Western Cape Government

Community Safety

Preliminary results of

Policing Needs and Priorities
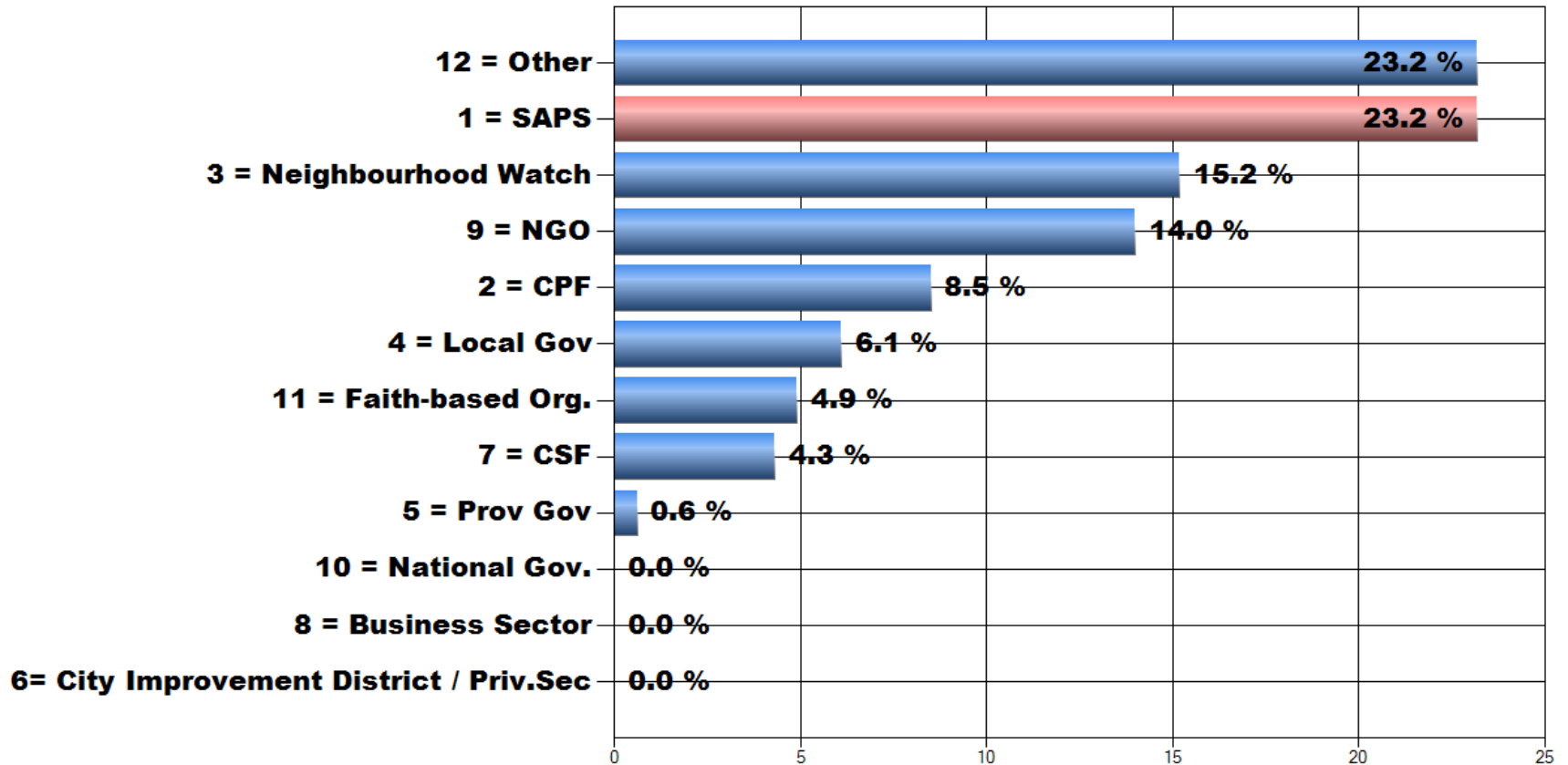
Public Accountability Meeting

Mitchells Plain Cluster: 29th October 2014

METHODOLOGY

- Data collection: Crowd sourcing technology

- Data collection tool: Closed-ended questionnaire

- Number of respondents: 164

- Number of stations participated: 3 Police stations within Mitchells Plain Cluster namely , Lentegeur, Mitchells Plain and Strandfontein

- First level analysis: Frequency intervals
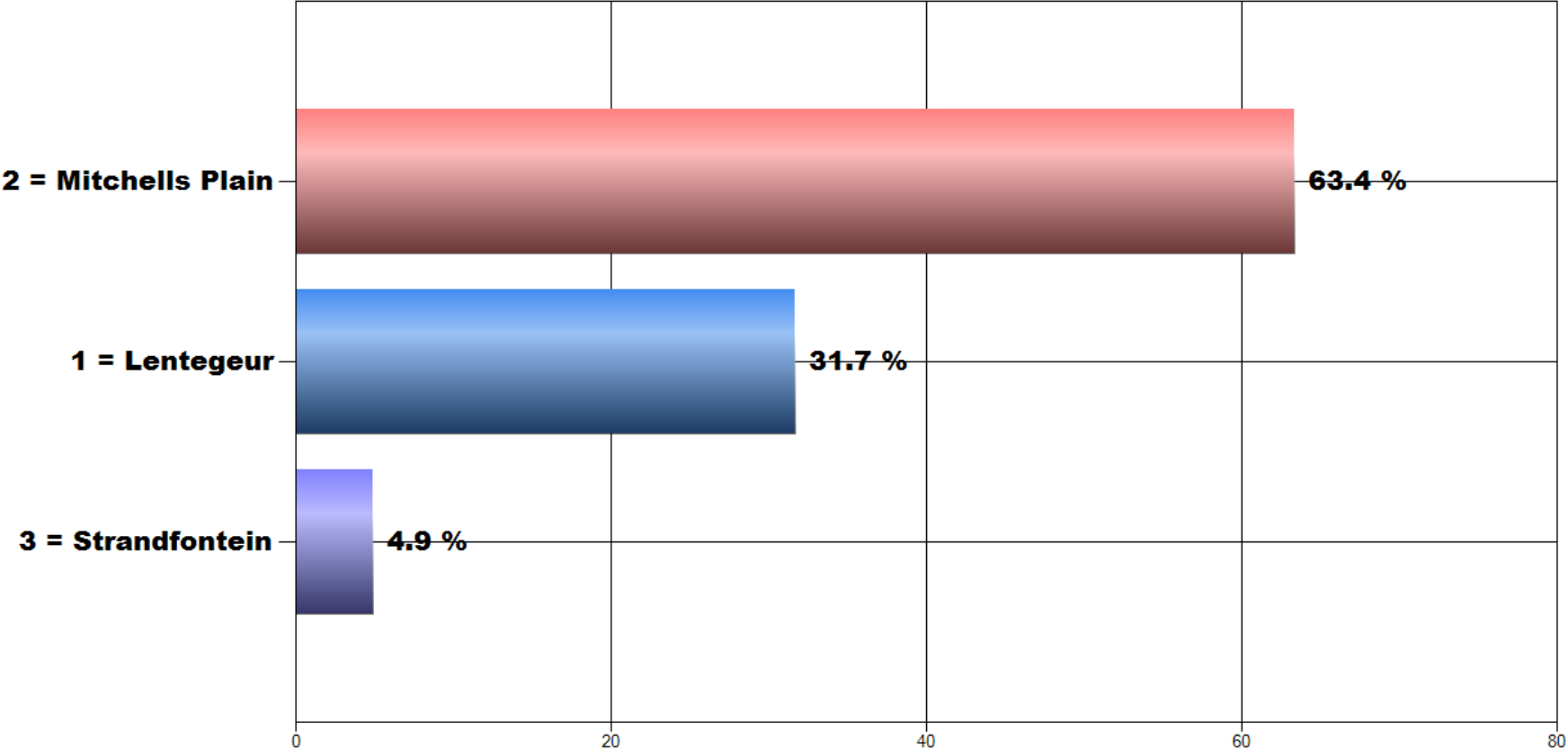
- Demographic data included

REPRESENTATION PER STAKEHOLDER GROUP

Stakeholder information [164 voters]

- 12 = Other — 23.2 %
- 1 = SAPS — 23.2 %
- 3 = Neighbourhood Watch — 15.2 %
- 9 = NGO — 14.0 %
- 2 = CPF — 8.5 %
- 4 = Local Gov — 6.1 %
- 11 = Faith-based Org. — 4.9 %
- 7 = CSF — 4.3 %
- 5 = Prov Gov — 0.6 %
- 10 = National Gov. — 0.0 %
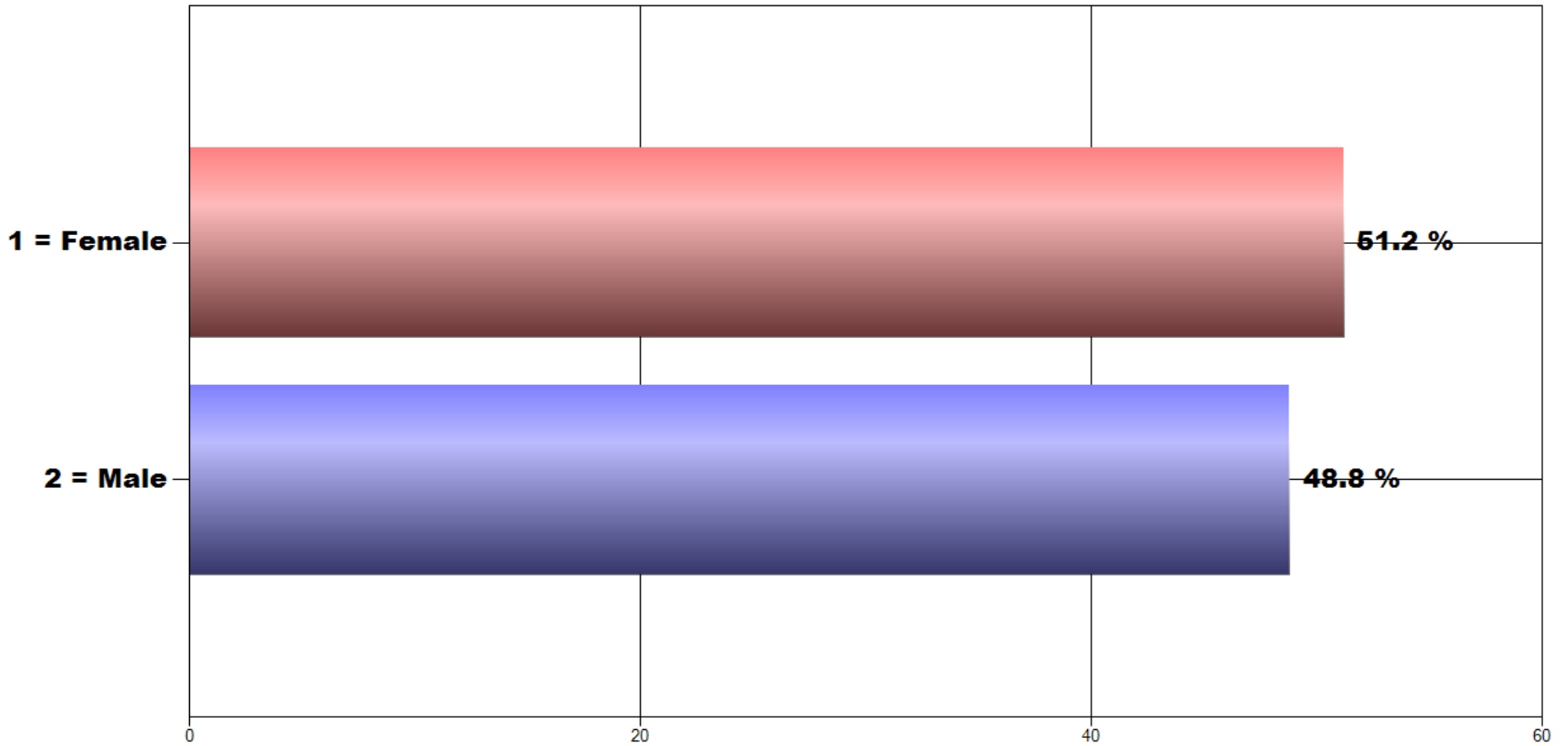- 8 = Business Sector — 0.0 %
- 6 = City Improvement District / Priv.Sec — 0.0 %

REPRESENTATION PER PRECINCT

Police station or Precinct [164 voters]

- **2 = Mitchells Plain** — 63.4 %
- **1 = Lentegeur** — 31.7 %
- **3 = Strandfontein** — 4.9 %

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Gender [164 voters]

1 = Female — 51.2 %

2 = Male — 48.8 %

AGE GROUP [164 voters]

Age Group	Percentage
3 = 36 - 54	52.4 %
4 = 55 - 64	28.7 %
2 = 18 - 35	10.4 %
5 = 65 years and older	7.9 %
1 = younger than 17	0.6 %
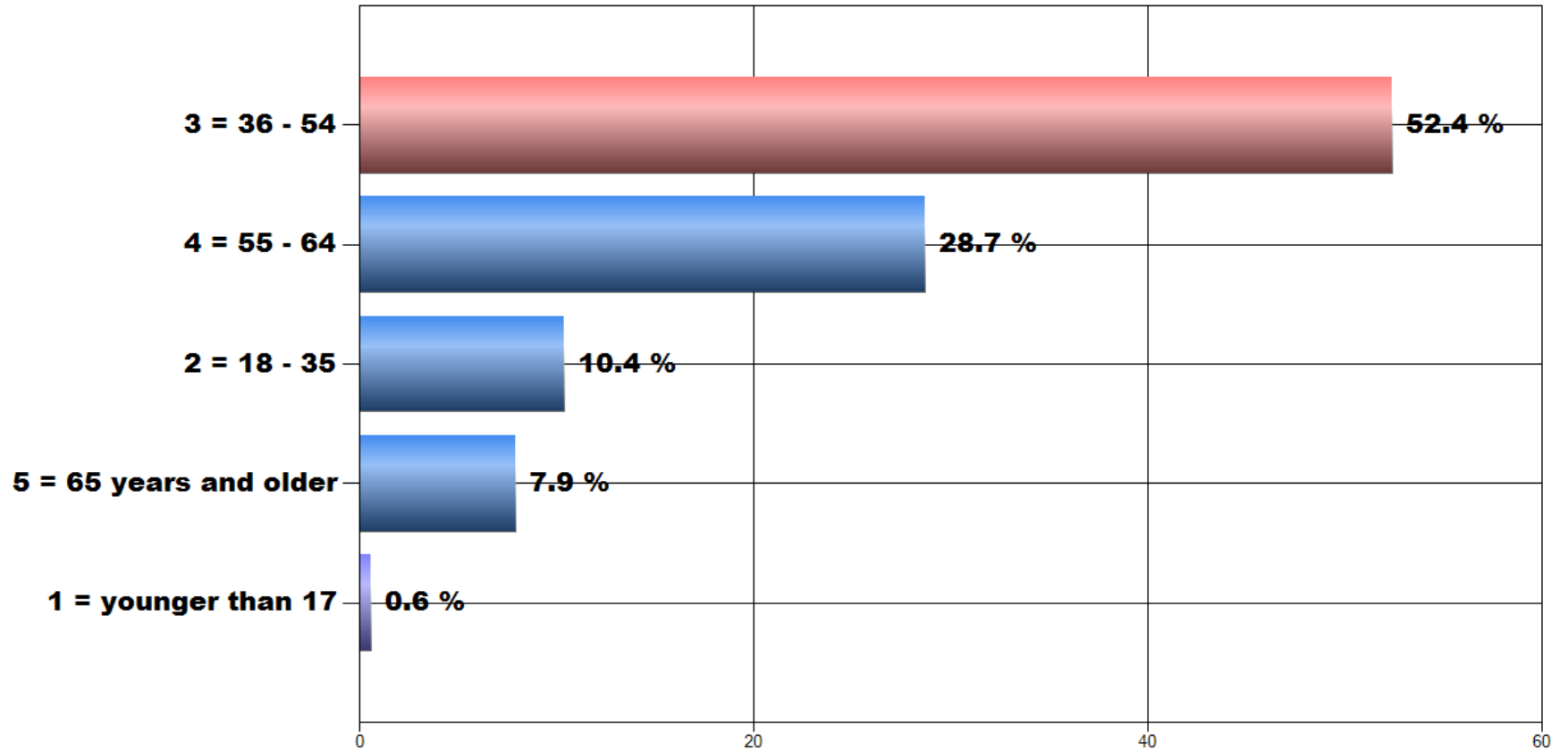
1. Do you know in which police sector you reside? Aggregate Results [128 votes]

- 1. Yes — 96.1 %
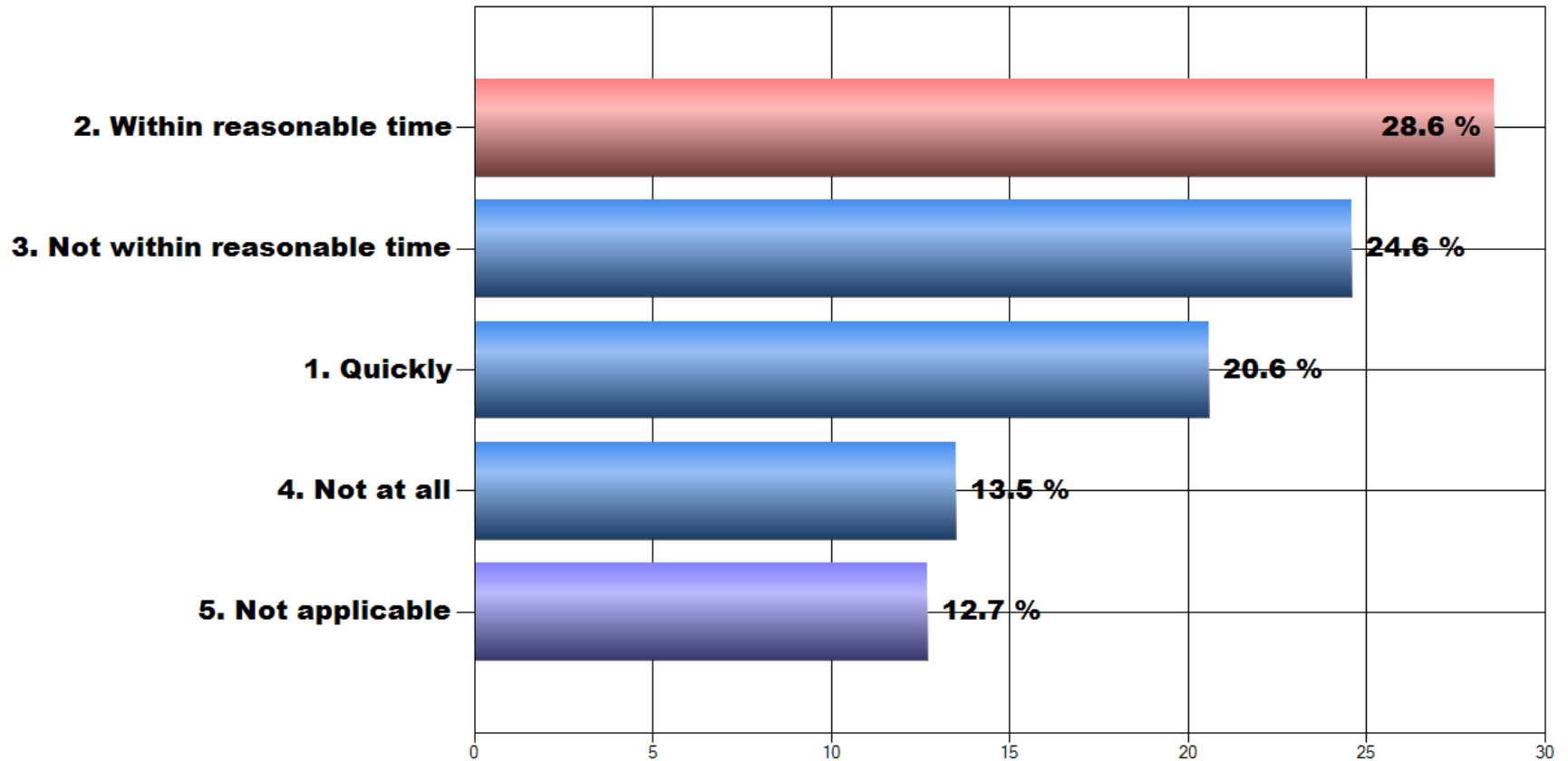- 3. Do not know what sector policing is about — 2.3 %
- 2. No — 1.6 %
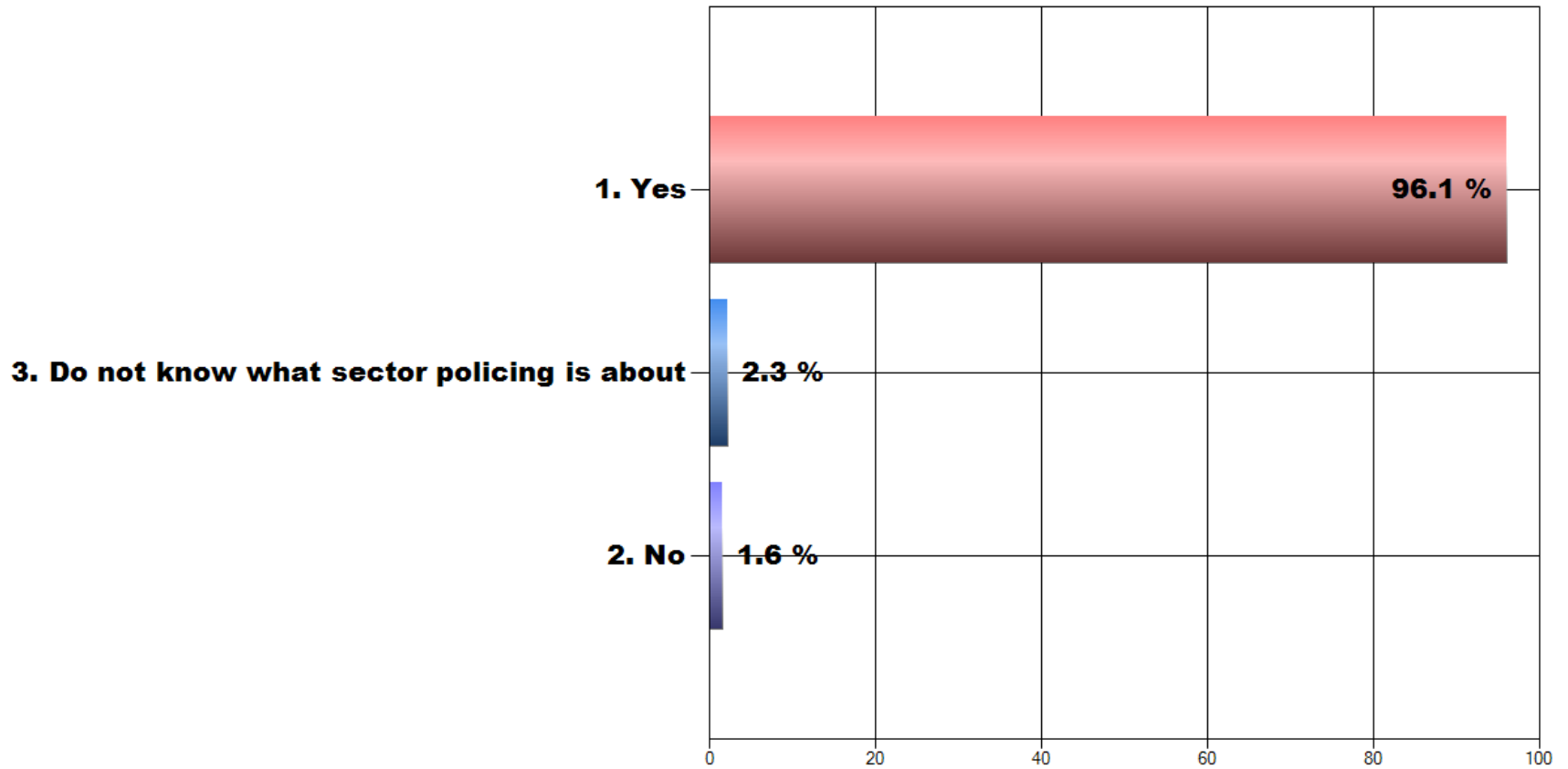
2. Were you a victim of crime in the: Aggregate Results [119 votes]
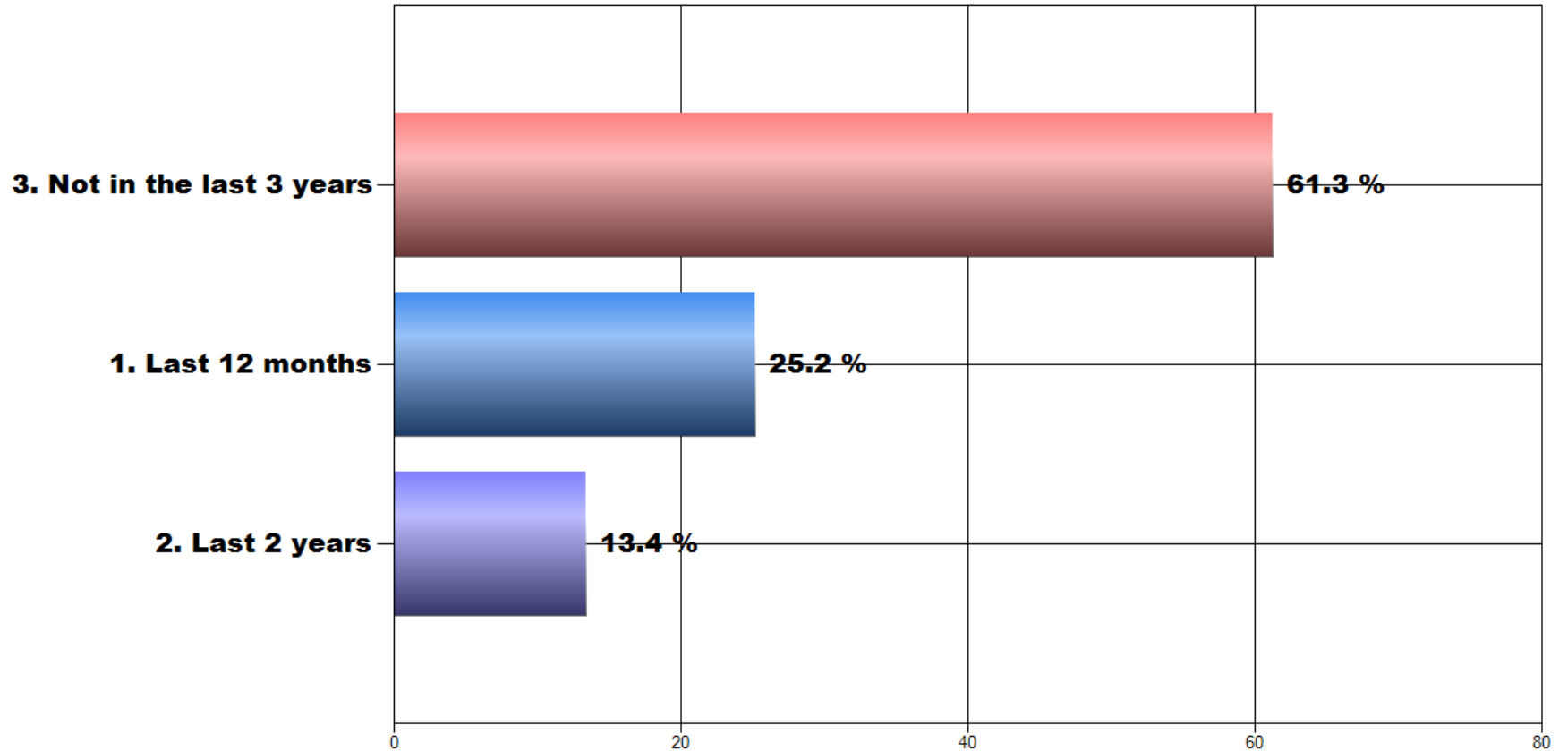
3. If you were a victim of crime in the last 3 years, did you report it to the police? Aggregate Results [120 votes]

- 3. Not Applicable — 45.8 %
- 1. Yes — 35.8 %
- 2. No — 18.3 %
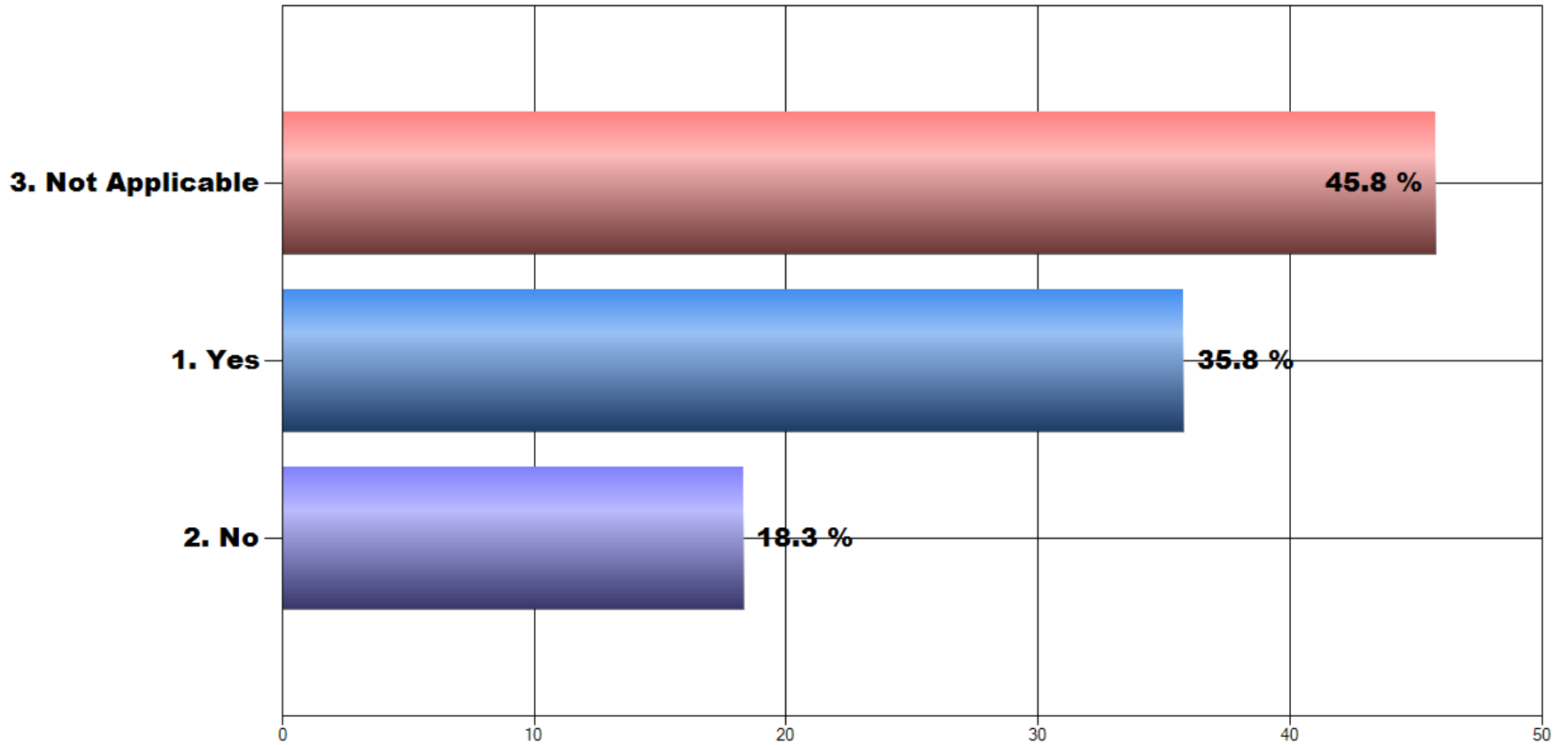
4. When you reported a crime to SAPS, they arrived at the crime scene on average: Aggregate Results [126 votes]

Category	Percentage
2. Within reasonable time	28.6 %
3. Not within reasonable time	24.6 %
1. Quickly	20.6 %
4. Not at all	13.5 %
5. Not applicable	12.7 %

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5. When you phoned the police station, how long on average did it take for your call to be answered? Aggregate Results [123 votes]

- 2. Within reasonable time — 33.3 %
- 3. Only after multiple rings — 27.6 %
- 4. Not at all — 15.4 %
- 1. Immediately — 13.8 %
- 5. Not applicable — 9.8 %
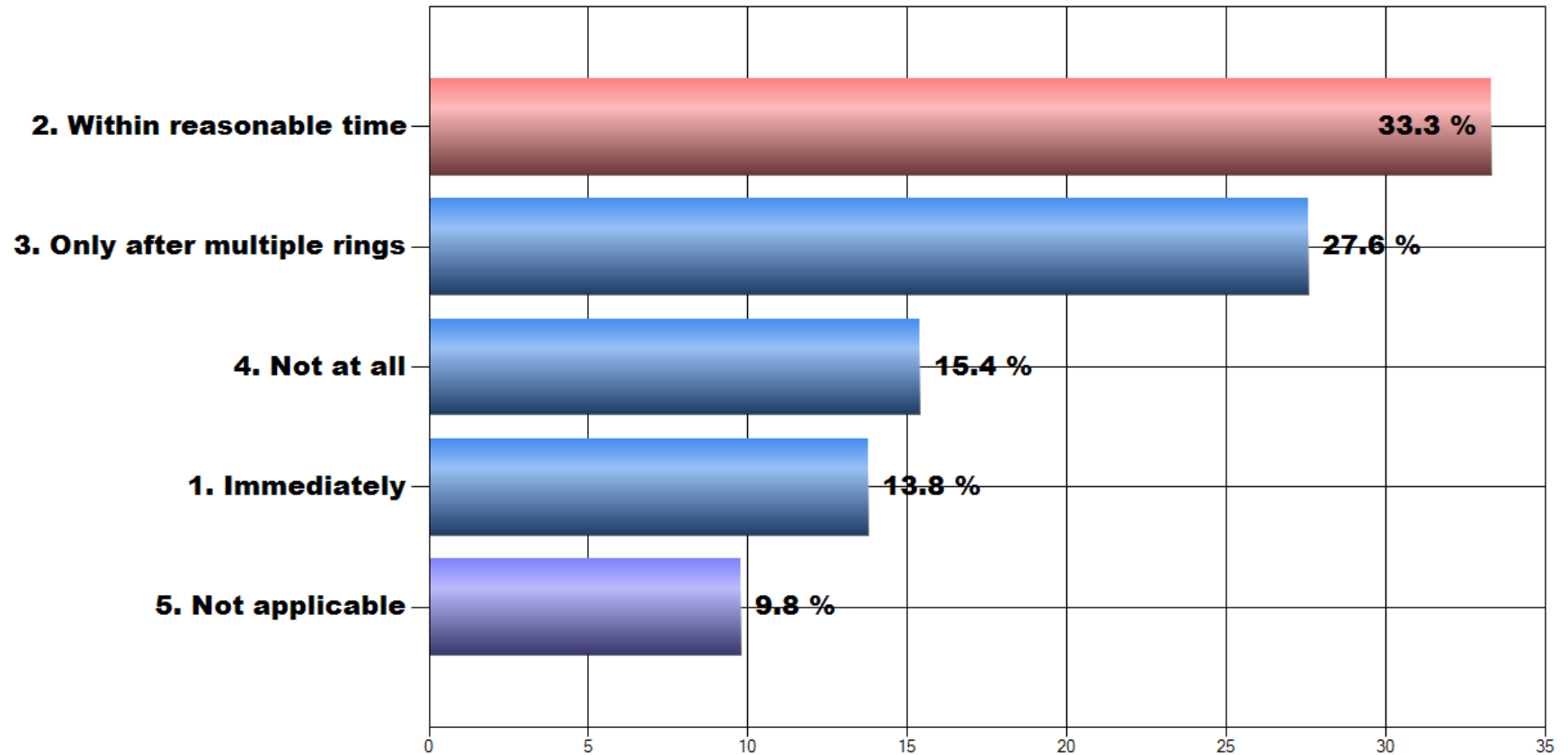
6. When you go to your local police station, on average, how long do you have to wait before you are attended to? Aggregate Results [127 votes]
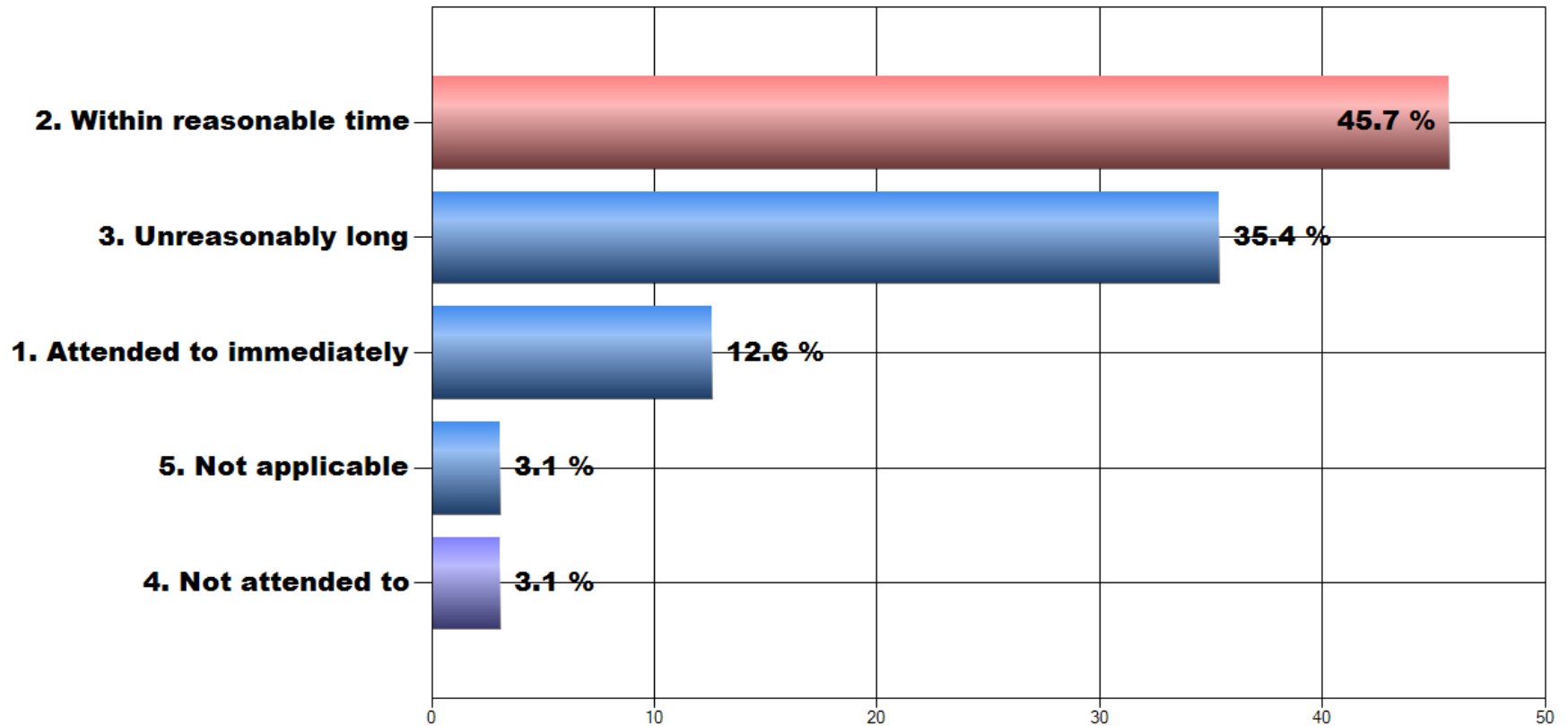
7. The last time you visited your local police station, were you served in the language of your choice being either isiXhosa, English or Afrikaans Aggregate Results [124 votes]

Response	Percentage
1. Yes	76.6 %
2. No	11.3 %
3. Sometimes	10.5 %
4. Never visited the police station	1.6 %
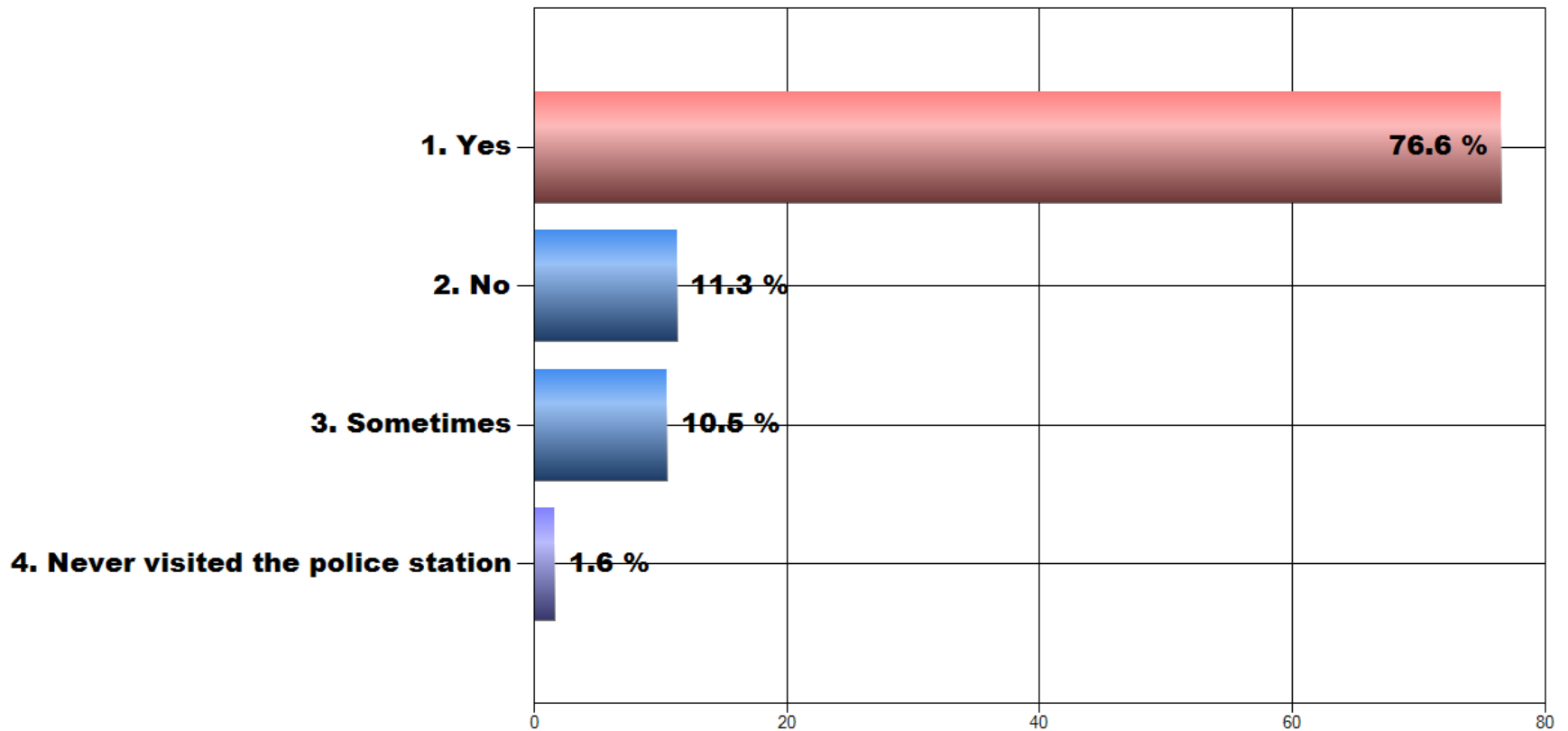
8. If you have ever opened a case with the police, how often on average did the police provide you with progress reports on their Aggregate Results [124 votes]
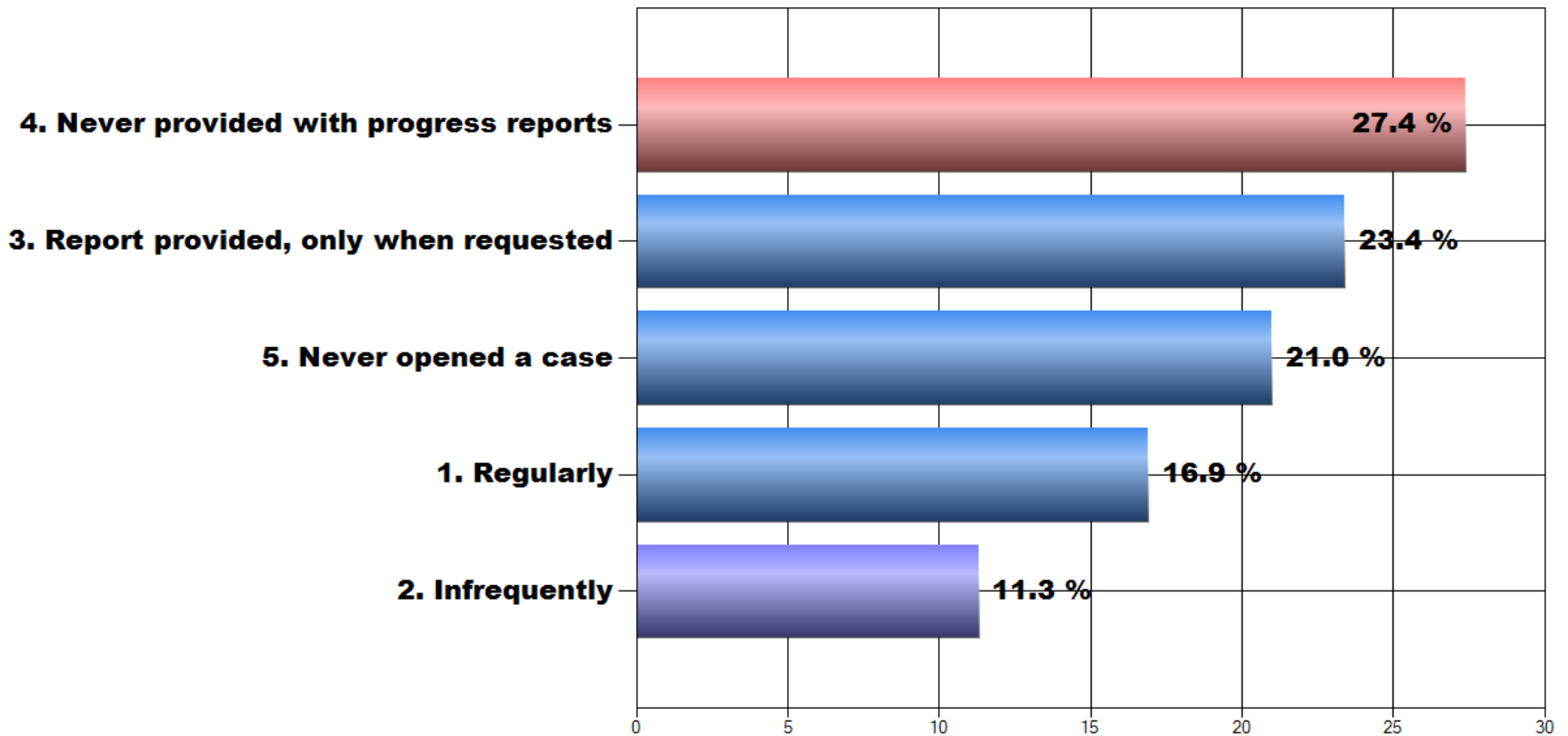
9. During the last week, when did you see SAPS patrolling your area? Aggregate Results [125 votes]

- 4. Did not see SAPS patrolling — 27.2 %
- 3. During the day (12h00 – 18h00) — 23.2 %
- 5. During all of the above slots (1,2,3) — 22.4 %
- 1. At night (18h00 to 06h00) — 16.0 %
- 2. During early morning (06h00 – 12h00) — 11.2 %

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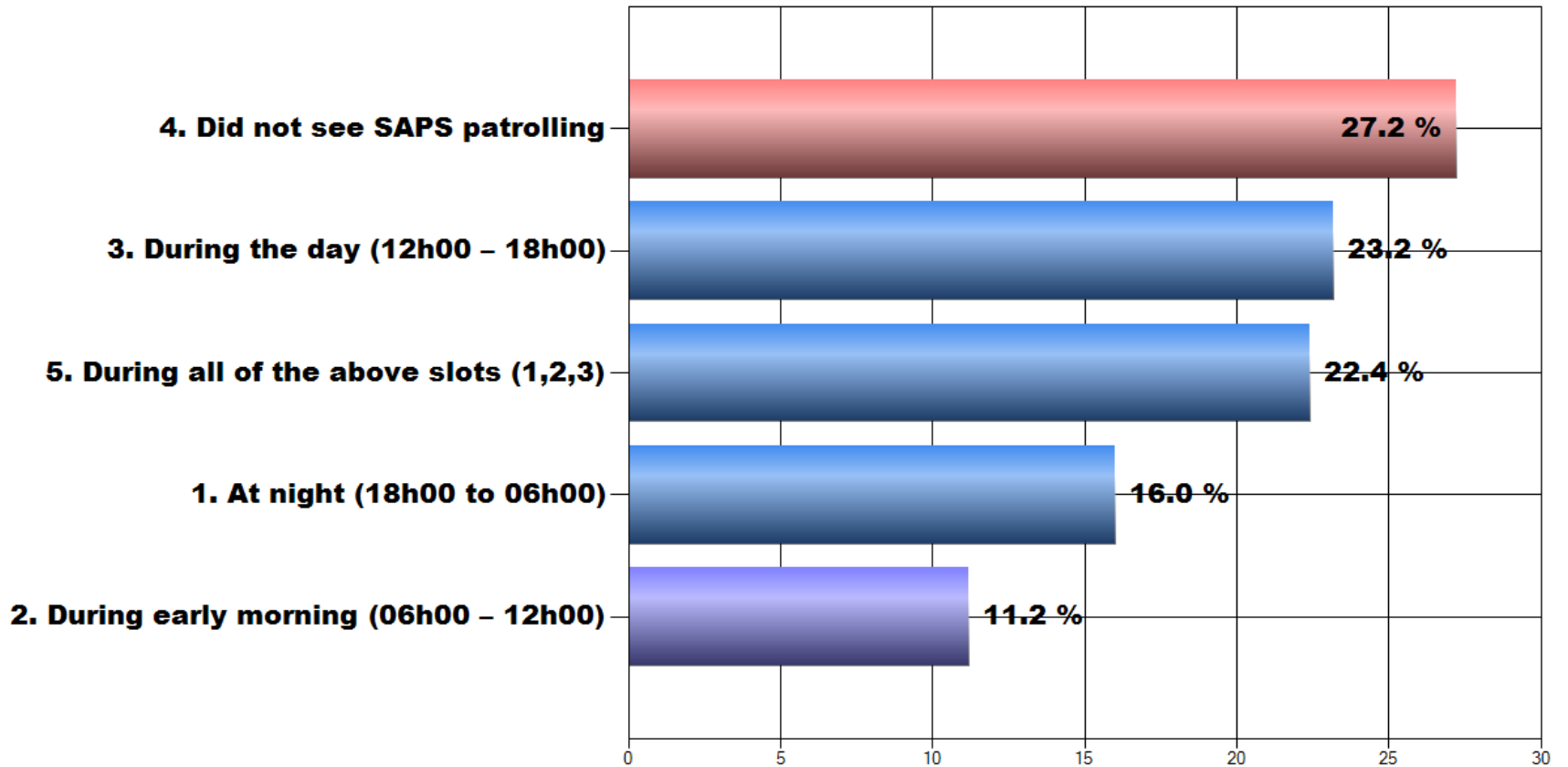
10. Do you know who your local police station commander is? Aggregate Results [128 votes]
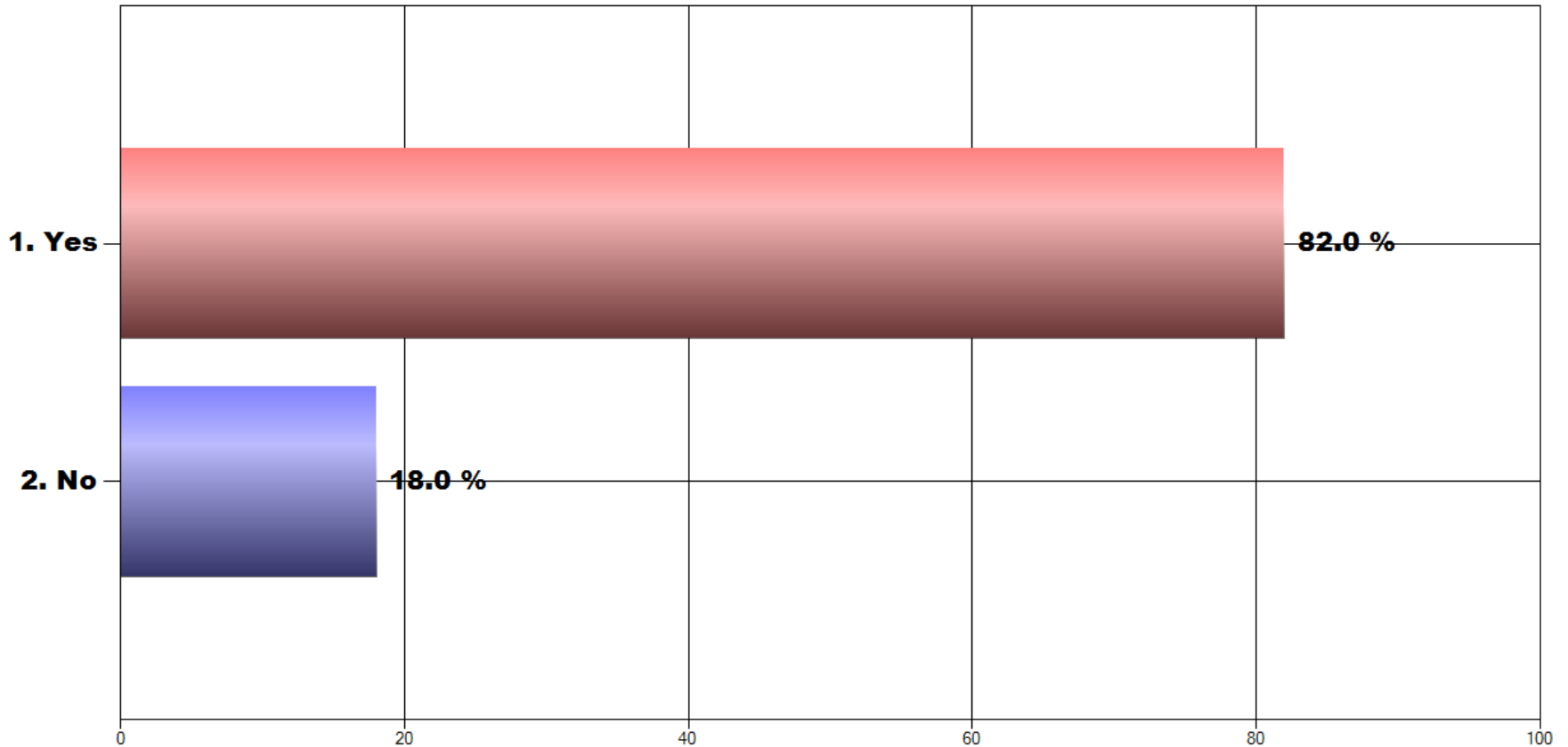
11. How do you rate the level of professionalism of SAPS in your area? Aggregate Results [129 votes]

Rating	Percentage
3. Good	46.5 %
2. Poor	23.3 %
1. Very poor	20.2 %
4. Very Good	9.3 %
5. Exceptional	0.8 %
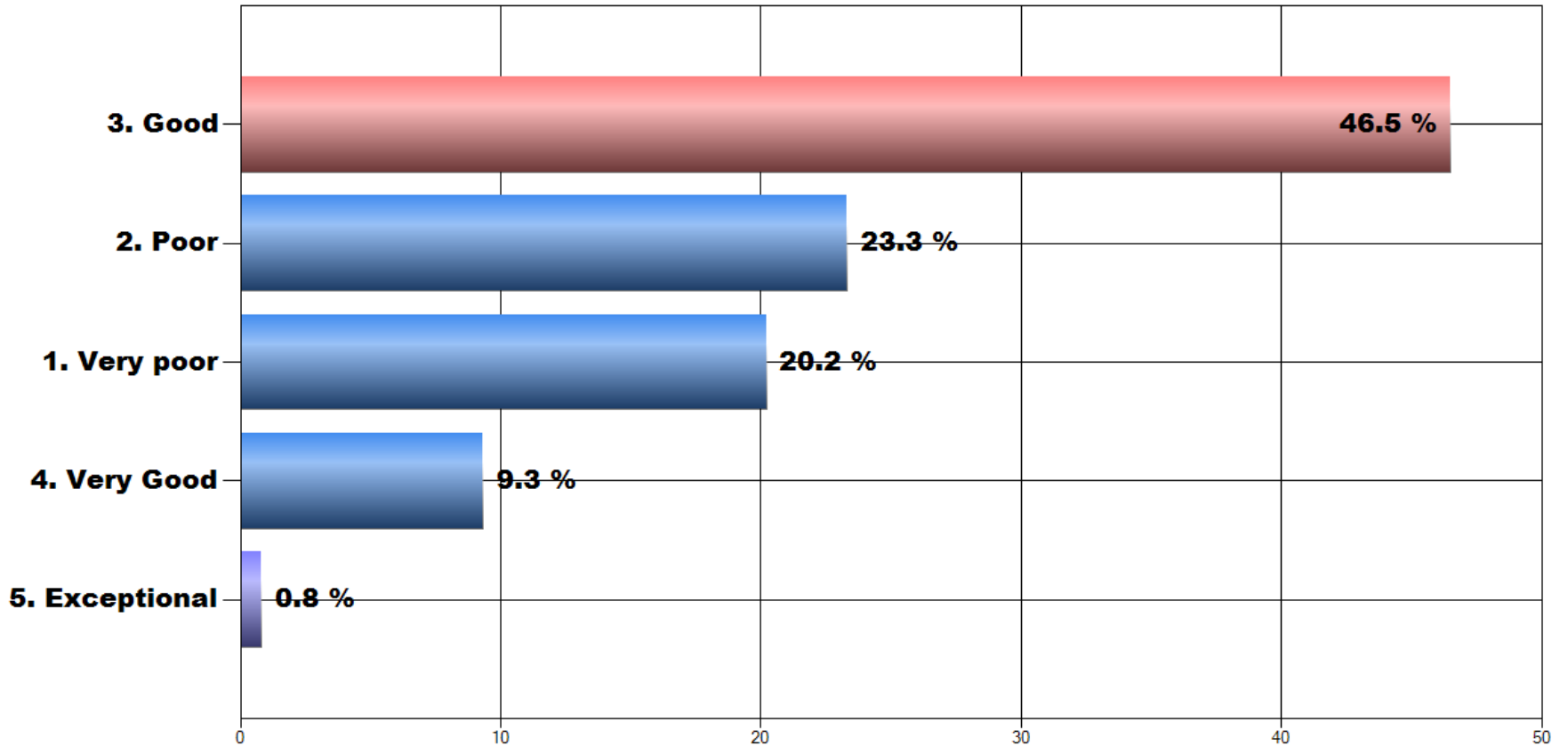
12. In your opinion, how professional is the provision of victim support / counselling services at your local police station? Aggregate Results [126 votes]
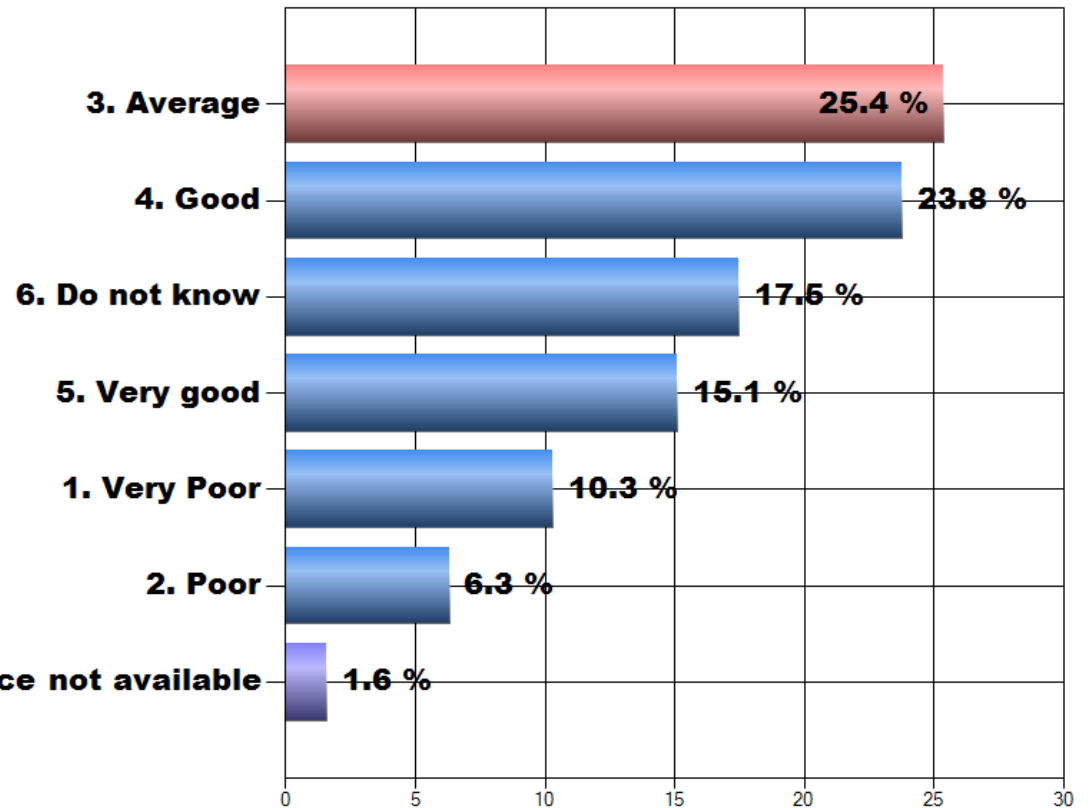
Category	Percentage
3. Average	25.4 %
4. Good	23.8 %
6. Do not know	17.5 %
5. Very good	15.1 %
1. Very Poor	10.3 %
2. Poor	6.3 %
7. Counselling / Victim Support service not available	1.6 %

13. If you have ever received counselling via victim support services, how professionally was your referral handled? Aggregate Results [117 votes]
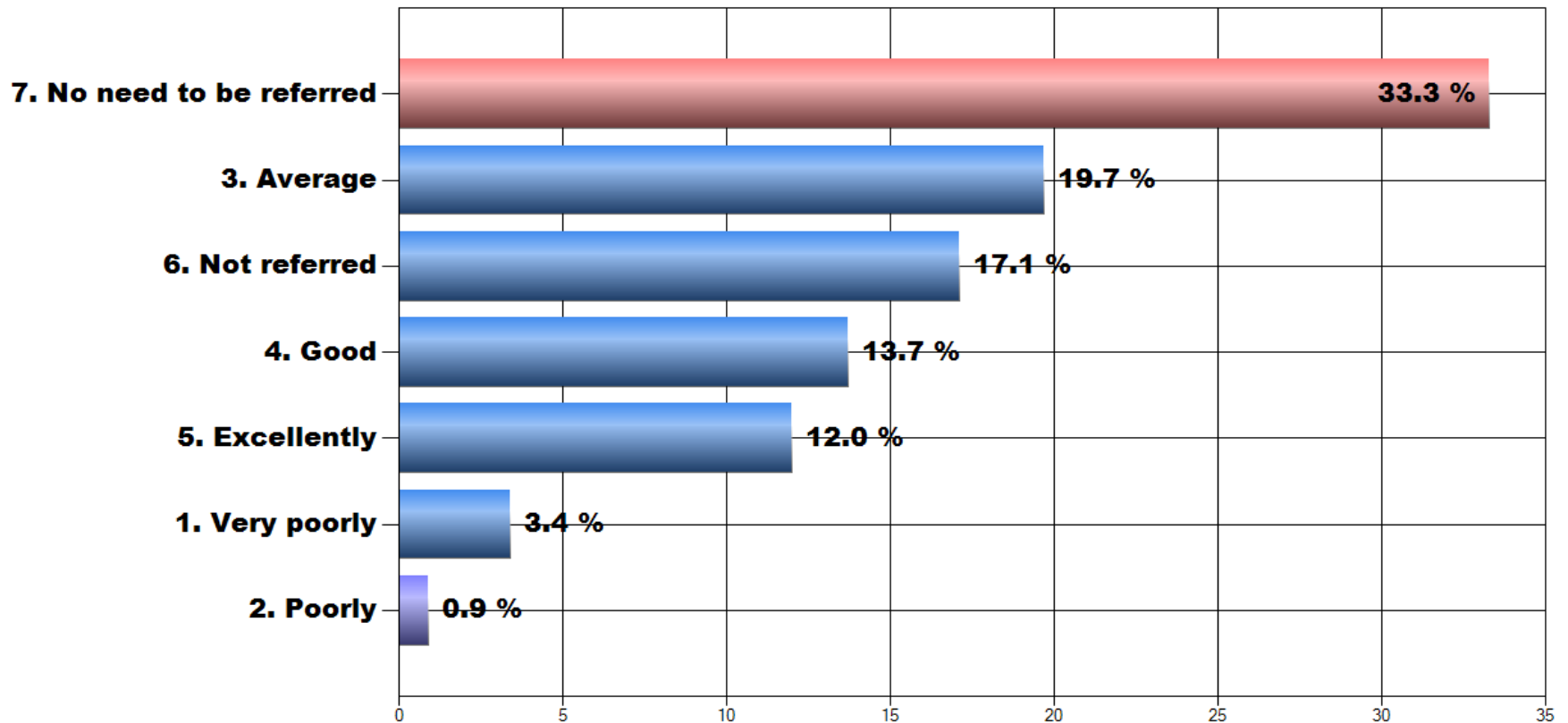
14. If you are involved in partnerships against crime, please indicate the 3 formations/structures you are most actively involved in
Aggregate Results [251 votes]

Formation/Structure	Percentage
1. Community Policing Forum	27.9 %
5. Not for profit companies	14.3 %
4. Community Based Organisation	13.5 %
2. Community Safety Forum	12.4 %
11. Other	9.2 %
6. Faith based organisation	8.4 %
7. Local government / municipalities	6.4 %
10. Not involved at all	2.8 %
3. Business formations	2.4 %
8. Provincial government	2.0 %
9. City improvement district	0.8 %
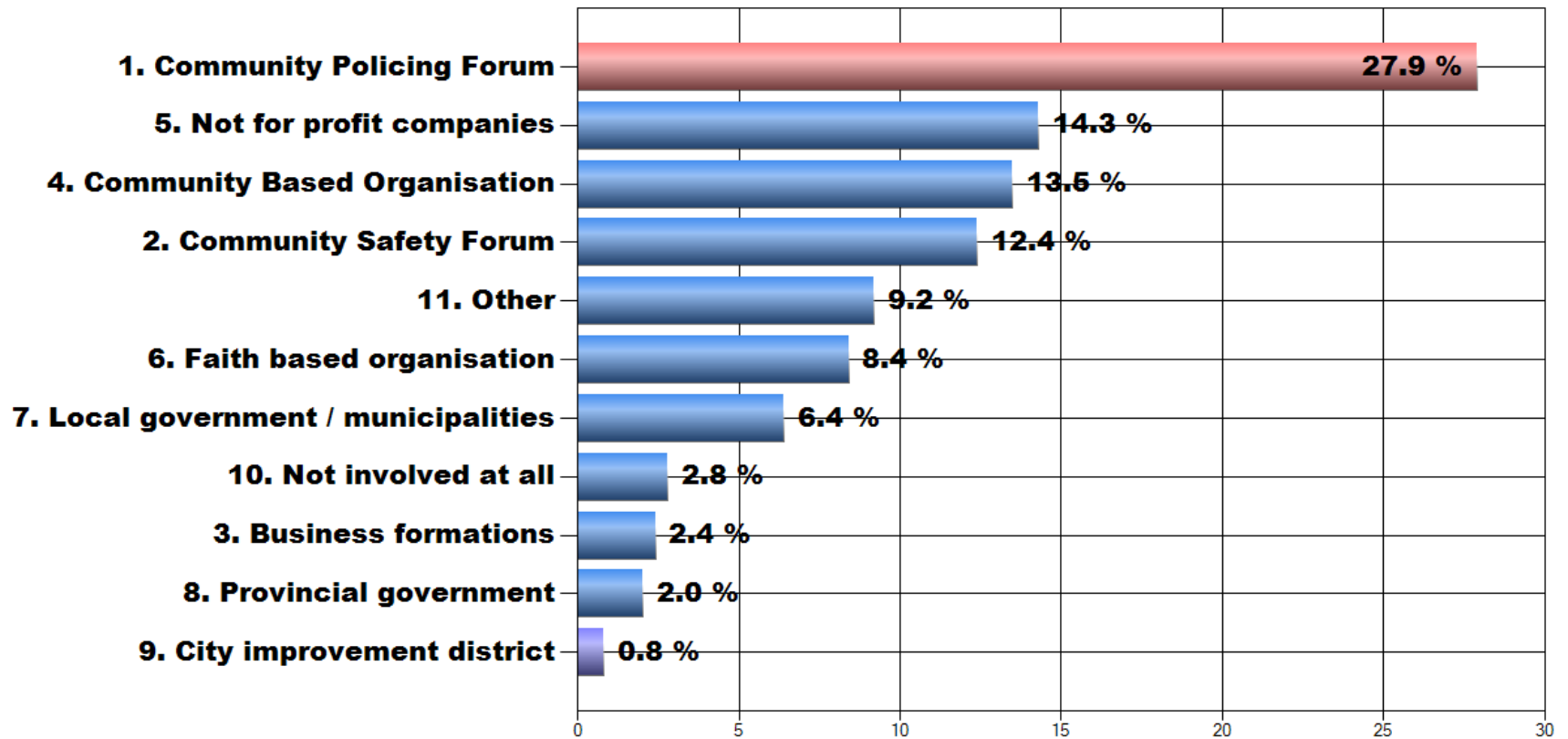
15. Do you think there are enough police resources (e.g. police officers, equipment etc) for your community? Aggregate Results [124 votes]
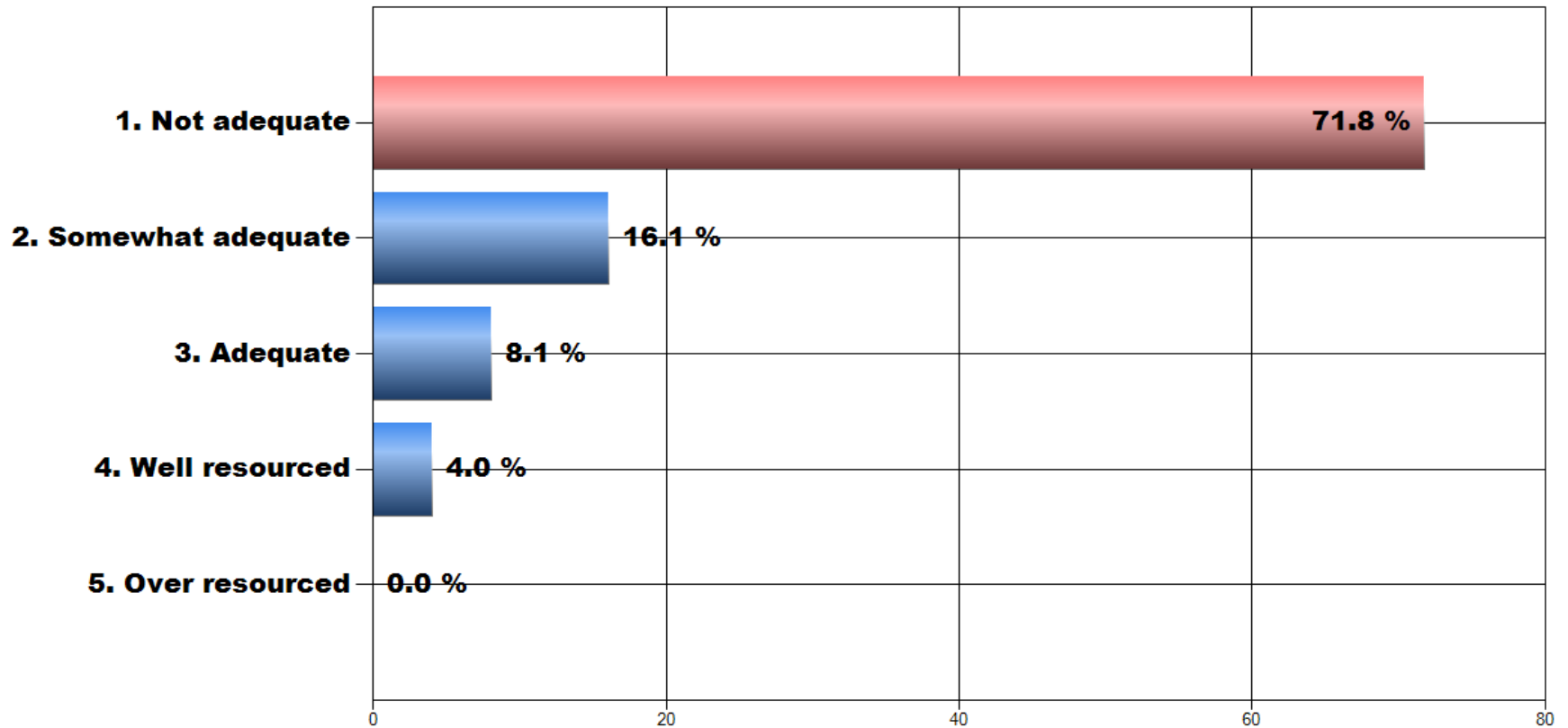
16. Do you think that police resources are being utilized effectively / optimally at your local station? Aggregate Results [122 votes]

Category	Percentage
1. Not utilised	37.7 %
2. Under-utilised	28.7 %
3. Effectively utilised	27.0 %
4. Very effectively utilised	5.7 %
5. Over-utilised	0.8 %

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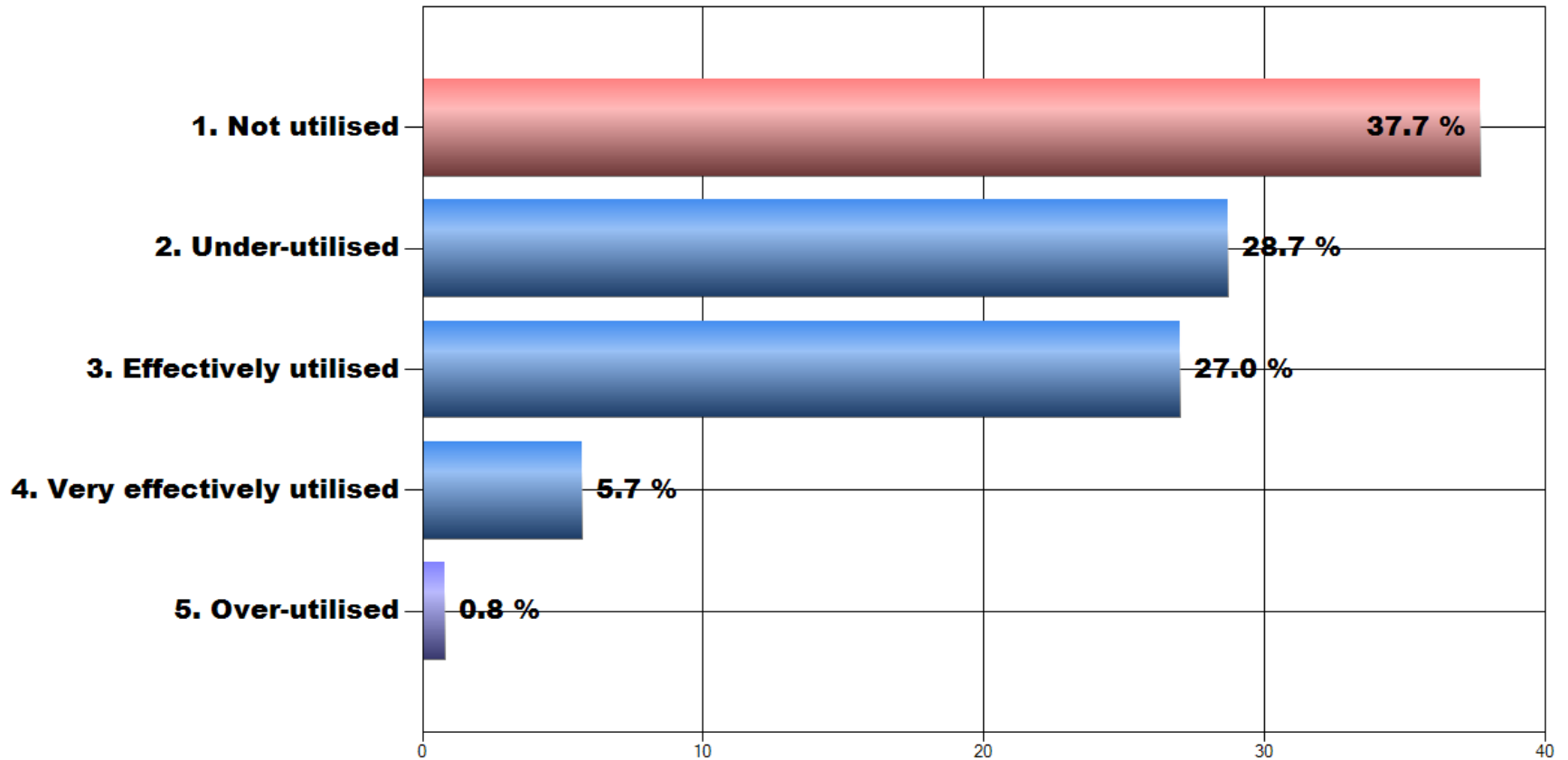
17. Based on your experience, indicate your top 3 priority policing / safety needs in your local police station precinct Aggregate Results [319 votes]

Priority	Percentage
1. Additional police infrastructure (e.g. holding cells, of...	24.8 %
3. Improved police accessibility (e.g. satellite police st...	20.1 %
12. Effective traffic policing...	8.5 %
7. Improved gun control	7.8 %
5. Additional resources for implementation of sector po...	6.3 %
2. Additional police vehicles	6.0 %
6. Improved public order policing	5.6 %
4. Additional police officers	5.6 %
1	5.6 %
8. Decisive action against corruption within law enforc...	2.8 %
11. Effective policing of municipal by-laws	2.5 %
10. Improved police conduct / professionalism	2.5 %
9. Improved policing of liquor outlets / shebeens	1.9 %

18. In your opinion, how would you rate the effectiveness of the witness protection programme? Aggregate Results [126 votes]

Rating	Percentage
3. Average	23.8 %
6. Do not know	22.2 %
1. Very poor	16.7 %
2. Poor	15.1 %
4. Good	11.9 %
5. Very good	7.9 %
7. Not available	2.4 %
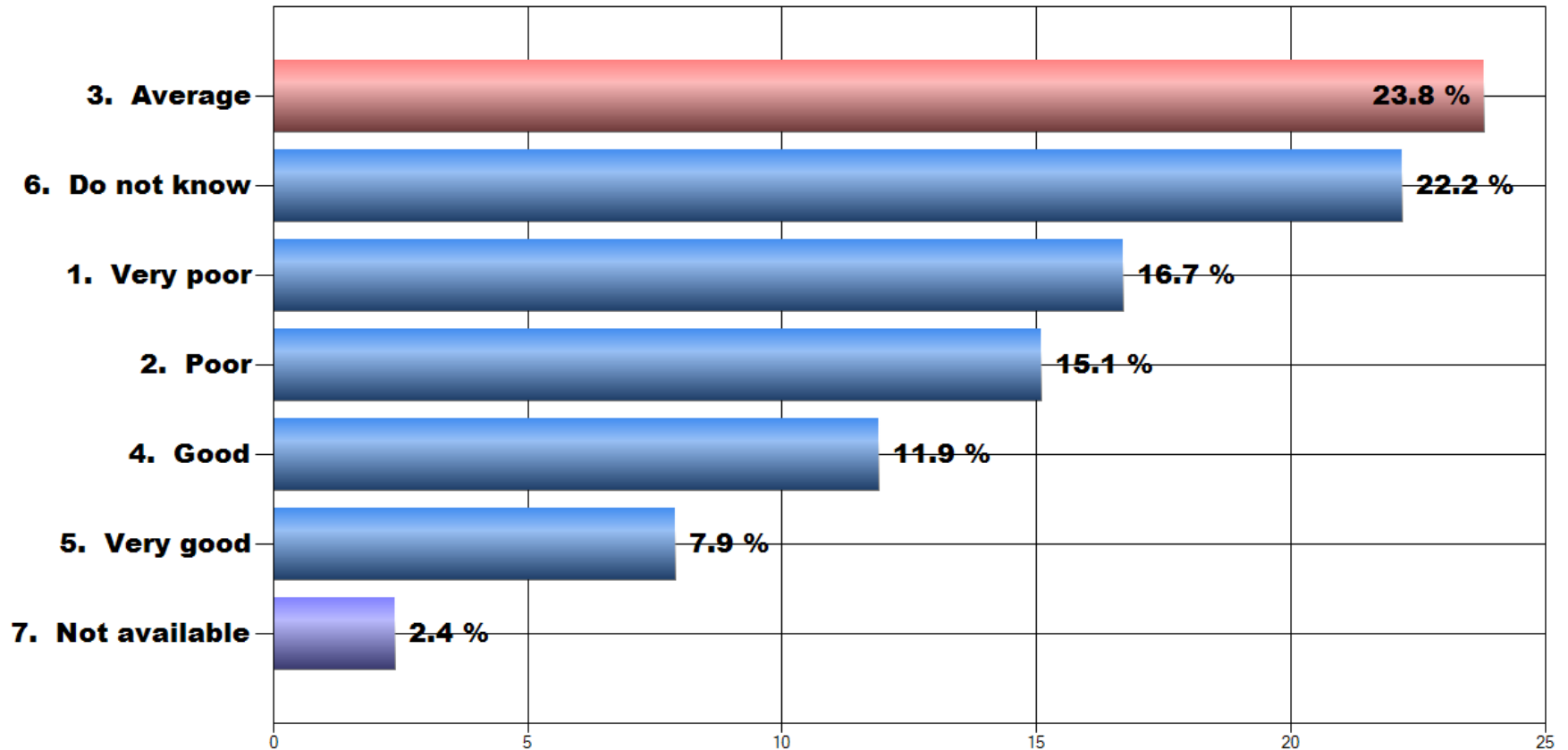
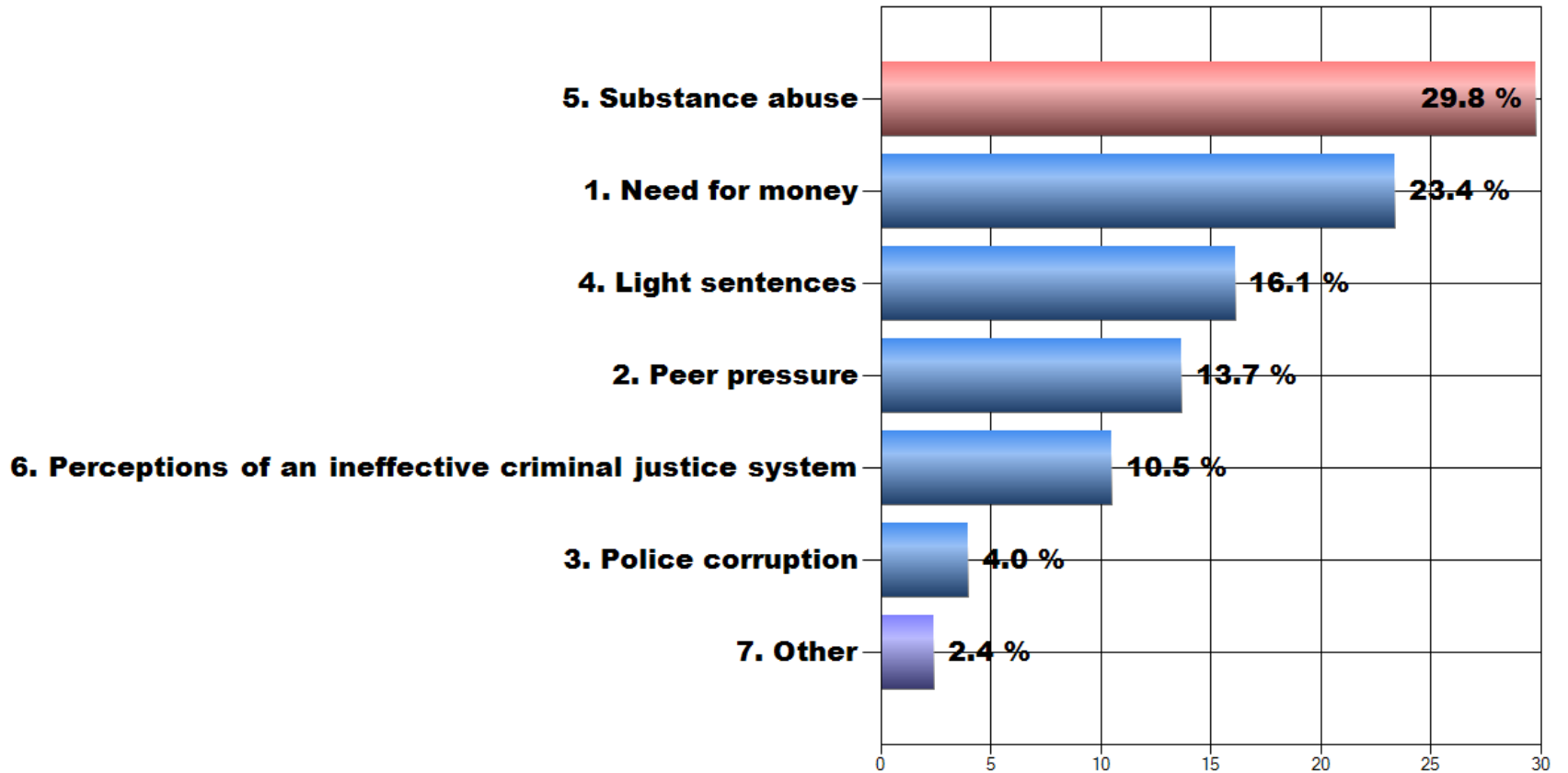19. Which 3 priority crimes must SAPS focus on in your area? Aggregate Results [371 votes]
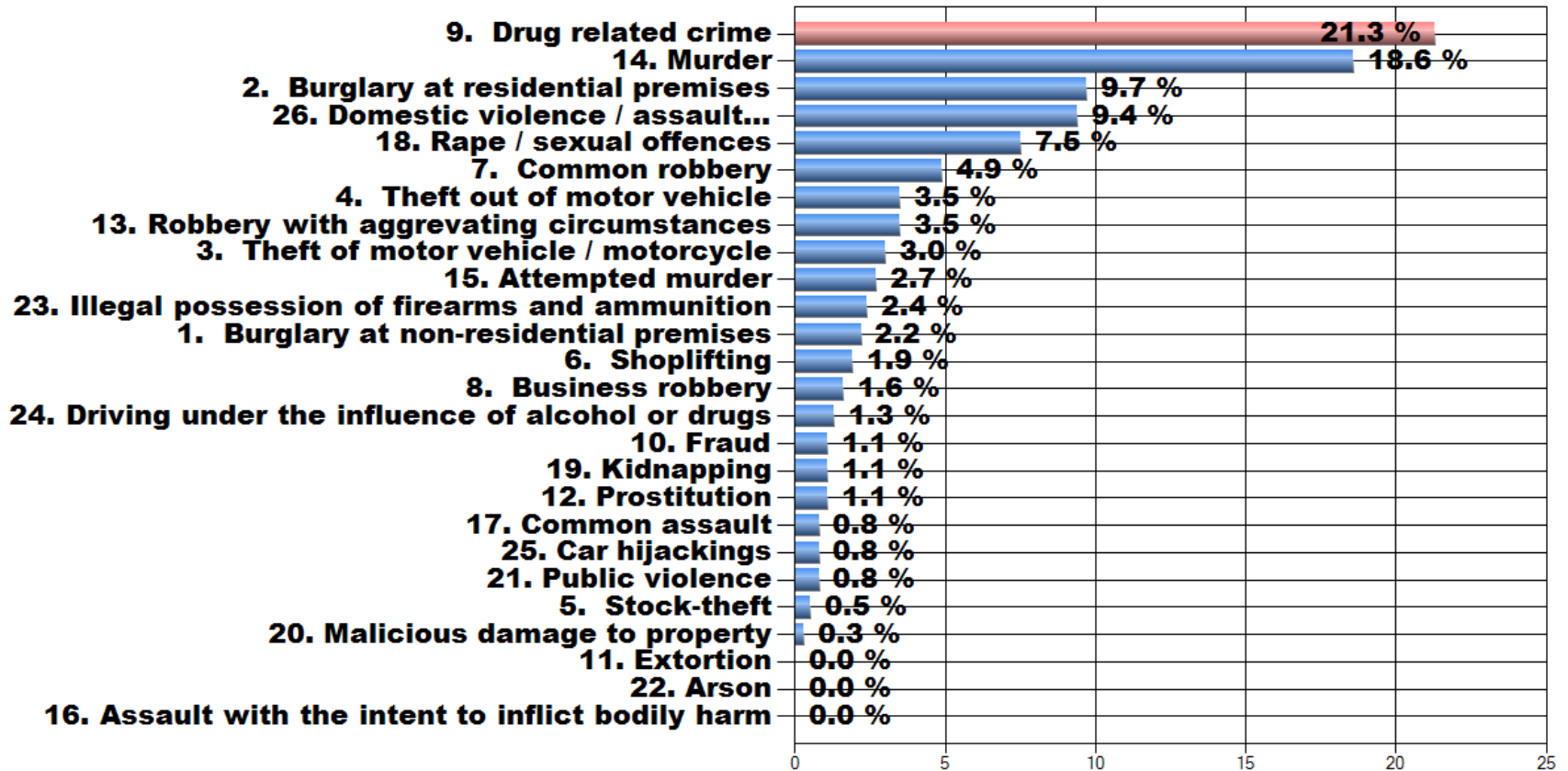
20. In your opinion, what is the main contributor of crime? (possible causes) Aggregate Results [128 votes]

1. Substance abuse	53.1 %
6. Gangs	16.4 %
4. Unemployment	10.9 %
3. Poverty	10.9 %
5. Poor parenting	3.1 %
2. Poor education	3.1 %
8. Other	1.6 %
7. Youth boredom	0.8 %
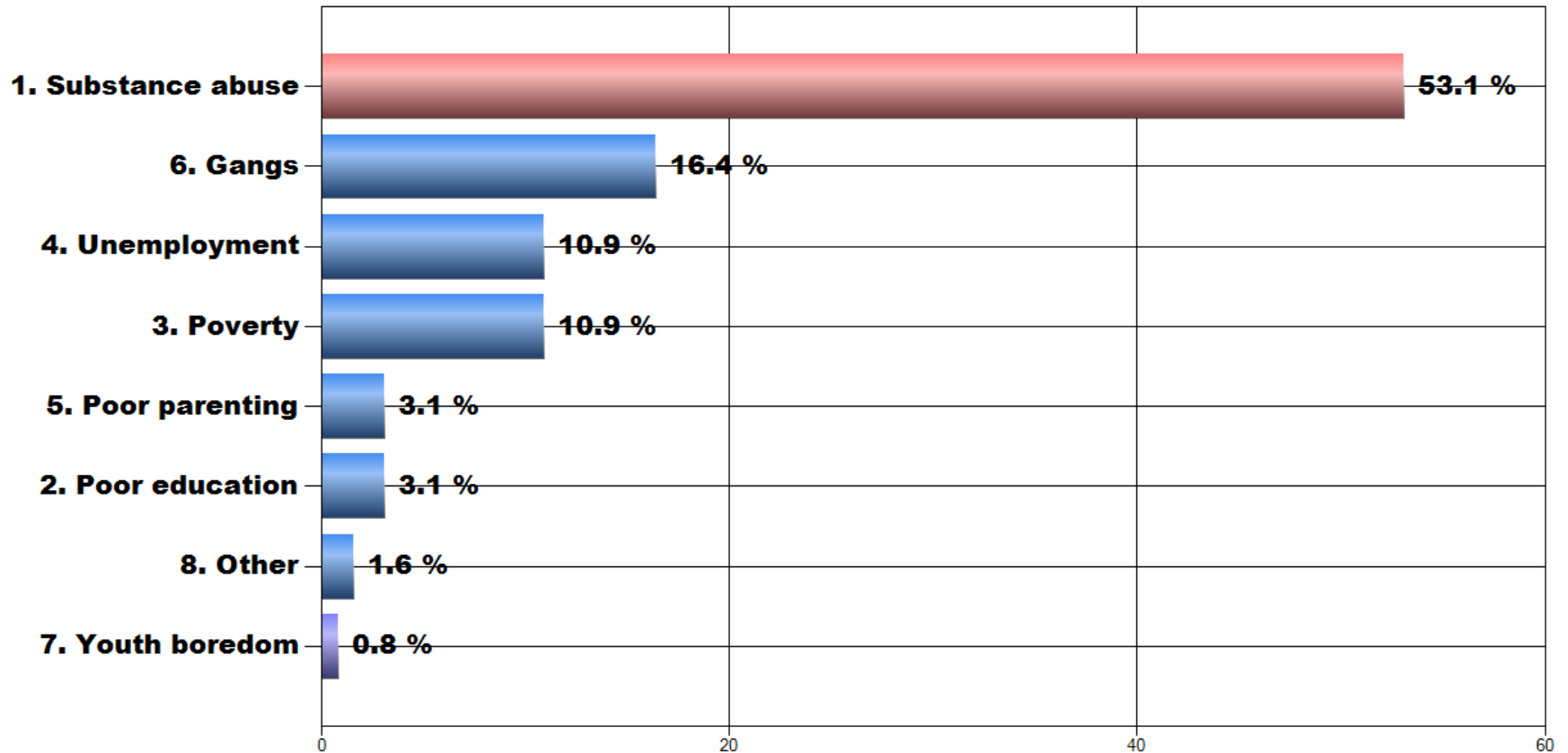
21. In your opinion, what is the main motivator of crime? Aggregate Results [124 votes]

Category	Percentage
5. Substance abuse	29.8 %
1. Need for money	23.4 %
4. Light sentences	16.1 %
2. Peer pressure	13.7 %
6. Perceptions of an ineffective criminal justice system	10.5 %
3. Police corruption	4.0 %
7. Other	2.4 %

22. In your opinion, what is the main oppportunity for crime in your area? Aggregate Results [126 votes]
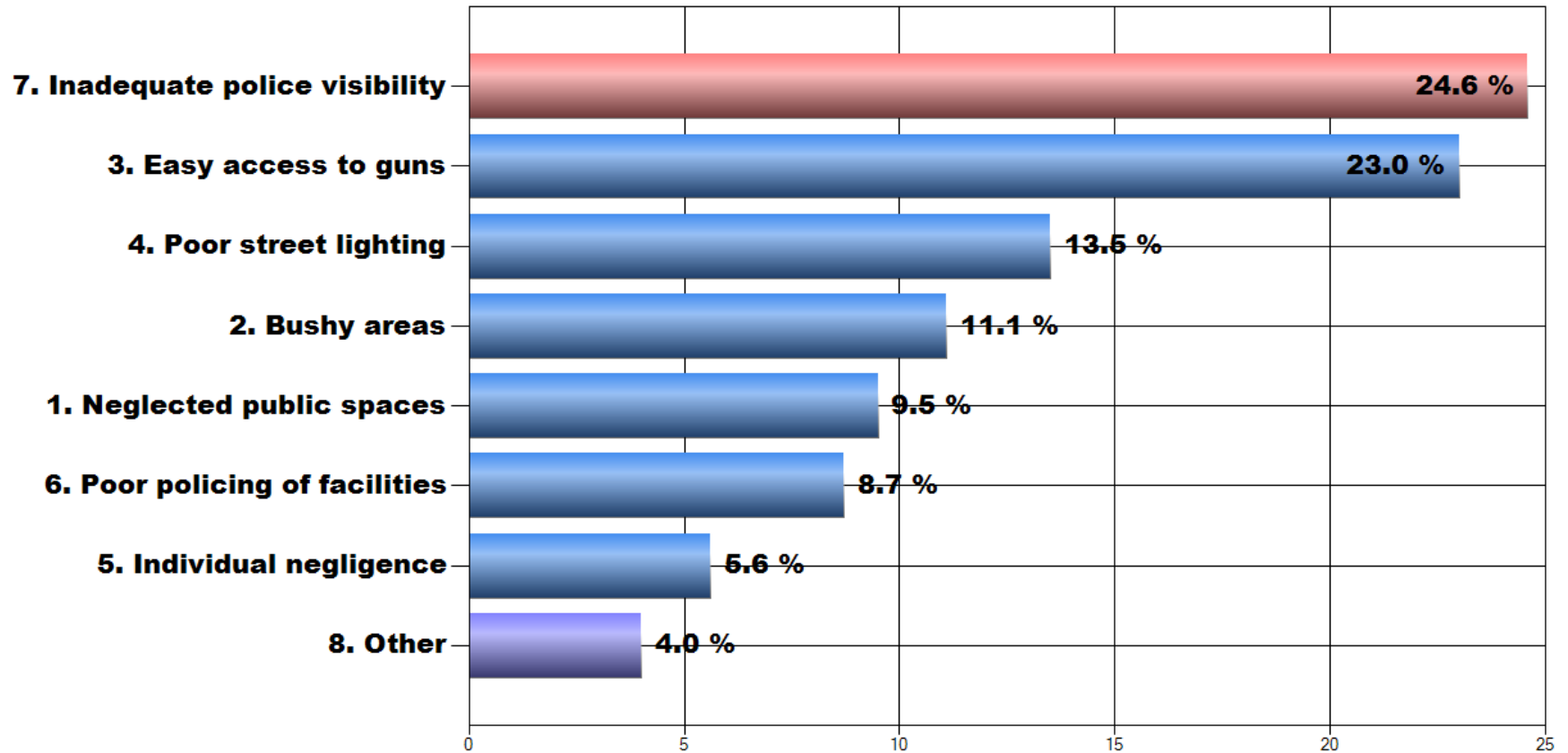
23. Identify the areas where you feel most unsafe Aggregate Results [351 votes]

Area	Percentage
8. In gang territory	22.5 %
1. On the streets	22.5 %
6. At the taxi rank	13.4 %
3. When travelling by train	12.5 %
2. At the train station	9.7 %
4. At the mall	5.7 %
9. In public toilets	4.0 %
5. At home	3.7 %
11. Other	3.4 %
7. At school	2.6 %
10. At work	0.0 %
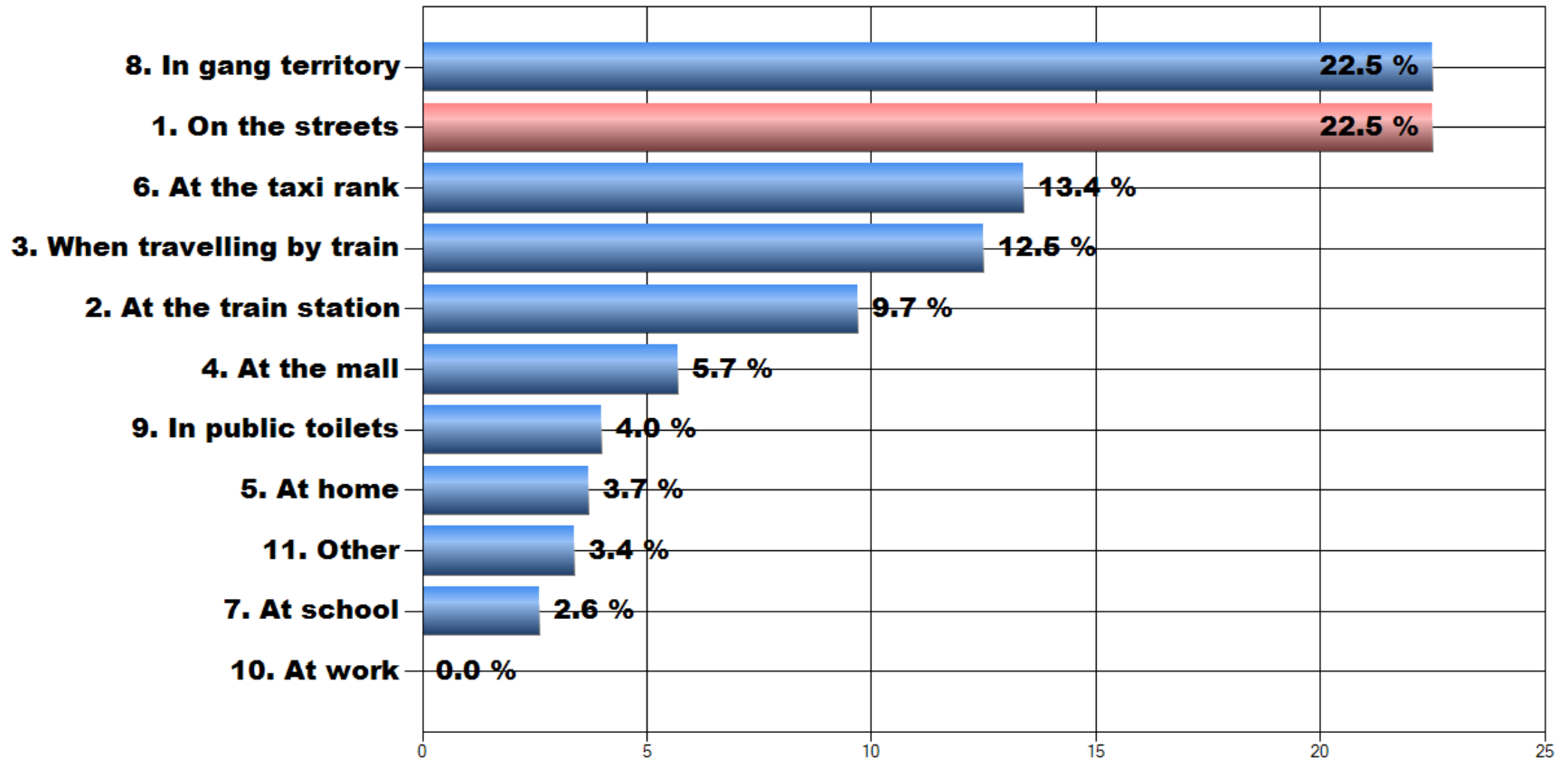
24. Identify the time you feel most unsafe in your area Aggregate Results [123 votes]

- 1. At night (18h00 to 06h00) — 60.2 %
- 2. During early morning (06h00 – 12h00) — 29.3 %
- 3. During the day (12h00 – 18h00) — 10.6 %

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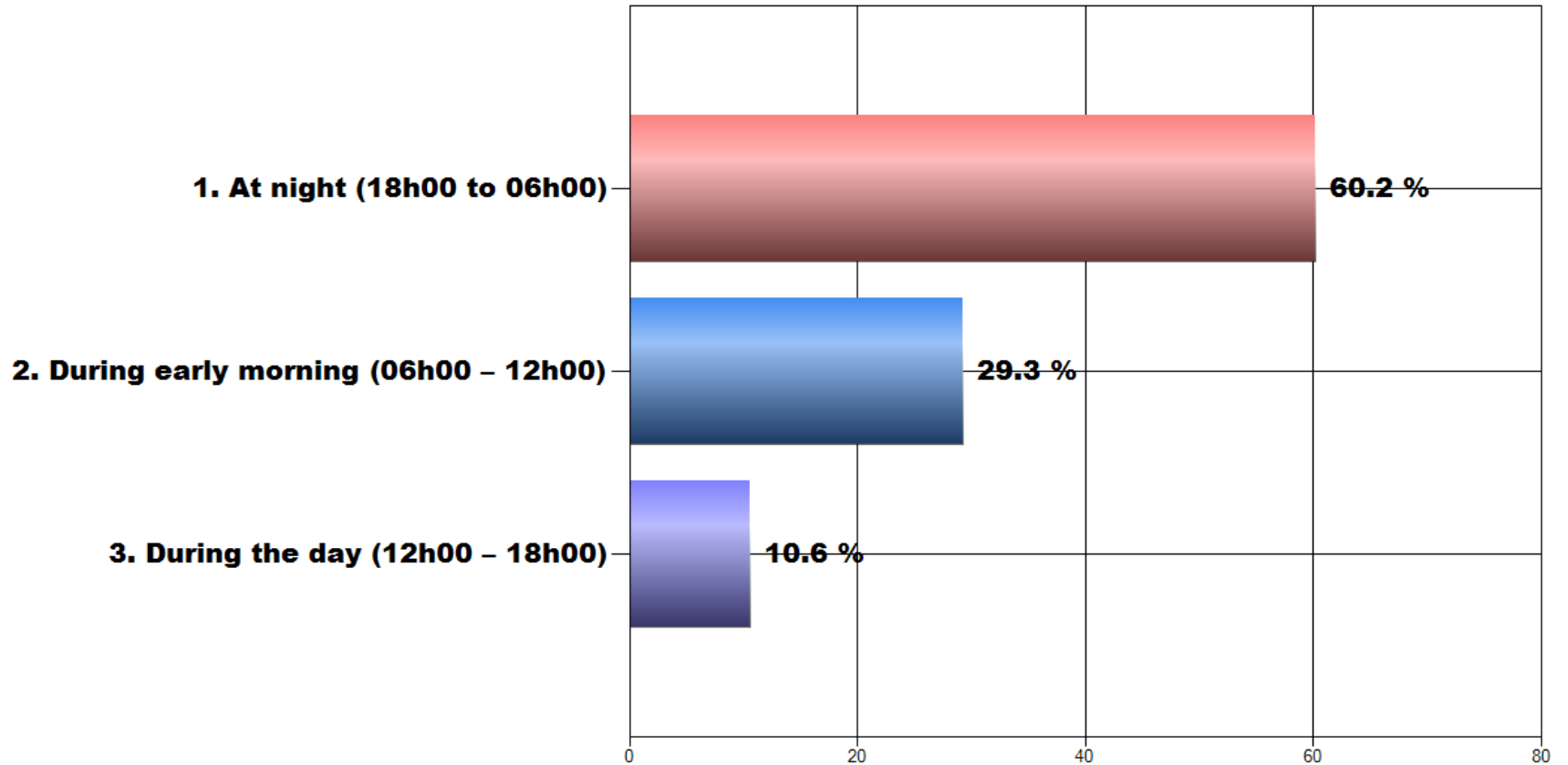
25. When would you like to see improved police visibility in your area? Aggregate Results [125 votes]

- 1. During the week — 28.0 %
- 3. During the festive season — 25.6 %
- 4. During the weekend — 21.6 %
- 5. Other — 17.6 %
- 2. During school holidays — 7.2 %

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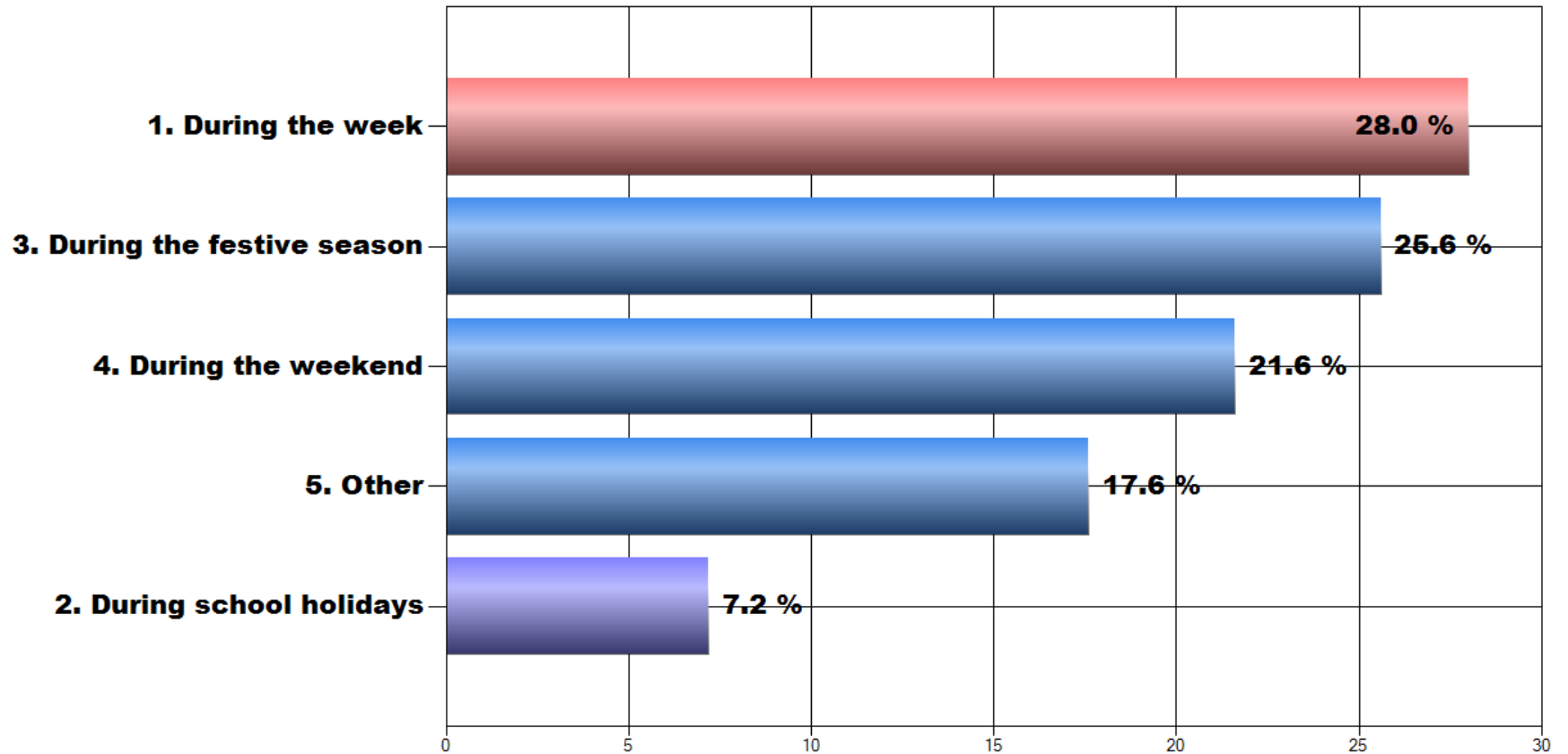
26. Please select the 3 key safety needs in your opinion Aggregate Results [348 votes]

Category	Percentage
1. Effective CPFs	19.8 %
4. Effective witness protection services	19.0 %
5. Improved participation of metro / municipal police services in community policing	18.1 %
Partnerships	17.0 %
2. Effective Neighbourhood Watches	11.2 %
Public Spaces 6. Increased safety in public parks / open spaces in the…	8.9 %
3. Improved Victim Empowerment	6.0 %

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27. How do you rate this process of determining the PNPs? Aggregate Results [125 votes]
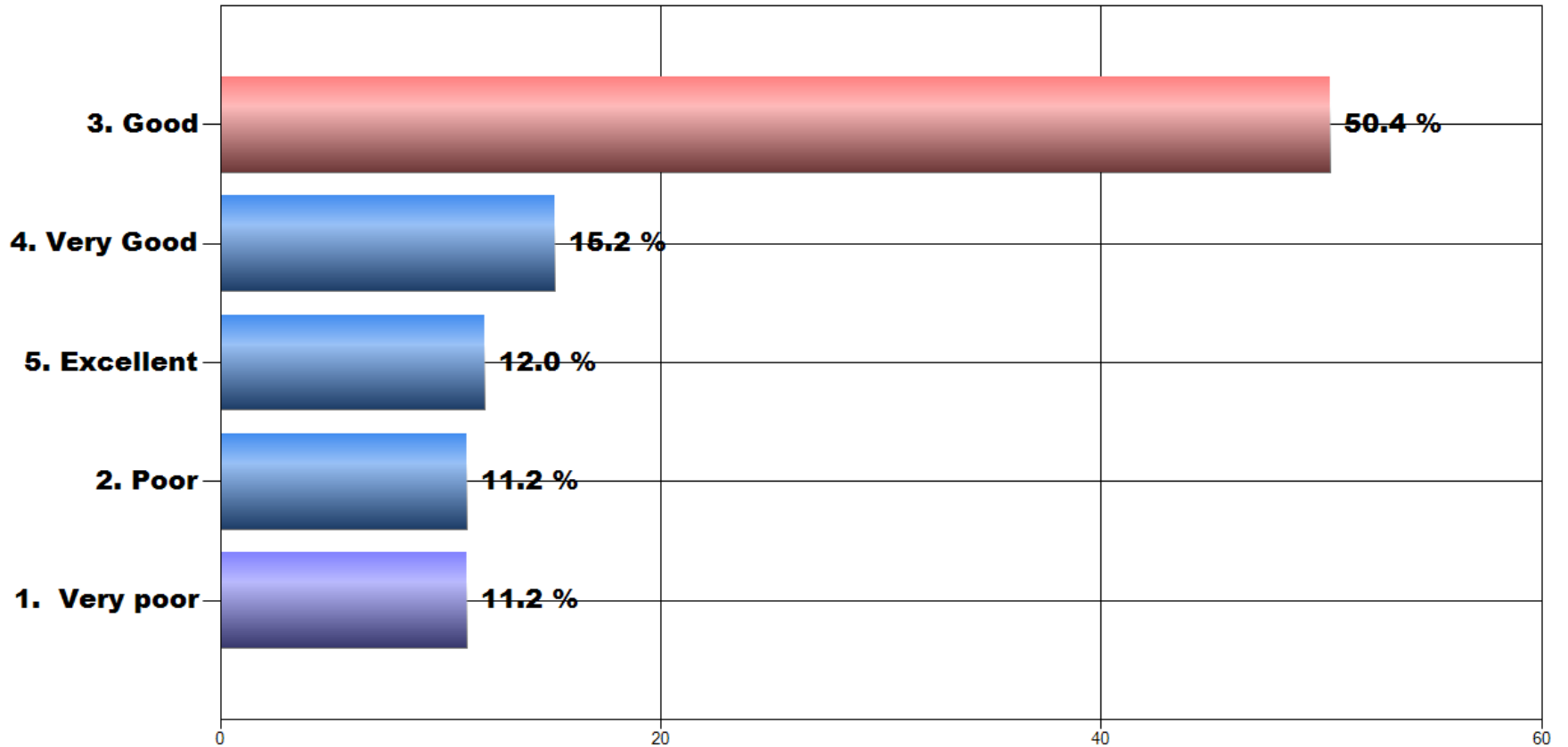
28. Do you feel this process afforded you an opportunity to contribute to determining the Policing Needs and Priorities for the Province?
Aggregate Results [161 votes]

Category	Percentage
3. Good	36.0 %
2. Poor	28.0 %
4. Very Good	16.8 %
5. Excellent	14.9 %
1. Very poor	4.3 %

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