

Citizen's Report 2021/22

WHO WE ARE

We are the Western Cape Department of Social Development (DSD). Our job is to ensure that a comprehensive, integrated and sustainable network of social development services is provided, in partnership with communities, stakeholders and civil society organisation partners, to enable and empower the poor, vulnerable and those with special needs and develop resilient communities.

WHO IS IN CHARGE?



The **Provincial Minister** Ms. Sharna Fernandez, an elected politician, is responsible for directing the Department's activities in line with legislation and government policies.



Dr. Robert Macdonald, the Head of Department, is a public servant appointed to ensure that the Department implements Ministerial and Government directives and mandates efficiently and effectively.



VISION

A self-reliant society.



MISSION

MISSION

To ensure the provision of a comprehensive network of social development services that enables and empowers the poor, the vulnerable and those with special needs.



Caring Competence







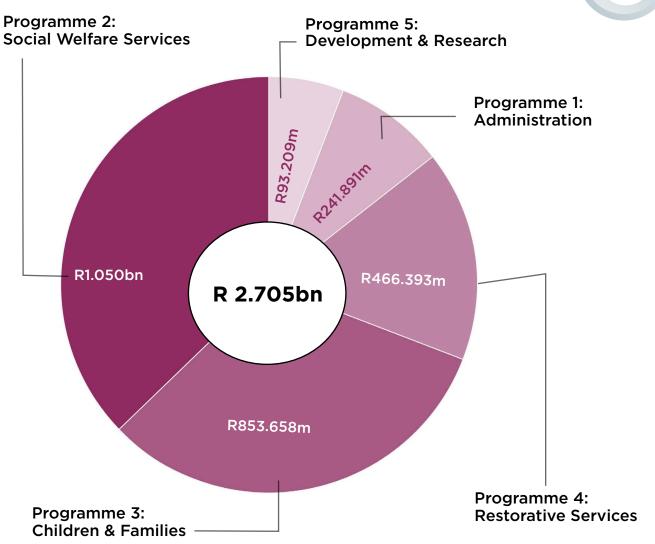


Innovation

Responsiveness

AUDITED EXPENDITURE





ORGANISATION AND STAFFING

For the financial year ending 31 March 2022, **2 537** people were in the employ of the Department with a vacancy rate of **1.9** percent.





Our services are rendered through six Regional Offices, 45 local service delivery offices, 22 service points and nine government-owned facilities.

Administration

The Department of Social Development has received a clean audit from the Auditor-General of South Africa.

This means that the Department's financial statements have been found to be free from material misstatements and that there are no material findings on reporting on performance objectives or non-compliance with legislation.

Social Welfare Services

Older Persons

A total of 22 777 vulnerable older persons made use of these services, of whom 17 029 accessed community-based care and support services such as service centres and clubs.

Persons with Disabilities

A total of 114 221 Persons with Disabilities and their families or caregivers accessed care and support services.

Social Relief

A total of 1 405 families who experienced undue hardship and disasters were assessed and referred to SASSA for humanitarian relief of distress benefits. The Sanitary Dignity Project distributed 999 612 packs of sanitary pads to 223 schools across the province by March 2022.

Children and Families

Care and Services to Families

A total of 19 563 families, accessed developmental social welfare services which strengthened families and communities. 37 shelters were funded for homeless adults, which included the increased number of bed spaces from 2 031 in 2020/21 to 2 208 in 2021/22.

Child Care and Protection

A total of 3 492 children were placed in foster care with a further, 280 children being reunified with their families or alternative caregivers. In addition, 3 035 parents and caregivers completed parent education and training programmes.

Early Childhood Development (ECD) and Partial Care

A total of 65 125 children accessed funded ECD and after school care services.

Child and Youth Care Centres

A total of 3 224 at risk children were placed in residential care for the provision of care and support to vulnerable children.

Community-Based Care Services for children

23 Child and Youth Care Workers undertook a recognition of prior learning process which enabled an upgrade of their qualifications.

Restorative Services

Crime Prevention and Support

981 children and 8 080 adults in conflict with the law were referred to diversion programmes. 5 806 learners participated in a school-based crime prevention programmes. Secure Care centres accommodated 832 children in conflict with the law awaiting trial.

Victim Empowerment Programme

26 funded shelters are operational across the province, providing services to abused women and children, with additional psychosocial support services activated in rural areas. Moreover, a total of 21 878 victims of Gender-based violence (GBV) accessed psychosocial support services.

Substance Abuse, Prevention and Rehabilitation

A total of 11 960 clients received Substance use disorder services, of which approximately 1 091 learners accessed school-based programmes.

Development and Research

Institutional Capacity Building and Support

A total of 1727 Non-profit organisations (NPOs) were assisted with registration, with an additional 569 NPOs capacitated to assist with long term sustainability through effective governance and legislative compliance.

Poverty Alleviation and Sustainable Livelihoods

Around 270 802 people were reached through the expansion of the Department's food interventions. This included cooked meals at community kitchens, supported by the Department through food vouchers and dry goods, and food parcels, which reached 96 500 qualifying beneficiaries.

Youth Development

12 615 youth participated and had access to skills development programmes offered at the 12 established Youth Cafés and various community-based organisations. In addition, accredited sign language training was undertaken by 207 youth.

Population Policy Promotion

The Department supported several Western Cape Government departments' planning processes with the provision of various sets of population estimate products. This included the completion of six demographic profiles for the Cape Winelands District Municipality.

DSD Key Interventions



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Expansion of access to psychosocial support and emergency shelter services to victims of GBV.



Provision of temporary work opportunities to Expanded Public Works Programme participants.



Increased number of subsidised bed spaces in shelters for homeless adults.



Care and support services were provided to protect vulnerable children and families.



Distribution of cooked meals and food parcels to food insecure households.

This document is an extract from our Annual Report 2021/2022. For a copy of the Annual Report please email: DSDBusinessPlanning@westerncape.gov.za or visit www.westerncape.gov.za