









Department of Social Development

Addendum to the Annual Performance Plan 2023/24

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Official Sign-Off

It is hereby certified that this Addendum to the 2023/24 Annual Performance Plan:

- Was developed by the management of the Western Cape Government Department of Social Development under the guidance of Ms S. Fernandez, Western Cape Minister for Social Development.
- Takes into account all the relevant policies, legislation and other mandates for which the Western Cape Government Department of Social Development is responsible.
- Accurately reflects the outcomes and outputs which the Western Cape Government Department of Social Development will endeavour to achieve over the period 2023 - 2024.

Charles Jordan

Chief Director: Children, Families and Vulnerable

Groups

Leana Goosen

Chief Director: Social Welfare and

Restorative Services

Mzwandile Hewu

Chief Director: Community and

Partnership Development

Annemie van Reenen

Chief Director: Service Delivery Management

and Coordination

Juan Smith

Chief Director: Financial Management

Marion Johnson

Chief Director: Business Planning and Strategy

Robert Macdonald

Accounting Officer

Approved by:

Sharna Fernandez Executive Authority

October 2023

Signature:

Signature:

Signature:

Signature:

Signature:

Signature:

Signature:

Signature:

Updated Indicator Targets¹

Sub-programme 2.2: Services to Older Persons

Purpose of Sub-programme

Design and implement integrated services for the care, support and protection of Older Persons.

Outcomes, outputs, performance indicators and targets

			Annual Targets						
		Output	Audited	/ Actual perfo	rmance	Estimated performance		MTEF Period	
Outcome	Outputs	Indicators	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26
Poor, vulnerable Older Persons live active lives in safe, protected and supportive environments.	Residential care services/ facilities are available for Older Persons.	2.2.1.1 Number of subsidised beds in residential care facilities for Older Persons.	8 819	5 000	4 993	4 993	4752	4 752	4 752
	Community- based care and support services are available for Older Persons.	2.2.1.2 Number of subsidies transferred to community-based care and support services for Older Persons.	16 221	16 396	17 029	13 887	12 077	12 077	12 077
	Assisted and independent living facilities are available for Older Persons.	2.2.1.3 Number of subsidised beds in assisted and independent living facilities for Older Persons.	718	740	755	740	671	671	671

Output indicators: annual and quarterly targets

Output Indicators	Annual Target	Q1	Q2	Q3	Q4
2.2.1.1 Number of subsidised beds in residential care facilities for Older Persons.	4 752	4 906	4 906	4 752	4 752
2.2.1.2 Number of subsidies transferred to community-based care and support services for Older Persons.	12 077	12 396	12 396	12 077	12 077
2.2.1.3 Number of subsidised beds in assisted and independent living facilities for Older Persons.	671	671	671	671	671

¹ The list of specific target amendments can be found under "Approved In Year Changes to the 2023/24 Annual Performance Plan Table".

Sub-programme 4.4: Substance Abuse, Prevention and Rehabilitation Purpose of Sub-programme

Design and implement integrated services for substance abuse, prevention, treatment and rehabilitation.

Outcomes, outputs, performance indicators and targets

			Annual Targets						
		Output	Audited	/ Actual perfori	mance	Estimated performance		MTEF Period	
Outcome	Outputs	Indicators	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26
Children and persons are safe and live in protected family environments.	Funded inpatient treatment services are available.	4.4.1.1 Number of service users who completed inpatient treatment services at DSD own services treatment centres and DSD CYCCs.25	1 300	692	922	1 126	440	440	440
		4.4.1.2 Number of subsidised beds in funded inpatient treatment centres. ²⁵	N/A	N/A	N/A	New Indicator	168	168	168
	Community- based treatment services for substance use disorder are available.	4.4.1.3 Number of service users who accessed community-based substance use disorder treatment services. ²⁵	2 961	2 100	3 141	2 500	2 500	2 500	2 500
	Early intervention services for substance use disorder are available.	4.4.1.4 Number of service users that have received early intervention services for substance use disroder. ²⁶	6 373	4 320	6 081	4 042	4 042	4 092	4 092
	Substance use disorder aftercare and reintegration services are available.	4.4.1.5 Number of service users that have received aftercare and reintegration services for substance use disorder. ²⁷	1 821	1 595	1 816	1 282	1 282	1 282	1 286

²⁵These indicators are linked to the MTSF indicator "Strengthen prevention and response interventions for substance abuse".

²⁶ This indicator is linked to the MTSF indicator "Percentage of people accessing prevention programmes".

²⁷ This indicator is linked to the MTSF indicator "Number of victims of substance abuse accessing support Programmes".

Output indicators: annual and quarterly targets

Output Indicators	Annual Target	Q1	Q2	Q3	Q4
4.4.1.1 Number of service users who completed inpatient treatment services at DSD own services treatment centres and DSD CYCCs.	440	110	110	110	110
4.4.1.2 Number of subsidised beds in funded inpatient treatment centres	168	687	687	168	168
4.4.1.3 Number of service users who accessed community-based substance use disorder treatment services.	2 500	625	625	625	625
4.4.1.4 Number of service users that have received early intervention services for substance use disorder.	4 042	989	1 017	1 038	998
4.4.1.5 Number of service users that have received aftercare and reintegration services for substance use disorder.	1 289	319	324	324	315

Updated Technical Indicator Descriptions

Programme 2: Social Welfare Services

Sub-programme 2.2

indicator number	2.2.1.1
Indicator title	Number of subsidised beds in residential care facilities for Older Persons.
Short definition	The indicator counts the total number of subsidies transferred by the DSD to NPO
	residential facilities for Older Persons (i.e. 60 years and older) during the reporting
	period.
Purpose	Residential facilities provide for the care of Older Persons.
Key Beneficiaries	Older Persons in accordance with the Older Persons Act (13/2006).
Source of data	HOD approved NPO funding submission for the Directorate: Services to Older
	Persons.
Data limitations	None.
Assumptions	Social worker assessments of Older Persons for take up into the residential
	facilities are completed timeously.
	DSD can sustain the subsidy funding at Consumer Price Index (CPI).
Means of	BAS Reconciliation Reports.
verification	·
Method of	Count and report the number of subsidised beds in funded NPOs.
calculation	Annual output is the highest achieved across the quarters.
Calculation type	Cumulative Year-end Year-to-date
	Non-cumulative Non-
Reporting cycle	☑ Quarterly ☐ Bi-annually
3 1 7 1	Annually Biennially
Desired	☐ Higher than target ☐ Cower than target
performance	
Type of indicator	Is this a Service Delivery Indicator?
,,,	□ YES □ NO
	If yes , confirm the priority area(s) that the deliverable(s) measured through this
	indicator will improve (multiple selections can also be made):
	Citizen needs Reliability Responsiveness Integrity
	Is this a Demand Driven Indicator?
	YES □ NO
	Is this a Standardised Indicator?
	YES NO
Spatial Location	Number of locations: Single Location Multiple Locations
of indicator	Nottibel of locations. Single Location Montple Locations
or indicator	Extent:
	□ Provincial □ District □ Local Municipality □ Ward □ Address
	Z 1 TOVITICIAL DISTRICT DE LOCAL MOTHERPAINTY DI TYARA DI MARICESS
	Detail / Address / Coordinates: N/A
	Boldin / Address / Goordinates Ally A
	For multiple delivery locations, will this be shared in the Annual Operational Plan
	(AOP)
	No ⊠ Yes
Indicator	Director: Vulnerable Groups
responsibility	
Spatial	Services are provided in all six (6) DSD regions of the Province.
Transformation	

Indicator number	2.2.1.1
Indicator title	Number of subsidised beds in residential care facilities for Older Persons.
Disaggregation	Target for women: N/A
of beneficiaries -	Target for youth: N/A
Human Rights	Target for people with disabilities: N/A
Groups	Target for older persons: 4 752
	☐ "None of the above"
Provincial	☐ Jobs ☐ Safety ☐ Wellbeing ☐ Innovation, Culture and
Strategic	Governance
Implementation	
Plan (PSIP)	☐ "None of the above"
State of disaster	☐ YES ☐ NO
	If yes , provide a description of the identified disaster:
Implementation	See approved AOP-2.2.1.1.
Data	
(Key deliverables	
measured)	

Indicator number	2.2.1.2
Indicator title	Number of subsidies transferred to community-based care and support services for
	Older Persons.
Short definition	This indicator counts the number of subsidies transferred by the DSD to NPO
	community-based care and support services for Older Persons (i.e. 60 years and older), including service centres and clubs during the reporting period.
Purpose	Community-based services enable Older Persons to receive appropriate support whilst remaining within their families and communities.
Key Beneficiaries	Older Persons in accordance with the Older Persons Act (13/2006).
Source of data	HOD approved NPO funding submission for the Directorate: Services to Older
	Persons.
Data limitations	None.
Assumptions	DSD can sustain the subsidy funding at CPI.
	Transport is easily accessible for Older Persons to reach the centres.
Means of	BAS Reconciliation Reports.
verification	
Method of	 Count and report on the number of subsidies transferred to each service
calculation	organisation and community-based care and support service.
	Annual output is the highest achieved across the quarters.
Calculation type	Cumulative 🗌 Year-end 🔲 Year-to-date
Reporting cycle	Quarterly Bi-annually Annually Biennially
Desired	☐ Higher than target ☐ On target ☐ Lower than target
performance	

Indicator number	2.2.1.2
Indicator title	Number of subsidies transferred to community-based care and support services for
	Older Persons.
Type of indicator	Is this a Service Delivery Indicator? YES NO If yes , confirm the priority area(s) that the deliverable(s) measured through this indicator will improve (multiple selections can also be made): Citizen needs Reliability Responsiveness Integrity
	Is this a Demand Driven Indicator? YES NO
	Is this a Standardised Indicator? ☐ YES ☑ NO
Spatial Location of indicator	Number of locations: Single Location Multiple Locations Extent:
	□ Provincial □ District □ Local Municipality □ Ward □ Address
	Detail / Address / Coordinates: N/A
	For multiple delivery locations, will this be shared in the Annual Operational Plan (AOP) No Yes
Indicator responsibility	Director: Vulnerable Groups
Spatial Transformation	Services are provided in all six (6) DSD regions of the Province.
Disaggregation of beneficiaries - Human Rights Groups	Target for women: N/A Target for youth: N/A Target for people with disabilities: N/A Target for older persons: 12 077 "None of the above"
Provincial	☐ Jobs ☐ Safety ☐ Wellbeing ☐ Innovation, Culture and
Strategic Implementation	Governance
Plan (PSIP)	☐ "None of the above"
State of disaster	☐ YES NO
	If yes , provide a description of the identified disaster:
Implementation	See approved AOP-2.2.1.2.
Data (Key deliverables measured)	

Indicator number	2.2.1.3
Indicator title	Number of subsidised beds in assisted and independent living facilities for Older Persons.
Short definition	This indicator counts the number of subsidies transferred by the DSD to NPO assisted and independent living facilities for Older Persons (i.e. 60 years and older) who do not require 24-hour residential care during the reporting period.
Purpose	Assisted and independent living facilities enable Older Persons who do not require 24-hour residential care to live in a safe and secure environment.
Key Beneficiaries	Older Persons in accordance with the Older Persons Act (13/2006).
Source of data	HOD approved NPO funding submission for the Directorate: Services to Older Persons.
Data limitations	None.
Assumptions	 Social worker assessments of Older Persons for take up into independent and assisted living facilities are completed timeously. DSD can sustain the subsidy funding at CPI.
Means of verification	BAS Reconciliation Reports.
Method of calculation	 Count and report on the number of subsidised beds in funded NPOs. Annual output is the highest achieved across the quarters.
Calculation type	Cumulative Year-end Year-to-date Non-cumulative
Reporting cycle	Quarterly Bi-annually Annually Biennially
Desired performance	☐ Higher than target ☐ Lower than target
Type of indicator	Is this a Service Delivery Indicator? YES NO If yes , confirm the priority area(s) that the deliverable(s) measured through this indicator will improve (multiple selections can also be made): Citizen needs Reliability Responsiveness Integrity Is this a Demand Driven Indicator?
Spatial Location of indicator	Number of locations: Single Location Multiple Locations Extent: Provincial District Local Municipality Ward Address Detail / Address / Coordinates: N/A For multiple delivery locations, will this be shared in the Annual Operational Plan (AOP) No Yes
Indicator responsibility	Director: Vulnerable Groups
Spatial Transformation	Services are provided in all six (6) DSD regions of the Province.

Indicator number	2.2.1.3
Indicator title	Number of subsidised beds in assisted and independent living facilities for Older
	Persons.
Disaggregation	Target for women: N/A
of beneficiaries -	Target for youth: N/A
Human Rights	Target for people with disabilities: N/A
Groups	Target for older persons: 671
	"None of the above"
Provincial	☐ Jobs ☐ Safety ☐ Wellbeing ☐ Innovation, Culture and
Strategic	Governance
Implementation	
Plan (PSIP)	☐ "None of the above"
State of disaster	☐ YES ☑ NO
	If yes , provide a description of the identified disaster:
Implementation	See approved AOP-2.2.1.3.
Data	
(Key deliverables	
measured)	

Sub-programme 2.3: Services to the Persons with Disabilities

Indicator number	2.3.1.1
Indicator title	Number of subsidised beds in funded NPO residential care facilities for Persons with Disabilities.
Short definition	The indicator counts the total number of subsidies transferred by the DSD to NPO residential facilities for Persons with Disabilities (children and adults) during the reporting period.
Purpose	To ensure provision of residential care services for protection, support, stimulation, and rehabilitation of Persons with Disabilities (children and adults) who, due to the nature of disability and social situation, need care.
Key Beneficiaries	Persons with Disabilities in accordance with the White Paper on the Rights of Persons with Disabilities (2015).
Source of data	HOD approved NPO funding submission for the Directorate: Services to Persons.
Data limitations	None.
Assumptions	Minimum Standards on Residential Facilities for Persons with Disabilities at funded residential facilities are maintained.
Means of	BAS Reconciliation Reports.
verification	
Method of	 Count and report the number of subsidised beds in funded residential facilities
calculation	for Persons with Disabilities.
	Annual output is the highest achieved across the quarters.
Calculation type	Cumulative Year-end Year-to-date Non-cumulative
Reporting cycle	Quarterly Bi-annually Annually Biennially
Desired performance	☐ Higher than target ☐ Cower than target
Type of indicator	Is this a Service Delivery Indicator? YES NO If yes , confirm the priority area(s) that the deliverable(s) measured through this indicator will improve (multiple selections can also be made): Citizen needs Reliability Responsiveness Integrity

Indicator number	2.3.1.1
Indicator title	Number of subsidised beds in funded NPO residential care facilities for Persons with Disabilities.
	Is this a Demand Driven Indicator? ☑ YES □ NO
	Is this a Standardised Indicator? YES NO
Spatial Location of indicator	Number of locations: p Single Location Multiple Locations Extent: District Local Municipality Ward Address
	Provincial District Local Municipality Ward Address Detail / Address / Coordinates: N/A For multiple delivery locations, will this be shared in the Annual Operational Plan
	(AOP) ☐ No ☐ Yes
Indicator responsibility	Director: Vulnerable Groups
Spatial Transformation	Services are provided in all six (6) DSD regions of the Province.
Disaggregation of beneficiaries - Human Rights Groups	Target for women: N/A Target for youth: N/A Target for people with disabilities: 1 647 Target for older persons: N/A "None of the above"
Provincial Strategic Implementation Plan (PSIP)	☐ Jobs ☐ Safety ☑ Wellbeing ☐ Innovation, Culture and Governance ☐ "None of the above"
State of disaster	☐ YES ☐ NO If yes , provide a description of the identified disaster:
Implementation Data (Key deliverables measured)	See approved AOP-2.3.1.1.
- /	

Indicator number	2.3.1.3
Indicator title	Number of subsidies transferred to protective workshops providing services to
	Persons with Disabilities.
Short definition	This indicator counts the number of subsidies transferred by the DSD to NPO
	protective workshops for Persons with Disabilities during the reporting period.
Purpose	To ensure provision of integrated socio-economic support services that promote
	self-worth, skills development, entrepreneurship and exposure to the world of work.
Key Beneficiaries	Persons with Disabilities in accordance with the White Paper on the Rights of
	Persons with Disabilities (2015).
Source of data	HOD approved NPO funding submission for the Directorate: Services to Persons
	with Disabilities.
Data limitations	None.

Indicator number	2.3.1.3
Indicator title	Number of subsidies transferred to protective workshops providing services to
	Persons with Disabilities.
Assumptions	Funded workshops are accessible to Persons with Disabilities to attend.
	 Persons with Disabilities are aware of the workshops and where to access them. Transport is available for Persons with Disabilities to travel to and from funded
	NPO protective workshops.
Means of	BAS Reconciliation Reports.
verification	
Method of	Count the number of subsidies transferred to each protective workshop.
calculation	Annual output is the highest achieved across the quarters.
Calculation type	Cumulative 🗌 Year-end 🔲 Year-to-date
	Non-cumulative
Reporting cycle	🔲 Quarterly 🔲 Bi-annually
	Annually Biennially
Desired	\square Higher than target \square On target \square Lower than target
performance	Letter a Constant Deliver the disease
Type of indicator	Is this a Service Delivery Indicator?
	If yes , confirm the priority area(s) that the deliverable(s) measured through this
	indicator will improve (multiple selections can also be made):
	☑Citizen needs ☐ Reliability ☒ Responsiveness ☐ Integrity
	Is this a Demand Driven Indicator?
	Is this a Standardised Indicator?
	☐ YES ⊠ NO
Spatial Location	Number of locations: p Single Location 🔲 Multiple Locations
of indicator	
	Extent:
	Provincial District Local Municipality Ward Address
	Detail / Address / Coordinates: N/A
	For multiple delivery locations, will this be shared in the Annual Operational Plan
	(AOP)
	□ No ☑ Yes
Indicator	Director: Vulnerable Groups
responsibility	Saniage are provided in all six (/) DCD regions of the Brovings
Spatial Transformation	Services are provided in all six (6) DSD regions of the Province.
Disaggregation	Target for women: N/A
of beneficiaries -	Target for youth: N/A
Human Rights	Target for people with disabilities: 2 655
Groups	Target for older persons: N/A
	\square "None of the above"
Provincial	☐ Jobs ☐ Safety ☐ Wellbeing ☐ Innovation, Culture and
Strategic	Governance
Implementation	
Plan (PSIP)	│ □ "None of the above"

Indicator number	2.3.1.3
Indicator title	Number of subsidies transferred to protective workshops providing services to
	Persons with Disabilities.
State of disaster	☐ YES ☐ NO
	If yes , provide a description of the identified disaster:
Implementation	See approved AOP-2.3.1.3.
Data	
(Key deliverables	
measured)	

Indicator number	2.3.1.4
Indicator title	Number of subsidies transferred to community-based day care centres for Persons
	with Disabilities.
Short definition	This indicator counts the number of subsidies transferred by the DSD to NPO day
	care programmes for Persons with Disabilities during the reporting period.
Purpose	To ensure provision of day care programmes and services that promote the rights
	and well-being of Persons with Disabilities in their communities.
Key Beneficiaries	Persons with Disabilities in accordance with the White Paper on the Rights of
	Persons with Disabilities (2015).
Source of data	HOD approved NPO funding submission for the Directorate: Services to Persons
	with Disabilities.
Data limitations	None.
Assumptions	Funded community-based day care programmes are accessible to Persons
	with Disabilities.
	Persons with Disabilities are aware of the community-based day care centres
	and where to access them.
	Transport is available to convey Persons with Disabilities to and from
	community-based day cares.
Means of	BAS Reconciliation Reports.
verification	
Method of	Count and report on the number of subsidies transferred to each NPO.
calculation	Annual output is the highest achieved across the quarters.
Calculation type	Cumulative Year-end Year-to-date
,,,,,	Non-cumulative Non-
Reporting cycle	☐ Quarterly ☐ Bi-annually
Reporting Cycle	Annually Biennially
	<u> </u>
Desired	\square Higher than target \square On target \square Lower than target
performance	
Type of indicator	Is this a Service Delivery Indicator?
	⊠ YES
	If yes , confirm the priority area(s) that the deliverable(s) measured through this
	indicator will improve (multiple selections can also be made):
	□ Citizen needs □ Reliability □ Responsiveness □ Integrity
	Is this a Demand Driven Indicator?
	N YES □ NO
	Is this a Standardised Indicator?
	YES NO

Indicator number	2.3.1.4
Indicator title	Number of subsidies transferred to community-based day care centres for Persons
	with Disabilities.
Spatial Location of indicator	Number of locations: Single Location Multiple Locations
	Extent:
	Provincial District Local Municipality Ward Address
	Detail / Address / Coordinates: N/A
	For multiple delivery locations, will this be shared in the Annual Operational Plan (AOP) No Yes
Indicator	Director: Vulnerable Groups
responsibility	Birdeloi. Voirierable Groups
	Convided in all six // DCD regions of the Dravines
Spatial Transformation	Services are provided in all six (6) DSD regions of the Province.
Disaggregation	Target for women: N/A
of beneficiaries -	Target for youth: N/A
Human Rights	Target for people with disabilities: 1 033
Groups	Target for older persons: N/A
•	"None of the above"
Provincial	☐ Jobs ☐ Safety ☐ Wellbeing ☐ Innovation, Culture and
Strategic	Governance
Implementation	
Plan (PSIP)	☐ "None of the above"
State of disaster	│ □ YES │ ☑ NO
	If yes , provide a description of the identified disaster:
Implementation	See approved AOP-2.3.1.4.
Data	
(Key deliverables	
measured)	

Programme 3: Children and Families

Sub-programme 3.2: Care and Services to Families

Indicator number	3.2.1.3
Indicator title	Number of families participating in family preservation and support services.
Short definition	This indicator counts the total number of families participating in family preservation and support services as outlined in the Norms and Standards for Services to Families policy (2013). This refers to all programmes and interventions that aim to preserve and strengthen families, including family counselling; couple/ marriage counselling; family therapy; marriage preparation and enrichment programmes; therapeutic programmes, mediation services inclusive of divorce mediation; family group conferencing; and parental responsibilities and rights agreements. It also includes parenting plans; parenting skills programmes and interventions aimed at family reunification, prevention and early intervention services.
Purpose	These programmes and interventions focus on strengthening, preserving, improving caregiving and family functioning.
Key Beneficiaries	Families participating in family preservation and support services aligned to the Norms and Standards for Services to Families Policy (2013).

Indicator number	3.2.1.3
Source of data	Programmes: Signed Quarterly Progress Reports.
	Regions: Quarterly performance information reports approved by the Regional
	Director and certified by the Chief Director.
Data limitations	Quarterly progress reports and supporting documentation not submitted timeously
	by the funded NPOs.
Assumptions	Families participate in family preservation programmes and interventions.
7 to 6 to 1	DSD can sustain the subsidy funding at CPI to the funded NPOs.
	There is an adequate spread of family preservation services offered across the
	Province.
Means of	Registers of existing and newly admitted families admitted into the family
verification	preservation programme and/or attendance registers for group sessions and/or
Vermedileri	lists of clients provided with counselling in the reporting period, with (where
	applicable) reference to case file numbers. Register to include family name, date
	and type of programme intervention.
Method of	Count the number of existing and newly admitted families (not each individual in
calculation	the family) participating in these services and programmes.
Calculation type	Cumulative XYear-end Year-to-date
Culculation type	Non-cumulative
	<u> </u>
Reporting cycle	Quarterly Bi-annually
	Annually Biennially
Desired	\square Higher than target \square On target \square Lower than target
performance	
Type of indicator	Is this a Service Delivery Indicator?
	⊠yes □ no
	If yes , confirm the priority area(s) that the deliverable(s) measured through this
	indicator will improve (multiple selections can also be made):
	igert Citizen needs $igwidge$ Reliability $igwedge$ Responsiveness $igwedge$ Integrity
	Is this a Demand Driven Indicator?
	Is this a Standardised Indicator?
	☐ YES ⊠ NO
Spatial Location	Number of locations: Single Location Multiple Locations
of indicator	
	Extent:
	□ Provincial □ District □ Local Municipality □ Ward □ Address
	Detail / Address / Coordinates: N/A
	For multiple delivery locations, will this be shared in the Annual Operational Plan
	(<u>A</u> OP)
	□ No ☑ Yes
Indicator	Director: Children and Families
responsibility	
Spatial	Services are provided in all six (6) DSD regions of the Province.
Transformation	(1)
Disaggregation	Target for women: N/A
of beneficiaries -	Target for youth: N/A
Human Rights	Target for people with disabilities: N/A
Groups	Target for older persons: N/A
·	Manage of the above"

Indicator number	3.2.1.3
Provincial	☐ Jobs ☐ Safety ☒ Wellbeing ☐ Innovation, Culture and
Strategic	Governance
Implementation	
Plan (PSIP)	☐ "None of the above"
State of disaster	☐ YES ☐ NO
	If yes , provide a description of the identified disaster:
Implementation	See approved AOP-3.2.1.3
Data	
(Key deliverables	
measured)	

Sub-programme 3.3: Child Care and Protection

Indicator number	3.3.1.2
Indicator title	Number of children reunified with their families or alternative caregivers
Short definition	This indicator counts the number of children who were initially placed in alternative care (foster care or residential care) away from their families by the children's court and who, through intervention, were then returned to their families or alternative caregivers. These include children as defined in terms of the Children's Act, 38 of 2005.
Purpose	To promote permanency planning for children ensuring that they are placed in lifelong relationships within their families or alternative caregivers.
Key Beneficiaries	Children reunified with their families or alternative caregivers aligned with the Children's Act, 38 of 2005.
Source of data	Registers of children reunified with families or alternate caregivers with child's initials, file reference number, indicating date when the notice of discharge was issued.
Data limitations	None.
Assumptions	 The families or alternative caregivers of the children placed in alternative care can be located. Families or communities and/or children are receptive to and participate in the family reunification process.
Means of verification	Notice of discharge (section 175 (1)) for the child.
Method of calculation	 Count the number of children on the notices of discharge (section 175) issued over the reporting period (excluding those dealt with in terms of section 189). Discharge from alternative care, Leave of absence (section 168), Provisional transfer (section 174) and Termination (section 189) must not be counted.
Calculation type	Cumulative Year-to-date Non-cumulative
Reporting cycle	Quarterly Bi-annually Annually Biennially
Desired performance	☐ Higher than target ☐ Cower than target
Type of indicator	Is this a Service Delivery Indicator? \[\textstyres \subseteq NO \] If yes , confirm the priority area(s) that the deliverable(s) measured through this indicator will improve (multiple selections can also be made): \[\textstyre \text{Citizen needs} \subseteq \text{Reliability} \textstyre \text{Responsiveness} \subseteq \text{Integrity} \]

Indicator number	3.3.1.2
	Is this a Demand Driven Indicator?
	YES □ NO
	Is this a Standardised Indicator?
	☐ YES ☑ NO
Spatial Location	Number of locations: Single Location Multiple Locations
of indicator	Follows:
	Extent: Provincial District Local Municipality Ward Address
	M Flovincial District Decarmonicipality Mara Madress
	Detail / Address / Coordinates: N/A
	For multiple delivery locations, will this be shared in the Annual Operational Plan
	(AOP)
	□ No ⊠ Yes
Indicator	Regional Directors
responsibility	
Spatial	Services are provided in all six (6) DSD regions of the Province.
Transformation	Torquet for warman, NI/A
Disaggregation of beneficiaries -	Target for women: N/A Target for youth: N/A
Human Rights	Target for people with disabilities: N/A
Groups	Target for older persons: N/A
	☐ "None of the above"
Provincial	☐ Jobs ☐ Safety ☐ Wellbeing ☐ Innovation, Culture and
Strategic	Governance
Implementation	
Plan (PSIP)	☐ "None of the above"
State of disaster	☐ YES ☐ NO
	If yes , provide a description of the identified disaster:
Implementation	See approved AOP-3.3.1.2
Data (Key deliverables	
measured)	

Indicator number	3.3.1.3
Indicator title	Number of parents and caregivers that have completed parent education and
	training programmes.
Short definition	This indicator counts the number of parents and caregivers, as defined in the Children's Act, 38 of 2005, of children who are already in the child protection system (including temporary safe care) because of a statutory process, that have completed parent education and training programmes provided by funded DCPOs and DSD own services, with the aim of promoting reunification. Caregivers exclude heads of CYCCs.
Purpose	To assist parents and / or caregivers whose children are in the child protection system with parenting strategies and skills to facilitate reunification with their children.
Key Beneficiaries	Parents and caregivers who have completed parent education and training programmes aligned with the Children's Act, 38 of 2005.

Indicator number	3.3.1.3					
Source of data	Programmes: Quarterly Progress Reports submitted by funded DCPOs.					
	Regions: Quarterly performance information reports approved by the Regional					
	Director and certified by the Chief Director.					
Data limitations	Funded DCPOs do not submit quarterly progress reports and supporting					
	documentation timeously.					
Assumptions	Programmes are available, appropriate and accessible to the parents and/or					
•	caregivers.					
	 Parenting programmes comply with Norms and Standards as defined in the 					
	Children's Act.					
	DSD can sustain the subsidy funding at CPI to funded DCPOs.					
Means of	The Attendance Registers with case reference numbers, names, surnames, ID					
verification	numbers/date of birth of parents and caregivers who completed parent					
	education and training programmes in the reporting period.					
Method of	Count the actual number of parents and / or caregivers of children who are					
calculation	already in the child protection system as a result of a statutory process who have					
	completed parent education and training programmes over the reporting period.					
Calculation type	Cumulative 🔲 Year-to-date					
	Non-cumulative					
Reporting cycle	□ Quarterly □ Bi-annually					
. ,	Annually Biennially					
Desired	☐ Higher than target ☐ Cower than target					
performance						
Type of indicator	Is this a Service Delivery Indicator?					
7,600	⊠yes □ no					
	If yes , confirm the priority area(s) that the deliverable(s) measured through this					
	indicator will improve (multiple selections can also be made):					
	□ Citizen needs □ Reliability □ Responsiveness □ Integrity					
	Is this a Demand Driven Indicator?					
	Is this a Standardised Indicator?					
	☐ YES ☐ NO					
Spatial Location	Number of locations: Single Location Multiple Locations					
of indicator						
	Extent:					
	□ Provincial □ District □ Local Municipality □ Ward □ Address					
	Detail / Address / Coordinates: N/A					
	For multiple delivery locations, will this be shared in the Annual Operational Plan					
	(AOP)					
	□ No ⊠ Yes					
Indicator	Director: Children and Families, Regional Directors					
responsibility						
Spatial	Services are provided in all six (6) DSD regions of the Province.					
Transformation						
Disaggregation	Target for women: N/A					
of beneficiaries -	Target for youth: N/A					
Human Rights	Target for people with disabilities: N/A					
Groups	Target for older persons: N/A					
	igertigotimes "None of the above"					

Indicator number	3.3.1.3
Provincial	☐ Jobs ☐ Safety ☐ Wellbeing ☐ Innovation, Culture and
Strategic	Governance
Implementation	
Plan (PSIP)	☐ "None of the above"
State of disaster	□YES ⊠ NO
	If yes , provide a description of the identified disaster:
Implementation	See approved AOP-3.3.1.3
Data	
(Key deliverables	
measured)	

Sub-programme 3.5: Child and Youth Care Centres

Indicator number	3.5.1.1					
Indicator title	Number of subsidised beds in funded NPO CYCCs in terms of the Children's Act.					
Short definition	The indicator counts the total number of subsidies transferred by the DSD to NPO residential facilities for children placed in NPO CYCCs in terms of the Children's Act. These include children as defined in terms of the Children's Act, 38 of 2005 as well as persons who are over the age of 18 years and placed in residential care by extensions given in terms of section 176(2) of the Children's Act, 38 of 2005.					
Purpose	NPO CYCCs provide alternative care to children in accordance with a residential care programme outside the child's family environment and community-based strategic placements such as family care with conditions, safety parents and foster care.					
Key Beneficiaries	Children in funded NPO CYCCs in terms of the Children's Act, 38 of 2005 as well as persons who are over the age of 18 years and placed in residential care by extensions given in terms of section 176(2) of the Children's Act, 38 of 2005.					
Source of data	HOD approved NPO funding submission(s) for the Directorate: Facilities Management.					
Data limitations	None.					
Assumptions	 The centralised admissions system is used to monitor subsidised bed space availability in funded NPO CYCCs. The required court order is received for placement of the child. Extension orders are granted for persons who are over the age of 18 years and placed in residential care in terms of section 176(2) of the Children's Act, 38 of 2005. 					
Means of verification	BAS Reconciliation Reports.					
Method of calculation	Count and report the number of subsidised beds in funded NPO CYCCs. Annual output is the highest achieved across the quarters.					
Calculation type	Cumulative					
Reporting cycle	Quarterly Bi-annually Annually Biennially					
Desired performance	☐ Higher than target ☐ Cower than target					
Type of indicator	Is this a Service Delivery Indicator? YES NO If yes, confirm the priority area(s) that the deliverable(s) measured through this indicator will improve (multiple selections can also be made): Citizen needs Reliability Responsiveness Integrity					

las alla suba u se consola a u	2511					
Indicator number	3.5.1.1					
	Is this a Demand Driven Indicator?					
	YES □ NO					
	Is this a Standardised Indicator?					
	☐ YES NO					
Spatial Location	Number of locations: Single Location Multiple Locations					
of indicator						
	Extent:					
	Provincial District Local Municipality Ward Address					
	Detail / Address / Coordinates: N/A					
	For multiple delivery locations, will this be shared in the Annual Operational Plan					
	(AOP)					
	□ No ☑ Yes					
Indicator	Director: Facility Management					
responsibility	Bilderof. Facility Mariagoriforn					
Spatial	Services are provided in all six (6) DSD regions of the Province.					
Transformation						
Disaggregation	Target for women: N/A					
of beneficiaries -	Target for youth: N/A					
Human Rights	Target for people with disabilities: N/A					
Groups	Target for older persons: N/A					
Cioops	"None of the above"					
Provincial	☐ Jobs ☐ Safety ☐ Wellbeing ☐ Innovation, Culture and					
Strategic	Governance					
Implementation						
Plan (PSIP)	"None of the above"					
State of disaster	☐ YES ☑ NO					
	If we a provide a description of the identified dispater.					
1111	If yes , provide a description of the identified disaster:					
Implementation	See approved AOP-3.5.1.1.					
Data (Karanalalaa						
(Key deliverables						
measured)						

Programme 4: Restorative Services

Sub-programme 4.4: Substance Abuse, Prevention and Rehabilitation

Indicator number	4.4.1.2
Indicator title	Number of subsidised beds in funded NPO inpatient treatment centres
Short definition	This indicator counts the of subsidies transferred by the DSD to NPO inpatient treatment centres for substance use disorder during the reporting period.
Purpose	To provide inpatient treatment in line with substance abuse legislation and the Provincial Substance Abuse Strategy.
Key Beneficiaries	Service users who completed inpatient treatment services in accordance with the Substance Abuse Act (70 of 2008).
Source of data	HOD approved NPO funding submission(s) for the Sub-directorate: Substance Abuse.
Data limitations	None.
Assumptions	 Clients are able to attend detoxification facilities prior to admission. Norms and standards for inpatient treatment services are maintained.

Indicator number	4.4.1.2					
Indicator title	Number of subsidised beds in funded NPO inpatient treatment centres					
Means of	BAS Reconciliation Reports.					
verification						
Method of	Count and report the number of subsidised beds in funded NPO inpatient					
calculation	treatment centres for substance use disorder.					
	Annual output is the highest achieved across the quarters.					
Calculation type	Cumulative 🗌 Year-end 🔲 Year-to-date					
	Non-cumulative Non-					
Reporting cycle	🛮 Quarterly 🔲 Bi-annually					
	Annually Biennially					
Desired	☐ Higher than target ☐ Cower than target					
performance						
Type of indicator	Is this a Service Delivery Indicator?					
	If yes , confirm the priority area(s) that the deliverable(s) measured through this					
	indicator will improve (multiple selections can also be made):					
	☐ Citizen needs ☐ Reliability ☐ Responsiveness ☐ Integrity					
	Is this a Demand Driven Indicator?					
	Is this a Standardised Indicator?					
	YES NO					
Spatial Location	Number of locations: Single Location Multiple Locations					
of indicator						
	Extent:					
	Provincial District Local Municipality Ward Address					
	Detail / Address / Coordinates: N/A					
	For multiple delivery locations, will this be shared in the Annual Operational Plan					
	(AOP)					
	□ No ⊠ Yes					
Indicator	Director: Restorative Services					
responsibility						
Spatial	Services are provided in all six (6) DSD regions of the Province.					
Transformation						
Disaggregation	Target for women: N/A					
of beneficiaries -	Target for youth: N/A					
Human Rights	Target for people with disabilities: N/A					
Groups	Target for older persons: N/A					
	⊠ "None of the above"					

Indicator number	4.4.1.2					
Indicator title	Number of subsidised beds in funded NPO inpatient treatment centres					
Provincial	☐ Jobs ☐ Safety ☐ Wellbeing ☐ Innovation, Culture and Governance					
Strategic						
Implementation	☐ "None of the above"					
Plan (PSIP)						
State of disaster	☐ YES ☐ NO					
	If yes , provide a description of the identified disaster:					
Implementation	See approved AOP-4.4.1.2					
Data						
(Key deliverables						
measured)						

Approved In Year Changes to the 2023/24 Annual Performance Plan Table

Provide the reference (page number and indicator number) to where changes will be made in the current APP	How is it stated in the current tabled APP?	What will it be changed to?	Is the change in response to COVID-19, the WC Recovery Plan or a Budget adjustment? Please specify.	Provide an explanation of the reason/s for the change		
ADJUSTMENTS TO TARGETS						
Programme 2: Social Welfare Services	Programme 2: Social Welfare Services					
Page 36 Sub-programme 2.2: Services to Older Persons Table: Outcomes, outputs, performance indice						
2.2.1.1 Number of subsidised beds in residential care facilities for Older Persons.	MTEF Period 2023/24: 4 906 2024/25: 4 906 2025/26: 4 906 Output indicators: annual and quarterly targets Annual Target: 4 906 Q1: 4 906 Q2: 4 906 Q3: 4 906 Q4: 4 906	MTEF Period 2023/24: 4 752 2024/25: 4 752 2025/26: 4 752 Output indicators: annual and quarterly targets Annual Target: 4 752 Q1: 4 906 Q2: 4 906 Q3: 4 752 Q4: 4 752	Budget Adjustment	Additional funding will not be made available in the adjustment budget to achieve the quarterly and hence annual target.		
2.2.1.2 Number of subsidies transferred to community-based care and support services for Older Persons.	MTEF Period 2023/24: 12 396 2024/25: 12 396 2025/26: 12 396 Output indicators: annual and quarterly targets	MTEF Period 2023/24: 12 077 2024/25: 12 077 2025/26: 12 077 Output indicators: annual and quarterly targets	Budget Adjustment	Additional funding will not be made available in the adjustment budget to achieve the quarterly and hence annual target.		

Provide the reference (page number and indicator number) to where changes will be made in the current APP	How is it stated in the current tabled APP?	What will it be changed to?	Is the change in response to COVID-19, the WC Recovery Plan or a Budget adjustment? Please specify.	Provide an explanation of the reason/s for the change
	Annual Target: 12 396	Annual Target: 12 077		
	Q1 : 12 396	Q1: 12 396		
	Q2 : 12 396	Q2: 12 396		
	Q3 : 12 396	Q3: 12 077		
	Q4 : 12 396	Q4 : 12 077		

Programme 4: Restorative Services

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Sub-programme 4.4: Substance Abuse, Prevention and Rehabilitation

Table: Outcomes, outputs, performance indicators and targets

4.4.1.2 Number of subsidised beds in funded inpatient treatment centres.	MTEF Period	MTEF Period	Budget Adjustment	New Indicator
	2023/24: 687	2023/24 : 168		Target was inaccurately calculated. Target
	2024/25 : 687	2024/25 : 168		relates to beds subsidised, not bed
	2025/26 687	2025/26 168		occupancy.
	Output indicators: annual and quarterly targets	Output indicators: annual and quarterly targets		
	Annual Target: 687	Annual Target: 168		
	Q1 : 687	Q1 : 687		
	Q2 : 687	Q2 : 687		
	Q3: 687	Q3 : 168		
	Q4: 687	Q4: 168		

Provide the reference (page number and indicator number) to where changes will be made in the current APP	How is it stated in the current tabled APP?	What will it be changed to?	Is the change in response to COVID-19, the WC Recovery Plan or a Budget adjustment? Please specify.	Provide an explanation of the reason/s for the change
ADJUSTMENTS TO TECHNICAL INDICATOR	DESCRIPTIONS			
Programme 2: Social Welfare Services Sub-programme 2.2: Services to Older Persons				
Page 74 2.2.1.1 Number of subsidised beds in residential care facilities for Older Persons.	BAS Reconciliation Reports Registers of residents with names, surnames and identity numbers/dates of birth and the total number of residents at the end of each quarter	Means of verification BAS Reconciliation Reports	Budget Adjustment	On advice of the AGSA during the audit of the year ending 31 March 2023
Page 75 2.2.1.2 Number of subsidies transferred to community-based care and support services for Older Persons.	Means of verification: BAS Reconciliation Reports Quarterly membership registers (with names, surnames and dates of birth or identify numbers)	Means of verification: BAS Reconciliation Reports	Budget Adjustment	On advice of the AGSA during the audit of the year ending 31 March 2023.
Page 76 2.2.1.3 Number of subsidised beds in assisted and independent living facilities for Older Persons.	Means of verification: BAS Reconciliation Reports Registers of residents that include the names, surnames and identify numbers/date of birth of the residents at the end of each quarter.	Means of verification: BAS Reconciliation Reports	Budget Adjustment	On advice of the AGSA during the audit of the year ending 31 March 2023.

Provide the reference (page number and indicator number) to where changes will be made in the current APP	How is it stated in the current tabled APP?	What will it be changed to?	Is the change in response to COVID-19, the WC Recovery Plan or a Budget adjustment? Please specify.	Provide an explanation of the reason/s for the change
Sub-programme 2.3: Services to the Persons w	ith Disabilities			
Page 77 2.3.1.1 Number of subsidised beds in funded NPO residential care facilities for Persons with Disabilities.	Means of verification: BAS Reconciliation Reports Registers of residents that include name, surname, identify number/date of birth/age, and case number or unique tracking number provided by NPO.	Means of verification: BAS Reconciliation Reports	Budget Adjustment	On advice of the AGSA during the audit of the year ending 31 March 2023.
Page 79 2.3.1.3 Number of subsidies transferred to protective workshops providing services to Persons with Disabilities.	Means of verification: BAS Reconciliation Reports. Registers of Persons with Disabilities that include name, surname, identity number/date of birth/age, and case number or unique tracking number provided by NPO.	Means of verification: BAS Reconciliation Reports	Budget Adjustment	On advice of the AGSA during the audit of the year ending 31 March 2023.
Page 80 2.3.1.4 Number of subsidies transferred to community-based day care centres for Persons with Disabilities.	Means of verification: BAS Reconciliation Reports. Registers of DSD subsidised beneficiaries of community-based day care programmes, including name, surname and identify number (or date of birth).	Means of verification: BAS Reconciliation Reports	Budget Adjustment	On advice of the AGSA during the audit of the year ending 31 March 2023.

Provide the reference (page number and indicator number) to where changes will be made in the current APP	How is it stated in the current tabled APP?	What will it be changed to?	Is the change in response to COVID-19, the WC Recovery Plan or a Budget adjustment? Please specify.	Provide an explanation of the reason/s for the change
Programme 3: Children and Families				
Sub-programme: 3.2 Care and Services to Far	nilies			
Page 87 3.2.1.3 Number of families participating in family preservation and support services.	Source of data: Signed Quarterly Progress Report submitted by the funded NPOs and DSD summary report.	Programmes: Signed Quarterly Progress Reports Regions: Quarterly performance information reports approved by the Regional Director and certified by the Chief Director	Budget Adjustment	To avoid confusion on the part of the AG who, during the course of the audit ending 31 March 2023 were expecting Regions to provided quarterly progress reports in the same format as that provided by NGOs.
Sub-Programme 3.3: Child Care and Protection	n			
Page 90 3.3.1.2 Number of children reunified with their families or alternative caregivers.	Source of data: Quarterly progress report submitted by DSD own services. Means of verification: Register of children reunified with families or alternate caregivers with child's initials, file reference number, indicating date when the notice of discharge was issued. The notice of discharge [section 175 (1)] must be filed.	Registers of children reunified with families or alternate caregivers with child's initials, file reference number, indicating date when the notice of discharge was issued. Means of verification: Notice of discharge (section 175 (1)) for the child.	Budget Adjustment	More accurate way to verify performance information.

Provide the reference (page number and indicator number) to where changes will be made in the current APP	How is it stated in the current tabled APP?	What will it be changed to?	Is the change in response to COVID-19, the WC Recovery Plan or a Budget adjustment? Please specify.	Provide an explanation of the reason/s for the change		
Page 91 3.3.1.3 Number of parents and caregivers that have completed parent education and training programmes.	Source of data: Quarterly progress report submitted by the funded DCPOs and DSD own services.	Programmes: Quarterly Progress Reports submitted by funded DCPOs Regions: Quarterly performance information reports approved by the Regional Director and certified by the Chief Director	Budget Adjustment	To avoid confusion on the part of the AG who, during the course of the audit ending 31 March 2023 were expecting Regions to provided quarterly progress reports in the same format as that provided by NGOs.		
Sub-Programme 3.5: Child and Youth Care Centres						
Page 94 3.5.1.1 Number of subsidised beds in funded CYCCs in terms of the Children's Act.	BAS Reconciliation Reports Registers of residents with names, surnames and identify numbers/dates of birth and the total number of children as well as persons who are over the age of 18 years and place in residential care by extensions given in terms of section 176(2) of the Children's Act, 38 of 2005 at the end of each quarter.	Means of verification: BAS Reconciliation Reports	Budget Adjustment	On advice of the AGSA during the audit of the year ending 31 March 2023.		
Programme 4: Restorative Services						
Page 113 4.4.1.2 Number of subsidised beds in funded inpatient treatment centres.	Means of verification: BAS Reconciliation Reports Registers with case file numbers of service users completing inpatient treatment during the reporting period.	Means of verification: BAS Reconciliation Reports	Budget Adjustment	To ensure conformity with means of verification for indicators relating to the transfer of subsidies to NGOs. Based on the advice of the AGSA during the audit of the year ending 31 March 2023 for these kinds of indicators in Programmes 2 and 3.		

Department of Social Development Chief Directorate: Business Planning and Strategy Private Bag X 9112 Cape Town 8000

Tel: +27 21 483 5121

www.westerncape.gov.za

Email: DSDBusinessPlanning@westerncape.gov.za



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