



Western Cape
Government

Social Development

Citizen's Report 2013/14

Who we are

We are the Department of Social Development (DSD) in the Western Cape Government. We work together with stakeholders and civil society to provide social welfare and community development services to poor and vulnerable people.

What we do

1 Administration
This programme provides strategic management and support services at all levels of the Department, i.e. provincial, regional, local and facility/institutional level.

2 Social Welfare Services
This programme provides integrated developmental social welfare services to the poor and vulnerable in partnership with stakeholders and civil society organisations.

3 Development and Research
This programme provides sustainable development programmes which facilitate the empowerment of communities, based on research and demographic information.

Who is in charge?



The Minister is Adv Albert Fritz. He is an elected politician. Minister Fritz is responsible for directing the Department's activities in line with the National and Provincial Government policies.



The Head of Department is Dr Robert Macdonald. He is a public servant, appointed to ensure that the Department implements Ministerial and Government directives and mandates efficiently and effectively.

Vision

A self-reliant society.

Mission

To ensure the provision of a comprehensive network of social development services that enables and empowers the poor, the vulnerable and those with special needs.

Values



Caring



Accountability



Competence



Responsiveness



Integrity

Our Core Services

Substance Abuse Prevention and Rehabilitation

Provide substance abuse services to individuals, their families and communities.

Care and Services to Older Persons

Ensure access to quality social development services for poor and vulnerable older persons.

Crime Prevention and Support

Render a service to children and adults who have committed crimes.

Render a service to children and adults who have committed crimes

Provide integrated programmes and services to persons with disabilities, their families and caregivers.

Child Care and Protection Services

Provide services that promote the well-being of children to build the resilience of families and communities to care for and protect their children.

Victim Empowerment

Render services to victims of violence, with special emphasis on women and their children.

Social Relief

Provide social relief of distress services to those affected by undue hardship and disasters.

Care and Support Services to Families

Provide interventions focused on building strong families.

Youth Development

Provide access to appropriate services to youth.

Sustainable Livelihood

Access to nutrition and social support services for children and their caregivers.

Institutional Capacity Building

Render services to identified funded Non-Profit Organisations (NPOs) to enable them to function more effectively and efficiently.

Organisation and staffing

For the financial year ending 31 March 2014:

- The number of posts filled was 1723
- 270 staff members were recruited
- 274 staff were employed in addition to the establishment

Employment and Vacancies

Representation with regards to race, gender and disability within the staff complement is as follows:

- 1 254 Coloureds
- 600 Africans
- 132 Whites
- 11 Indians
- 1 276 Females
- 721 Males
- 24 employees with a disability

The DSD delivers services in 6 regions in the Western Cape through 34 local offices and 6 facilities.

Our Budget

Financial Year: 2013/14 as at 31 March 2014

Programme Name	Final Appropriation	Actual Expenditure	Over/ Under Expenditure
Administration	183 444 000	176 797 000	6 647 000
Social Welfare Services	1 352 137 000	1 351 788 000	349 000
Development and Research	51 663 000	51 558 000	105 000
Total	1 587 244 000	1 580 143 000	7 101 000

Programme 1: Administration

The underspending of R 1.9 million occurred mainly from delays in the filling of vacancies and capital infrastructure projects that were not concluded by the end of the financial year.

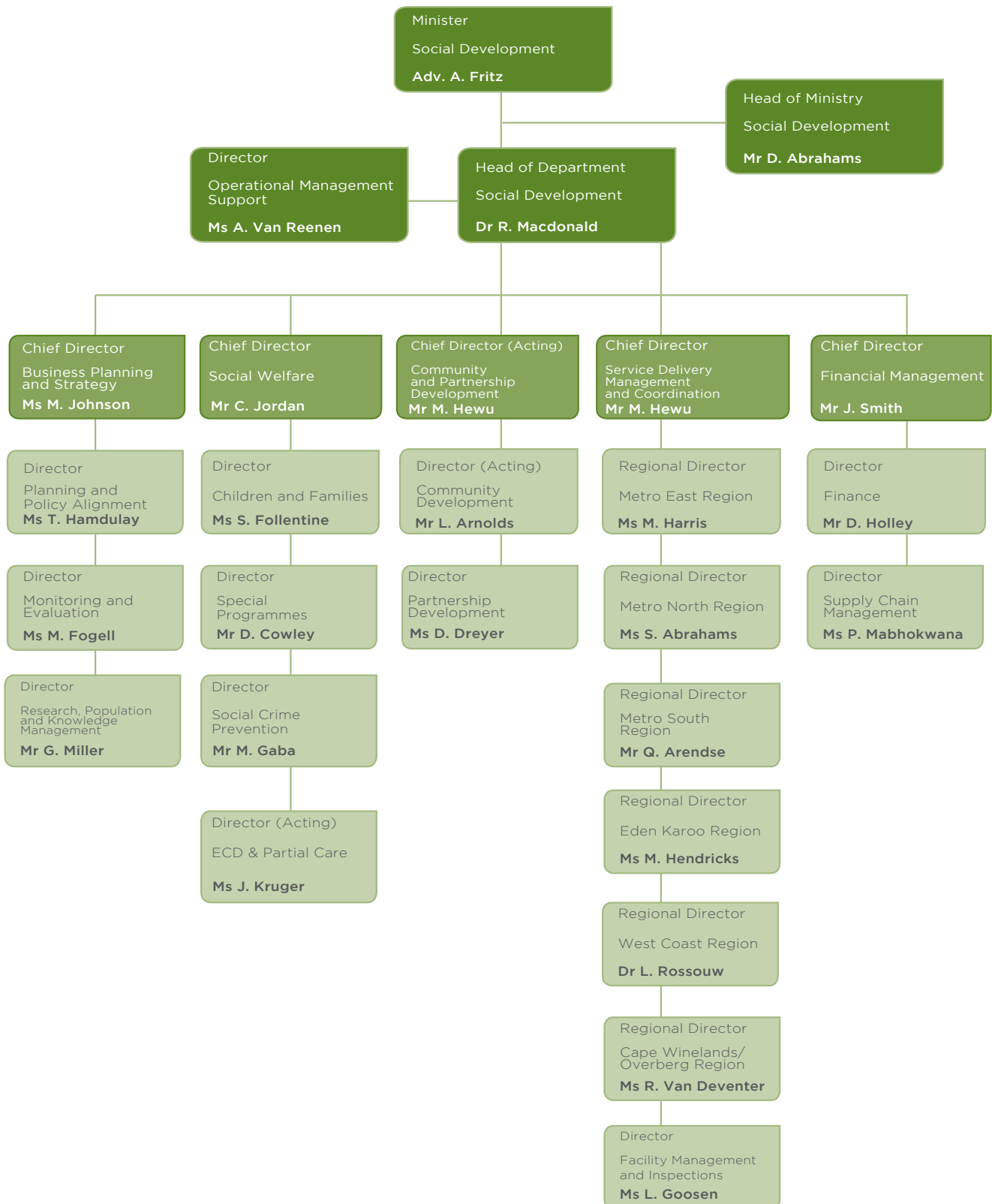
Programme 2: Social Welfare Services

The minimal unspent funds of R349 000 relates to the suspension of funding to non-compliant organisations and lower spending on placement of children fees.

Programme 3: Development and Research

The minimal unspent funds of R105 000 relates mainly to delays in the implementation of research projects and filling of vacancies.

Organisational Organogram



How did we do in 2013/14?

Substance Abuse, Prevention and Rehabilitation

- Access to drug treatment and intervention services was expanded across the Western Cape Province.
- 42 students graduated specialising in the treatment of substance abuse, as a result of partnerships between DSD and universities in the Western Cape.

Care and Services to Older Persons

- Funding was increased for residential care facilities for older persons, service centres, independent- and assisted living facilities.
- 70 residential facilities for older people were registered in compliance with the Older Persons Act No. 13 of 2006.

10 703

Clients accessed substance abuse services

32 292

Vulnerable older persons accessed quality services

Crime Prevention and Support

- The Provincial Quality Assurance Team for Diversion Accreditation was appointed by the National Minister.
- Probation officers received training on the Child Justice Act.
- A booklet with diversion programmes for practitioners and stakeholders was developed.
- A Procedure Manual and an After-hour Assessment Policy document were drafted to regulate and standardise probation services.

22 477

Children and adults benefitted from social crime support services

How did we do in 2013/14?

Services to persons with disabilities

- A Disabilities Workgroup was established with the following objectives:
 - provide access to education
 - creating job opportunities
 - provide access to assistive devices
- The Premier of the Western Cape launched a pilot project on the identification of disabled children and youth at risk in Mfuleni and Vredenburg.

Child care and protection services

- The funding for Early Childhood Development (ECD) cost per child was increased from R12 to R15 per day in order to promote compliance with legislative requirements and to better remunerate ECD practitioners.
- 848 ECD practitioners in 425 facilities were capacitated to implement the ECD Programme, based on the National Early Learning Development Standards and other regulatory requirements.
- The programmes of 27 ECD organisations were registered in terms of the Children's Act enabling them to train practitioners in ECD facilities.
- During the 2013/14 financial year this programme:
 - Finalised the policy guideline on Temporary Safe Care;
 - Finalised the Provincial Child Protection Strategy;
 - Developed and implemented a strategy to manage the foster care backlog in the Province; and
 - Received approval from Provincial Cabinet on the ECD Strategy.

58 830

People with disabilities, their families/ caregivers accessed developmental social welfare services

101 197

Children and families in the Western Cape Province accessed care and protection services

How did we do in 2013/14?

Victim Empowerment

- Services to victims of crime and violence have been improved by increasing the unit cost funding for shelters and developing norms and standards for facilities.
- A therapeutic programme for sentenced children displaying severe behaviour problems was implemented at our Child and Youth Care Centres.

Social Relief

- The Social Relief of Distress (SRD) programme, through its collaboration with South African Social Security Agency Western Cape, exceeded its annual household target for undue hardship relief.
- The set annual target was 1 640 households, the achieved number to date is 3 986 households. This improvement was made possible as a result of special projects focusing on malnourished children and through expansion of services.

18 163

Clients accessed victim empowerment services

36 800

Persons received social relief of distress services

Care and Support Services to families

- A Parenting Expo was held on 22 June 2014 and brought together beneficiaries and service providers in an effort to promote greater education and access to parenting services.
- Parenting Dialogues were held in the Metro South, West Coast and Eden Karoo regions to strengthen parenting networks and to identify parenting service needs with a particular focus on adolescents with parenting responsibilities.
- The Parenting in Africa Network was launched to strengthen the focus on parenting.
- The programme facilitated capacity building on the Integrated Parenting Framework and established parenting support groups that was attended by Non-Profit Organisation (NPO) and DSD officials.
- Fatherhood dialogues were held with beneficiaries and service providers in Cape Town and Oudtshoorn which focused on capacity building on the DSD Strategy on Fatherhood.

26 262

Families accessed developmental social welfare services

How did we do in 2013/14?

Youth Development

- A youth development strategy was developed and approved.
- The country's first Youth Café was launched in Rocklands, Mitchell's Plain.
- An "UNCONFERENCING" event was attended by over 2 000 young people on 16 June 2013 to collect inputs from youth to inform the development of a youth strategy for the province.
- Targeted feeding at Mass participation; Opportunity and access; Development and growth (MOD) centres was continued.
- Through the Expanded Public Works Programme (EPWP), 1 025 work opportunities were created for unemployed individuals.

Sustainable Livelihood

- The number of Mass Opportunity Development after-school centres where the DSD provides nutrition support to youth were increased from 72 to 101, reaching 15 400 participants on any given day.
- The targeted feeding programme was expanded to include households and individuals faced with hunger and malnutrition.

Institutional Capacity Building and Support (ICB)

- Training to NPOs regarding NPO registration requirements was provided in all Regions and Service Delivery Areas (SDAs) to ensure uniformity and enhance quality of service.
- Regional, Provincial and National Dialogues were held which created a space for Civil Society Organisations and Government to collectively address service delivery needs in our communities.

16 286

Youth accessed social development programmes

34 685

Individuals received food security interventions

2 318

NPOs received capacity enhancement and support services

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This document is an extract from our Annual Report 2013/2014. For a copy of the Annual Report please contact Neliswa.Majambe@westerncape.gov.za or telephone 021 483 4436.

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