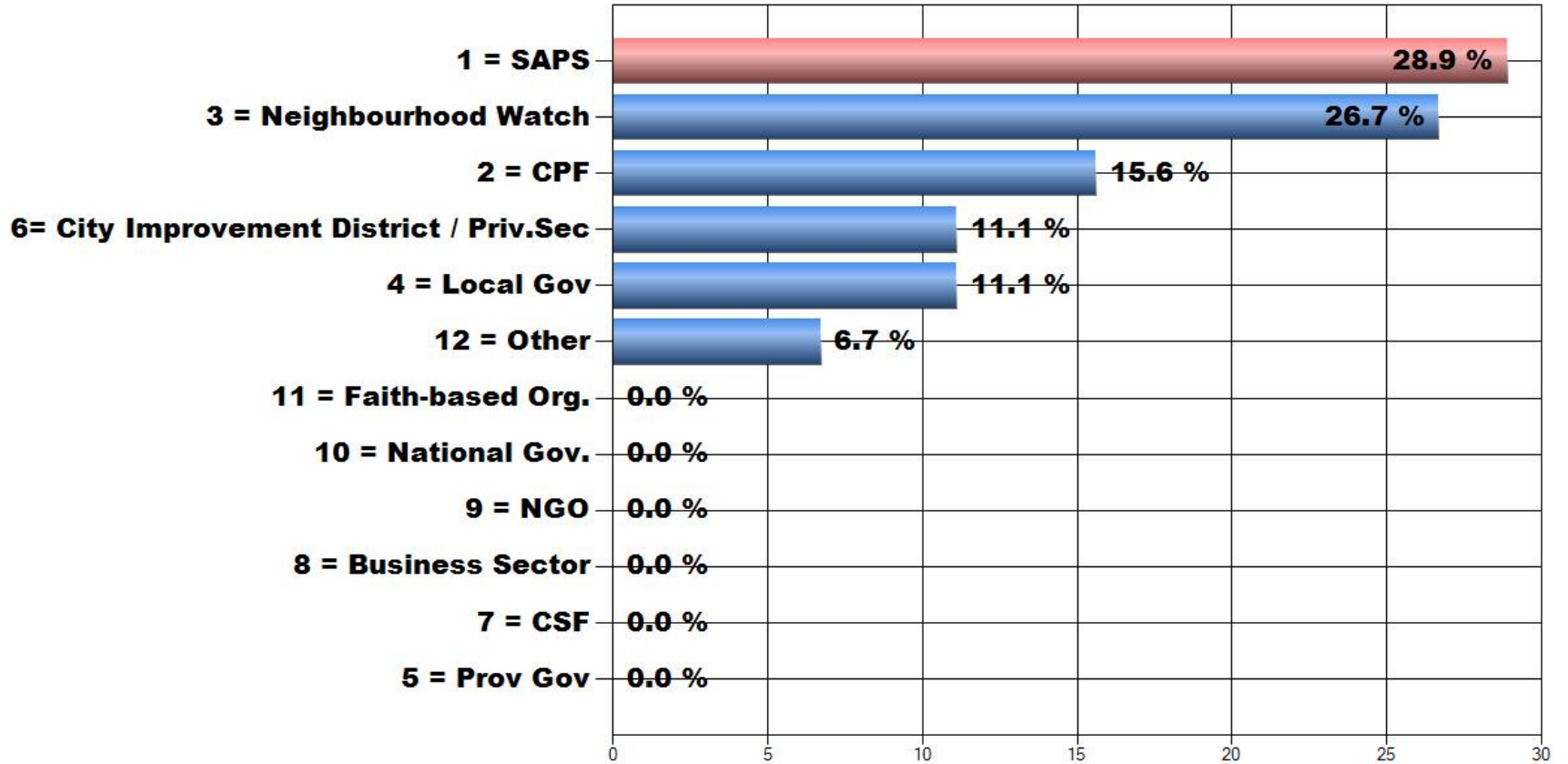# Western Cape Government

Community Safety

Preliminary results of

Policing Needs and Priorities

Public Accountability Meeting

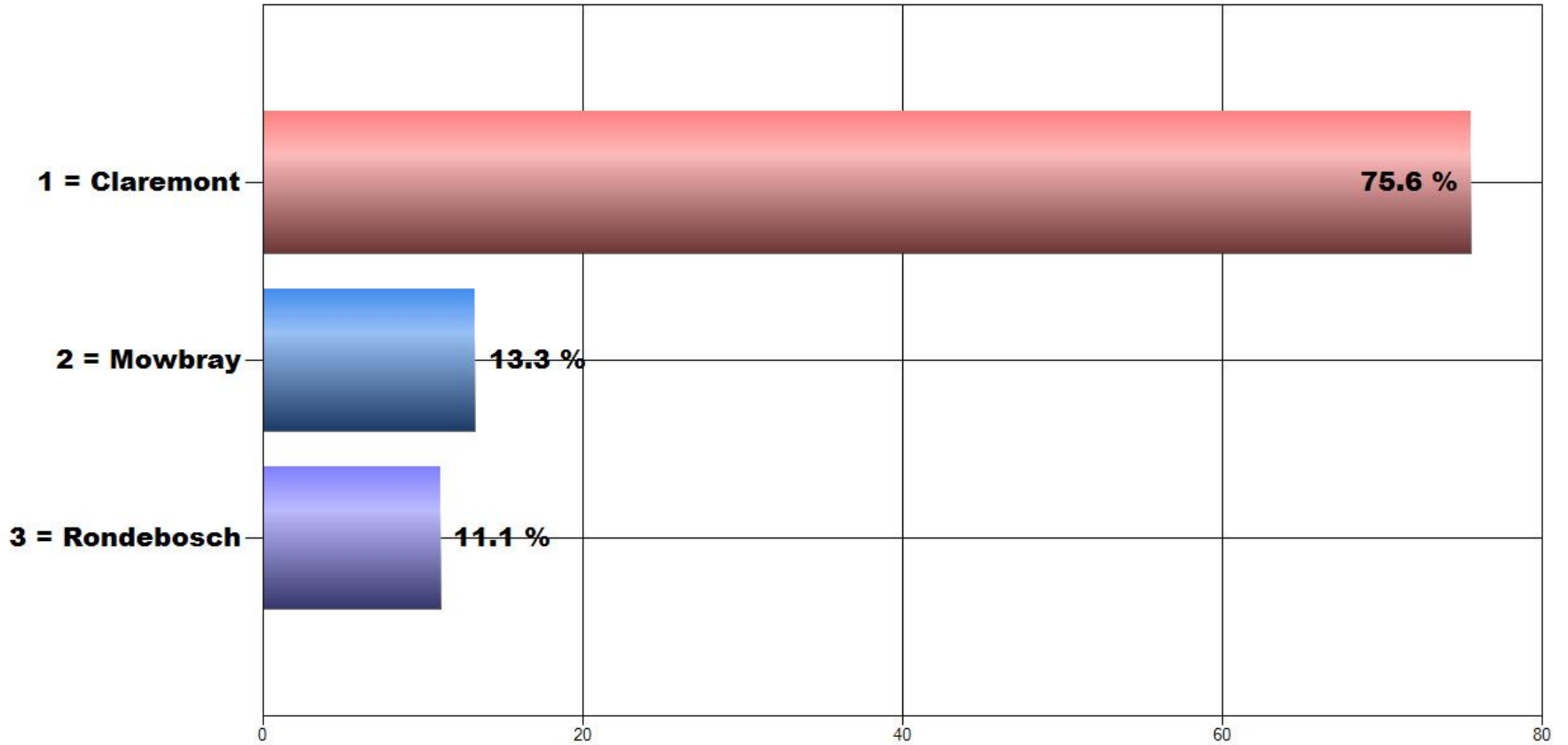CLAREMONT CLUSTER: 11 NOVEMBER 2014

METHODOLOGY

- Data collection: Crowd sourcing technology

- Data collection tool: Closed-ended questionnaire

- Number of respondents: 45

- Number of stations participated: 3 police stations within the Claremont cluster namely Claremont, Mowbray and Rondebosch.

- First level analysis: Frequency intervals

- Both the number of respondents and the percentage are reflected in the graph
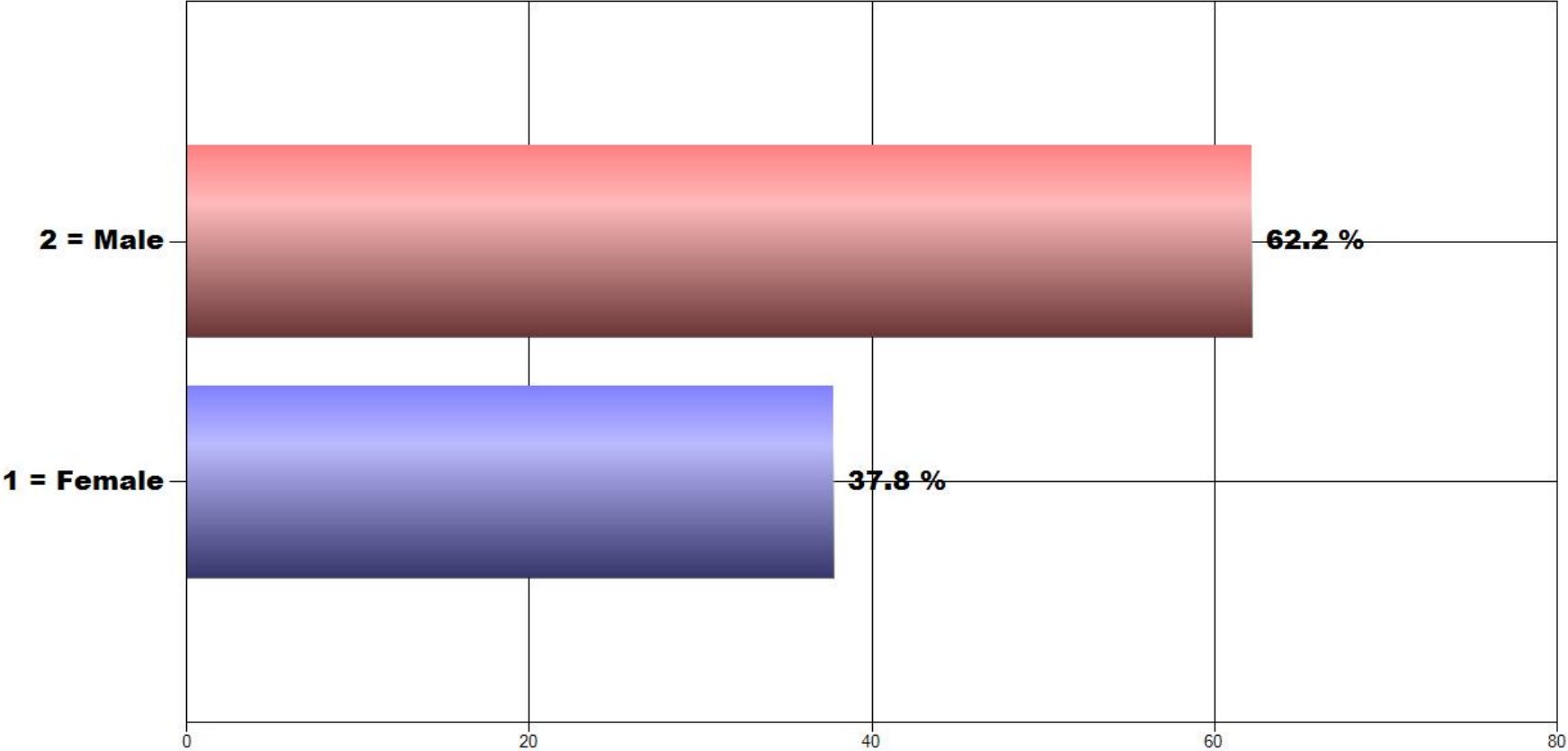
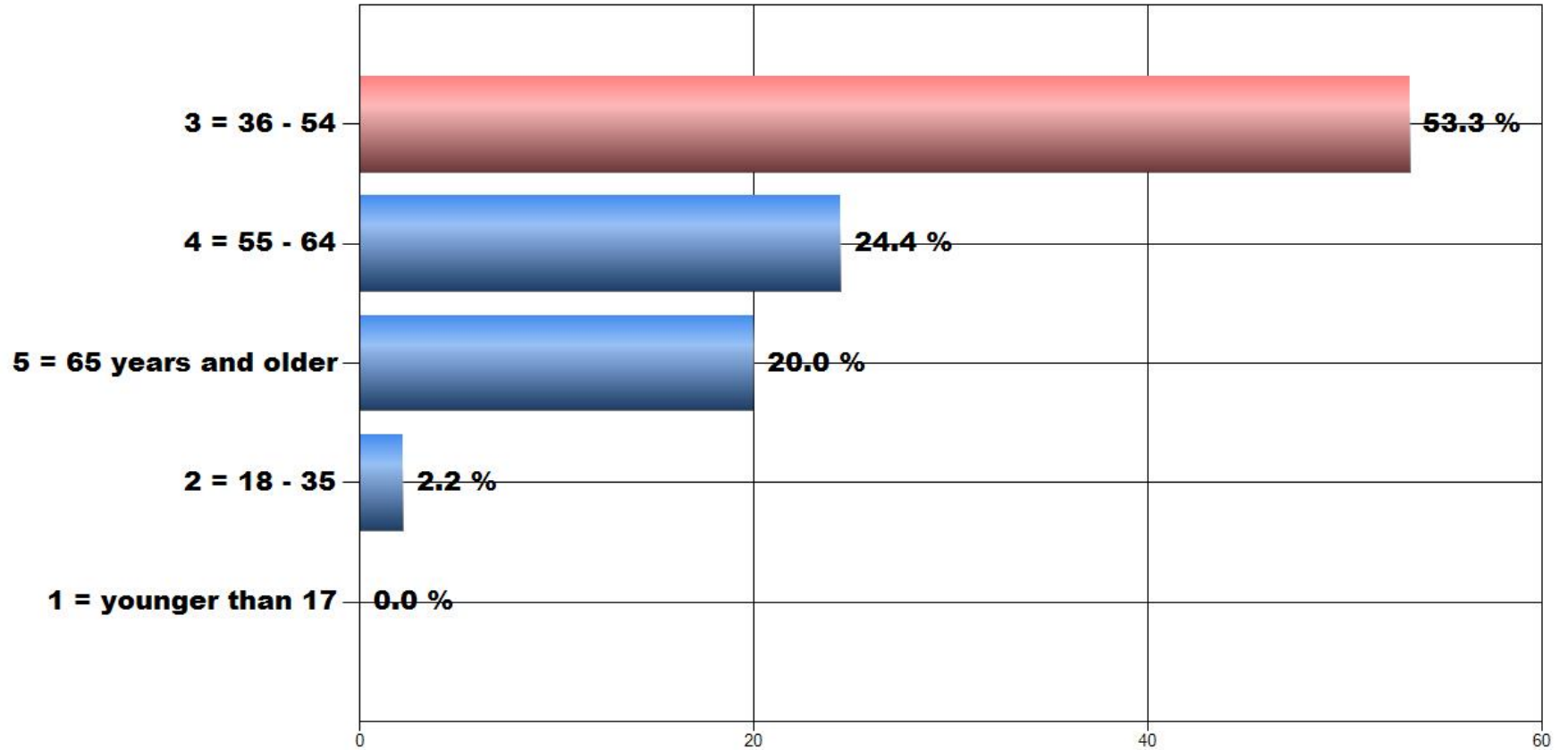Please indicate which stakeholder group you represent [Dem 1 of 4] [NOV=45]

Stakeholder Group	Percentage
1 = SAPS	28.9 %
3 = Neighbourhood Watch	26.7 %
2 = CPF	15.6 %
6= City Improvement District / Priv.Sec	11.1 %
4 = Local Gov	11.1 %
12 = Other	6.7 %
11 = Faith-based Org.	0.0 %
10 = National Gov.	0.0 %
9 = NGO	0.0 %
8 = Business Sector	0.0 %
7 = CSF	0.0 %
5 = Prov Gov	0.0 %

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Community Safety

Please indicate in which police station precinct you reside [Dem 2 of 4] [NOV=45]

- 1 = Claremont — 75.6 %
- 2 = Mowbray — 13.3 %
- 3 = Rondebosch — 11.1 %

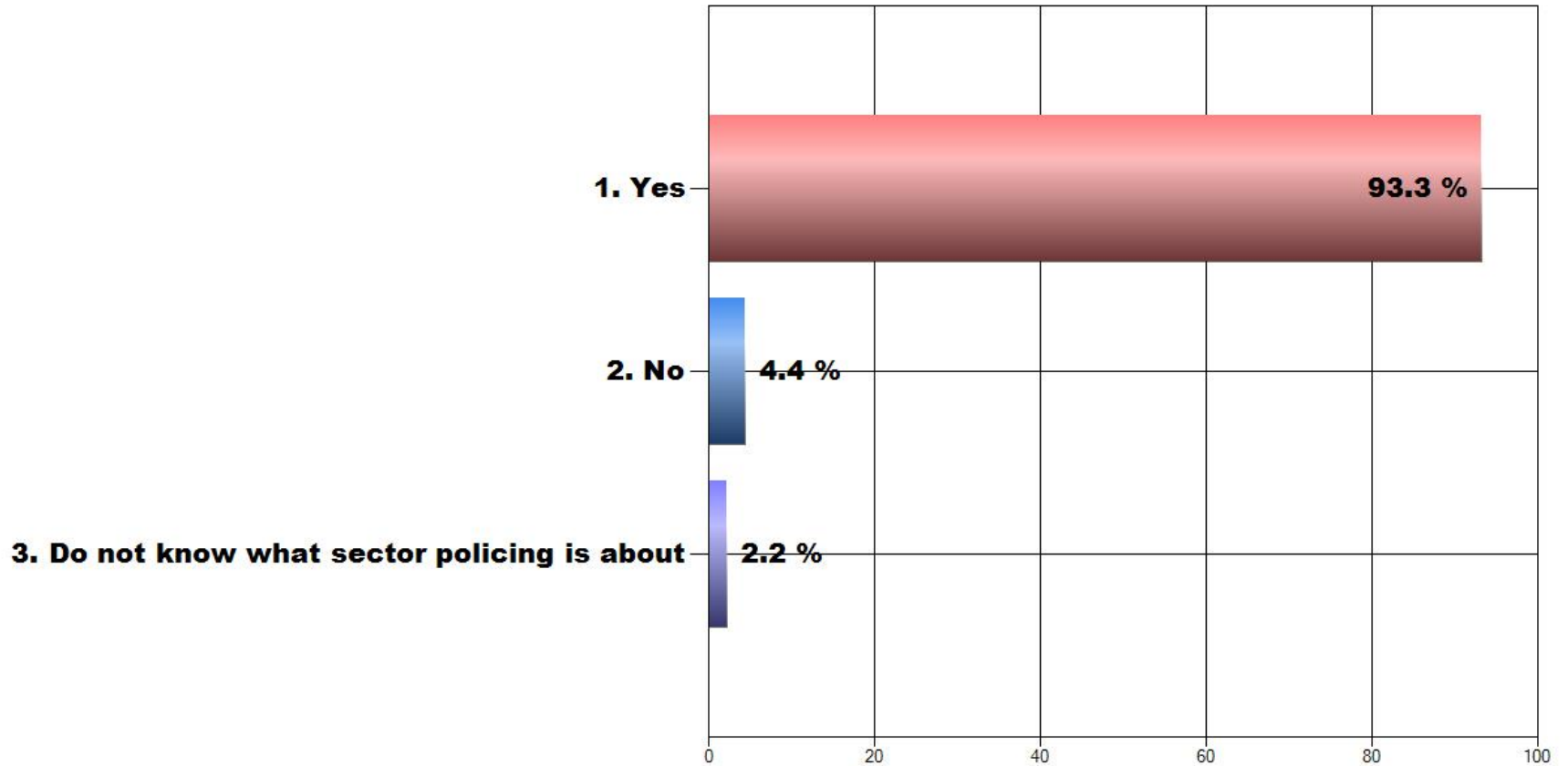Western Cape Government
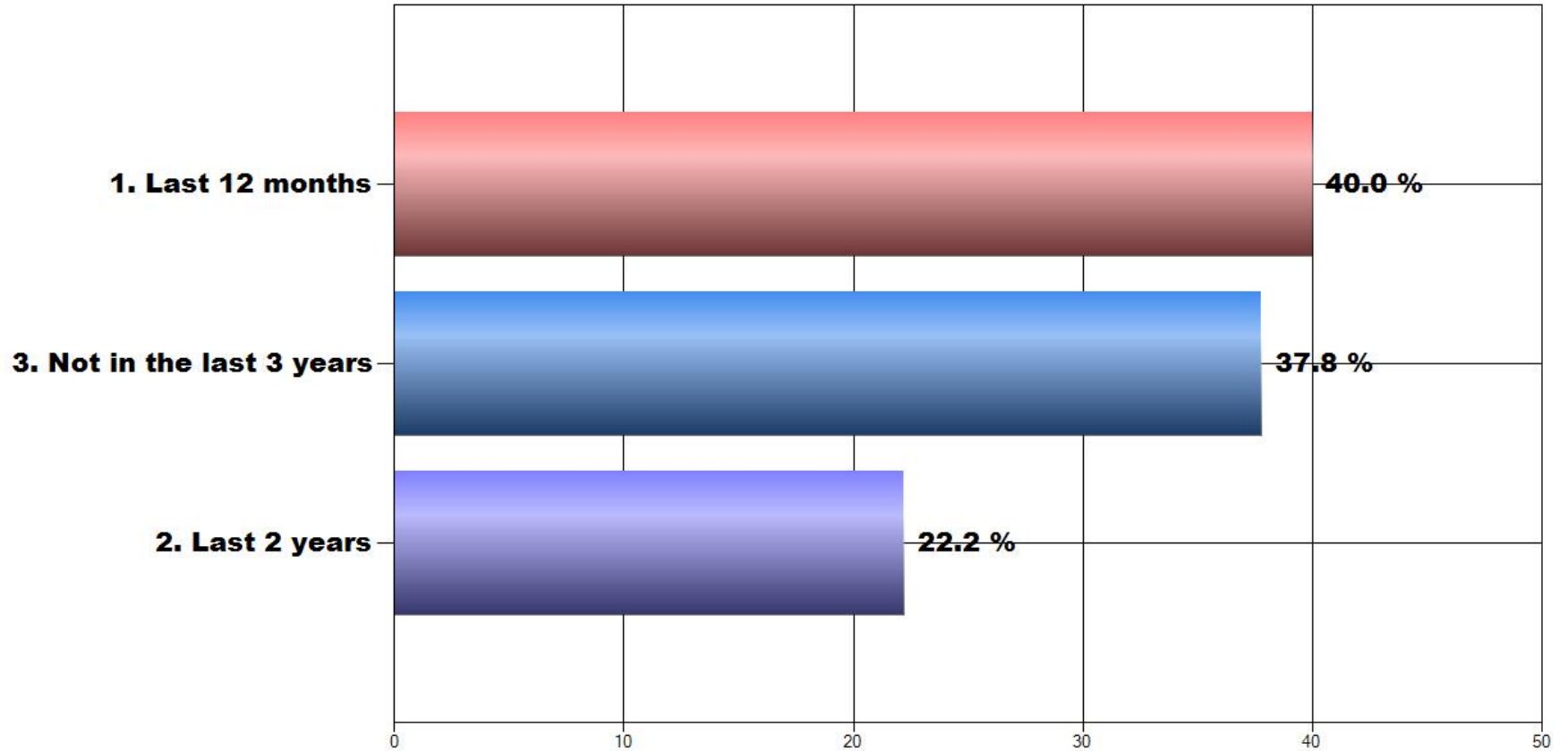Community Safety

Select your gender [Dem 3 of 4] [NOV=45]

Please indicate your age group [Dem 4 of 4] [NOV=45]

1. Do you know in which police sector you reside? (Item 1 of 28)   [Votes = 45]
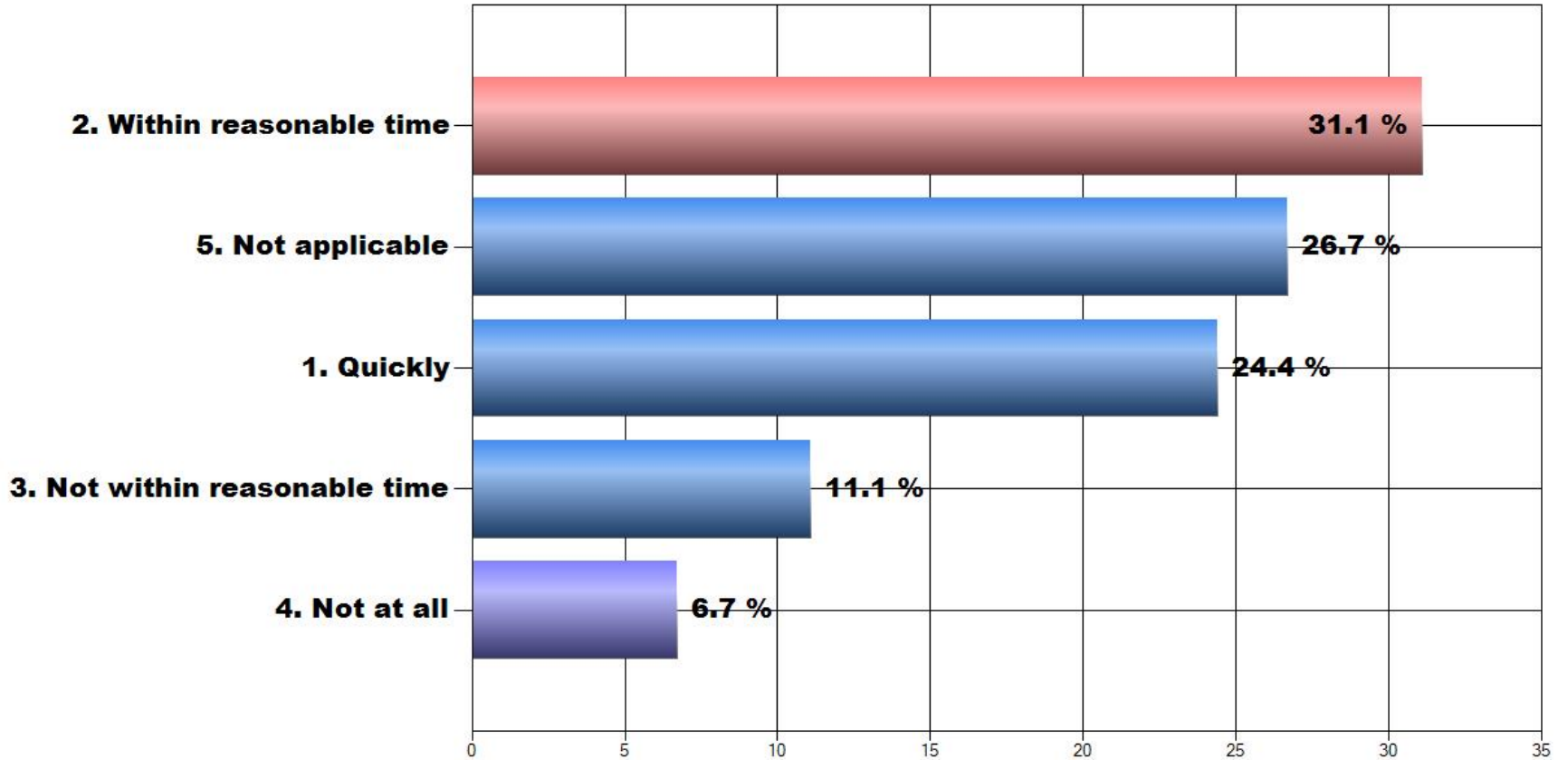

- 1. Yes — 93.3 %
- 2. No — 4.4 %
- 3. Do not know what sector policing is about — 2.2 %

2. Were you a victim of crime in the: (Item 2 of 28)   [Votes = 45]

1. Last 12 months — 40.0 %

3. Not in the last 3 years — 37.8 %
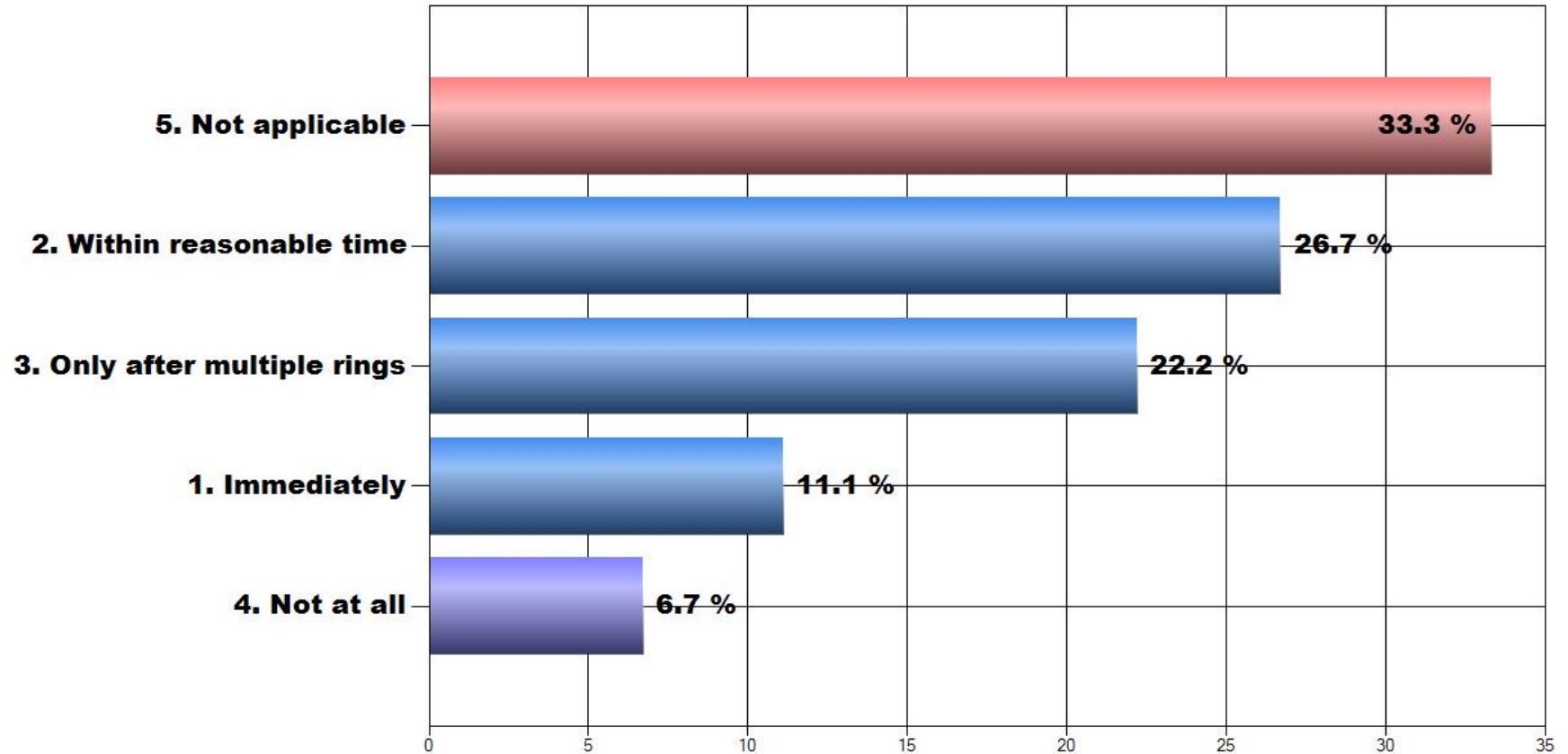
2. Last 2 years — 22.2 %

3. If you were a victim of crime in the last 3 years, did you report it to the police? (Item 3 of 28) [Votes = 45]
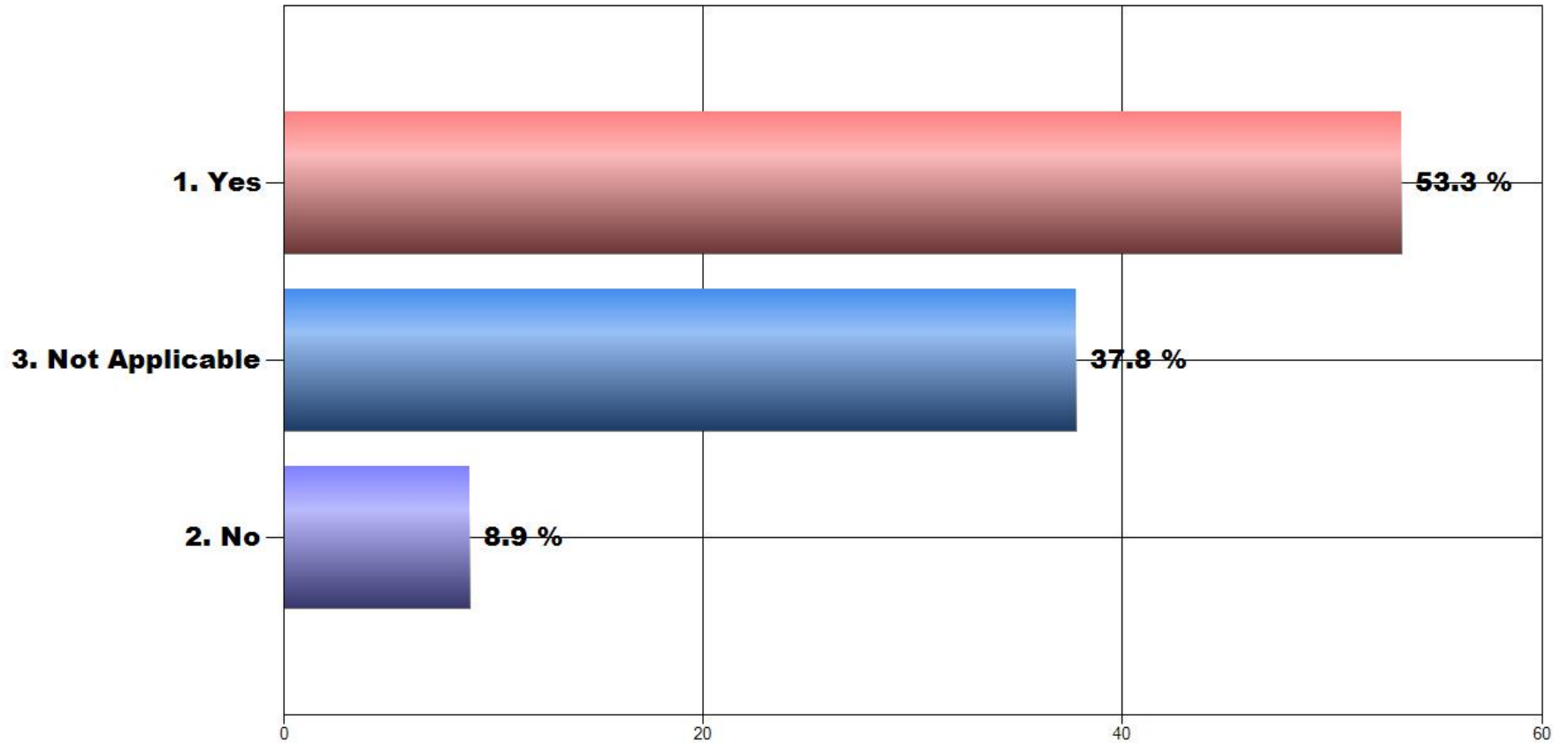
4. When you reported a crime to SAPS, they arrived at the crime scene on average: (Item 4 of 28) [Votes = 45]

2. Within reasonable time — 31.1 %
5. Not applicable — 26.7 %
1. Quickly — 24.4 %
3. Not within reasonable time — 11.1 %
4. Not at all — 6.7 %

5. When you phoned the police station, how long on average did it take for your call to be answered? (Item 5 of 28)   [Votes = 45]

|	
5. Not applicable	33.3 %
2. Within reasonable time	26.7 %
3. Only after multiple rings	22.2 %
1. Immediately	11.1 %
4. Not at all	6.7 %

6. When you go to your local police station, on average, how long do you have to wait before you are attended to? (Item 6 of 28) [Votes = 45]
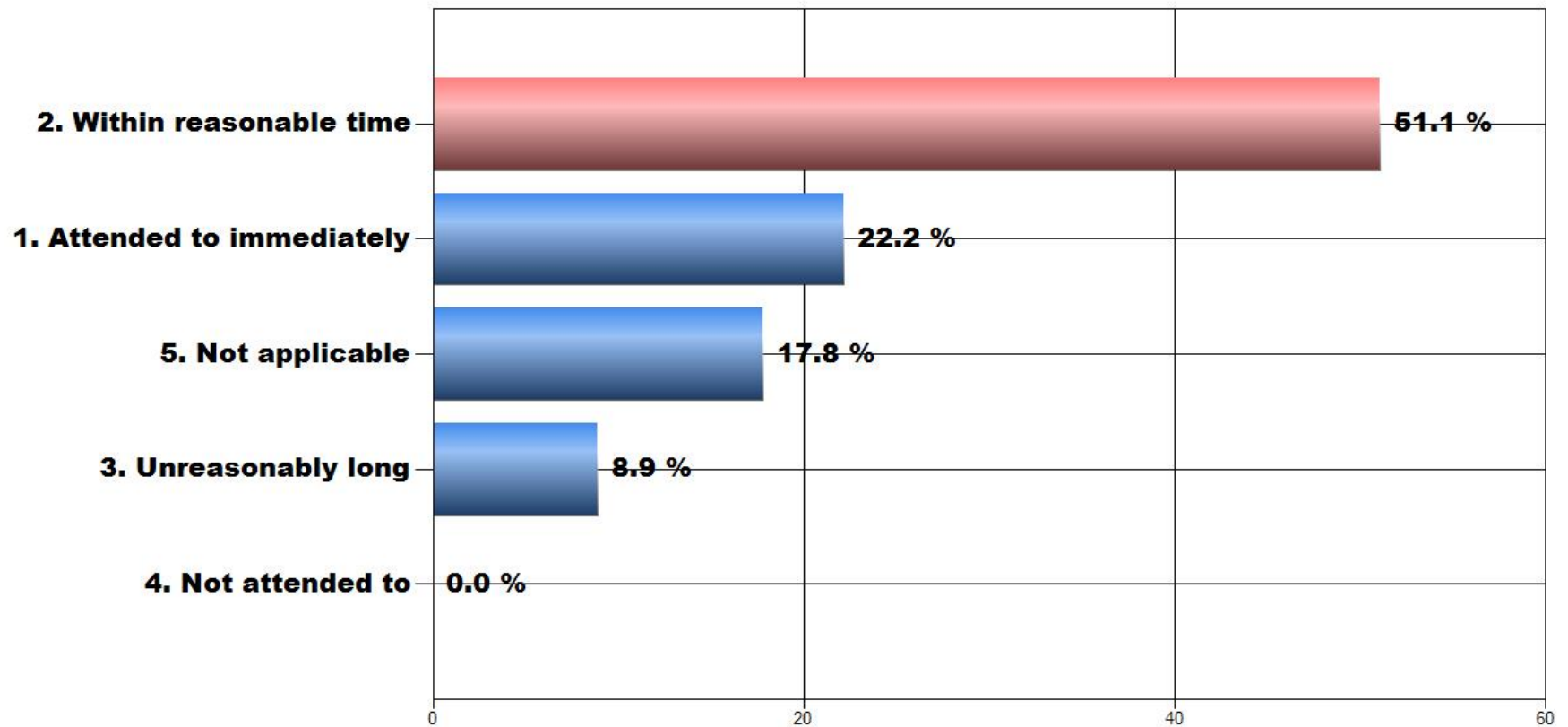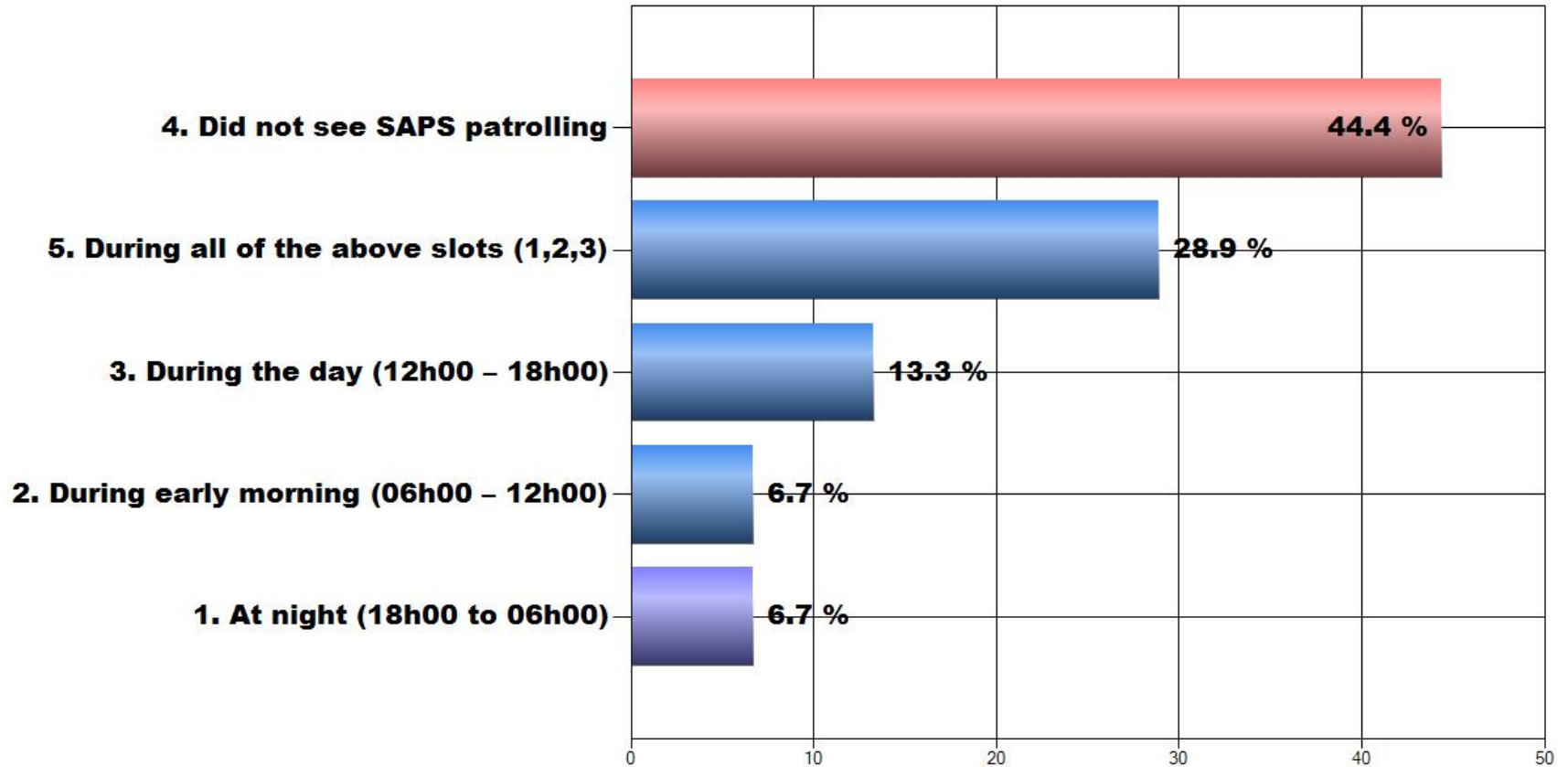
7. The last time you visited your local police station, were you served in the language of your choice being either isiXhosa, English or Afrikaans (Item 7 of 28)   [Votes = 45]
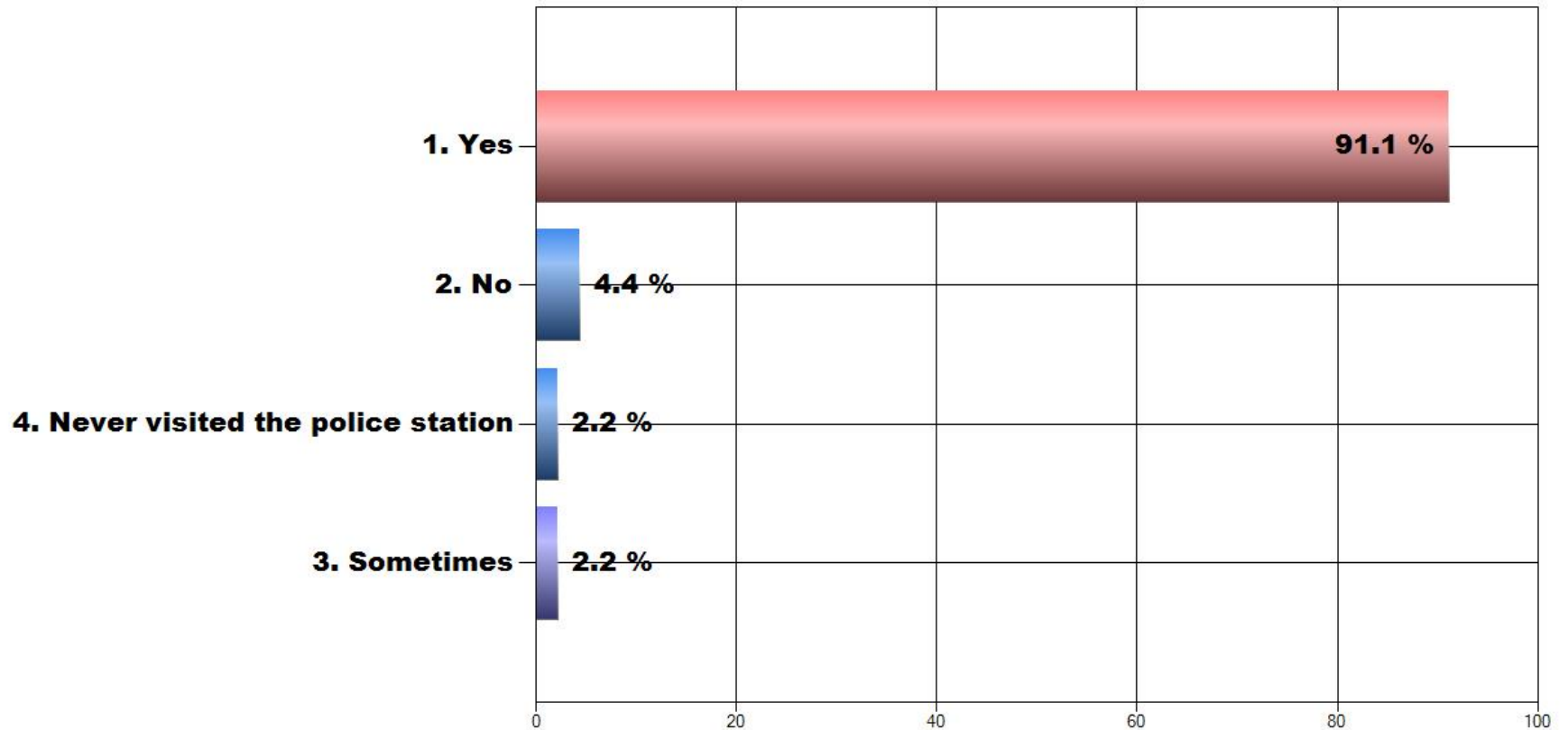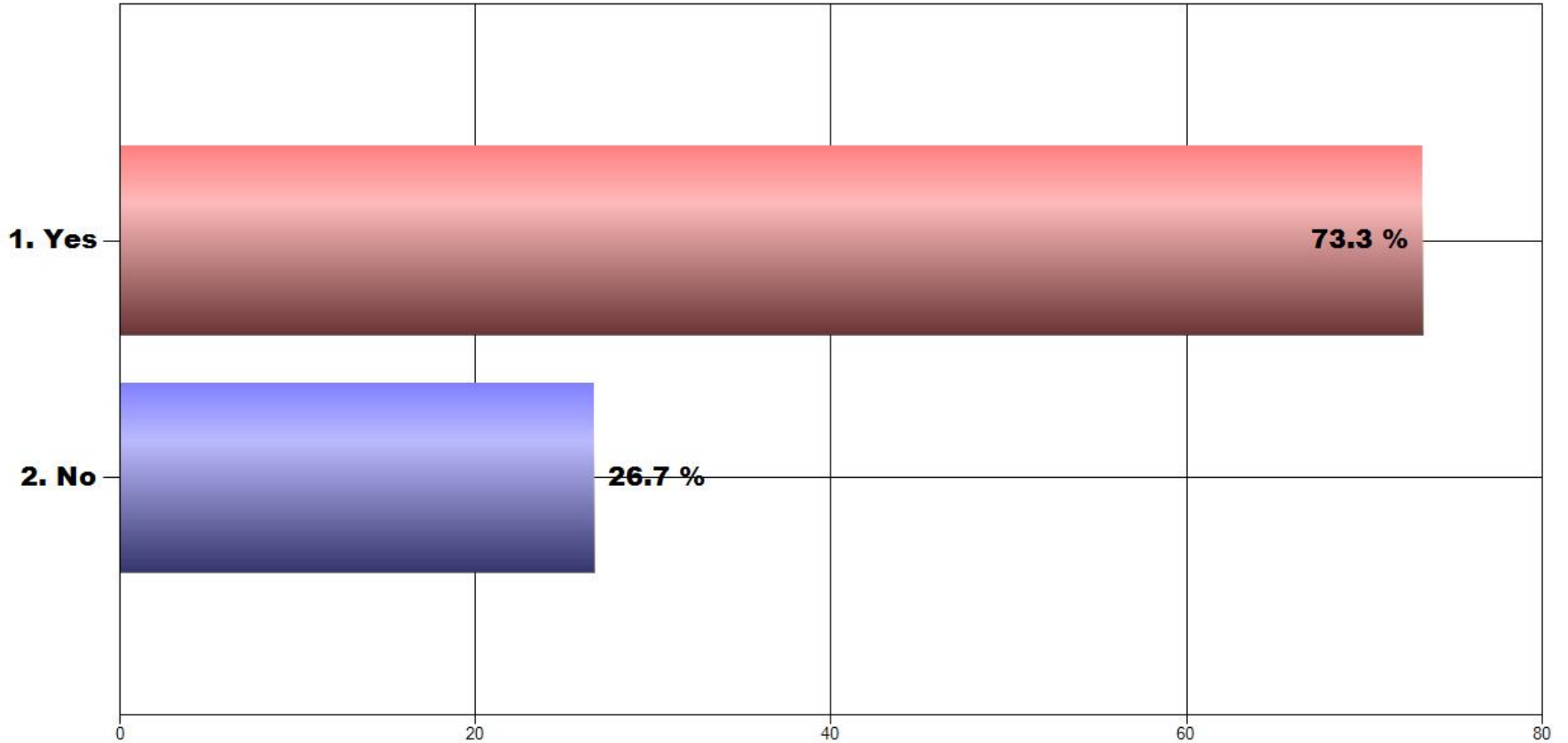
8. If you have ever opened a case with the police, how often on average did the police provide you with progress reports on their (Item 8 of 28) [Votes = 45]
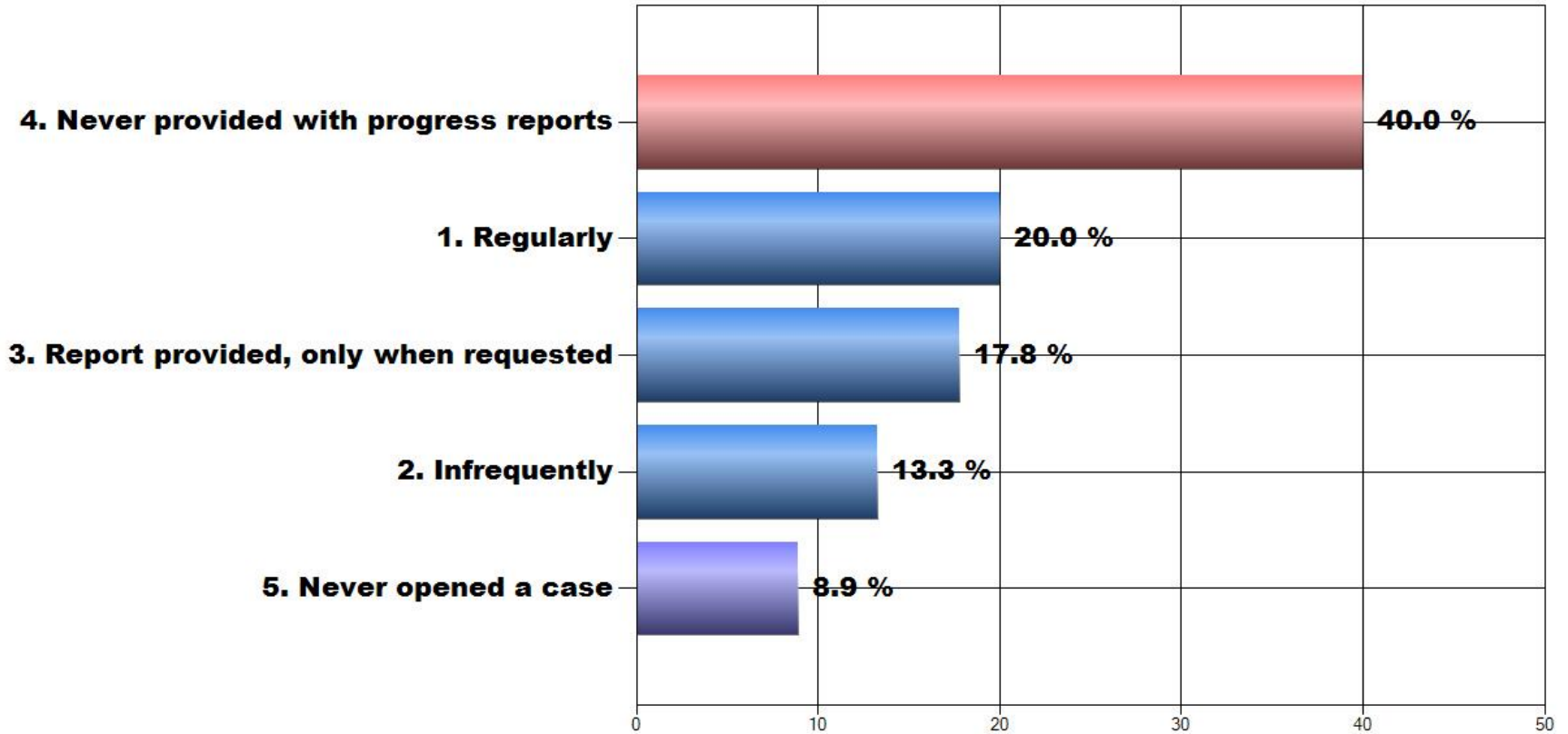
9. During the last week, when did you see SAPS patrolling your area? (Item 9 of 28) [Votes = 45]

- 4. Did not see SAPS patrolling — 44.4 %
- 5. During all of the above slots (1,2,3) — 28.9 %
- 3. During the day (12h00 – 18h00) — 13.3 %
- 2. During early morning (06h00 – 12h00) — 6.7 %
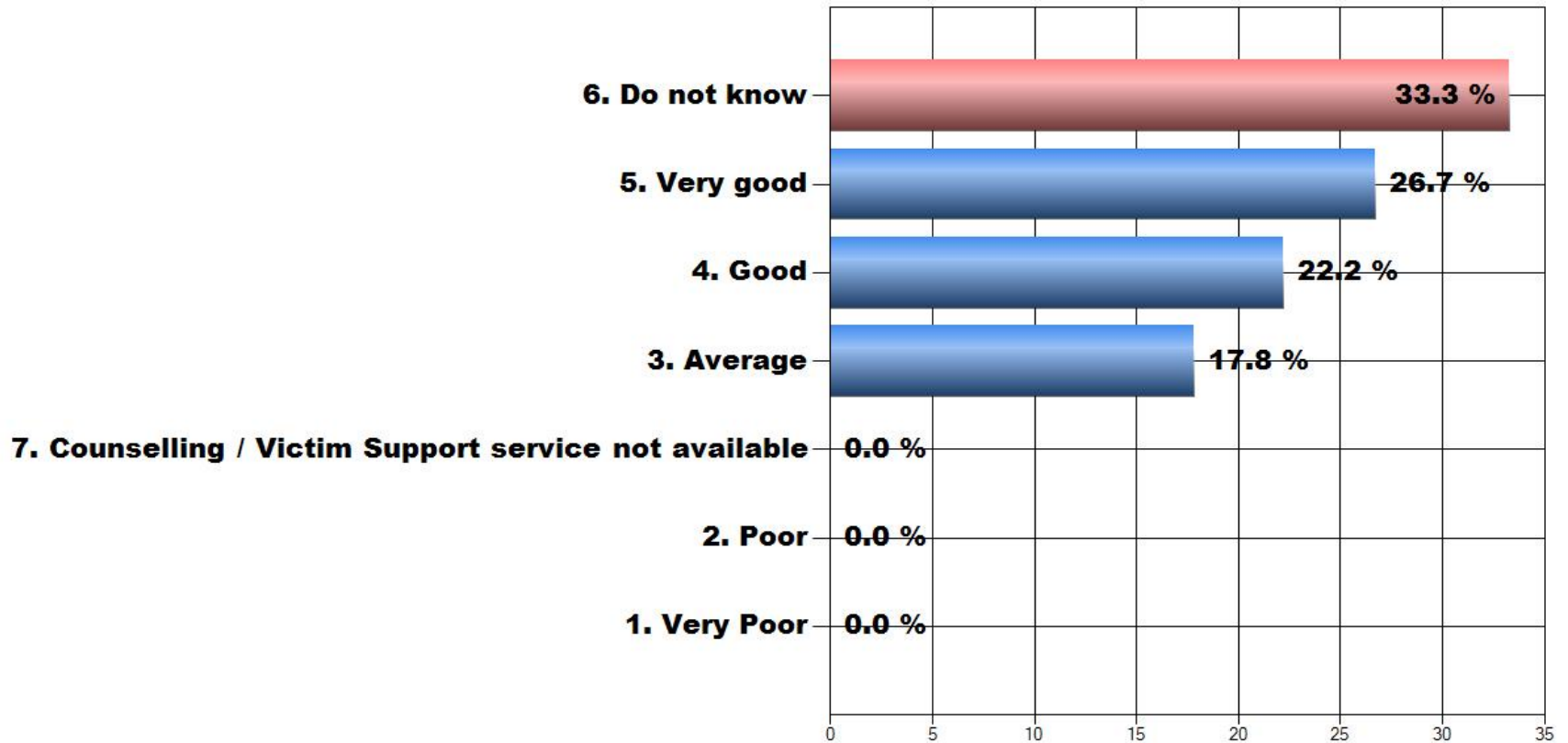- 1. At night (18h00 to 06h00) — 6.7 %

10. Do you know who your local police station commander is? (Item 10 of 28) [Votes = 45]

11. How do you rate the level of professionalism of SAPS in your area? (Item 11 of 28)   [Votes = 45]
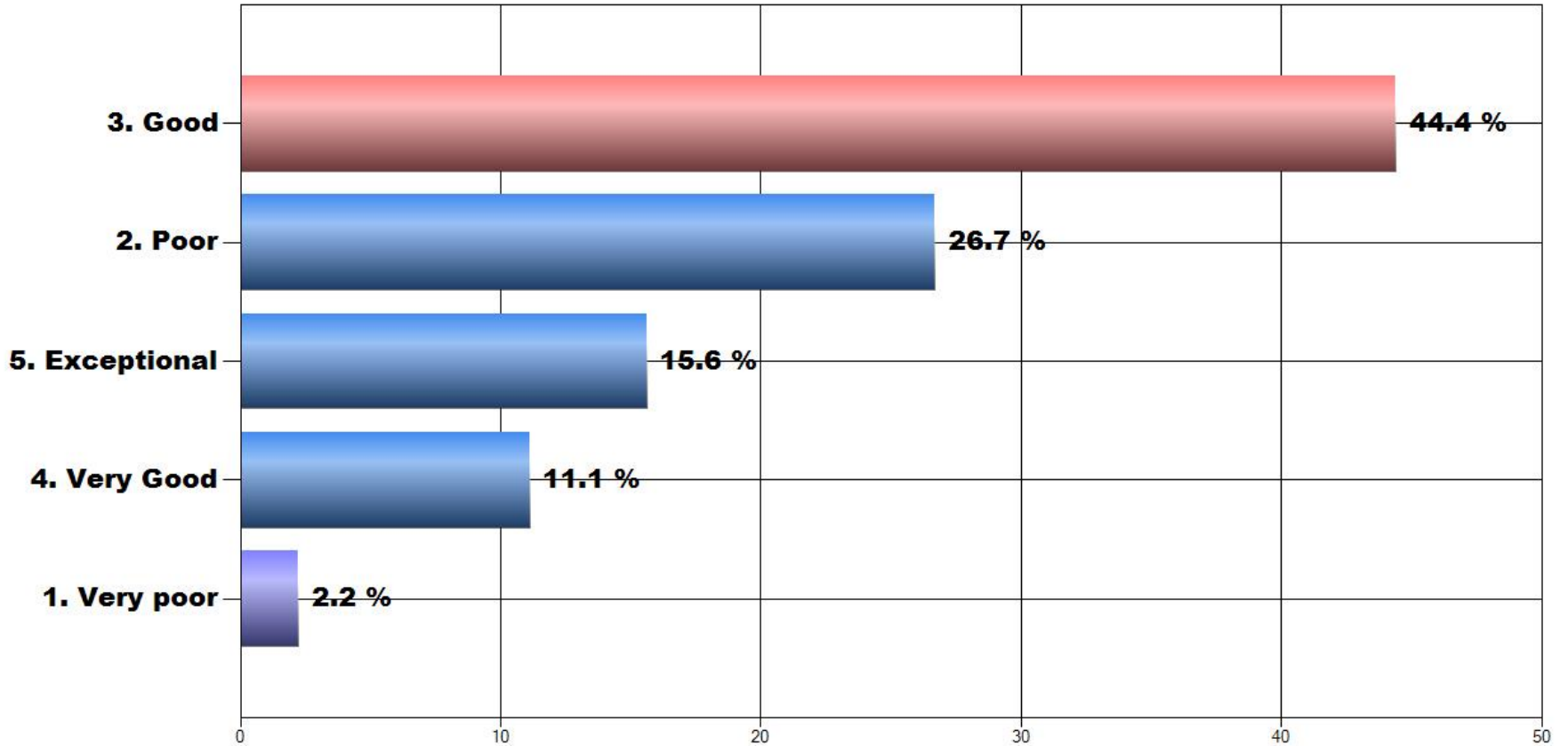
12. In your opinion, how professional is the provision of victim support / counselling services at your local police station? (Item 12 of 28)
[Votes = 45]

Category	Percentage
6. Do not know	33.3 %
5. Very good	26.7 %
4. Good	22.2 %
3. Average	17.8 %
7. Counselling / Victim Support service not available	0.0 %
2. Poor	0.0 %
1. Very Poor	0.0 %

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Community Safety

13. If you have ever received counselling via victim support services, how professionally was your referral handled? (Item 13 of 28)
[Votes = 45]
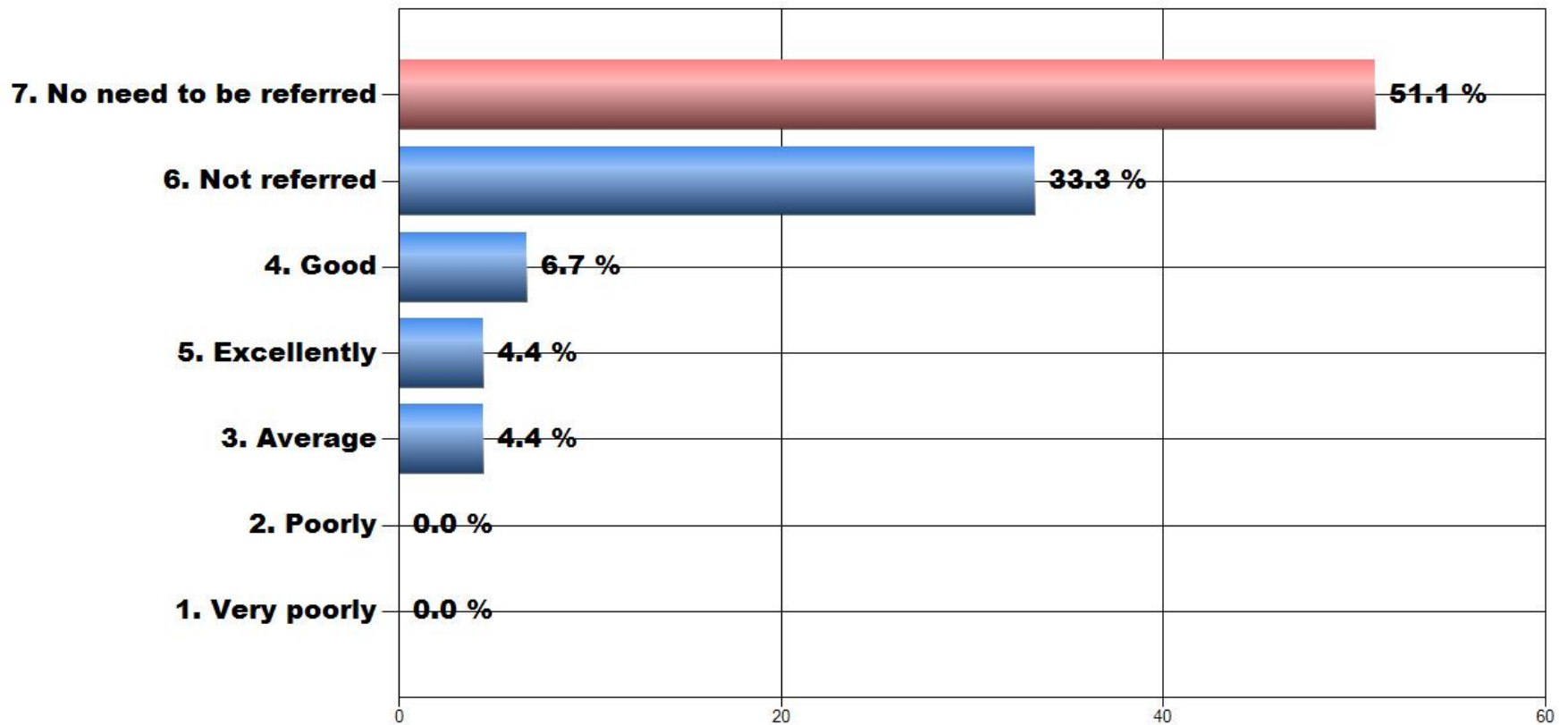
14. If you are involved in partnerships against crime, please indicate the 3 formations/structures you are most actively involved in (Item 14 of 28)   [Votes = 108]
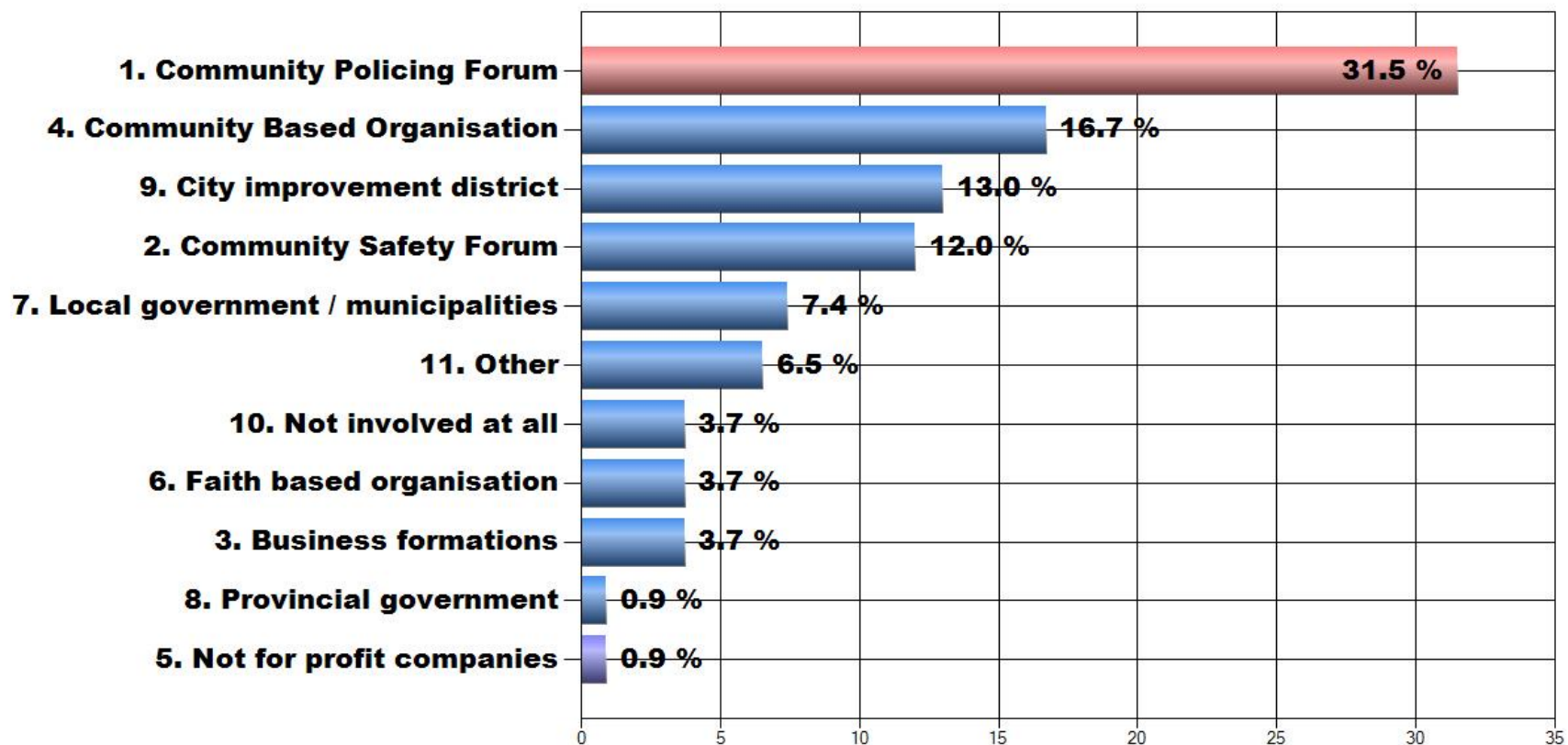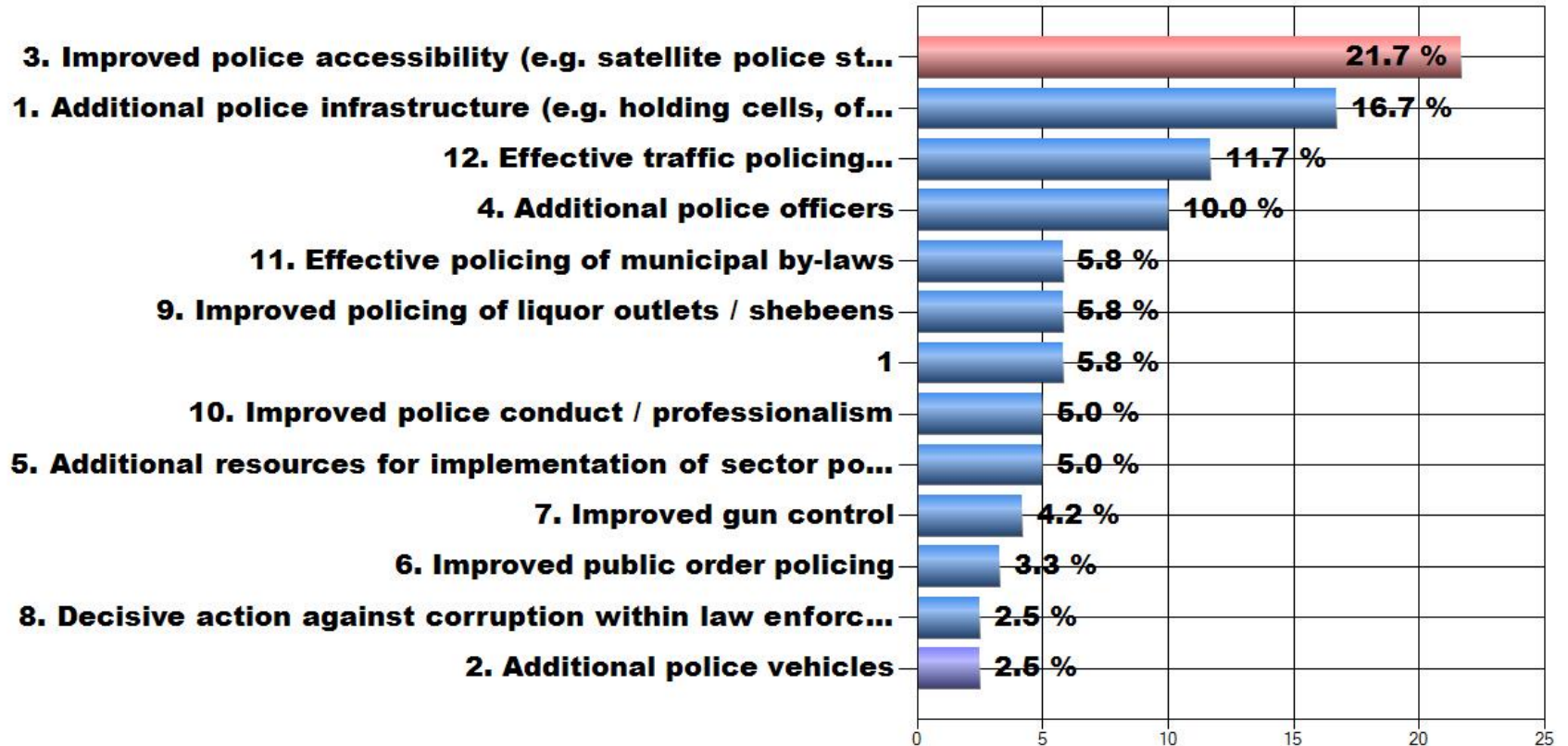
15. Do you think there are enough police resources (e.g. police officers, equipment etc) for your community? (Item 15 of 28)   [Votes = 45]
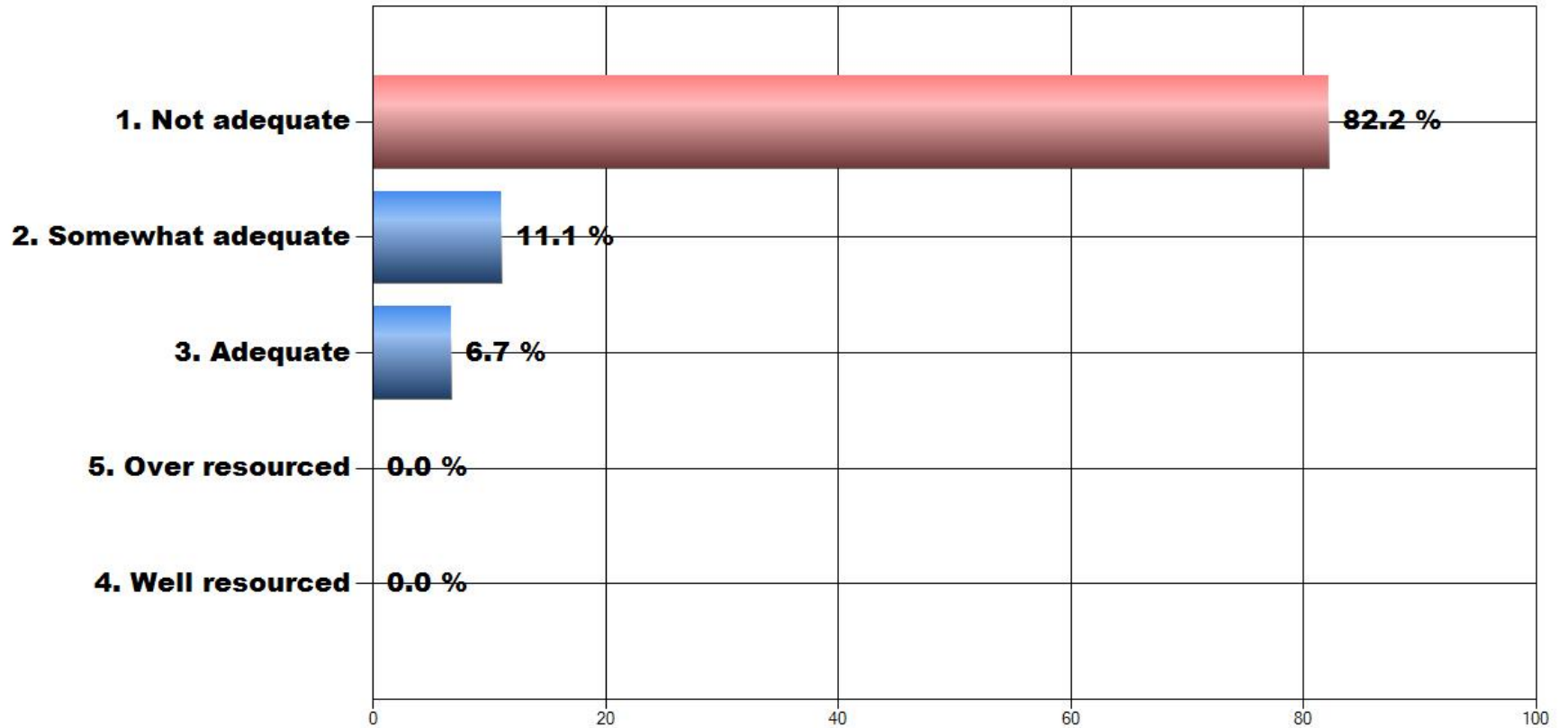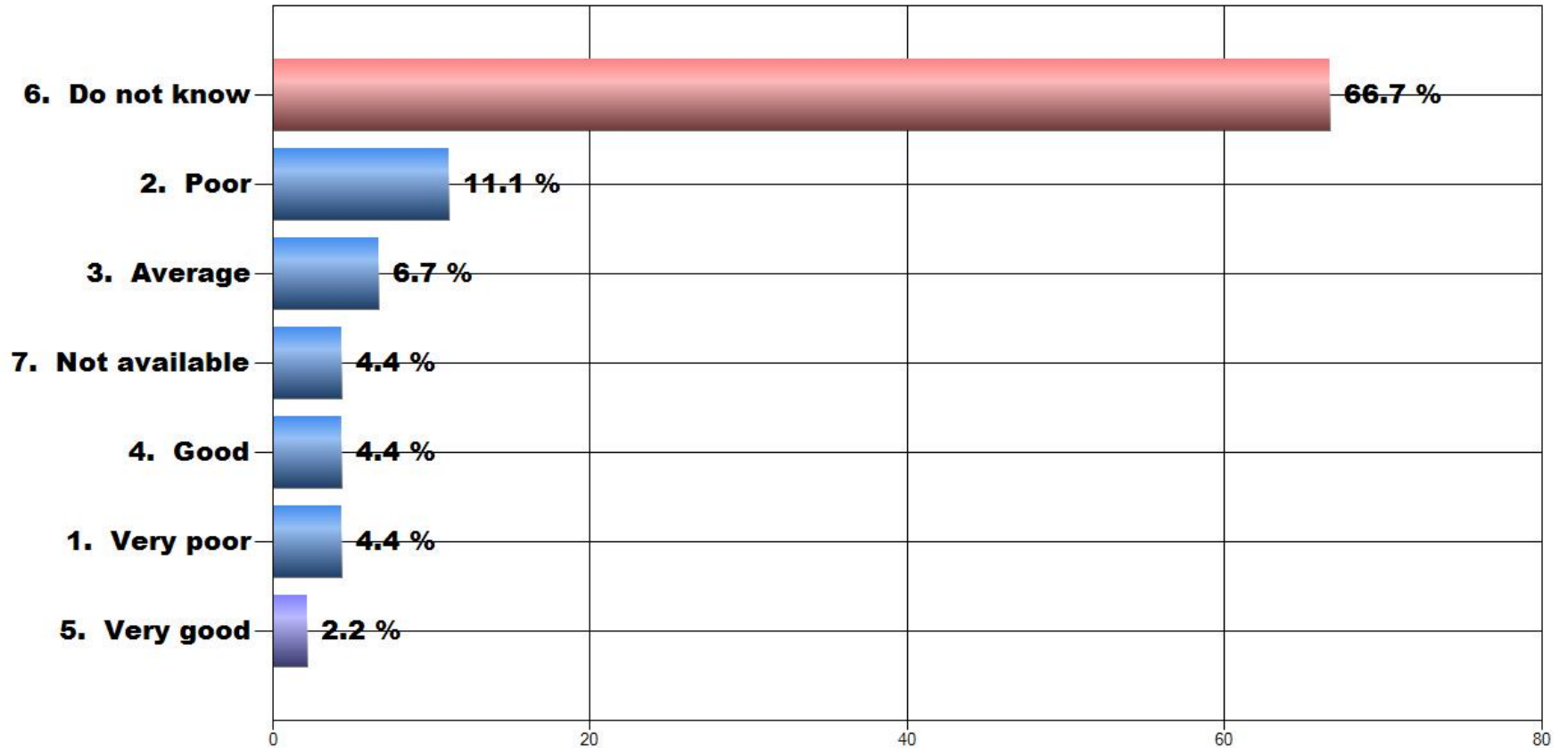
16. Do you think that police resources are being utilized effectively / optimally at your local station? (Item 16 of 28)   [Votes = 44]
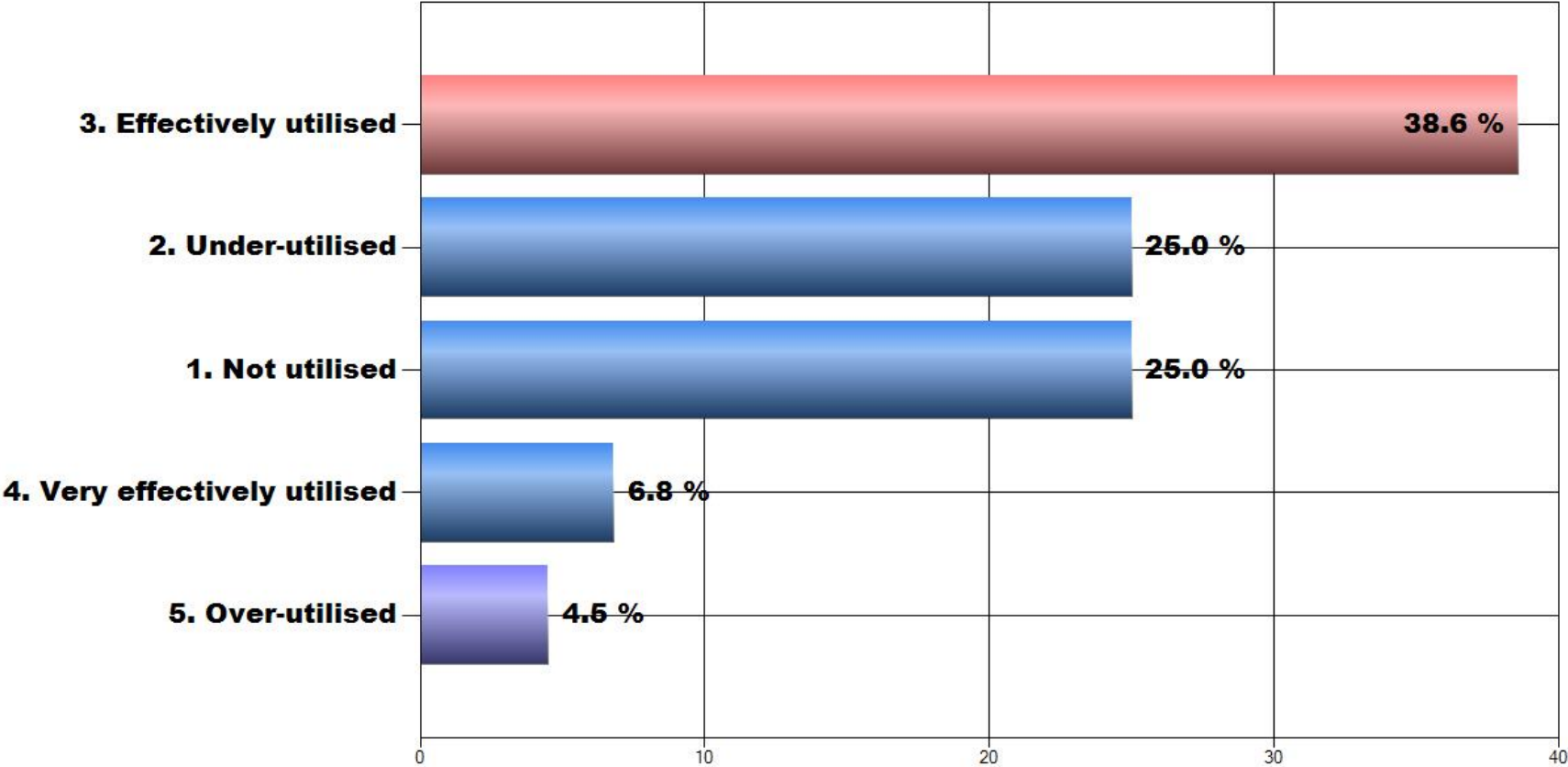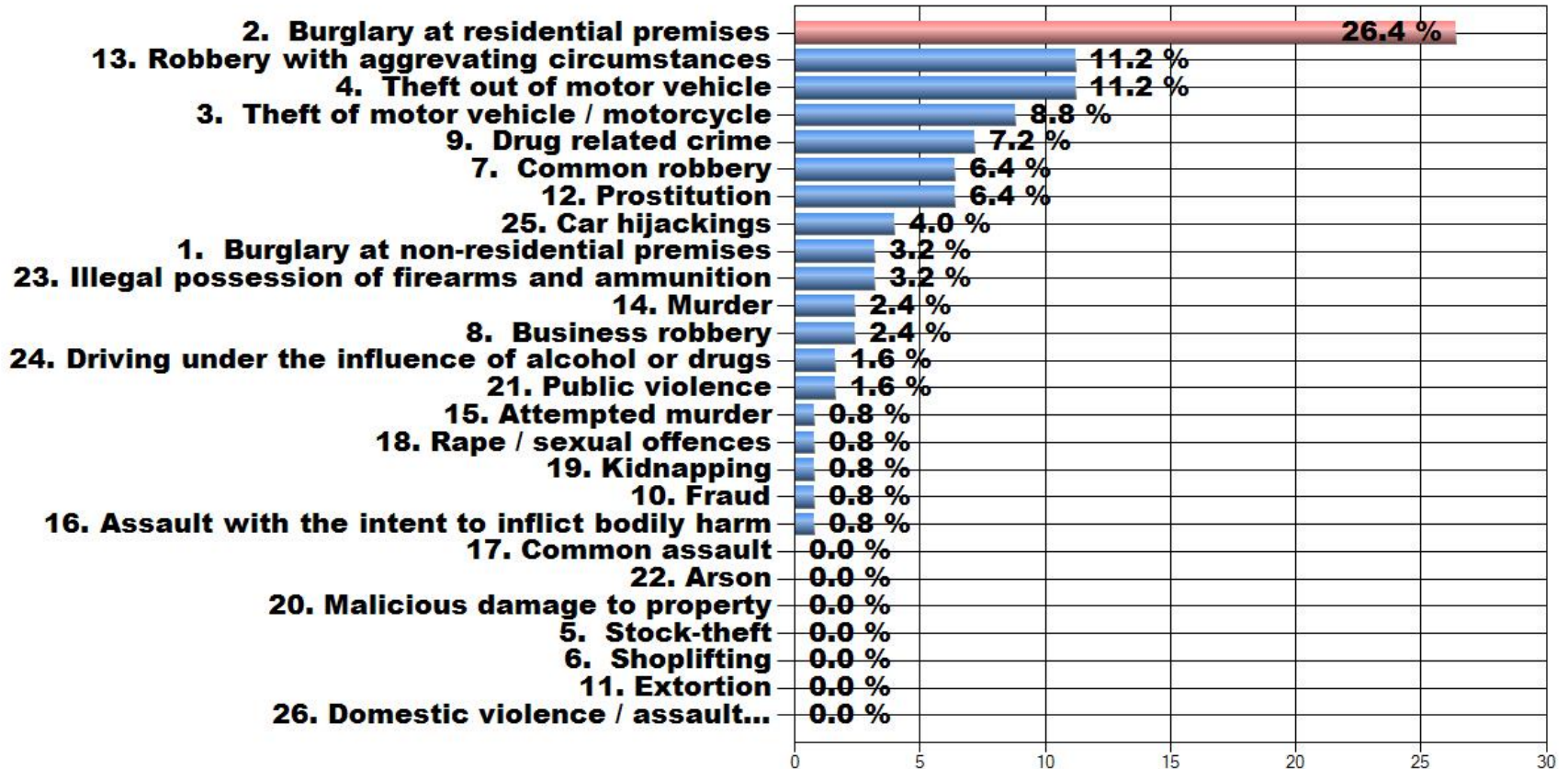
17. Based on your experience, indicate your top 3 priority policing / safety needs in your local police station precinct (Item 17 of 28)
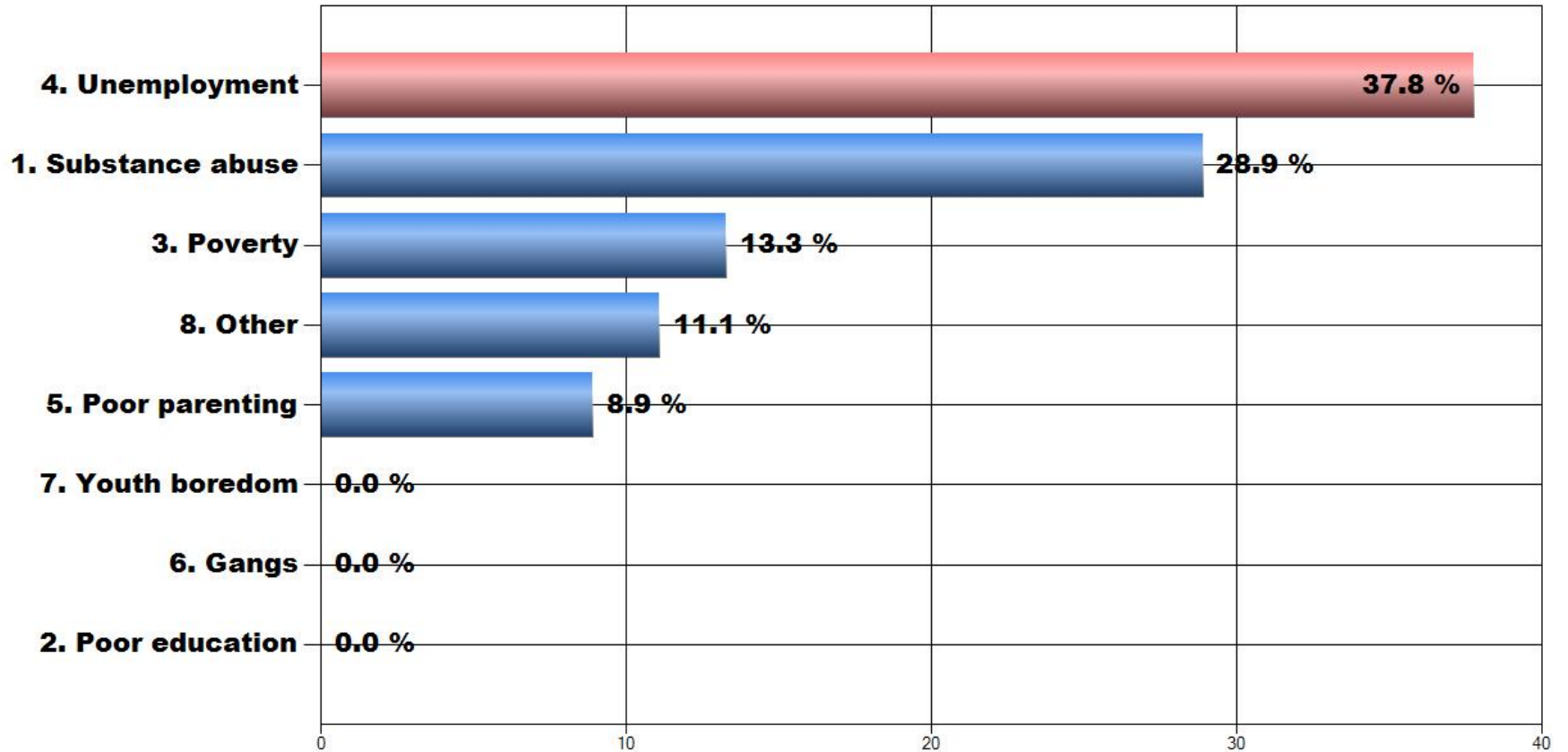[Votes = 120]

Priority	Percentage
3. Improved police accessibility (e.g. satellite police st...	21.7 %
1. Additional police infrastructure (e.g. holding cells, of...	16.7 %
12. Effective traffic policing...	11.7 %
4. Additional police officers	10.0 %
11. Effective policing of municipal by-laws	5.8 %
9. Improved policing of liquor outlets / shebeens	5.8 %
1	5.8 %
10. Improved police conduct / professionalism	5.0 %
5. Additional resources for implementation of sector po...	5.0 %
7. Improved gun control	4.2 %
6. Improved public order policing	3.3 %
8. Decisive action against corruption within law enforc...	2.5 %
2. Additional police vehicles	2.5 %

18. In your opinion, how would you rate the effectiveness of the witness protection programme? (Item 18 of 28) [Votes = 45]

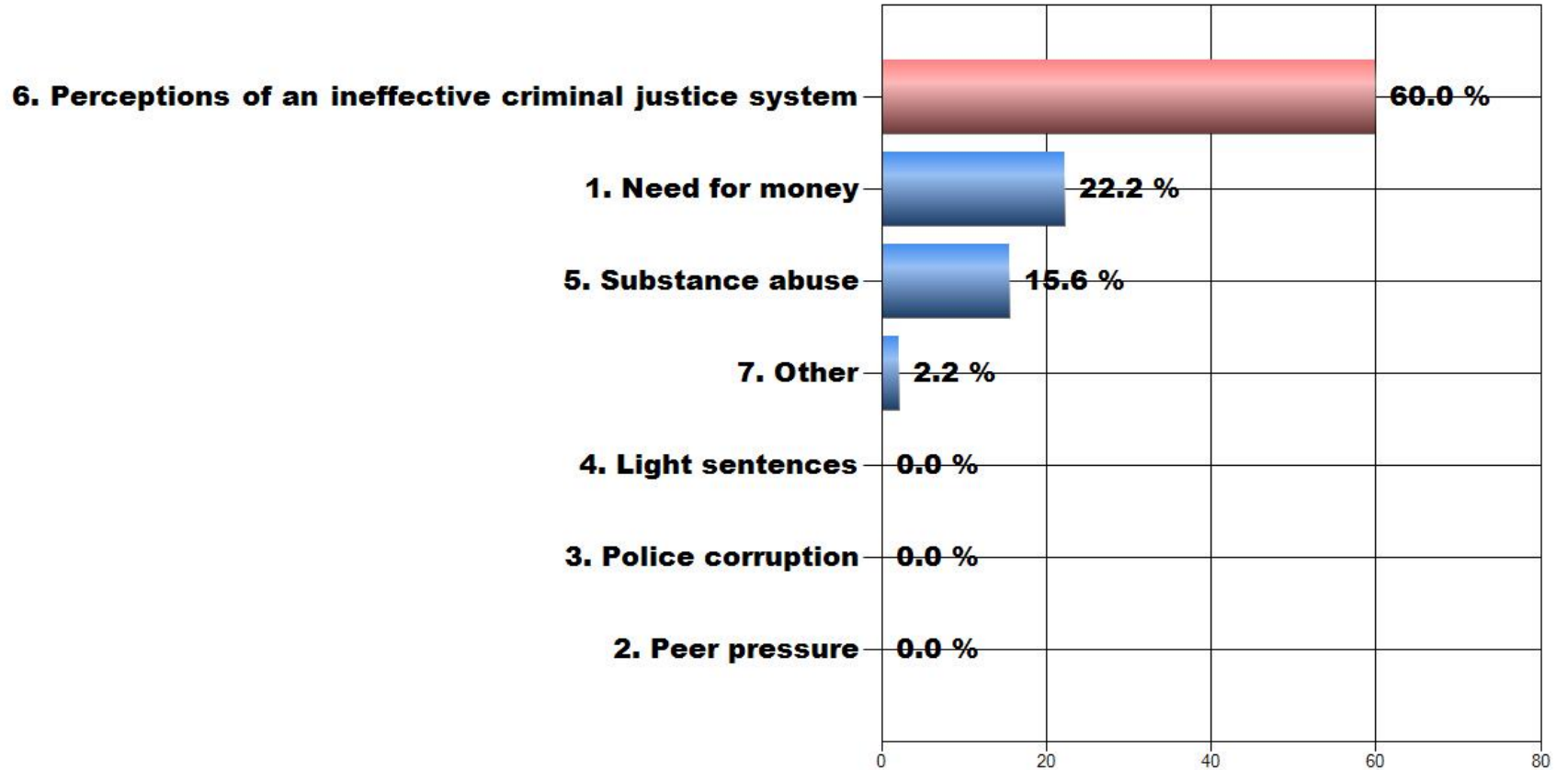| Category	Percentage
6. Do not know	66.7 %
2. Poor	11.1 %
3. Average	6.7 %
7. Not available	4.4 %
4. Good	4.4 %
1. Very poor	4.4 %
5. Very good	2.2 %

19. Which 3 priority crimes must SAPS focus on in your area? (Item 19 of 28)   [Votes = 125]
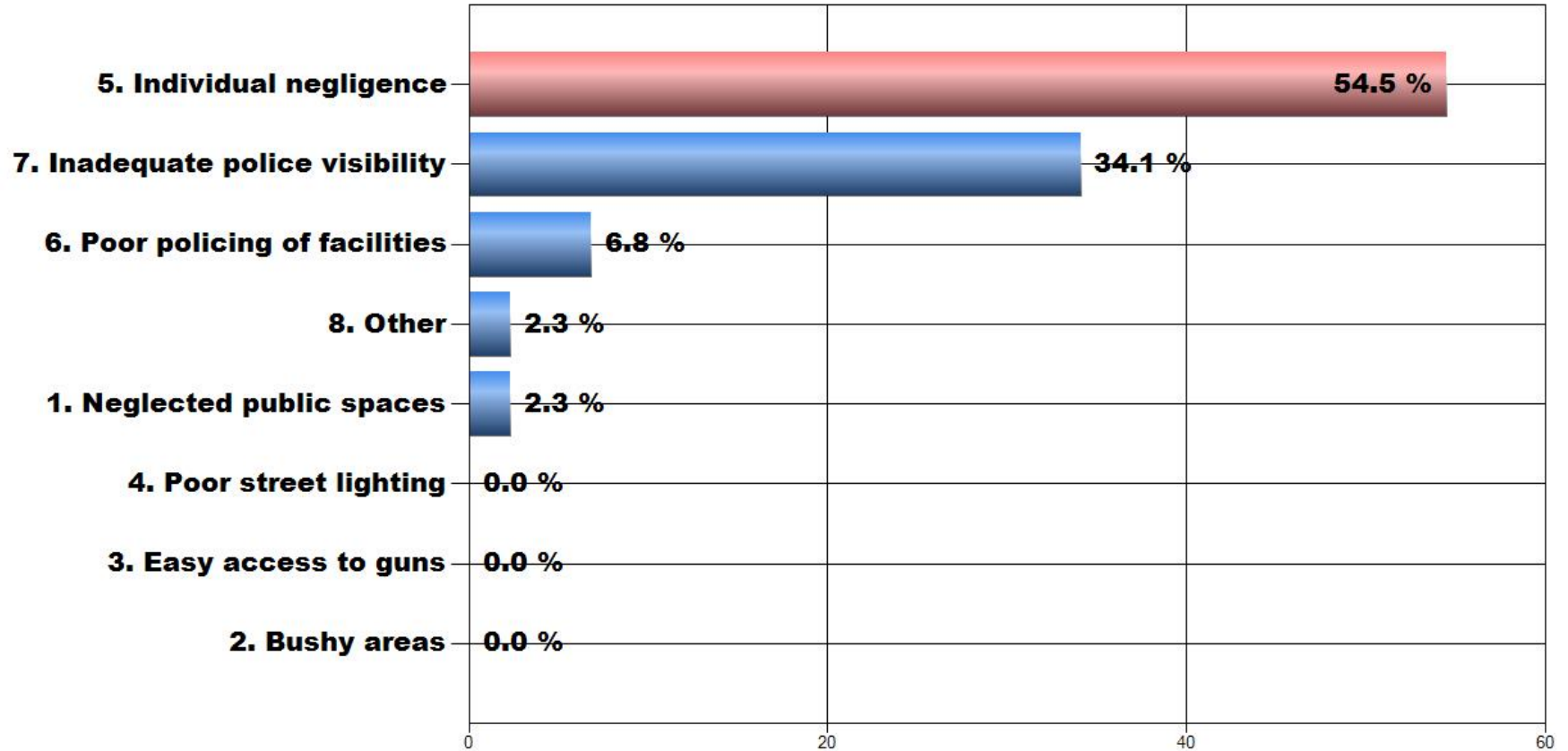
20. In your opinion, what is the main contributor of crime? (possible causes) (Item 20 of 28) [Votes = 45]
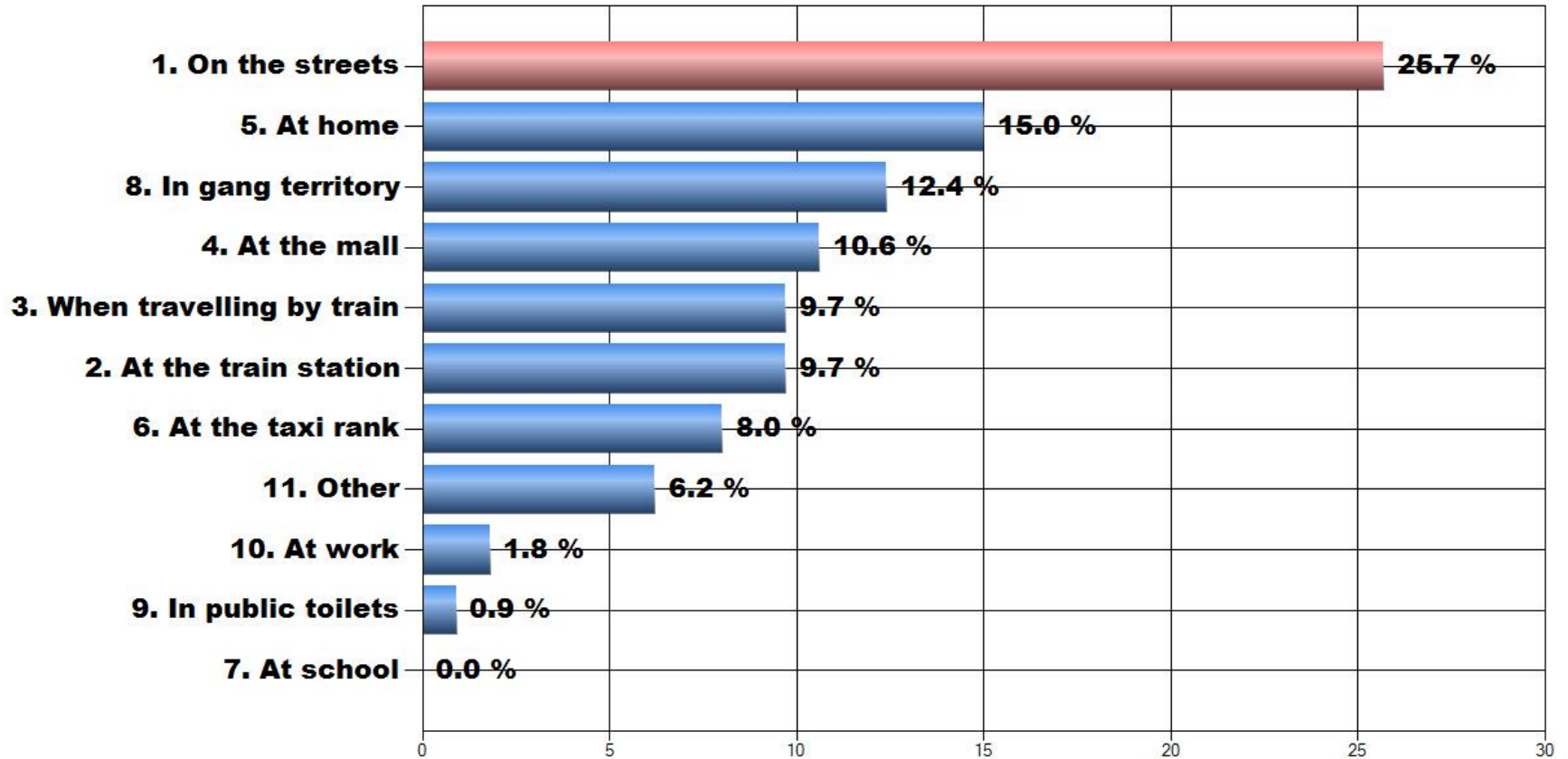
21. In your opinion, what is the main motivator of crime? (Item 21 of 28)   [Votes = 45]
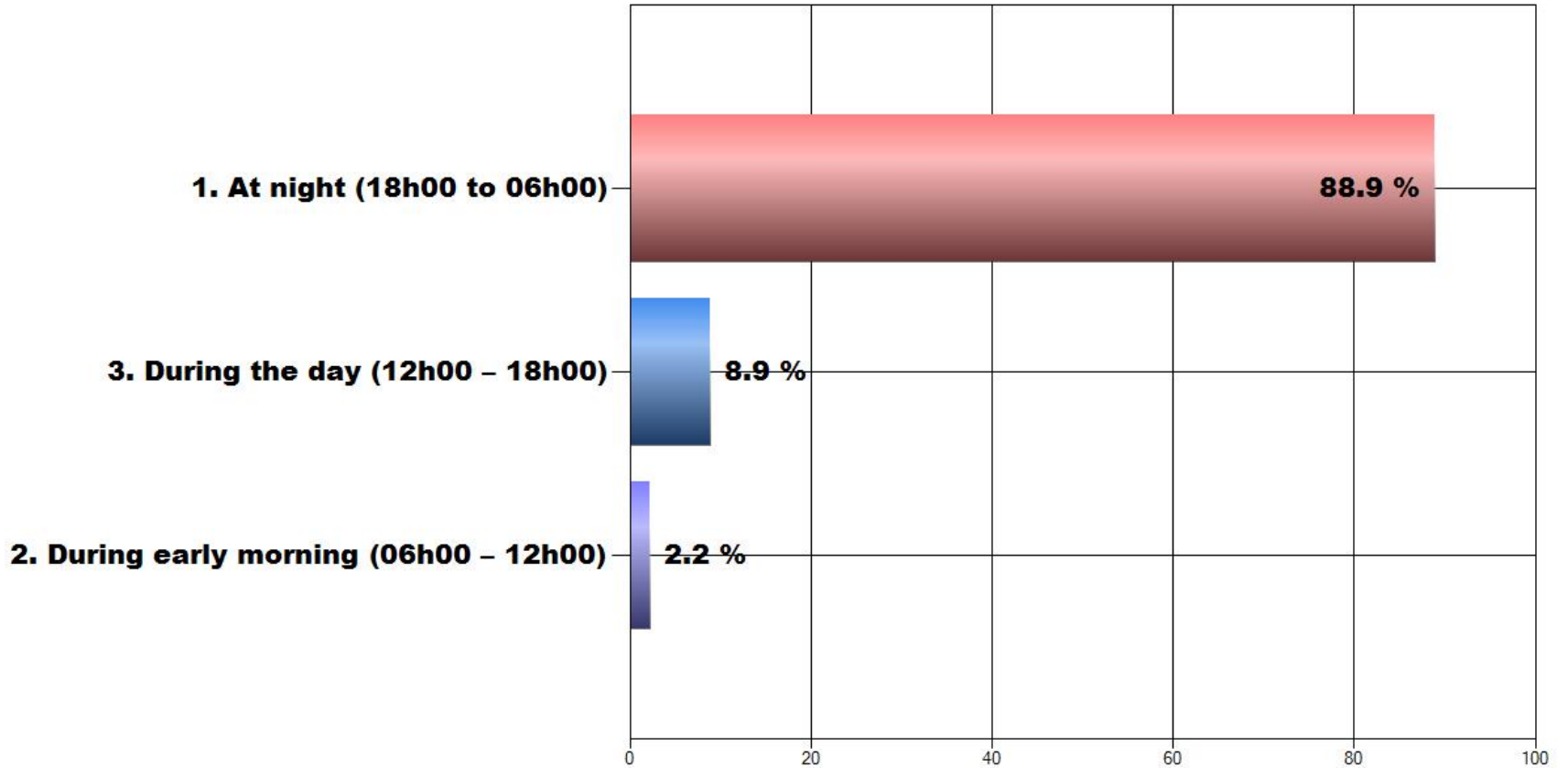
22. In your opinion, what is the main oppportunity for crime in your area? (Item 22 of 28)   [Votes = 44]

| Category	Percentage
5. Individual negligence	54.5 %
7. Inadequate police visibility	34.1 %
6. Poor policing of facilities	6.8 %
8. Other	2.3 %
1. Neglected public spaces	2.3 %
4. Poor street lighting	0.0 %
3. Easy access to guns	0.0 %
2. Bushy areas	0.0 %

23. Identify the areas where you feel most unsafe (Item 23 of 28)   [Votes = 113]

24. Identify the time you feel most unsafe in your area (Item 24 of 28)   [Votes = 45]

1. At night (18h00 to 06h00) — 88.9 %

3. During the day (12h00 – 18h00) — 8.9 %

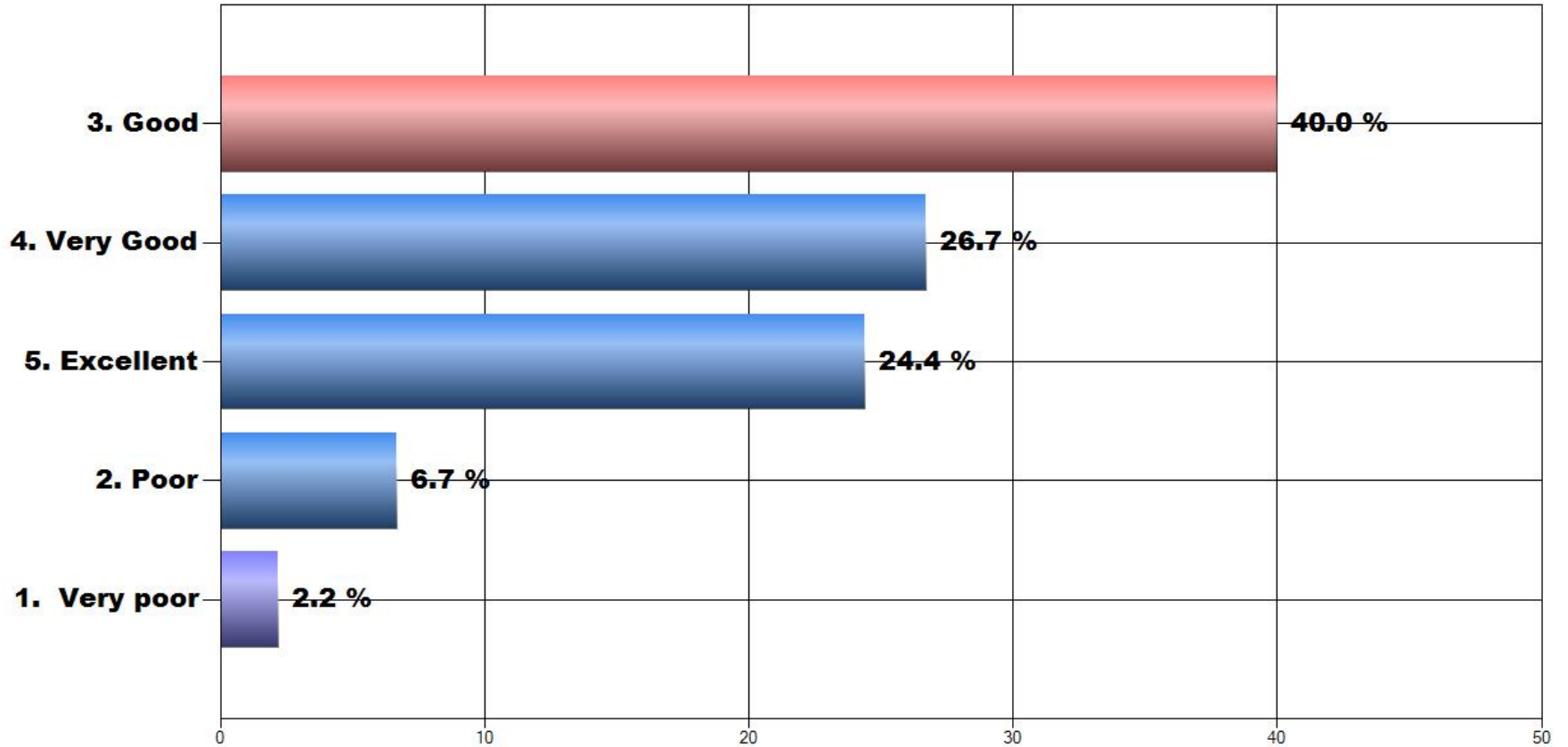2. During early morning (06h00 – 12h00) — 2.2 %

25. When would you like to see improved police visibility in your area? (Item 25 of 28)   [Votes = 45]
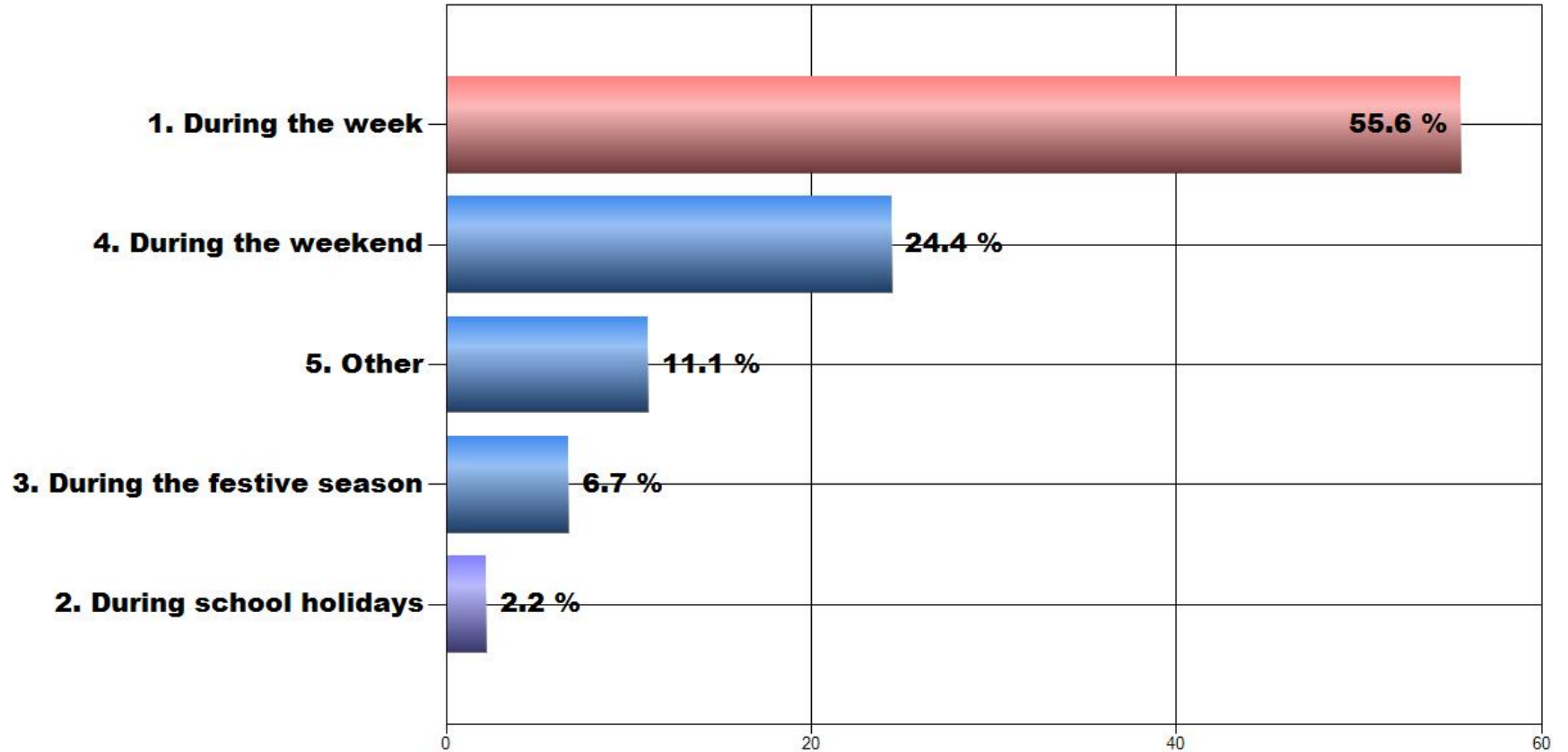
26. Please select the 3 key safety needs in your opinion (Item 26 of 28)   [Votes = 123]
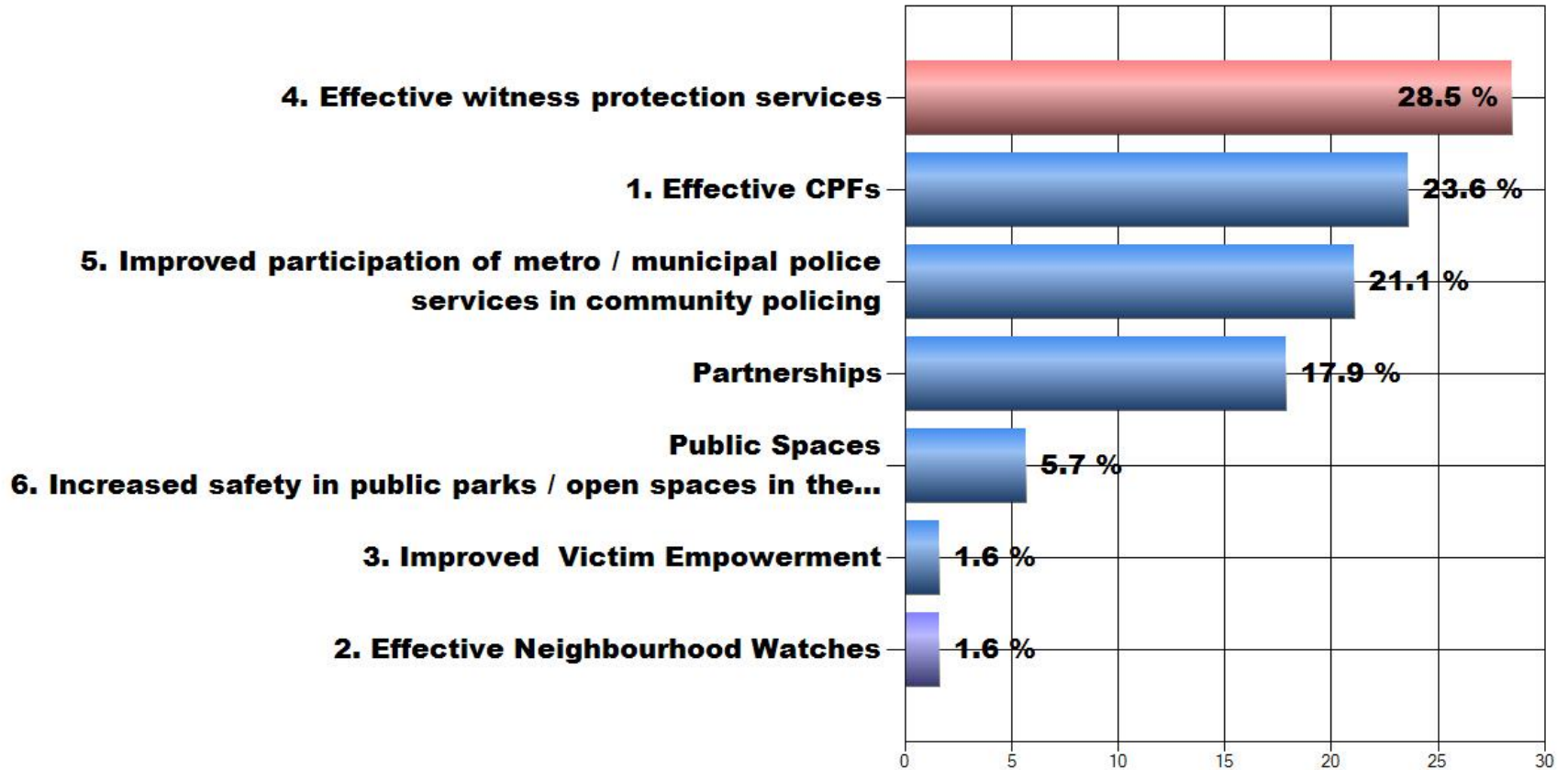
27. How do you rate this process of determining the PNPs? (Item 27 of 28)   [Votes = 45]

28. Do you feel this process afforded you an opportunity to contribute to determining the Policing Needs and Priorities for the Province?
(Item 28 of 28)   [Votes = 45]