



Western Cape
Government

Social Development



Citizen's Report 2014/2015

Who we are

We are the Department of Social Development (DSD) in the Western Cape Government. We work together with stakeholders and civil society to provide social welfare and community development services to poor and vulnerable people.

What we do

The Department addresses the social needs of the communities in the Western Cape through five programmes. The work of the Department is largely governed by legislative mandates.



Administration



Social Welfare Services



Children and Families



Restorative Services



Development and Research

Who is in charge?

The Minister is Adv Albert Fritz. He is an elected politician. Minister Fritz is responsible for directing the Department's activities in line with the National and Provincial Government policies.



The Head of Department is Dr Robert Macdonald. He is a public servant, appointed to ensure that the Department implements Ministerial and Government directives and mandates efficiently and effectively.

Vision

A self-reliant society.

Mission

To ensure the provision of a comprehensive network of social development services that enables and empowers the poor, the vulnerable and those with special needs.

Values



Caring



Competence



Accountability



Integrity

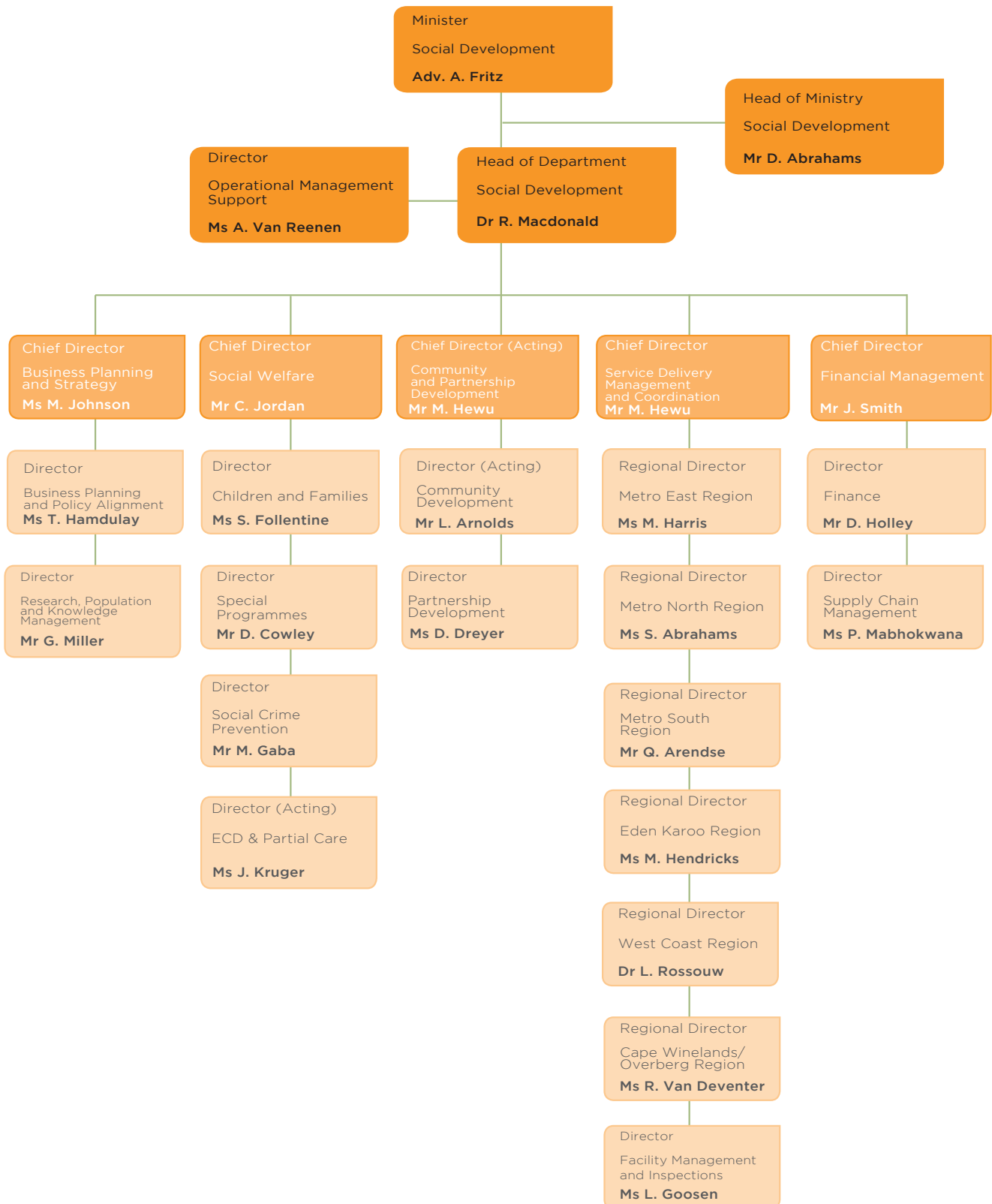


Innovation



Responsiveness

Organisational Organogram



*Correct as at 31 March 2015

Organisation and staffing

Human resources are a key element in achieving the strategic objectives of the Department. Therefore human resource planning aims to ensure that the Department has the right people, with the right skills, at the right place at the right time, all the time.

For the financial year ending 31 March 2015:

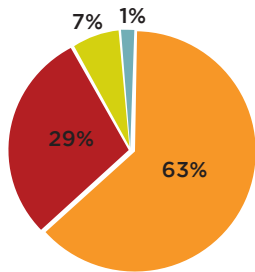
- The number of people employed is 2 064.

Employment and Vacancies

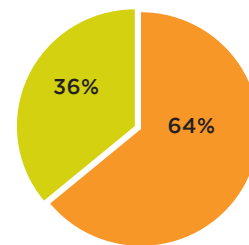
Representation with regards to race, gender and disability within the staff complement is as follows:

- 1 307 Coloureds
- 609 Africans
- 136 Whites
- 12 Indians
- 1 320 Females
- 744 Males
- 29 Employees with disability

● Coloureds ● Africans ● Whites ● Indian



● Females ● Males



Service Delivery Areas:

We render our services to 6 Regional Offices, 35 local service delivery offices and 6 Facilities.¹

Our Budget

Financial Year: 2014/15 as at 31 March 2015

Programme Name	Final Appropriation	Actual Expenditure	Over/ Under Expenditure
1: Administration	206 968	189 043	17 925
2: Social Welfare Services	640 190	634 864	5 326
3: Children & Families	551 239	550 888	351
4: Restorative Services	290 917	290 705	212
5: Development and Research	68 354	68 342	12
Total	1 757 668	1 733 842	23 826

Programme 1: Administration

This programme spent 91,3% of its R206,968 million budget for the 2014/15 financial year. The underspending is mainly as a result of delays in the implementation of infrastructure projects for completion in the 2015/16 financial year.

Programme 2: Social Welfare Services

This programme spent 99,2% of its R640,190 million budget for the 2014/15 financial year. The underspend relates mainly to the suspension of funding to non-compliant organisations and exit of staff.

Programme 3: Children & Families

This programme spent 99,9% of its R551,239 million budget. The unspent funds relates mainly to the suspension of funding to non-compliant organisations.

Programme 4: Restorative Services

This programme spent 99,9% of its R290,917 million budget. The unspent funds relates mainly to the suspension of funding to non-compliant organisations.

Programme 5: Development and Research

This programme spent 100% of its R68, 354 million budget for the 2014/15 financial year.

How did we do in 2014/15?

Care and Services to Older Persons

The objective is to provide quality services to poor and vulnerable older persons. This includes access to funded residential facilities, and funded assisted and independent living facilities.

13 302
Older persons accessed service centres and clubs for older persons

22 625
Vulnerable older persons accessed quality services

Services to Persons with Disabilities

The objective is to provide integrated services to people with disabilities and their families/ caregivers. A total of 59 870 people with disabilities, their families/ care givers accessed various services that includes:

2 530

People accessed services in funded protective workshops

603

People received services in community based day care programmes

55 323

People accessed specialized support services such as educational workshops; training programmes, talks, psycho-social services, respite care, recreational activities and mentorship and capacity building programmes

Social Relief

Social relief of distress services were provided to the needy citizens of the province, particularly families affected by undue hardship as a result of unemployment as well as those whose livelihood had been eroded by natural disasters.

Care and Services to Families

The objective is to build resilient families. Services accessed by 23 490 families accessed include the following:

- 14 160 families participated in family preservation programmes;
- 422 people have been reunited with their families;
- 8 908 families participated in programmes to increase parenting skills and enhance family.

Child Care and Protection Services

The objective is to promote the well-being of children, and to build the resilience of families and communities who will care for, and protect children.

11 435

Children and Families accessed care and protection

3 507

Children were placed in foster care

416

Children were reunified with their families and care givers

Early Childhood Development (ECD) and Partial Care

The objective is to facilitate a nurturing, caring, and safe environment for children to survive, be physically healthy, mentally alert, emotionally secure, socially competent, and be able to learn.

- A total of 83 871 children accessed ECD and after school care services.
- Of this figure 6 222 children are in after school care programmes.

Child and Youth Care Centres

The objective is to provide alternative care and support programmes to children found in need of care and protection.

- A total of 453 children in need of care and protection were placed in residential care.
- The Department was the first province to register Child and Youth Care Centres for a further 5-year period.
- The process was completed in March 2015.

Community-Based Care Services to Children

The objective is to facilitate the provision of community-based child and youth care services, making these more accessible. A total of 123 Child Youth Care Worker (CYCW) trainees received training through the Isibindi model. These Child and Youth Care Workers were recruited from high risk communities where there is evidence of child maltreatment and they will now provide services in the children's environment using their knowledge and skills. The Isibindi programme reached 3 648 children.

Crime Prevention and Support

The objective is to reduce the number of people who re-offend through an effective probation services to all vulnerable children and adults. A total of 19 983 children and adults benefited from interventions, which included the following:

- 9 508 children in conflict with the law were assessed;
- 1 566 children in conflict with the law awaiting trial placed in secure care centres;
- 2 355 children and 6 891 adults in conflict with the law completed diversion programmes thus contributing to the reduction of the number of cases in the criminal justice system and contributing to the positive development of children and adults.

Victim Empowerment

The objective is to provide services to all victims of violence, with special focus on women and children. A total of 19 879 people had access to victim support services. Of this figure:

- 17 533 accessed shelters and service organisations funded by the Department;
- 2 346 young people completed gender-based violence prevention programmes due to a high demand for these services.

The services to victims of crime and violence have been improved by raising the funding for shelters, developing norms and standards for facilities and rolling out a therapeutic programme to sentenced children with severe behaviour problems.

Substance Abuse, Prevention and Rehabilitation

The objective is to improve the match between the demand for substance abuse services, to the supply and overall outcomes of these services. Substance abuse services were accessed by 10 542 clients: Of this figure:

Clients completed treatment

3 277

Clients received early intervention services

6 842

Clients gained access to aftercare and reintegration services

2 510

Institutional Capacity Building and Support (ICB)

The objective is to provide capacity development and support services to identified funded NPOs and civil society organisations.

1 724
NPOs received training to improve the work they do

1 059
NPOS were assisted with registration

Poverty Alleviation and Sustainable Livelihoods

The objective is to provide access to proper nutrition and social support services for youth, children, and their caregivers or households who are at risk of hunger.

- A total of 2 463 individuals received food security interventions and
- 129 MOD² centres were supported with meals to increase learner participation as well as combating hunger in after school children engagement programme.

Youth Development

The objective is to provide access to appropriate services to youth in and out of school. A total of 14 810 young people accessed various programmes. Of this figure:

- 11 540 youth participated in training opportunities through department funded skills development programmes, and
- 483 EPWP job opportunities were created within various programmes in the Department.
- To facilitate access and skills development for youth, Youth Cafés were established to provide opportunities and support that will enable youth to become employable (these include training in life skills, mentoring and coaching, leadership, entrepreneurship, and accredited formal training and job preparedness).

Population Policy Promotion

The objective is to facilitate, conduct and manage population research, population advocacy, population capacity building based on demographic dynamics and population trends, and to monitor and evaluate the implementation of policy in the province. During this year, 2 Population Research Projects and 6 demographic profiles were completed. A Spatial Viewer was developed in collaboration with the Centre for e-Innovation (Ce-I) to provide spatial context of DSD and NPO services for the province, regions and service delivery areas.

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This document is an extract from our Annual Report 2014/2015. For a copy of the Annual Report please contact Neliswa.Majambe@westerncape.gov.za or telephone 021 483 4436.

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