



**Western Cape
Government**

Community Safety

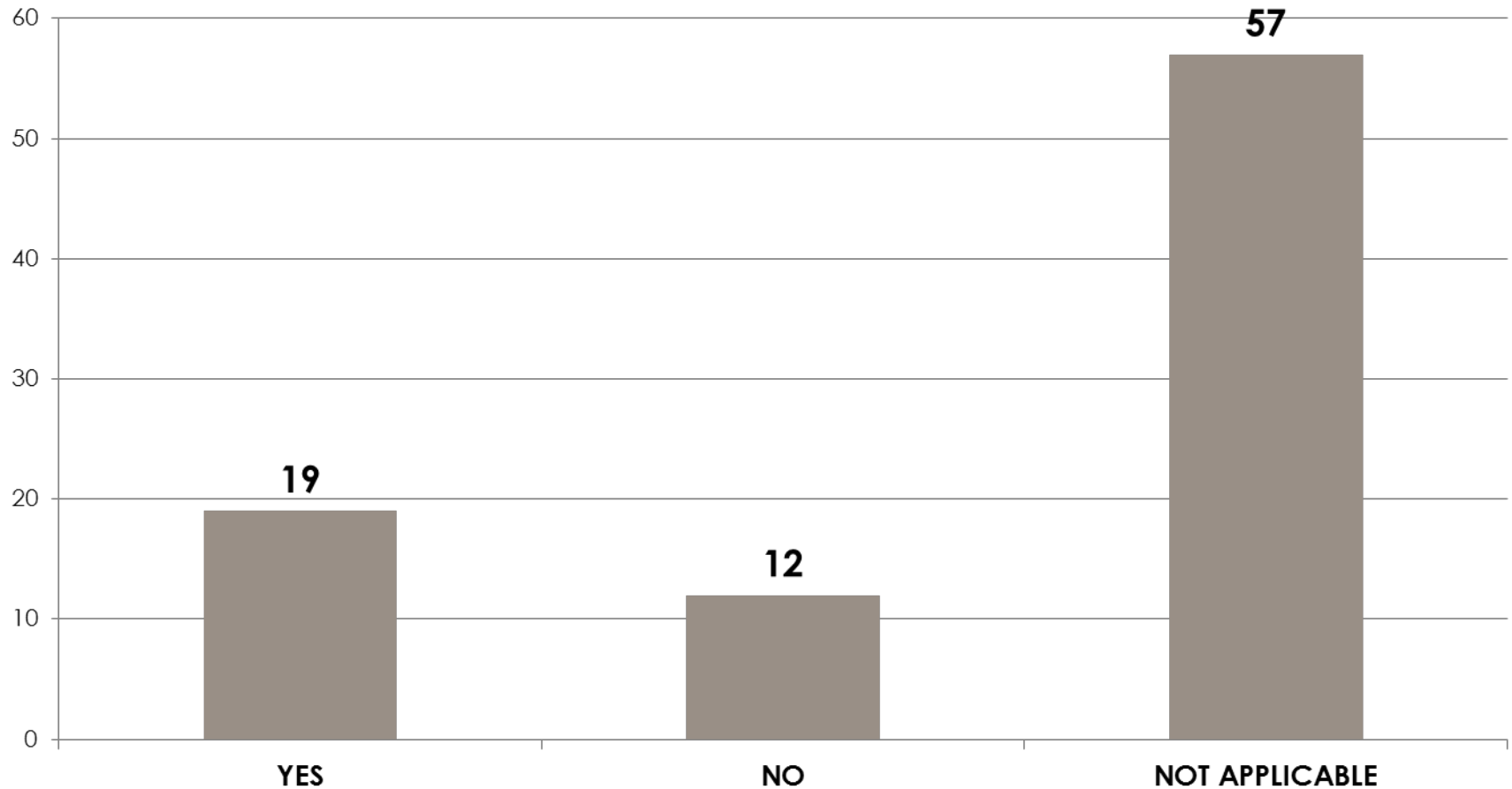
*Preliminary results of
Policing Needs and Priorities
Public Accountability Meeting*

WORCESTER CLUSTER: 26 JULY 2014

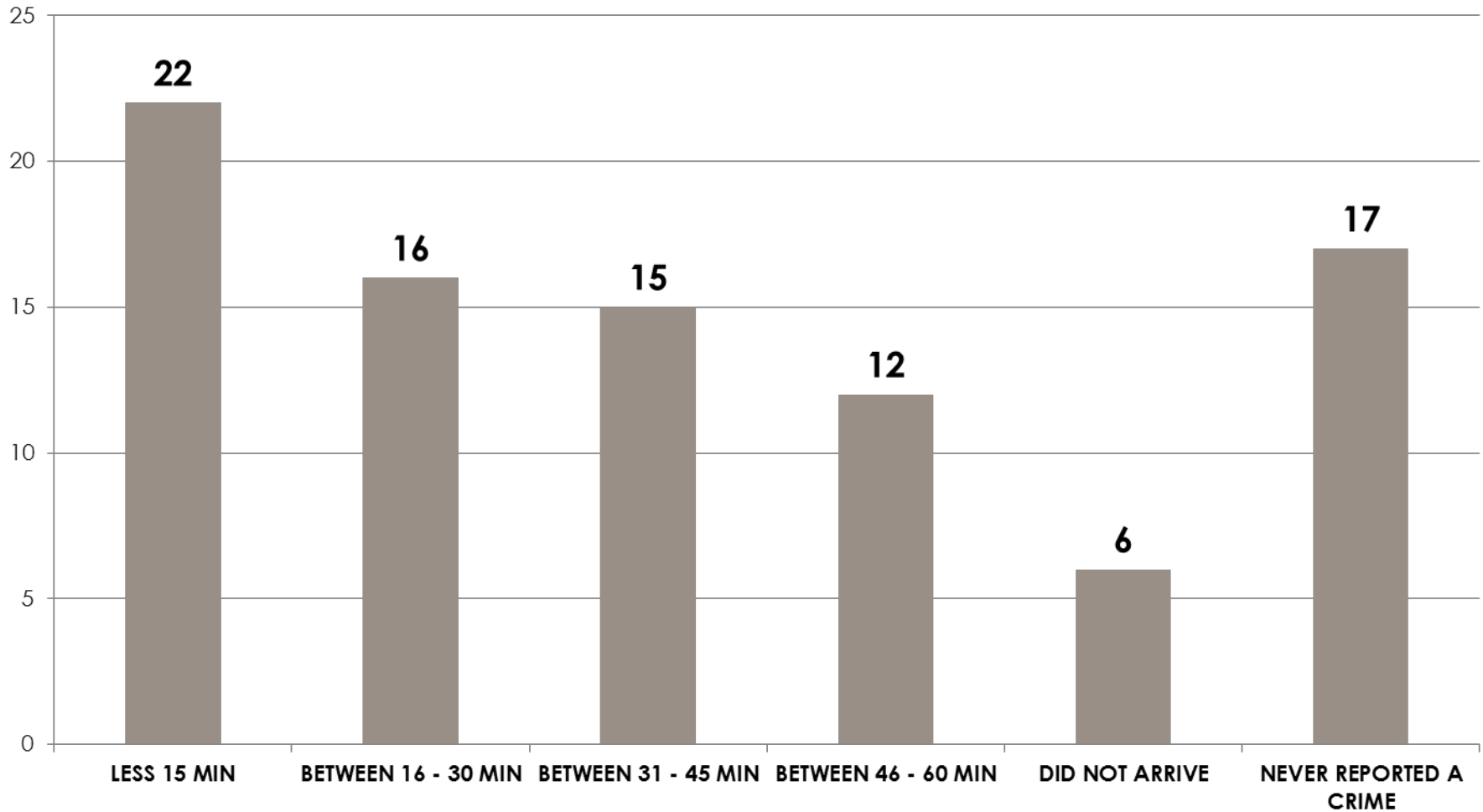
METHODOLOGY

- Data collection: Crowd sourcing technology
- Data collection tool: Closed-ended questionnaire
- Number of respondents: 88
- Number of stations participated: 13 police stations within Worcester Cluster namely Worcester, De Doorns, Rawsonville, Laingsburg, Touws River, Robertson, Montagu, McGregor, Bonnievale, Ashton, Swellendam, Barrydale, Suurbraak
- First level analysis: Frequency intervals
- Demographic data excluded

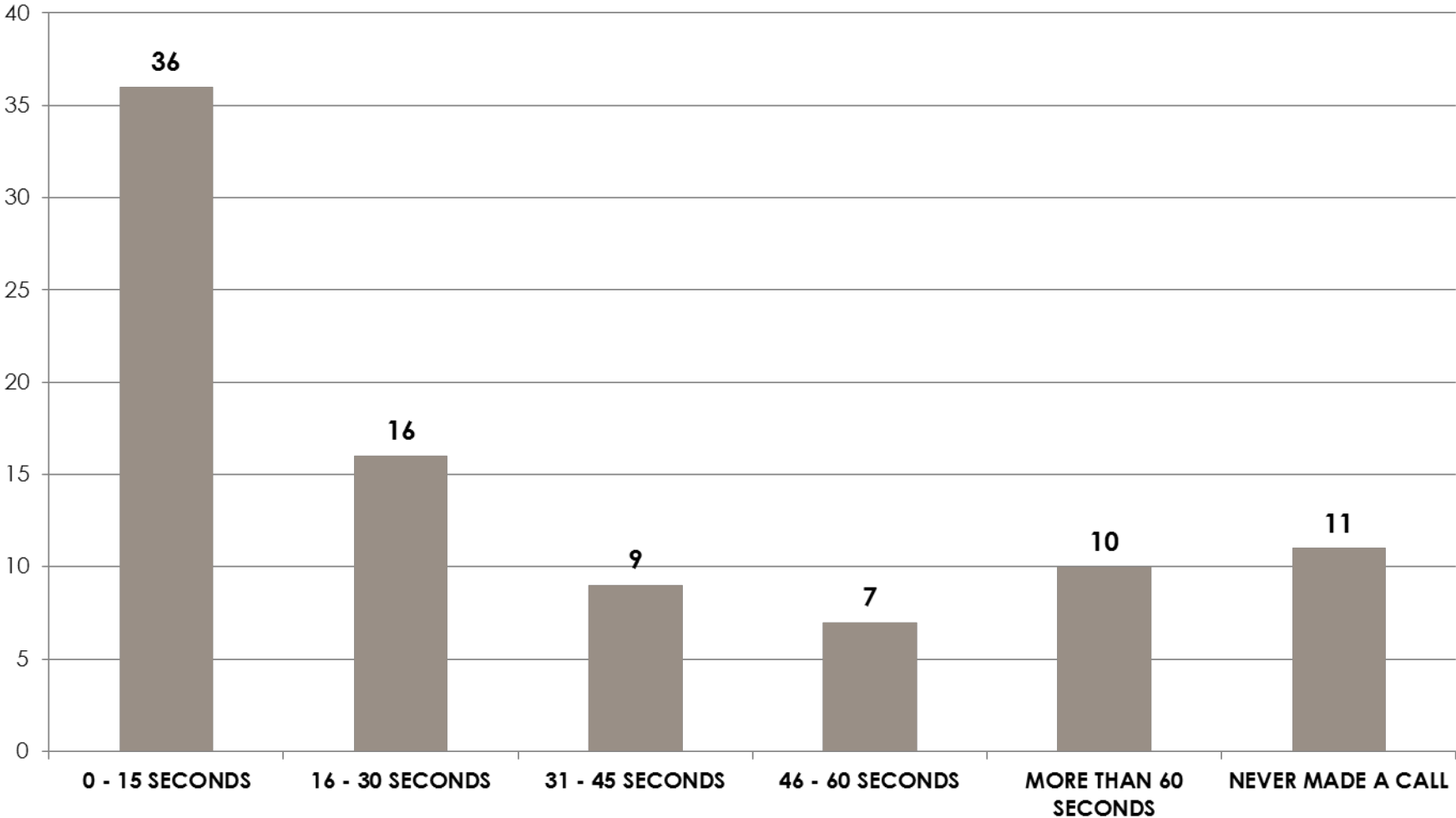
IF YOU WERE A VICTIM OF CRIME IN THE LAST 12 MONTHS, DID YOU REPORT IT TO THE POLICE?



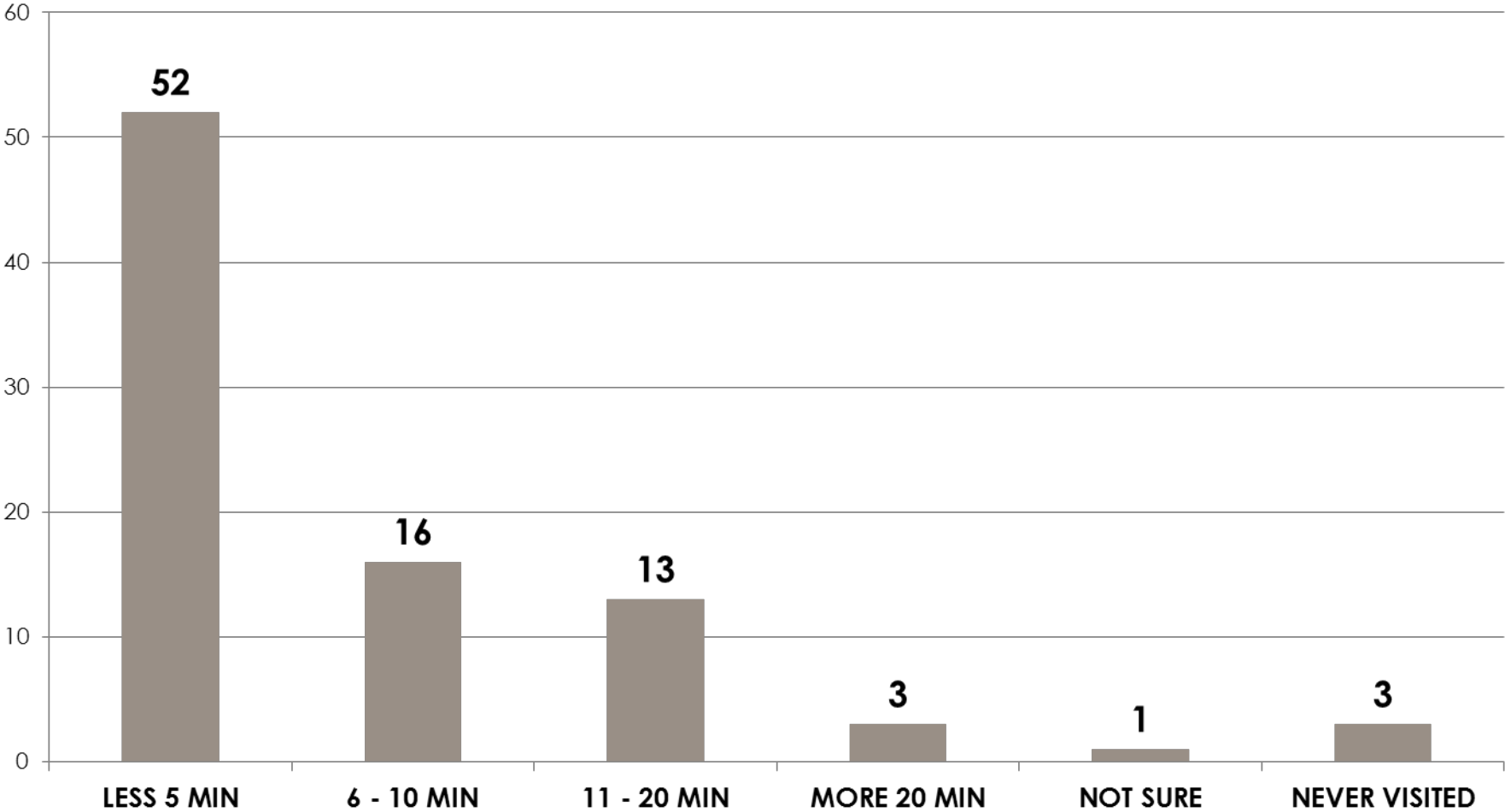
WHEN YOU REPORTED A CRIME TO SAPS, THEY ARRIVED AT THE CRIME SCENE ON AVERAGE



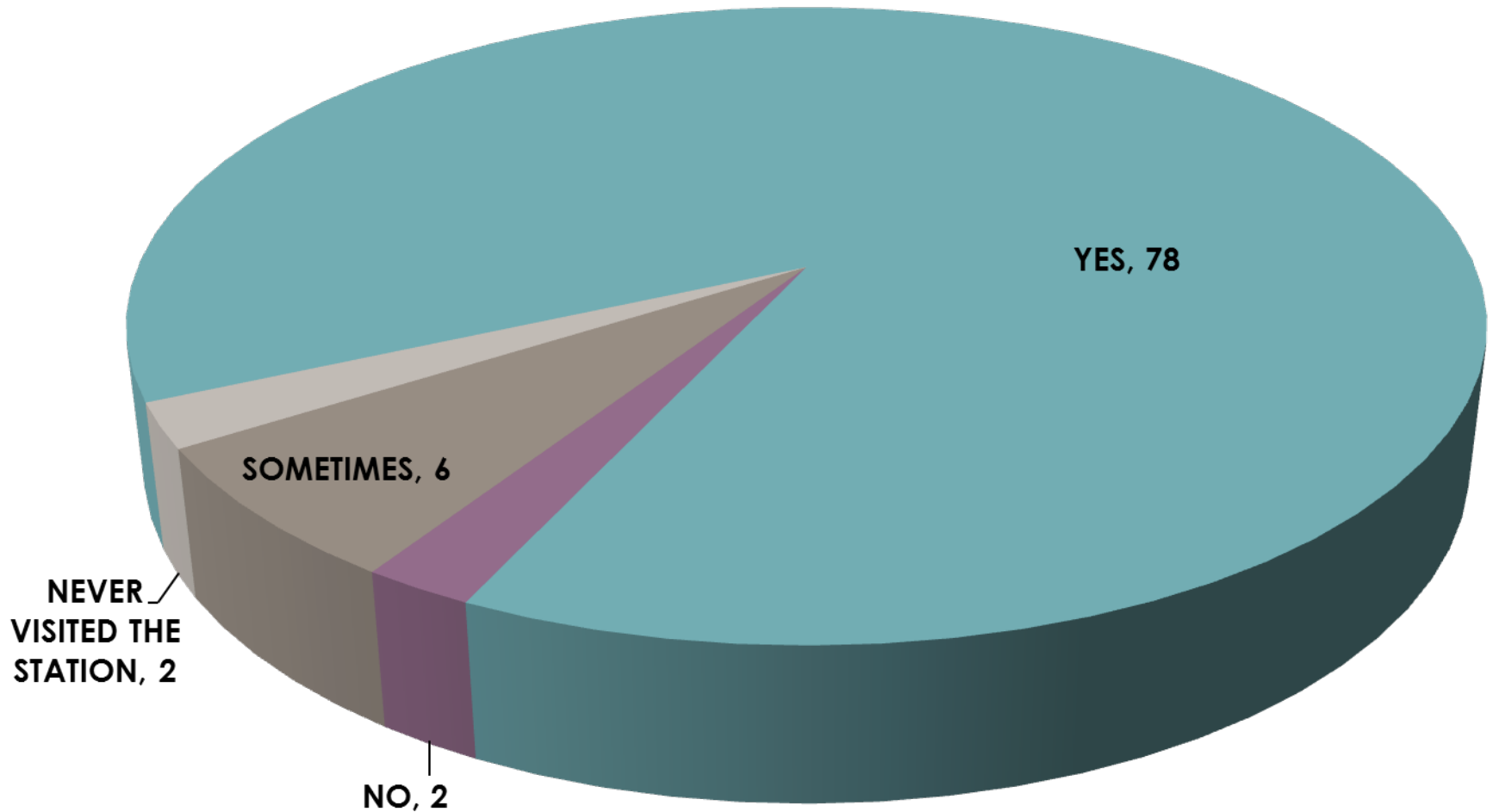
WHEN YOU PHONED THE POLICE STATION, HOW LONG ON AVERAGE DID IT TAKE FOR YOUR CALL TO BE ANSWERED?



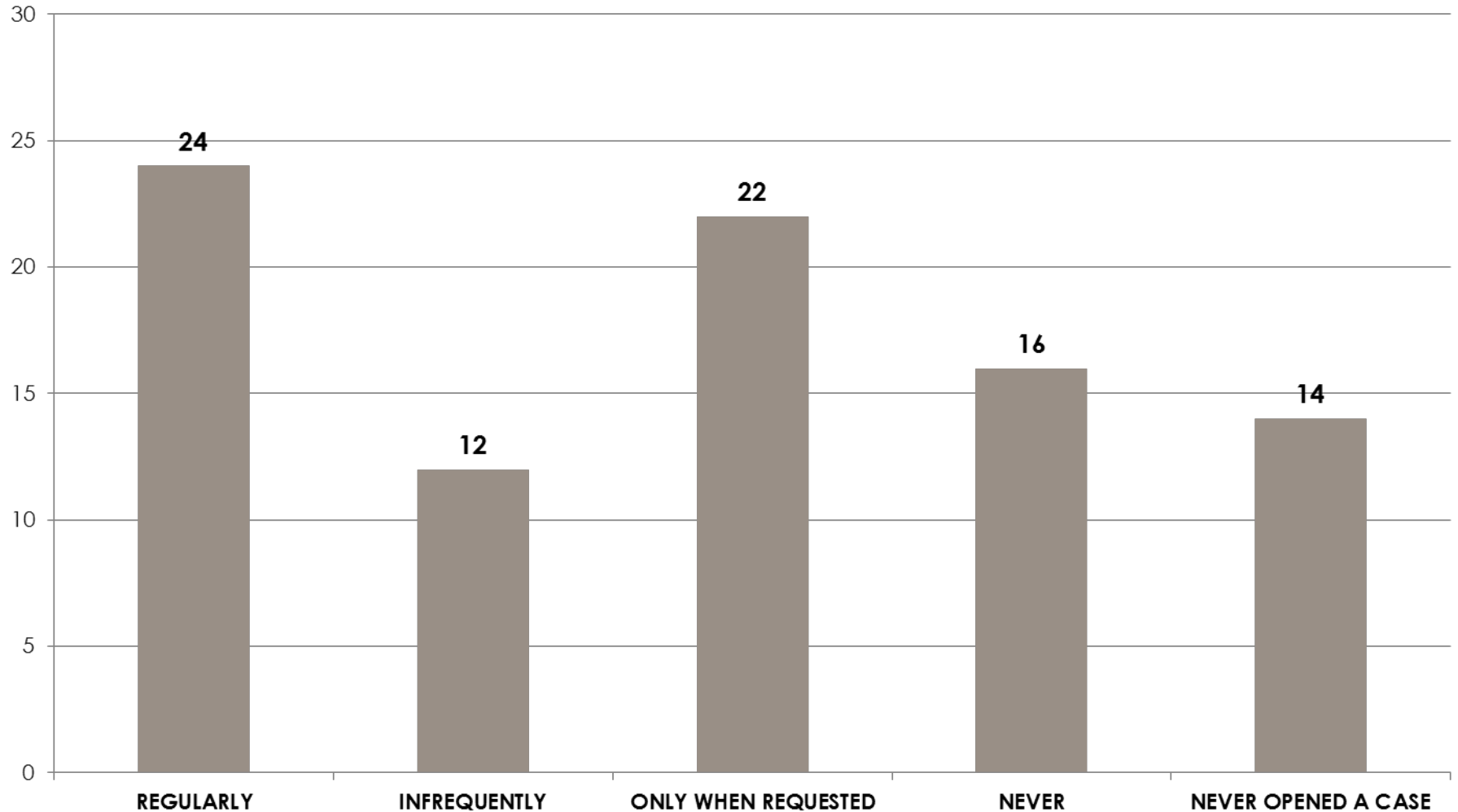
ON AVERAGE, HOW LONG DO YOU HAVE TO WAIT BEFORE YOU ARE ATTENDED TO AT THE LOCAL POLICE STATION?



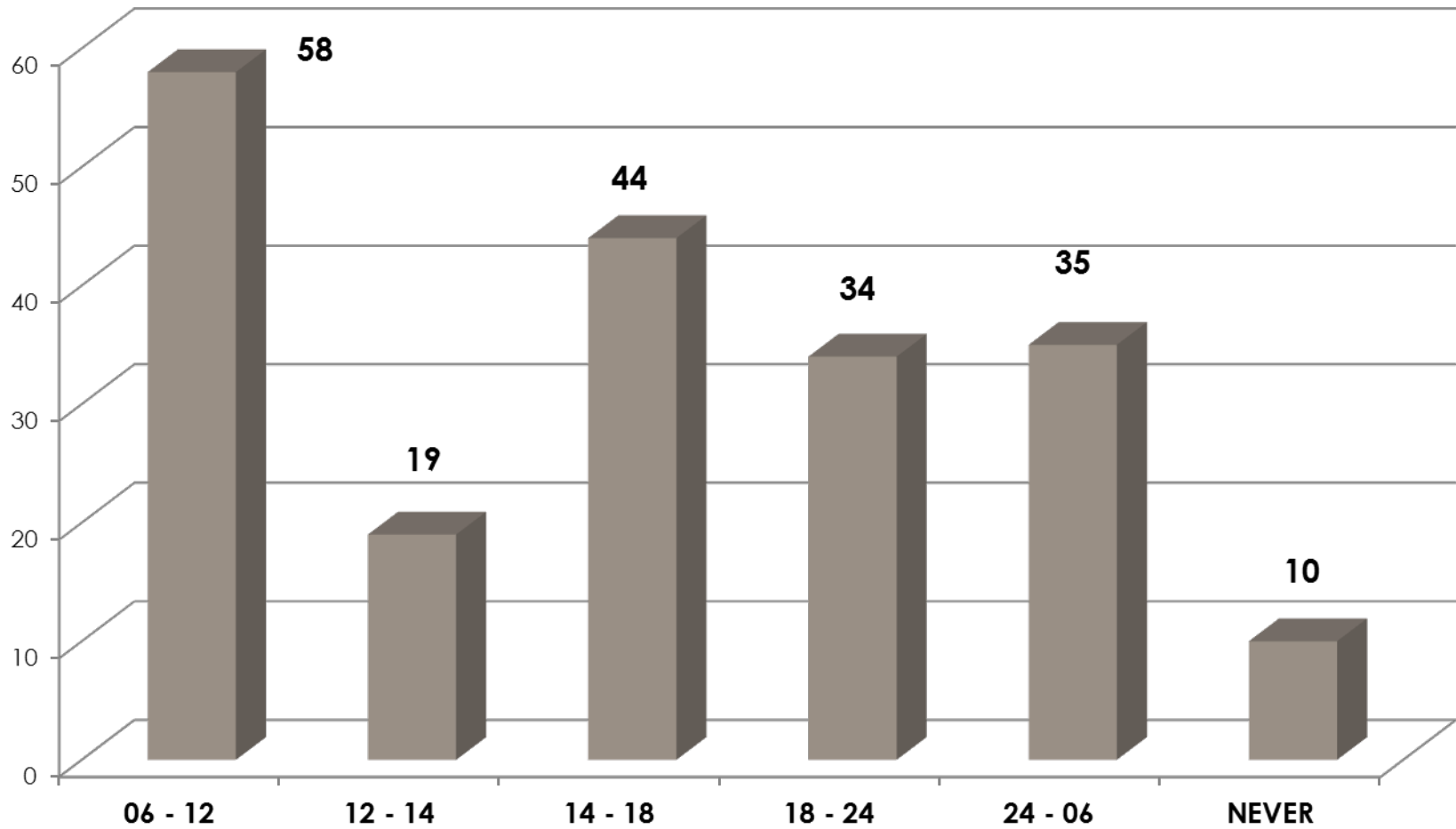
THE LAST TIME YOU VISITED YOUR LOCAL POLICE STATION, WERE YOU SERVED IN ONE OF THE OFFICIAL LANGUAGES OF THE PROVINCE



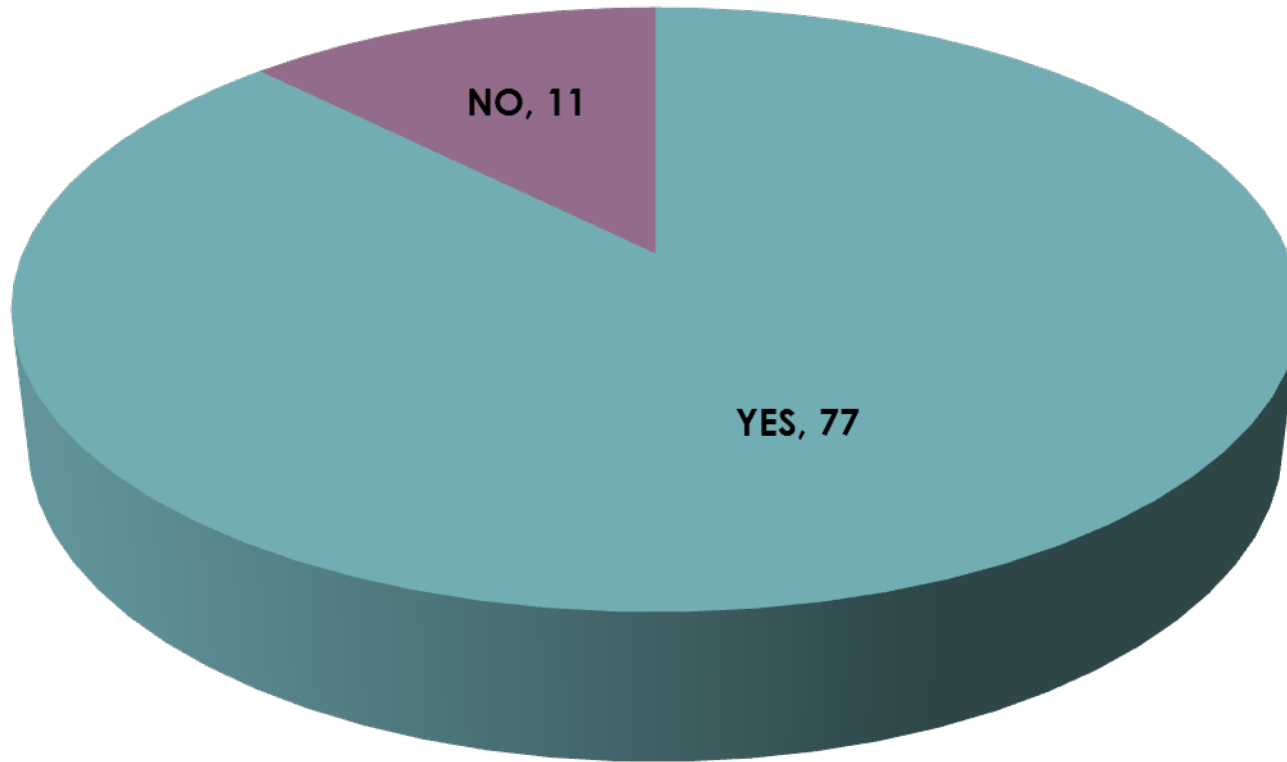
HOW OFTEN ON AVERAGE DID THE POLICE PROVIDE YOU WITH PROGRESS REPORTS ON THEIR INVESTIGATION?



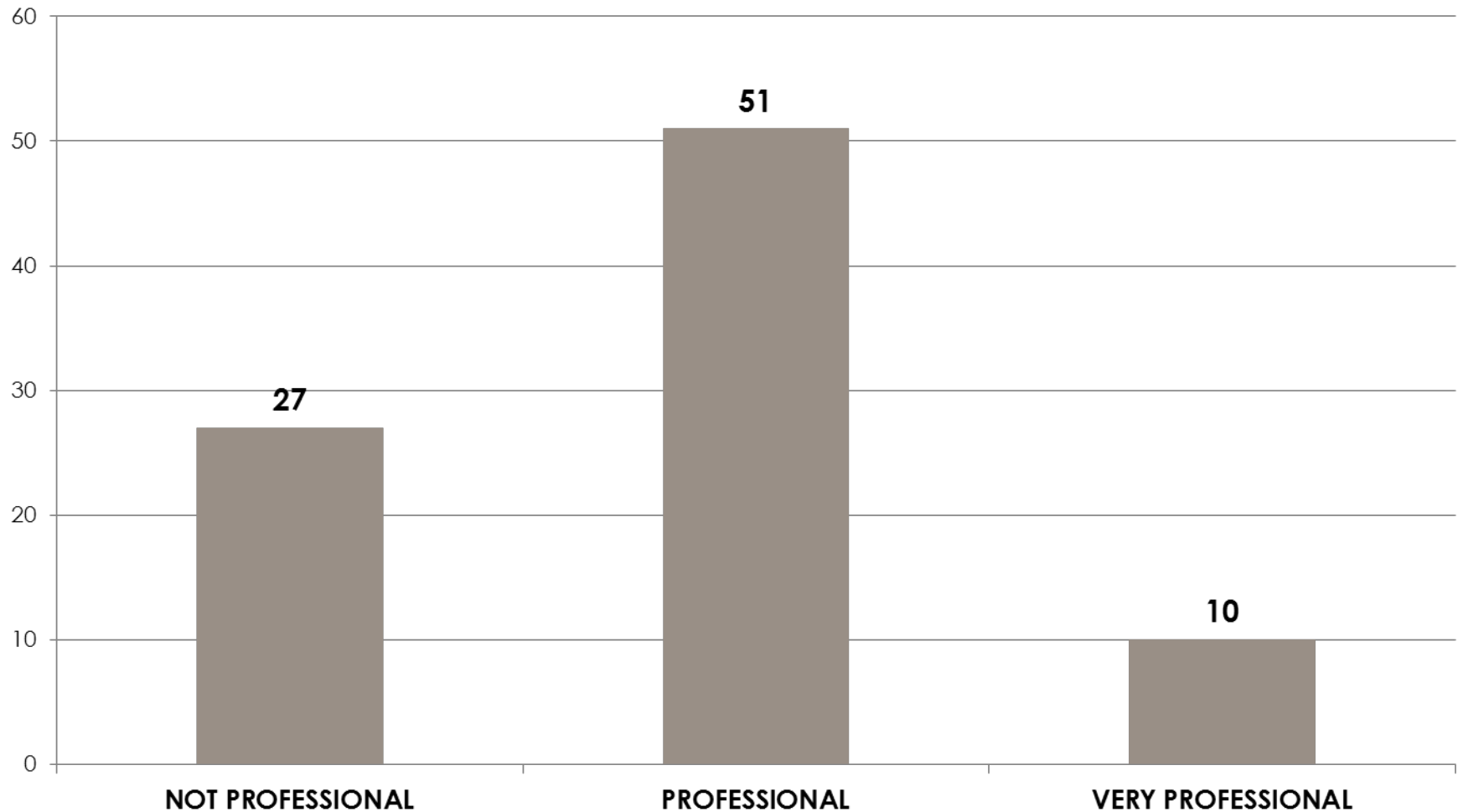
DURING THE LAST WEEK, WHEN DID YOU SEE SAPS ATROLLING YOUR AREA?



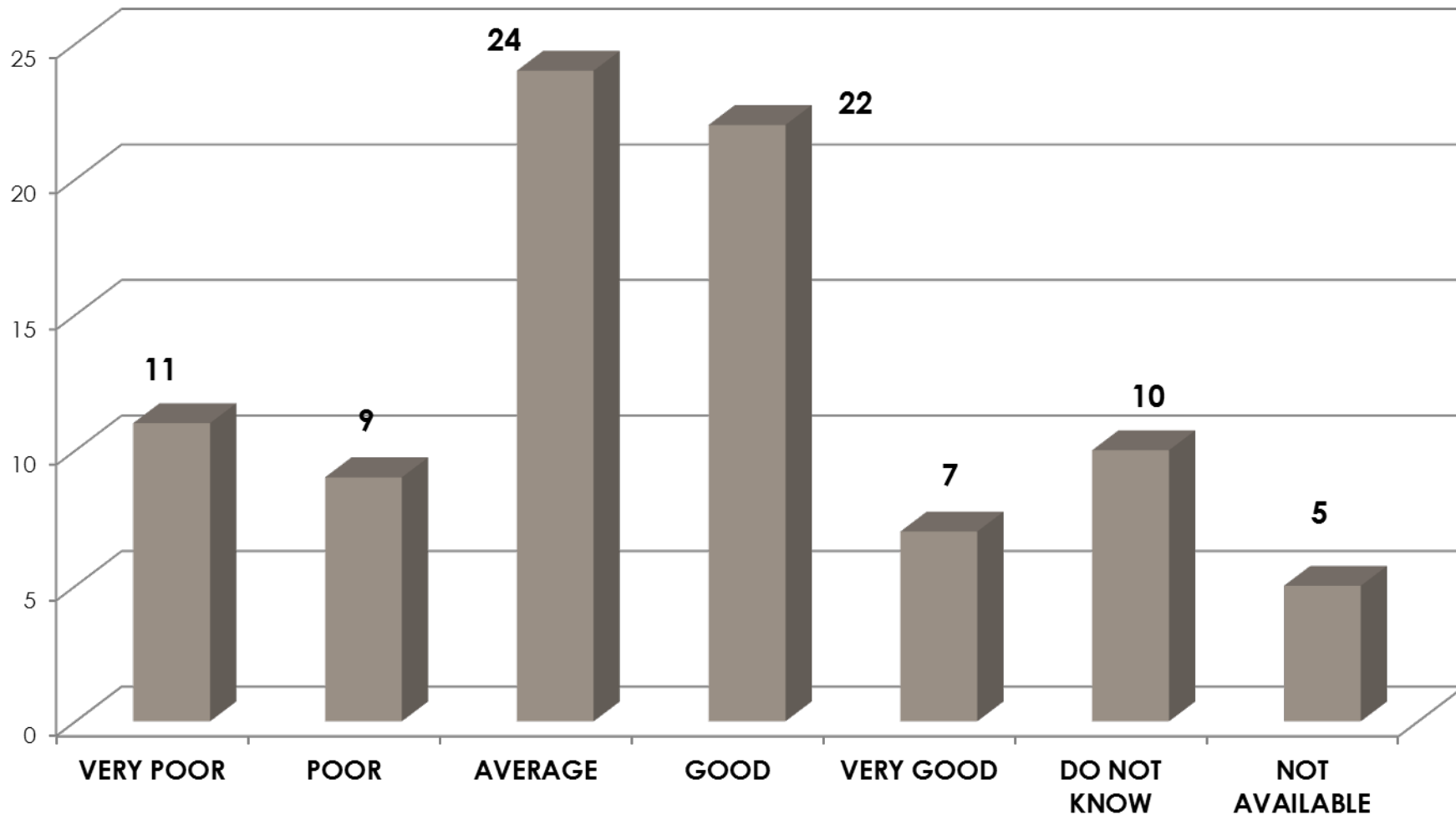
DO YOU KNOW WHO YOUR LOCAL POLICE STATION COMMANDER IS?



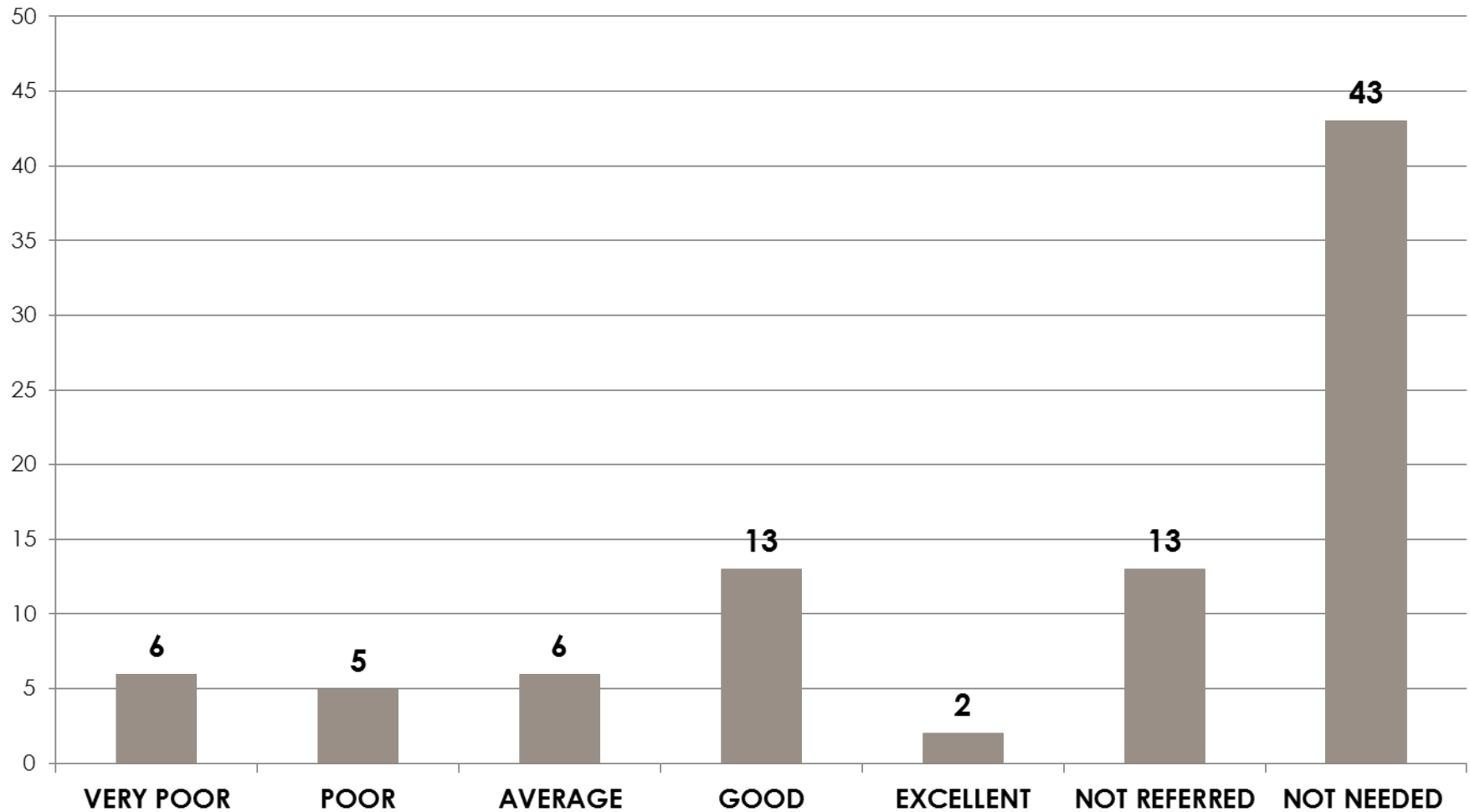
IN YOUR VIEW, HOW PROFESSIONAL ARE THE POLICE IN YOUR AREA?



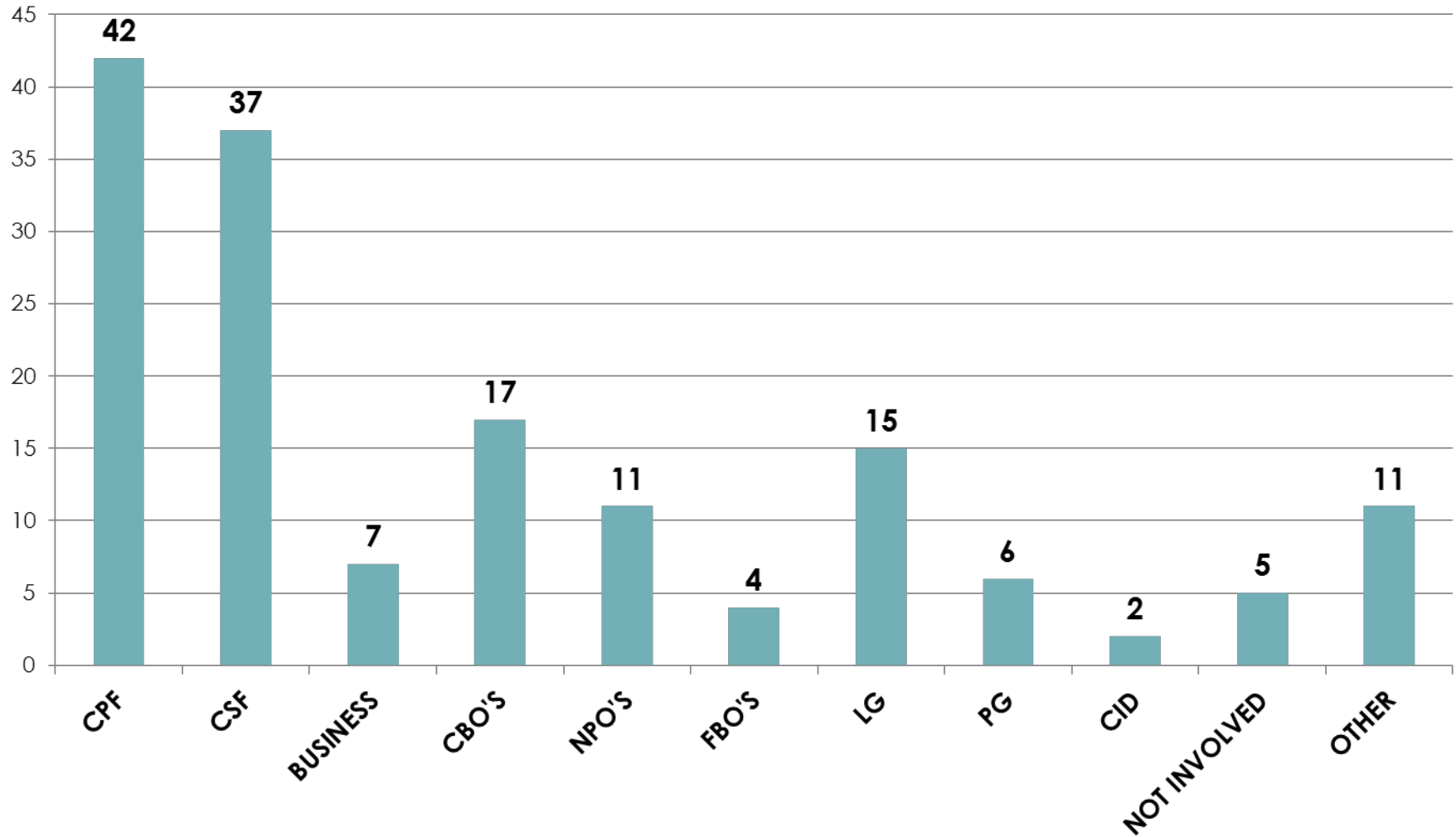
IN YOUR OPINION, HOW PROFESSIONAL IS THE PROVISION OF COUNSELLING SERVICES AT YOUR LOCAL POLICE STATION?



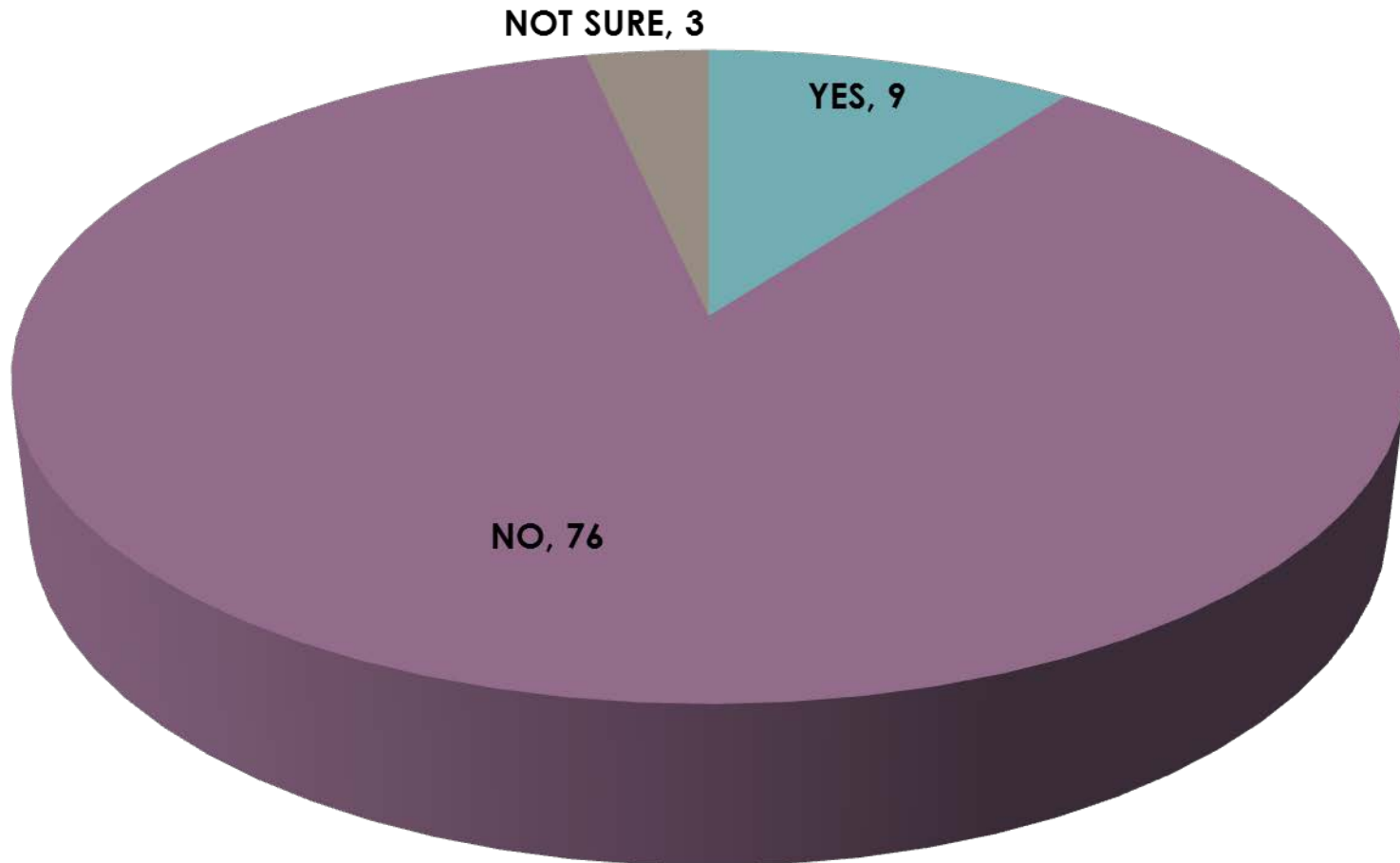
IF YOU HAVE EVER RECEIVED COUNSELLING SERVICES, HOW PROFESSIONALLY WAS YOUR REFERRAL HANDLED?



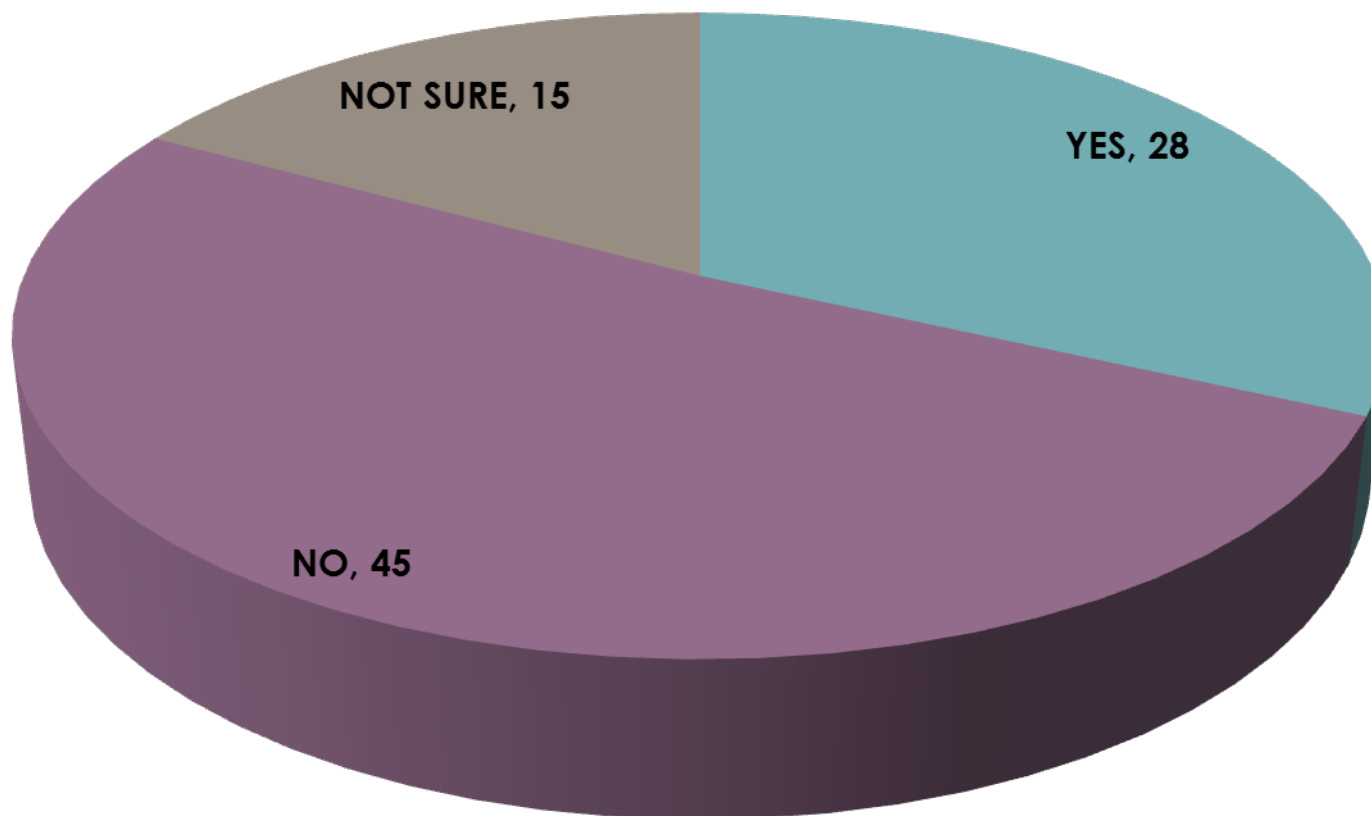
IF YOU ARE INVOLVED IN PARTNERSHIPS AGAINST CRIME, INDICATE THE FORMATIONS/STRUCTURES YOU ARE MOST ACTIVELY INVOLVED IN



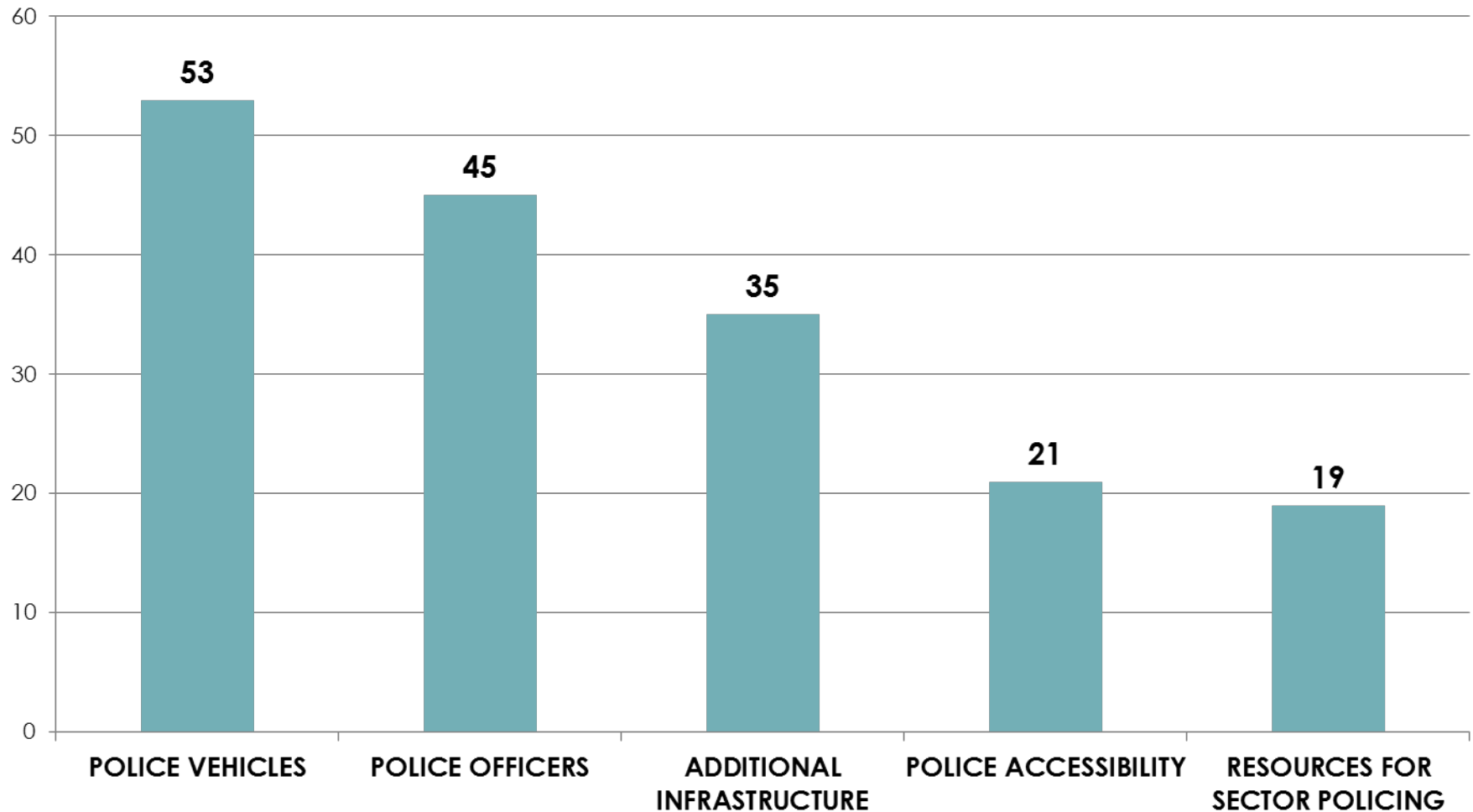
Do you think there are enough police resources (e.g. police officers, equipment etc.) for your community?



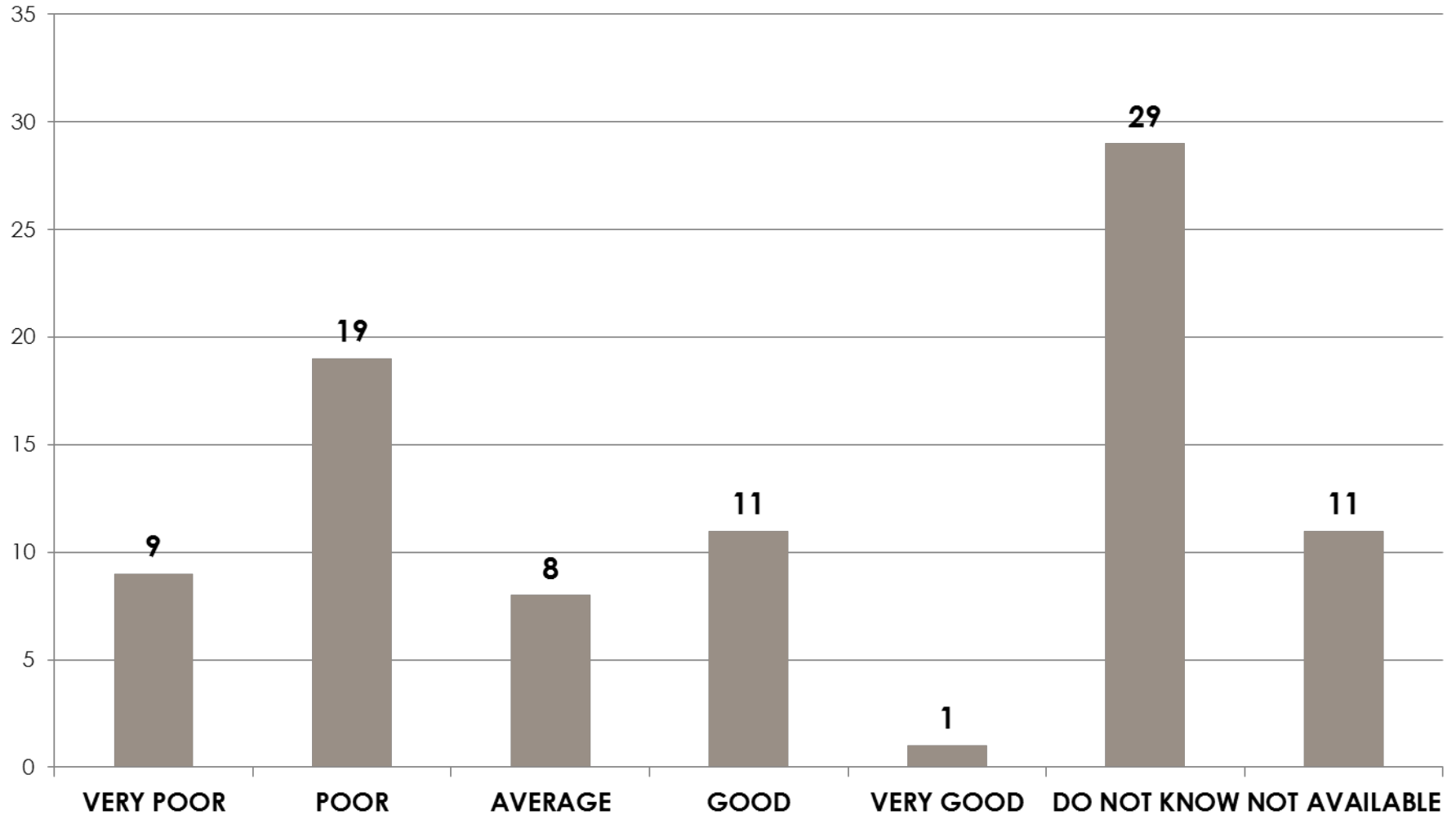
DO YOU THINK THAT POLICE RESOURCES ARE BEING UTILIZED EFFECTIVELY / OPTIMALLY AT YOUR LOCAL STATION?



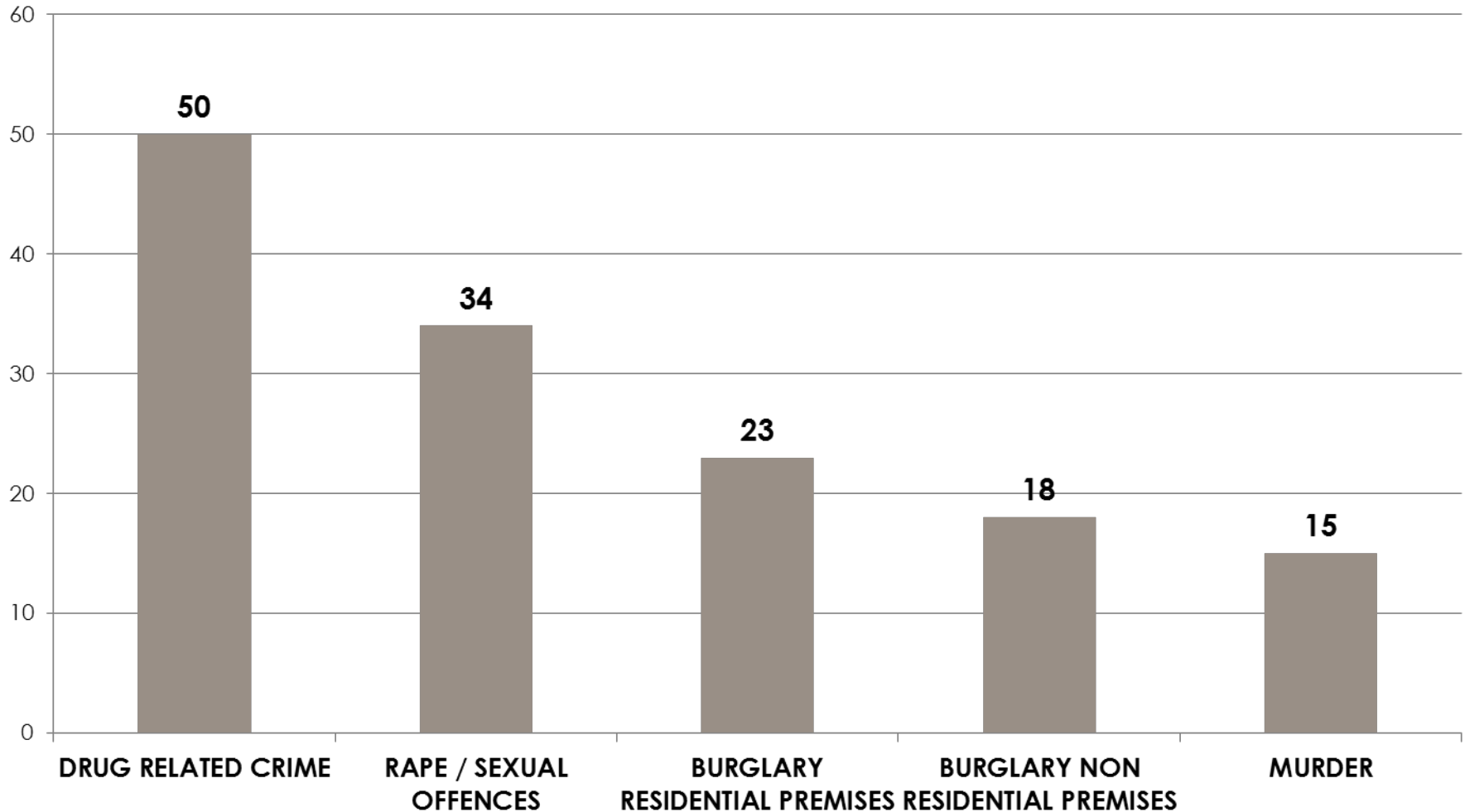
BASED ON YOUR EXPERIENCE, INDICATE YOUR TOP PRIORITY POLICING / SAFETY NEEDS IN YOUR LOCAL POLICE STATION?



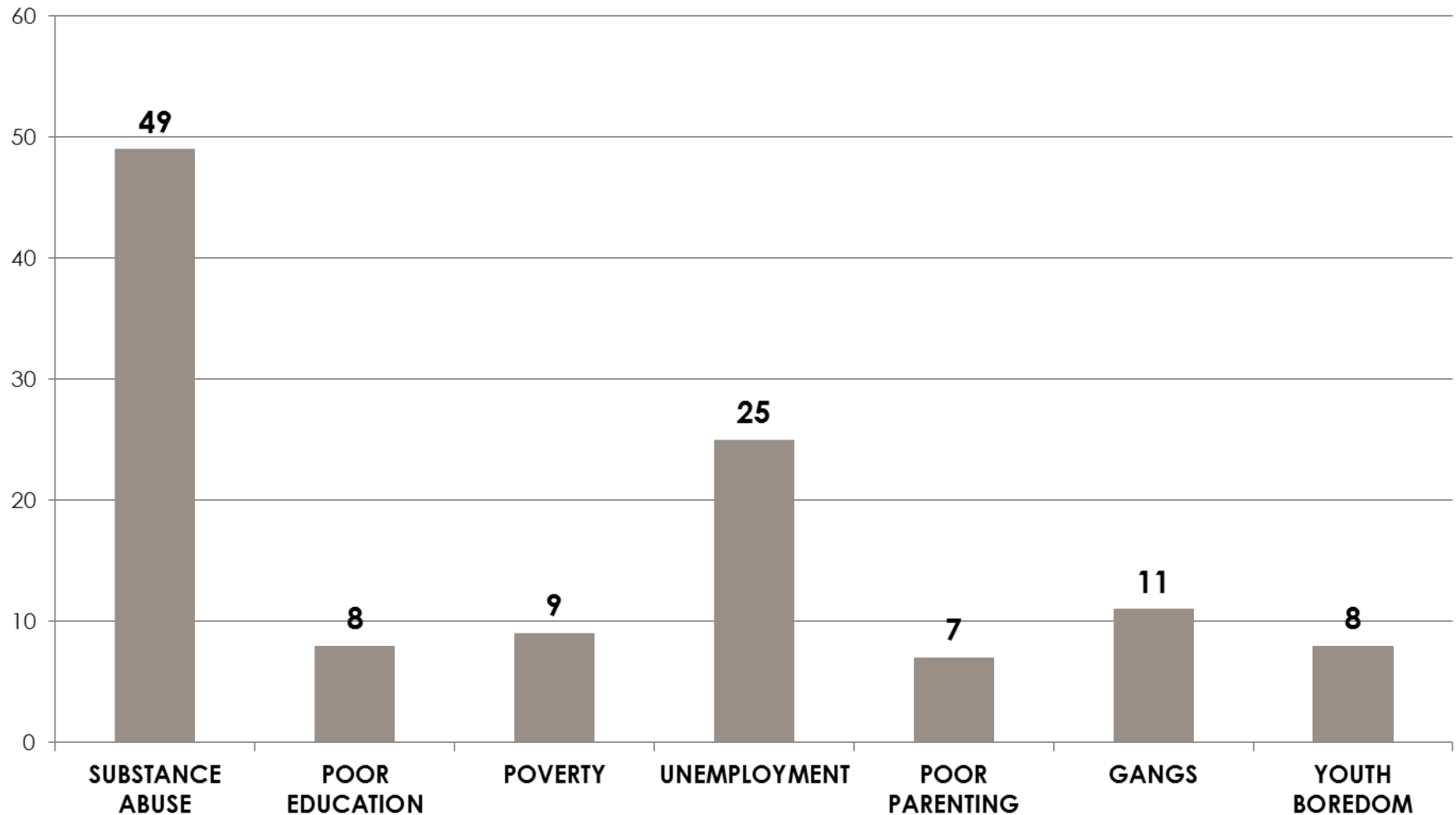
IN YOUR OPINION, HOW WOULD YOU RATE THE EFFECTIVENESS OF THE WITNESS PROTECTION PROGRAMME?



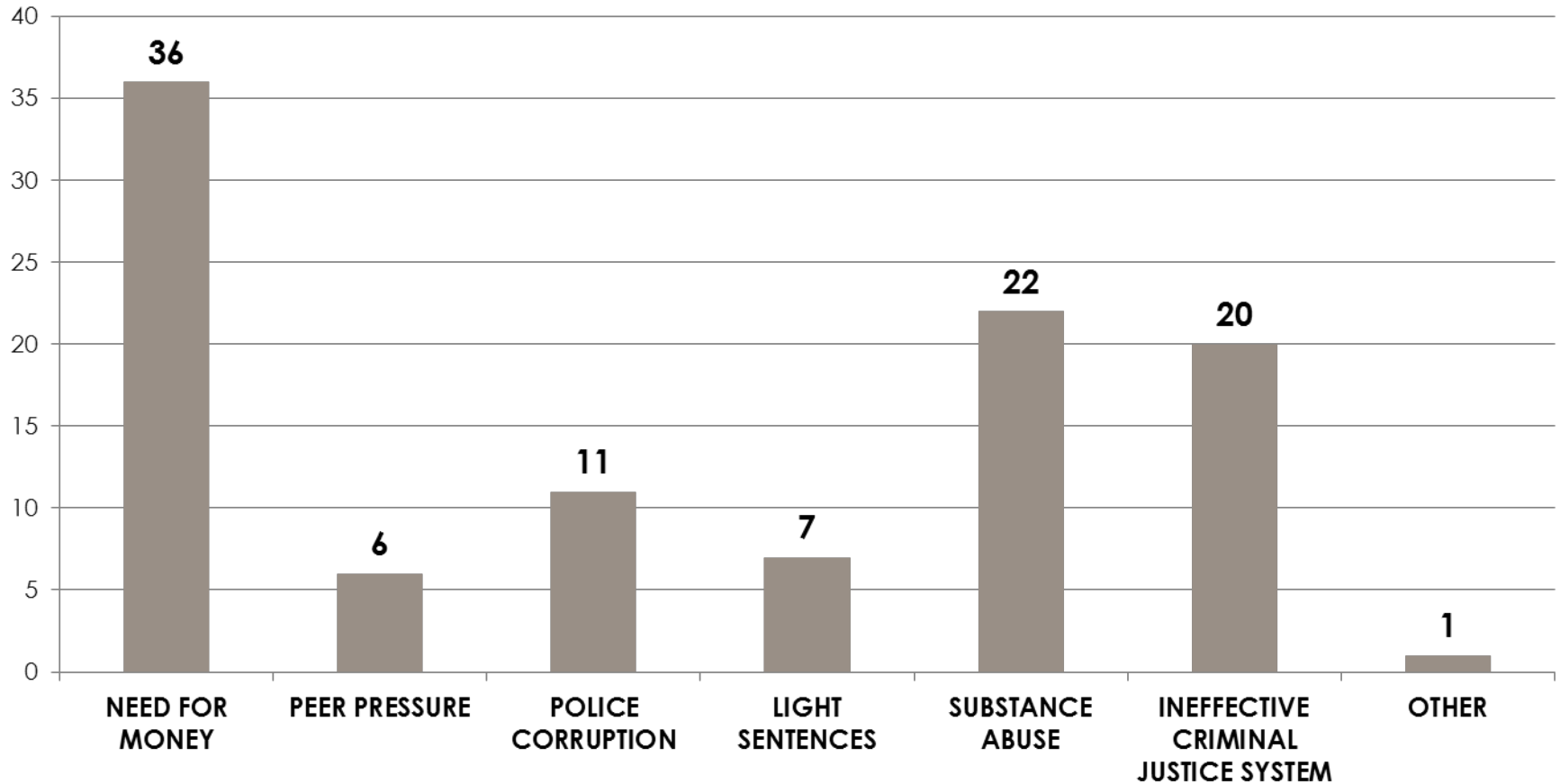
PLEASE SELECT THE PRIORITY CRIMES WHICH MUST BE THE FOCUS OF SAPS IN YOUR AREA



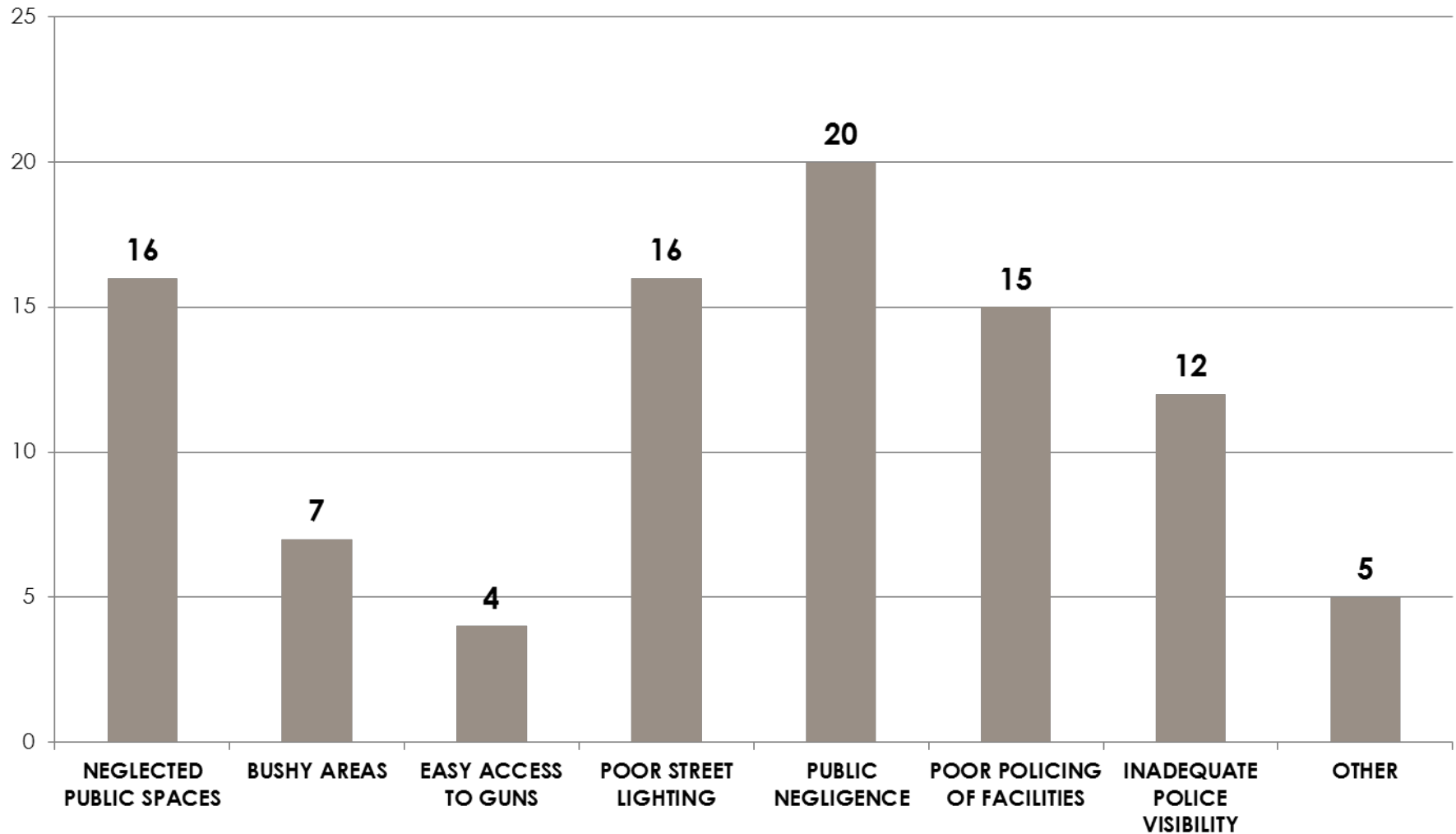
IN YOUR OPINION, WHAT IS THE MAIN CONTRIBUTORS OF CRIME? (POSSIBLE CAUSES)



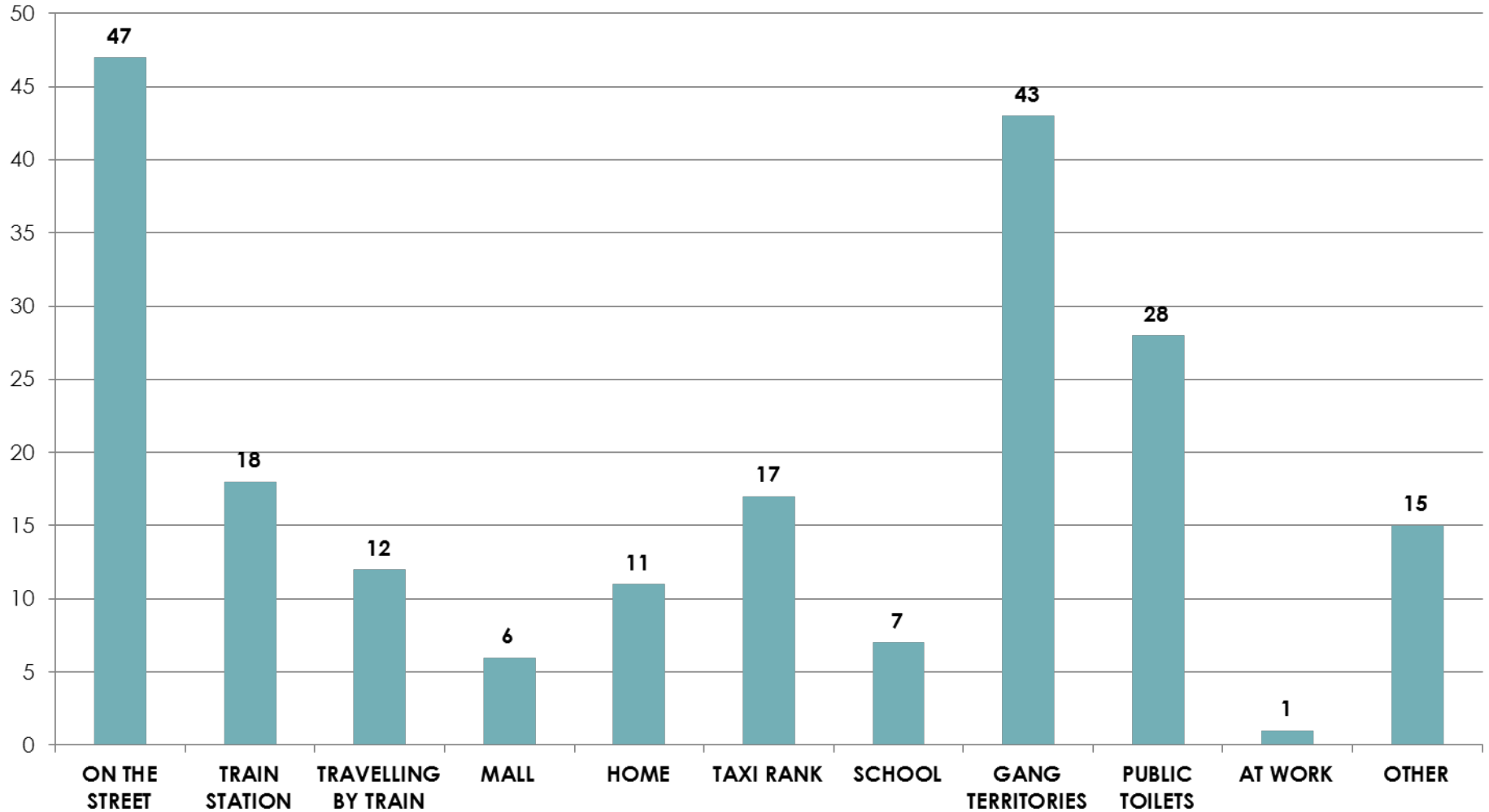
IN YOUR OPINION, WHAT IS THE MAIN MOTIVATOR OF CRIME?



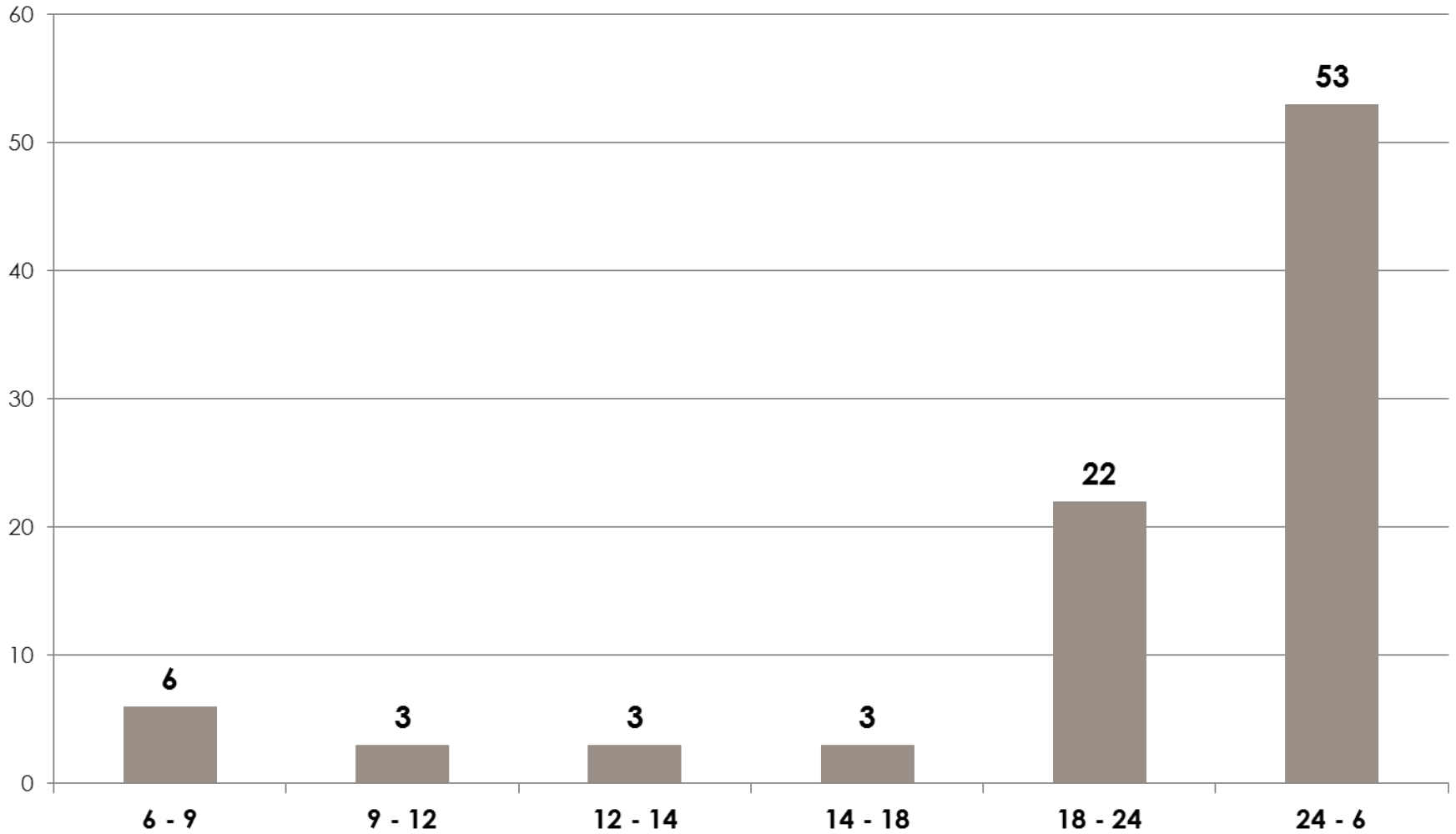
IN YOUR OPINION, WHAT IS THE MAIN OPPORTUNITY FOR CRIME IN YOUR AREA?



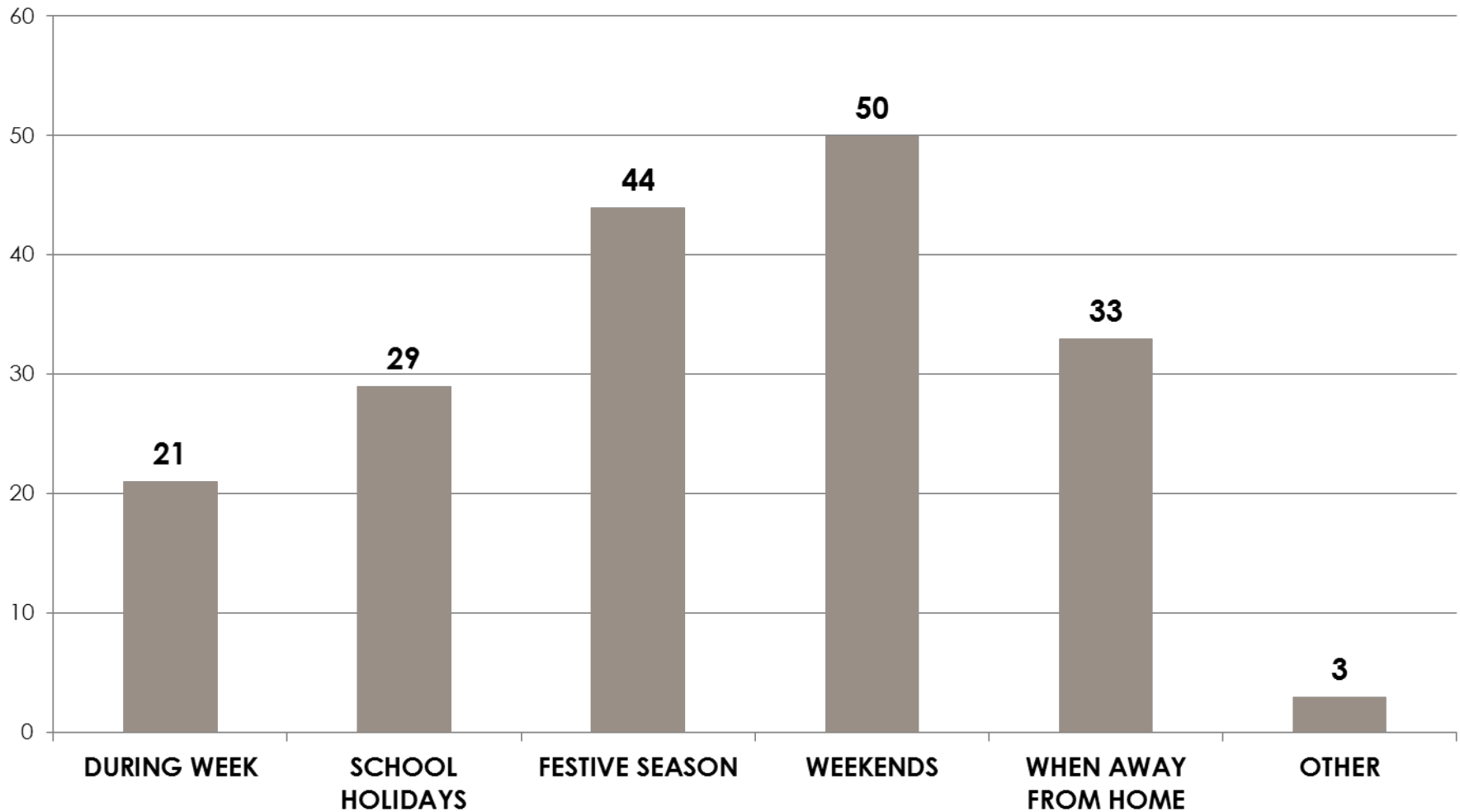
IDENTIFY THE AREAS WHERE YOU FEEL MOST UNSAFE



IDENTIFY THE TIME YOU FEEL MOST UNSAFE IN YOUR AREA



WHEN WOULD YOU LIKE TO SEE IMPROVED POLICE VISIBILITY IN YOUR AREA?



PLEASE SELECT THE KEY SAFETY NEEDS IN YOUR OPINION (Top four needs identified)

