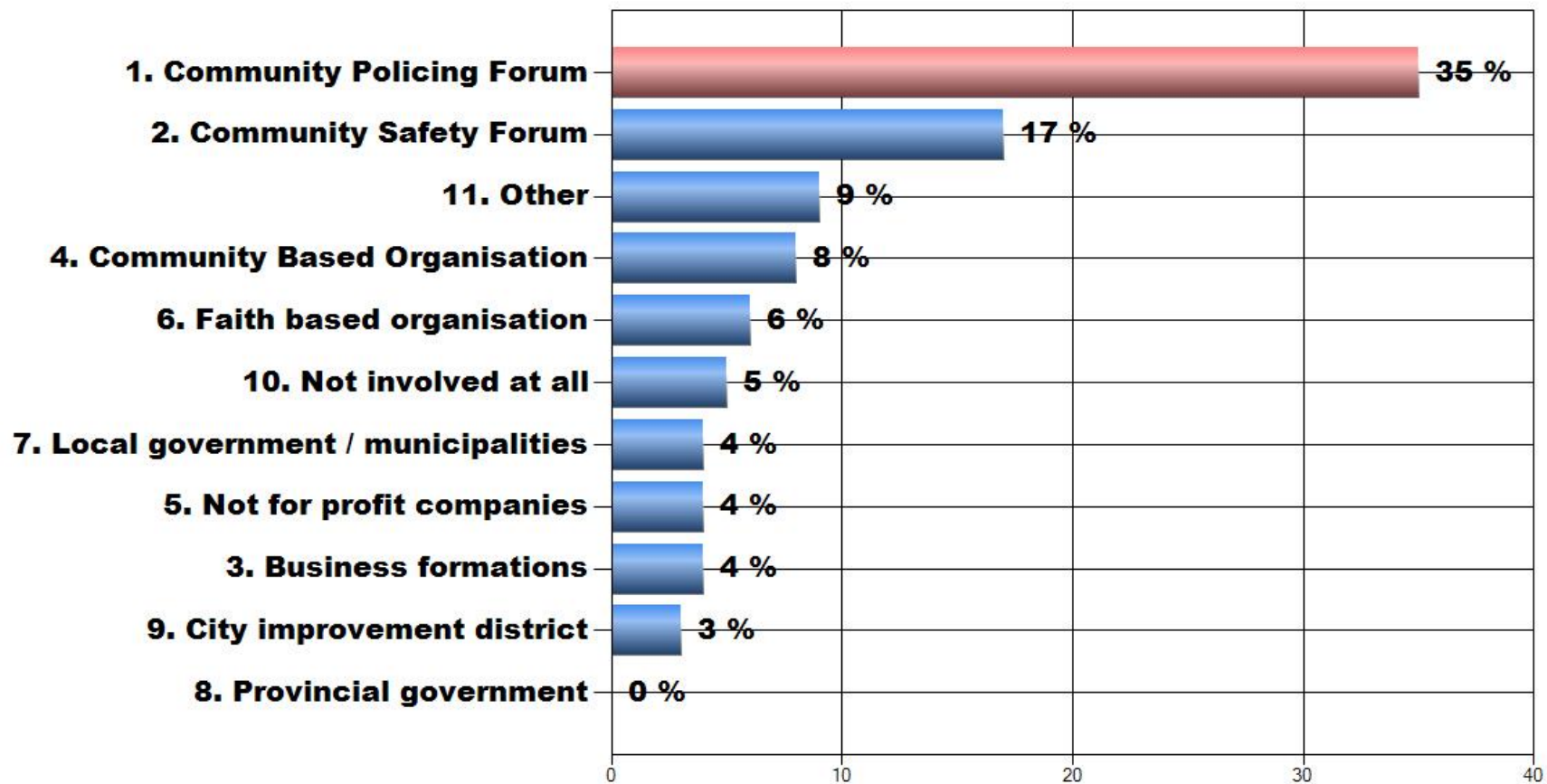


7. Counselling / Victim Support service not available 0 %

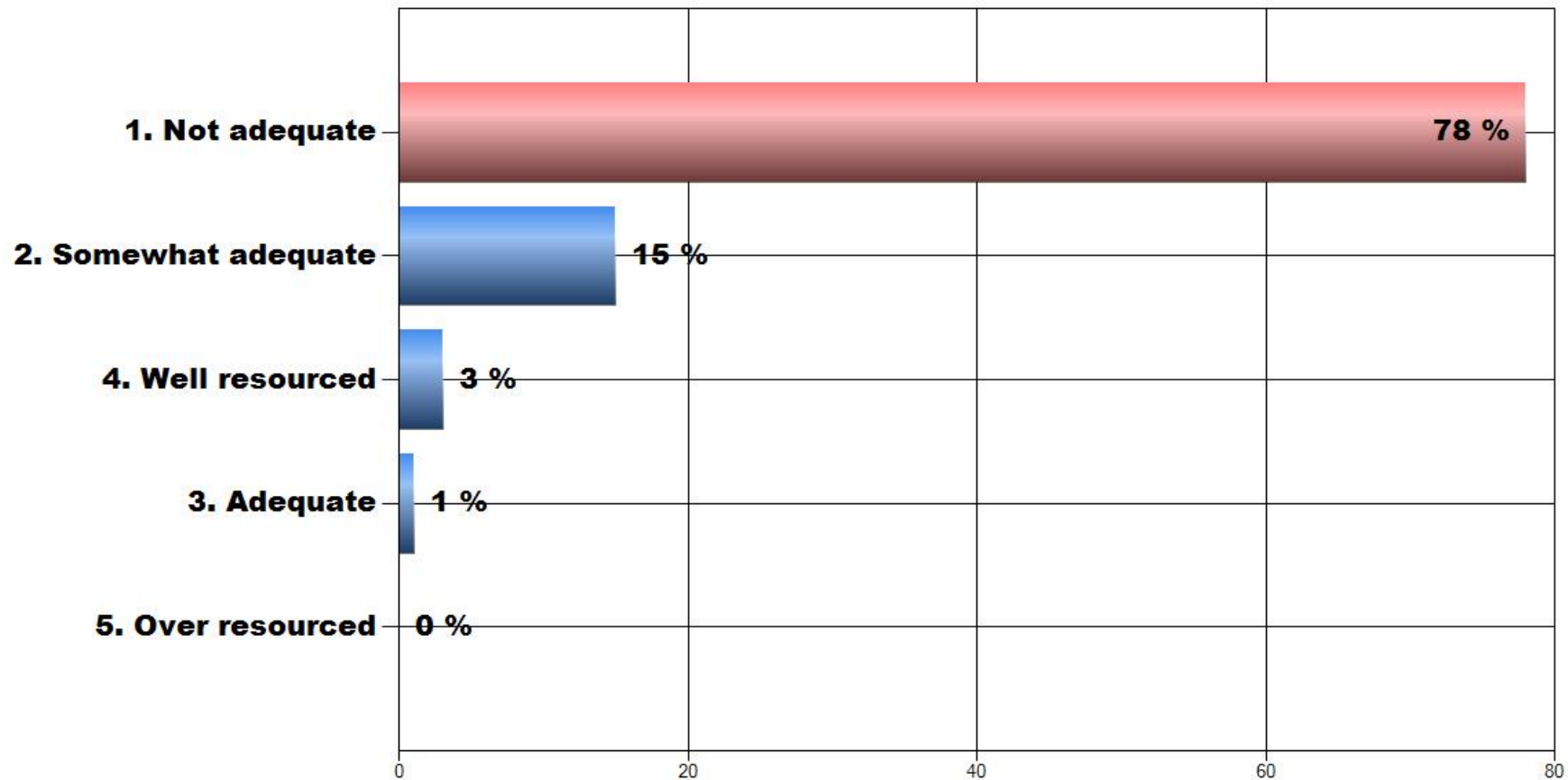
13. If you have ever received counselling via victim support services, how professionally was your referral handled? (Item 13 of 28) [Votes = 52]



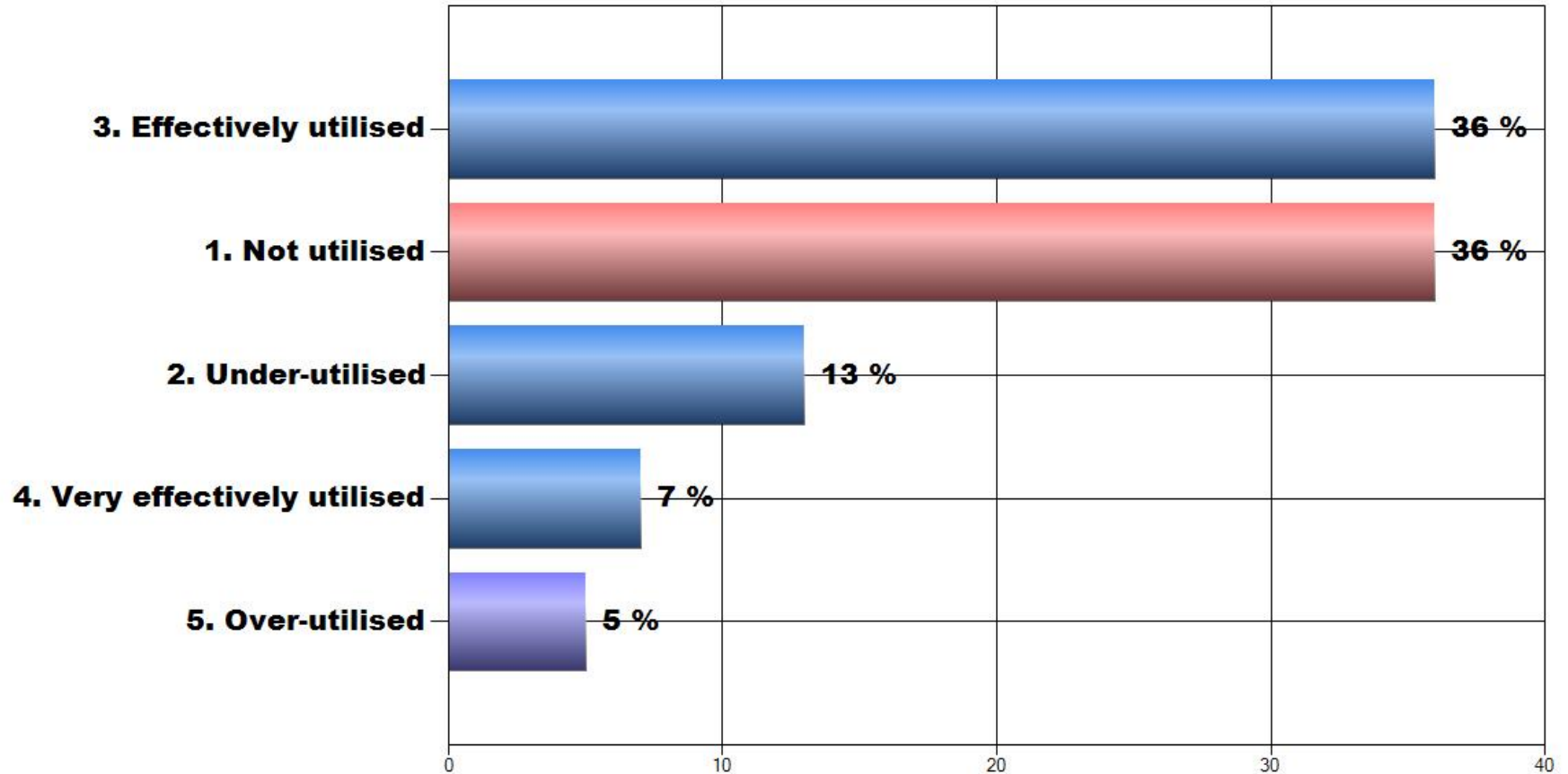
14. If you are involved in partnerships against crime, please indicate the 3 formations/structures you are most actively involved in (Item 14 of 28) [Votes = 92]



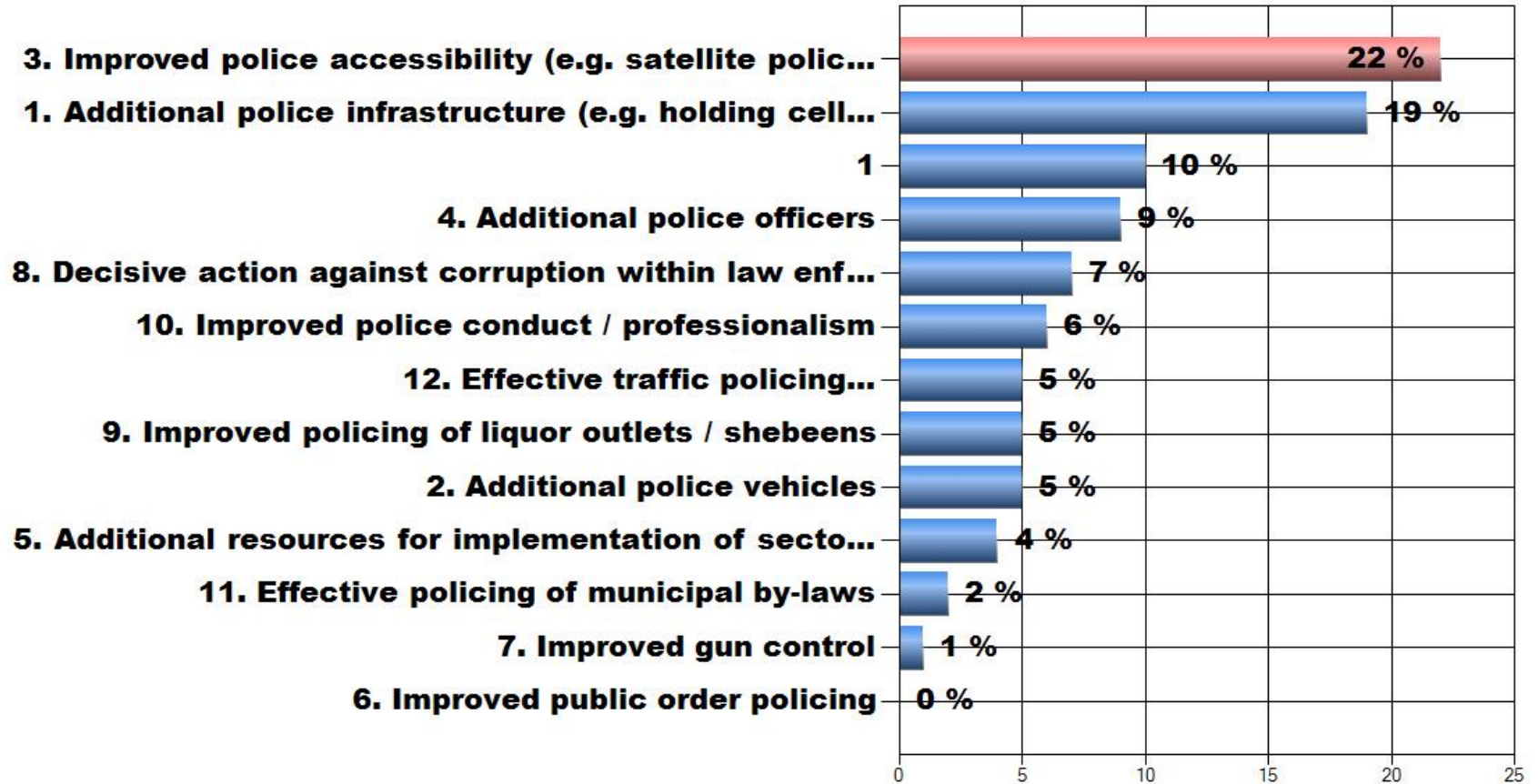
15. Do you think there are enough police resources (e.g. police officers, equipment etc) for your community? (Item 15 of 28)
[Votes = 52]



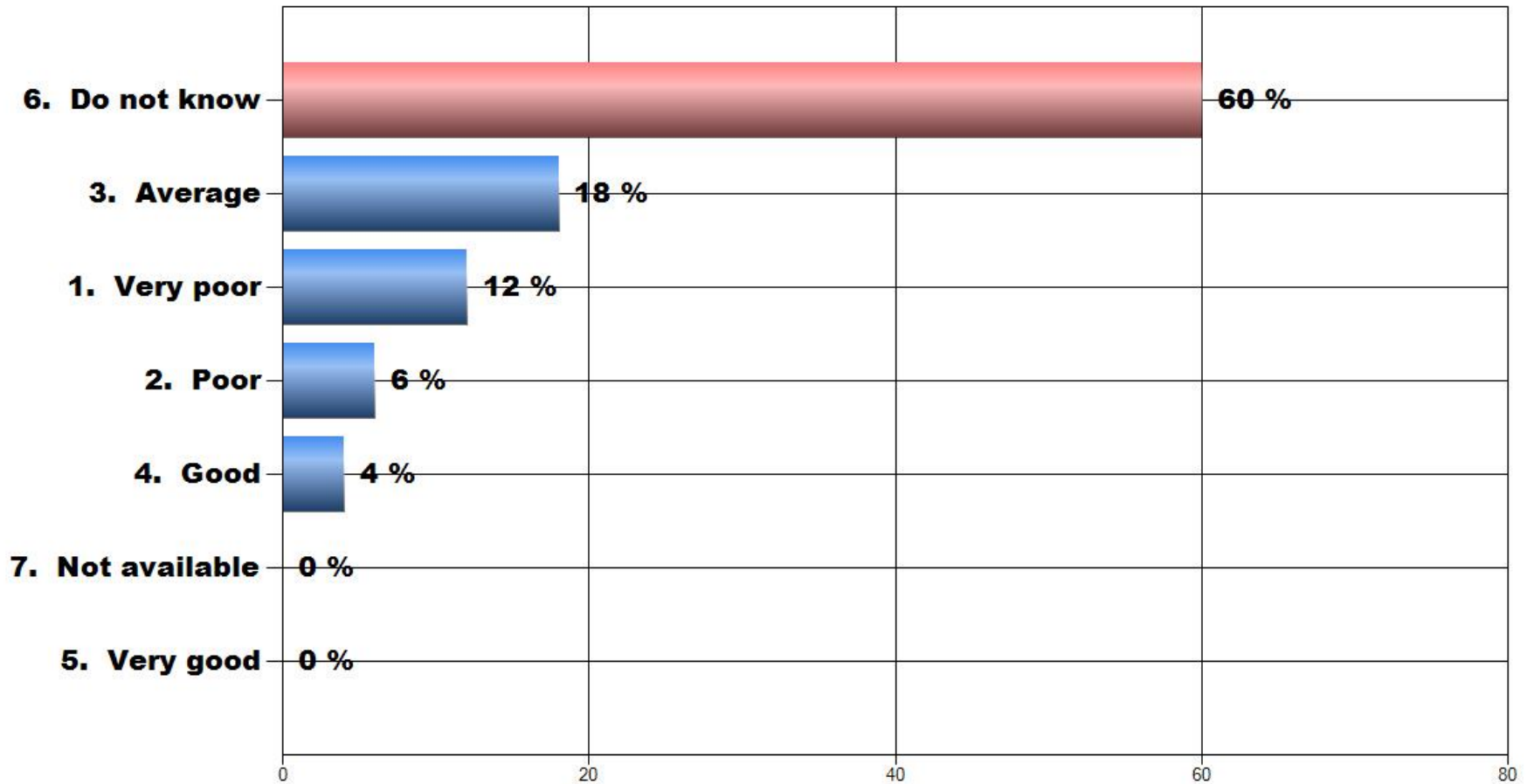
16. Do you think that police resources are being utilized effectively / optimally at your local station? (Item 16 of 28) [Votes = 52]



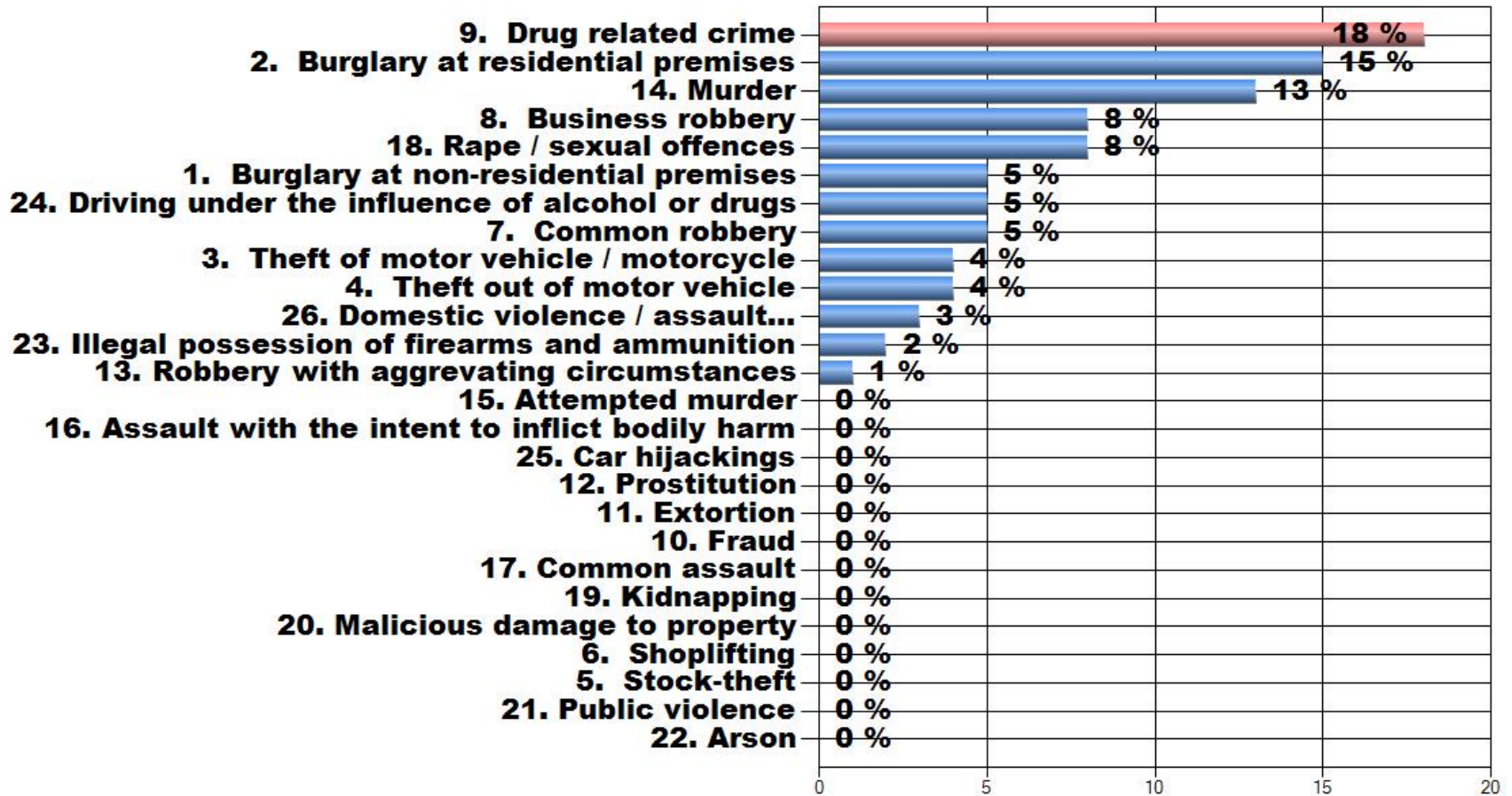
17. Based on your experience, indicate your top 3 priority policing / safety needs in your local police station precinct (Item 17 of 28) [Votes = 140]



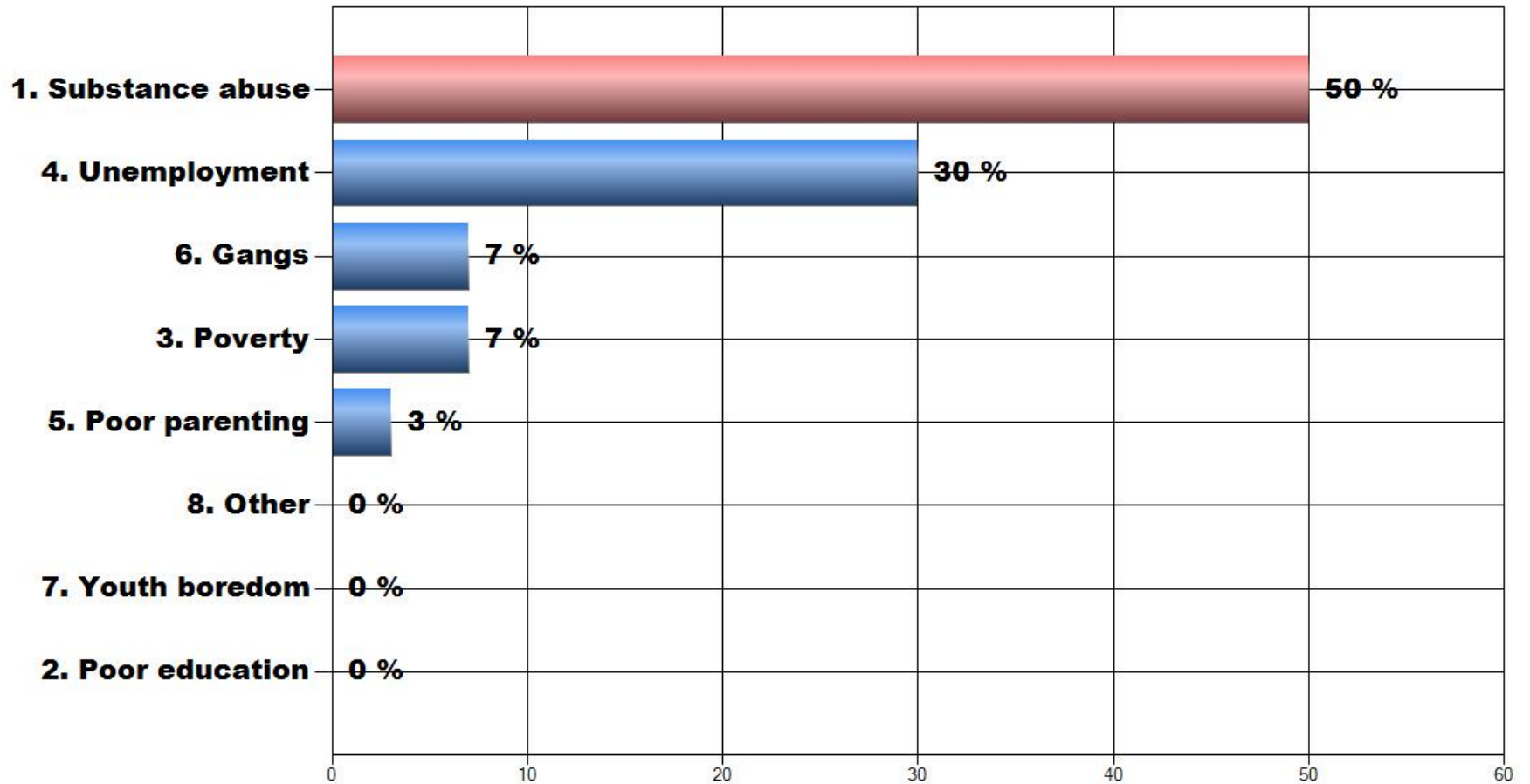
18. In your opinion, how would you rate the effectiveness of the witness protection programme? (Item 18 of 28) [Votes = 50]



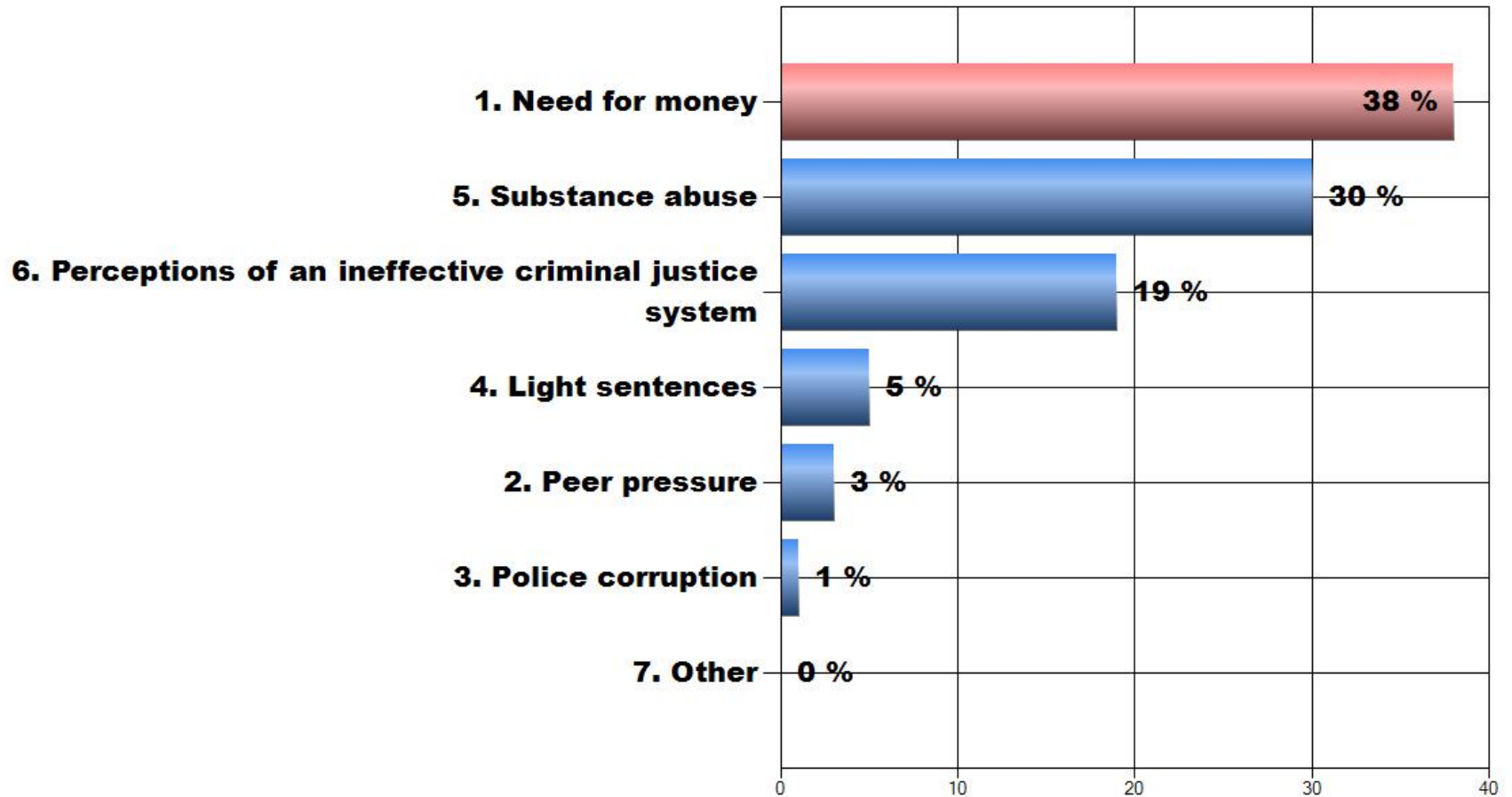
19. Which 3 priority crimes must SAPS focus on in your area? (Item 19 of 28) [Votes = 137]



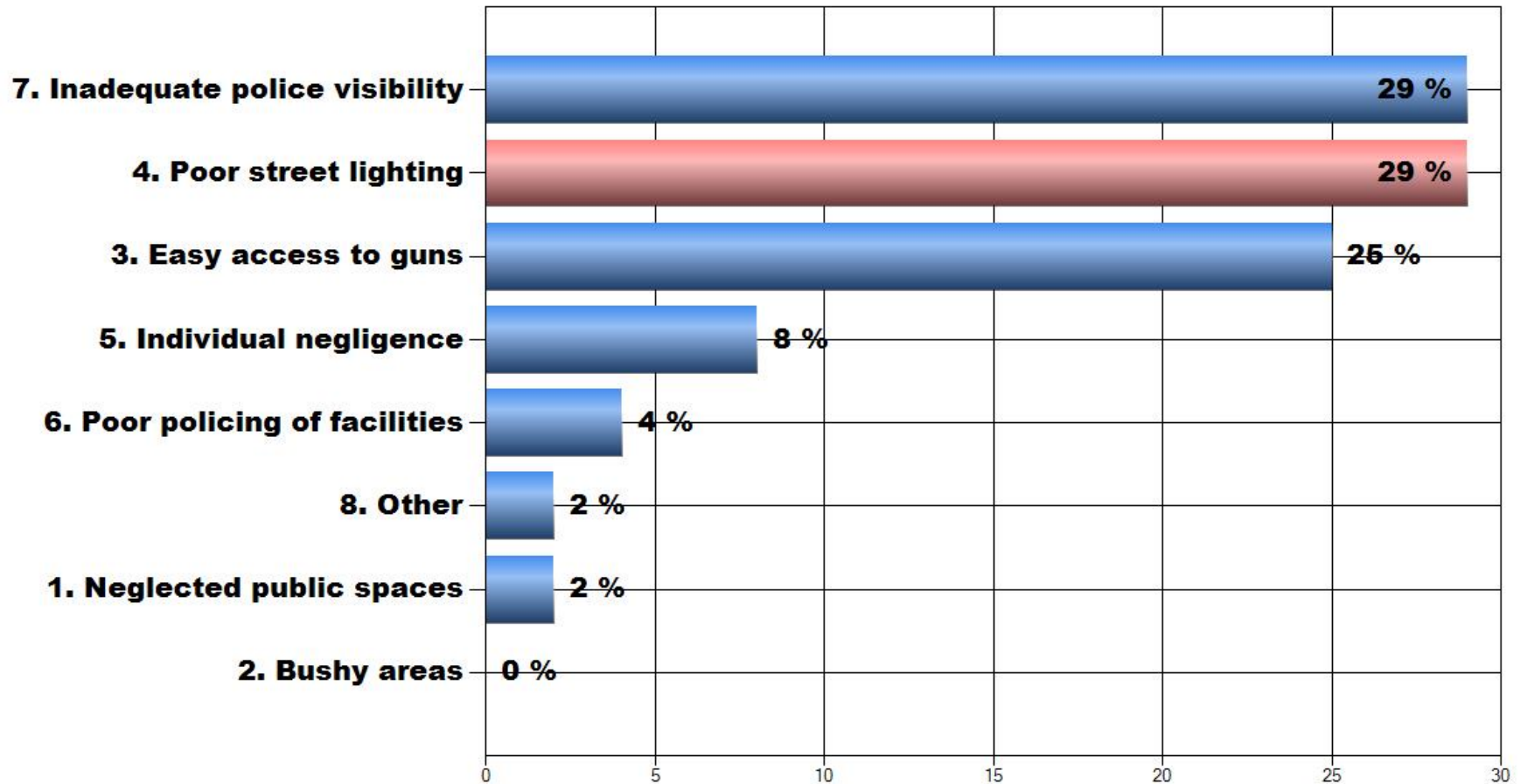
20. In your opinion, what is the main contributor of crime? (possible causes) (Item 20 of 28) [Votes = 52]



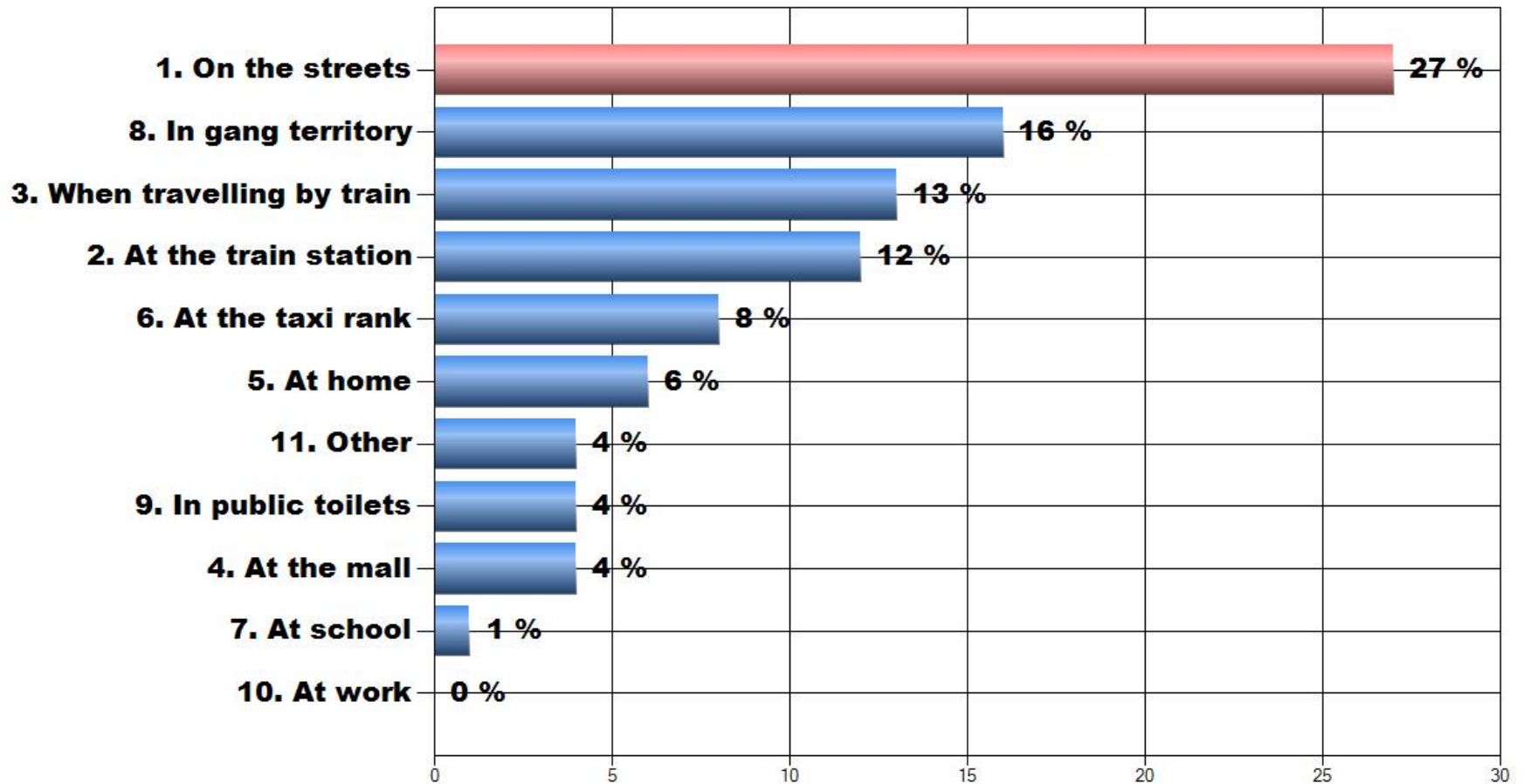
21. In your opinion, what is the main motivator of crime? (Item 21 of 28) [Votes = 52]



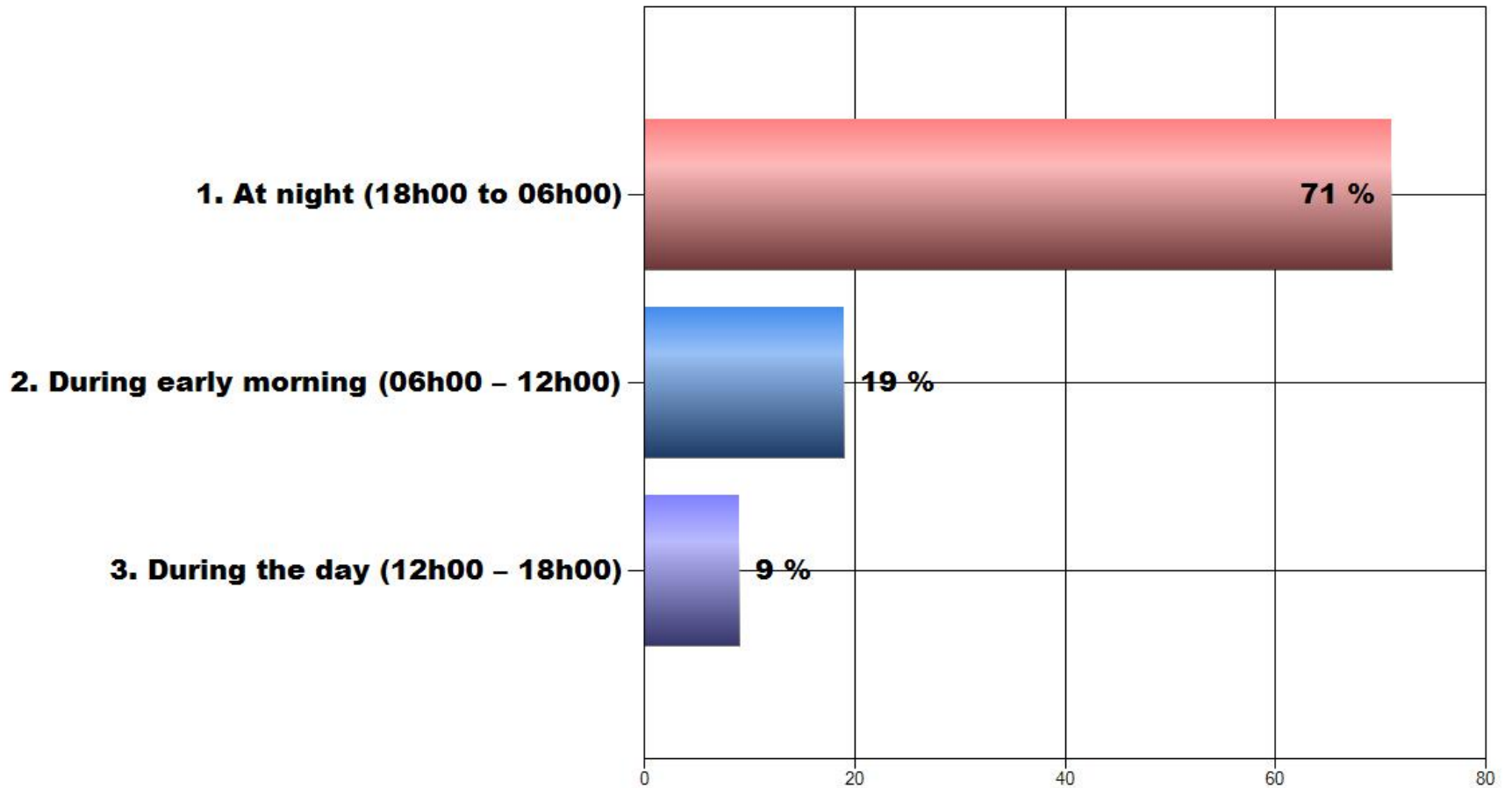
22. In your opinion, what is the main opportunity for crime in your area? (Item 22 of 28) [Votes = 48]



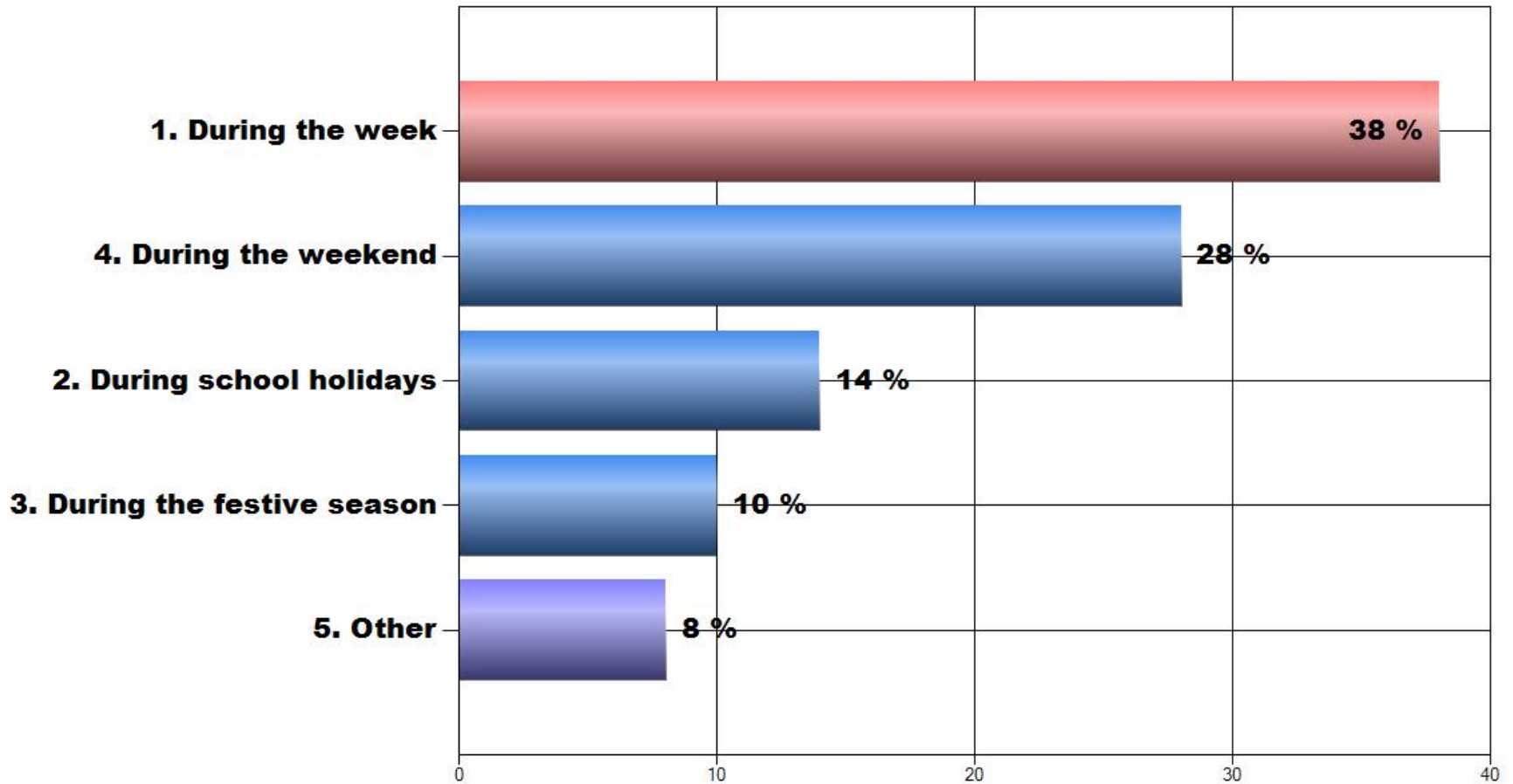
23. Identify the areas where you feel most unsafe (Item 23 of 28) [Votes = 124]



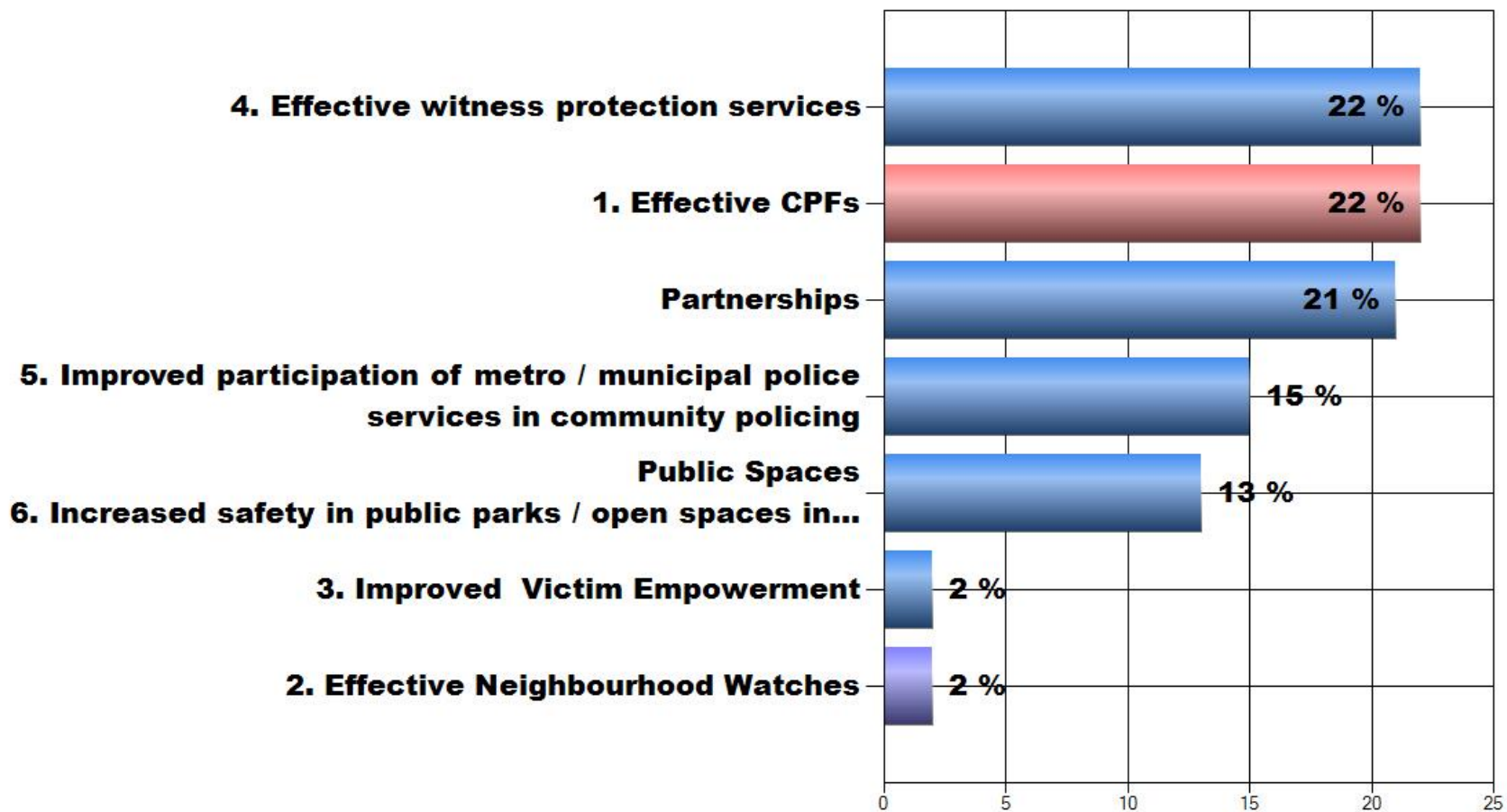
24. Identify the time you feel most unsafe in your area (Item 24 of 28) [Votes = 52]



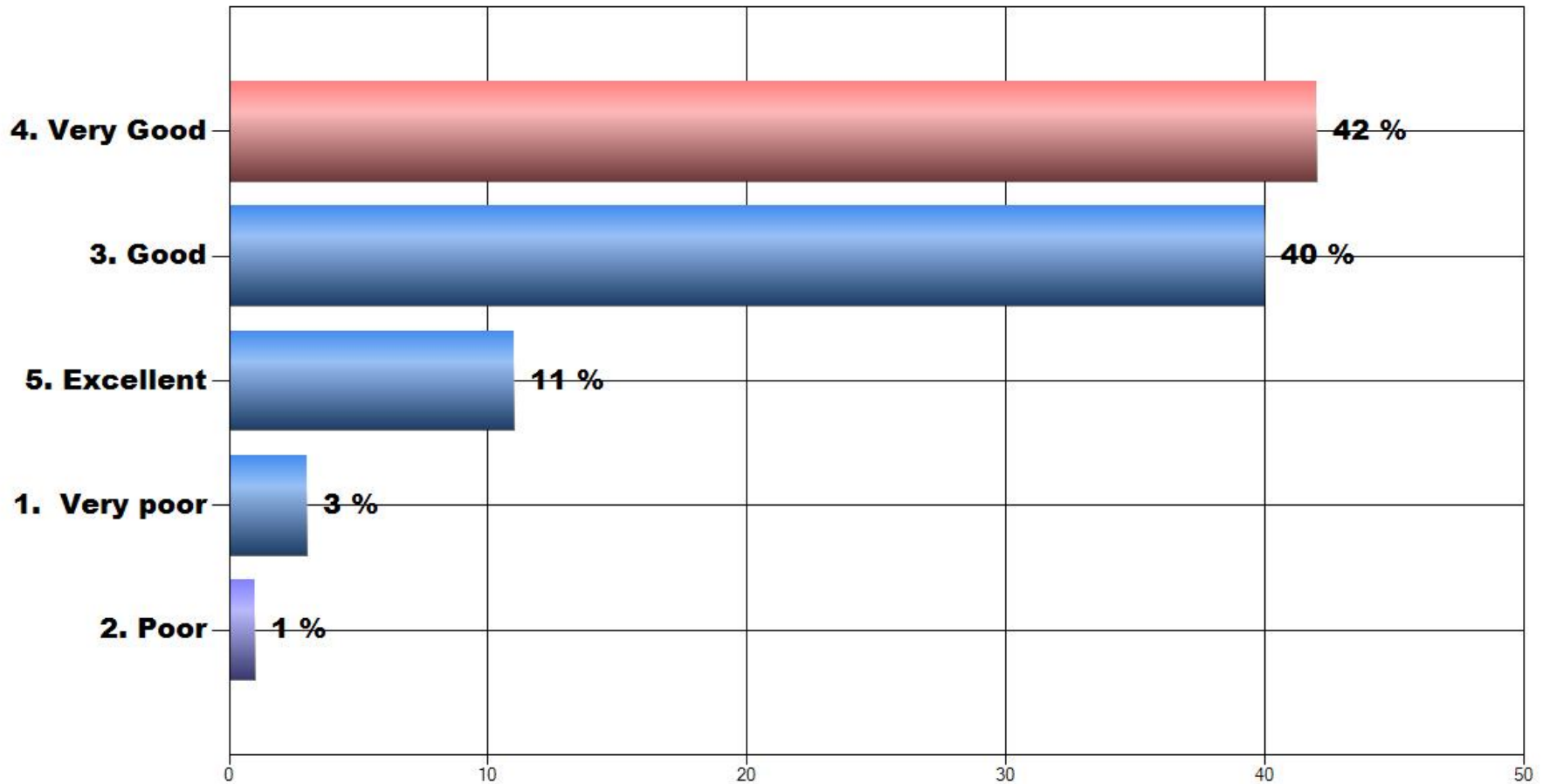
25. When would you like to see improved police visibility in your area? (Item 25 of 28) [Votes = 49]



26. Please select the 3 key safety needs in your opinion (Item 26 of 28) [Votes = 138]



27. How do you rate this process of determining the PNPs? (Item 27 of 28) [Votes = 52]



28. Do you feel this process afforded you an opportunity to contribute to determining the Policing Needs and Priorities for the Province? (Item 28 of 28) [Votes = 51]

