



**Western Cape
Government**

Community Safety

*Preliminary results of
Policing Needs and Priorities
Public Accountability Meeting*

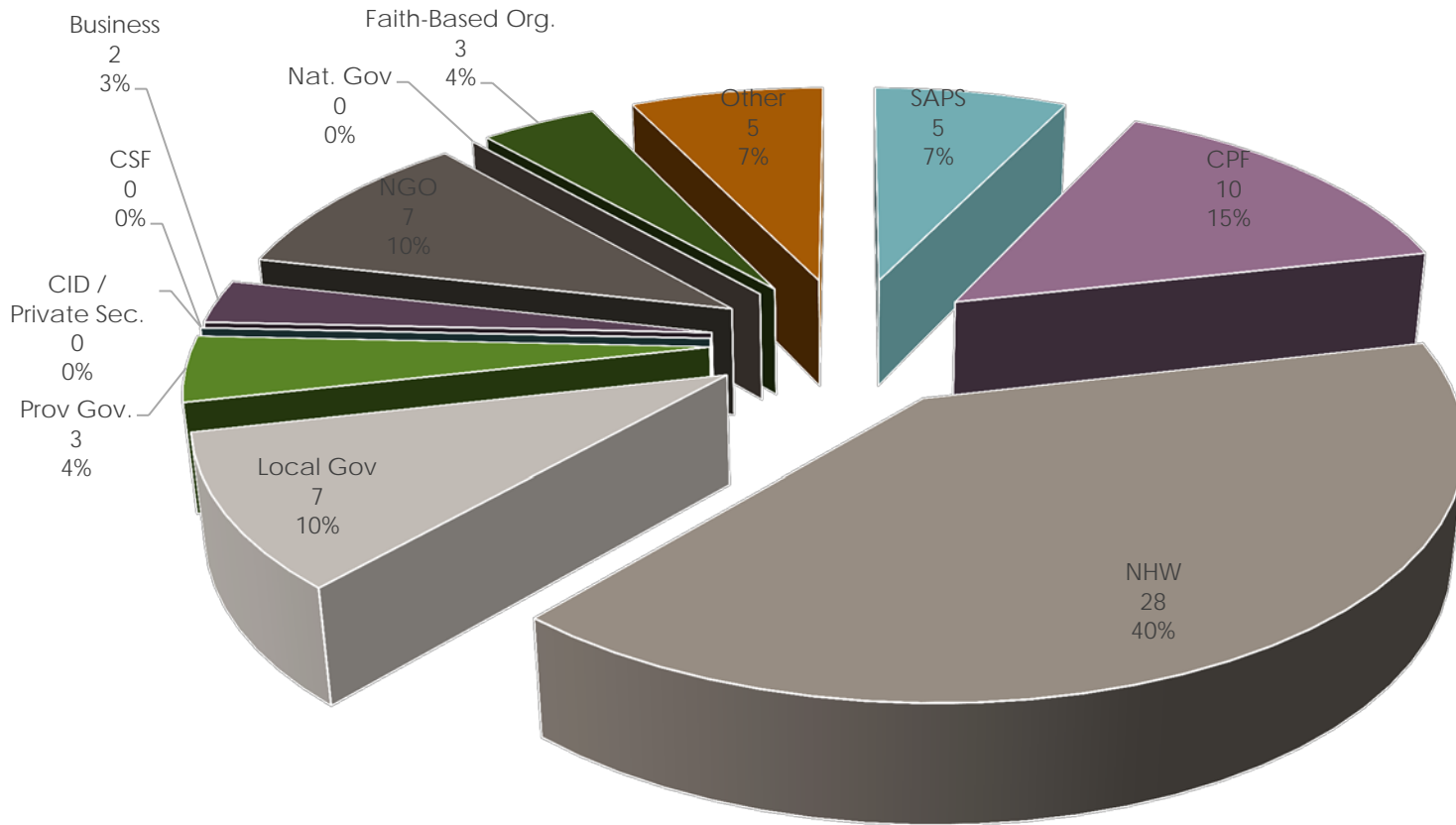
CALEDON CLUSTER: 16 AUGUST 2014

METHODOLOGY

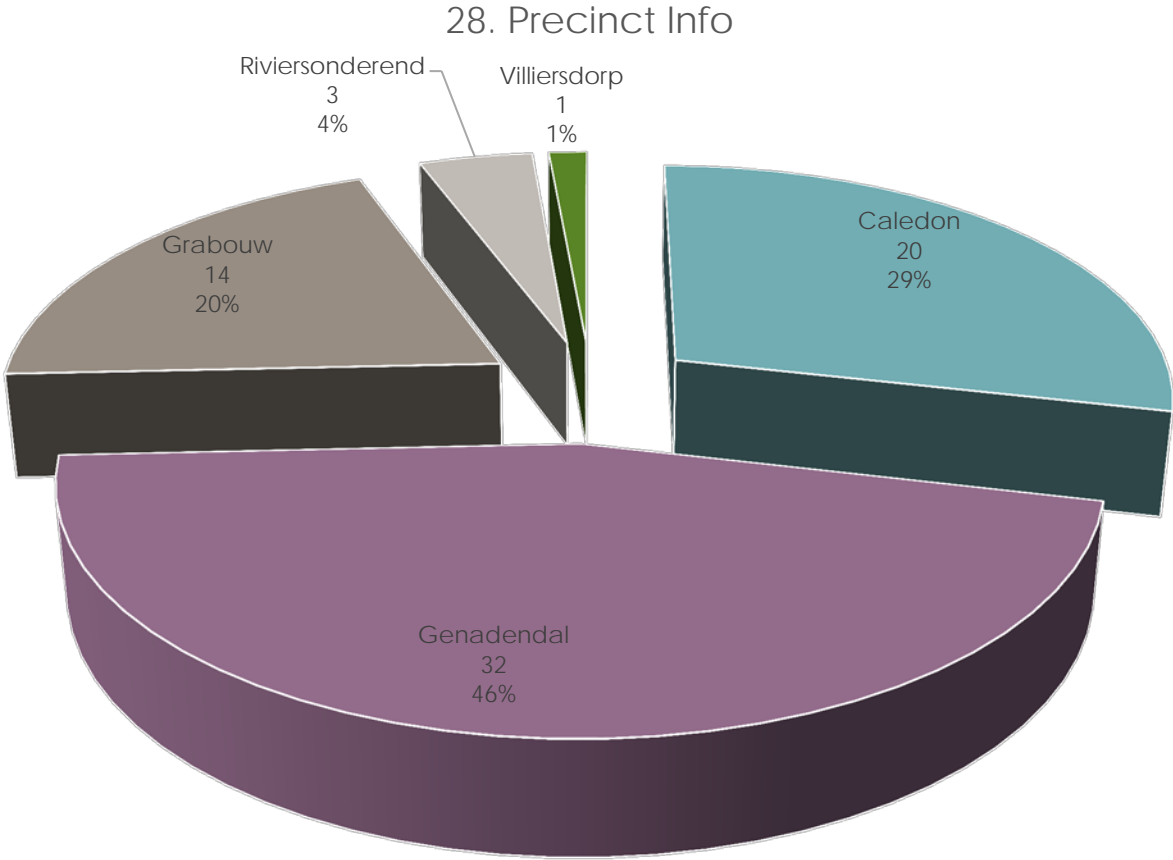
- Data collection: Crowd sourcing technology
- Data collection tool: Closed-ended questionnaire
- Number of respondents: 70
- Number of stations participated: 5 police stations within Caledon Cluster namely Caledon, Genadendal, Grabouw, Riviersonderend and Villiersdorp.
- First level analysis: Frequency intervals
- Demographic data included

REPRESENTATION PER STAKEHOLDER GROUP

28. Stakeholder Info

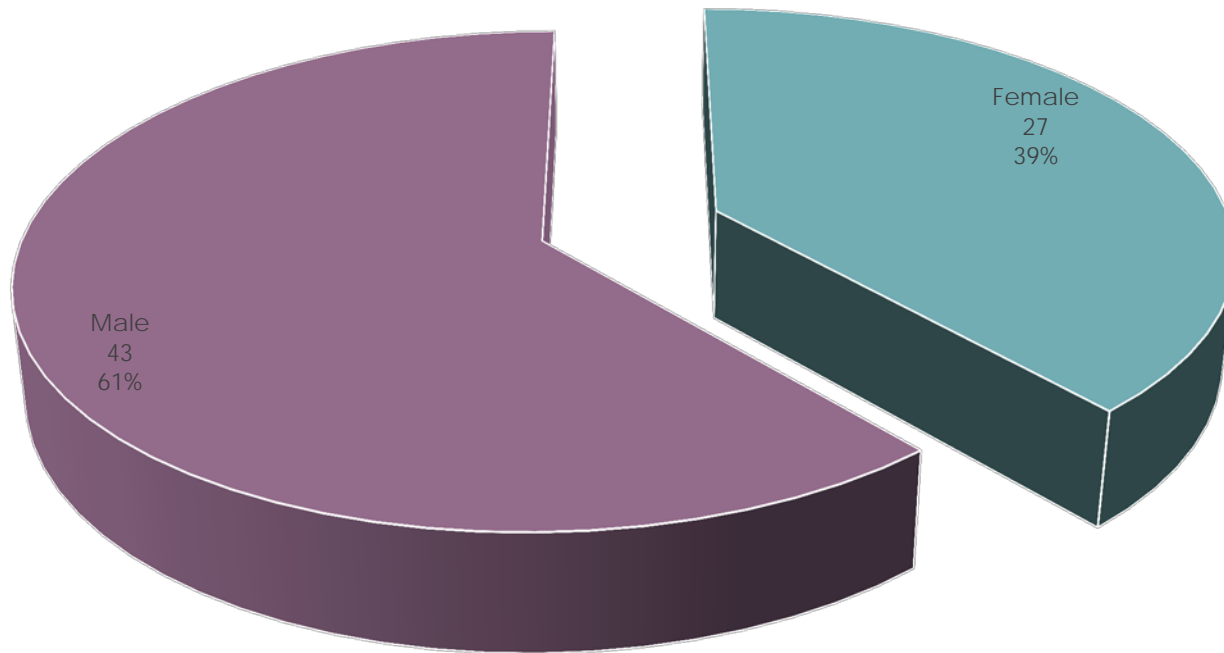


REPRESENTATION PER PRECINCT

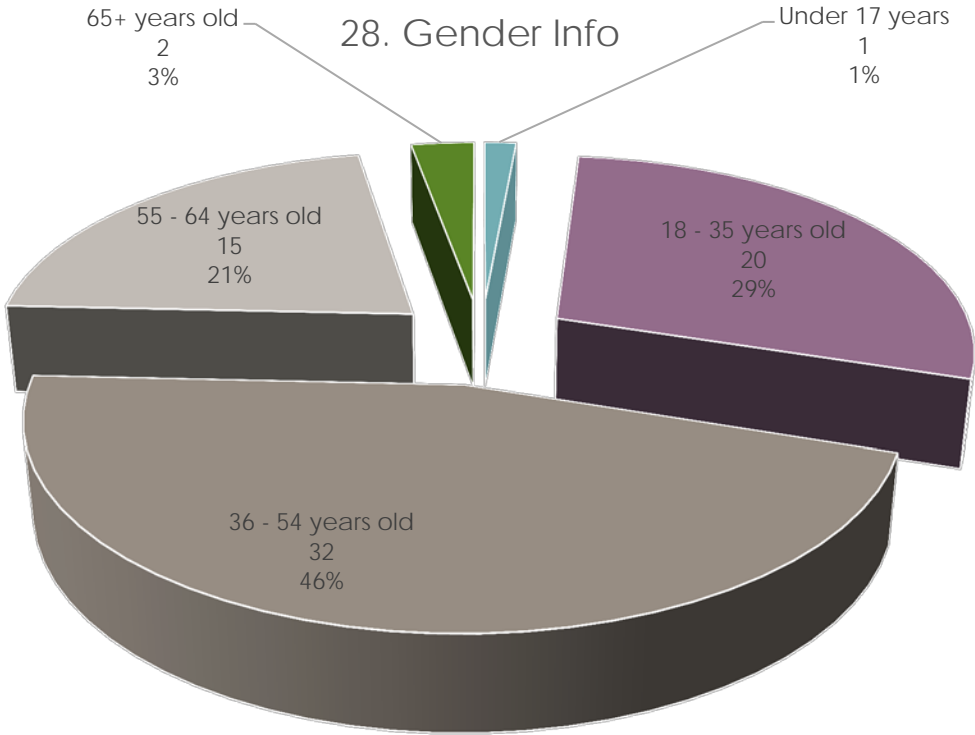


PLEASE INDICATE YOUR GENDER

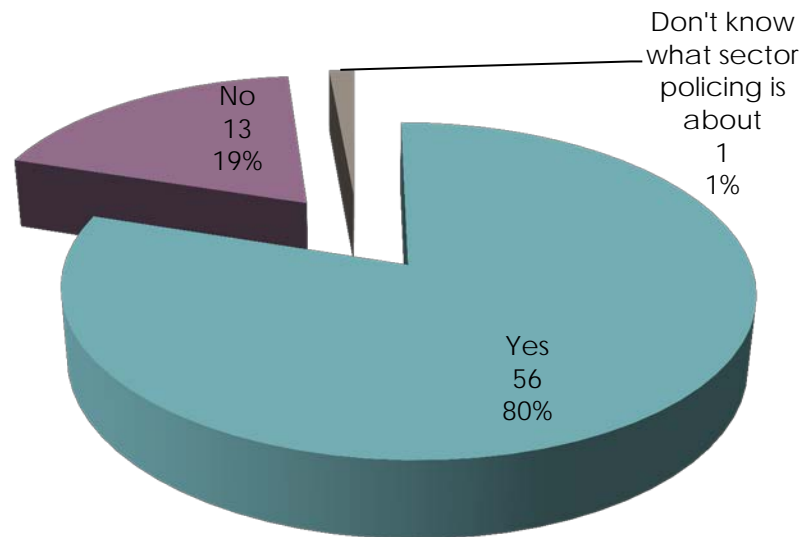
28. Gender Info



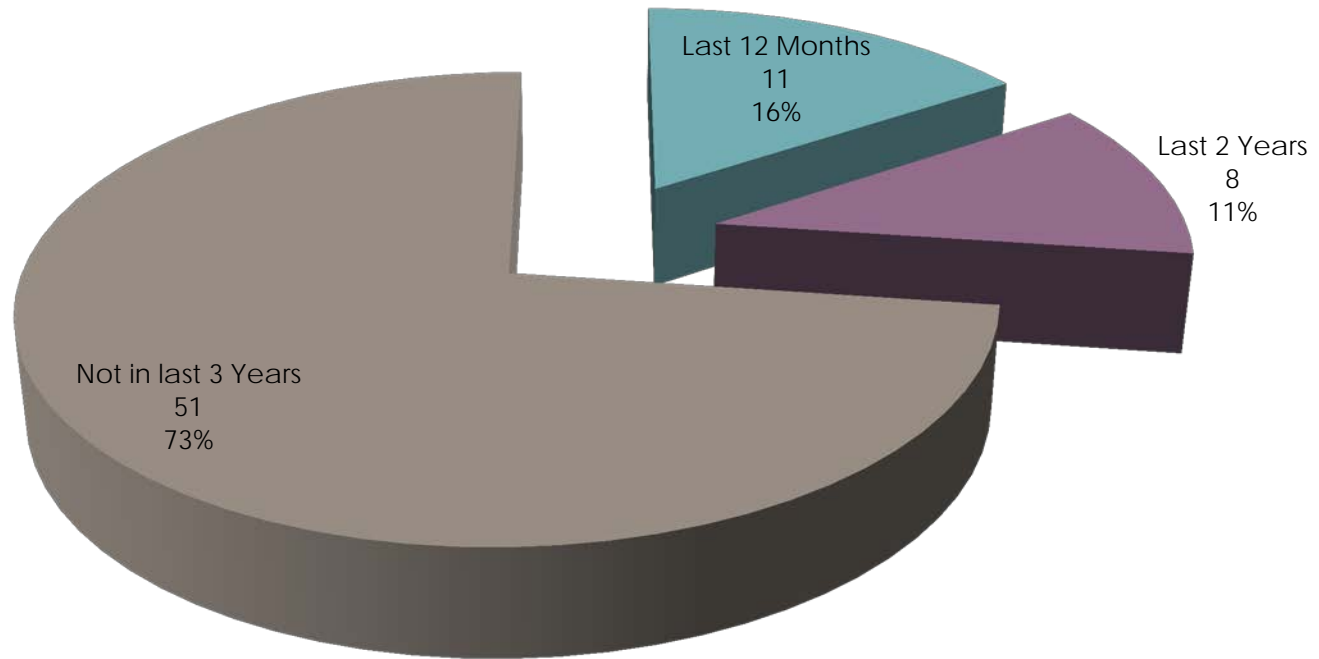
PLEASE INDICATE YOUR AGE GROUP



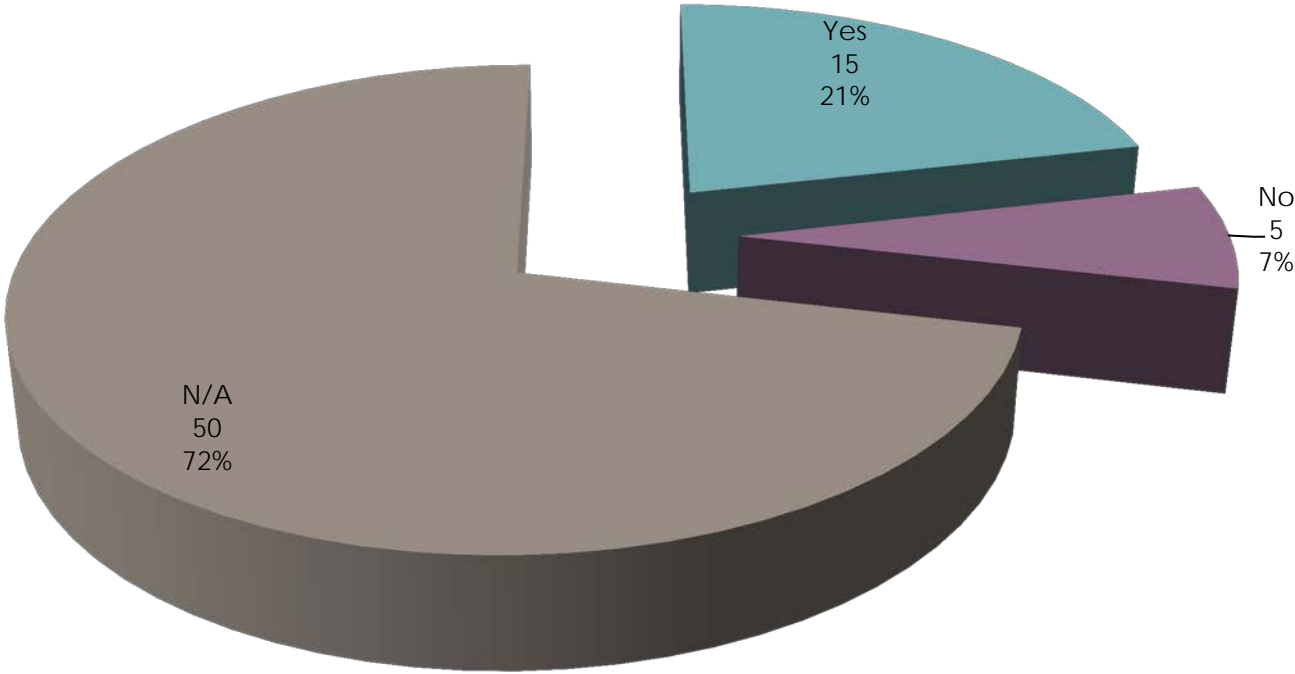
DO YOU KNOW IN WHICH POLICE SECTOR YOU RESIDE?



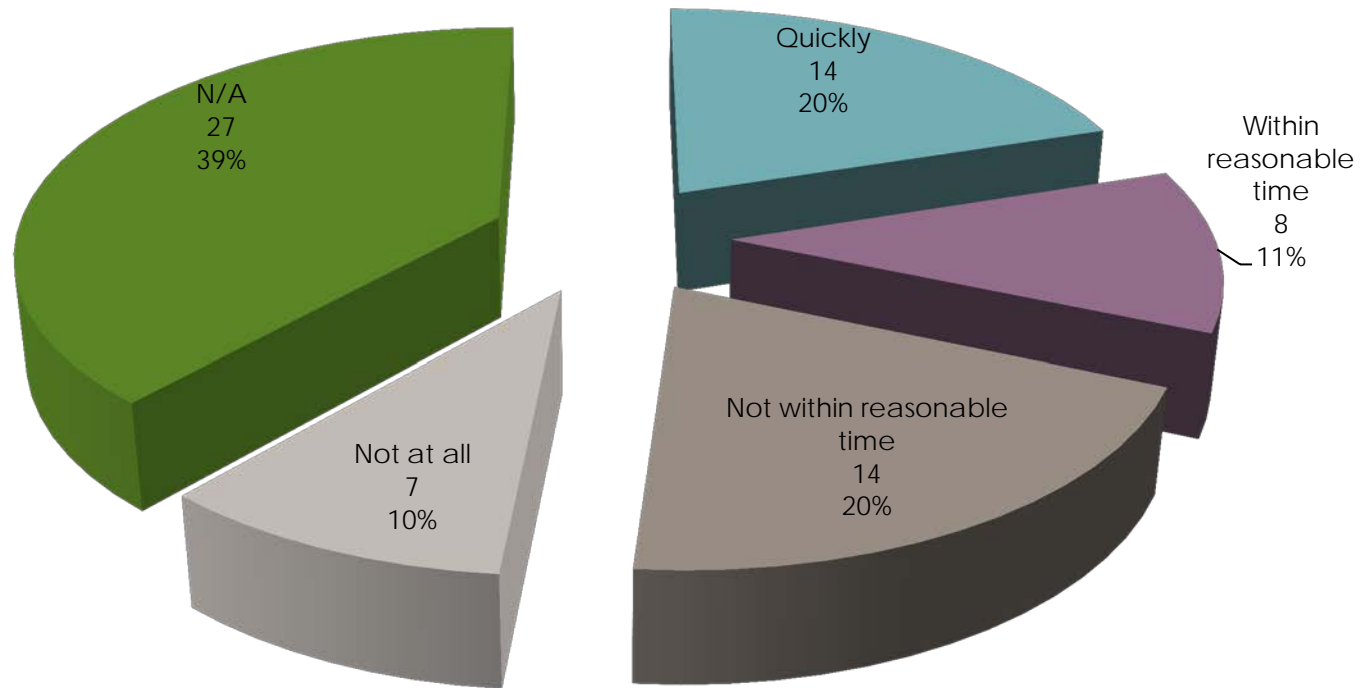
Were you a victim of crime in the:



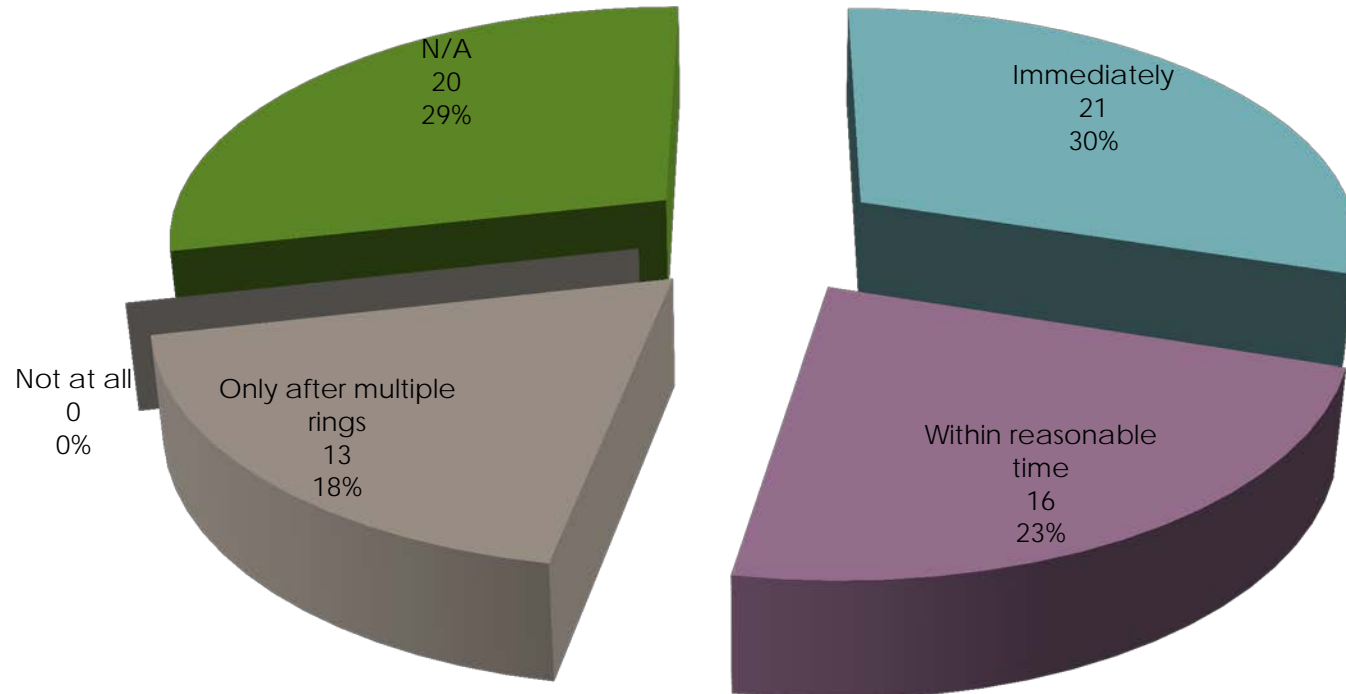
If you were a victim of crime in the last 3 years, did you report it to the police?



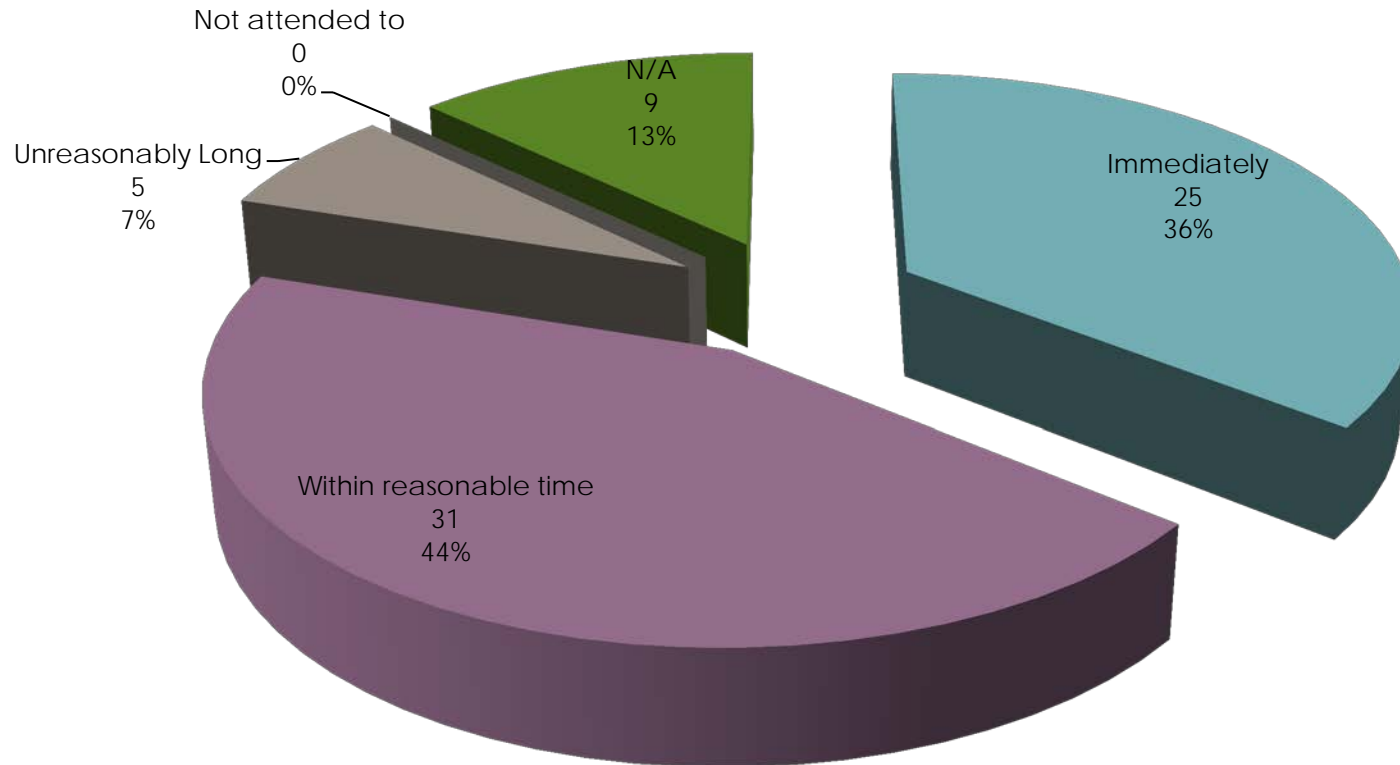
When you reported a crime to SAPS, they arrived at the crime scene on average:



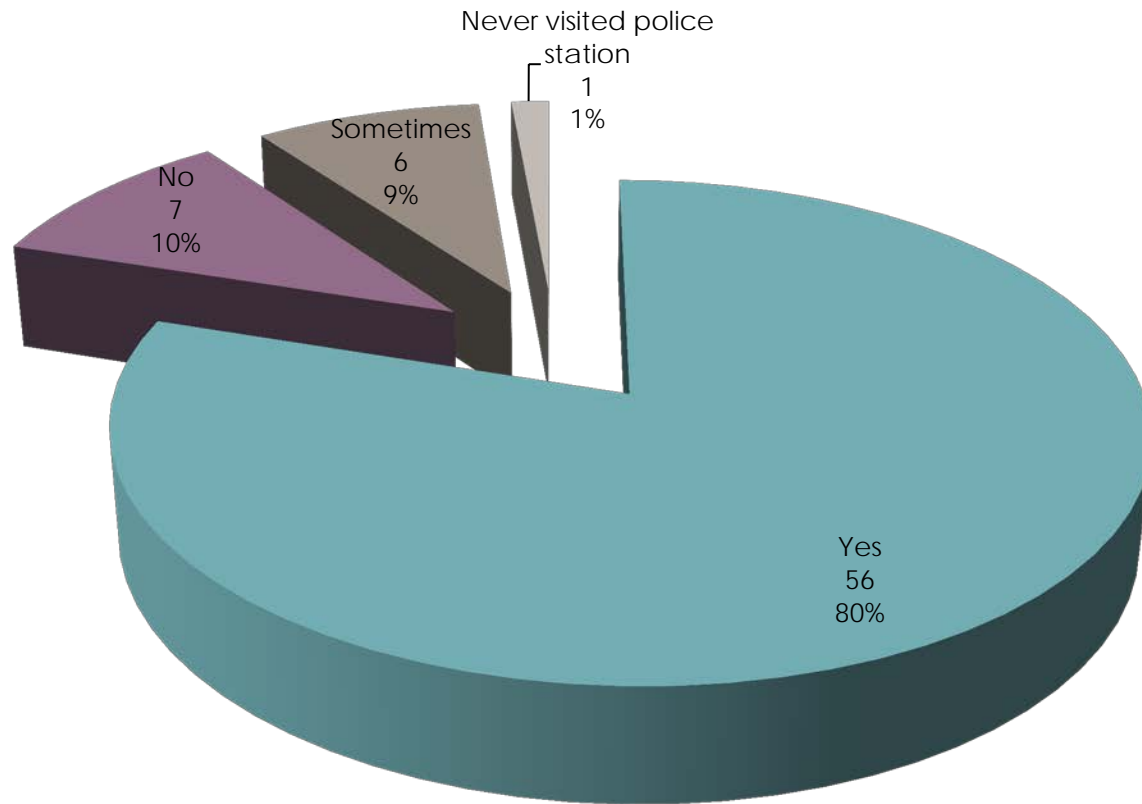
When you phoned the police station, how long on average did it take for your call to be answered?



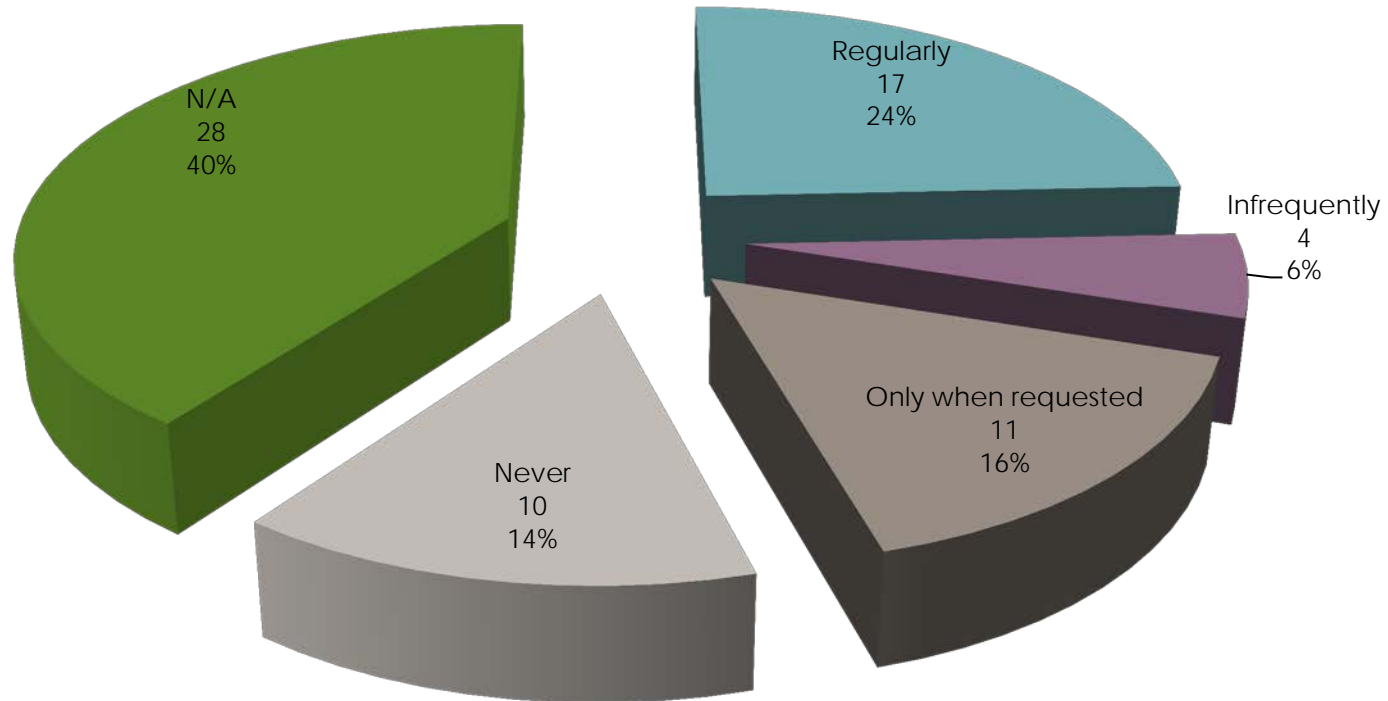
When you go to your local police station, on average, how long do you have to wait before you are attended to?



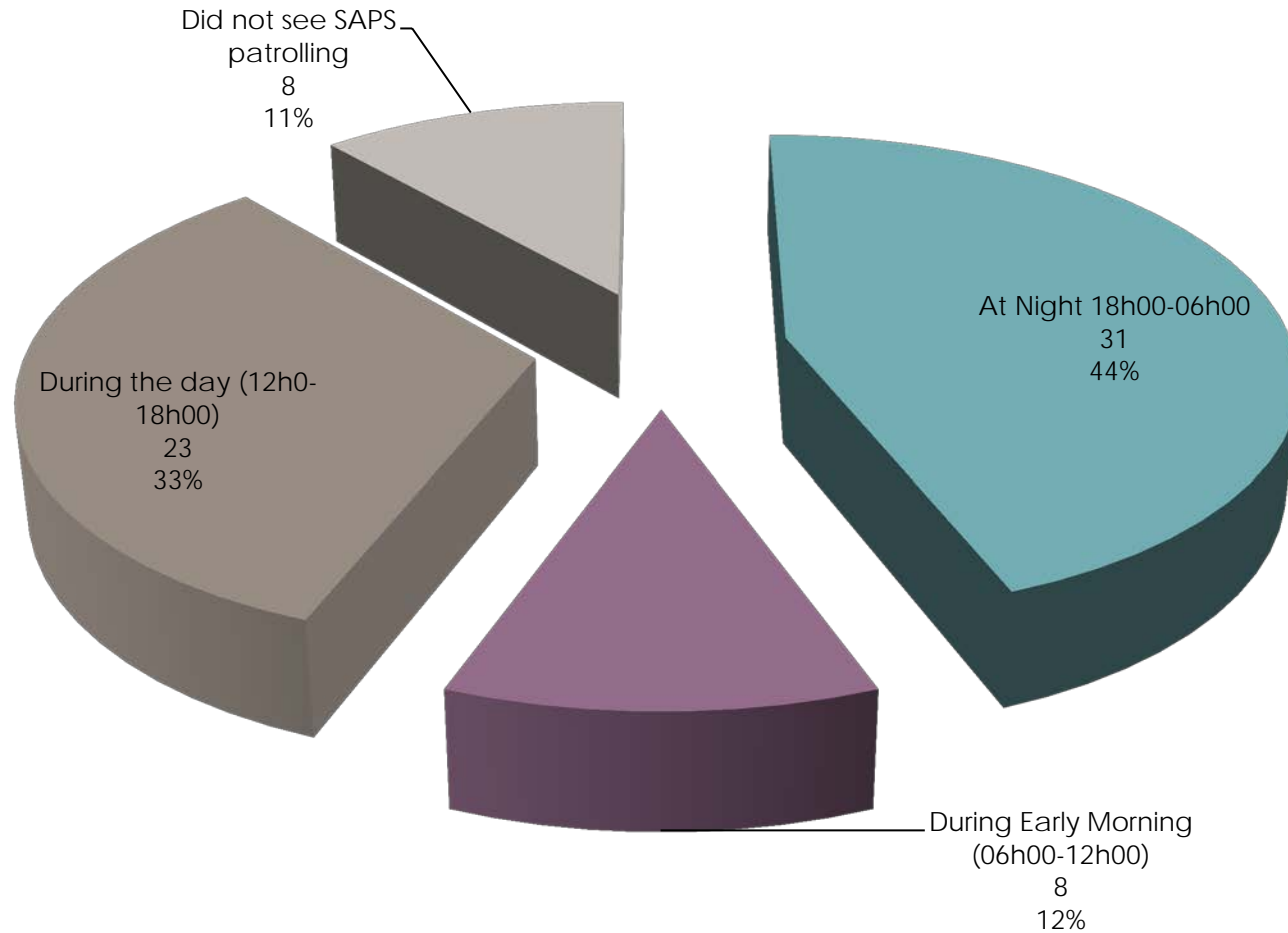
7. The last time you visited your local police station, were you served in the language of your choice (being either isiXhosa, English or Afrikaans)?



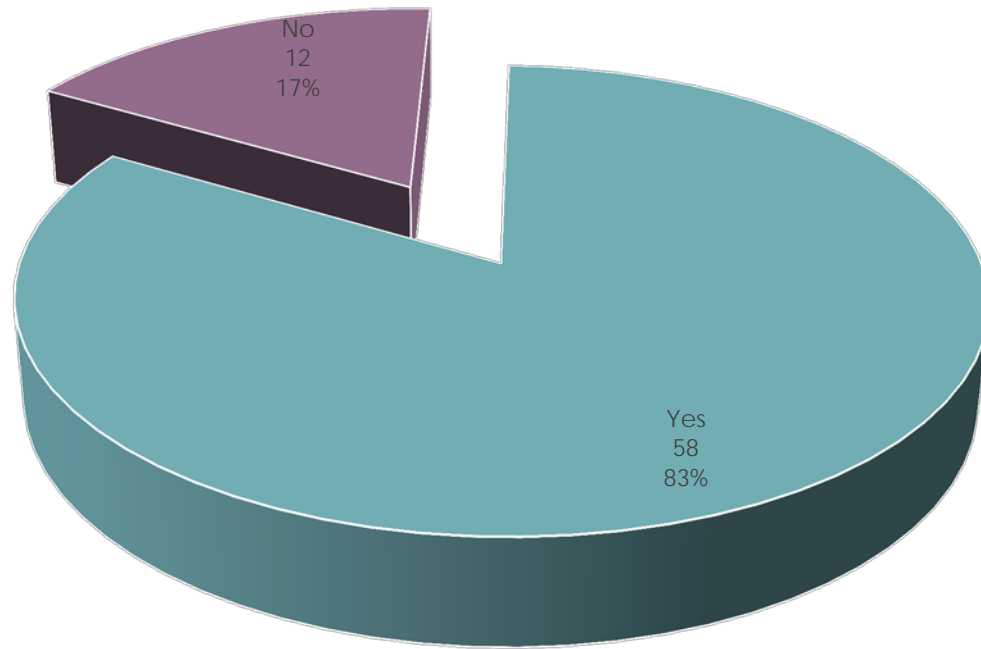
8. If you have ever opened a case with the police, how often, on average, did the police provide you with progress reports on their investigation?



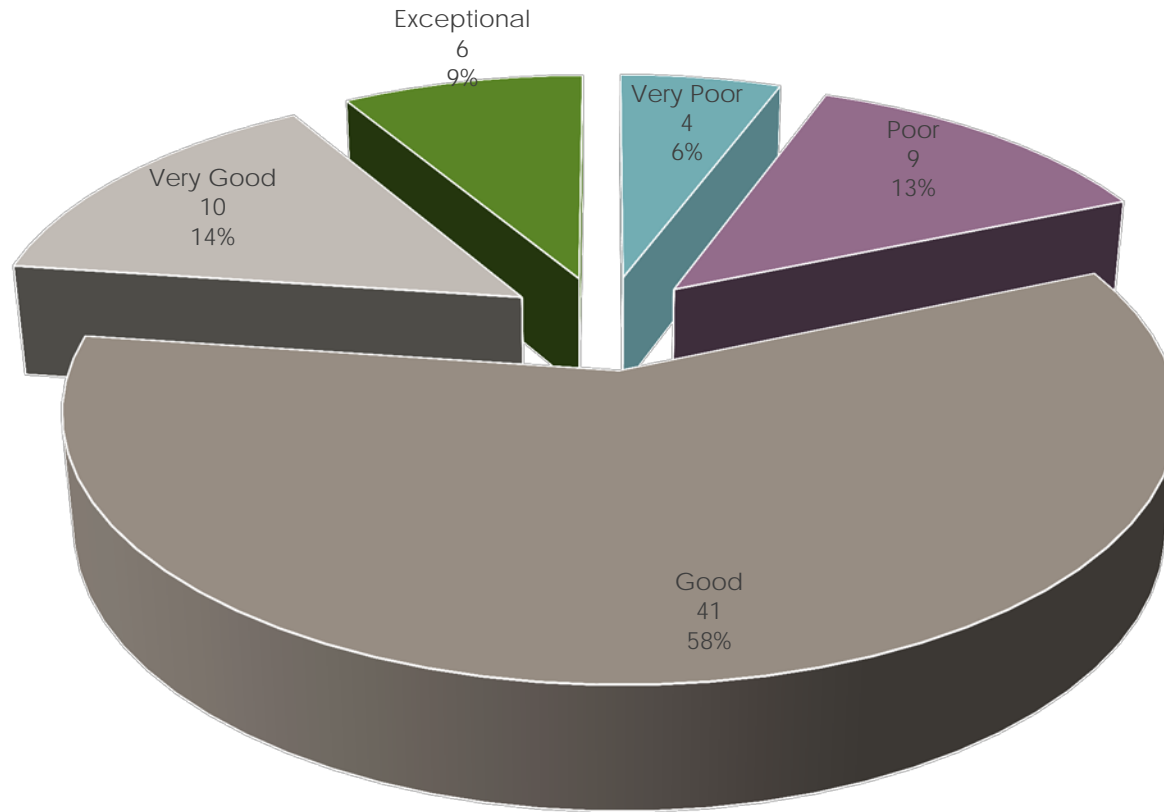
9. During the last week, when did you see SAPS patrolling your area?



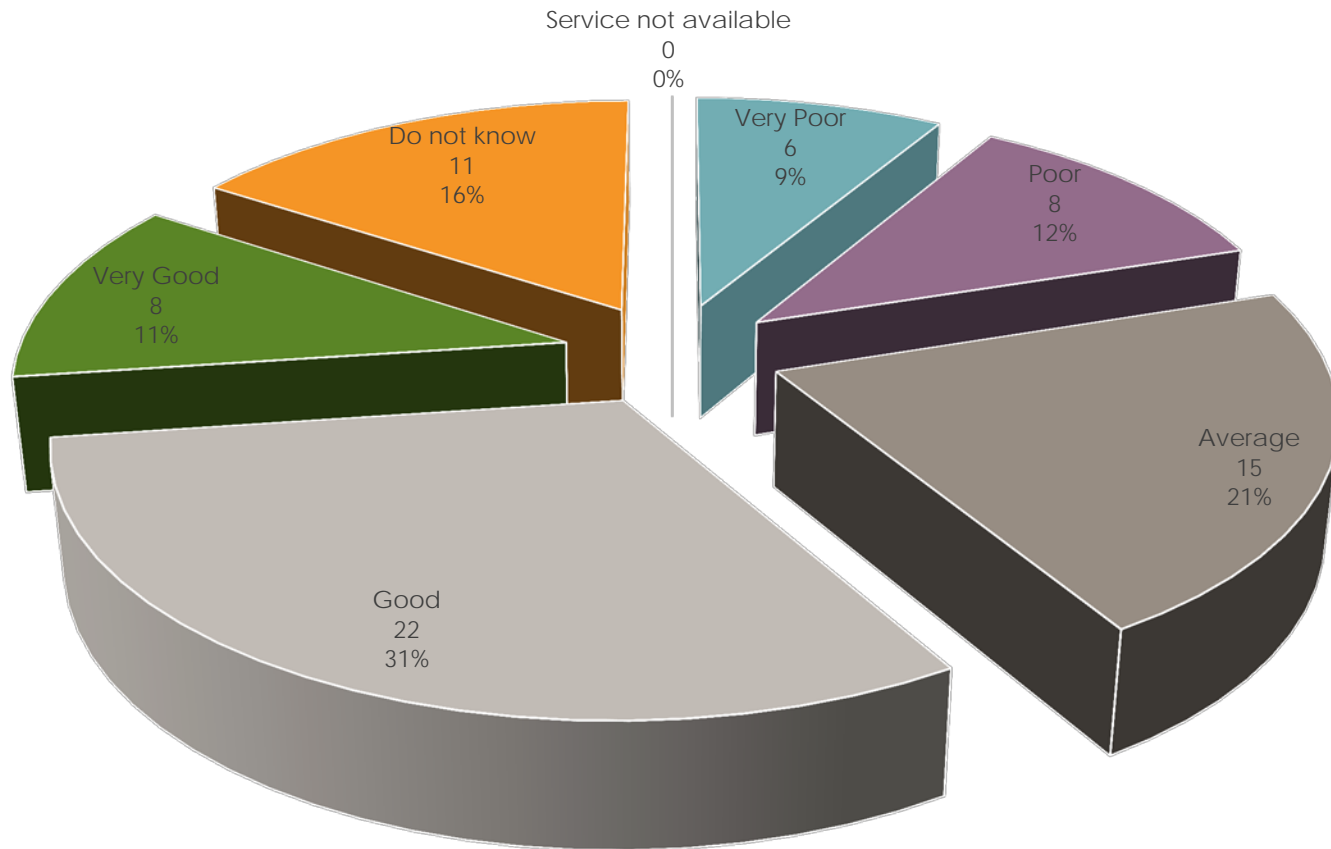
10. Do you know who your local police station commander is?



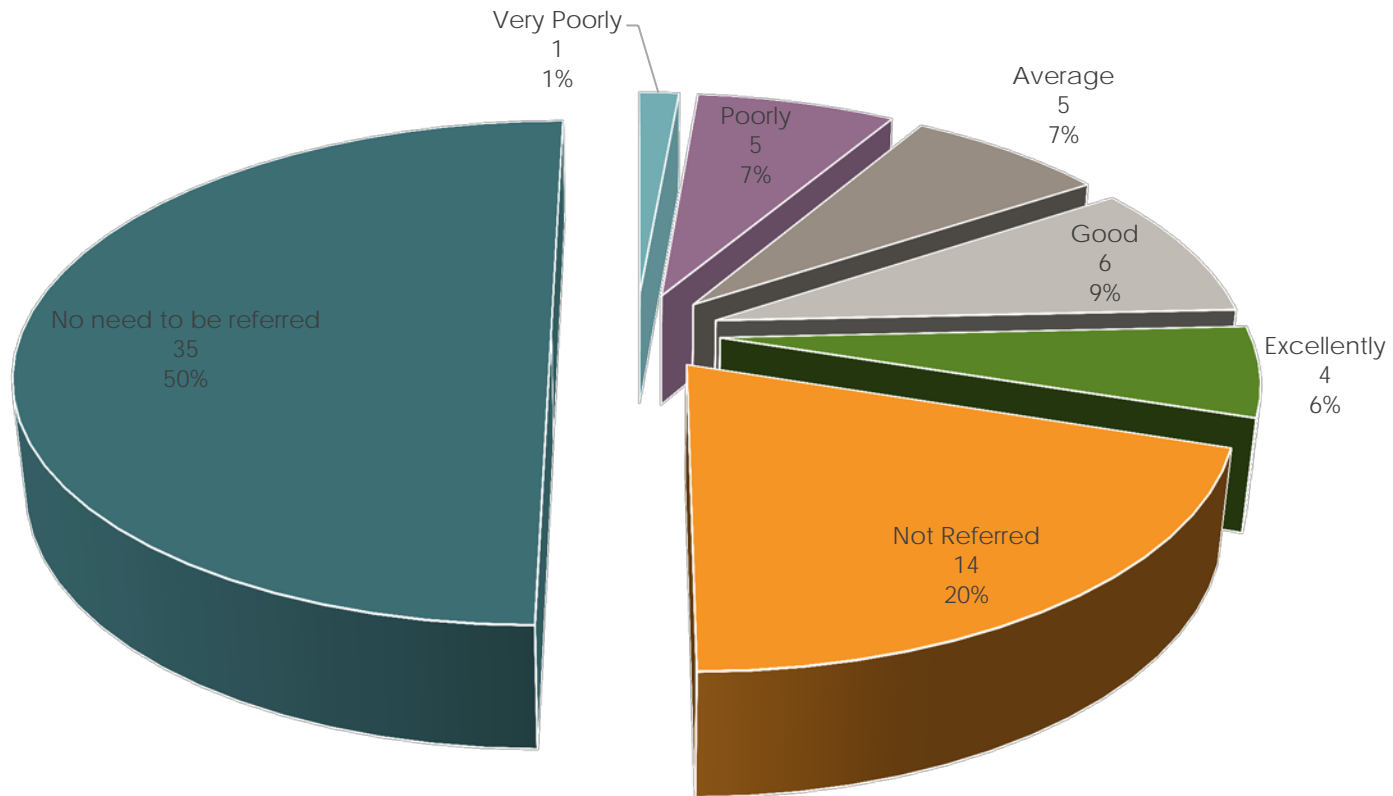
11. How do you rate the level of professionalism of SAPS in your area?



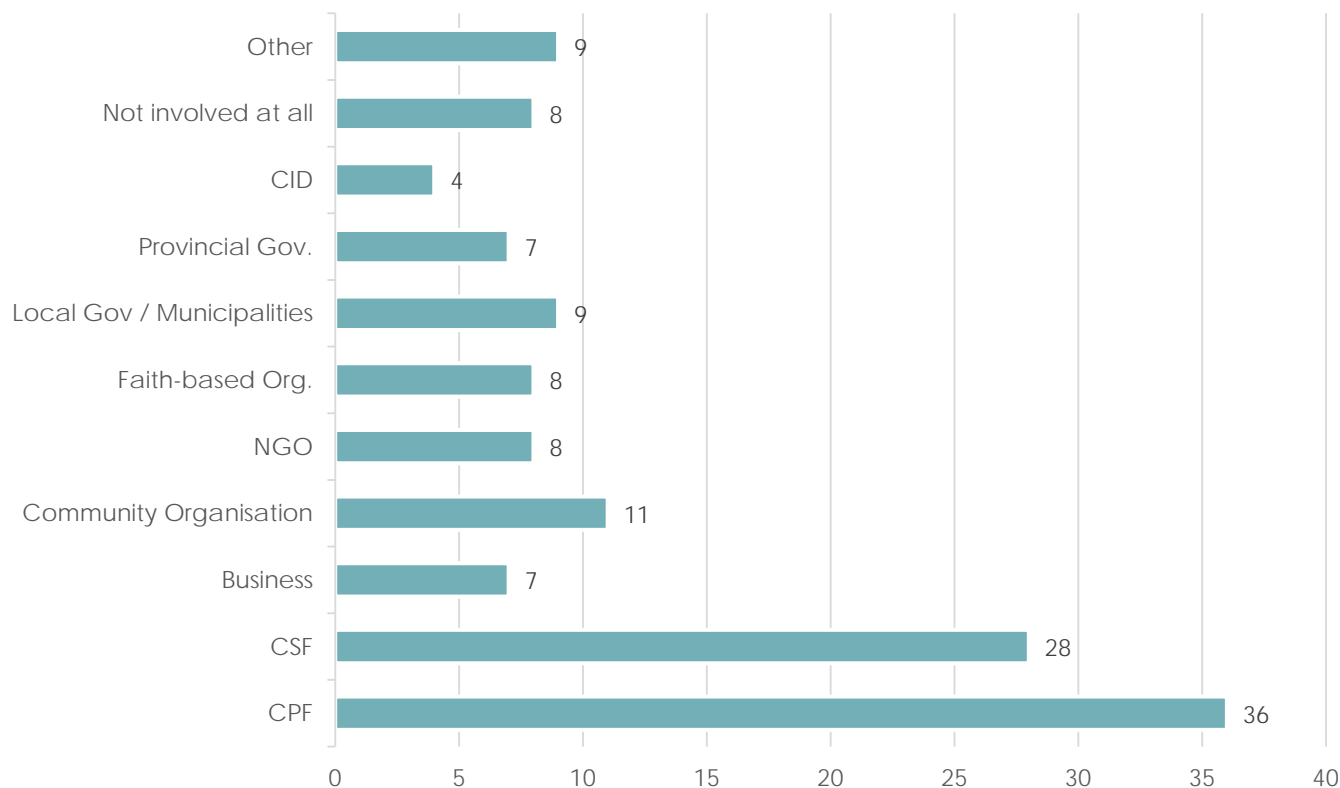
12. In your opinion, how professional is the provision of victim support / counselling services at your local police station?



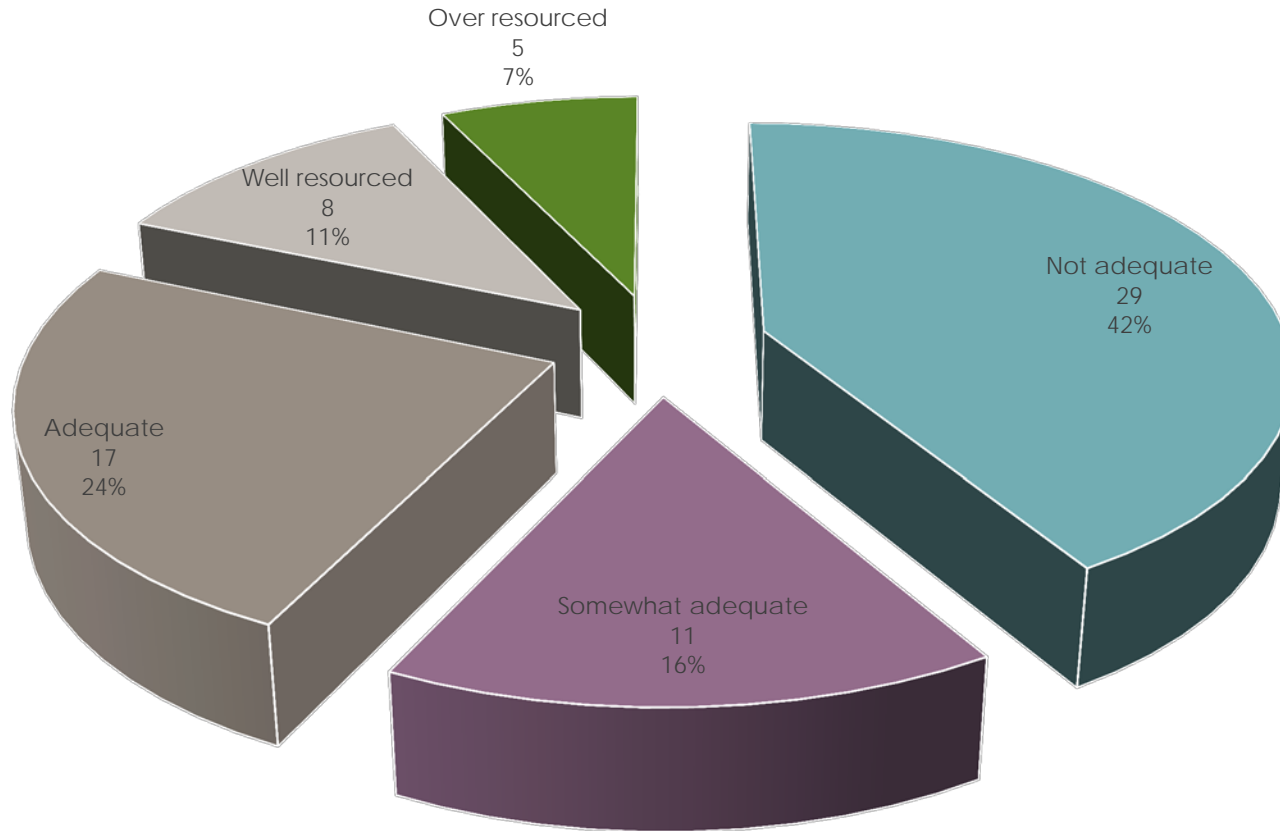
13. If you have ever received counselling via victim support services, how professionally was your referral handled?



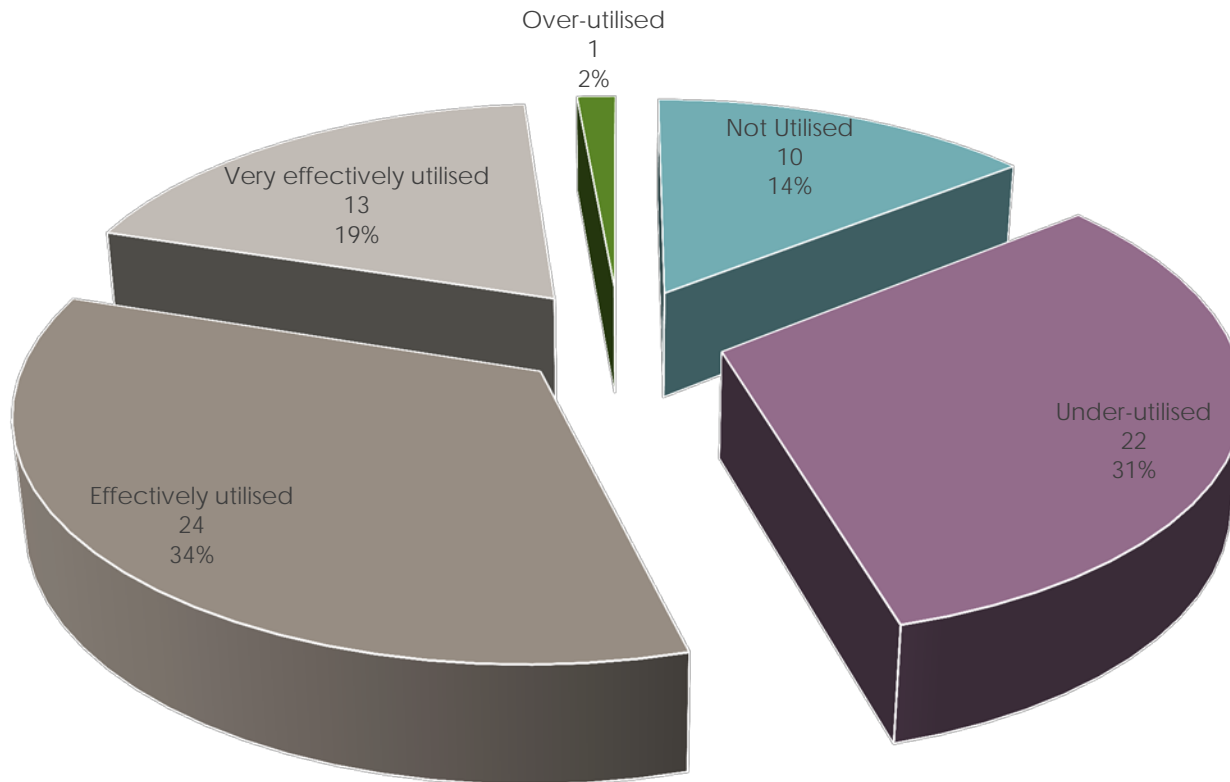
14. If you are involved in partnerships against crime, please indicate the formations / structures you are most actively involved in:



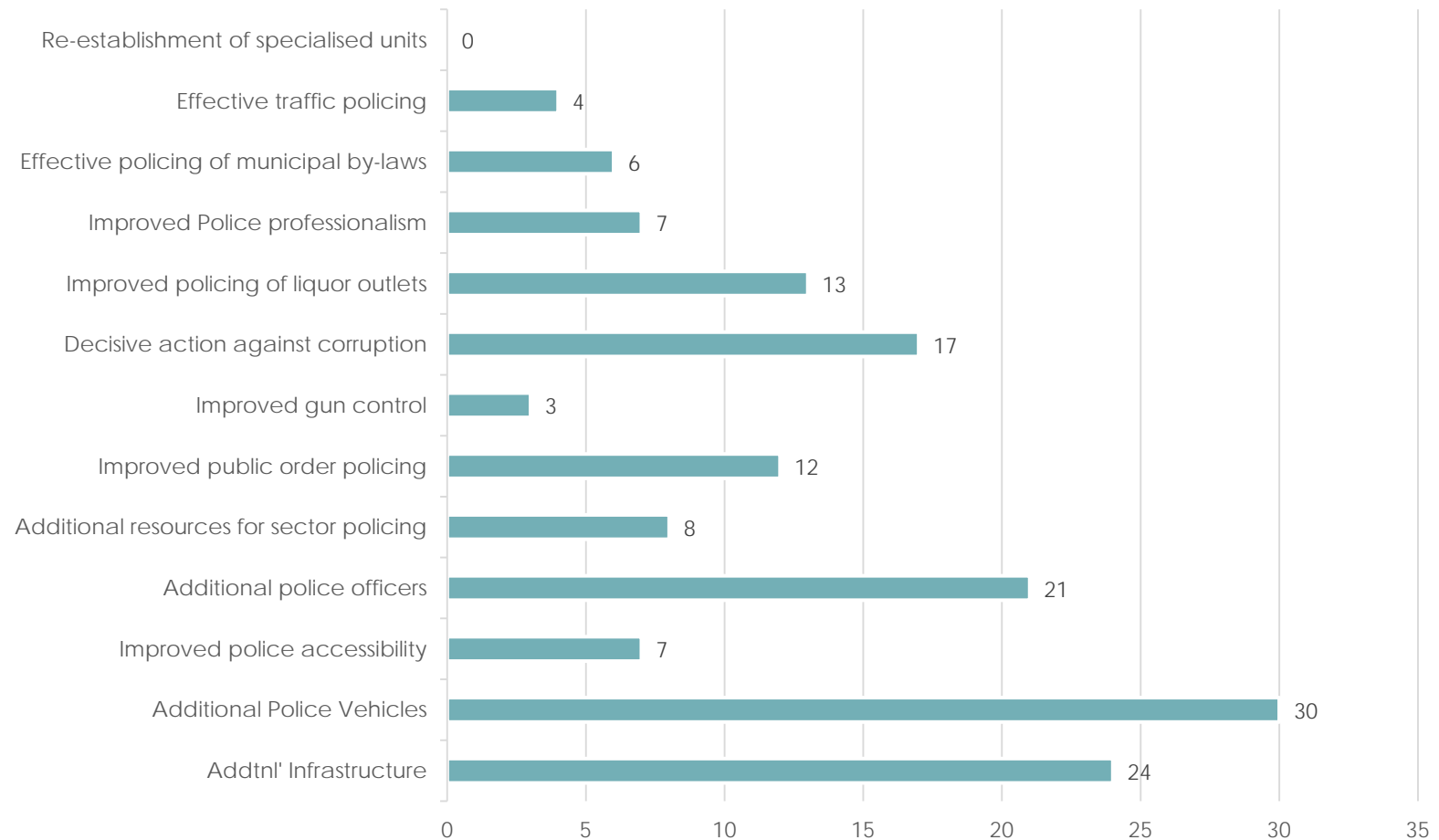
15. Do you think there are enough police resources (e.g. police officers, equipment etc.) for your community?



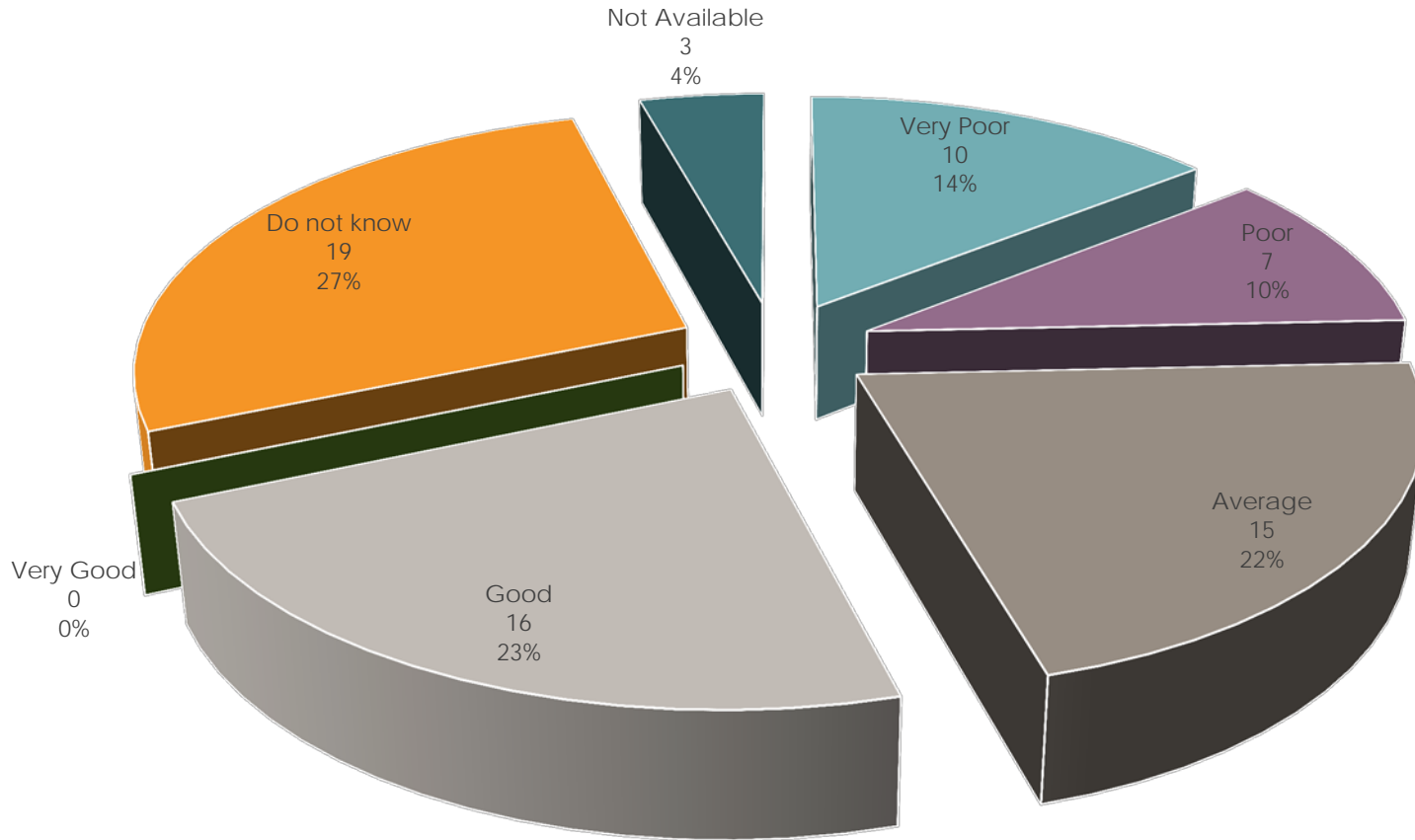
16. Do you think that police resources are being utilised effectively / optimally at your local station?



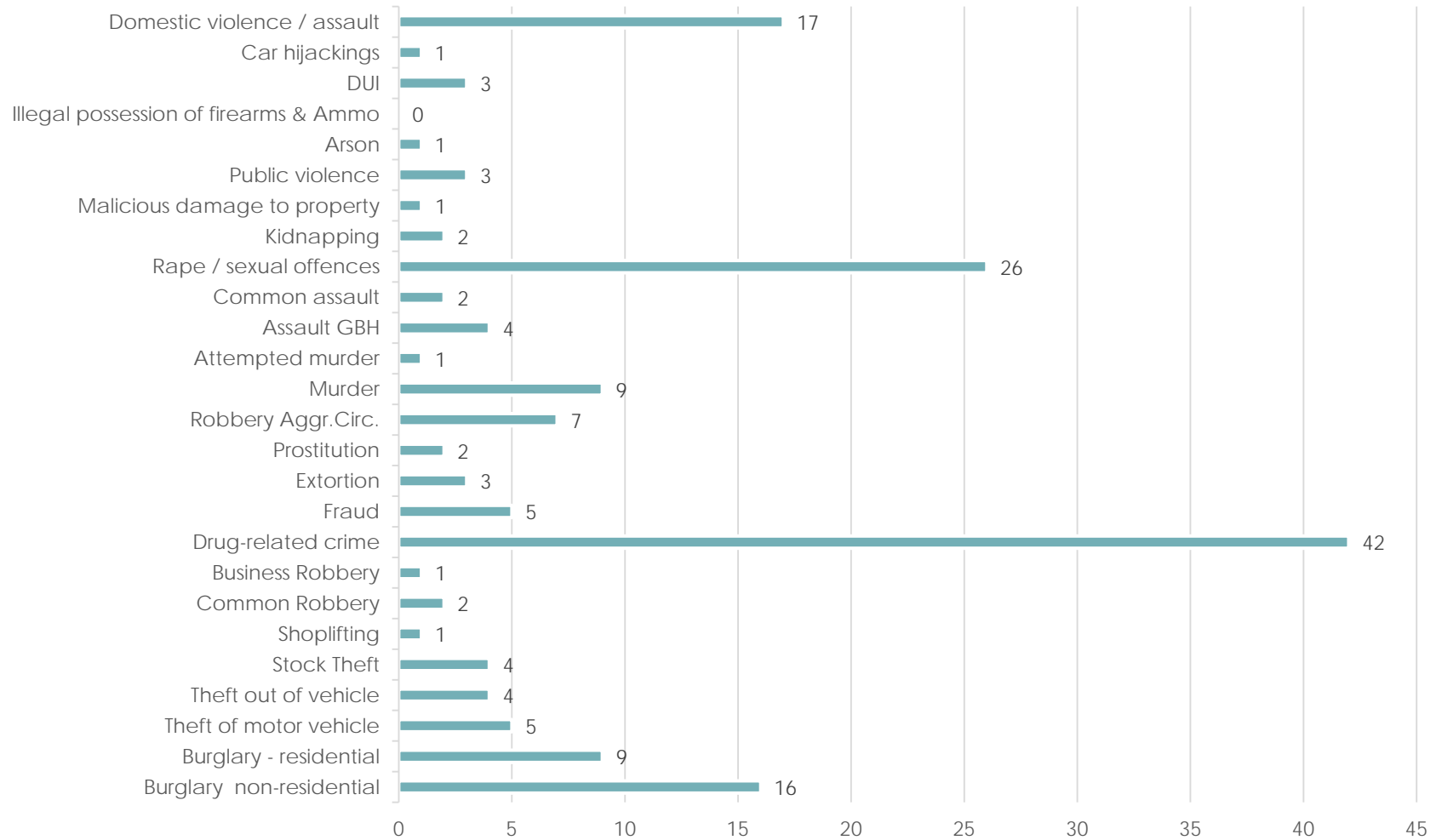
17. Based on your experience, indicate your top priority policing / safety needs in your local police station



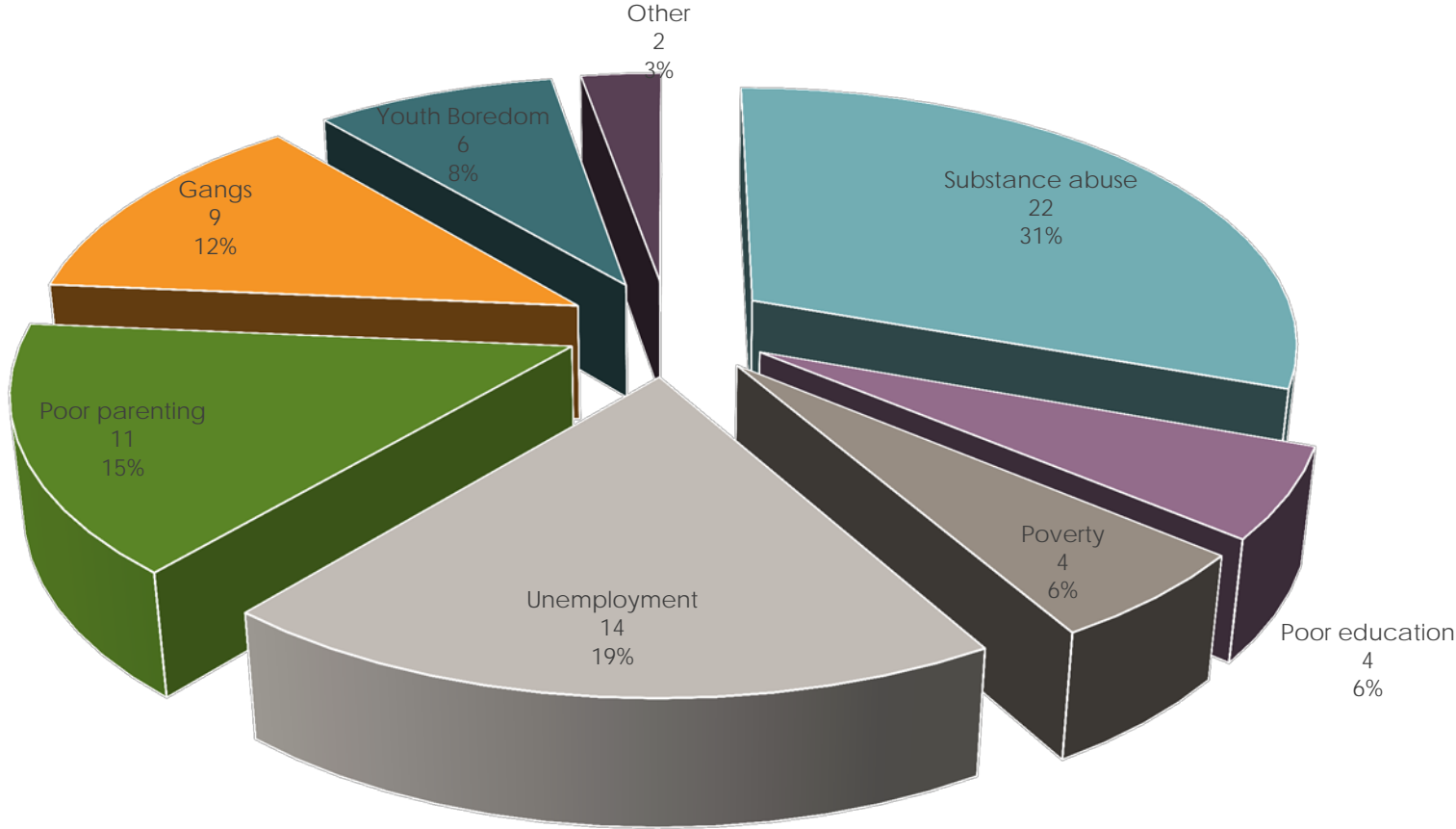
18. In your opinion, how would you rate the effectiveness of the witness protection programme?



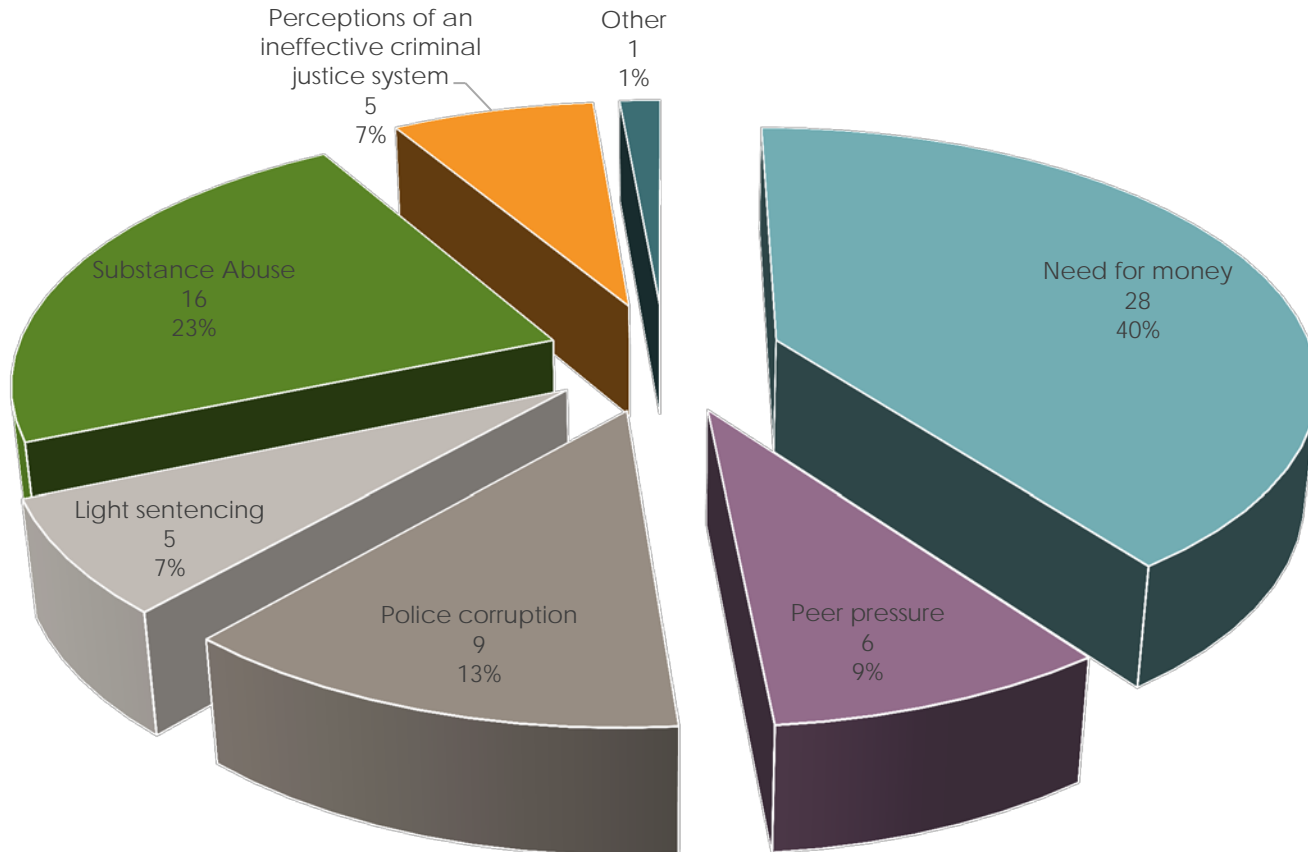
19. Please select the priority crimes which must be the focus of SAPS in your area:



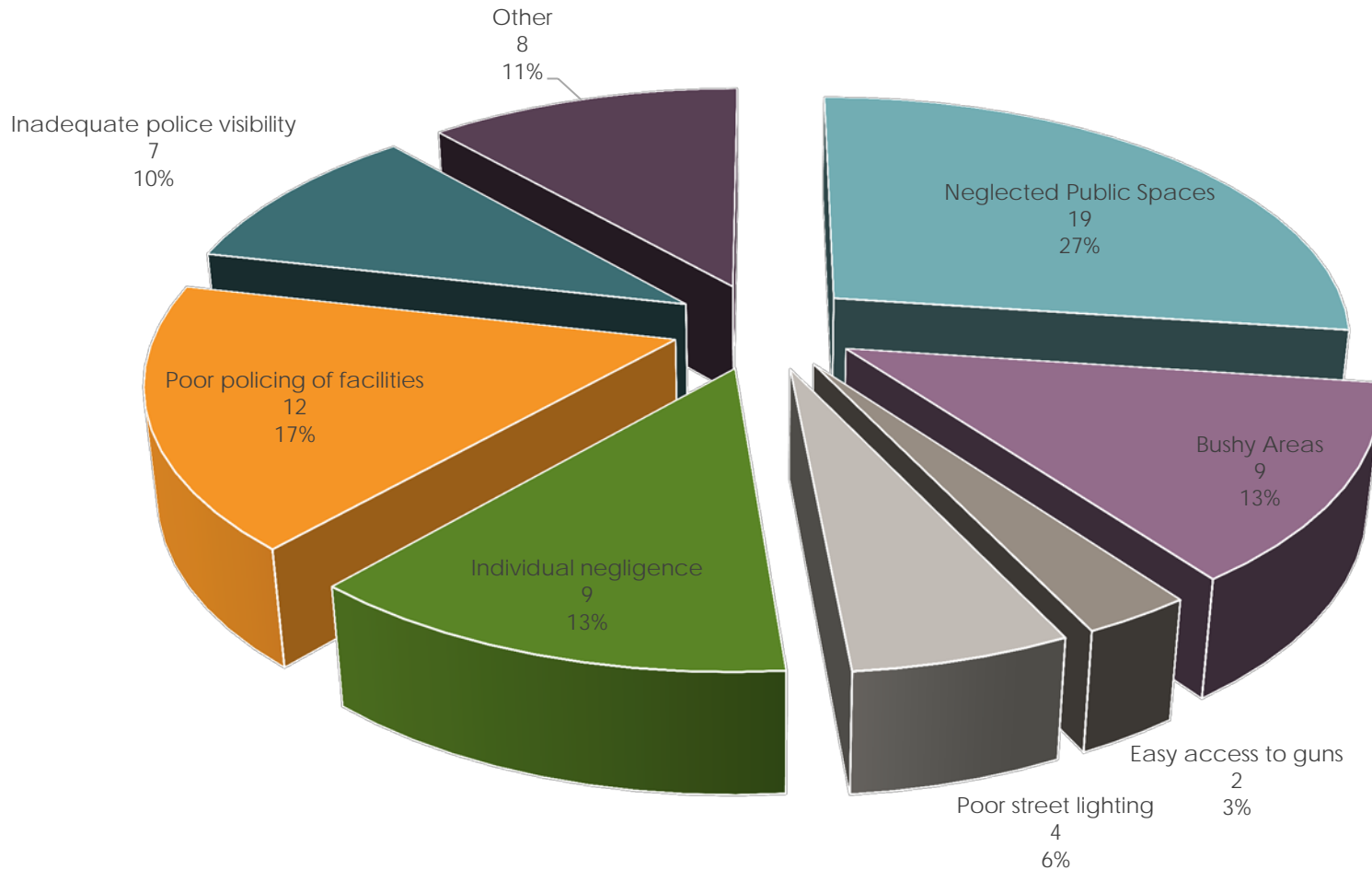
20. In your opinion, what is the main contributor of crime?



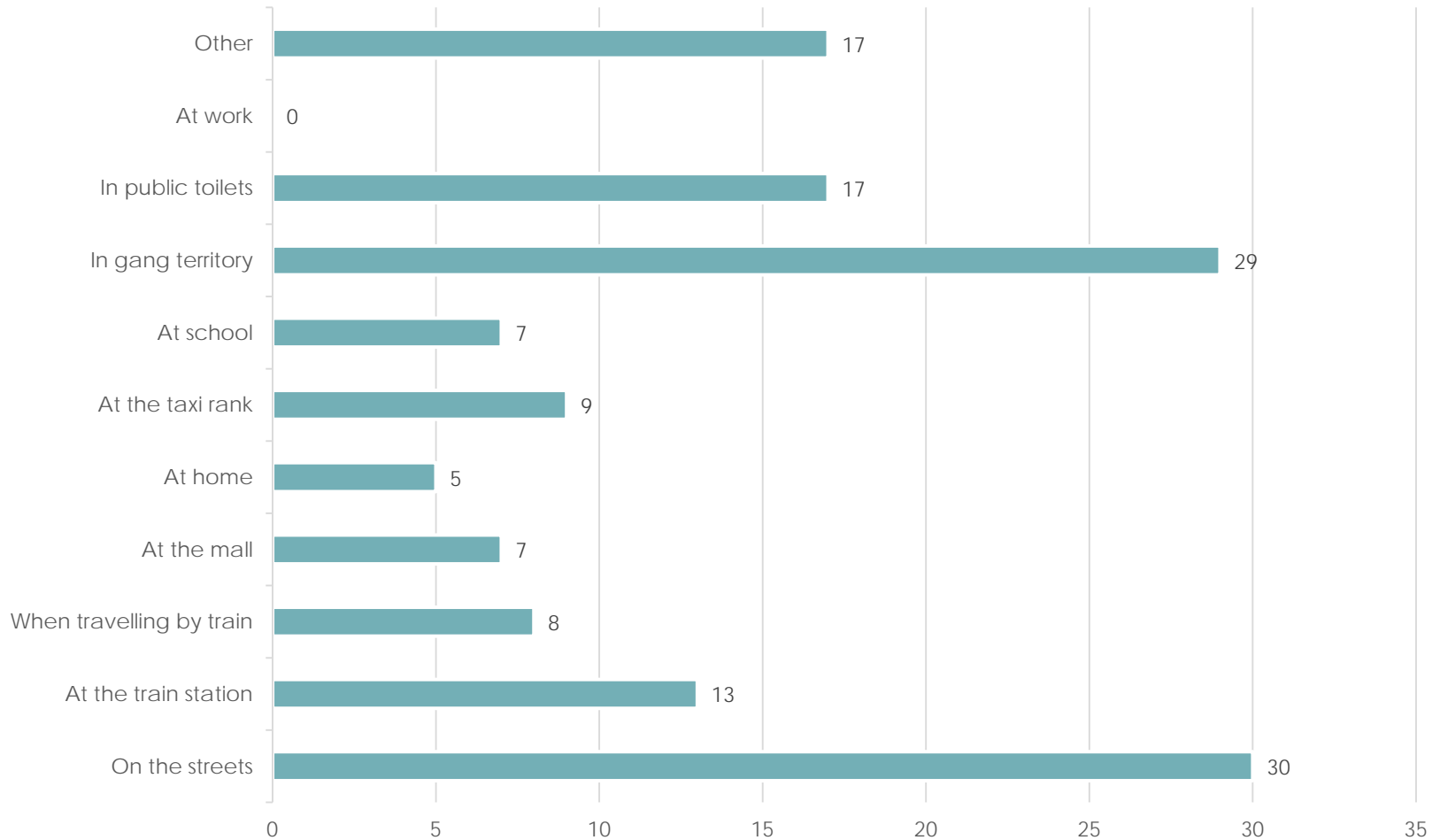
21. In your opinion, what is the main motivator of crime?



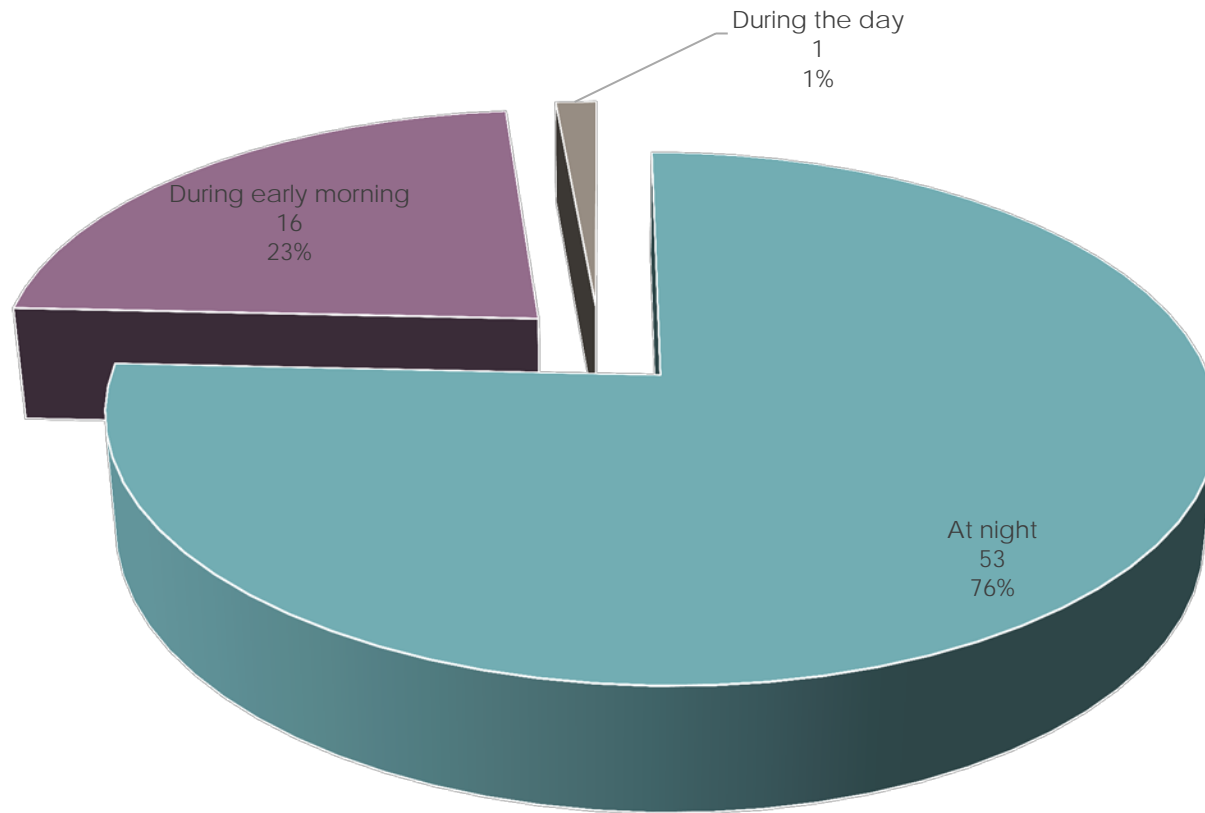
22. In your opinion, what is the main opportunity for crime in your area?



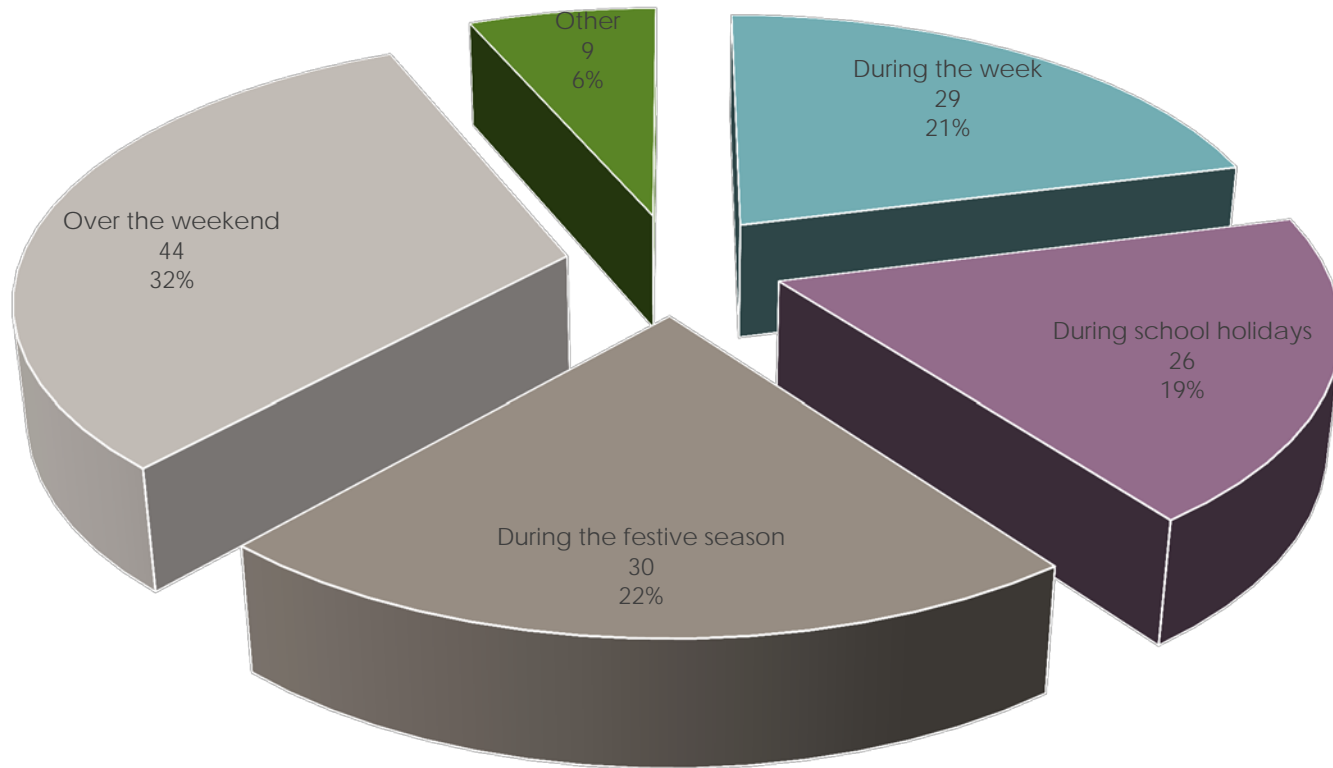
23. Identify the areas where you feel most unsafe:



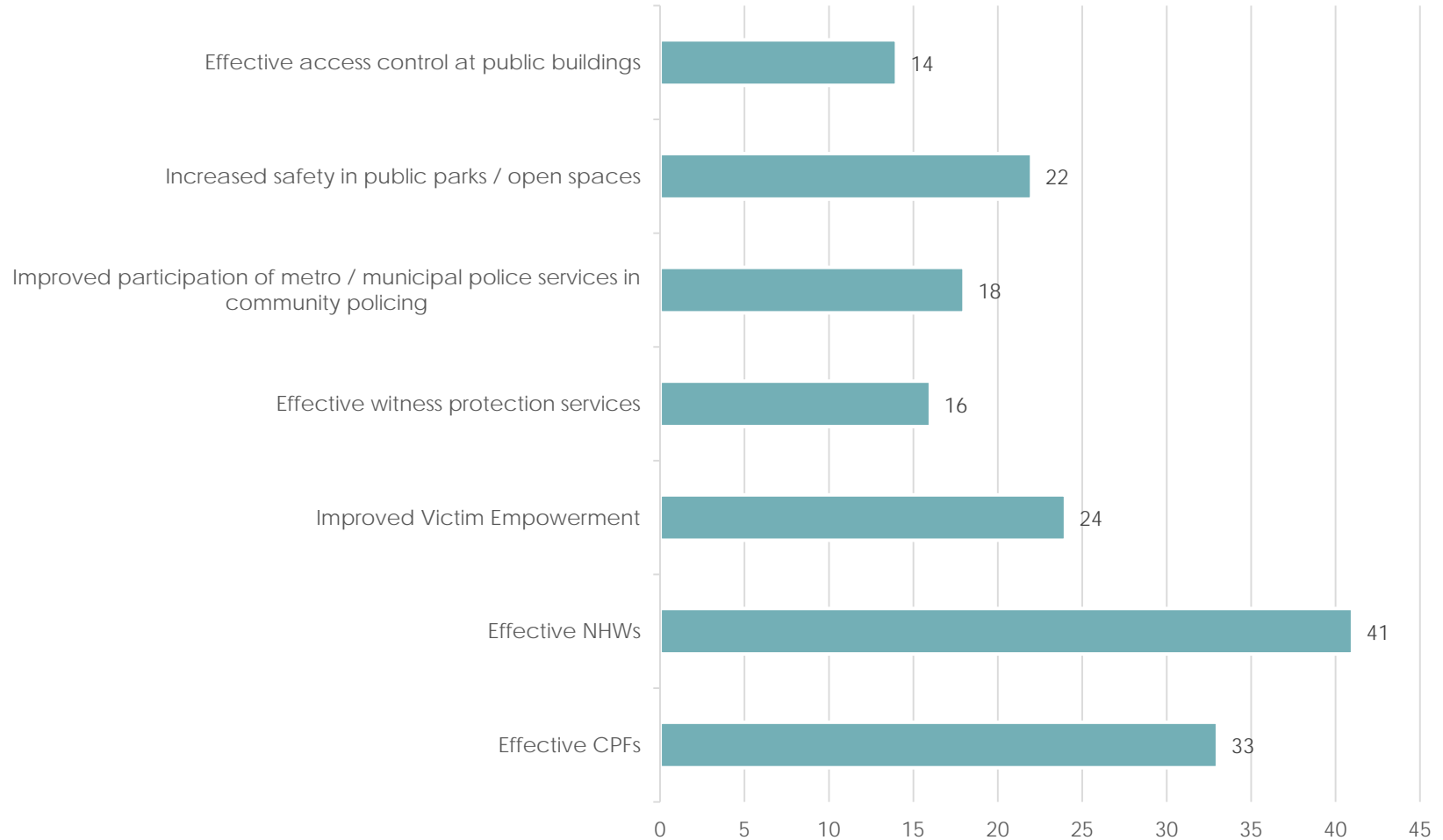
24. Identify the time you feel most unsafe in your area



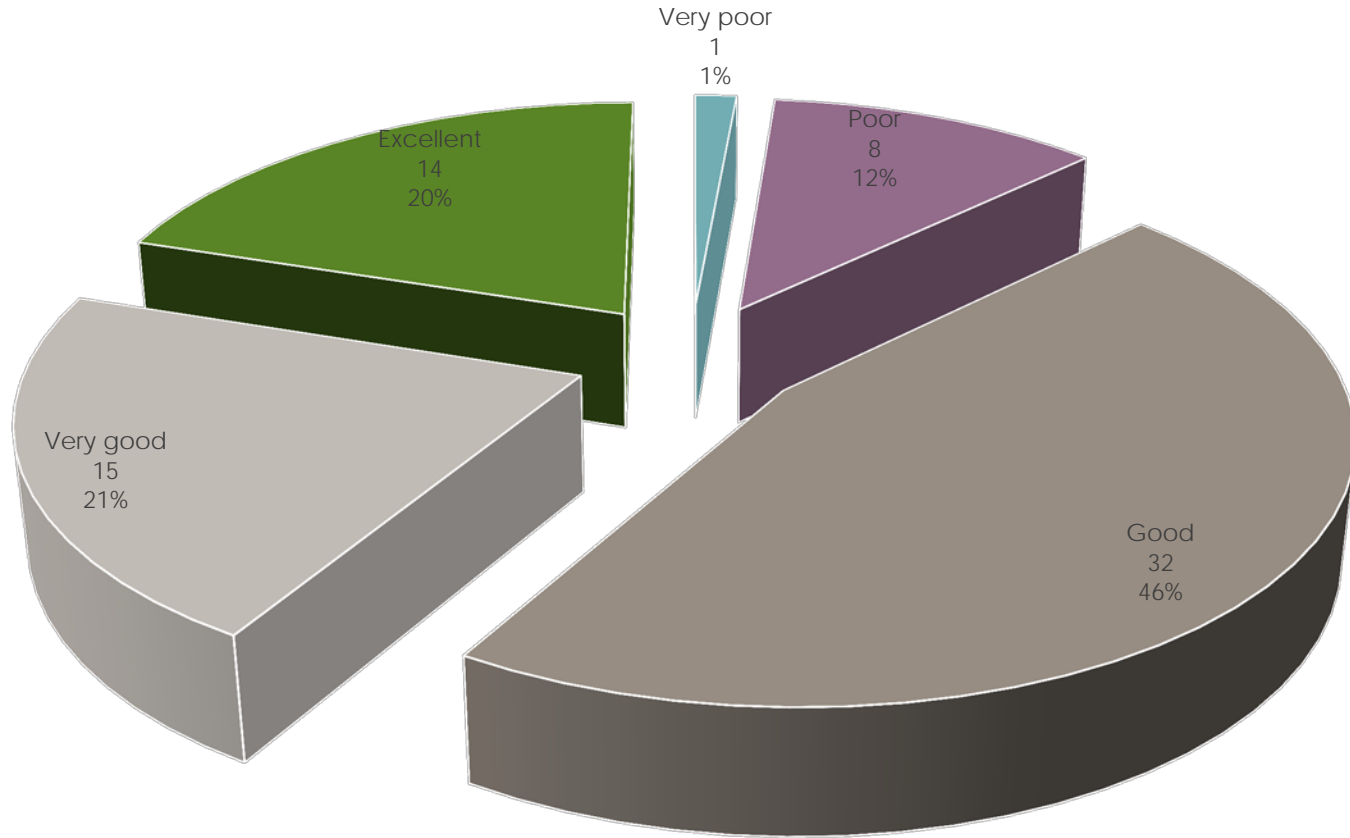
25. When would you like to see improved police visibility in your area?



26. Please select the 3 key safety needs in your opinion



27. How do you rate this process of determining the PNPs?



28. Do you feel this process afforded you an opportunity to contribute to determining the Policing Needs and Priorities for the Province?

