



## WHO ARE WE?

We are the Western Cape Department of Social Development (DSD). Our job is to ensure that a comprehensive, integrated and sustainable network of social development services is provided, in partnership with communities, stakeholders and civil society organisation partners, to enable and empower the poor, vulnerable and those with special needs and develop resilient communities.

## WHO IS OUR LEADERSHIP?



Provincial Minister

The **Provincial Minister Ms. Sharna Fernandez**, an elected politician, is responsible for providing strategic policy direction, in line with legislation and government policies.



Head of Department



**Dr. Robert Macdonald, the Head of Department**, is a public servant appointed to ensure that the Department implements Ministerial and Government directives and mandates efficiently and effectively.

## ORGANISATION AND STAFFING

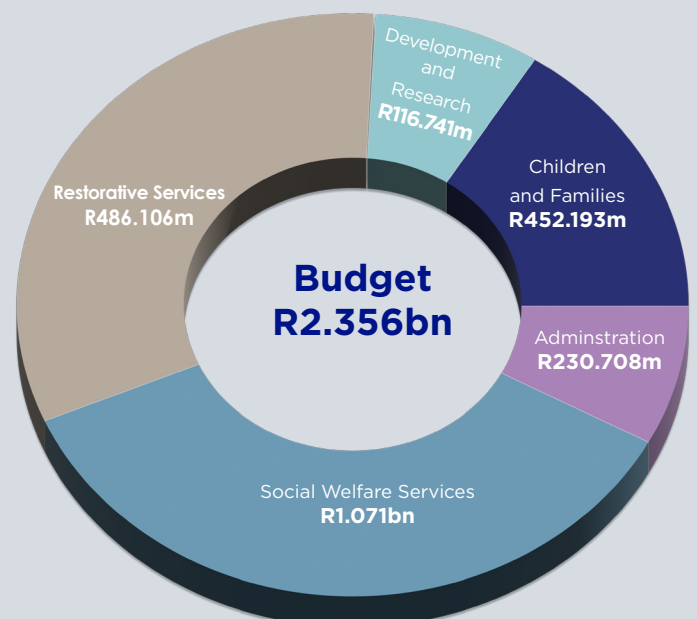


For the financial year ending 31 March 2023, the vacancy rate was at 2.4 percent and the number of people employed by the Department stood at 2 464.



Our services are rendered through six Regional Offices, 45 local service delivery offices, 46 service points, and nine government-owned facilities. We also partially fund more than 1 000 social service Non-Profit Organisations (NPOs) to who assist the most vulnerable in their communities.

## AUDITED EXPENDITURE



## Administration

The Department of Social Development has, for the 12th consecutive year, received a clean audit from the Auditor-General of South Africa.

This means that the Department's financial statements have been found to be free from material misstatements and that there are no material findings on reporting on performance objectives or non-compliance with legislation.

## Social Welfare Services

### Older Persons

18 787 vulnerable older persons made use of these services, of whom 13 119 accessed community-based care and support services such as service centres and clubs.

### Persons with Disabilities

5 448 Persons with Disabilities and their families or caregivers accessed various services, of whom 1 033 beneficiaries accessed community-based day care centres.

### Social Relief

4 189 families who experienced undue hardship and disasters were assessed and referred to SASSA for humanitarian relief. 27 817 boxes of sanitary pads were distributed to 302 schools benefitting female learners across the province.



## Children and Families

### Care and Services to Families

19 428 families accessed developmental social welfare services. 37 Shelters for homeless adults received funding, increasing in the number bed spaces from 2 028 in 2021/22 to 2 398 in 2022/23.

### Child Care and Protection

3 966 children were placed in foster care, with a further 260 children reunified with their families or alternative caregivers. In addition, 3 339 parents and caregivers completed parent education and training programmes

### Early Childhood Development (ECD) and Partial Care

120 After School Care (ASC) facilities were registered. Further, 6 397 children accessed services at funded ASC facilities which included homework and tutoring programmes as well as meals.

### Child and Youth Care Centres

3 155 children at risk and in need of alternative care were placed in residential care facilities.

### Community-Based Care Services for children

167 trained and qualified Auxiliary Child and Youth Care Workers supported registered Child and Youth Care Workers in providing development care.



## Restorative Services

### Crime Prevention and Support

A total of 11 197 children at risk participated in crime-prevention programmes across the province. In addition, 14 805 adults participated in diversion programmes.

### Victim Empowerment Programme

26 DSD funded GBV shelters continued to provide therapeutic support to 2 369 women and their children who were victims of crime and violence. 24 388 victims of GBV accessed psychosocial support services across the province. One additional Thuthuzela Care Centre (TCC) was opened thereby increasing the number of TCCs to eight in the province.



### Substance Abuse, Prevention and Rehabilitation

A total of 10 207 clients received substance use disorder services. In addition, 1 400 learners accessed prevention and early intervention services through school-based programmes. Furthermore, 1 921 clients accessed aftercare and reintegration services.

## Development and Research

### Institutional Capacity Building and Support

A total of 1 735 NPOs were assisted with registration, with an additional 1 021 NPOs capacitated to strengthen their governance and legislation compliance.

### Poverty Alleviation and Sustainable Livelihoods

Over 109 300 qualifying beneficiaries accessed cooked meals and food parcels through departmental supported food relief interventions. A total of 1 048 EPWP participants were provided with temporary work opportunities.



### Youth Development

A total of 14 566 accessed youth to skills development programmes at funded Youth Cafés and community-based organisations. In addition, over 2 500 learners benefited from access to academic and life skills programmes.

### Population Policy Promotion

The Department continued to support provincial and local government entities through training and capacity building sessions, to assist and inform planning and decision-making processes.



Caring



Competence



Accountability



Integrity



Innovation



Responsiveness

## Key Interventions



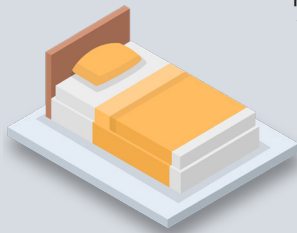
Expansion of access to psycho-social support and emergency shelter services to victims of GBV.



Care and support services were provided to protect vulnerable children and families.



Boxes of sanitary packs dispatched to identified schools and facilities.



Increased number of subsidised bed spaces in shelters for homeless adults.



Distribution of cooked meals and food parcels to food insecure households.

## Contact us

The services of the department can be accessed by visiting any regional office or local office. To find out more about our services visit the website at [www.westerncape.gov.za/social-development](http://www.westerncape.gov.za/social-development).

### Regional offices of the Department of Social Development

- Cape Winelands: 023 348 5300
- Eden Karoo: 044 814 1687
- Metro South: 021 763 6200
- Metro North: 021 483 7689
- Metro East: 021 812 0922/0930
- West Coast: 022 713 2272

### Department of Social Development Toll Free Line

**0800 220 250**

This document is an extract from our Annual Report 2022/2023. For a copy of the Annual Report please email: [DSDBusinessPlanning@westerncape.gov.za](mailto:DSDBusinessPlanning@westerncape.gov.za)