









Annual Performance Plan 2021/22 Department of Community Safety

EXECUTIVE AUTHORITY STATEMENT

In the short time, since June 2019, that I have been the Executive Authority of the Department of Community Safety, I have aimed to provide strategic leadership for it to become an increasingly service delivery-oriented department. As a department, we have had to adapt our strategies considering the socio-economic challenges presented by the COVID-19 epidemic. I am proud of the role played by my department in responding to the pandemic. Our responses to the governance and delivery challenges posed by the epidemic have been marked by innovation that, in many cases, surpassed even our own expectations.

Under my guidance, the Department has embarked upon an exciting repurposing process. This process will ensure that the Department adapts its oversight functions to enhance service delivery, particularly to those communities ravaged by high rates of crime, gangsterism and other challenges. This is in line with our role as one of the lead departments in implementing the Western Cape Safety Plan (Safety Plan) and the safety component of the Western Cape Government's COVID-19 Recovery Plan (Recovery Plan).

This collaborative repurposing process has been ably facilitated by the senior departmental officials under the leadership of the Head of Department (HoD), Adv. Yashina Pillay, and is a first in that it explicitly encourages dynamic and open reflection of the Department's mandate and involves participation from all levels of the Department.

The Recovery Plan requires that all departments ensure that their programmes, strategies and deliverables are aligned to the interrelated objectives of jobs, safety and wellbeing. My department, together with the Department of Health, is leading the safety component of the Recovery Plan and seeks to do so by implementing the core deliverables of the Safety Plan. Its aim is to halve the provincial murder rate over the next decade through integrated law enforcement and violence prevention strategies.

Of course, my department cannot deliver on these ambitious objectives in isolation. This requires building multiagency partnerships with key stakeholders such as the City of Cape Town (CoCT), the South African Police Service (SAPS), other provincial government departments, and, most importantly, with local communities through our support of Neighbourhood Watch (NHW) structures, Community Police Forums (CPFs), Non-Governmental Organisations (NGOs) and residents. Nowhere is our notion of a Whole of Society Approach (WOSA) more pertinent and critical than in the safety arena, and we aim to use the WOSA approach in everything we do as a department. Despite the significant austerity measures imposed upon us, we will continue with our plans for the roll out of a further 500 officers through the Law Enforcement Advancement Plan (LEAP). The LEAP is a partnership with the CoCT and entails the recruitment, training and deployment of law enforcement officers to the identified high murder station areas as per the Safety Plan. The LEAP is inclusive of the SAPS as partners. The law enforcement operations are planned, conducted and operationalised as joint processes under the leadership of the local SAPS station commanders.

To ensure that we meet the law enforcement and violence prevention imperatives of the Safety Plan, the Department has adjusted its budget to ensure the following:

- The establishment of Area-Based Teams (ABTs) within each of the crime and murder hotspots;
- Support the implementation of the Safety Ambassadors Programme (SAP) which will see the recruitment, training and deployment of 1 000 youth, women and differently abled persons as violence prevention practitioners under the aegis and leadership of the Area-Based Teams (ABTs); and
- Assist in the training and placement of Peace Officers at municipalities across the Province.

The SAP will implement targeted violence prevention interventions focusing on the youth. The training programme will be co-ordinated in line with Chrysalis Academy's best practice and will incorporate several elements of its three-month residential programme. The Safety Ambassadors will work closely with the ABTs and will also be deployed to municipalities in rural communities.

In line with our WOSA approach, ABTs will bring together all the key Provincial Government Departments, their CoCT counterparts, the SAPS and other key stakeholders into an implementation focused process. The ABTs are not talk shops that measure their success by the number of meetings held. The success metrics of the ABT will be the extent to which it contributes towards the outcomes of the Safety Plan. Initially, we will establish ABTs in Hanover Park, Delft, Khayelitsha, Nyanga and Bishop Lavis. Thereafter, there will be further roll-outs of ABTs in communities as identified and supported by the relevant data and evidence.

There can be no dispute over the role that alcohol misuse and abuse plays in the high rates of murder and violence in our province. In this regard, a priority of my department is to implement smart and comprehensive interventions aimed at reducing its harmful effects in our communities. The key driver of this process will be amendments to the Western Cape Liquor Act (WCL Act).

The amendments are co-ordinated by the Alcohol Harms Reduction Task Team which I have assembled. I wish to commend the task team on their hard-work and careful deliberations thus far which will, no doubt, contribute towards improving the safety of residents in the Province.

While I am grateful that the Department has received an increase to fully implement the Safety Plan, we are operating amid a severely constrained economic environment. I am under no illusions and know that we must deliver and ensure that this allocation achieves its intended purposes.

As a province, we are committed to halving the murder rate over the next ten years through a range of law enforcement and violence prevention interventions. Combined, these will ensure that we address crime where and when it happens. I trust that this Annual Performance Plan articulates our aims for the financial year ahead and will guide our management and staff as they proceed with its implementation.

TE:A

WESTERN CAPE MINISTER OF COMMUNITY SAFETY MINISTER ALBERT FRITZ MARCH 2021

ACCOUNTING OFFICER STATEMENT

Within an extraordinary challenging socio and economic context, the Department of Community Safety continues to align its services and interventions to increasing safety in communities in the Western Cape.

In so doing, the Department plays a crucial role in supporting the Western Cape Government strategies developed to address violent crime in the Province. These strategies include the Western Cape Provincial Strategic Plan 2019-2024 (PSP) as well as the Safety Plan.

The priority of safety will be approached through the WOSA, where law enforcement and a public health approach to violence prevention are combined. The Cardiff Model-Research² has proven that sharing information between health, police and local government, led to adjusted violence prevention strategies and interventions. This, in turn, led to a significant reduction in violent crime. The smart use of data, implementing evidence-led, data-driven law enforcement, violence prevention interventions and collaborative governance will therefore be the lens through which the Department will conduct its business.

In response to the PSP and the Safety Plan, a number of initiatives aimed at violence prevention and improving law enforcement in the Western Cape has been prioritised by the Department.

The Department will continue with its existing oversight interventions such as the inspections of the SAPS stations, monitoring inefficiencies in the criminal justice system and monitoring police service delivery complaints.

New interventions for the 2021/22 financial year include the establishment of ABTs. These Teams will operate within hotspot geographic areas, aiming to contribute to halving the murder rate over the next ten years, through data-led, evidence-based law enforcement and violence prevention interventions. Interventions will be integrated and based on the local context due to the unique crime and socio-economic profiles within each police precinct. The project intends to draw learnings and best practices which will be replicated in other areas to ensure a safer Western Cape to all its citizens. The ABT methodology emphasises that data led evidence guides interventions. It is an institutional mechanism that both co-ordinates and monitors all government interventions in a particular area and operationalises service delivery interventions.

The peace officer training project will unlock opportunities for young people in the field of safety and security. The provision of accredited peace officer training will enable municipalities to strengthen their capacity to increase safety within their municipal areas in the Western Cape. The peace officers will also be trained to act as traffic wardens at busy intersections and pedestrian crossings at schools.

Furthermore, the Department is striving to support the Recovery Plan aimed at addressing the impact of COVID-19 on the economy. The Department's programmes and projects have thus been strategically aligned to focus on creating jobs, enhancing safety and wellbeing.

https://www.cdc.gov/violenceprevention/publichealthissue/fundedprograms/cardiffmodel/whatis.html#:~:text=The%20 Cardiff%20Model%20is%20a,and%20community%20violence%20prevention%20programs.

² The Cardiff Model was created by Dr. Jonathan Shepherd, a surgeon and professor at Cardiff University in Wales, United Kingdom. In his hospital's emergency department Dr. Shepherd frequently treated people who were injured through violence. Through his research he discovered that only a fraction of these injuries treated in emergency departments were reported to law enforcement. The Cardiff Model relies on sustained partnerships between healthcare, law enforcement, public health agencies, other government agencies, and community organizations. The partnership uses local data to create effective injury and violence prevention policy, educate community leaders about the need for changes in the places people work and live, and encourage business owners and residents to prevent violence by using evidence-based solutions. (Centre for Disease Control and Prevention) [Accessed 28 January 2021]

In support of the Recovery Plan, the Department will roll-out the SAP, which is an integrated intervention aimed at creating work opportunities for young people, women and people with disabilities, while simultaneously assisting communities in the Western Cape to deal with socio-economic challenges as a result of the COVID-19 pandemic. The Department looks forward to strengthening inter-governmental and community based partnerships by working together towards achieving the aspiration of a Western Cape free from crime and violence.

ACCOUNTING OFFICER OF THE DEPARTMENT OF COMMUNITY SAFETY ADV. YASHINA PILLAY MARCH 2021

OFFICIAL SIGN-OFF

It is hereby certified that this Annual Performance Plan

- was developed by the management of the Department of Community Safety under the guidance of MEC Albert Fritz
- takes into account all the relevant policies, legislation and other mandates for which the Department of Community Safety is responsible
- accurately reflects the Outcomes and Outputs which the Department of Community Safety will endeavour to achieve over the period 2021/2022

Ms Lindè Govender Programme 1: Management Support

Hovender

Vacant Programme 2&3: Secretariat for Safety and Security

Mr Simion George Programme 4: Security Risk Management

Mr Moegamat Frizlar Chief Financial Officer

Ms Ansaaf Mohamed Head Official responsible for Planning

Adv. Yashina Pillay Accounting Officer

Approved By:

Minister Albert Fritz Executive Authority of the Department of Community Safety

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List of Acronyms

ABTs	Area-Based Teams
CoCT	City of Cape Town
CPFs	Community Police Forums
CSFs	Community Safety Forums
CSPS	Civilian Secretariat for Police Service
CTMPD	Cape Town Metropolitan Police Department
CWB	Court Watching Briefs
DoCS	Department of Community Safety
DVA	Domestic Violence Act
EPP	Expanded Partnership Programme
EPWP	Expanded Public Works Programme
GBV	Gender-Based Violence
IPID	Independent Police Investigative Directorate
JDMA	Joint District and Metro Approach
LEAP	Law Enforcement Advancement Plan
MEC	Member of Executive Council
MINMEC	Ministers and Members of Executive Council Meeting
MTEF	Medium Term Expenditure Framework
NHWs	Neighbourhood Watches
PNPs	Policing Needs and Priorities
PSP	Provincial Strategic Plan
Recovery Plan	Western Cape Recovery Plan
SAPS	South African Police Service
WCCSA	Western Cape Community Safety Act
WCG	Western Cape Government
WCL Act	Western Cape Liquor Act
WCLA	Western Cape Liquor Authority
WCPO	Western Cape Police Ombudsman
Safety Plan	Western Cape Safety Plan

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PART A: OUR MANDATE

PART A: OUR MANDATE

1. Legislative and Policy Mandates

Constitutional mandates

Provincial governments have been assigned a number of policing functions, powers and duties within Chapter 11 of the Constitution of the Republic of South Africa, 108 Of 1996, as set out below:

- To determine the Policing Needs and Priorities for the Province as per section 206(1) read with 206(2);
- To monitor police conduct as per Section 206(3)(a);
- To oversee the effectiveness and efficiency of the police service, including receiving reports on the police service as per section 206(3)(b);
- To promote good relations between the police and the community as per section 206(3)(c);
- To assess the effectiveness of visible policing as per section 206(3)(d);
- To liaise with the Cabinet member responsible for policing with respect to crime and policing in the province as per section 206(3)(e);
- To investigate, or appoint a commission of inquiry into, any complaint of police inefficiency or a breakdown in relations between the police and any community as per section 206(5)(a);
- To consider and refer complaints to the Independent Police Investigative Directorate (IPID) and to monitor the investigation of such complaints as per section 206(6);
- To require the provincial commissioner (SAPS) to appear before the provincial legislature or any of its committees to answer questions as per section 206(9);
- To receive and consider the annual report on policing in that province from the provincial commissioner as per section 207(5);
- To consider and institute appropriate proceeding against the provincial commissioner if the provincial executive has lost confidence in that provincial commissioner as per section 207(6);

These functions are assigned to the MEC of Community Safety as per section 206(4).

Also important to note that, as per Schedule 4 of the Constitution, policing is an area of concurrent legislative competence albeit only to the extent that the provisions of Chapter 11 confer them upon the Provincial Legislator.

Constitution of the Western Cape Act 1 of 1998, Section 66 Policing functions of Western Cape Government

The powers, functions and duties on policing which are assigned to provincial governments by the Constitution of the Republic of South Africa is confirmed in the Constitution of the Western Cape and in particular in sections 66(1) read with (2).

Western Cape Community Safety Act (WCCSA), 3 of 2013

The Premier of the Province of the Western Cape assented to the Western Cape Community Safety Act (WCCSA) which was published in the Provincial Gazette no. 7116 dated 5 April 2013.

The WCCSA provides for the carrying out and the regulation of the functions of the Province and the Department of Community Safety under Chapter 11 of the Constitution of the Republic of South Africa, 1996 and Chapter 8 of the Constitution of the Western Cape, 1997, to provide for the support of and cooperation with the Civilian Secretariat of Police Service and the Provincial Secretariat establishment in terms of the Civilian Secretariat of Police Act 2 of 2011.

Civilian Secretariat for Police Service Act, 2 of 2011

This Act gives effect to Section 208 of the Constitution by establishing the Civilian Secretariat to function under the direction of the National Minister of Police. The Western Cape Department of Community Safety is mandated, under the auspice of the Provincial Secretariat, to

- i. Establish and promote partnerships;
- ii. Manage the enhancement of community safety structures with the province; and
- iii. Provide guidance to community police forums and associated structures and facilitate their proper functioning.

Control of Access to Public Premises and Vehicles Act 53 of 1985

- Safeguarding the premises, vehicles and contents thereof, including the people either therein or thereon;
- Access control of persons entering and exiting WCG premises and/or vehicles; and
- Requiring persons to be examined should they have electronic or other apparatus in order to determine the presence of any dangerous objects in their possession or custody or under his control.

Minimum Information Security Standards (MISS)

- Appointment of Security Managers;
- Establishment of security committees;
- Security administration; Information security;
- Personnel security;
- Physical security; ICT security; and
- Business continuity plans.

The Protection of Personal Information Act 4 of 2013 (POPI Act or POPI Law)

• Sets conditions for how you can process information. It has been signed by the President and is law.

Private Security Industry Regulatory Authority (PSIRA) 56 of 2001

• To ensure that services procured on behalf of Western Cape Government and duties performed by Western Cape Government staff are in compliance with the Act.

Western Cape Liquor Act 4 of 2008

• The Premier of the Western Cape approved the transfer of the executive responsibility related to the Western Cape Liquor Authority (WCLA) to the Minister of Community Safety under section 47 of the Constitution of the Western Cape, 1997 with effect from 1 April 2016. These functions are in relation to the administration of, and the powers and functions in terms of the Western Cape Liquor Act, 2008 and the regulations made thereunder. The Department performs an oversight role over the WCLA, ensuring that the timeframe and compliance submissions are met in relation to sections 28(3)(b) and 29(3)(b) of the Western Cape Liquor Act, 2008.

Occupational Health & Safety Act (OHS), 85 of 1993

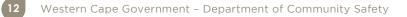
To provide for the health and safety of persons at work and for the health and safety of persons in connection
with the use of plant and machinery; the protection of persons other than persons at work against hazards
to health and safety arising out of or in connection with the activities of persons at work; to establish an
advisory council for occupational health and safety; and to provide for matters connected therewith.

2. Institutional Policies and Strategies

Name of the Policy	Outline of key responsibilities it places on the department
Minimum Information Security Standards (MISS) 1996	Regulates minimum security standards. One of the core functions of the Department is to ensure compliance within the PGWC.
Minimum Physical Security standards (MPSS)	Regulates physical security in the Government, parastatals and key national points. The Department's responsibility is to ensure compliance with the physical security standards. Protection of State property is key to the Department's core function.
The Provincial Transversal Security Policy, 2005	Regulates security environment within the PGWC:Custodians of the policy and its universal implementation and compliance within the PGWC.
The National Vetting Strategy, 2006	The department is mandated to facilitate and co-ordinate security competency of employees and contractors within the PGWC.
Western Cape Government Safety and Security Risk Management Strategy (WCGSSRMS)	 The strategy is designed to: Provide a strategic road map, directing a shift in how security is perceived and how it contributes to the overall performance and reputation of the WCG. Enable the WCG as a whole to be better positioned to facilitate improvement of wider social conditions by reflecting the kind of spaces we want to see within our communities. Recognise short term opportunities and possibilities but more importantly to outline a pathway for strategic governance of security related risks. Transform our institutions into organisations which are much more resilient by attending to the relevant governance issues, systems, processes and structures that are required. Establish institutional readiness and resilience in the face of threats which are inherently uncertain, undefined and ever evolving.

3. Court Rulings

None



PART B: OUR STRATEGIC FOCUS

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VISION

Safe and cohesive communities.

MISSION

In pursuit of community safety, the Department will promote professional policing through effective oversight as legislated, capacitate safety partnerships with communities and other stakeholders (whole-of-society) and to promote safety in all public buildings and spaces.

VALUES

The core values of the Western Cape Government, to which the Department subscribes, are as follows:

Caring	To care for those we serve and work with
Integrity	To be honest and do the right thing
Accountability	We take responsibility
Responsiveness	To serve the needs of our citizens and employees
Competence	The ability and capacity to do the job we were employed to do
Innovation	To be open to new ideas and develop creative solutions to challenges in a resourceful way

4. Updated Situation Analysis

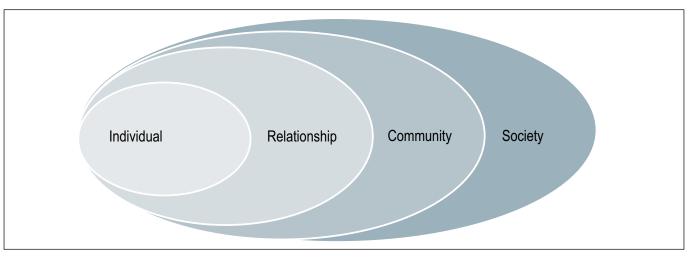
4.1. External Environment Analysis

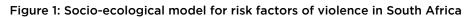
The latest population data estimates that there were 59,62 million people living in South Africa in 2020, with an estimated 7,01 million residing in the Western Cape (11,8%). Migration is fast becoming the primary driver of population growth in the Province.² Resultantly, an increase in population means a higher demand for services and requires an increase in fiscal resources. Furthermore, the COVID-19 pandemic has left the country faced with extraordinary economic and socio-economic implications.

The primary outcome of the National Development Plan (NDP) is to eliminate poverty and reduce inequality. This is cascaded into the Medium-Term Strategic Framework (MTSF) through priority 6: Social Cohesion and Safer Communities. The vision of the Western Cape Government (WCG) is 'A safer Western Cape where everyone prospers'. To achieve this vision and guide service delivery over the 5-year period, the Western Cape Provincial Strategic Plan (PSP) 2019-2024 was developed with focus on the five Vision Inspired Priorities (VIPs).

Safety and security are directly related to socio-economic development and equality. A safe and secure country encourages economic growth and transformation and is therefore an important contributor to addressing factors such as poverty, inequality and unemployment.

The socio-ecological model of crime and violence reduction identifies risk factors found at multiple levels, see figure 1. The WCG through the implementation of the PSP and the Safety Plan, seeks to address these risk factors which are categorised into individual, relationship, community and societal levels.³





Source: Adapted from Heise (1998) and Mathews and others (2016)

At individual level - gender, age, use of alcohol and drugs, income, personal values, history of corporal punishment, history of abuse, previous victimisation, levels of education and mental health.

At relationship level – family and peer misuse of alcohol and drugs, family values, family history of criminality, harsh or inconsistent discipline in the home, difficulty in resolving family conflict through dialogue, domestic violence, bullying and delinquent peers.

² Western Cape Government, Provincial Treasury, Provincial Economic Review and Outlook 2020, PR242/2020.

³ National Institute of Justice Research Brief (1998), C Hsiao, "Reducing violence in South Africa. From research to action "ISS Policy Brief, 2018.

At community level – spaces where social relationships occur, such as schools, work places, and neighbourhoods, including clean and appropriate infrastructure, as well as access to alcohol, drugs, firearms and gang violence.

At societal level – social norms and values determining gender perceptions (such as patriarchy and toxic masculinities), normalisation of violence, poverty, unemployment and inequality, legacy of apartheid, and associated intergenerational trauma.⁴

The COVID-19 pandemic has resulted in significant job losses and economic constraints which could ultimately lead to an increase in poverty and crime.

Unemployment

Whilst unemployment is high, the Western Cape economy has on average presented a slight upward trend of 1,5% over the past four years, from 2015 to 2019, compared to the 1,1% employment growth experienced in the rest of South Africa. The total employment growth in the Western Cape, has increased by 2,5%, and is mainly attributed to the private sector, agriculture, forestry and fishing sectors over this period.⁵

Unemployment remains a major socio-economic problem strengthened by decades of systemic inequality and poverty. With the current global COVID-19 pandemic and stringent lockdown measures implemented by the National Disaster Management Act (2002), the associated poverty has increased and resulted in further contractions within the economy. The Coronavirus Rapid Mobile Survey (CRAM), conducted by the National Income Dynamics Study (NIDS), found that between February and April 2020 (wave 1), unemployment increased from 43% to 53% (13,7 million to 16,5 million). Workers who were poor, rural, female, unskilled and less educated have experienced the largest declines in employment (50%).⁶ The NIDS-CRAM Wave 3 data indicated a substantial job market recovery in October 2020 compared to April 2020. The fraction of workers employed has changed from 57% (February 2020) to 48% (April and June 2020), and is currently at 55% in October 2020.⁷

The persistently high rate of youth not in education, employed or training (NEET) has long been one of the most pressing socio-economic problems in South Africa. Some of the young work-seekers are not well educated nor adequately qualified and do not possess sufficient skills and previous work experience demanded by employers in a competitive labour market. The impact of COVID-19 has also resulted in a lack of opportunities for youth, thus increasing the risk of joining gangs and engaging in violent behavior. The CRAM survey found that there was an increase in educational inequality during lockdown, where only 15-20% of no fee schools were opened for attendance compared to nearly 50% of fee-charging schools. This further resulted in childcare affecting the women's labour market as twice the number of women than men were prevented from going to work as they were looking after children.

Gender-Based Violence (GBV)

Crime against women and children remains a serious concern, despite various initiatives by Government and stakeholders to curb this scourge. A total of 171 070 crimes against women were recorded in South Africa for 2019/20, indicating a 4,8% decrease from 179 683 in 2018/19. Murder charges decreased by 2,7%, sexual offences by 15%, attempted murder by 6,7% and assault grievous bodily harm (GBH) by 6,1%. A reduction of 6,4% was recorded for crimes against children from 45 229 in 2018/19 to 42 348 in 2019/20. Murder charges decreased by 7%, sexual offences by 9,5%, attempted murder by 4%, assault GBH by 4% and common assault by 1,3%. It was recorded that a vast majority of the victims of crime were in a relationship with the perpetrator. The crime statistics recorded indicated that 13 530 common assault crimes were committed by a girlfriend/boyfriend and 3 907 by a spouse, 618 murders were committed by a boyfriend/girlfriend of the victim and 139 by a spouse.⁸

8 Government of South Africa, South African Police Service, Annual Report 2019/20, PR270/2020, October 2020.

⁴ Dahlberg LL, Krug EG. Violence-a global public health problem. In: Krug E, Dahlberg LL, Mercy JA, Zwi AB, Lozano R, eds. World Report on Violence and Health. Geneva, Switzerland: World Health Organization, 2002.

⁵ Western Cape Government, Provincial Treasury, Provincial Economic Review and Outlook 2020, PR242/2020.

⁶ National Income Dynamics Study (NIDS), Coronavirus Rapid Mobile Survey (CRAM), Wave 2 Synthesis Report, Working Paper Series, September 2020.

⁷ National Income Dynamic Study (NIDS), Coronavirus Rapid Mobile Survey (CRAM), Wave 3 Synthesis Report, Working Paper Series, February 2021.

The Western Cape reported an increase of 3,7% in sexual offences from the previous year to 7 303 cases. Rape increased by 4,9% and sexual assault increased by 8,7% to 1 910 reported cases in 2019/20. Most cases of rape occurred in public places (267 cases), followed by private residences (207 cases). The Western Cape reported slightly more rape cases in public areas compared to the other provinces.

According to the South African Police Service (SAPS), eight of the ten police stations that reported the most sexual assault cases are located in the Western Cape. Seven of these stations have reported increases compared to national figures. Most notable is the increase at Cape Town Central police station, with a 119,0% increase in reported sexual assault cases compared to the previous year. Mitchells Plain reported the highest number of sexual assault cases (83), a 25,8% increase from the previous year.⁹

Murder

The SAPS crime statistics for the 2020/21 quarter 2 (July to September 2020) indicates a national decrease in murder where 5 107 people were murdered, 339 fewer recorded murders than quarter 2 of 2019/20 (5 446). A 9% decrease in murder was recorded in the Western Cape, from 1 013 murders (quarter 2 of 2020/21) compared 1 022 murders (quarter 2 of 2019/20).¹⁰ A murder comparative analysis however shows that between quarter 1 and quarter 2 of 2020/21, murders increased by 32,1% (246) from 764 in quarter 1 to 1 013 in quarter 2. This increase in murder can be attributed to the changes in level 3 to level 1 of the national lockdown. This included the unbanning of alcohol sales and distribution, re-opening of the economy for business and extended curfew hours.

According to the Western Cape Crime Analysis, the top 10 police stations in the Western Cape accounted for 48,5% of the provincial murders during quarter 2 of 2020/21. Khayelitsha (94) recorded the highest number of murders in the top 10 police precincts with Harare (60) following. An increase of 6,5% in murder has also been recorded in the 11 safety priority areas from 474 in quarter 2 of 2019/20 to 505 in quarter 2 of 2020/21. These areas include Delft (-31,3%), Kraaifontein (58,3%), Mfuleni (-17,9%), Khayelitsha (22,1%), Harare (13,2%), Bishop Lavis (285,7%), Nyanga (40%), Philippi East (-12,8%), Gugulethu (-19%), Philippi (4,3%) and Mitchells Plain (27,3%). See figure 2 for breakdown and comparative of murder in the 11 safety priority areas for quarter 2 of 2019/20 and quarter 2 of 2020/21.¹¹

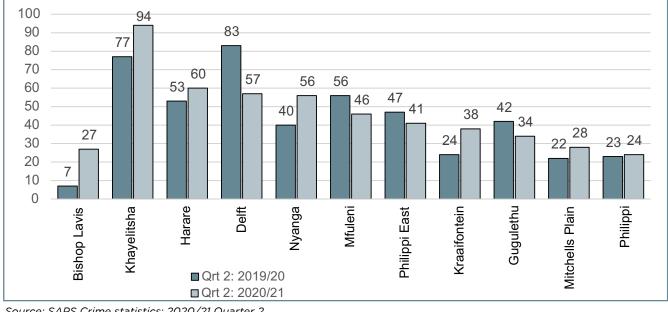


Figure 2: Murder in 11 Safety priority areas, July - September 2019/20 (Quarter 2) and July- September 2020/21 (Quarter 2)

Source: SAPS Crime statistics: 2020/21 Quarter 2

9 Western Cape Government, Provincial Treasury, Provincial Economic Review and Outlook 2020, PR242/2020.

 Government of South Africa, South African Police Service, Quarterly Crime Statistics, Quarter 2 of 2020/21, November 2020.
 Western Cape Government, Department of Community Safety, Western Cape Crime Analysis 2020/21 Quarter 2: July – September 2020. According to the Medical Research Council, alcohol plays a large role in criminal activities and violence. Excessive drinking has the ability to lower inhibitions, impair an individual's judgement and increase the risk of aggressive and deviant behaviour. Because of this, alcohol-related violence and crime rates are on the rise throughout the country. Alcohol related crime is involved in more homicides across the country compared to other substances, like heroin and cocaine. In fact, about 40% of convicted murderers had used alcohol before or during the crime. Excessive drinking can lead to more severe forms of violence that can quickly escalate into extremely dangerous situations.¹²

Substance abuse and crime have continued to impact the economic prospects and socio-economic development of the Province. The abuse of substances inflicts substantial harm on the state of public health, social cohesion and safety, jeopardising and impeding development in communities. The prevalence of crime also has the same corrosive effect on economic growth through deterred investment and compromised physical safety of individuals and property.

According to a literature review conducted by Dr J Kelly, research has found that in countries such as Brazil and Columbia, targeted policing campaigns coupled with social and situational prevention to address risk factors for violence appear to have strong evidence for murder reduction. In Brazil, Sao Paulo and Rio de Janeiro reduced the murder rate by 70% during 2002 and 2012 and overall by 13% during 2017 and 2018. Columbia reported an 82% drop in the murder rate between 1995 and 2019.

Targeted policing actions in crime hotspots focuses resources and activities on small locations and allows for access to accurate, up to date crime data sown to point level. Hotspot policing, supported by a problem-oriented policing approach, is particularly effective in reducing crime. Situational factors to prevent crime in hotspot areas include improved street lighting and neighbourhood watch programmes, CCTV and crime prevention through environmental design. Social prevention activities for youth, specifically those involved in crime, is also a means of addressing the risk factors coupled to violence.

Law enforcement agencies require access to accurate up-to-date crime data down to point level. Data led interventions will give police insight into the political, social and economic dynamics of each area, ultimately equipping them to prevent crime through more effective patrol routines and public engagement.¹³

To address the high levels of violent crime and general lack of safety experienced by most communities in the Western Cape, the WCG responded with the Safety Plan. The Department together with the SAPS and the CoCT law enforcement are all key role players in implementing the Safety Plan and its intended outcome of 'halving the murder rate by 50% over the next ten years'. To implement the hotspot and data-led policing theory of change methodologies, linkages between law enforcement components, social crime prevention and environmental design components must be established in order for these components to work together. The interventions of the Safety Plan must be piloted in small areas and is required to be monitored and compared to established safety metrics, adapted and revised where necessary and when appropriate, scaled up to other areas.

In response to the Safety Plan, the Department will be establishing 16 Area-Based Teams (ABTs) that will comprise various safety stakeholders and will be responsible for rolling out the interventions, facilitate sharing of information, joint planning and co-operation. In aid of violence prevention, the Department has strengthen the Chrysalis Academy programme to include a number of new interventions including support to teachers and peers. The Safety Ambassador Programme, an integrated youth development programme, seeks to create work opportunities and develop valuable skills and resilience to the participants. Resources have also been allocated to reduce the harms associated with alcohol abuse.

¹² South Africa Medical Research Council, Burden of Disease Research unit, Rapid Mortality Surveillance Report 2017, January 2019.

¹³ Western Cape Governnent, Department of Community Safety, Sub-programme: Policy and Research, presentation on Law enforcement interventions for murder reduction, February 2021.

The implementation of the ABTs follows an evidence-based and data-led approach. The Department will work together with the Safety Plan sub-committees to ensure that evidence-based approaches are adopted to implement programmes. The Department forms part of the Provincial Data Committee which aims to collect and analyse data to understand the impact of interventions, and to inform decision making in regard to interventions.

To strengthen law enforcement, the Department will continue to fund and oversee the Law Enforcement Advancement Plan (LEAP) with the aim of boosting law enforcement capacity and ensuring the deployment of safety enhancing resources, informed by data lead evidence with interventions where they are most required. The Department is focused on strengthening police oversight and supporting safety partners.

COVID-19 Interventions

As the country was hit by the COVID-19 pandemic, the WCG was required to develop strategies and implement measures to control the spread of the pandemic. This was conducted through a 'whole-of-government' approach where departments worked together on the Cabinet approved Hotspot Strategy. The DoCS was assigned as the lead department for the Khayelitsha and Eastern District in the Metro and supported the other hotspots identified in the Province. The Department reprioritised its programmes, projects and budget in response to the pandemic, and in so doing, partnered with stakeholders such as the Neighbourhood Watch (NHW) structures, Chrysalis trained youth and community organisations and in particular the Khayelitsha Development Forum (KDF).

The NHW Safety Improvement Volunteers Project with COVID-19 relief measures was implemented to influence positive behaviour changes to reduce community transmission. Chrysalis graduates were also placed in COVID -19 hotspot areas such as Khayelithsa to influence positive behaviour change by encouraging mask wearing and social distancing.

To promote police service delivery continuity and efficiency during the COVID-19 pandemic, the Department assessed the COVID-19 preparedness and response to Gender-Based Violence (GBV) by police; monitored COVID-19 priority cases through the Court Watching Briefs (CWB); and developed a fact sheet for police stations on priority COVID-19 hotspot areas. The Department further deployed 57 Chrysalis graduates in Khayelitsha to encourage mask wearing and social distancing.

The Department, together with the University of Stellenbosch, undertook an observational study in Khayelitsha to monitor the extent to which people are wearing masks and wearing them correctly.

The Western Cape Liquor Authority (WCLA) conducted COVID-19 related enforcement investigations aimed at the reduction of alcohol related harms and stopping the spread of the virus. Operations conducted included the inspection and monitoring of licenced liquor vendor premises to ensure compliance to the Western Cape Liquor Act and the Disaster Management Act Regulations. Resources were aimed at areas such as Khayelitsha, where a surge in trauma related cases caused by alcohol consumption was experienced over the peak periods. These operations resulted in liquor licences being suspended, revoked and cancelled as well as liquor licence applications being dismissed and referred to the Prosecutor due to contravening the Act and licence conditions during the lockdown period.

4.2. Internal Environment

The Department continues to be guided by the Strategic Frameworks and Plans such as the Medium-Term Strategic Framework, the PSP 2019-2024, the Safety Plan and the draft Western Cape COVID-19 Recovery Plan. In response to the COVID-19 pandemic, a National Lockdown was imposed on the country on 27 March 2020. The Western Cape Recovery Plan¹⁴ was developed by the WCG as a response to the negative impact of the COVID-19 pandemic. The Recovery Plan focuses on four themes:

¹⁴ Western Cape Government. Department of the Premier, Western Cape Draft Recovery Plan 2020, January 2021.

COVID-19 Recovery:	Continuing health measures and the secondary impacts on the delivery of health services;
Jobs:	The economic impact of COVID-19 requires that the economy grows and citizens generate income;
Wellbeing:	Government must ensure that the basic human needs of citizens are realised, as guaranteed in the Constitution; and
Safety:	The over-arching theme for the PSP, and it is equally relevant going forward. It is inextricably

linked with Wellbeing, as Safety cannot be achieved if basic human needs are not met. The Department, in partnership with the DoH, is assigned to lead the theme of Safety. Safety will thus be led through a Whole of Society life-course approach. It combines law enforcement and a public health approach to violence prevention.

To institutionalise the Safety and the Recovery Plan, the Department, through the adjustment budget process, received an increase in funding. This has allowed the Department to place further focus on implementing programmes and projects aimed at violence prevention and to enhance law enforcement capacity where deployment will be influenced based on the evidence-led and data driven statistics. The implicit Theory of Change (ToC) posits that Safety Ambassadors who receive and complete training aimed at violence prevention initiatives and then placed in a work opportunity would then be able to successfully implement targeted interventions amongst other youth, noting that youth are both the main victims and perpetrators of crime. This in turn contributes toward strengthening the resilience of youth at risk and shifting them from violence to opportunities through access to work skills development and work opportunities and ultimately reducing violent crimes.

The implicit ToC underlying the training and deployment of Peace Officers infers that in order to address the inadequate police resources within concentrated high levels of crime, Peace Officers are trained and deployed at municipalities in order to support law enforcement in the area. This aligns to the priorities of the Provincial Safety Plan (2019-2014) in terms of VIP: 1 Safe and Cohesive Communities, aimed at enhancing the capacity and effectiveness of policing and law enforcement and at reducing violent crimes in communities. Such projects include the implementation of the ABTs within hotspot areas, the training and placement of Peace Officers across the Province and the implementation of the Safety Ambassadors Project. This project will not only contribute to the outcomes of the Safety Plan but will also serve to recruit, train and deploy 1 000 youth, women and disabled persons as violence prevention practitioners. The Department will continue to support safety partners such as the CoCT on the LEAP, accredited NHW structures and CPFs who play an important role in increasing safety and promoting social cohesion.

The Department, in partnership with the WCLA, will endeavour to reduce the harms caused by alcohol, through driving the process for amendments to the WCL Act. The amendments are aimed at strengthening the WCLA as well as law enforcement's ability to combat illegal alcohol trading and to reduce the availability of cheap alcohol. The WCLA will continue to conduct inspections and joint law enforcement operations, to ensure that liquor traders operate within the ambit of the WCL Act.

Four of the 2020/21 Departmental programmes/projects have been discontinued due to re-prioritisation. Funds for the establishment of an in-house K9 dog unit have been redirected towards COVID-19. The Commissioner of Oath and the Youth Safety and Religion Partnership (YSRP) programmes have also been discontinued due to a policy change following the uncertainty of the COVID-19 pandemic. The Illegal Firearm Reward Project was discontinued due to restrictions following legislative amendments.

To strengthen the implementation of the Safety Plan, the Department will be working closely with municipalities to review and align District Safety Plans to ensure that they are responsive to the Safety Plan prerogatives of violence prevention and law enforcement. This will be conducted through the Joint District and Metro Approach (JDMA), a geographical district/metro and team based, citizen focused approach to provide government services with an outcome of improving the living conditions of citizens.

To institutionalise the JDMA, District and Metro Interface Teams comprising of national, provincial and municipal representatives, was established to collaborate with District and Metro Co-ordinating Forums (DCFs). The aim of the Teams is to identify strategic and planning priorities as well as service delivery challenges within each district and to address such through a single implementation plan. The DCFs and Metro Co-ordinating Forums will further be used as planning and reporting platforms as well as for the monitoring of the implementation processes.

The management of the COVID-19 crisis has taught many lessons which must be institutionalised to the new way of working. The Hotspot Strategy was built on the model of the JDMA and should be a primary guide in our planning processes. Consideration should be given to how the strategic and operational priorities and the resultant outputs are designed to support and strengthen the JDMA and Hotspot approach. Collaboration and interfacing with Local Government is therefore to be prioritised into our planning processes.

In turn, the four focus areas should inform the strategic planning of departments and law enforcement agencies to identify specific crime patterns or safety concerns in a particular area. The Province has also established a Gender-Based Violence (GBV) Committee, chaired by the Minister of Social Development. All GBV initiatives will be coordinated through this committee and deliverables mainstreamed in the Department's service delivery projects.

The Department of Economic Development and Tourism has been tasked to transversally advise and support the WCG departments in initiating the verification process for departmental compliance to the Broad-Based Black Economic Empowerment (BBBEE) Act 53 of 2003.

Information and Communication Technology (ICT) is managed internally with support provided by the Department of the Premier. Currently there is no existing ICT capacity within the departmental organisational structure, however ICT tasks are assigned to staff as an additional performance area. The Department manages three internal ICT governance structures namely the ICT Steering Committee, ICT Strategic Committee and the Data Committee.

The Department will continue to implement social crime prevention programmes aimed at supporting vulnerable groups including children, youth, women and persons living with disabilities. The programmes will be aimed at creating awareness around GBV and other safety aspects.

The Department has an approved the Service Delivery Improvement Plan (SDIP) for key services, namely key service 1: 'facilitate consultative interventions with key stakeholders' and key service 2: 'creating partnerships between the Department and organisations that contribute in the field of safety and security'. The approved SDIP will conclude on 31 March 2021.

It should be noted that it has been confirmed by the Department of Public Service and Administration (DPSA) that the new SDIP Directives have not yet been issued. The Department will address the implementation requirements of the SDIP once the approved SDIP Directive is released by DPSA.

The WCG has in excess 85 000 employees occupying 2 325 facilities across the Province. The WCG, as an employer, therefore needs to play a key role in protecting the health and safety of employees' as regulated. This translates into the establishment of a transversal Occupational Health and Safety (OHS) Committee where transversal OHS issues can be discussed. Currently there is no transversal OHS Committee, however it is envisaged that the current transversal COVID-19 OHS Committee, established in response to the COVID-19 pandemic, will become the transversal OHS Committee in future. The Department will play a key role in the development of standardised OHS policies, procedures and the sharing of best practices for WCG departments.

The below SWOT tool was used to develop the above-mentioned situational analysis. Due to the COVID-19 pandemic, the Department utilised the existing SWOT analysis for the development of the 2021/22 Annual Performance Plan.

Strength	Weakness
 Partnership with SAPS in the development of COVID-19 safety protocol in the province. Clean audit for 11 years. Partnerships with key safety stakeholders implementing COVID-19 interventions. Cooperation over the past few years with municipalities in oversight and development of district safety plans. 	 Lack of digital platforms to support, administer and data between projects. Joint planning and cooperation amongst departments.
 Partner with Department of Health with implementation of the Safety Plan. To strengthen existing partnerships with municipalities. Strengthen key community safety partners through communication and engagement strategy. Creating an enabling environment for data sharing platforms. Strengthening powers of the WCCSA through a reviewed process. 	• Impact of COVID-19 on poverty which will result in an increase of crime and violence.

PART C: MEASURING OUR PERFORMANCE

PART C: MEASURING OUR PERFORMANCE

5. Institutional Programme Performance Information

PROGRAMME 1: ADMINISTRATION

Purpose: to provide strategic direction and support, administrative, financial, and executive services the Department and related entities. The objective of the Programme is to efficiently support the Offices of the Ministry, Head of Department, Western Cape Police Ombudsman (WCPO) and the Western Cape Liquor Authority (WCLA) in their functions of providing strategic leadership and ensuring effective governance inclusive of financial management.

Sub-programme 1.1: Office of the Ministry

Purpose: to provide administrative and support services to the Provincial Minister;

Sub-programme 1.2: Office of the Head of Department

Purpose: to provide administrative and support services to the office of the Head of the Department;

Sub-programme 1.3: Financial Management

Purpose: to ensure departmental financial compliance through the provision of financial management and advisory services; and

Sub-programme 1.4: Corporate Services

Purpose: enhance departmental effectiveness through facilitating strategic planning management of programme performance, communications and administrative support.

Sub-programme 1.1 & 1.2: Office of the MEC and Office of the HoD

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Targets
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Outputs, C
Outcomes,

	T	2023/24	-	4
	MTEF Period	2021/22 2022/23 2023/24	-	4
S	2	2021/22	-	4
Annual Targets	Estimated Audited /Actual Performance	2020/21	-	4
	formance	2019/20	New	4
	'Actual Per	2017/18 2018/19 2019/20	New	New
	Audited /	2017/18	New	New
		Output Indicators	1.1.1 & 1.2.1) Proposal on the Western Cape Liquor licence application and renewal fees submitted to Provincial Treasury	1.1.2 & 1.2.2) Number of progress reports compiled on the review of the WCL Act
		Outputs	Reforming of the WCLA to achieve the effectiveness and efficiency of the regulatory environment	
		Outcome	ImprovedReforming of the governance practicesgovernance practicesWCLA to achieve in the Departmentin the Departmentthe effectiveness and over relatedand over relatedand efficiency of t entitiesentitiesregulatory enviror	

Output Indicators: Annual and Quarterly Targets

Output Indicators	Annual Target	ø	Q2	Q3	Q4
1.1.1 & 1.2.1) Proposal on the Western Cape Liquor licence application and renewal fees submitted to Provincial Treasury	-	0	1	0	0
1.1.2 & 1.2.2) Number of progress reports compiled on the review of the WCL Act	4	-	. 	-	-

Sub-programme 1.3: Financial Management

Targets
Indicators and
Output
Outputs,
Outcomes,

		23/24	-	-	N	4
	riod	20:				
	MTEF Period	2022/2	-	-	0	4
s	2	2021/22 2022/23 2023/24	-	-	Ν	4
Annual Targets	Estimated Audited /Actual Performance	2020/21	-	1	N	4
	formance	2019/20	-	1	New	4
	'Actual Per	2017/18 2018/19 2019/20	-	F	New	4
	Audited /	2017/18	۲	1	New	4
		Output Indicators	1.3.1) Unqualified audit opinion obtained	1.3.2) Annual Financial Statements submitted	1.3.3) Submission of the Departmental annual and adjustment budgets	1.3.4) Number of WCLA financial reports reviewed
		Outputs	ImprovedCompliance to the PFMA1.3.1) Unqualified agovernance practices(section 40(3)(a) and 55 (2)opinion obtained	(a))	Compliance to the PFMA (section 27 (2) and 31 (1)	Provide corporate management support, and exercise oversight over the WCLA in terms of sections 28 and 29 of the WCL Act
		Outcome	Improved governance practices	epartment er related	entrues	

Output Indicators: Annual and Quarterly Targets

Output Indicators	Annual Target	٥	Q2	Q3	Q4
1.3.1) Unqualified audit opinion obtained	-	0	1	0	0
1.3.2) Annual Financial Statements submitted	-	1	0	0	0
1.3.3) Submission of the Departmental annual and adjustment budgets	2	0	0	1	1
1.3.4) Number of WCLA financial reports reviewed	4	-		-	-

Sub-programme 1.4: Corporate Services

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						Annual Targets			
			Audited //	Actual Per	formance	Estimated Audited /Actual Performance	2	MTEF Period	
Outcome	Outputs	Output Indicators	2017/18	2018/19	2017/18 2018/19 2019/20	2020/21	2021/22	2021/22 2022/23 2023/24	2023/24
ImprovedCompliance togovernance practices(section 27(4))in the Department	Compliance to the PFMA (section 27(4))	1.4.1) Departmental Annual Performance Plan submitted and published	-	F	-	1	F	-	-
and over related entities	Compliance to the PFMA (section 40(d))	1.4.2) Departmental Annual Report submitted and published	-	-	-	1	F	-	-
	Provide corporate management support, and exercise oversight over the WCLA in terms of sections 28 and 29 of the WCL Act	1.4.3) Number of WCLA Quarterly Performance Reports reviewed	Nee	Ne K	Nee	Nek	4	4	4

Output Indicators: Annual and Quarterly Targets

	Annual				
Output Indicators	Target	Q	Q2	Q3	Q4
1.4.1) Departmental Annual Performance Plan submitted and published	-	0	0	0	1
1.4.2) Departmental Annual Report submitted and published	-	0	Ļ	0	0
1.4.3) Number of WCLA Quarterly Performance Reports reviewed	4		-	-	-

Explanation of planned performance over the medium-term period

The Programme supports the Department to achieve the Strategic Plan outcome of 'improved governance practices in the Department and oversight over related entities'. It provides executive support to management to ensure that the Department remains compliant and the desired performance standards are met.

The overall objective of Programme 1 is to effectively support the Offices of the Ministry, Head of Department, WCPO and the WCLA by providing strategic leadership and ensuring effective corporate governance and financial management.

The Programme comprises of four Sub-programmes, namely, the Offices of the Ministry and Head of Department, Financial Management and Corporate Services.

The Sub-programme: **Office of the Ministry** and **Office of the Head of Department**, aim to provide leadership by using policy directives to create an enabling environment that ensures governance in order for the Department to exercise its mandate effectively.

The Sub-programme: **Financial Management** aims to ensure departmental financial compliance through the provisioning of financial management and advisory services to the Department. The Central Database Office was established within the Sub-programme Financial Management. The Office is responsible for all Expanded Public Works Programme (EPWP) payments and the monitoring and reporting on conditional grants for the EPWP.

The Sub-programme: **Corporate Services**, aims to ensure effective performance management through the facilitation of corporate governance processes. The Sub-programme is responsible for Records Management, the Client Relationship Unit and Strategic Services and Communication. The Directorate Strategic Services and Communication is responsible for the planning, reporting, monitoring and evaluation of the departmental programmes and projects. It is also responsible for the departmental project office.

In addition to the above, the Programme exercises a financial and performance oversight role over the Department's entity, the WCLA. Through oversight processes and procedures, the Programme ensures that the governance framework, funding and financial management requirements are met in compliance with Sections 28 and 29 of the Western Cape Liquor Act (WCL Act), No 4 of 2008.

Alcohol Harms Reduction White Paper

The Department of Community Safety is mandated to lead and direct an alcohol-harms reduction task team with the purpose of promoting prioritised alcohol-related harms reduction interventions in the Western Cape. The task team is required to facilitate a process that builds on the learnings and successes of the Alcohol Harms Reduction Game Changer. The focus areas include:

- Legislative amendments with a specific focus on reducing alcohol-related harms;
- Exploring ways to strengthening policing and law enforcement capacity in high crime areas with a focus on legal and illegal liquor outlets and enhancing a sense of safety, through a data and evidence-led approach;
- Unpacking interventions aimed at addressing risk-taking drinking behaviour using a behavioural science approach;
- Recommending ways to regulate alcohol trading hours effectively throughout the Province;
- Explore the legalisation and increased regulation of liquor establishments, for example, through zoning changes; and
- Explore and recommend upstream interventions, focused on suppliers and the broader alcohol industry.

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PROGRAMME 2: PROVINCIAL SECRETARIAT FOR POLICE SERVICE

Purpose: to exercise oversight over the conduct, effectiveness and efficacy of law enforcement agencies in the Province.

Sub-programme 2.1: Programme Support

Purpose: to assist Sub-programmes with policy development, manage the budgetary process and implement project management in the Programme;

Sub-programme 2.2: Policy and Research

Purpose: to conduct relevant research to inform stakeholders, influence community safety resource allocation to the Province, and to contribute towards the development of relevant policies;

Sub-programme 2.3: Monitoring and Evaluation

Purpose: to conduct effective compliance monitoring and evaluation of policing in the Province and report thereon as required in terms of its legislative mandate;

Sub-programme 2.4: Safety Promotion

Purpose: to promote safety within communities by raising awareness and building capacity to be responsive to the safety concerns and needs of that community; and

Sub-programme 2.5: Community Police Relations

Purpose: to promote good relations between the police and the community by facilitating the capacitation and functioning of safety partners.

Sub-programme 2.1: Programme Support

Targets
and
Indicators
Output
Outputs,
Outcomes,

Internet Andited Target Number Audited Audited <th>_</th> <th></th> <th></th> <th></th>	_			
Image: Normal Fargets Image: Normal Fargets Image: Norman Fargets		7	2023/24	4
Image: Normal Fargets Image: Normal Fargets Image: Norman Fargets		1TEF Period	2022/23	4
Image: Normal backwork Audited Audited Audited Outputs Output Indicators 2017/18 2018/19 2019/20 MINMEC report in compliance with Section of 29(1) of the Civilian Secretariat for Police Act, 2011 2.1.1) Number of MINMEC Mew Mew	S	2	2021/22	4
OutputsOutput IndicatorsAOutput IndicatorsMINMEC report in compliance with Section2.1.1) Number of MINMECnd29(1) of the Civilian submitted20112011	Annual Target:	Estimated Performance	2020/21	New
OutputsOutput IndicatorsAOutput IndicatorsMINMEC report in compliance with Section2.1.1) Number of MINMECnd29(1) of the Civilian submitted20112011		erformance	2019/20	New
OutputsOutput IndicatorsAOutput IndicatorsMINMEC report in compliance with Section2.1.1) Number of MINMECnd29(1) of the Civilian submitted20112011		'Actual Per	2018/19	New
Outputs MINMEC report in MINMEC report in compliance with Section nd 29(1) of the Civilian Secretariat for Police Act, 1		Audited /	2017/18	New
			Output Indicators	2.1.1) Number of MINMEC reports compiled and submitted
utcome ute to ciency of bartners and prcement s through ht		Outputs		MINMEC report in compliance with Section 29(1) of the Civilian Secretariat for Police Act, 2011
Contrib Contrib the effic safety p law enfe agencie oversig			Outcome	Contribute to the efficiency of safety partners and law enforcement agencies through oversight

Output Indicators: Annual and Quarterly Targets

	Q1 Q2 Q3 Q4	1 1 1 1
Annual	Target	4
	Output Indicators	2.1.1) Number of MINMEC reports compiled and submitted

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Sub-programme 2.2: Policy and Research

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Outcomes, Outputs, Output Indicators and Targets

						Annual Targets Estimated			
			Audited /	Audited /Actual Performance	rformance	Performance		Σ	
Outputs	.0	Output Indicators	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Reports in compliance to Section 206 of the Constitution of the	liance f the he	2.2.1) Report compiled on the policing needs and priorities of the Province	16	-	-	-	F	-	-
Republic of South Africa	ch Africa	2.2.2) Number of District Municipality Safety Plans reviewed	New	New	New	New	വ	Q	IJ
		2.2.3) Report compiled on the safety and crime trend analysis in the Province	17	N	N	-	-		1
Monitoring the compliance to the WCCSA, Section 19 and 21	he n 19 and	2.2.4) Number of compliance reports compiled on the WCCSA (2013) requirements by SAPS and Metro Police	New	р	4	4	4	4	4
Data analysis in support of the Western Cape Safety Plan	support Cape	2.2.5) Number of reports compiled on assessments conducted on violence prevention interventions implemented in support of the Area-Based Teams and the Western Cape Safety Plan	New	Zee	New	New	-	-	-
Report in compliance with Section 4 (5) of th Civilian Secretariat for Police Act, 2011	Report in compliance with Section 4 (5) of the Civilian Secretariat for Police Act, 2011	2.2.6) Number of research reports on policing per year *	-	-	-	-	F	-	F
Review of the WCCSA (sections and regulations)	ons and	2.2.7) Number of progress reports compiled on the review of the WCCSA (2013)	New	New	-	5	7	0	0

Targets
Quarterly
al and
: Annua
Indicators
Output

Output Indicators	Annual Target	ß	Q2	Q3	Q4
2.2.1) Report compiled on the policing needs and priorities of the Province	-	0	0	0	1
2.2.2) Number of District Municipality Safety Plans reviewed	5	0	0	0	ß
2.2.3) Report compiled on the safety and crime trend analysis in the Province	1	0	0	1	0
2.2.4) Number of compliance reports compiled on the WCCSA (2013) requirements by SAPS and Metro Police	4	-	-	L	-
2.2.5) Number of reports compiled on assessments conducted on violence prevention interventions implemented in support of the Area-Based Teams and the Western Cape Safety Plan	-	0	0	0	-
2.2.6) Number of research reports on policing per year *	1	0	0	0	1
2.2.7) Number of progress reports compiled on the review of the WCCSA (2013)	2	0	-	0	-

Sub-programme 2.3: Monitoring and Evaluation Outcomes, Outputs, Output Indicators and Targets

						Annual Targets	S		
			Audited /.	Audited /Actual Performance	formance	Estimated Performance	2	MTEF Period	_
Outcome	Outputs	Output Indicators	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Contribute to the efficiency of safety	Monitor and assess police conduct	2.3.1) Number of monitoring reports compiled on implementation of IPID recommendations by SAPS per year*	New	New	New	4	4	4	4
partners and law enforcement agencies	Monitor and assess police compliance	2.3.2) Number of monitoring reports on compliance and implementation of the Domestic Violence Act (1998) compiled per year *	9	16	16	Nex	E	E	11
unrougn oversight		2.3.3) Number of customer satisfaction survey reports per year*	-	-	-	New	-	-	-
	Monitor and assess police stations	2.3.4) Number of reports compiled on police stations monitored based on the NMT per year *	16	16	16	New	11	11	11
		2.3.5) Number of police stations assessed	150	150	151	151	151	151	151
	Monitor and assess police efficiency	2.3.6) Number of monitoring reports compiled on police inefficiencies through Court Watching Briefs conducted	New	New	New	New	4	4	4
	Report on police oversight	2.3.7) Number of Annual Reports compiled on police oversight conducted	New	New	-	-	-	-	

Targets
Quarterly
and
Annua
Indicators:
Output

Output Indicators	Annual Target	ß	Q2	Q3	Q4
2.3.1) Number of monitoring reports compiled on implementation of IPID recommendations by SAPS per year *	4	-	-	-	-
2.3.2) Number of monitoring reports on compliance and implementation of the Domestic Violence Act (1998) compiled per year *	11	2	3	ß	3
2.3.3) Number of customer satisfaction survey reports per year st	1	0	0	0	-
2.3.4) Number of reports compiled on police stations monitored based on the NMT per year st	11	2	3	Ю	м
2.3.5) Number of police stations assessed	151	0	0	0	151
2.3.6) Number of monitoring reports compiled on police inefficiencies through Court Watching Briefs conducted	4	F	F	1	-
2.3.7) Number of Annual Reports compiled on police oversight conducted	1	-	0	0	0

Sub-programme 2.4: Safety Promotion

Outcomes, Outputs, Output Indicators and Targets

						Annual Targets			
			Audited /	Actual Per	formance	Estimated Audited /Actual Performance	2	MTEF Period	7
Outcome	Outputs	Output Indicators	2017/18	2018/19	2019/20	2017/18 2018/19 2019/20 2020/21	2021/22	2021/22 2022/23 2023/24	2023/24
Contribute to the efficiency of safety partners and law enforcement agencies through oversight	Implementation of community engagement programmes	2.4.1) Number of social crime prevention programmes implemented per year *	м	Μ	м	м	м	м	м
		4							

Note: *= National Customised Sector Specific Indicators

Output Indicators: Annual and Quarterly Targets

Sub-programme 2.5: Community Police Relations

Targets
and
Indicators
Output
Outputs,
Outcomes,

						Annual Targets			
			Audited /	Actual Per	formance	Estimated Audited /Actual Performance	٤	MTEF Period	-
Outcome	Outputs	Output Indicators	2017/18	2018/19	2017/18 2018/19 2019/20	2020/21	2021/22	2021/22 2022/23 2023/24	2023/24
Contribute to the efficiency of safety partners and law	Assess functionality of safety partners	2.5.1) Number of Community Safety Forums (CSFs) assessed on functionality per year *	New	New	New	New	л	ъ	വ
enforcement agencies through oversight		2.5.2) Number of Community Police Forums (CPFs) assessed on functionality per year *	New	New	New	Neĸ	151	151	151
	Support safety partners	2.5.3) Number of Area- Based Teams supported with interventions	New	New	New	Nex	16	16	16

Note: *= National Customised Sector Specific Indicators

Output Indicators: Annual and Quarterly Targets

Output Indicators	Annual Target	a 1	Q2	Q3	Q4
2.5.1) Number of Community Safety Forums (CSFs) assessed on functionality per year *	5	0	5	0	0
2.5.2) Number of Community Police Forums (CPFs) assessed on functionality per year st	151	0	0	0	151
2.5.3) Number of Area-Based Teams supported with interventions	16	0	8	16	16

Explanation of planned performance over the medium-term period

The Programme: Provincial Secretariat for Police Service is legislatively mandated by the Constitution of the Republic of South Africa, Section 206, to conduct oversight over the effectiveness and efficiency of the police service. The Programme outputs are aimed at achieving the Strategic Plan outcome of 'contributing to the efficiency of safety partners and law enforcement agencies through oversight'. The Programme is further mandated by the Western Cape Community Safety Act (WCCSA), 3 of 2013.

The Department has a responsibility of exercising its constitutional mandate of oversight over the Western Cape policing functions which include ensuring that policing resources are used optimally and in accordance with the policing needs and priorities of the Province. The Sub-programme: **Policy and Research** aims to implement this obligation and, in so doing, influence the allocation of policing and safety resources within the Province. This process is facilitated through determining the provincial Policing Needs and Priorities (PNPs). For the 2021/22 financial year, the Department will publish an integrated provincial PNP report compiled from the input of various sources. An analysis of oversight reports generated through the Department, desktop analysis and other information as well as data collected will all feed into the PNP report to ultimately determine the policing needs and priorities of the Province.

The Department will continue its work to strengthen the role that districts have in contributing to safety and will assist the district municipalities to review the safety plans developed in the 2019/20 financial year, taking into account the imperatives of the Western Cape Safety Plan (Safety Plan). A provincial safety and crime trend analysis report will also be compiled. This report is based on the SAPS crime statistics and includes an analysis on crime and murder trends in order to inform stakeholders of their safety needs. In addition, the Sub-programme will collaborate with the Civilian Secretariat for Police Service (CSPS) on the national customised sector indicator on research aimed at improving the understanding systemic failures within the policing and safety environment. During the 2021/22 year, the research will focus on a docket analysis of murder cases in order to identify blockages in the system.

To further exercise the Department's constitutional mandate over the police in the Western Cape, Sections 19 and 21 of the WCCSA require the Provincial Minister to oversee the effectiveness and efficiency of the South African Police Service (SAPS) and the City of Cape Town Metropolitan Police Department (CTMPD). These agencies are required to submit a quarterly written report to the Minister. The Sub-programme will therefore compile quarterly reports on the information received from the SAPS and CTMPD to determine their efficiency and effectiveness to influence strategic decision making.

Data driven co-ordination is an identified safety priority in the Vision Inspired Priority (VIP) 1: safe and cohesive communities. It involves the creation of a safety information system comprising consolidated safety information and a co-ordination structure with a supporting technology-enabled data system. To contribute towards the early detection of hotspots and emerging crime trends, information derived from serious violent crime should be mapped, with time and place. The Sub-programme will work closely with Province's Surveillance Committee to analyse crime and safety data to inform interventions in the priority areas. The Department will also participate in the analysis of the data to support violence prevention initiative(s) and contribute to the outcome of Safety Plan in general.

Contributing to the above-mentioned VIP priorities, the Sub-programme, in collaboration with the Department of the Premier Centre for e-Innovations (CeI), will continue with the development and maintenance of the Integrated Information System (IIS) and its associated feeder applications. These include, the Neighbourhood Watch (NHW) application as well as the Community Police Forum (CPF) application amongst others.

All crime and safety data and information collected through the research conducted by the Sub-programme, will feed into the use of data and technology to understand violent crime patterns and inform the deployment of safety resources. The information collected will be reported via the Ministers and Members of Executive Council Meeting (MINMEC).

A decision has been taken for the WCCSA to be reviewed with the intent of enhancing the Act and making provision for further safety requirements relating to building safe and cohesive communities. The Sub-programme is currently in the 3rd year of conducting the review of the Act and Regulations. This will be completed over a five-year period.

The Sub-programme: **Monitoring and Evaluation** is responsible for monitoring police conduct, overseeing the effectiveness and efficiency of the police service and assessing the effectiveness of visible policing. In order to facilitate police accountability the Sub-programme further provides recommendations and reports thereon to the Standing Committee on Community Safety, Cultural Affairs and Sport, the Provincial Commissioner and the MINMEC. Through effective oversight the aim is to contribute towards the state of professionalism of the police service.

In response to the Safety Plan, the Sub-programme will continue to refine and enhance existing policing oversight programmes in line with VIP 1 directed at contributing to the improvement of the professionalism and the effectiveness of policing. To give effect to the above-mentioned oversight projects including the Court Watching Briefs (CWB) programme on police efficiency and effectiveness at courts; formal engagements with the Criminal Justice System (CJS) stakeholders; identification of inefficiencies during police station monitoring; and Domestic Violence Act (DVA) compliance monitoring of the SAPS will be implemented.

Police conduct is monitored through the implementation of the Independent Police Investigative Directorate (IPID) recommendations by the SAPS. In this regard the Sub-programme is also responsible to co-ordinate the functioning of the IPID Consultative Forum (ICF) in the Province. The aim of the ICF is to facilitate effective progress on the implementation of IPID recommendations by the SAPS and the CTMPD.

The Western Cape Government (WCG) is committed to reduce Gender-Based Violence (GBV) in the Western Cape. In order to contribute to achieving the desired outcome of this priority, the Sub-programme will conduct DVA inspections at the SAPS stations. This is to ensure that victims of domestic violence are given the required support and that their cases are lodged in compliance with the Act through effective community awareness initiatives. The Sub-programme further co-ordinates the functioning of the DVA Compliance Forum (DCF) in the Province. The aim of the DCF is to facilitate the effective sharing of information between the SAPS and the CTMPD, ensuring active oversight in terms of the progress of disciplinary matters as a result of DVA related misconduct.

To create awareness around and to support victims of GBV a dedicated e-mail address (Monitoring.GBV@ westerncape.gov.za) has been established to which queries on GBV matters can be referred to further assist victims of GBV with proper information and/or recourse. In addition, areas with a high prevalence of GBV matters that have been removed from court rolls will be prioritised to ensure they are re-enrolled.

To enhance law enforcement and investigative capacity in the Western Cape, the CWB programme oversees the effectiveness and efficiency of the police service in criminal matters at courts in the Western Cape. The CWB attends court and reports on the systemic failures due to the ineffectiveness and inefficiency of the SAPS. These findings are compiled in a quarterly report which is then discussed with the SAPS, the National Prosecuting Authority (NPA) and the Department of Justice and Constitutional Development (DoJ&CD) on a regular basis. The Safety Plan has recently called for the expansion of the Province's oversight investigative capacity. This was identified through the CWB programme. This is in contribution to ensuring that there is an increase in the conviction rate of serious offenders.

To support vulnerable groups such as youth, women and children, the Sub-programme: **Safety Promotion** will implement social crime prevention programmes. These programmes will be thematically aimed at creating awareness around GBV and other forms of violence. They will be implemented in partnership with key role-players in the field of safety.

The Safety Plan identified violence prevention as a key intervention to achieve the outcome of halving the murder rate in the Province within the next ten years. The Department will identify capable partners to implement violence

prevention initiatives in areas affected by high crime rates. The aim is to target specific crime patterns and plan interventions to address them, in partnership with communities.

To promote good relations between the police and the community, the Sub-programme: **Community Police Relations** will endeavour to support key safety partners. These safety partners are CPFs, accredited NHW structures and district municipality Community Safety Forums (CSFs). These aim to strengthen violence prevention and reduction and consequently reduce key safety threats in communities. This will contribute to building community cohesion, resilience and enhance community safety.

The methodology to be used will be the new Area-Based Team (ABT) interventions approach. These interventions will be identified by the Departmental ABTs aimed at violence prevention and improving the quality of safe spaces, particularly in the identified priority areas, namely Bishop Lavis, Philippi (including Handover Park), Khayelitsha, Delft and Nyanga, as well as other areas in which ABTs will be deployed.

To drive the ABT interventions process and to improve violence prevention and safety, the Sub-programme aims to conduct quarterly engagements with safety partners to support them with ABT interventions. It will be important to improve alignment of the interventions with the Safety Plan, in association and collaboration with the ABTs. There will be a focus on enabling a more service-delivery-oriented approach. This includes the monitoring and protection of human rights and vulnerable groups, the implementation of violence prevention programmes, the promotion of peace in communities, and the building of trust in communities, all with the objective of increasing and supporting safety in communities. The ABT will serve as both an institutional mechanism and a service delivery platform to co-ordinate all government interventions.

In terms of the WCCSA, Section 6(8), funding support may be provided to accredited NHW structures. The Subprogramme will explore this to increase the effect of safety partners' influence over the specific areas where the ABT interventions are being implemented. The Sub-programme will provide funding support to specific partners for managing specific projects in the designated areas of the ABT interventions. Accredited NHW structures are invited to apply for funding to implement safety projects responsive to environment challenges in communities. Through the implementation of the 2020/21 COVID-19 relief projects, NHW structures have proven to improve their monthly planning efforts, which contributed significantly to their administrative functioning. In light of this, an opportunity may arise to further support these structures on a digital platform.

The CPFs remains an important safety partner and performs a critical role in promoting good community police relations. To improve the functionality of CPFs and promote violence prevention efforts, the Sub-programme will be assessing the CPFs performance. CPFs will be invited as partners in the ABT interventions to further advance the aims of these interventions.

Another area of operation for the Sub-programme is the assessment of district municipality CSFs. The Subprogramme will assess the functionality of district municipality CSFs in line with CSF policy and implementation guidelines. Functionality includes the establishment and support of CSFs, such as capacity building and maintenance. The Sub-programme will therefore render funding and consultative support, including quarterly engagements, with the district municipalities to facilitate the implementation of the safety plans. This also bodes well for facilitating more pertinent inter-governmental relationship building, increased communication and community resilience and to address violence prevention and safety concerns.

PROGRAMME 3: PROVINCIAL POLICING FUNCTIONS

Purpose: to give effect to the Constitutional Mandate allocated to provinces as it relates to the promotion of good relations between communities and the police through its whole-of-society approach and to ensure that all service delivery complaints about policing in the province is dealt with independently and effectively.

Sub-programme 3.1: Safety Partnerships

Purpose: to increase safety by means of sustainable partnerships with community based organisations in the field of safety; and

Sub-programme 3.2: Western Cape Police Ombudsman (WCPO)

Purpose: to independently investigate and seek to resolve complaints by community members against poor police service delivery in an impartial manner.

Sub-programme 3.1: Safety Partnerships

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Targets
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Indicators
Output
Outputs,
Outcomes,

	7	2023/24	4	4	600	0	1 000
	MTEF Period	2021/22 2022/23 2023/24	4	4	600	0	1 000
S	2	2021/22	4	4	600	16	1 000
Annual Targets	Audited /Actual Performance Performance	2020/21	New	New	1 100	New	New
	formance	2019/20	New	New	1 388	New	New
	'Actual Per	2017/18 2018/19 2019/20	New	New	1 106	New	New
	Audited /	2017/18	New	New	1 670	New	New
		Output Indicators	3.1.1) Number of reports compiled on the Law Enforcement Advancement Plan	3.1.2) Number of reports compiled on youth trained	3.1.3) Number of youth placed in work opportunities	Enhancing community 3.1.4) Number of Area-Based participation Teams established	3.1.5) Number of Safety Ambassadors placed in work opportunities
		Outputs	Enhance safety in communities	Creating work opportunities for	youth	Enhancing community participation	Creating work opportunities for youth
		Outcome	Contribute toward the reduction of crime in areas where law enforcement officers are deployed	Contribute toward the reduction of	youth unemployment youth		

Output Indicators: Annual and Quarterly Targets

Output Indicators	Annual Target	Q	Q2	Q3	Q4
3.1.1) Number of reports compiled on the Law Enforcement Advancement Plan	4	1	1	1	1
3.1.2) Number of reports compiled on youth trained	4	-	1	1	1
3.1.3) Number of youth placed in work opportunities	600	150	200	150	100
3.1.4) Number of Area-Based Teams established	16	8	8	0	0
3.1.5) Number of Safety Ambassadors placed in work opportunities	1000	0	0	0	1 000

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Indicators
Output
Outputs,
Outcomes,

	-	2023/24	4 –
	MTEF Period	2021/22 2022/23 2023/24	4 –
S	2	2021/22	4 –
Annual Targets	Estimated Audited /Actual Performance	2017/18 2018/19 2019/20 2020/21	4 –
	formance	2019/20	4 –
	/Actual Per	2018/19	4 –
	Audited /	2017/18	4 –
		Output Indicators	 3.2.1) Number of reports on SAPS service delivery complaints received and the status thereof 3.2.2) Number of Annual Reports on activities of the Ombudsman
		Outputs	Investigate police service delivery complaints Compliance to WCCSA (sections 13 to 18)
		Outcome	Contribute to the reduction of crime in areas where law enforcement officers deployed

Output Indicators: Annual and Quarterly Targets

Q3 Q4	1	0
		0
03	-	0
Q	1	-
Annual Target	4	-
Output Indicators	3.2.1) Number of reports on SAPS service delivery complaints received and the status thereo	3.2.2) Number of Annual Reports on activities of the Ombudsman

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Explanation of planned performance over the medium-term period

The Programme: **Provincial Policing Functions** is legislatively mandated by the Constitution of the Republic of South Africa, Section 206, with the specific function of ensuring that all service delivery complaints about policing in the Province are dealt with independently and effectively. The Programme further promotes partnership between the WCG and Community-Based Organisations (CBOs) working in the field of safety. The Programme aims to achieve the Strategic Plan outcomes of 'contributing toward the reduction of crime in areas where law enforcement officers are deployed' and 'contributing toward the reduction of youth unemployment'.

The Sub-programme: **Safety Partnerships** aims to contribute to the achievement of cohesive communities through the continued support provided to strategic safety partnerships. These include the Chrysalis Academy, the implementation of the Youth Work Programme (YWP) and the City of Cape Town (CoCT).

In order to support and strengthen law enforcement within the Province, the Sub-programme will continue to manage the Department's partnership with the CoCT and will oversee the training and deployment of an additional 500 law enforcement officers to identified high-risk areas for this financial year. To reduce the level of violence and vandalism at schools, the Department, in partnership with the CoCT, will oversee the deployment of the School Resource Officers (SROs) at identified high-risk schools. These SROs will assist with applying safety measures and enforcing entry and exit control at schools.

In order to improve social cohesion in communities riddled by social ills such as violence and crime, opportunities should be provided for youth to improve their skills and resilience to navigate the effects of violent environments and contribute meaningfully towards their communities. Training programmes targeting vulnerable youth in the Western Cape therefore remain a priority for the Department. In aid of youth empowerment, the Sub-programme will continue to strengthen its strategic partnership agreement with the Chrysalis Academy. The Academy has proven to be very successful in the provision of resilience building to vulnerable youth in the Western Cape. The programme aims to counteract the on-going inequality and poverty in communities as well as the high unemployment and crime rates. It does this by providing youth with a three-month residential training programme. The programme is supported by the Department through an EPWP work placement opportunity for a period of 12 months. Post the completion of the 12-month work placement, further training work sessions and opportunities are offered to enhance and support vulnerable youth.

The Chrysalis Academy is set to increase its reach by creating referral pathways to more youth at risk. This will be done by focusing activities to increase its cohorts to accommodate for more youth to be trained. A Youth Hub Programme, where youth will be identified as youth ambassadors, will act as a focal point for the Chrysalis graduates in various geographical areas within the Western Cape. Youth will be supported with opportunities relating to personal development, vocational development, goal planning and lifeskills as they continue to live in violent communities. The Academy will also support the Department in school safety initiatives as well as assisting in the facilitation of outdoor programmes for youth at risk. The Chrysalis Academy will also provide schools in high risk areas with education and support on how to deal with the effects of crime and trauma, including trauma training to the Safety Ambassadors.

Furthermore, the Sub-programme aims to facilitate peace officer training in partnership with the law enforcement departments of municipalities in the Western Cape. The aim is to unlock opportunities for young people in the field of safety and law enforcement. The peace officers trained in the 2021 financially year were placed. The placement of peace officers will continue in the district municipalities via the EPWP. The provision of accredited peace officer training will enable the municipalities to strengthen their capacity to increase safety within their municipal areas in the Western Cape.

In line with the Safety Plan, ABTs will be established in high-risk areas. The ABTs are inter-governmental, multidisciplinary teams that will assist law enforcement agencies to identify specific crime patterns or safety concerns in particular areas including specific crime hotspots. Part of the responsibilities of the ABTs will be to

identify the drivers of crime in an area and to develop area specific violence prevention initiatives. These initiatives will be implemented in partnership with local communities and organisations in the community including, but not exclusive to non-profit organisations and CBOs like Faith-Based Organisations, CPFs and NHW structures.

Furthermore, the Department will implement the Safety Ambassador Programme (SAP) which is a violence prevention and development programme, This seeks to place beneficiaries who are Not Employed, Educated or in Training (NEETs) in positive, constructive and productive activities. While on the SAP, beneficiaries will be exposed to opportunities for personal and professional development. For the duration of the Programme, beneficiaries are paid a monthly stipend for work completed as part of the EPWP. The Safety Ambassadors will form part of the ABTs crime prevention initiatives.

The Western Cape Police Ombudsman (WCPO) seeks to contribute towards a society where there is mutual respect and trust between the people and the police. The WCPO's mission is to independently investigate and resolve complaints of poor police service delivery and or a breakdown in relations between the police and any community.

The WCPO considers the facts of a complaint and investigates the allegations. The WCPO strives to work with all role players to find possible solutions to the complaint. Where possible, mediation is conducted prior to investigations. The WCPO utilises a Complaints Management System which enhances record keeping, age analysis and tracks the status of registered complaints.

The WCPO will embark on the further implementation of its communication plan which includes the continuation of a radio campaign, and live sessions on Facebook. The Office will proceed with planned amendments to their website which will allow citizens to upload supporting documentation via the website. With the website's existing functionality, citizens are able to lodge complaints online, thus enhancing accessibility to the services of the WCPO.

PROGRAMME 4: SECURITY RISK MANAGEMENT

Purpose: to institute a 'whole of government' approach towards building more resilient institutions.

Sub-programme 4.1: Programme Support

Purpose: to facilitate institutional resilience by providing strategic leadership around the institutionalisation of the Security Risk Management Strategy;

Sub-programme 4.2: Provincial Security Provisioning

Purpose: to enhance safety and security administration and provisioning within the WCG; and

Sub-programme 4.3: Security Advisory Services

Purpose: to enhance safety and security capacity across the WCG institutions.

Sub-programme 4.1: Programme Support

	7	2023/24	4	100	40	1	4
	MTEF Period	2021/22 2022/23 2023/24	4	100	40	-	4
S	2	2021/22	4	100	40	F	4
Annual Targets	Estimated Performance	2020/21	4	100	20	-	4
	Audited /Actual Performance	2019/20	4	100	New	-	4
	'Actual Per	2017/18 2018/19 2019/20	4	100	New	New	New
	Audited /	2017/18	4	New	New	New	New
		Output Indicators	4.1.1) Number of transversal security manager forum meetings facilitated	4.1.2) Number of NHW structures approved for accreditation	4.1.3) Number of accredited NHW structures trained	4.1.4) Publication of an annual list of accredited NHW structures	4.1.5) Number of reports compiled on NHW compliance as per section 6 of the WCCSA (2013)
		Outputs	Provide strategic leadership to the WCG towards building resilience	Ensure compliance to the	WCCSA (section 6)		
		Outcome	Resilient WCG in support of legislative mandates and to create a sense of wellbeing for all who work in for use WCG facilities / services	Capacitated community safety	structures		

Output Indicators: Annual and Quarterly Targets

Output Indicators	Annual Target	ø	Q2	Q3	Q4
4.1.1) Number of transversal security manager forum meetings facilitated	4	1	1	-	-
4.1.2) Number of NHW structures approved for accreditation	100	25	25	25	25
4.1.3) Number of accredited NHW structures trained	40	10	10	10	10
4.1.4) Publication of an annual list of accredited NHW structures	1	0	1	0	0
4.1.5) Number of reports compiled on NHW compliance as per section 6 of the WCCSA (2013)	4	-	-	-	

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Sub-programme 4.2: Provincial Security Provisioning

Targets
and
ndicators
Output I
Outputs,
Outcomes,

						Annual Targets	6		
			Audited /.	Actual Per	formance	Estimated Audited /Actual Performance	2	MTEF Period	
Outcome	Outputs	Output Indicators	2017/18	2018/19	2017/18 2018/19 2019/20	2020/21	2021/22	2021/22 2022/23 2023/24	2023/24
Resilient WCG in Improved servic support of legislative delivery to WCG mandates and to create Departments in a sense of wellbeing respect of acces for all who work in or use WCG facilities / services	Improved service delivery to WCG Departments in respect of access and egress control	 4.2.1) Number of reports compiled on the deployment of the Security Support Team at WCG facilities 4.2.2) Number of reports compiled on the integration of physical security and technology at WCG facilities 	New New	S A	s second	S A	4 4	4 4	4 4

Output Indicators: Annual and Quarterly Targets

Output Indicators	Annual Target	ø	Q 2	Q3	Q4	
4.2.1) Number of reports compiled on the deployment of the Security Support Team at WCG facilities	4	-	-	-	-	
4.2.2) Number of reports compiled on the integration of physical security and technology at WCG facilities	4	-	-	-	-	

Sub-programme 4.3: Security Advisory Services

Targets
and
Indicators
Output
Outputs,
Outcomes,

						Annual Targets			
			Audited /	Actual Per	formance	Estimated Audited /Actual Performance	2	MTEF Period	_
Outcome	Outputs	Output Indicators	2017/18	2018/19	2017/18 2018/19 2019/20	2020/21	2021/22	2021/22 2022/23 2023/24	2023/24
Resilient WCG in support of legislativeIdentification c the risk factorsmandates and to createaffecting corea sense of wellbeingbusiness functi business functifor all who work in or 	Identification of the risk factors affecting core business functions and the mitigation as an appropriate response	 4.3.1) Number of engagements with WCG Departments in respect of safety and security 4.3.2) Number of Safety and Security Risk Assessments conducted at WCG facilities 4.3.3) Number of transversal OHS Committee meetings facilitated 	New New	S S S S S S S S S S S S S S S S S S S	New New	New 20	4 50 6	6 20 4	6 20 4

Output Indicators: Annual and Quarterly Targets

Output Indicators	Annual Target	ø	Q2	Q 3	Q4
4.3.1) Number of engagements with WCG Departments in respect of safety and security	9	-	2	2	1
4.3.2) Number of Safety and Security Risk Assessments conducted at WCG facilities	20	5	5	5	5
4.3.3) Number of transversal OHS Committee meetings facilitated	4	-	-	-	-

Explanation of Planned Performance over the medium term period

A focus area of the National Development Plan (NDP) (2030), as well as the Medium-Term Strategic Framework 2019-2024 is to build a professional public service and a capable, ethical and developmental state as an enabler for the effective implementation of the priorities of government and the goals of the NDP. Government as an organisation is mandated to provide services to the citizens of the country. In doing so, we need to remain mindful that the external operating environment is constantly evolving. The current COVID-19 pandemic has reminded us of just how uncertain, volatile and challenging the operating environment can be. This requires Government to be able to absorb and adapt in the constantly changing environment and continue to deliver its objectives as well as to survive and prosper. Government needs to become resilient to be able to anticipate and respond to threats and opportunities arising from sudden or gradual changes both internally and externally. Key to resilience is good governance and the effective management of risks.

The WCG has developed the Safety and Recovery Plans in order to create a safe environment for its citizens. Although the Department has been tasked to lead the VIP 1: safe and cohesive communities, it also plays a crucial transversal role in respect of safety and security governance. This transversal function forms part of the VIP: Innovation and Culture. The previous service delivery environment impacted on the WCG's ability to respond to community needs and governance. This was addressed from a compliance perspective rather than one of service delivery. This VIP is focused on delivering government services to the people of the Western Cape in an accessible, innovative and citizen-centric way.

The Programme is specifically tasked with the facilitation of a 'whole of government' approach towards building a safe and resilient WCG. This will enable WCG departments to meet the outcomes of the Safety and Recovery Plans to benefit its citizens. The Department is therefore directly responsible to strategically lead the safety and security agenda for the WCG, a responsibility which was resolved by Cabinet as follows:

- 2005: Establishment of the Programme: Security Risk Management;
- 2010: Confirmation that the Department is responsible for the transversal security function for the WCG as well as the policy custodian for transversal security risk management policy matters; and
- 2013: Adopted the Transversal Safety and Security Risk Management Strategy (Strategy) which informs all future developments in the management of security related risks of the WCG.

The WCG Security Managers' Forum will continue to be the strategic vehicle to pursue the safety and security risk management agenda for the WCG. However, to strengthen and maintain governance and accountability the Programme will be pursuing the safety and security agenda by accessing existing provincial top management platforms.

The COVID-19 pandemic has exposed vulnerabilities and limited readiness in respect of business continuity. The WCG departments were impacted in various ways and the preparedness of WCG departments to deal with disruption was tested. It required the public service to adopt a new way of working to limit the impact on the delivery of services. However, much needed guidance is required on how to maintain business efficiency whilst protecting employees and the beneficiaries of government services. The importance of Information Technology (IT) and business continuity was highlighted as enablers for the continued delivery of services. WCG business continuity processes therefore need to be simplified and facilitated within departments. There is also an expectation by National Government that business continuity management should be centrally co-ordinated for the Province.

The Department will continue to provide a security service at WCG buildings. The deployment of the Security Support Teams continues to be a great success and will be expanded.

The pandemic has highlighted opportunities to improve business efficiency with the use of innovation technology and knowledge sharing. There will be a greater focus using innovation to improve existing systems and business processes. There is a move towards digitisation, automation and analytics. These systems will enable data to be recorded and analysed as well as assisting the Department in assessing and managing risk across WCG departments. Efforts to build internal capacity for innovation will be bolstered. This will allow data profiling to support departments with the pro-active management of safety and security risks.

The Programme will continue to explore technology under the banner "Security Goes Tech" as an integrated technology hub. All security related technology and information can be researched, analysed, adapted and implemented to enhance our security technology footprint in the Province.

The Transversal Safety and Security Risk Management Strategy (Strategy) was identified as the roadmap to manage safety and security risks within the WCG. To measure the effectiveness of the centralised risk management model, required the Programme to review whether the resources allocated delivered the desired results within WCG departments. The first step of the review will be to determine the factors that impact the resources allocated to drive the safety and security agenda within WCG departments.

The WCG has in excess 85 000 employees occupying 2 325 facilities across the Province. The WCG, as an employer, therefore needs to play a key role in protecting the health and safety of employees as regulated. This translates to the establishment of a transversal Occupational Health and Safety (OHS) Committee where transversal OHS issues can be discussed. Currently there is no transversal OHS Committee. However, it is envisaged that the current transversal COVID-19 OHS Committee, established in response to the COVID-19 pandemic, will become the transversal OHS Committee in future. The Department will play a key role in the development of standardised OHS policies, procedures and the sharing of best practices for WCG departments.

Another priority of the WCG was empowerment with a focus on education and learning. The aim is to improve accountability and to ensure the safety of learners within school boundaries. Security Risk Management has supported the Western Cape Education Department (WCED) to risk rate WCED schools and identify vulnerable education districts. Currently there are 1 536 schools in the Province and the Department has, thus far, supported 547 schools with the identification of risks using the Safety and Security Resilience Scorecard. The Safety and Security Resilience Scorecards has allowed a wealth of data to be recorded and translated into meaningful information, contributing to developing an overview of the state of security at schools. This will enable WCED to make evidence based decisions to improve education and learning.

It is envisioned that Safety and Security Resilience Scorecards be developed and tailored for each department. The detailed process will serve two broad purposes; to gather meaningful information to inform decision-making in terms of risk; and to assess the level of business continuity readiness across departments - bringing to fruition a State of Security for each department within the Western Cape.

The Programme will also continue to conduct Safety and Security Risk Assessments (SSRAs) at prioritised facilities and propose interventions for the mitigation thereof. A holistic security risk management approach to improve safety has been developed to give realisation to the priorities as identified by the Province. This approach has been piloted beyond the boundaries of government buildings and/or facilities to incorporate public spaces.

The Personal Protection of Information Act, 2013 came into effect on 1 July 2020 and departments are expected to comply by 30 June 2021. As the custodian of transversal policy matters, the Department is required to support departments to give effect to the expectations as outlined in the Regulations.

The Department will continue to provide funding to the CoCT, Overberg and Swartland municipalities in support of K9 Units as gazetted. Progress with regards to the K9 Units will be monitored and reported upon.

Neighbourhood Watch (NHW) Administration

The NHW component is responsible for facilitating the implementation of Section 6 (Accreditation and Support of NHW structures) of the WCCSA.

This legislation allows the formal accreditation and support of NHW structures to enable NHWs throughout the Province. Through this process, the Department has been able to increase its footprint in communities and increase the credibility and integrity of the NHW structures to become capable safety partners.

The Department remains committed to:

- the accreditation of NHW structures within 90 days of receipt as required in the Act;
- provide training to accredited NHW structures;
- implement a compliance tool aligned to Section 6 of the WCCSA that will assess and ensure the functionality of accredited NHW structures, and
- support accredited NHW structures through the provision of resources and funding in order to strengthen the partnership with the Department and enable them to become self-sustainable and capable partners to all.

The development of the compliance tool which is aligned to the WCCSA has allowed the Department to determine the functionality of the accredited NHW structures. The Department undertakes to support accredited NHW structures to remain functional, sustainable and capable partners to government and other safety partners. To determine the level of functionality of accredited NHW structures, monitoring and evaluation capacity is required. Currently this proves to be a challenge due to staffing limitations. Despite these limitations, the number of applications for accreditation by NHW structures continues to increase. The Department currently does not have the required capacity to process all applications for accreditation. The resourcing, training, and facilitation processes require personnel to ensure the NHW structures become capable community partners. Other challenges include staff not being adequately qualified or capacitated to deal with disputes, and the lack of commitment of accredited NHW structures to participate in training interventions.

The provisions of the WCCSA not only seeks to acknowledge and recognise the efforts of accredited NHW structures in respect of their contributions towards safety in their communities, but also to provide support in the form of funding, resources and training with the aim of ensuring the sustainability of capable community partners.

6. Programme Resource Considerations

Overview of the 2021/22 and Medium Term Expenditure Framework Estimates

Programme		Actual		Main	Adjusted		ledium-terr nditure esti	
R'000	2017/18	2018/19	2019/20	2020/21	2020/21	2021/22		2023/24
1. Administration	86, 064	93, 158	97, 402	103, 299	98, 817	102, 830	105, 383	106, 973
2. Provincial Secretariat for Police Services	64, 178	78, 096	69, 097	84, 334	74, 737	90, 328	89, 194	87, 434
3. Provincial Policing Functions	47, 801	40, 061	182, 880	481, 017	494, 821	427, 023	454, 354	55, 861
4. Security Risk Management	97, 338	124, 521	115, 545	135, 406	116, 083	118, 868	121, 469	122, 685
TOTAL	295, 381	335, 836	464, 924	804, 056	784, 458	739, 049	770, 400	372, 953
Economic classification	I							
Current payments	217, 910	230, 923	235, 815	271, 495	238, 931	283, 806	263, 470	264, 071
Compensation of employees	134, 674	142, 184	152, 992	171, 100	152, 159	162, 858	165, 211	168, 188
Goods and services	83, 236	88, 739	82, 823	100, 395	86, 772	120, 948	98, 259	95, 883
Communication	1, 980	2, 261	2, 092	1, 917	2, 201	2, 035	2, 081	2, 126
Computer service	790	3, 739	1, 589	4, 529	1, 233	3, 397	3, 377	3, 619
Consultants, contractors and special services	6, 366	5, 977	17, 799	29, 614	25, 906	52, 092	26, 826	24, 625
Inventory	2, 974	2, 093	5, 231	7, 260	4, 656	4, 202	3, 462	3, 492
Operating leases	1, 029	898	804	1, 005	675	999	1, 026	1, 049
Travel and subsistence	3, 006	2, 816	3, 035	3, 186	1, 126	2, 869	3, 013	3, 142
Owned and leased property expenditure	33, 028	34, 802	29, 574	31, 696	31, 968	34, 184	36, 577	36, 667
Operating Expenditure	12, 854	13, 116	1, 240	1, 234	1, 077	1, 185	1, 206	1, 253
Other	21, 209	23, 037	21, 459	19, 954	17, 930	19, 985	20, 691	19, 910
Interest and rent on land	-	-	-	-	-	-	-	-
Financial transactions in assets and liabilities	384	128	84	-	-	-	-	-
Transfers and subsidies to:	69, 811	91, 616	216, 056	521, 333	535, 536	446, 565	498, 376	101, 026
Provinces and municipalities	6, 845	21, 562	146, 163	438, 818	438, 822	373, 867	424, 650	25, 260

Programme		Actual		Main	Adjusted		ledium-terr nditure esti	
R'000	2017/18	2018/19	2019/20	2020/21	2020/21	2021/22	2022/23	2023/24
Departmental agencies and accounts	38, 699	42, 991	42, 540	42, 576	42, 688	44, 344	45, 888	47, 898
Universities and Technikon	-	-	-	-	-	-	-	-
Public corporations and private enterprises	-	-	-	-	-	-	-	-
Foreign governments and international organisations	-	-	-	-	-	-	-	-
Non-profit institutions	5, 731	8, 130	9, 768	10, 670	30, 814	2, 000	2, 000	2, 000
Households	18, 536	18, 933	17, 585	29, 269	23, 212	26, 354	25, 838	25, 838
Payments for capital assets	7, 276	13, 169	12, 969	11, 228	9, 991	8, 678	8, 554	7, 856
Buildings and other fixed structures	-	-	-	-	-	-	-	-
Transport Equipment	5,187	8, 806	8, 589	4,774	3,544	5,080	5,790	5,892
Machinery and equipment	2, 089	4, 363	4, 380	6, 454	6,447	3,598	2,764	1,964
Cultivated assets	-	-	-	-	-	-	-	-
Software and other intangible assets	-	-	-	-	-	-	-	-
TOTAL	295, 381	335, 836	464, 924	804, 056	784, 458	739, 049	770, 400	372, 953

The Department's budget allocation decreased with R45,409 million or 5.79 % from the revised total of R784,458 million for 2020/21 to R739,049 million for 2021/22 financial year.

The decrease is mainly in relation to the Law Enforcement Advancement Plan (LEAP) funding which decreased in Programme 3: Provincial Policing Functions.

All other programmes reflect an inflationary increase except Programme 2: Provincial Secretariat for Police Services, which shows a 20,86% increase. This increase is due to funding provided for the resourcing of Area-Based Teams (ABTs).

Sub-Programme		Actual		Main	Adjusted		ledium-teri nditure esti	
R'000	2017/18	2018/19	2019/20	2020/21	2020/21	2021/22	2022/23	2023/24
1.1 Office of the MEC	6, 085	6, 309	7, 498	8, 170	7, 634	8, 045	8, 169	8, 283
1.2 Office of the HOD	3, 886	4, 266	4, 117	4, 381	6, 626	4, 144	4, 266	4, 552
1.3 Financial Management	22, 315	22, 382	24, 662	25, 994	21, 726	23, 768	23, 953	24, 396
1.4 Corporate Services	53, 778	60, 201	61, 125	64, 754	62, 831	66, 873	68, 995	69, 742
Total	86, 064	93, 158	97, 402	103, 299	98, 817	102, 830	105, 383	106, 973
Economic classification	I							
Current Payment	46, 170	49, 513	53, 446	59, 776	50, 497	57, 327	58, 446	58, 021
Compensation of Employees	38, 393	39, 825	43, 676	48, 590	41, 421	45, 122	45, 748	46, 484
Goods and services	7, 777	9, 688	9, 770	11, 186	9, 076	12, 205	12, 698	11, 537
Communication	334	521	417	432	395	453	467	469
Computer services	647	614	558	2, 083	429	1, 797	1, 871	1, 877
Consultants, contractors and special services	415	203	220	1,245	26	40	42	44
Inventory	-	555	959		1	-	-	-
Operating leases	406	400	302	417	233	407	422	425
Travel and subsistence	453	360	598	556	172	575	596	615
Owned and leased property expenditure	-	-	-	-	-	-	-	-
Operating Payments	470	514	603	588	527	570	589	601
Other	5, 052	6, 521	6, 113	5, 865	7, 293	8, 363	8, 711	7, 506
Interest on Rent on land	-	-	-	-	-	-	-	-
Financial transactions	188	71	38	-	-	-	-	-
Transfers and subsidies to:	37, 786	41, 638	42, 141	42, 277	46, 979	44, 144	45, 688	47, 698
Provinces and municipalities	-	7	-	-	_	-	-	-
Departmental agencies and accounts	37, 663	40, 889	42, 108	42, 277	42, 277	44, 144	45, 688	47, 698
Universities and technikons	-	-	-	-	_	-	-	-
Public corporations and private enterprises	-	-	-	-	-	-	-	-

Programme 1: Administ	ration							
Sub-Programme		Actual		Main	Adjusted		ledium-terr nditure esti	
R'000	2017/18	2018/19	2019/20	2020/21	2020/21	2021/22	2022/23	2023/24
Foreign governments and international organisations	-	-	-	-	-	-	-	-
Non-profit institutions	-	-	-	-	-	-	-	-
Households	123	742	33	0	4, 702	0	0	0
Payments for capital assets	1, 920	1, 936	1, 777	1, 246	1, 341	1, 359	1, 249	1, 254
Buildings and other fixed structures	-	-	-	-	-	-	-	-
Transport Equipment	1, 407	1, 219	1, 128	932	854	906	914	916
Machinery and equipment	513	717	649	314	487	453	335	338
Cultivated assets	-	-	-	-	-	-	-	-
Software and other intangible assets	-	-	-	-	-	-	-	-
TOTAL	86, 064	93, 158	97, 402	103, 299	98, 817	102, 830	105, 383	106, 973

The Programme shows an increase of 4,06% between the revised budget of R98,817 million and the 2021/22 budget of R102,830 million. The main cost driver in this programme is Compensation of Employees and Transfers to Western Cape Liquor Authority under Departmental agencies and accounts, which increases with 8.94% and 4,42% respectively in the 2021/22 financial year.

Programme 2: Provinci	al Secretari	at Police Se	ervices					
Sub-Programme		Actual		Main	Adjusted		ledium-teri nditure est	
R'000	2017/18	2018/19	2019/20	2020/21	2020/21	2021/22	2022/23	2023/24
2.1 Programme Support	10, 840	9, 122	3, 702	2, 819	2, 173	2, 736	2, 786	2, 840
2.2 Policy and Research	6, 365	9, 680	9, 364	12, 644	9, 430	10, 916	10, 581	10, 993
2.3 Monitoring and Evaluation	11, 982	13, 847	13, 744	14, 565	13, 057	15, 636	15, 736	16, 159
2.4 Safety Promotion	24, 392	26, 749	22, 271	24, 282	25, 071	24, 215	22, 335	23, 233
2.5 Community Police Relations	10, 599	18, 698	20, 016	30, 024	25, 006	36, 825	37, 756	34, 209
Total	64, 178	78, 096	69,097	84,334	74,737	90, 328	89, 194	87, 434
Economic classification	1							
Current Payments	57, 172	64, 831	57, 731	65, 276	57, 042	74, 381	71, 947	70, 240
Compensation of Employees	40, 381	43, 517	45, 256	49, 958	45, 693	49, 747	50, 514	51, 422
Goods and services	16, 791	21, 314	12,475	15, 318	11, 349	24, 634	21, 433	18, 818
Communication	423	500	587	540	852	561	585	609
Computer services	104	144	452	2, 446	804	1, 025	951	1, 167
Consultants, contractors and special services	2, 013	2, 190	4, 283	5, 497	5, 297	16, 830	13, 373	10, 042
Inventory	409	-	-	-	693	-	-	-
Operating leases	308	309	307	382	270	379	382	398
Travel and subsistence	1, 166	1, 524	1, 255	1, 313	530	1, 420	1, 475	1, 571
Owned and leased property expenditure	126	758	-	-	-	-	-	-
Operating Payments	4, 351	8, 391	426	410	167	395	393	424
Other	7, 891	7, 498	5, 165	4, 730	2, 736	4, 024	4, 274	4, 607
Interest on Rent on land	-	-	-	-	-	-	-	-
Financial transactions	157	49	29	-	-	-	-	-
Transfers	4, 580	10, 409	8, 906	17, 169	16, 532	13, 359	13, 942	13, 532
Provinces and municipalities	345	5, 345	5, 704	10, 500	10, 504	11, 615	12, 175	11, 735
Departmental agencies and accounts	1, 036	2, 099	432	299	411	200	200	200
Universities and technikons	-	-	-	-	-	-	-	-

Programme 2: Provincia	al Secretaria	at Police Se	ervices					
Sub-Programme		Actual		Main	Adjusted		ledium-terr nditure esti	
R'000	2017/18	2018/19	2019/20	2020/21	2020/21	2021/22	2022/23	2023/24
Public corporations and private enterprises	-	-	-	-	-	-	-	-
Foreign governments and international organisations	-	-	-	-	-	-	-	-
Non-profit institutions	-	-		2, 070	4, 214	1, 000	1, 000	1, 000
Households	3, 199	2, 965	2, 770	4, 300	1, 403	544	567	597
Payments for capital assets	2, 269	2, 807	2, 431	1, 889	1, 163	2, 588	3, 305	3, 662
Buildings and other fixed structures	-	-	-	-	-	-	-	-
Transport Equipment	1, 779	1, 544	1, 275	1, 425	689	2, 033	2, 494	2, 688
Machinery and equipment	490	1, 263	1, 156	464	474	555	811	974
Cultivated assets	-	-	-	-	-	-	-	-
Software and other intangible assets	-	-	-	-	-	-	-	-
TOTAL	64, 178	78, 096	69, 097	84, 334	74, 737	90, 328	89, 194	87, 434

The Programme shows an increase of 20, 86% from the 2020/21 revised estimate of R74, 737 million to R90, 328 million in 2021/22. The reason for the increase is mainly due to the additional funding made available for the resourcing of the Area-Based Teams (ABTs).

Programme 3: Provincial Policing Functions								
Sub-Programme	Actual			Main	Adjusted	Medium-term expenditure estimate		
R'000	2017/18	2018/19	2019/20	2020/21	2020/21	2021/22	2022/23	2023/24
3.1 Safety Partnerships	38, 788	30, 428	171, 800	468, 588	484, 553	416, 668	443, 765	45, 121
3.2 Western Cape Police Ombudsman	9, 013	9, 633	11, 080	12, 429	10, 268	10, 355	10, 589	10, 740
Total	47, 801	40, 061	182, 880	481, 017	494, 821	427, 023	454, 354	55, 861
Economic classification	1							
Current Payments	20, 945	14, 415	25, 753	26, 325	30, 385	46, 184	24, 315	25, 602
Compensation of Employees	7, 335	6, 163	7, 852	9, 544	7, 624	7, 687	7, 802	7, 919
Goods and services	13, 610	8, 252	17, 901	16, 781	22, 761	38, 497	16, 513	17, 683
Communication	57	54	65	79	56	82	85	87
Computer services	8	9	14	-		-	-	
Consultants, contractors and special services	564	21	12, 978	13, 402	19, 907	34, 982	13, 191	14, 313
Inventory	979	459	1, 569	464	182	815	252	267
Operating leases	131	39	47	54	37	56	59	61
Travel and subsistence	147	84	205	273	51	209	220	222
Owned and leased property expenditure	1, 150	766	13	-	-	-	-	-
Operating Expenditure	7, 964	3, 989	70	112	84	92	96	98
Other	2, 610	2, 831	2, 940	2, 397	2, 444	2, 261	2, 110	2, 135
Interest on Rent on land	-	-	-	-	-	-	-	-
Financial transactions	8	-	-	-	-	-	-	-
Transfers and subsidies to:	26, 229	25 ,207	156, 647	453, 957	464, 042	380, 439	429, 623	29, 841
Provinces and municipalities	6, 500	3, 938	134, 159	421, 388	421, 388	354, 629	404, 852	5, 070
Departmental agencies and accounts	-	-	-	-	-	-	-	-
Universities and technikons	-	-	-	-	-	-	-	-
Public corporations and private enterprises	-	-	-	-	-	-	-	-

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Programme 3: Provincial Policing Functions								
Sub-Programme	Actual			Main Adjusted		Medium-term expenditure estimate		
R'000	2017/18	2018/19	2019/20	2020/21	2020/21	2021/22	2022/23	2023/24
Foreign governments and international organisations	-	-	-	-	-	-	-	-
Non-profit institutions	4, 831	6, 400	8, 265	7, 600	25, 600	-	-	-
Households	14, 898	14, 869	14, 223	24, 969	17, 054	25, 810	25, 271	25, 271
Payments for capital assets	619	439	480	735	394	400	416	418
Buildings and other fixed structures	-	-	-	-	-	-	-	-
Transport Equipment	591	362	387	735	272	400	416	418
Machinery and equipment	28	77	93	-	122	-	-	-
Cultivated assets	-	-	-	-	-	-	-	-
Software and other intangible assets	-	-	-	-	-	-	-	-
Total	47, 801	40, 061	182, 880	481, 017	494, 821	427, 023	454, 354	55, 861

The Programme shows a decrease of 13,70% or R67,798 million for the 2021/22 financial year on the 2020/21 revised estimate. The net decrease is mainly due to the reduction in funding for the Law Enforcement Advancement Plan (LEAP), as well as funding that was shifted to Programme 2 for the Area-Based Teams (ABTs) resourcing.

Programme 4: Security	/ Risk Mana	gement						
Sub-Programme		Actual		Main	Adjusted		ledium-terr nditure esti	
R'000	2017/18	2018/19	2019/20	2020/21	2020/21	2021/22	2022/23	2023/24
4.1 Programme Support	13, 933	31, 443	23, 846	39, 436	25, 744	26, 845	27, 282	27, 822
4.2 Provincial Security Operations	73, 316	78, 481	75, 575	77, 378	75, 648	76, 958	79, 038	79, 501
4.3 Security Advisory Services	10, 089	14, 597	16, 124	18, 592	14, 691	15, 065	15, 149	15, 362
TOTAL	97, 338	124, 521	115, 545	135, 406	116, 083	118, 868	121, 469	122, 685
Economic classification	I							
Current Payments	93, 623	102, 164	98, 885	120, 118	101, 007	105, 914	109, 262	110, 708
Compensation of Employees	48, 565	52, 679	56, 208	63, 008	57, 421	60, 302	61, 147	62, 363
Goods and services	45, 058	49, 485	42, 677	57, 110	43, 586	45, 612	48, 115	48, 345
Communication	1, 166	1, 186	1, 023	866	898	939	944	961
Computer services	31	2,972	565	-	-	575	555	575
Consultants, contractors and special services	3,374	3,563	318	9,470	676	240	220	226
Inventory	1, 586	1, 079	2, 703	6, 796	3, 780	3, 387	3, 210	3, 225
Operating leases	184	150	148	152	135	157	163	165
Travel and subsistence	1,240	848	977	1, 044	373	665	722	734
Owned and leased property expenditure	31, 752	33, 278	29, 561	31, 696	31, 968	34, 184	36, 577	36, 667
Operating Expenditure	69	222	141	124	299	128	128	130
Other	5, 656	6, 187	7, 241	6, 962	5, 457	5, 337	5, 596	5, 662
Interest on Rent on land	-	-	-	-	-	-	-	-
Financial transactions	31	8	17	-	-	-	-	-
Transfers and subsidies to:	1, 216	14, 362	8, 362	7, 930	7, 983	8, 623	8, 623	9, 455
Provinces and municipalities	-	12, 272	6, 300	6, 930	6, 930	7, 623	7, 623	8, 455
Departmental agencies and accounts	-	3	-	-	-	-	-	-
Universities and technikons	-	-	-	-	-	-	-	-

Programme 4: Security Risk Management								
Sub-Programme	Actual			Main Adjusted		Medium-term expenditure estimate		
R'000	2017/18	2018/19	2019/20	2020/21	2020/21	2021/22	2022/23	2023/24
Public corporations and private enterprises	-	-	-	-	-	-	-	-
Foreign governments and international organisations	-	-	-	-	-	-	-	-
Non-profit institutions	900	1, 730	1, 503	1, 000	1, 000	1, 000	1, 000	1, 000
Households	316	357	559	-	53	-	-	-
Payments for capital assets	2, 468	7, 987	8, 281	7, 358	7, 093	4, 331	3, 584	2, 522
Buildings and other fixed structures	-	-	-	-	-	-	-	-
Transport Equipment	1, 410	5, 681	5, 799	1, 682	1, 729	1, 741	1, 966	1, 870
Machinery and equipment	1, 058	2, 306	2, 482	5, 676	5, 364	2, 590	1, 618	652
Cultivated assets	-	-	-	-	-	-	-	-
Software and other intangible assets	_	-	-	-	_	-	-	-
TOTAL	97, 338	124, 521	115, 545	135, 406	116, 083	118, 868	121, 469	122, 685

The Programme shows an increase of 2,40% for the 2021/22 financial year when compared to the 2020/21 revised estimate of R116,083 million. The increased funding is mainly due to inflationary increases.

7. Updated key risks and mitigations

Outcome	Key Risk	Risk Mitigation
Improved governance practices in the Department and oversight over related entities	Inability to the Western Cape Liquor Authority to be self sufficient	Governance oversight with regards to the Annual Performance Plan, budgets, monthly and quarterly reporting on financial and performance information, departmental representative attend Board meeting, Audit Committee meetings, etc. Regular engagement between the Chairperson of the Board and CEO of the WCLA, Minister and HoD of DoCS. Western Cape Liquor Regulations amended which makes provision for a 30% increase in license fees and the streamline of the activities, maximum fine for transgression increased to R100 000 per transgression. Annual updating of fees to the least be linked to minimum Consumer Price Index.
Improved governance practices in the Department and oversight over related entities	The Department's ability to continue with normal operations and service delivery is negatively impacted by the global COVID-19 pandemic	Workplace risk assessment conducted for each floor (e.g. identify gaps, requirements for workplace readiness: PPE, education & awareness material, social distancing measures in place).
Contribute to the efficiency of safety partners and law enforcement agencies through oversight	Inability of the Department to respond to increased safety and security challenges to enable effective service delivery by the WCG	 Priority committees established under the ProvJoints to deal with transversal matters. The Department develops safety plans after Policing Needs and Priorities engagements with local role players. The Department participates in the Joint District and Metro Approach (JDMA) approach with local government. Assist WCG departments and Provincial Parliament with operational deployment as and when needed (e.g. Security Support Team). Functional Western Cape Government Safety and Security Managers Forum (WCGSSMF) which serves as a vehicle to coordinate, collaborate and consult on matters regarding the management of safety and security risks within the Western Cape Government and is used as a platform to address key issues articulated in the Western Cape Safety and Security Risk Management Strategy.

Outcome	Key Risk	Risk Mitigation
Improved governance practices in the Department and oversight over related entities	The organisational design is not fully aligned to the mandate as per the Western Cape Community Safety Act (WCCSA) and the objectives of the Western Cape Safety plan which could result in ineffective service delivery.	 Monitors bi-annually compliance to the delegations. Bi-annually report on the results of the monitoring performed to the Head of the Department. The delegations are aligned to the mandate of the department to ensure clear and uniform understanding of what is required. Additional capacity is created via contract appointments in line with the Public Service Regulations. An OD investigation was conducted for the WCG Safety Plan deliverables. Re-prioritisation of projects and functions (including budgets) in Programmes to ensure service delivery in accordance to mandate.

8. Public Entities

Name of Public Entity	Mandate	Outcomes	Current Annual Budget (R thousand)
Western Cape Liquor Authority (WCLA)	The mandate of the Western Cape Liquor Authority is vested in the Western Cape Liquor Act, Act 4 of 2008, as amended by the Western Cape Liquor Amendment Act, 2010, Act 10 of 2010, Western Cape Liquor Amendment Act, Act 3 of 2015 read with the Western Cape Liquor Regulations of 2011 amended in July 2017.	Reforming of the WCLA to achieve the effectiveness and efficiency of the regulatory environment	R44,144 million

9. Infrastructure Projects

No.	Project name	Programme	Project description	Outputs	Project start date	Project completion date	Total Estimated cost	Current year Expenditure
				None				

10. Public Private Partnerships

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РРР	Purpose	Outputs	Current Value of Agreement	End Date of Agreement
		None		

PART D: **TECHNICAL INDICATOR DESCRIPTIONS**

PROGRAMME 1: ADMINISTRATION

Sub-programme 1.1 & 1.2: Office of the MEC and Office of the HoD

Indicator number	1.1.1 & 1.2.1											
Indicator title	Proposal on the Wester to Provincial Treasury	rn Cape	Liquor licence	application ar	nd renev	wal fees submitted						
Short definition	Liquor Regulations, 201											
Purpose	To annually determine the fees in respect of liquor licence applications and renewals in terms of the Western Cape Liquor Act to enhance financial sustainability of the Western Cape Liquor Authority											
Source of data (Input)	Minutes of consultation	s/reque	est for input(s)	or comments								
Source of data	Proposal compiled on	the fee	s payable in r	espect of liquo	or licen	ce application and						
(output)	proof of submission to	Provinc	ial Treasury									
Method of calculation	Simple Count											
Calculation type	Cumulative Year-end I Year-to-date I Non-cumulative											
Reporting cycle	Quarterly	Quarterly 🗌 Bi-annually 🖾 Annually 🗍 Biennially										
Desired performance	🗆 Higher than target	Higher than target 🛛 On target 🗆 Lower than target										
Indicator responsibility	Programme Manager: Management Support (Ms L Govender)											
	Spatial transformation priorities: N/A											
Spatial Transformation	Description of spatial impact: N/A											
Spatial Context	Number of locations: Single Location Multiple Locations											
(Relevant where	Extent:											
products and services	🗵 Provincial	🗌 Dist	rict	🗌 Local Munic	cipality	🗌 Ward						
are delivered,				·								
specifically to the public)	Detail / Address / Co-o	rdinate	s: N/A									
Disaggregation of	Target for women: N/A											
beneficiaries (Human	Target for youth: N/A											
Rights groups, where	Target for people with		ies: N/A									
applicable)	Target for older person	s: N/A										
Recovery Plan Focus Areas	Dobs	🗵 Safe	ety	☐ Well-being Dignity	&	🗆 No link						
Assumptions	The proposed annual fe Minister of Community approval											
Means of verification	Minutes of consultation the fees payable in resp Provincial Treasury											
Data limitations	None											
	Is this a Service Deliver	y Indica	itor?									
Type of indicator	□ No □ Yes,	Direct	Service Delive	ry 🛛 🛛 Yes	Indired	t Service Delivery						
rype of mulcator	Is this a Demand Driven	Indica	tor?									
	\Box Yes, demand driven			🗵 No, not der	nand di	riven						

	VIP #:	1			Focus Area:	2			
		Finalis	ed pro	posed briefing	instructions p	oresente	ed to Cabinet and		
	Output(s):	Legal Services instructed. WCLA amendments informed by WCG							
Strategic link to the PSP		Alcoho	ol-Relat	ed Harms Redu	uction Policy w	ith			
		Pricing mechanism							
		WCLA Enforcement stream created							
		Possession limit set for Confiscation							
	Intervention(s)	Amen	dments	to WCLA					
COVID-19 linkage	🗌 Yes	0		🗵 No		🗆 N/A			
	Hotspot Theme		N/A		Hotspot Area		N/A		
AOP Reference									

Indicator number	1.1.2 & 1.2.2										
Indicator title	Number of progress rep	oorts co	ompiled on the	review of the	WCL A	ct					
Short definition	Act (2008) amendmen	To report on the progress made in respect of the Western Cape Liquor Authority Act (2008) amendments and to facilitate processes that build on the learnings and successes of the Alcohol Harms Reduction (AHR)Game Changer									
Purpose	the Western Cape Liqu illegal alcohol trading Additionally, this will pro in the Western Cape										
Source of data (Input)	Notes of task team mee	etings he	eld								
Source of data (output)	Progress Report										
Method of calculation	Simple Count	imple Count									
Calculation type	🗵 Cumulative Year-end	Cumulative Year-end									
Reporting cycle	🗵 Quarterly	Quarterly 🗌 Bi-annually 🗌 Annually 🗌 Biennially									
Desired performance	Higher than target I On target Lower than target										
Indicator responsibility	Programme Manager: Management Support (Ms L Govender)										
Spatial Transformation	Spatial transformation priorities: N/A Description of spatial impact: N/A										
Spatial Context	Number of locations:		🗌 Single Loca	tion	🗵 Mult	iple Locations					
(Relevant where	Extent:										
products and services	🗵 Provincial	🗌 Disti	rict	🗌 Local Munic	cipality	🗌 Ward					
are delivered, specifically to the public)	Detail / Address / Co-o	rdinates	5: N/A								
Disaggregation of	Target for women: N/A										
beneficiaries (Human	Target for youth: N/A										
Rights groups, where	Target for people with o	disabilit	ies: N/A								
applicable)	Target for older person	s: N/A									
Recovery Plan Focus Areas	□ Jobs	🗵 Safe	ty	□ Well-being Dignity	&	🗆 No link					
Assumptions	The Alcohol Harms Red	uction \	White Paper w	ill be enacted							
Means of verification	Notes of task team mee	etings he	eld and Progre	ss report							
Data limitations	None										
	Is this a Service Delivery	y Indica	tor?								
Tuno of indicator	□No □Yes,	Direct	Service Deliver	ry 🛛 🖾 Yes,	Indirec	t Service Delivery					
Type of indicator	Is this a Demand Driven	Indicat	or?								
	☐ Yes, demand driven			🗵 No, not der	nand dr	iven					

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	VIP #:	1			Focus Area:	2		
		Finalis	ed pro	posed briefing	instructions p	oresente	ed to Cabinet and	
Strategic link to the PSP		Legal Services instructed. WCLA amendments informed by WCG						
	Output(a)	Alcohol-Related Harms Reduction Policy with						
	Output(s):	Pricing mechanism						
		WCLA Enforcement stream created						
		Possession limit set for Confiscation						
	Intervention(s)	Amen	dments	to WCLA				
COVID-19 linkage	🗌 Yes			🗵 No		🗆 N/A		
	Hotspot Theme	lotspot Theme			Hotspot Area	°	N/A	
AOP Reference								

Sub-programme: 1.3 Financial Management

Indicator number	1.3.1									
Indicator title	Unqualified audit opinio	n obtai	ned							
Short definition	The Department's Annu	al Fina	ncial Statemer	nts are a	udited	by the	e Auditor-General			
Short definition	South Africa (AGSA) on	an ann	ual basis							
Purpose	To improve levels of inte	egrity, c	ompliance, effi	ciency ar	nd effec	ctivene	ess			
Source of data (Input)	AGSA scope letter and N	GSA scope letter and Management Letter / Report								
Source of data	Unqualified Audit Repor	qualified Audit Report								
(output)										
Method of calculation	Simple Count									
Calculation type	Cumulative Year-end	Cumulative Year-end I Year-to-date I Non-cumulative								
Reporting cycle	Quarterly	Quarterly 🗌 Bi-annually 🖾 Annually 🗍 Biennially								
Desired performance	🗌 Higher than target	Higher than target 🗵 On target 🗌 Lower than target								
Indicator responsibility	Sub-Programme Manage	ub-Programme Manager: Financial Management (Mr M Frizlar)								
Spatial Transformation	patial transformation priorities: N/A									
	Description of spatial impact: N/A									
Spatial Context	Number of locations: Single Location Ultiple Locations									
(Relevant where	Extent:									
products and services	🗵 Provincial	🗌 Dist	rict	🗌 Local	Municip	pality	🗌 Ward			
are delivered, specifically to the										
public)	Detail / Address / Co-or	dinates	: N/A							
Disaggregation of	Target for women: N/A									
beneficiaries (Human	Target for youth: N/A									
Rights groups, where	Target for people with d	isabiliti	es: N/A							
applicable)	Target for older persons									
Recovery Plan Focus				🗌 Well-	being &	ι				
Areas	☐ Jobs	□ Safe	ety	Dignity			🗵 No link			
Assumptions	The Department's Annua	al Finan	cial Statement	s will be a	audited	annua	ally			
Means of verification	AGSA scope letter, Mana	agemer	nt Letter / Repo	ort and U	nqualifi	ed Au	dit Report			
Data limitations	None									
	Is this a Service Delivery	Indicat	or?							
Type of indicator	□ No □ Yes,	Direct	Service Delive	ry	🛛 Yes, I	ndirec	t Service Delivery			
Type of indicator	Is this a Demand Driven	Indicate	or?							
	\Box Yes, demand driven			🗵 No, no	ot dema	and dr	iven			

PSP	VIP #:	N/A			Focus Area:	N/A	
	Output(s):	N/A					
FJF	Intervention(s):	N/A					
COVID-19 linkage	🗆 Yes			🗵 No		□n/a	
	Hotspot Theme		N/A		Hotspot Area		N/A
AOP Reference							

Indicator number	1.3.2									
Indicator title	Annual Financial	Statem	ents su	bmitted						
Short definition	The PFMA Section	n 55 (1)	(c) pres	cribes that Acc	counting	Office	rs of De	partments submit		
Short definition	Annual Financial	Statem	ents (Al	FS) to the AGS	SA and r	elevant	Treasu	ry		
Purpose	To annually pres	ent the	e Depar	tment's financ	cial posi	tion at	report	ing date and the		
Fulpose	financial performa	ance an	id cash	flows for the y	ear in co	omplian	ice with	legislation		
Source of data (Input)	System reports in	suppo	rt of fin	ancial stateme	nts					
Source of data	Annual Financial	Annual Financial Statements submitted to Provincial Treasury								
(output)										
Method of calculation	Simple Count									
Calculation type	Cumulative Yea	ar-end		🗌 Year-to-da	te		🗵 Non	-cumulative		
Reporting cycle	Quarterly	Quarterly 🗌 Bi-annually 🖾 Annually 🗋 Biennially								
Desired performance	🗌 Higher than tar	☐ Higher than target ⊠ On target □ Lower than target								
Indicator responsibility	Sub-Programme	Sub-Programme Manager: Financial Management (Mr M Frizlar)								
Spatial Transformation	Spatial transform	ation pi	riorities	: N/A						
	Description of spa	Description of spatial impact: N/A								
Spatial Context	Number of locations: 🗵 Single Location 🗌 Multiple Locations									
(Relevant where	Extent:									
products and services	☑ Provincial □ District □ Local Municipality □ Ward									
are delivered,										
specifically to the	Detail / Address / Co-ordinates: N/A									
public)	Target for were									
Disaggregation of beneficiaries (Human	Target for womer Target for youth:									
Rights groups, where	Target for people		isahilitid	$\sim N/\Lambda$						
applicable)	Target for older p									
Recovery Plan Focus	rangee for order p					-being	8.			
Areas	🗆 Jobs		🗆 Safe	ety	Dignity	-	a	🗵 No link		
Assumptions	The Annual Finan	cial Sta	tement	s will be submi			vincial ⁻	Treasury		
	System reports in							-		
Means of verification	submitted to Prov									
Data limitations	None									
	Is this a Service D	elivery	Indicat	or?						
	🗆 No	□ Yes	, Direct	Service Delive	ry	🗵 Yes,	Indirec	t Service Delivery		
Type of indicator	Is this a Demand				-					
	🗌 Yes, demand d				× No.	not der	nand dr	riven		
	VIP #:	N/A			Focus		N/A			
Strategic link to the	Output(s):	N/A				-				
PSP	Intervention(s):	N/A								
	☐ Yes			🗵 No			□ N/A			
COVID-19 linkage	Hotspot Theme		N/A	1	Hotspo	ot Area		N/A		

Indicator number	1.3.3										
Indicator title	Submission of th	e Depa	rtmenta	al annual and a	djustment buc	lgets					
Short definition	Submission of the	e Budge	et and A	djusted Budge	t in compliance	with all	relevant statutory				
Short demittion	obligations as se	t by Pro	ovincial	and National T	reasury						
Purpose	Statutory obligat	tion in t	terms o	f PFMA in orde	er to authorise	the De	partment's annual				
r di pose	expenditure										
Source of data (Input)							obligation in terms				
	of PFMA in order	r to aut	horise t	he Department	's annual expe	nditure					
Source of data	Departmental an	nual an	d adjus	tment budgets							
(output)			-								
Method of calculation		Simple Count									
Calculation type	⊠ Cumulative Ye	ar-end	<u> </u>	☐ Year-to-dat		□ Non	-cumulative				
Reporting cycle	Quarterly		🗵 Bi-a	nnually	□ Annually		Biennially				
Desired performance	☐ Higher than ta	-		🗵 On target			er than target				
Indicator responsibility	Sub-Programme				ent (Mr M Friz	ar)					
Spatial Transformation	-	Spatial transformation priorities: N/A Description of spatial impact: N/A									
Spatial Context	Number of locati	Iumber of locations: 🛛 Single Location 🗌 Multiple Locations									
(Relevant where	Extent:										
products and services	☑ Provincial										
are delivered,											
specifically to the	Detail / Address / Co-ordinates: N/A										
public)	Townsh for wares		1								
Disaggregation of beneficiaries (Human	Target for wome Target for youth:										
Rights groups, where	Target for people		lisabiliti	ies' N/A							
applicable)	Target for older										
Recovery Plan Focus					U Well-being	&					
Areas	🗌 Jobs		🗌 Safe	ety	Dignity		🗵 No link				
	Departmental an	nual an	d adjus	tment budgets	will be submit	ted to F	Provincial				
Assumptions	Treasury timeous	sly									
Means of verification	Budget compilat	ion info	rmatior	n from budget	holders and pr	oof of s	ubmission of the				
Theans of Vermeation	Department's an	nual an	d adjus	tment budgets	to Provincial T	reasury	,				
Data limitations	None										
	Is this a Service [Delivery	/ Indica	tor?							
Type of indicator	🗆 No			Service Deliver	y Xes	Indirec	t Service Delivery				
	Is this a Demand	Driven	Indicat	or?							
	🗌 Yes, demand c	lriven			🗵 No, not der	nand dr	iven				
Strategic link to the	VIP #:	N/A			Focus Area:	N/A					
PSP	Output(s):	N/A									
	Intervention(s):	N/A									
COVID-19 linkage	🗆 Yes			🗵 No		□ N/A					
	Hotspot Theme		N/A		Hotspot Area		N/A				
AOP Reference											

Indicator number	1.3.4										
Indicator title	Number of WCL	A finan	cial rep	orts reviewed							
Short definition	Oversight over t	he subr	nission	of quarterly In	-Year Monito	ring rep	orts on the financial				
Short definition	performance of t	he WC	LA to tl	he Provincial T	reasury						
Purpose	To monitor the V	WCLA's	s quarte	erly financial p	erformance a	gainst p	lans as reported to				
	the Provincial Tr	easury	and rec	ommend corre	ective actions	timeou	sly				
Source of data (Input)	In-Year monitori	ng repo	orts of t	he WCLA on fi	nancial perfo	rmance					
Source of data		Proof of submission of the quarterly In-Year Monitoring reports of the WCLA on									
(output)	inancial performance to the Provincial Treasury										
Method of calculation	Simple Count										
Calculation type	🗵 Cumulative Ye	Cumulative Year-end									
Reporting cycle	🗵 Quarterly	Quarterly Bi-annually Annually Biennially									
Desired performance	\Box Higher than ta	Higher than target 🛛 On target 🗆 Lower than target									
Indicator responsibility	Sub-Programme	Sub-Programme Manager: Financial Management (Mr M Frizlar)									
Spatial Transformation	Spatial transformation priorities: N/A										
Spatial fransformation	Description of sp	Description of spatial impact: N/A									
Spatial Context	Number of locations: 🛛 Single Location										
(Relevant where	Extent:										
products and services	Provincial District Local Municipality Ward										
are delivered,											
specifically to the	Detail / Address / Co-ordinates: N/A										
public)											
Disaggregation of	Target for wome										
beneficiaries (Human	Target for youth										
Rights groups, where	Target for people			ies: N/A							
applicable)	Target for older	person	5: N/A								
Recovery Plan Focus Areas	🗆 Jobs		🗆 Safe	ety	Well-beir	g&	🗵 No link				
		مالم مبرم ال			Dignity						
Assumptions	The WCLA will a			· · ·		****	and proof of				
Means of verification	In-Year monitori submission of th										
Medils of verification	performance to t				g reports or t						
Data limitations	None	lie i io	VIIICIUI	Treasury							
	Is this a Service I	Delivery	/ Indica	tor?							
		-		Service Delive	rv XV	s Indire	ect Service Delivery				
Type of indicator	Is this a Demand					-3, mane	et Service Derivery				
	Yes, demand		maicat		🗵 No, not d	omand	drivop.				
	VIP #:	N/A			Focus Area						
Strategic link to the	Output(s):	N/A			Focus Area	IN/A					
PSP											
	Intervention(s): \Box V or	N/A		🗵 No			٨				
COVID-19 linkage	☐ Yes Hotspot Theme		N/A	LA INO	Hotepot Ar	□ N/	A N/A				
AOP Reference			IN/A		Hotspot Are	-a	IN/ A				
AOP Relefence											

Sub-programme: 1.4 Corporate Services

Indicator number	1.4.1										
Indicator title	Departmental Ar	nual Per	forma	nce Plan subm	nitted and publ	lished					
Short definition	To provide and p	ublish a d	detaile	ed performanc	e plan for the f	inancia	l year				
	To table the Dep	oartment'	s Ann	ual Performan	ce Plan for the	e upcor	ning financial year				
Purpose	in accordance w	ith the Pu	ublic F	inance Manag	ement Act (PF	MA)10	of 1999 in terms of				
Purpose	Section 27 (4) a	nd the Na	ationa	l Treasury Reg	gulations to pro	omote	accountability and				
	transparency										
Source of data (Input)	Minutes of Strate	gic Plann	ing an	nd Review Sess	ions and draft ,	Annual	Performance Plans				
Source of data	Published Annua	Iblished Annual Performance Plan									
(output)											
Method of calculation	Simple Count	imple Count									
Calculation type	Cumulative Ye	ar-end		☐ Year-to-dat	te	🗵 Non	-cumulative				
Reporting cycle	Quarterly] Bi-ar	nnually	🗵 Annually		Biennially				
Desired performance	🗌 Higher than ta	Higher than target 🛛 On target 🗆 Lower than target									
Indicator responsibility	Sub-programme	ub-programme Manager: Strategic Services and Communication (Ms A Mohamed)									
Spatial Transformation	Spatial transform	patial transformation priorities: N/A									
	Description of sp	Description of spatial impact: N/A									
Spatial Context	Number of locations: 🗵 Single Location 🗌 Multiple Locations										
(Relevant where	Extent:										
products and services	Provincial District Local Municipality Ward										
are delivered,											
specifically to the	Detail / Address / Co-ordinates: N/A										
public)	Taxaat fax										
Disaggregation of beneficiaries (Human	Target for wome Target for youth:										
Rights groups, where	Target for people		abiliti	os: N/A							
applicable)	Target for older			es. N/ A							
Recovery Plan Focus	rangee for order		u , , u		U Well-being	<i>Q.</i>					
Areas	🗆 Jobs		Safe	ty	Dignity	ŭ	🗵 No link				
Assumptions	The Department	will publi	sh the	Annual Perfo		meously	/				
	Minutes of Strate	-				-					
Means of verification	and Published Ar				,						
Data limitations	None										
	Is this a Service [Delivery Ir	ndicat	or?							
	🗆 No	🗌 Yes, D	virect s	Service Deliver	ry 🛛 🛛 Yes	, Indired	t Service Delivery				
Type of indicator	Is this a Demand										
	🗌 Yes, demand c				🗵 No, not der	mand di	riven				
	VIP #:	N/A			Focus Area:	N/A					
Strategic link to the	Output(s):	N/A				, / .					
PSP		N/A									
	Intervention(s):	IN/A									
	Intervention(s):	N/A		X No							
COVID-19 linkage	Intervention(s):		J/A	X No	Hotspot Area	□ N/A	N/A				

Indicator number	1.4.2										
Indicator title	Departmental An	nual Re	eport su	ıbmitted and p	ublished						
Short definition	To provide a re	oort on	the D	epartment's a	chievements, j	perform	ance information,				
Short demittion	governance, hum	an reso	urces ir	nformation and	l financial infor	mation					
Purpose	To promote acco	untabili	ty and ti	ransparency in	line with the Pu	iblic Fina	ance Management				
r uipose	Act (PFMA) 1 of 1	999 in t	terms o	f Section 40 (c	d)(t)						
Source of data (Input)	Audited perform	ance in	formati	on and audite	d Annual Fina	ncial St	atements, various				
	reports on Gover	nance r	natters	and Human Re	esources						
Source of data	Published Annual	Report	t								
(output)											
Method of calculation	Simple Count										
Calculation type	Cumulative Yea	ar-end		☐ Year-to-dat	te	🗵 Non	-cumulative				
Reporting cycle	Quarterly	Quarterly 🗌 Bi-annually 🖾 Annually 🗍 Biennially									
Desired performance	🗌 Higher than tar	Higher than target 🛛 On target 🗆 Lower than target									
Indicator responsibility	Sub-programme	ub-programme Manager: Strategic Services and Communication (Ms A Mohamed)									
Spatial Transformation		patial transformation priorities: N/A									
	Description of sp	escription of spatial impact: N/A									
Spatial Context	Number of location	Jumber of locations: Image: Single Location Image: Multiple Locations									
(Relevant where	Extent:	Extent:									
products and services	Provincial District Local Municipality Ward										
are delivered,											
specifically to the	Detail / Address / Co-ordinates: N/A										
public) Disaggregation of	Target for wome	$\sim N/\Lambda$									
beneficiaries (Human	Target for youth:										
Rights groups, where	Target for people		isahiliti	∋s' N/Δ							
applicable)	Target for older p										
Recovery Plan Focus					🗆 Well-being	&					
Areas	🗆 Jobs		🗌 Safe	ety	Dignity	0.	🗵 No link				
Assumptions	The Department	will pub	lish the	Annual Repor							
	Audited performa					cial State	ements, various				
Means of verification	reports on Gover										
Data limitations	None										
	Is this a Service D	elivery	Indicat	or?							
T	🗆 No	🗌 Yes,	Direct	Service Delive	ry 🛛 🛛 Yes	, Indirec	t Service Delivery				
Type of indicator	Is this a Demand	Driven	Indicato	or?	·						
	🗌 Yes, demand d	riven			🗵 No, not der	mand dr	iven				
	VIP #:	N/A			Focus Area:	N/A					
Strategic link to the	Output(s):	N/A									
PSP	Intervention(s):	N/A									
	□ Yes			🗵 No		□ N/A					
COVID-19 linkage	Hotspot Theme		N/A		Hotspot Area		N/A				
AOP Reference											

Indicator number	1.4.3										
Indicator title	Number of WCL	A Quar	terly Pe	erformance Rep	oorts reviewed	l					
Short definition	To review the qua oversight manda		perform	nance reports o	f the WCLA in	terms o	f the Department's				
	-			f the WCLA ar	d onsuro that	the cor	npliance reporting				
Purpose	requirements are						ipliance reporting				
Source of data (Input)	Quarterly Perforr		Reports	received from	the WCLA						
Source of data		<u> </u>									
(output)	Proof of review c	Proof of review of the WCLA Quarterly Performance Report									
Method of calculation	Simple Count	imple Count									
Calculation type	🗵 Cumulative Ye	ar-end		🗌 Year-to-dat	te	🗆 Non	-cumulative				
Reporting cycle	🗵 Quarterly		🗌 Bi-a	nnually	□ Annually		Biennially				
Desired performance	🗌 Higher than tai	Higher than targetImage: On targetImage: Lower than target									
Indicator responsibility	Sub-programme	ub-programme Manager: Strategic Services and Communication (Ms A Mohamed)									
Spatial Transformation	Spatial transformation priorities: N/A Description of spatial impact: N/A										
Spatial Context	Number of locati	Iumber of locations: 🗵 Single Location									
(Relevant where	Extent:										
products and services	🗵 Provincial 🗌 District 🗌 Local Municipality 🗌 Ward										
are delivered,											
specifically to the public)	Detail / Address / Co-ordinates: N/A										
Disaggregation of	Target for wome	n: N/A									
beneficiaries (Human	Target for youth:	N/A									
Rights groups, where	Target for people	e with c	disabiliti	ies: N/A							
applicable)	Target for older p	persons	5: N/A								
Recovery Plan Focus			🗆 Safe	۲۷	🗌 Well-being	&	🗵 No link				
Areas					Dignity						
Assumptions	The WCLA will a										
Means of verification	Quarterly Perform		-		the WCLA an	d proof	of review of the				
Data limitations	WCLA Quarterly	Perfori	mance I	Report		_					
Data limitations	None Is this a Service E	Valivor	Indias	tor2							
						La allara a	t Comice Delivery				
Type of indicator	□ No Is this a Demand			Service Deliver	ry Ares	, indirec	t Service Delivery				
			muicat				i				
	☐ Yes, demand d VIP #:	N/A			⊠ No, not deı Focus Area:	Mand dr	Iven				
Strategic link to the		N/A			Focus Area.	IN/A					
PSP	Output(s): Intervention(s):	N/A				-					
		IN/ A		⊠ No		□n/A					
COVID-19 linkage	Hotspot Theme		N/A		Hotspot Area		N/A				
AOP Reference											

PROGRAMME 2: PROVINCIAL SECRETARIAT FOR POLICE SERVICE

Sub-programme 2.1 Programme Support

Indicator number	2.1.1									
Indicator title	Number of MINM	EC rep	orts cor	npiled and sub	mitted					
Short definition		hich re		-			ian Secretariat for emic issues of the			
Purpose		to repo	ort on st	trategic and P) which mandates emic issues to the			
Source of data (Input)	Request for input	equest for input and Input received from various Sub-Programmes, MINMEC Report								
Source of data (output)	Proof of submissi	Proof of submission to the Civilian Secretariat for Police Service								
Method of calculation	Simple Count	Simple Count								
Calculation type	🗵 Cumulative Yea	ar-end		🗌 Year-to-da	te	🗆 Nor	n-cumulative			
Reporting cycle	🗵 Quarterly	Quarterly Bi-annually Annually Biennially								
Desired performance	🗌 Higher than tar	Higher than target I On target Lower than target								
Indicator responsibility	Programme Mana	Programme Manager: Secretariat for Safety and Security (vacant)								
Spatial Transformation	Spatial transformation priorities: N/A Description of spatial impact: N/A									
Spatial Context	Number of location	Number of locations: Single Location 🛛 Multiple Locations								
(Relevant where	Extent:	Extent:								
products and services	🗵 Provincial	Provincial District Local Municipality Ward								
are delivered, specifically to the public)	Detail / Address ,	Detail / Address / Co-ordinates: N/A								
Disaggregation of	Target for wome	n: N/A								
beneficiaries (Human	Target for youth:	N/A								
Rights groups, where	Target for people	with d	lisabiliti	es: N/A						
applicable)	Target for older p	persons	: N/A							
Recovery Plan Focus Areas	🗆 Jobs		🗵 Safe	ety	□ Well-bein Dignity	g &	🗆 No link			
Assumptions	Input will be rece	ived tir	neously	from the Sub-	programmes					
Means of verification	Request for input proof of submissi	•					NMEC Report and			
Data limitations	None									
	Is this a Service D	elivery	Indicat	or?						
	🗆 No	□ Yes	, Direct	Service Delive	ry 🛛 🛛 Ye	es, Indired	ct Service Delivery			
Type of indicator	Is this a Demand Driven Indicator?									
	□ Yes, demand driven ⊠ No, not demand driven									
Churche site lind to st	VIP #:	N/A			Focus Area:	N/A				
Strategic link to the	Output(s):	N/A								
PSP	Intervention(s):	N/A								
	🗌 Yes			🗵 No			N .			
COVID-19 linkage	Hotspot Theme		N/A		Hotspot Are		N/A			
AOP Reference										

Sub-programme 2.2: Policy and Research

Indicator number	2.2.1										
Indicator title	Report compiled	d on the	e policir	ng needs and p	priorities of the	Provine	се				
	In terms of Sect	ion 206	5 (1) of t	the Constitutio	n of the Reput	olic of S	outh Africa (1996)				
Short definition	and Section 23	(1) of V	VCCSA	(2013), it is re	quired that the	e Ministe	er must determine				
Short definition	the policing need	ds and I	prioritie	s for the provi	nce in order to	influenc	ce the allocation of				
	policing resource	es by th	ne Natic	onal Minister of	Police						
	To determine the	e policir	ng need	s and priorities	for the provinc	ce in orc	der to influence the				
Durnasa	allocation of pol	icing re	sources	s by the Nation	nal Minister of F	Police, t	he MEC may make				
Purpose	policy recomme	ndatior	ns to ke	ey stakeholders	s to influence i	resource	e allocation within				
	the Province										
Source of data (Input)	Business Plan, E	Business Plan, Excel worksheets of surveys									
Source of data	Report	Report									
(output)											
Method of calculation	Simple Count										
Calculation type	Cumulative Ye	Cumulative Year-end Vear-to-date Non-cumulative									
Reporting cycle	Quarterly		🗌 Bi-a	nnually	🗵 Annually		🗌 Biennially				
Desired performance	🗌 Higher than ta	rget		🗵 On target		Low	ver than target				
Indicator responsibility	Sub-Programme Manager: Policy and Research (Ms A Dissel)										
Cuptial Transformation	Spatial transformation priorities: N/A										
Spatial Transformation	Description of spatial impact: N/A										
Spatial Context	Number of locations: Single Location Multiple Locations										
(Relevant where	Extent:										
products and services	I Provincial District Local Municipality Ward										
are delivered,											
specifically to the	Detail / Address	/ Со-о	rdinates	s: N/A							
public)											
Disaggregation of	Target for women: N/A										
beneficiaries (Human	Target for youth	: N/A									
Rights groups, where	Target for peopl	e with o	disabilit	ies: N/A							
applicable)	Target for older	person	s: N/A								
Recovery Plan Focus	□ Jobs		🗵 Safe	htv	🗵 Well-being	&	🗆 No link				
Areas					Dignity						
Assumptions	All relevant stak				ate and cooper	rate in t	he process of				
-	conducting the F	-									
Means of verification	Business plan, E										
Data limitations	Lack of availabil	•					•				
	reports and inco	mplete	informa	ation provided	by the researc	h partic	cipants				
	Is this a Service	Delivery	y Indica	tor?		1					
Type of indicator	🗆 No	🗌 Yes,	Direct	Service Delive	ry 🛛 🛛 Yes,	Indirec	t Service Delivery				
Type of malcator	Is this a Demand	l Driven	Indicat	or?							
	🗆 Yes, demand d	driven			🗵 No, not den	nand dr	riven				
	VIP #:	1			Focus Area:	1					
		Improv	ving evi	dence-based, p	orofessional po	licing th	hrough community				
Churche alle linds to the	Output(s):	safety	oversig	ht initiatives							
Strategic link to the		Identif	ying po	licing needs ar	nd priorities of	commu	nities based on				
PSP		data, e	evidenc	e, and commur	nity consultatio	n to infl	luence policing				
	Intervention(s):	operat	ional pl	ans and the sti	rategic deployr	ment of	resources where				
				st needed	. ,						
	🗌 Yes			🗵 No		□ N/A					
COVID-19 linkage	Hotspot Theme		N/A		Hotspot Area		N/A				
AOP Reference							ı ·				
	<u> </u>										

Indicator number	2.2.2									
Indicator title	Number of Distri	ict Mun	icipality	/ Safety Plans	reviewed					
Short definition	To conduct revie	ews on t	the Dist	rict Municipal	Safety Pla	ns				
	To review Distric	t Safet	y Plans	to ensure that	they are re	espons	sive to	the Western Cape		
Purpose	Safety Plan prero	ogative	s of vio	lence preventi	on and law	enfor	cemer	nt		
Source of data (Input)	Record of consu	ltations	/ work	shops / engag	ements wi	th Dist	trict M	unicipalities		
Source of data	Reviewed Distric	+ Munic	sinality	Safaty Dlan						
(output)	Reviewed Distric		ipanty							
Method of calculation	Simple Count	mple Count								
Calculation type	Cumulative Ye	Cumulative Year-end 🗌 Year-to-date 🖾 Non-cumulative								
Reporting cycle	Quarterly	Quarterly 🗌 Bi-annually 🖾 Annually 🗍 Biennially								
Desired performance	🗌 Higher than ta	rget		🗵 On target		[Low	er than target		
Indicator responsibility	Sub-Programme	Manag	er: Poli	cy and Researc	ch (Ms A D	issel)				
Cnatial Transformation	Spatial transform	Spatial transformation priorities: N/A								
Spatial Transformation	Description of sp	escription of spatial impact: N/A								
Spatial Context	Number of locat	lumber of locations: 🗌 Single Location 🖾 Multiple Locations								
(Relevant where	Extent:									
products and services	Provincial	Provincial 🛛 District 🗌 Local Municipality 🗌 Ward								
are delivered,										
specifically to the	Detail / Address	Detail / Address / Co-ordinates: N/A								
public)										
Disaggregation of	Target for women: N/A									
beneficiaries (Human	Target for youth			·						
Rights groups, where	Target for peopl			ies: N/A						
applicable)	Target for older	persons	S: N/A							
Recovery Plan Focus	🗌 Jobs		🗵 Safe	ety	⊠ Well-b	eing &	ć	🗌 No link		
Areas	District Municipa	litionu	ill be wi	illing to work y	Dignity	no o ret no	ont to	roviou, thoir		
Assumptions	Safety Plans	incles w	iii be w		vith the De	partin	ient to	review their		
	Record of consu	Itations	/ work	shops / engag	ements wi	th Dist	trict M	unicipalities and		
Means of verification	reviewed District				cificities wi					
Data limitations	Obtaining key in				cipalities					
	Is this a Service I				sipancioo					
	No			Service Delive	ry	Ves I	ndirec	t Service Delivery		
Type of indicator	Is this a Demand				ry 🗆	1103,1	nunce	t Service Derivery		
	Xes, demand o		malcat		🗆 No, no	t dom	and dr	iven		
	VIP #:	1			Focus Ar		1	Iven		
Strategic link to the	VII Π .	Streng	thening	a crime prever			' s with	n non-government		
PSP	Output(s):	role pl		g chine prever		iei si iip		r non government		
1.51	Intervention(s):			ment (District	Safety Plar	ns)				
		Local	JUVGIII	⊠ No			□ N/A			
COVID-19 linkage	Hotspot Theme		N/A		Hotspot			N/A		
AOP Reference					i lotspot i					
AGritelence										

Indicator number	2.2.3									
Indicator title	Report compiled	l on the	safety	and crime tre	end analysis in t	he Prov	vince			
Short definition	stakeholders abo	out the ned by	safety SAPS.	and crime tr	ends in the pro	vince b	ort used to inform ased on the crime nurder trends and			
Purpose	To inform stakeh			he safety and	crime trends in	the Dro	wince			
Source of data (Input)	Stats-SA data, SA									
Source of data (input)					spreddsheet	_				
(output)	Report									
Method of calculation	Simple Count									
Calculation type		Cumulative Year-end								
Reporting cycle	Quarterly		🗌 Bi-a	nnually	⊠ Annually		Biennially			
Desired performance	Higher than ta	Higher than target Image:								
Indicator responsibility		Sub-Programme Manager: Policy and Research (Ms A Dissel)								
Spatial Transformation	Spatial transformation priorities: N/A Description of spatial impact: N/A									
Spatial Context	Number of locations:									
(Relevant where	Extent:									
products and services	☑ Provincial									
are delivered,										
specifically to the public)	Detail / Address / Co-ordinates: N/A									
Disaggregation of	Target for wome	Target for women: N/A								
beneficiaries (Human	Target for youth									
Rights groups, where	Target for peopl			ies: N/A						
applicable)	Target for older	persons	5: N/A				1			
Recovery Plan Focus Areas	🗆 Jobs		🗵 Safe	ety	☐ Well-being Dignity	&	🗌 No link			
Assumptions	Crime stats will k	be relea	sed at l	east annually						
Means of verification	Stats-SA data, S	APS da	ta, data	analysis spre	adsheet and re	port				
Data limitations	Timely access, av	vailabili	ty and i	reliability of d	ata and informa	ation				
	Is this a Service I	Delivery	/ Indica	tor?						
Type of indicator	🗆 No	🗌 Yes,	Direct	Service Delive	ery 🛛 🖾 Yes	, Indirec	t Service Delivery			
Type of indicator	Is this a Demand	Driven	Indicat	or?						
	\Box Yes, demand o	driven			🗵 No, not de	mand di	riven			
	VIP #:	1			Focus Area:	1				
Strategic link to the PSP	Output(s):	utput(s): Medium and long-term trend analysis and more immediate serious violent crime mapped spatially with recent or real-time data using police, law enforcement/metro police, health and community (Neighbourhood Watch) data								
	Intervention(s):				g serious violen	t crime				
	☐ Yes		-	⊠ No		□ N/A				
COVID-19 linkage	Hotspot Theme									
AOP Reference										

Indicator number	2.2.4										
Indicator title		Number of compliance reports compiled on the WCCSA (2013) requirements by SAPS and Metro Police									
Short definition	information (crir	ne stat iplinary	istics, n	number of a	arrests,	number	of fire	earm	o Police to submit ns lost and stolen, he WCCSA (2013)		
Purpose		The purpose of the report is to inform the Minister and the information used for oversight purposes									
Source of data (Input)	Information rece	ived fro	om the S	SAPS and M	letro Po	olice and	excel	wor	ksheets /database		
Source of data (output)	Report										
Method of calculation	Simple Count	Simple Count									
Calculation type	🗵 Cumulative Ye	ar-end		🗌 Year-to	-date			Non	-cumulative		
Reporting cycle	🗵 Quarterly	Quarterly Bi-annually Annually Biennially									
Desired performance	🗆 Higher than ta	Higher than target 🛛 On target 🗌 Lower than target									
Indicator responsibility	Sub-Programme	ub-Programme Manager: Policy and Research (Ms A Dissel)									
Spatial Transformation	Spatial transformation priorities: N/A Description of spatial impact: N/A										
Spatial Context	Number of locati	Number of locations: Single Location Multiple Locations									
(Relevant where	Extent:										
products and services	🗵 Provincial		🗌 Dist	rict		Local Mu	inicipa	lity	🗌 Ward		
are delivered, specifically to the public)	Detail / Address / Co-ordinates: N/A										
Disaggregation of	Target for wome	n: N/A									
beneficiaries (Human	Target for youth	: N/A									
Rights groups, where	Target for people			ies: N/A							
applicable)	Target for older	person	s: N/A								
Recovery Plan Focus Areas	🗆 Jobs		🗵 Safe	ety		Well-bei gnity	ng &		🗆 No link		
Assumptions	The SAPS and th information per o	-	-						uired compliance 2013)		
Means of verification	Information rece and report	ived fro	om the S	SAPS and M	1etro P	olice, exc	cel wor	rksh	eets/database		
Data limitations	Lack of relevant (Metro Police)	informa	ation pr	ovided by t	the SAF	⊃S and∕ o	or the (City	of Cape Town		
	Is this a Service [Deliver	y Indica	tor?							
Turne of indicator	🗌 No	□ Yes	, Direct	Service Del	livery	×Υ	es, Ind	lirec	t Service Delivery		
Type of indicator	Is this a Demand Driven Indicator?										
	\Box Yes, demand c	lriven			X	No, not c	deman	d dr	iven		
Strategic link to the	VIP #:	N/A			Fc	ocus Area	a: N/	Ά			
PSP	Output(s):	N/A									
	Intervention(s):	N/A									
COVID-19 linkage	☐ Yes ⊠ No ☐ N/A Hotspot Theme N/A Hotspot Area N/A						N/A				
AOP Reference											

Indicator number	2.2.5									
Indicator title	Number of reports compiled on assessments conducted on violence prevention interventions implemented in support of the Area-Based Teams and the Western Cape Safety Plan									
Short definition	The Western Cape Safety Plan calls for violence prevention interventions to be, as far as possible, evidence-based and data-driven. This project aims to assess what works in violence prevention through monitoring violent crime and the implementation of a violence prevention project									
Purpose	The lessons learn prevention interv							nform the violence ape Safety Plan		
Source of data (Input)	SAPS Crime stat data	tistics,	Forensi	c Pathology S	ervice da	ata an	d proje	ct implementation		
Source of data (output)	Report									
Method of calculation	Simple Count									
Calculation type	Cumulative Ye	ar-end		🗌 Year-to-da	te		🗵 Non	-cumulative		
Reporting cycle	Quarterly		🗌 Bi-a	nnually	🗵 Annu	ually		Biennially		
Desired performance	🗌 Higher than ta	rget		🗵 On target			Low	er than target		
Indicator responsibility	Sub-Programme	Manag	er: Polic	cy and Researc	ch (Ms A	Dissel))			
Spatial Transformation	Spatial transform Description of sp									
Spatial Context	Number of locat	ons:		🗌 Single Loca	ation		🗵 Mult	iple Locations		
(Relevant where	Extent:									
products and services are delivered,	🗵 Provincial	Provincial District Local Municipality Ward								
specifically to the		Detail / Address / Co-ordinates: N/A								
public)	Detail / Address									
Disaggregation of	Target for women: N/A									
beneficiaries (Human	Target for youth	: N/A								
Rights groups, where	Target for peopl			ies: N/A						
applicable)	Target for older	persons	s: N/A				-			
Recovery Plan Focus Areas	□ Jobs		🗵 Safe	ety	Dignity	-	&	🗆 No link		
Assumptions	All relevant stake and provide the integrity and vali identify suitable	require dity an	d data d d be pr	on safety and s ovided consist	security. ently. Th	Data p le Depa	orovidec artment	l will have will be able to		
Means of verification	SAPS Crime stat and Report	istics, F	orensic	Pathology Sei	rvice dat	a, proj	ect imp	lementation data		
Data limitations	The quality of th						on of re	levant data,		
	frequency of the				and shar	e data				
	Is this a Service I					_				
Type of indicator	□ No	-		Service Delive	ry	🗵 Yes,	, Indirec	t Service Delivery		
	Is this a Demand	Driven	Indicat	or?						
	🗌 Yes, demand d	lriven					nand dr	iven		
	VIP #:	1			Focus A		1			
Strategic link to the PSP	Output(s):	violent police,	t crime , law	mapped spati	ially with metro p	n recer	nt or re	immediate serious al-time data using and community		
	Intervention(s):	Trend	analysis	s and mapping	serious	violent	crime			
COVID-19 linkage	🗆 Yes			🗵 No			□ N/A			
So the is linkage	Hotspot Theme		N/A		Hotspo	t Area		N/A		
AOP Reference										

Indicator number	2.2.6										
Indicator title	Number of resear	rch rep	orts on	policing per y	ear *						
Short definition	study will focus	on the the pr	analysi rovince	s of murder de	ockets over a	5-year	olice Service. The period in selected omings of murder				
Purpose	To determine attr	rition ra	ate and i	identify reason	s thereof in orc	der to im	prove the process				
Source of data (Input)	SAPS murder dat	aset, ir	nterview	s with detectiv	ves and murde	r docke	ts				
Source of data (output)	Report										
Method of calculation	Simple Count	Simple Count									
Calculation type	Cumulative Yea	ar-end		🗌 Year-to-dat	e	🗵 Non	-cumulative				
Reporting cycle	Quarterly		🗌 Bi-ai	nnually	🗵 Annually	<u></u>	Biennially				
Desired performance	🗌 Higher than tar	rget		🗵 On target		Low	er than target				
Indicator responsibility	Sub-Programme	Manag	er: Polic	cy and Researc	h (Ms A Dissel))					
Spatial Transformation	Spatial transform Description of sp										
Spatial Context	Number of location	ons:		Single Loca	tion	🗵 Mult	iple Locations				
(Relevant where	Extent:										
products and services	⊠ Provincial		🗌 Disti	rict	🗌 Local Munic	cipality	🗌 Ward				
are delivered,											
specifically to the public)	Detail / Address / Co-ordinates: N/A										
Disaggregation of	Target for wome	n: N/A									
beneficiaries (Human	Target for youth: N/A										
Rights groups, where	Target for people	e with c	disabiliti	es: N/A							
applicable)	Target for older p	persons	s: N/A								
Recovery Plan Focus Areas	□ Jobs		🗵 Safe	ty	□ Well-being Dignity	&	🗆 No link				
Assumptions	The SAPS will ma specializes in mu information										
Means of verification	SAPS murder dat	aset, ir	nterview	s with detectiv	ves, murder do	ckets a	nd report				
Data limitations	Access to the rec availability of the					ness of	the data,				
	Is this a Service D	Delivery	/ Indicat	tor?							
Turne of indiantan	□No	🗌 Yes,	Direct	Service Deliver	ry 🛛 🛛 Yes,	, Indirec	t Service Delivery				
Type of indicator	Is this a Demand	Driven	Indicat	or?	·						
	\Box Yes, demand d	riven			🗵 No, not der	nand dr	iven				
	VIP #:	1			Focus Area:	1					
Strategic link to the PSP	Output(s): Medium and long-term trend analysis and more immediate serious violent crime mapped spatially with recent or real-time data using police, law enforcement/metro police, health and community (Neighbourhood Watch) data										
	Intervention(s):	Trend	analysis	and mapping	serious violent	t crime					
	□ Yes			🗵 No		□ N/A					
COVID-19 linkage	Hotspot Theme		N/A		Hotspot Area		N/A				
AOP Reference											

Indicator number	2.2.7										
Indicator title	Number of prog	ress rep	oorts co	mpiled on the	review of the	WCCSA	A (2013)				
Short definition	Report compiled	l on the	progre	ess of the amer	ndment of the V	VCCSA	(2013)				
Purpose	To facilitate the	amendı	ments o	of the WCCSA	(2013)						
Courses of data (Innut)	Proposed amen	dments	, public	c comments o	on the draft Bil	ll, Signi	ficance test, draft				
Source of data (Input)	amendment Bill										
Source of data	Progress Report	rograce Dapart									
(output)	Progress Report	rogress Report									
Method of calculation	Simple Count	imple Count									
Calculation type	🗵 Cumulative Ye	Cumulative Year-end									
Reporting cycle	Quarterly		🗵 Bi-a	nnually	□ Annually		Biennially				
Desired performance	🗌 Higher than ta	Higher than target 🛛 On target 🗌 Lower than target									
Indicator responsibility	Sub-Programme	Manag	er: Polio	cy and Researd	ch (Ms A Dissel))					
Creatial Transformation	Spatial transform	Spatial transformation priorities: N/A									
Spatial Transformation	Description of sp	Description of spatial impact: N/A									
Spatial Context	Number of locat	lumber of locations:									
(Relevant where	Extent:	Extent:									
products and services	🗵 Provincial	Provincial District Local Municipality Ward									
are delivered,											
specifically to the	Detail / Address	/ Со-о	rdinates	s: N/A							
public)											
Disaggregation of	Target for women: N/A										
beneficiaries (Human	Target for youth										
Rights groups, where	Target for peopl			ies: N/A							
applicable)	Target for older	person	s: N/A				1				
Recovery Plan Focus	□ Jobs		🗵 Safe	etv	U Well-being	&	🗆 No link				
Areas				-	Dignity						
Assumptions				mpleted in the	early part of th	ne year	and the public will				
	make comments										
Means of verification	Proposed amend		-		the draft Bill, Si	ignifica	nce test, draft				
Data limitations	amendment Bill		byress F	kepon							
	None Is this a Service I	Dolivor	Indica	tor?							
	_		-			La altre a	t Comico Deliverno				
Type of indicator	∐ No			Service Delive	ry 🖾 Yes,	indirec	ct Service Delivery				
	Is this a Demand	-	Indicat	:or?							
	Yes, demand driven Image: Note the second driven										
Strategic link to the	VIP #:	N/A			Focus Area:	N/A					
PSP	Output(s):	N/A									
	Intervention(s):	N/A									
COVID-19 linkage	□ Yes			🗵 No		🗆 N/A					
	Hotspot Theme		N/A		Hotspot Area		N/A				
AOP Reference		1									

Sub-programme 2.3: Monitoring and Evaluation

Indicator number	2.3.1									
Indicator title	Number of monitoring reports compiled on implementation of IPID recommendations by SAPS per year *									
Short definition	A progress report on implementation of IPID recommendations by SAPS and steps taken to ensure compliance. In giving effect to its legislative mandate, the Department is obliged to monitor the implementation of Independent Police Investigative Directorate (IPID) recommendations by the SAPS and the Cape Town Metropolitan Police Department (CTMPD) report thereon to the IPID ICF (IPID Consultative Forum) meeting									
Purpose	To improve polic	e cond	uct by r	monitoring im	plement	ation of	f IPID re	commendations		
Source of data (Input)	Schedule of ICF I	meeting	gs and N	Minutes of ICF	meeting	gs				
Source of data (output)	Report									
Method of calculation	Simple Count									
Calculation type	🗵 Cumulative Ye	ar-end		🗌 Year-to-da	ate		🗆 Non	-cumulative		
Reporting cycle	🗵 Quarterly		🗆 Bi-a	nnually	Ann	ually		Biennially		
Desired performance	🗌 Higher than ta	rget		🗵 On target			Low	er than target		
Indicator responsibility	Sub-Programme	Manag	er: Mon	itoring and Ev	aluatior	ı (vacan	it)			
Spatial Transformation		Spatial transformation priorities: N/A Description of spatial impact: N/A								
Spatial Context	Number of locations: 🛛 Single Location 🗌 Multiple Locations									
(Relevant where	Extent:									
products and services	🗵 Provincial		🗆 Disti	rict	Loc	al Munic	cipality	🗆 Ward		
are delivered, specifically to the public)	Detail / Address / Co-ordinates: N/A									
Disaggregation of	Target for wome	n: N/A								
beneficiaries (Human	Target for youth:									
Rights groups, where	Target for people			es: N/A						
applicable)	Target for older	person	S: N/A				0			
Recovery Plan Focus Areas	🗆 Jobs		🗵 Safe	ty	Dignit	l-being	&	🗌 No link		
	SAPS will submit	inform	nation ti	meously: the			formati	on timeously:		
Assumptions	Provincial Execut police conduct; e oversight focus c	tive leg externa	islativel I (to the	y mandated t Sub-progran	o invite	the SAF	PS to ac	count on		
Means of verification	Schedule of ICF I	meeting	gs, Minu	ites of ICF me	etings a	nd Repo	ort			
Data limitations	The inaccessibilit operation by stal	-		bility of infor	mation, d	data inte	egrity a	nd lack of co-		
	Is this a Service [Delivery	/ Indicat	tor?						
	🗆 No	🗌 Yes,	, Direct	Service Delive	ery	🗵 Yes,	Indirec	t Service Delivery		
Type of indicator	Is this a Demand	Driven	Indicat	or?						
	🗌 Yes, demand d	lriven			🗵 No,	not der	nand dr	iven		
	VIP #: 1 Focus Area: 1									
Strategic link to the	Output(s):	Monito	oring of	the implemer	itation o	f IPID re	comme	ndations by police		
PSP	Intervention(s):	Monito	oring of	police statior	าร					
COVID-19 linkage	🗆 Yes			🗵 No			□ N/A			
COVID-19 linkage	Hotspot Theme		N/A		Hotsp	ot Area		N/A		
AOP Reference										

Note: *= National Customised Sector Specific Indicators

Indicator number	2.3.2										
Indicator title	Number of mon	itoring	reports	on complian	ce and imple	mentatic	on of the Domestic				
indicator title	Violence Act (19	98) coi	npiled	per year *							
	Consolidated re	oorts c	n Dom	estic Violence	e Act (1998)	compliar	nce with reference				
Short definition	to audits condu	cted, n	on - co	mpliance com	nplaints recei	ved, and	recommendations				
	implemented										
Dumpere	To improve Sout	h Africa	an Police	e Service (SAP	S) service del	ivery to v	victims of Domestic				
Purpose	Violence (DV) as	obliga	ted by t	the Domestic `	Violence Act	(1998)					
Courses of data (Input)	Letter/email for	warded	to the	SAPS via em	ail to notify t	he polic	e stations of visits,				
Source of data (Input)	proof of request	proof of request for unplanned police station visit and completed DVA tool									
Source of data	Depart										
(output)	Report	Report									
Method of calculation	Simple Count	imple Count									
Calculation type	🗵 Cumulative Ye	Cumulative Year-end Year-to-date Non-cumulative									
Reporting cycle	🗵 Quarterly	Quarterly Bi-annually Annually Biennially									
Desired performance	🗌 Higher than ta	Higher than target 🛛 On target									
Indicator responsibility	Sub-Programme	-	er: Mon		aluation (vac						
	Spatial transform	-		_							
Spatial Transformation		Description of spatial impact: N/A									
Spatial Context		Number of locations: Single Location IV A									
(Relevant where											
products and services	Provincial District Local Municipality Ward										
are delivered,				lict		incipality					
specifically to the	Detail / Address	/ Co-o	rdinates	5: N/A							
public)											
Disaggregation of	Target for wome	n: N/A									
beneficiaries (Human	Target for youth	N/A									
Rights groups, where	Target for people	e with o	disabilit	ies: N/A							
applicable)	Target for older	person	s: N/A								
Recovery Plan Focus	🗌 Jobs		🗵 Safe	x+x/	🗌 Well-bein	g &	🗆 No link				
Areas				et y	Dignity						
	Timeous submiss	sion of	informa	tion by/receip	ot of informati	on from	SAPS and other				
Assumptions	stakeholders; eff	ective o	coopera	ation and colla	boration by S	APS; unr	estricted access				
Assumptions	to police units ar	nd/or ir	formati	ion; external (t	the Sub-pro	ogramme	e) demand directly				
	aligned with the	oversig	ht focu	s of the Sub-p	rogramme						
Means of verification	Letter/email forv										
	proof of request					ted DVA	tool and report				
Data limitations	Data restricted t										
	Is this a Service [Delivery	/ Indica	tor?							
Type of indicator	🗆 No	🗌 Yes,	Direct	Service Delive	ery 🛛 🖾 Ye	es, Indire	ct Service Delivery				
	Is this a Demand	Driven	Indicat	or?							
	\Box Yes, demand c	lriven			🗵 No, not d	emand d	riven				
	VIP #: 1 Focus Area: 1										
Strategic link to the	Output(s):	(Outp	ut/proc	ess indicator	linked to mo	onitoring	of police stations				
PSP		visited	l)								
	Intervention(s):	Monito	oring of	police station	S						
COVID-19 linkage	🗆 Yes			🗵 No		□ N/A	<i>۹</i>				
	Hotspot Theme		N/A		Hotspot Are	ea	N/A				
AOP Reference											

Indicator number	2.3.3									
Indicator title	Number of custo	Number of customer satisfaction survey reports per year *								
Short definition	To assess satisfa	To assess satisfaction levels of customers receiving a service from the SAPS								
Purpose	To contribute to	improvin	g SAF	PS service deli	very					
Source of data (Input)	Customer satisfa	ction sur	vey ((CSS) tools rel	ated to	the ass	essing t	the level of service		
Source of data (Input)	provided to victi	ms of doi	mestio	c violence						
Source of data	Papart									
(output)	Report									
Method of calculation	Simple Count	Simple Count								
Calculation type	Cumulative Ye	Cumulative Year-end I Year-to-date I Non-cumulative								
Reporting cycle	□ Quarterly		Bi-a	nnually	🗵 Ann	ually		Biennially		
Desired performance	🗆 Higher than ta	Higher than target 🛛 On target 🗆 Lower than target								
Indicator responsibility	Sub-Programme	Manager	: Mon	itoring and Ev	aluation	(vacar	nt)			
Spatial Transformation	Spatial transform	Spatial transformation priorities: N/A								
Spatial fransformation	Description of spatial impact: N/A									
Spatial Context	Number of locations: Single Location Multiple Locations									
(Relevant where	Extent:									
products and services	Provincial District Local Municipality Ward									
are delivered,										
specifically to the	Detail / Address / Co-ordinates: N/A									
public)	-	Target for women: N/A								
Disaggregation of	Target for women: N/A									
beneficiaries (Human	Target for youth: N/A Target for people with disabilities: N/A									
Rights groups, where	Target for peopl			es: N/A						
applicable) Recovery Plan Focus	Target for older	persons.	IN/A			l la a ira ar	0			
Areas	🗌 Jobs	Þ	Safe	ty	Dignit	l-being	à	🗌 No link		
711005	Timeous submiss	sion of inf	orma	tion by/recein	-	_	n from 9	SAPS and other		
	stakeholders; eff									
Assumptions			-			-) demand directly		
	aligned with the						,	,		
Means of verification	Completed surve				_					
Data limitations	Data restricted t	o the Sur	vey to	ols administer	red					
	Is this a Service I	Delivery I	ndicat	tor?						
	🗆 No	🗌 Yes, D	irect	Service Delive	ry	🗵 Yes,	, Indirec	t Service Delivery		
Type of indicator	Is this a Demand	Driven Ir	ndicat	or?	-					
	☐ Yes, demand o	driven			🗵 No,	not der	nand dr	riven		
	VIP #: 1 Focus Area: 1									
Strategic link to the	-	Output/	proce	ss indicator l	inked t	o moni	toring	of police stations		
PSP	Output(s):	visited					•			
	Intervention(s):	Monitori	ng of	police station	S					
	🗆 Yes			🗵 No		1	□ N/A			
COVID-19 linkage	Hotspot Theme	Ν	√A	ı	Hotsp	ot Area		N/A		
AOP Reference										

Indicator number	2.3.4	2.3.4									
Indicator title	Number of repor	ts com	piled or	n police station	s monitored ba	ased on	the NMT per year*				
Short definition	Reports emanat	ing fro	m over	sight visits co	nducted at po	olice sta	ations focusing on				
Short demittion	compliance to po	olicy ar	nd legisl	ation and direc	tives of the Ex	ecutive	Authority				
Purpose	To improve effec	tivene	ss of So	uth African Po	lice Service						
	Letter/email for	warded	l to the	SAPS via ema	ail to notify the	e police	e stations of visits,				
Source of data (Input)	proof of request	for un	planneo	d police station	n visit, comple	ted NM	T or Improvement				
	Plans	lans									
Source of data	Report										
(output)											
Method of calculation	Simple Count										
Calculation type	Cumulative Ye	ar-end		🗌 Year-to-dat	e	🗌 Non	-cumulative				
Reporting cycle	🗵 Quarterly		🗌 Bi-a	nnually	□ Annually		Biennially				
Desired performance	🗆 Higher than ta	rget		🗵 On target		Low	ver than target				
Indicator responsibility	Sub-Programme	Manag	ier: Mon	itoring and Eva	aluation (vacar	it)					
Spatial Transformation	Spatial transform			-							
	Description of sp		npact: N	I/A							
Spatial Context	Number of locati	ons:		🗌 Single Loca	ition	🗵 Mult	tiple Locations				
(Relevant where	Extent:										
products and services	🗵 Provincial	Provincial District Local Municipality Ward									
are delivered,											
specifically to the public)	Detail / Address / Co-ordinates: N/A										
Disaggregation of	Target for wome	Target for women: N/A									
beneficiaries (Human	Target for youth: N/A										
Rights groups, where	Target for people		disabilit	ies: N/A							
applicable)	Target for older			,							
Recovery Plan Focus				-	U Well-being	&					
Areas	🗌 Jobs		🗵 Safe	ety	Dignity		🗆 No link				
	Timeous submiss	sion of	informa	tion by/receip	t of information	n from S	SAPS and other				
Assumptions	stakeholders; eff	ective	co-oper	ation and colla	boration by SA	APS; uni	restricted access				
Assumptions						Iramme) demand directly				
	aligned with the										
Means of verification	Letter/email forv										
	Proof of request			-			· · · · · · · · · · · · · · · · · · ·				
Data limitations	The inaccessibilit operation by sta	-		adility of inform	iation, data inte	egrity a	па јаск от со-				
	Is this a Service [tor?							
			-	Service Deliver		Indiroc	t Service Delivery				
Type of indicator	Is this a Demand				y res,	munec	L Service Delivery				
			maicat		No pot dor	nand di	rivon				
	Yes, demand driven Image: No, not demand driven VIP #: 1 Focus Area: 1										
Strategic link to the	vii <i>π</i> .	-	it/proce	ss indicator li	I	torina	of police stations				
PSP	Output(s):	visited				toning					
	Intervention(s):			police stations	5						
	☐ Yes		-	⊠ No		□ N/A					
COVID-19 linkage	Hotspot Theme		N/A		Hotspot Area		N/A				
AOP Reference											

Indicator number	2.3.5							
Indicator title	Number of police	e static	ons asse	ssed				
Short definition	Assessment of p	olice s	tations	in the Provinc	e administering	g variou	is police oversight	
	tools and method	dologie	s					
Purpose	The assessment	of poli	ce stati	ons contribute	es toward the F	Promoti	on of Professional	
	Policing (PPP) th	rough	effectiv	e oversight		1		
							ons of assessment,	
Source of data (Input)	proof of request for unplanned police station assessment and various oversight							
	methodologies a	nd too	ls admir	nistered				
Source of data	Database							
(output)								
Method of calculation	Simple Count							
Calculation type	Cumulative Ye	ar-end		∐ Year-to-da	1	🗵 Non	-cumulative	
Reporting cycle	Quarterly		⊔Bi-a	nnually	🗵 Annually	1	Biennially	
Desired performance	🗌 Higher than ta	rget		🗵 On target		Low	er than target	
Indicator responsibility	Sub-Programme	-		_	aluation (vacan	t)		
Spatial Transformation	Spatial transform	-						
	Description of sp		npact: N					
Spatial Context	Number of locati	ons:		Single Loca	ation	🗵 Mult	iple Locations	
(Relevant where	Extent:	Extent:						
products and services	I Provincial	Provincial District Local Municipality Ward						
are delivered,								
specifically to the public)	Detail / Address / Co-ordinates: N/A							
Disaggregation of	Target for women: N/A							
beneficiaries (Human	Target for youth:							
Rights groups, where	Target for people		disabilit	ies: N/A				
applicable)	Target for older							
Recovery Plan Focus					U Well-being	&		
Areas	Jobs		🗵 Safe	ety	Dignity		🗆 No link	
	Unrestricted acce	ess to p	olice u	nits and/or info	ormation; timed	ous subi	mission of	
Assumptions	information by/receipt of information from SAPS; external (to the Sub-programme)							
	demand directly	aligned	d with tl	ne oversight fo	cus of the Sub	-progra	mme	
	Letter/email forv	varded	to the S	SAPS via email	to notify the p	olice st	ations of	
Means of verification	assessment, proc		•		olice station as	sessme	nt, various	
	oversight tools a							
Data limitations	Data restricted to		-	_	ols and method	ologies	administered	
	Is this a Service [
Type of indicator	□ No			Service Delive	ry 🗌 Yes,	Indirec	t Service Delivery	
.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Is this a Demand	Driven	Indicat	or?				
	🗵 Yes, demand d	lriven			🗌 No, not der	nand dr	iven	
Strategic link to the	VIP #:	1			Focus Area:	1		
PSP	Output(s):				s visited across	the Pro	ovince	
	Intervention(s):	Monito	oring of	police stations	5			
	🗆 Yes			🗵 No		□ N/A		
COVID-19 linkage	Hotspot Theme		Slowin	ig the Spread	Hotspot Area		The entire	
							Western Cape	
AOP Reference								

Indicator number	2.3.6							
Indicator title	Number of monitorin Watching Briefs cond		ts compiled o	on police inef	ficienci	es through Court		
Short definition		Police stations are monitored through the Court Watching Briefs programme at courts in which it is demarcated to identify and report inefficiencies for improvement						
Purpose	The monitoring of police efficiency linked to courts contributes toward the promotion of professional policing, including murders and Gender-based Violence (GBV) high profile matters in support of Area-Based Teams (ABTs)							
Source of data (Input)	-	Court Watching Briefs court visit programme, proof of programme submitted to court, pro-formas and database						
Source of data (output)	Report							
Method of calculation	Simple Count							
Calculation type	🗵 Cumulative Year-en	d	🗌 Year-to-da	te	🗆 Nor	-cumulative		
Reporting cycle	🗵 Quarterly	🗌 Bi-a	innually	□ Annually		Biennially		
Desired performance	☐ Higher than target		🗵 On target		Low	ver than target		
Indicator responsibility	Sub-Programme Mana	ger: Mon	nitoring and Eva	aluation (vacan	nt)			
Spatial Transformation	Spatial transformation Description of spatial	-						
Spatial Context	Number of locations:	-	Single Loca	ation	🗵 Mult	tiple Locations		
(Relevant where	Extent:							
products and services	⊠ Provincial	Dist	rict	🗆 Local Munic	cipality	🗆 Ward		
are delivered, specifically to the public)	Detail / Address / Co-	ordinate	s: N/A			1		
Disaggregation of	Target for women: N/	A						
beneficiaries (Human	Target for youth: N/A							
Rights groups, where	Target for people with	n disabilit	ies: N/A					
applicable)	Target for older perso	ns: N/A						
Recovery Plan Focus Areas	□ Jobs	🗵 Safe	ety	⊠ Well-being Dignity	&	🗌 No link		
Assumptions	Court Watching Briefs profile matters in supp will remain constant; t from courts and releva courts and SAPS; unre	oort of Al imeous s ant stake	BTs; ABTs; prio ubmission of ir holders; effecti	rity police stat formation by/r ve cooperatior	ions and receipt n and co	d/or focus areas of information bllaboration by		
Means of verification	Court Watching Briefs pro-formas, database			, proof of prog	ramme	submit to court,		
Data limitations	Data restricted to cha	rge sheet	t and inefficien	cies identified				
	Is this a Service Delive	ery Indica	tor?					
Type of indicator	□ No □ Ye	es, Direct	Service Delive	ry 🛛 🛛 Yes,	, Indired	t Service Delivery		
rype of mulcator	Is this a Demand Drive	en Indicat	or?					
	🗆 Yes, demand driven			🗵 No, not der	mand di	riven		
Stratogic link to the	VIP #: 1			Focus Area:	1			
Strategic link to the PSP	Output(s): Mon	tor and a	assess police ef	ficiency				
	Intervention(s): Cour	rt Watchi	ng Briefs					

	🗵 Yes	□ No	□ N/A		
COVID-19 linkage				Hotspot areas linked to the	
	Hotspot Theme	Slowing the Spread	Hotspot Area	Western Cape	
				Safety Plan and	
				Recovery Plan	
AOP Reference					

Indicator number	2.3.7							
Indicator title	Number of Annual Repo	orts con	npiled on polic	e oversight co	nducte	d		
	An annual report is com	piled or	n police oversig	ght conducted	in the P	Province during the		
Short definition	previous financial year t	hat will	be published					
Purpose	To inform stakeholders	To inform stakeholders of police oversight conducted						
Source of data (Input)	Reports and various po	olice ov	ersight tools a	and methodolo	gies o	n police oversight		
Source of data (input)	conducted in the Provin	onducted in the Province during the previous financial year						
Source of data	Report	Papart						
(output)								
Method of calculation	Simple Count							
Calculation type	Cumulative Year-end		🗌 Year-to-dat	te	🗵 Non	-cumulative		
Reporting cycle	Quarterly	🗌 Bi-a	nnually	🗵 Annually		Biennially		
Desired performance	\Box Higher than target		🗵 On target		Low	ver than target		
Indicator responsibility	Sub-Programme Manag	er: Mon	itoring and Eva	aluation (vacan	ıt)			
Spatial Transformation	Spatial transformation p	oriorities	s: N/A					
	Description of spatial im	npact: N	I/A					
Spatial Context	Number of locations:		🗌 Single Loca	ition	🗵 Mult	tiple Locations		
(Relevant where	Extent:							
products and services	🗵 Provincial	🗌 Dist	rict	🗆 Local Munic	cipality	🗆 Ward		
are delivered,								
specifically to the	Detail / Address / Co-oi	rdinates	5: N/A					
public)	Target for women: N/A							
Disaggregation of beneficiaries (Human	Target for youth: N/A							
Rights groups, where	Target for people with c	lisabiliti	ies' N/A					
applicable)	Target for older persons							
Recovery Plan Focus				U Well-being	&			
Areas	🗌 Jobs	🗵 Safe	ety	Dignity		🗆 No link		
	Timeous submission of i	nforma	tion by/receipt		n from S	SAPS and other		
	stakeholders; effective o	co-oper	ation and colla	boration by SA	APS; unr	restricted access		
Assumptions	to police units and/or in							
	aligned with the oversig							
	dealt with ito communic	ations	scope					
Means of verification	Reports on oversight fir	ndings i	dentified at po	lice stations an	d Repo	rt		
Data limitations	Data restricted to police	e oversi	ght conducted	during the pre	evious fi	nancial year		
	Is this a Service Delivery	/ Indica	tor?					
Tuno of indicator	□No □Yes,	Direct	Service Deliver	ry 🛛 🖾 Yes,	Indirec	t Service Delivery		
Type of indicator	Is this a Demand Driven	Indicat	or?					
	🗌 Yes, demand driven			🗵 No, not der	nand dr	riven		

	VIP #:	1			Focus Area:	1		
Strategic link to the	Output(s):	Outpu	t/proce	ess indicator l	linked to Mon	toring	of police stations	
PSP	Output(s).	visited						
	Intervention(s):	Monitoring of police stations						
COVID-19 linkage	□ Yes			🗵 No		□ N/A		
COVID-19 IIIKage	Hotspot Theme	e N/			Hotspot Area		N/A	
AOP Reference								

Sub-programme 2.4: Safety Promotion

Indicator number	2.4.1							
Indicator title	Number of social crime	preven	tion programm	nes implement	ed per y	year *		
	Programmes aimed at k concerns and crime, for			mmunities that	t are re	sponsive to safety		
	Prevention of violence against Vulnerable Groups including children, youth, women,							
Short definition	persons living with o		ies and elderly					
	Anti-substance abus							
	Public Participation			-	Dutreac	h/Awareness		
	Voluntarism (Patroll							
Purpose	To promote community							
Source of data (Input)	Planning documents, pr				able), a	ttendance register		
	(where applicable) or pr	root of	programme im	plemented				
Source of data (output)	Report							
Method of calculation	Simple Count	Simple Count						
Calculation type	🗵 Cumulative Year-end		🗌 Year-to-date		🗌 Non	-cumulative		
Reporting cycle	🗵 Quarterly	🗌 Bi-a	nnually	□ Annually		Biennially		
Desired performance	\Box Higher than target		🗵 On target		Low	ver than target		
Indicator responsibility	Sub-Programme Manag	Sub-Programme Manager: Safety Partnerships (Mr T Wingrove)						
Spatial Transformation	Spatial transformation p							
	Description of spatial im	npact: N	I/A					
Spatial Context	Number of locations:		🗆 Single Loca	tion	🗵 Mult	tiple Locations		
(Relevant where	Extent:							
products and services	🗵 Provincial	🗌 Dist	rict	🗆 Local Munic	cipality	🗌 Ward		
are delivered,								
specifically to the public)	Detail / Address / Co-or	rdinates	5: N/A					
Disaggregation of	Target for women: N/A							
beneficiaries (Human	Target for youth: N/A							
Rights groups, where	Target for people with c	disabiliti	ies: N/A					
applicable)	Target for older persons							
Recovery Plan Focus Areas	Jobs	🗵 Safe	ety	U Well-being	&	🗆 No link		
Assumptions	Citizens will actively par	ticinato		Dignity		<u> </u>		
	Planning documents, pr	-		where applic	able) a	ttendance		
Means of verification								
Data limitations	register (where applicable) or proof of programme implemented and Report Limited state and non-state participation							

	Is this a Service I	Delivery	/ Indica	tor?					
Type of indicator	🗆 No	☑ Yes, Direct Service Delivery □ Y				🗌 Yes,	s, Indirect Service Delivery		
Type of indicator	Is this a Demand Driven Indicator?								
	🗵 Yes, demand driven				🗆 No, not demand driven				
Strategic link to the PSP	VIP #:	2	2 Focus Area: 2			2	2		
	Output(s):				programmes implemented directed at groups and anti-substance abuse				
	Intervention(s):	Social	crime p	prevention prog	grammes	5			
COVID 10 linkage	🗆 Yes			🗵 No			□ N/A		
COVID-19 linkage	Hotspot Theme	spot Theme			Hotspo	Hotspot Area		N/A	
AOP Reference									

Sub-programme 2.5: Community Police Relations

Indicator number	2.5.1						
Indicator title	Number of Community	Safety	Forums (CSFs)	assessed on f	unction	ality per year *	
	To assess functionality	and ef	fectiveness of	district munic	cipality	CSFs (community	
Short definition	safety forums) in line v	vith CS	F policy and in	mplementation	ı guidel	ines. Functionality	
	may include establishme	ent and	support such a	as capacity bui	lding ar	nd maintenance.	
Purpose	Integrated service delive	ery to ir	mprove and en	hance commur	nity safe	ety	
Source of data (Input)	Blank CSF Tool, e-mail	reminde	ers/ meetings	to submit the (CSF To	ol, completed CSF	
Source of data (input)	Tools						
Source of data	Database						
(output)							
Method of calculation	Simple Count						
Calculation type	Cumulative Year-end		🗌 Year-to-dat	te	🗵 Non	-cumulative	
Reporting cycle	Quarterly	🗌 Bi-a	nnually	🗵 Annually		Biennially	
Desired performance	\Box Higher than target		🗵 On target		Low	ver than target	
Indicator responsibility	Sub-Programme Manager: Community Police Relations (Adv HM Marshall)						
Spatial Transformation	Spatial transformation p	oriorities	s: N/A				
	Description of spatial im	npact: N	I/A				
Spatial Context	Number of locations:		🗌 Single Loca	ition	🗵 Mult	tiple Locations	
(Relevant where	Extent:						
products and services	🗵 Provincial	🗌 Dist	rict	🗆 Local Munic	cipality	🗌 Ward	
are delivered,				· · ·			
specifically to the	Detail / Address / Co-or	rdinates	5: N/A				
public)							
Disaggregation of	Target for women: N/A						
beneficiaries (Human	Target for youth: N/A						
Rights groups, where	Target for people with c		ies: N/A				
applicable)	Target for older persons	5: N/A					
Recovery Plan Focus	🗌 Jobs	🗵 Safe	ety	⊠ Well-being	&	🗆 No link	
Areas				Dignity			
Assumptions	Co-operation from stake						
Means of verification	Blank CSF Tool, e-mail r	eminde	ers/ meetings to	o submit the C	SF 100	, completed CSF	
Data limitations	Tools and database	- 6					
Data limitations	Lack/poor participation of prescribed stakeholders						

	Is this a Service I	Delive	ry Indicator?					
Type of indicator	🗆 No	🛛 Ye	s, Direct Service Deliv	very	🗌 Yes,	, Indirect Service Delivery		
Type of indicator	Is this a Demand	Drive	n Indicator?					
	🗵 Yes, demand driven				\Box No, not demand driven			
Strategic link to the	VIP #:	1 Focus Are				1		
	Output(s):	Strengthening crime prevention partnerships with non-gover role players						
PSP	Intervention(s):		munities and commu ches, Community Poli	-	-	dies (Neighbourhood	
	🗌 Yes		🗵 No			🗆 N	I/A	
COVID-19 linkage	Hotspot Theme	1	N/A	Hotspot	Area		N/A	
AOP Reference								

Indicator number	2.5.2							
Indicator title	Number of Community	Police	Forums (CPFs)	assessed on f	unction	ality per year *		
Short definition	To assess the functiona	ality of (CPFs in line wit	h the SAPS Ac	t of 199	95 and interim CPF		
Short demilition	Regulations. Functiona	lity inclu	ides ensuring t	he establishme	ent and	support of CPFs		
Purpose	To improve community	police	relations and e	nsure transpare	ency an	d accountability		
Source of data (Input)	Blank simplified CPF M	Blank simplified CPF Monitoring Tool and completed simplified CPF Monitoring Tools						
Source of data	Database	Database						
(output)	Database	Jalahase						
Method of calculation	Simple Count							
Calculation type	Cumulative Year-end	l	🗌 Year-to-da	te	🗵 Non	-cumulative		
Reporting cycle	Quarterly	🗆 Bi-a	nnually	🗵 Annually		Biennially		
Desired performance	\Box Higher than target		🗵 On target		Low	ver than target		
Indicator responsibility	Sub-Programme Manag	ger: Con	nmunity Police	Relations (Adv	/ HM Ma	arshall)		
Spatial Transformation	Spatial transformation	prioritie	s: N/A					
	Description of spatial ir	npact: N	I/A					
Spatial Context	Number of locations:			ation	🗵 Mult	tiple Locations		
(Relevant where	Extent:	Extent:						
products and services	🗵 Provincial	🗌 Dist	rict	🗆 Local Munio	cipality	🗌 Ward		
are delivered,								
specifically to the	Detail / Address / Co-c	ordinates	s: N/A					
public)								
Disaggregation of beneficiaries (Human	Target for women: N/A Target for youth: N/A	L.						
Rights groups, where	Target for people with	dicabilit	ios: NI/A					
applicable)	Target for older person		ies. N/A					
Recovery Plan Focus	rarget for older person			🗵 Well-being	Q.			
Areas	🗆 Jobs	🗵 Safe	ety	Dignity	X	🗌 No link		
Assumptions	CPFs are willing to part	icipate		Diginty		1		
	Blank simplified CPF M		a Tool comple	ted simplified (CPF Mo	nitoring Tools and		
Means of verification	database		g rooi, compie					
Data limitations	Lack/poor participation	n of pres	scribed stakeho	olders				
	Is this a Service Deliver	-						
		-	Service Delive	ry 🗌 Yes	, Indirec	t Service Delivery		
Type of indicator	Is this a Demand Driver					5		
	X Yes. demand driven			🗆 No, not der	mand di	riven		

	VIP #:	1			Focus Area:	1		
Strategic link to the	Output(s):	Strengthening crime prevention partnerships with non-government						
PSP		role players						
	Interretion (a)	Communities and community statutory bodies (Neighbourhood						
	Intervention(s):	Watches, Community Policing Forums)						
COVID-19 linkage	□Yes	☐ Yes		🗵 No		□ N/A		
COVID-15 lilikage	Hotspot Theme		N/A		Hotspot Area		N/A	
AOP Reference								

Indicator number	2.5.3										
Indicator title	Number of Area	Based	Teams	supported with	n interventio	ns					
Short definition	The Department	aims to	suppor	rt safety partne	ers with area-	based tea	am interventions to				
Short definition	improve violence	e prevei	ntion ar	nd safety							
	To support safety partners (CPFs, NHWs and District Municipalities) towards										
Purpose	strengthening enabling safety partnerships, using the Area-Based Teams (ABT)										
	Interventions mo	del									
Source of data (Input)	Meeting invitatio	Meeting invitations, attendance registers and meeting reports									
Source of data	Database										
(output)	Database	Database									
Method of calculation	Simple Count										
Calculation type	🗆 Cumulative Ye	ar-end		🗌 Year-to-dat	e	🗵 Nor	n-cumulative				
Reporting cycle	🗵 Quarterly		🗌 Bi-a	nnually	□ Annually		Biennially				
Desired performance	🗌 Higher than ta	rget		🗵 On target		Lov	ver than target				
Indicator responsibility	Sub-Programme	Manag	er: Com	munity Police	Relations (A	dv HM Ma	arshall)				
Spatial Transformation	Spatial transform	nation p	oriorities	5: N/A							
Spatial transformation	Description of sp	atial im	npact: N	I/A							
Spatial Context	Number of locati	ons:		🗌 Single Loca	tion	🗵 Mul	tiple Locations				
(Relevant where	Extent:										
products and services	I Provincial District Local Municipality Ward										
are delivered,											
specifically to the	Detail / Address / Co-ordinates: N/A										
public)											
Disaggregation of	Target for wome										
beneficiaries (Human	Target for youth										
Rights groups, where	Target for people			es: N/A							
applicable)	Target for older	persons	5: N/A								
Recovery Plan Focus	🗌 Jobs		🗵 Safe	ty	🗵 Well-beir	g &	🗆 No link				
Areas					Dignity						
Assumptions	Safety stakehold										
Means of verification	Meeting invitatio					and data	base				
Data limitations	Lack/poor partic	ipation	of pres	cribed stakeho	olders						
	Is this a Service I										
Type of indicator	🗌 No	🛛 Yes,	Direct	Service Deliver	ry 🗌 Ye	es, Indire	ct Service Delivery				
	Is this a Demand	Driven	Indicat	or?							
	imes Yes, demand c	lriven			🗌 No, not d	emand d	riven				
	VIP #:	1			Focus Area	1					
Strategic link to the	Quite st(s)	Streng	thening	crime preven	tion partner	ships wit	h non-government				
PSP	Output(s):	role pl	ayers								
	Intervention(s):	Area-E	Based T	eams							
	🗆 Yes			🗵 No			A				
COVID-19 linkage	Hotspot Theme		N/A	-	Hotspot Are		N/A				
AOP Reference											

PROGRAMME 3: PROVINCIAL POLICING FUNCTIONS

Sub-programme 3.1: Safety Partnerships

Indicator number	3.1.1									
Indicator title	Number of reports compiled on the Law Enforcement Advancement Plan									
Short definition	Report compiled on the Law Enforcement activities in high crime areas within the Western Cape									
Purpose	To enhance safety in communities by force multiplying with police									
Source of data (Input)	Gazette / TPA w database	Gazette / TPA with the CoCT, confirmation letter from CoCT, Identity Documents and								
Source of data (output)	Report	Report								
Method of calculation	Simple Count									
Calculation type	🗵 Cumulative Ye	ar-end		🗌 Year-to-dat	te		🗌 Non	-cumulative		
Reporting cycle	🗵 Quarterly		🗆 Bi-a	nnually	Annu	ually		□ Biennially		
Desired performance	Higher than ta	rget		🗵 On target			Low	er than target		
Indicator responsibility	Sub-Programme		er: Safe	1	s (Mr T \	Wingro				
Spatial Transformation		Spatial transformation priorities: N/A Description of spatial impact: N/A								
Spatial Context	Number of locati	Number of locations:								
(Relevant where	Extent:									
products and services	Provincial District Local Municipality Ward									
are delivered, specifically to the public)	Detail / Address / Co-ordinates: N/A									
Disaggregation of	Target for women: N/A									
beneficiaries (Human	Target for youth									
Rights groups, where	Target for people	e with d	disabilit	ies: N/A						
applicable)	Target for older									
Recovery Plan Focus Areas	🗵 Jobs		🗵 Safe	ety	U Well Dignity	-	&	🗆 No link		
Assumptions	The City of Cape Officers	Town	will hav	e capacity to t	rain and	deplo	y the La	w Enforcement		
Means of verification	Gazette / TPA w database and Re		CoCT, d	confirmation le	tter fron	n CoCT	, Identii	ty Documents,		
Data limitations	None									
	Is this a Service [Deliver	y Indica	tor?						
	🗆 No	□ Yes	Direct	Service Deliver	ry	X Yes	Indirec	t Service Delivery		
Type of indicator	Is this a Demand				- 1					
	☐ Yes, demand c	driven			🗵 No, r	not der	nand dr	iven		
	VIP #:	1			Focus		1			
Strategic link to the	tegic link to the Output(s): Increased law enforcement capacity									
PSP	Intervention(s):		train, ai igators)	nd deploy addi	tional la	w enfo	rcemen	t officers (and		
	🗌 Yes			🗵 No			□ N/A			
COVID-19 linkage	Hotspot Theme		N/A		Hotspo	ot Area		N/A		
AOP Reference										

Indicator number	3.1.2										
Indicator title	Number of repo	Number of reports compiled on youth trained									
Chaut definition	Report compiled	l on the	youth	between the ag	ges of 14-35 ye	ears that	: have been trained				
Short definition	by various trainin	ng prov	viders								
Purpose	To contribute to	To contribute to the skills development of youth									
Source of data (Input)	Identity Docume	dentity Documents, attendance registers and database									
Source of data	Doport										
(output)	Report	Report									
Method of calculation	Simple Count	Simple Count									
Calculation type	🗵 Cumulative Ye	ar-end		🗌 Year-to-da	te	🗆 Nor	n-cumulative				
Reporting cycle	🗵 Quarterly		🗌 Bi-a	nnually	□ Annually		Biennially				
Desired performance	🗌 Higher than ta	rget		🗵 On target		Low	ver than target				
Indicator responsibility	Sub-Programme	Manag	er: Safe	ety Partnership	s (Mr T Wingr	ove)					
Spatial Transformation	Spatial transform	nation p	orioritie	s: N/A							
Spatial transformation	Description of sp	oatial in	npact: N	I/A							
Spatial Context	Number of locat	Number of locations: 🗌 Single Location 🗵 Multiple Locations									
(Relevant where	Extent:										
products and services	Provincial District Local Municipality Ward										
are delivered,											
specifically to the	Detail / Address / Co-ordinates: N/A										
public)											
Disaggregation of	-	Target for women: N/A									
beneficiaries (Human	Target for youth		-l:l-:l:+								
Rights groups, where	Target for peopl			ies: N/A							
applicable)	Target for older	person	S: N/A			. 0					
Recovery Plan Focus Areas	🗆 Jobs		Safe	ety	⊠ Well-being Dignity) &	🗆 No link				
	Youth apply for a	and cor	 mplata t	the training	Dignity						
Assumptions Means of verification	Identity Docume				tabase and Pe	port					
Data limitations	None	nis, att	enuanc	e registers, dai		port					
	Is this a Service I	Dolivon	Undica	tor2							
				Service Delive		Indiro	ct Service Delivery				
Type of indicator	Is this a Demand		-			s, munec					
			mulcat								
	Yes, demand o				🗵 No, not de		riven				
Strategic link to the	VIP #: 3 Focus Area: 3 Output(s): Youth in service opportunities created										
PSP	Output(s):										
	Intervention(s):	routh	in servi	ice programme	;						
COVID 10 linkage	X Yes			🗆 No		□ N/A	1				
COVID-19 linkage	Hotspot Theme		Slowir	ng the Spread	Hotspot Area	а	City of Cape				
							Town				
AOP Reference	I										

Indicator number	3.1.3									
Indicator title	Number of youth	n placeo	d in wo	rk opportunitie	es					
Short definition	To provide work	opport	tunities	by means of r	new employme	ent cont	racts or renewing/			
	extending existir	ng conti	racts fo	r youth						
Purpose		-			-	o the wo	rking environment			
	with the aim of a									
Source of data (Input)	MOU's/submissions, contracts, Identity Documents and timesheets									
Source of data (output)	Database									
Method of calculation	Simple Count	Simple Count								
Calculation type	🗵 Cumulative Ye	ar-end		🗌 Year-to-dat	te	🗆 Nor	-cumulative			
Reporting cycle	🗵 Quarterly		🗌 Bi-a	nnually	□ Annually		Biennially			
Desired performance	🗌 Higher than ta	rget		🗵 On target		Low	ver than target			
Indicator responsibility	Sub-Programme	Manag	er: Safe	ty Partnership	s (Mr T Wingro	ove)				
Spatial Transformation	Spatial transform Description of sp									
Spatial Context	Number of locat	Number of locations: Single Location Multiple Locations								
(Relevant where	Extent:									
products and services	In Provincial District Local Municipality Ward									
are delivered,										
specifically to the	Detail / Address / Co-ordinates: N/A									
public)										
Disaggregation of	Target for wome									
beneficiaries (Human	Target for youth		1 I. (I.L.	NI / A						
Rights groups, where applicable)	Target for peopl Target for older			ies: N/A						
		persons	5. IN/ A			. 0				
Recovery Plan Focus Areas	🗵 Jobs		🗌 Safe	ety	UWell-being	Č.	🗆 No link			
Assumptions	Placement institu	itions a	ro willir	na accent vout						
Means of verification	MoUs / submissi					ots and	database			
Data limitations	None	0113, 001	111 4013,							
	Is this a Service I	Delivery	/ Indica	tor?						
				Service Delive	rv 🗌 Yes	Indired	t Service Delivery			
Type of indicator	Is this a Demand									
	🗵 Yes, demand d				🗆 No, not de	mand di	riven			
	VIP #:	3			Focus Area:	3				
Strategic link to the	Output(s):	Youth	in servi	ce opportuniti						
PSP	Intervention(s):			ce programme						
	⊠ Yes			□ No						
COVID-19 linkage	Hotspot Theme		Slowin	ig the Spread	Hotspot Area		City of Cape			
			510 WII	ig the Spiedu		4	Town			
AOP Reference										

Indicator number	3.1.4									
Indicator title	Number of Area-Based Teams established									
Short definition	To establish Area	-Based	d Teams	(ABTs) as a	n integra	ited resp	onse to	o improve safety in		
Short definition	high risk areas									
Purpose	To improve the s	o improve the safety of citizens living in high crime areas								
Source of data (Input)	Planning docum	ents, p	orocurei	ment docun	nents (w	here ap	plicabl	e), proof of ABT		
	establishment	stablishment								
Source of data	Report	Report								
(output)										
Method of calculation	Simple Count	Simple Count								
Calculation type	🗵 Cumulative Ye	ar-end		□ Year-to-c	late		🗌 Nor	n-cumulative		
Reporting cycle	Quarterly		Bi-ann	ually X	Annu	ally		Biennially		
Desired performance	🗌 Higher than tar	rget		🗵 On target	:		Low	ver than target		
Indicator responsibility	Sub-Programme	Manag	er: Safe	ty Partnersh	ips (Mr T	Wingro	ve)			
Spatial Transformation	Spatial transform	ation p	priorities	5: N/A						
	Description of sp	atial in	npact: N	/A						
Spatial Context	Number of locati	Number of locations:								
(Relevant where	Extent:	Extent:								
products and services	Provincial District Xuncipality Ward									
are delivered,										
specifically to the	Detail / Address / Co-ordinates: N/A									
public)										
Disaggregation of	Target for wome									
beneficiaries (Human	Target for youth: Target for people		dicabiliti							
Rights groups, where applicable)	Target for older			es. N/ A						
Recovery Plan Focus	Target for older p	5613011	3. 14/ A			ll-being	0			
Areas	🗵 Jobs		🗵 Safe	ty	Dignit	-	X	🗌 No link		
Assumptions	All role players w	vill nart	icinato		Digini	Ly				
	Planning docume			ent documer	nts (whe	re annlic	ahle) r	proof of ABT		
Means of verification	establishment an	-				c upplic				
Data limitations	Limited access to									
	Is this a Service D			tor?						
				Service Deliv	/erv		Indired	ct Service Delivery		
Type of indicator	Is this a Demand					103,	manee			
	X Yes, demand d		marcat	01.		not den	hand di	riven		
	VIP #:	1				Area:	1			
Strategic link to the										
PSP	Output(s): role players							non-governmenta		
	Intervention(s):		Based To	eams						
		,		⊠ No						
COVID-19 linkage	Hotspot Theme		N/A	CI INU	Hoter	ot Area		N/A		
AOP Reference			N/A		ΠΟιδμ	JUL AIEd				
AUF Reference										

Indicator number	3.1.5									
Indicator title	Number of Safet	Number of Safety Ambassadors placed in work opportunities								
Short definition	The Safety Ambassador Programme (SAP) is a violence prevention programme									
Purpose	Contributing to community crime prevention endeavours									
Source of data (Input)	Identity documents and timesheet									
Source of data										
(output)	Database with data related to the SAP beneficiaries									
Method of calculation	Simple Count									
Calculation type	Cumulative Ye	Cumulative Year-end I Year-to-date I Non-cumulative								
Reporting cycle	Quarterly		🗌 Bi-a	nnually		🗵 Annu	ally	0	Biennially	
Desired performance	🗌 Higher than ta	rget		🗵 On targ	let			Low	ver than target	
Indicator responsibility	Sub-Programme	Manage	er: Safe	ty Partners	ships	(Mr T V	Vingro	ve)		
Spatial Transformation	Spatial transforn Description of sp	-								
Spatial Context	Number of locat	ions:		🗌 Single L	ocat	tion		🗵 Mult	tiple Locations	
(Relevant where	Extent:									
products and services	⊠ Provincial	Provincial District 🗌 Local Municipality 🗌 Ward								
are delivered,										
specifically to the	Detail / Address / Co-ordinates: N/A									
public)										
Disaggregation of	Target for women: N/A									
beneficiaries (Human	Target for youth									
Rights groups, where	Target for peopl			ies: N/A						
applicable)	Target for older	persons	5: N/A							
Recovery Plan Focus Areas	🗵 Jobs		🗵 Safe	ety		⊠ Well- Dignity	-	&	🗌 No link	
Assumptions	Applications rec	eived fro	om the	areas targe	eted	by the I	Depart	ment		
Means of verification	Identity docume beneficiaries	nts, time	esheets	and datab	base	with dat	a relat	ed to t	he SAP	
Data limitations	None									
	Is this a Service	Delivery	Indica	tor?						
—	🗆 No	🗵 Yes,	Direct	Service De	liver	у	🗌 Yes,	Indired	t Service Delivery	
Type of indicator	Is this a Demand	Driven	Indicat	or?						
	🗵 Yes, demand o	driven				🗌 No, n	ot den	nand dr	riven	
	VIP #:	1				Focus A	Area:	2		
Strategic link to the PSP	Output(s):	Streng role pla	-	g crime prev	vent	ion part	nership	os with	non-governmental	
	Intervention(s):	Safety	Ambas	sadors						
	🗆 Yes			🗵 No				🗆 N/A	\	
COVID-19 linkage	Hotspot Theme		N/A	·		Hotspo	t Area		N/A	
AOP Reference										

Sub-programme 3.2: Western Cape Police Ombudsman

Indicator number	3.2.1									
Indicator title	Number of repo thereof	Number of reports on SAPS service delivery complaints received and the status thereof								
Short definition	The Western Cape Police Ombudsman (WCPO) (2013) is required to receive and may investigate service delivery complaints relating to alleged police inefficiency and / or breakdown in relations between the police and any community and report on the status thereof (Includes Metro Police)									
Purpose		As per the Section 15 of the WCCSA (2013), the WCPO (2013) must report on the complaints received and to track progress in line with the WCPO mandate								
Source of data (Input)	Completed comp	ompleted complaint form								
Source of data (output)	Quarterly comple	Quarterly complaints database								
Method of calculation	Simple Count									
Calculation type	🗵 Cumulative Ye	ar-end		🗌 Year-to-dat	e	🗆 Non	-cumulative			
Reporting cycle	🗵 Quarterly		🗌 Bi-a	nnually	□ Annually		Biennially			
Desired performance	🗌 Higher than ta	rget		🗵 On target		Low	er than target			
Indicator responsibility	Sub-Programme	Manag	er: Offic	ce of the Ombu	ıdsman					
Spatial Transformation		Spatial transformation priorities: N/A Description of spatial impact: N/A								
Spatial Context	Number of locati	Number of locations:								
(Relevant where	Extent:									
products and services	☑ Provincial									
are delivered, specifically to the public)	Detail / Address / Co-ordinates: N/A									
Disaggregation of	Target for wome	Target for women: N/A								
beneficiaries (Human	Target for youth	: N/A								
Rights groups, where	Target for people	e with c	disabilit	ies: N/A						
applicable)	Target for older	persons	s: N/A							
Recovery Plan Focus Areas	□Jobs		🗵 Safe	ety	Well-being Dignity	&	🗆 No link			
Assumptions	Complaints subm recorded and inv			within the man	date of the On	nbudsm	an will be			
Means of verification	Completed comp	olaint fo	orm and	l quarterly com	plaints databa	se				
Data limitations	None									
	Is this a Service [Delivery	/ Indica	tor?						
Type of indicator	🗆 No	🗌 Yes,	Direct	Service Deliver	y Xes	, Indirec	t Service Delivery			
	Is this a Demand	Driven	Indicat	or?						
	\Box Yes, demand c	lriven			🗵 No, not der	nand dr	iven			
	VIP #:	1			Focus Area:	1				
Strategic link to the	Output(s):			dence-based, p ht initiatives	professional po	licing th	nrough community			
PSP	Intervention(s):	ameno policin	lment b		powers to inve	estigate				
COVID-19 linkage	🗌 Yes			🗵 No		□ N/A				
	Hotspot Theme		N/A		Hotspot Area		N/A			
AOP Reference										

Indicator number	3.2.2										
Indicator title	Number of Annual Reports on activities of the Ombudsman										
	At the end of t	he finai	ncial ye	ear the Wester	n Cape Police	Ombu	dsman (WCPO) is				
Short definition	required to com	pile an	Annual	Performance F	Report (APR) ir	n terms	of Section 13(1) of				
	the WCCSA (20 ⁻	3)									
	The purpose of t	he repo	ort is to	provide the fo	llowing informa	ation:					
Purpose	statistics of	compla	ints rec	eived, and the	status thereof						
	 any other inf 										
Source of data (Input)	Quarterly compl	Quarterly complaints database/ outreach reports									
Source of data	Annual Report										
(output)											
Method of calculation	Simple Count										
Calculation type	Cumulative Ye	ar-end		🗆 Year-to-dat	te	🗵 Non	-cumulative				
Reporting cycle	Quarterly		🗌 Bi-a	nnually	🗵 Annually		□ Biennially				
Desired performance	🗌 Higher than ta	rget		🗵 On target		Low	er than target				
Indicator responsibility	Sub-Programme	Manag	er: Offi	ce of the Ombu	udsman						
Spatial Transformation	Spatial transforn	nation p	orioritie	s: N/A							
	Description of spatial impact: N/A										
Spatial Context	Number of locations:										
(Relevant where	Extent:										
products and services	Image: Provincial Image: District Image: Local Municipality Image: Ward										
are delivered,											
specifically to the	Detail / Address	Detail / Address / Co-ordinates: N/A									
public)	Townsh for your rest	NI/A				1					
Disaggregation of beneficiaries (Human	Target for wome Target for youth										
Rights groups, where	Target for peopl		dicabilit	ies NI/A							
applicable)	Target for older										
Recovery Plan Focus	ranger for order		5. 14/71		U Well-being	8.					
Areas	🗌 Jobs		🗵 Safe	ety	Dignity	a	🗌 No link				
Assumptions	A report on the	Ombud	sman's	activities will b		allv					
Means of verification	Quarterly compl					-	t				
Data limitations	None					•					
	Is this a Service	Delivery	/ Indica	tor?							
	□ No			Service Delive	rv 🛛 🖾 Yes.	Indired	t Service Delivery				
Type of indicator	Is this a Demand				<u> </u>						
	□ Yes, demand o				🗵 No, not der	nand di	riven				
	VIP #:	1			Focus Area:	1					
Strategic link to the			vina evi	dence-based.		licina tl	nrough community				
PSP	e Output(s): Improving evidence-based, professional policing throug safety oversight initiatives										
	Intervention(s):			e Police Ombu	dsman						
	□ Yes			🗵 No		□ N/A					
COVID-19 linkage	Hotspot Theme		N/A		Hotspot Area		N/A				
AOP Reference			<u>.</u>								

PROGRAMME 4: SECURITY RISK MANAGEMENT

Sub-programme 4.1: Programme Support

Indicator number	4.1.1								
Indicator title	Number of transversal security manager forum meetings facilitated								
Short definition	To convene, support and maintain a forum to facilitate transversal security risk management issues affecting WCG departments and supporting departmental security managers and committees. The WCG Safety and Security Managers Forum was established to provide policies and procedures to promote effective safety and security in the WCG. Safety and security matters are discussed at these meetings								
Purpose	departments and Departments an	Standardisation of safety and security risk management issues affecting WCG departments and ensuring synergy and alignment of the Forum's agenda to that of Departments and ensuring the identification of security related risk impacting on departmental performance							
Source of data (Input)	Terms of Referer	nce of t	he Foru	ım, calendar ap	pointm	ent and	l Forum	Agenda	
Source of data (output)	Minutes of Forur	n meeti	ngs						
Method of calculation	Simple Count								
Calculation type	🗵 Cumulative Ye	ar-end		🗌 Year-to-dat	e		🗆 Non	-cumulative	
Reporting cycle	🗵 Quarterly		🗌 Bi-a	nnually	🗌 Ann	ually		Biennially	
Desired performance	🗌 Higher than ta	rget		🗵 On target			Low	er than target	
Indicator responsibility	Programme Man	ager: S	ecurity	Risk Manageme	ent (Mr	SR Geo	orge)		
Spatial Transformation	Spatial transformation priorities: N/A Description of spatial impact: N/A								
Spatial Context	Number of locations:								
(Relevant where	Extent:								
products and services	🗵 Provincial 🗌 District 🗌 Local Mur				al Munic	cipality	🗌 Ward		
are delivered, specifically to the public)	Detail / Address	Detail / Address / Co-ordinates: N/A							
Disaggregation of beneficiaries (Human Rights groups, where applicable)	Target for wome Target for youth Target for peopl Target for older	: N/A e with c		ies: N/A					
Recovery Plan Focus Areas	□ Jobs		🗵 Safe	ety	U Wel	l-being v	&	🗆 No link	
Assumptions	The Department meetings	will cha	air and f	facilitate the Tr			ırity Maı	nagers Forum	
Means of verification	Terms of Referen		he Foru	ım, calendar ap	pointm	ent, Fo	rum Ag	enda and minutes	
Data limitations	Ratification of m	inutes o	of previ	ous quarter					
	Is this a Service I	Delivery	/ Indica	tor?					
	🗆 No	🗵 Yes,	Direct	Service Deliver	·у	🗌 Yes,	Indirec	t Service Delivery	
Type of indicator	Is this a Demand	Driven	Indicat	or?					
	🗵 Yes, demand d	driven			🗌 No,	not den	nand dr	iven	
	VIP #:	N/A			Focus	Area:	N/A		
Strategic link to the PSP	Output(s):	N/A							
	Intervention(s):	N/A							
COVID-19 linkage	🗆 Yes			🗵 No			🗆 N/A		
	Hotspot Theme		N/A		Hotspo	ot Area		N/A	
AOP Reference									

Indicator number	4.1.2								
Indicator title	Number of NHW	structu	ures ap	proved for acc	reditation				
Chart definition	To receive and p	rocess	applica	tions (includir	ng those for rer	newal) fo	or accreditation as		
Short definition	NHW structures	in term	s of Sec	ction 6 of the V	WCCSA (2013)				
Durnoso	To allow for N⊦	lW stru	uctures	to develop i	nto capable sa	afety pa	rtners to support		
Purpose	community safet	y outco	omes						
Source of data (Input)	Accreditation ap	oplicatio	on form	n, minutes of	panel accredit	ation a	nd submission for		
	approval								
Source of data	Database								
(output)	Database					_			
Method of calculation	Simple Count								
Calculation type	🗵 Cumulative Ye	Cumulative Year-end Year-to-date Non-cumulative							
Reporting cycle	🗵 Quarterly		🗌 Bi-a	nnually	□ Annually		Biennially		
Desired performance	🗌 Higher than ta	rget		🗵 On target		Low	er than target		
Indicator responsibility	Programme Man	ager: Se	ecurity	Risk Managem	ent (Mr SR Geo	orge)			
Spatial Transformation	Spatial transform	nation p	priorities	s: N/A					
	Description of sp	atial im	npact: N	I/A					
Spatial Context	Number of locati	ons:		Single Loca	ation	🗵 Mult	iple Locations		
(Relevant where	Extent:	tent:							
products and services	🗵 Provincial	Provincial District Local Municipality Ward							
are delivered,					·				
specifically to the	Detail / Address	/ Co-oi	rdinates	s: N/A					
public)									
Disaggregation of	Target for wome								
beneficiaries (Human	Target for youth								
Rights groups, where	Target for people			ies: N/A					
applicable)	Target for older	persons	5: N/A			0			
Recovery Plan Focus	🗆 Jobs		🗵 Safe	ety	Well-being	&	🗆 No link		
Areas					Dignity				
Assumptions	All required docu						· · · · · · · · · · · · · · · · · · ·		
Means of verification	Accreditation ap		on form,	, minutes of pa	inel accreditatio	on, subr	nission for		
Data limitations	approval and dat	labase							
Data limitations	None		Indiaa	tor2					
	Is this a Service [
Type of indicator	□ No			Service Delive	ry 🗆 Yes	, Indirec	t Service Delivery		
	Is this a Demand		Indicat	or?					
	🗵 Yes, demand c				🗌 No, not der	1	iven		
Strategic link to the	VIP #:	1			Focus Area:	3			
PSP	Output(s):			of NHW struc	tures				
	Intervention(s):	NHW a	accredit						
COVID-19 linkage	🗆 Yes			🗵 No		□N/A			
	Hotspot Theme		N/A		Hotspot Area	1	N/A		
AOP Reference									

Indicator number	4.1.3								
Indicator title	Number of accre	lumber of accredited NHW structures trained							
Short definition	To provide trainii	o provide training to accredited NHW structures as per section 6 of the WCCSA (2013)							
Purpose	To strengthen ar	o strengthen and capacitate accredited NHW structures on safety matters, skills and							
Fulbose	administrative pr	rocesse	s to ens	sure the function	onality of accre	dited N	HW structures		
Source of data (Input)	Quarterly training	g plan,	applica	tion for training	g and attendar	ice regis	sters		
Source of data	Database of NHV	abase of NHW structures trained							
(output)									
Method of calculation	Simple Count	mple Count							
Calculation type	🗵 Cumulative Ye	Cumulative Year-end							
Reporting cycle	🗵 Quarterly		🗌 Bi-a	nnually	□ Annually		Biennially		
Desired performance	🗌 Higher than ta	ligher than target ⊠ On target □ Lower than target							
Indicator responsibility	Programme Man	ogramme Manager: Security Risk Management (Mr SR George)							
Spatial Transformation	Spatial transform	atial transformation priorities: N/A							
	Description of sp	scription of spatial impact: N/A							
Spatial Context	Number of locati	mber of locations: Single Location 🗵 Multiple Locations							
(Relevant where	Extent:								
products and services	🗵 Provincial	Provincial District Local Municipality Ward							
are delivered,									
specifically to the	Detail / Address	etail / Address / Co-ordinates: N/A							
public)									
Disaggregation of	Target for wome								
beneficiaries (Human Rights groups, where	Target for youth Target for people		dicabilit	ios: N/A					
applicable)	Target for older			ies. N/A					
Recovery Plan Focus		person	3. 14/ A		🗌 Well-being	Q.			
Areas	🗌 Jobs		🗵 Safe	ety	Dignity	X	🗌 No link		
Assumptions	Requests for trai	ning ar	l e receiv	ed from accre		ictures			
							s and database of		
Means of verification	NHW structures				,	egieteit			
Data limitations	None								
	Is this a Service [Delivery	/ Indica	tor?					
	🗌 No	X Yes.	Direct	Service Deliver	ry 🗌 Yes	Indirec	t Service Delivery		
Type of indicator	Is this a Demand								
	🗵 Yes, demand d				🗆 No, not der	mand dr	riven		
	VIP #:	1			Focus Area:	3			
Strategic link to the	Output(s):								
PSP	Intervention(s):		capacita						
	☐ Yes			⊠ No		□ N/A			
COVID-19 linkage	Hotspot Theme		N/A	<u> </u>	Hotspot Area		N/A		
AOP Reference							· · ·		

Indicator number	4.1.4										
Indicator title	Publication of ar	n annua	l list of	accredited N	HW strue	ctures					
	Section 6 of the	WCCS	5A of 20	013, requires t	the Depa	rtment	to ann	ually publish a list			
Short definition	of all accredited	all accredited NHW structures in the Provincial Government Gazette by the end									
	September of a g	given y	ear								
	In terms of secti	on 6(7) of the	WCCSA (20	13), the F	Provinci	al Minis	ter, must annually			
Purpose	publish a list o	f NHW	' struct	ures in the l	Provincia	l Gaze	tte in	order to enhance			
	transparency and	d public	cise acci	redited NHW s	structure	s, as reo	cognise	d safety structures			
Source of data (Input)	Signed request	gned request for publication by the Provincial Minister, list of accredited NHW ructures and signed Provincial Notice by the Provincial Minister									
· · ·	structures and si	gned P	rovincia	al Notice by th	ne Provin	cial Mir	ister				
Source of data (output)	Government Gaz	Government Gazette									
Method of calculation	Simple Count										
Calculation type	🗌 Cumulative Ye	ar-end		🗌 Year-to-da	ate		🗵 Non	-cumulative			
Reporting cycle	Quarterly		🗌 Bi-a	nnually	🗵 Ann	uallv		Biennially			
Desired performance	☐ Higher than ta	raet	1	⊠ On target			Low	er than target			
Indicator responsibility		ramme Manager: Security Risk Management (Mr SR George)									
	Spatial transform	-		_							
Spatial Transformation	Description of sp	oatial in	npact: N	1/A							
Spatial Context	Number of locat	ons:		Single Loc	ation		🗵 Mult	iple Locations			
(Relevant where	Extent:										
products and services	🗵 Provincial		🗆 Dist	rict		al Munic	cipality	🗌 Ward			
are delivered,											
specifically to the	Detail / Address	/ Co-o	rdinates	s: N/A							
public)											
Disaggregation of	Target for wome										
beneficiaries (Human	Target for youth		-l: l- :l:+								
Rights groups, where applicable)	Target for peopl Target for older			ies: IN/ A							
Recovery Plan Focus		person	5. N/ A			l-being	0				
Areas	🗆 Jobs		🗵 Safe	ety	Dignit	-	X	🗆 No link			
711005	The list of all acc	redited	I NHW «	structures will			the Pro	vincial Gazette			
Assumptions	by the stipulated										
	Signed request f		ication	by the Provin	cial Minis	ter, list	of accr	edited NHW			
Means of verification	structures, signe										
	Gazette										
Data limitations	None										
	Is this a Service I	Delivery	y Indica	tor?							
Turne of indicator	🗆 No	🗌 Yes,	, Direct	Service Delive	ery	🗵 Yes,	Indirec	t Service Delivery			
Type of indicator	Is this a Demand	Driven	Indicat	or?							
	\Box Yes, demand c	driven			🗵 No,	not der	nand dr	iven			
Chunho ni o link to the	VIP #:	1		·	Focus	Area:	3				
Strategic link to the PSP	Output(s):	Accre	ditation	of NHW strue	ctures						
	Intervention(s):	NHW	accredit	tation							
	🗆 Yes			🗵 No			□n/a				
COVID-19 linkage	Hotspot Theme		N/A		Hotsp	ot Area	0	N/A			
AOP Reference					•						

Indicator number	4.1.5								
Indicator title	Number of repo (2013)	rts cor	npiled o	on NHW com	npliance	as per	section	6 of the WCCSA	
	The Department	is requ	ired to e	execute a moi	nitoring	function	ı by revi	ewing whether the	
Short definition	accredited NHW	struct	ures are	e functional ir	n terms o	of the p	rovision	s of section 6 (10)	
Short definition					develope	d to ass	sist in th	e determination of	
	accredited NHW								
Purpose	To maintain the f		-						
Source of data (Input)	Monitoring schee	dule, co	mpliand	ce checklist a	nd comp	pleted m	nonitorir	ng tool	
Source of data (output)	Report: NHW Co	Report: NHW Compliance							
Method of calculation	Simple Count	imple Count							
Calculation type	🗵 Cumulative Ye	ar-end		🗌 Year-to-d	ate		🗆 Non	-cumulative	
Reporting cycle	🗵 Quarterly		🗌 Bi-a	nnually	🗆 Anr	nually		Biennially	
Desired performance	🗌 Higher than ta	rget		🗵 On target			Low	ver than target	
Indicator responsibility	Programme Man	ager: S	ecurity	Risk Manager	ment (Mi	SR Geo	orge)		
Spatial Transformation		patial transformation priorities: N/A Description of spatial impact: N/A							
Spatial Context		umber of locations:							
(Relevant where	Extent:			0				·	
products and services	🗵 Provincial		Dist	rict		al Munic	cipality	🗌 Ward	
are delivered,									
specifically to the	Detail / Address	/ Co-o	rdinates	5: N/A					
public)									
Disaggregation of	Target for wome								
beneficiaries (Human	Target for youth								
Rights groups, where	Target for people			ies: N/A					
applicable)	Target for older	person	s: N/A						
Recovery Plan Focus Areas	□Jobs		🗵 Safe	ety	∐ We Dignit	ll-being :y	&	🗆 No link	
Assumptions	Accredited NHW	' struct	ures wil	l be monitore	ed for co	mplianc	e		
Means of verification	Monitoring scheo NHW compliance		mpliand	ce checklist, c	complete	ed monit	toring to	ool and Report:	
Data limitations	None								
	Is this a Service [Deliver	/ Indica	tor?					
—	🗌 No	□ Yes	Direct	Service Deliv	ery	🛛 Yes	, Indirec	t Service Delivery	
Type of indicator	Is this a Demand	Driven	Indicat	or?					
	🗌 Yes, demand c	Iriven			🗵 No,	not der	mand dr	riven	
.	VIP #: 1 Focus Area: 3								
Strategic link to the	Output(s):	Accre	ditation	of NHW stru	ctures				
PSP	Intervention(s):	NHW	accredit	tation					
	□ Yes								
COVID-19 linkage	Hotspot Theme		N/A		Hotsp	ot Area		N/A	
AOP Reference									

Sub-programme 4.2: Provincial Security Provisioning

Indicator number	4.2.1								
Indicator title	Number of repor facilities	rts comp	oiled or	n the deployme	ent of th	e Secu	rity Sup	port team at WCG	
Short definition	The security sup control. These de							access and egress	
Purpose								ompromise service	
Source of data (Input)		equest for deployment and Operational Plan(s)							
Source of data									
(output)	Feedback Repor	eedback Report: Deployments of the Security Support Team							
Method of calculation	Simple Count	imple Count							
Calculation type	🗵 Cumulative Ye	ear-end		🗌 Year-to-da	te		🗆 Non	-cumulative	
Reporting cycle	🗵 Quarterly		🗌 Bi-a	nnually	🗆 Ann	ually	0	Biennially	
Desired performance	🗌 Higher than ta	arget 🛛 On target 🗌 Lower than targe						er than target	
Indicator responsibility	Sub-Programme	b-Programme Manager: Provincial Security Provisioning							
Spatial Transformation		patial transformation priorities: N/A Description of spatial impact: N/A							
Spatial Context	Number of locat	ions:		Single Loca	ation		🗵 Mult	iple Locations	
(Relevant where	Extent:	xtent:							
products and services	🗵 Provincial	ovincial 🗌 District 🔹 Local Municipality 🗌 Ward						🗌 Ward	
are delivered, specifically to the public)	Detail / Address	Detail / Address / Co-ordinates: N/A							
Disaggregation of	Target for wome	en: N/A							
beneficiaries (Human	Target for youth								
Rights groups, where	Target for peopl		isabilit	ies: N/A					
applicable)	Target for older	persons	: N/A						
Recovery Plan Focus Areas	🗆 Jobs		🗵 Safe	ety	Dignit	l-being y	&	🗆 No link	
Assumptions	Requests are rec	eived fo	or deplo	oyment of the	Security	/ Suppo	ort Tean	n at WCG facilities	
Means of verification	Request for dep the Security Sup	-	-	ational Plan(s)	and Fee	edback	Report:	Deployments of	
Data limitations	None								
	Is this a Service	Delivery	Indica	tor?					
	🗆 No	🗌 Yes,	Direct	Service Delive	ry	🛛 Yes,	Indirec	t Service Delivery	
Type of indicator	Is this a Demand	Driven	Indicat	or?					
	🗌 Yes, demand o	driven			🗵 No,	not der	nand dr	iven	
	VIP #:	1			Focus	Area:	3		
Strategic link to the PSP	Output(s):	Deploy facilitie		of the Security	Suppor	t Team	s at WC	G prioritised	
	Intervention(s):	Securit	y Supp	ort Teams					
COVID-19 linkage	🗆 Yes			🗵 No			🗆 N/A		
COVID-19 linkage	Hotspot Theme		N/A		Hotspo	ot Area		N/A	
AOP Reference									

Indicator number	4.2.2								
Indicator title		umber of reports compiled on the integration of physical security and technology : WCG facilities							
	•			2			etermining how the		
Short definition							rating environment		
			-	-	-	-	either supplement		
	or replace physic			1		ervice			
Purpose	To enhance secu	-	ilience ı	using technolo	ду				
Source of data (Input)	Exploratory docu	uments							
Source of data (output)	Report: Integratio	on of P	hysical	Security and T	echnology				
Method of calculation	Simple Count								
Calculation type	🗵 Cumulative Ye	ar-end		🗌 Year-to-da	te	🗆 Non	-cumulative		
Reporting cycle	🗵 Quarterly		🗌 Bi-a	nnually	□ Annually		Biennially		
Desired performance	🗌 Higher than ta	rget		🗵 On target		Low	er than target		
Indicator responsibility	Sub-Programme	Manag	er: Prov	vincial Security	Provisioning				
Spatial Transformation	Spatial transform	-							
	Description of sp	escription of spatial impact: N/A							
Spatial Context	Number of locati	umber of locations: \Box Single Location \boxtimes Multiple Locations							
(Relevant where	Extent:	xtent:							
products and services	🗵 Provincial	Provincial District Local Municipality Ward							
are delivered,									
specifically to the public)	Detail / Address	/ Co-oi	rdinates	5: N/A					
Disaggregation of	Target for wome	n: N/A							
beneficiaries (Human	Target for youth:	N/A							
Rights groups, where	Target for people	e with d	disabiliti	ies: N/A					
applicable)	Target for older	persons	s: N/A						
Recovery Plan Focus				_	U Well-being	&			
Areas	🗆 Jobs		🗆 Safe	ety	Dignity		🗵 No link		
Assumptions	The use of techn	ology v	vill cont	ribute toward	s security resili	ence			
Means of verification	Exploratory docu	uments	and Re	port: Integrati	on of Physical S	Security	and Technology		
Data limitations	None								
	Is this a Service [Delivery	/ Indica	tor?					
Turne of indicator	🗆 No	🗌 Yes,	Direct	Service Delive	ry 🛛 🛛 Yes	, Indirec	t Service Delivery		
Type of indicator	Is this a Demand	Driven	Indicat	or?					
	🗌 Yes, demand d	lriven			🗵 No, not der	mand dr	iven		
	VIP #:	1			Focus Area:	3			
Strategic link to the	Output(s):	Interna	al and A	vrea based sec	urity risk mana	gement			
PSP	Intervention(s):	Securi	ty risk r	nanagement					
COVID-19 linkage	🗆 Yes			🗵 No		□ N/A			
	Hotspot Theme		N/A		Hotspot Area		N/A		
AOP Reference									

Sub-programme 4.3: Security Advisory Services

Indicator number	4.3.1									
Indicator title	Number of engage	gemen	ts with '	WCG Departm	nents in	respect	of safe	ty and security		
Short definition	Meetings betwee action mitigation		-		-	tmental	securi	ty functionaries to		
Purpose	To facilitate and a interventions to i			-	-	ementa	tion of s	safety and security		
Source of data (Input)	Transversal Secu									
Source of data	Presentation and	esentation and/or Report on status of WCG Departments in respect of the objectives								
(output)		the Transversal Security Policy Framework								
Method of calculation	Simple Count									
Calculation type	🗵 Cumulative Ye	ar-end		🗌 Year-to-da	ite		🗌 Non	-cumulative		
Reporting cycle	🗵 Quarterly		🗌 Bi-a	nnually	Ann	ually		Biennially		
Desired performance	🗌 Higher than ta	rget		🗵 On target			Low	er than target		
Indicator responsibility	Sub-Programme		ier: Seci		Services	s (Mr DF				
Spatial Transformation	Spatial transform	patial transformation priorities: N/A escription of spatial impact: N/A								
Spatial Context	Number of locati	ons:		Single Loc	ation		🗵 Mult	iple Locations		
(Relevant where	Extent:									
products and services										
are delivered,										
specifically to the public)	Detail / Address	Detail / Address / Co-ordinates: N/A								
Disaggregation of	Target for wome	n: N/A								
beneficiaries (Human	Target for youth:	N/A								
Rights groups, where	Target for people	e with o	disabilit	ies: N/A						
applicable)	Target for older	person	s: N/A							
Recovery Plan Focus Areas	🗆 Jobs		Safe	ety	Dignity	l-being y	&	🗵 No link		
Assumptions	Meetings betwee	en WCC	6 depart	tments and the	e Depart	ment w	vill take	place.		
Means of verification	Transversal Secu Report on status Security Policy F	of WC	G Depa					on and/or of the Transversal		
Data limitations	None									
	Is this a Service [Deliver	y Indica	tor?						
Type of indicator	🗌 No	🛛 Yes	, Direct	Service Delive	ery	🗌 Yes,	Indirec	t Service Delivery		
Type of malcator	Is this a Demand	Driven	Indicat	or?						
	🗵 Yes, demand c	lriven			🗌 No,	not den	nand dr	iven		
Strategic link to the	VIP #:	1			Focus	Area:	3			
PSP	Output(s):	Intern	al and a	rea based sec	urity risk	(manag	gement			
r Jr'	Intervention(s):	Engag	ement	with WCG Dep	partmen	ts				
COVID-19 linkage	🗆 Yes			🗵 No			□ N/A			
COVID-19 linkage	Hotspot Theme		N/A		Hotspo	ot Area		N/A		
AOP Reference										

Indicator number	4.3.2									
Indicator title	Number of Safet	y and S	Security	Risk Asses	ssmen	nts condu	cteo	d at WC	G facilities	
Short definition	Safety and Secur risks to the depa	-			RA's)	are cond	ucte	ed to ide	entify and quantify	
Purpose	-	cohesiv							rt departments to y solutions for the	
Source of data (Input)		A and	list or						cilities or request and Security Risk	
Source of data (output)	Security Risk As	Security Risk Assessment Report								
Method of calculation	Simple Count	imple Count								
Calculation type	🗵 Cumulative Ye	Cumulative Year-end								
Reporting cycle	🗵 Quarterly		🗌 Bi-a	nnually	E	Annuall	У		Biennially	
Desired performance	🗌 Higher than ta	rget		🗵 On targe	et			Low	er than target	
Indicator responsibility	Sub-Programme	Manag	ier: Secu	urity Adviso	ory Se	ervices (M	1r DI	R Coetz	ee)	
Spatial Transformation		patial transformation priorities: N/A Description of spatial impact: N/A								
Spatial Context	Number of locat	umber of locations: \Box Single Location \boxtimes Multiple Locations								
(Relevant where	Extent:									
products and services	🗵 Provincial		Dist	rict	Γ	Local M	lunio	cipality	🗌 Ward	
are delivered,										
specifically to the	Detail / Address	/ Co-o	rdinates	5: N/A						
public)	Target for wome	$\sim N/A$								
Disaggregation of beneficiaries (Human	Target for youth									
Rights groups, where	Target for peopl		disabilit	ies [.] N/A						
applicable)	Target for older									
Recovery Plan Focus Areas	□ Jobs		Safe	ety] Well-be Dignity	eing	&	🗵 No link	
Assumptions	The Department for their respecti			quests to co	onduc	ct SSRA f	rom	other \	WCG Departments	
Means of verification	Prioritized list in to conduct SSRA Assessments we	; list or	r databa	ase of facilit	ties w	here Safe	ety a	and Secu	urity Risk	
Data limitations	None									
	Is this a Service I	Deliver	y Indica	tor?						
Type of indicator	🗆 No	🛛 Yes	, Direct	Service Del	livery		Yes,	, Indirec	t Service Delivery	
Type of maleutor	Is this a Demand	Driven	Indicat	or?						
	Yes, demand driven No, not demand driven								iven	
Strategic link to the	VIP #:	1				Focus Are	ea:	3		
PSP	Output(s):			curity risks						
	Intervention(s):	Safety	and Se	curity Risk	Asses	ssments ((SSF	<u> </u>		
COVID-19 linkage	Yes			🗵 No				□ N/A		
	Hotspot Theme		N/A			Hotspot A	Area		N/A	
AOP Reference										

Indicator number	4.3.3								
Indicator title	Number of trans	Number of transversal OHS Committee meetings facilitated							
Short definition	To convene, sup	o convene, support and maintain a forum to facilitate transversal OHS issues affecting							
	WCG departmen	its and	support	ting departmer	ntal OHS repre	sentativ	es		
Purpose	Standardisation	of safet	y issues	s affecting WC	G departments	5			
Source of data (Input)	Terms of Referer	nce, cal	endar a	ppointment an	d OHS Agenda	a			
Source of data	Minutes of OHS ⁻	Transve	ersal Co	mmittee meeti	na				
(output)									
Method of calculation	Simple Count	mple Count							
Calculation type	🗵 Cumulative Ye	Cumulative Year-end							
Reporting cycle	🗵 Quarterly		🗌 Bi-a	nnually	□ Annually		Biennially		
Desired performance	🗌 Higher than ta	rget		🗵 On target		Low	ver than target		
Indicator responsibility	Sub-Programme	Manag	er: Secu	urity Advisory	Services (Mr D	R Coetz	ee)		
Spatial Transformation		patial transformation priorities: N/A escription of spatial impact: N/A							
Spatial Context	Number of locati			Single Loca	ation	🗵 Mult	iple Locations		
(Relevant where	Extent:								
products and services	⊠ Provincial	Provincial District Local Municipality Ward							
are delivered,									
specifically to the	Detail / Address	etail / Address / Co-ordinates: N/A							
public)									
Disaggregation of	Target for wome								
beneficiaries (Human	Target for youth								
Rights groups, where	Target for people			ies: N/A					
applicable)	Target for older	person	s: N/A						
Recovery Plan Focus	🗆 Jobs		🗵 Safe	ety	U Well-being	&	🗆 No link		
Areas				-	Dignity				
Assumptions	The Department								
Means of verification	Terms of Referer Transversal Com				HS Agenda an	d Minut	es of OHS		
Data limitations	Ratification of m	inutes o	of previ	ous quarter					
	Is this a Service I	Delivery	y Indica	tor?					
Tune of indicator	🗆 No	🛛 Yes,	, Direct	Service Delive	ry 🗌 Yes	, Indirec	t Service Delivery		
Type of indicator	Is this a Demand	Driven	Indicat	or?					
	🗵 Yes, demand c	driven			🗌 No, not der	mand dr	riven		
	VIP #:								
Strategic link to the	Output(s):	utput(s): N/A							
PSP	Intervention(s):	N/A							
	🗌 Yes			🗵 No		□ N/A			
COVID-19 linkage	Hotspot Theme		N/A		Hotspot Area		N/A		
AOP Reference									

ANNEXURES

Annexure A: Amendments to the Strategic Plan

The Strategic Plan 2020-25 reflects the following Institutional Performance Information.

The Strategic Plan 2020-25 was reviewed as part of the planning process for the 2021/22 financial year. An additional outcome indicator was included for Outcome 2 and the numbering of the outcome indicators has been rectified. The following changes have been made to the Strategic Plan 2020-25.

MEASURING OUR OUTCOMES

The following changes have been made to the Strategic Plan 2020-25.

MTSF Priority	Outcome	Outcome indicator	Baseline	Five-year target
Priority 6: Social cohesion and Safer Communities1. Improved governance practices in the Department 		1.1. An improvement in financial and performance matters	Matters in the AGSA management report	AGSA management report with no material matters
		2.1. Improved use of evidence-led data to influence resource allocation of law enforcement agencies	New	5 (Status Reports)
		2.2. Increased functionality of safety partners	120	600
			1 (Report on police inefficiencies)	5 (Reports on police inefficiencies)
	3. Contribute toward the reduction of crime in areas where law enforcement officers are deployed	3.1. Increase in Law Enforcement Officers deployed	New	3 000
Priority 2: Economic Transformation and Job Creation	Contribute toward the reduction of youth unemployment	3.2 Increased skills capacity of youth	1 000	5 500
Priority 6: Social cohesion and Safer Communities	4. Resilient WCG in support of legislative mandates and to create a sense for wellbeing for all who work in or use WCG facilities / services	4.1. Strategically lead the safety and security agenda	1 (Status Report)	5 (Status Reports)
	Capacitated community safety structures	4.2 Increased in accredited Neighbourhood Watch structures	100	500

Technical Indicator Description

Indicator number	2.3								
Indicator title	Improved police e	fficien	су						
Short definition	A report compiled	on the	e police ineffi	iciencies iden	tified				
Purpose	To inform stakeho	o inform stakeholders of the police inefficiencies identified							
Source of data	Various oversight	arious oversight tools and methodologies, Reports							
Method of calculation	Simple Count	Simple Count							
Data limitations	None	None							
	Input:	Activ	ities:	Output:		Outcome: X			
	Sarvica Dalivary In	ervice Delivery Indicator:							
Type of indicator	Service Delivery II	Indirect Service Delivery: X							
	Domand Drivon In	Pemand Driven Indicator:							
	Demand Driven ind	uicato	I.	No, not demand driven: X					
Calculation type	Cumulative Year-e	ear-end: Cumulative date:		Year-to-	Non-	cumulative: X			
Reporting cycle	Quarterly:	Bi-an	nually:	Annually: X		Biennially:			
Desired performance	Higher than target		On target: >	<	Lowe	er than target:			
Indicator responsibility	Programme 2: Pro	gramn	ne Manager						
Spatial transformation (where applicable)	Not applicable								
Disaggregation of	Target for women:	:		Not Applica	ble				
beneficiaries (where	Target for youth:			Not Applica	ble				
applicable)	Target for people	with d	isabilities:	Not Applica	ble				
Assumptions	and other stakeho	lders; e l acces	effective coo ss to courts/p	peration and police units ar	collab nd/or i	tion from SAPS, courts oration by courts and information; external Sub-programme			
Means of verification	Various oversight	tools a	and methodo	logies, Repor	ts				

Annexure B: Conditional Grants

			Current	
			Annual Budget	Period of
Name of Grant	Purpose	Outputs	(R thousand)	Grant
Social Sector	To increase job creation	Youth participants employed	R3 863 000	2021/22
Expanded Public	through the expansion	and receiving a stipend and		
Works Programmes	of the Social Sector	gaining experience and receiving		
(EPWP)-	Expanded Public Works	skills through training courses.		
Conditional Grant	Programmes (EPWP).			

Annexure C: Consolidated Indicators

None

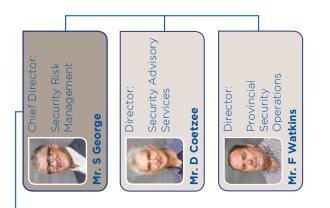
Annexure D: District Development Model

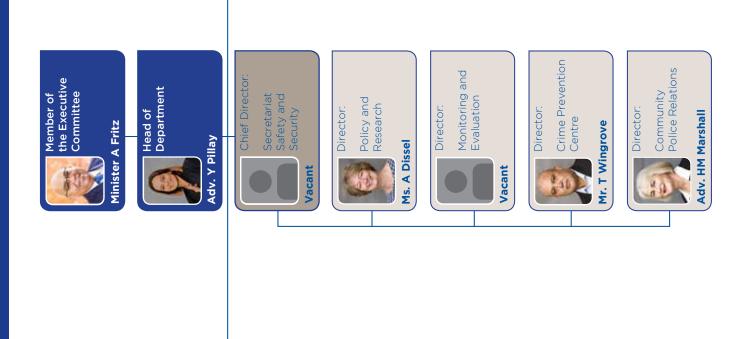
The Western Cape Government is applying the Joint District and Metro Approach as its response to the District Development Model.

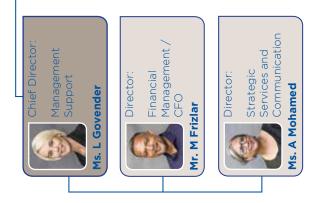
	Medium-Term (3 Years – MTEF)									
Areas of intervention	Project description	Budget allocation (all projects)	District municipality	Location: GPS co-ordination	Project leader	Social partners				
Safety Ambassadors	Safety Ambassadors work opportunities	2, 412	West Coast	Whole of West Coast	DoCS	NHW, CPF,				
EPWP	EPWP youth opportunities	3, 913				SAPS				
NHW accreditation	Accreditation of NHW structures	-								
к9	K9 units	8, 660								
District Safety Forum	District Safety Forum	7, 105								
Safety Ambassadors	Safety Ambassadors work opportunities	1, 728	Cape Winelands	Whole of Cape	DoCS	NHW, CPF,				
EPWP	EPWP youth opportunities	10, 055		Winelands		SAPS				
NHW accreditation	Accreditation of NHW structures	330								
К9	K9 units	-								
District Safety Forum	District Safety Forum	7, 105								
Safety Ambassadors	Safety Ambassadors work opportunities	1, 440	Overberg	Whole of Overberg	DoCS	NHW, CPF, SAPS				
EPWP	EPWP youth opportunities	7, 560				JAP3				
NHW accreditation	Accreditation of NHW structures	90								
к9	K9 units	7, 260								
District Safety Forum	District Safety Forum	-								

	Medium-Term (3 Years – MTEF)								
Areas of intervention	Project description	Budget allocation (all projects)	District municipality	Location: GPS co-ordination	Project leader	Social partners			
Safety Ambassadors	Safety Ambassadors work opportunities	2, 880	Garden Route	Whole of Garden Route	DoCS	NHW, CPF, SAPS			
EPWP	EPWP youth opportunities	7, 784		Noute		5415			
NHW accreditation	Accreditation of NHW structures	150							
к9	K9 units	-							
District Safety Forum	District Safety Forum	7, 105							
Safety Ambassadors	Safety Ambassadors work opportunities	2, 700	Central Karoo	Whole of the Central Karoo	DoCS	NHW, CPF, SAPS			
EPWP	EPWP youth opportunities	6, 012		Karoo		5415			
NHW accreditation	Accreditation of NHW structures	30							
к9	K9 units	-							
District Safety Forum	District Safety Forum	7,105							

Annexure E: Organisational Environment







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Afrikaans and isiXhosa versions of this publication are available on request.

DISCLAIMER

The English version of this Annual Performance Plan is regarded as the official text.

The Department cannot be held liable for any misinterpretations that may have occured during the translation process.

VRYWARING

Die Engelse gedeeltes van hierdie Jaarlikse Prestasieplan word geag die amptelike weergawe te wees.

Die Departement aanvaar geen verantwoordelikheid vir moontlike wanvertolkings gedurende die vertalingsproses nie.

INKCAZO

Inguqulelo yesiNgesi yale Inkqubo yogcwanchiso yonyaka ithathwa ngengeyona isebenza ngokusesikweni.

Isebe alinakubekwa tyala, ngazo na iziphoso ezengathi zibe khona ngexesha lenguqulelo yezinye iilwimi.



Western Cape Government

Community Safety

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