



national directory on services for
victims of violence

Building a people's contract to strengthen
families and communities



Department of
Social Development

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Preface

The incidence of domestic violence appears to be continually on the increase in South Africa, particularly against women and children. Existing measures to protect victims from domestic violence have proved to be inadequate, ineffective and biased against the victims.

Violence occurring in the home can have at least two damaging consequences. Firstly, it sends the message to the young that violence is an acceptable way of resolving conflict. In this manner, the young are socialised to accept violence as a normal way of life. Thus, it increases the probability of generating a cycle of violence. Secondly, domestic violence traumatises the victims and violates their rights. A debilitating cycle of violence from which the victim, increasingly, cannot escape, is usually the scenario (normally described as the Battered Women's/Person's Syndrome). This can then lead to repeat victimisation/repeat offending. In certain circumstances this can eventually spiral into fatality.

As a result of the debilitating impact of domestic violence on individuals and families Government and Civil Society has established various services to support the victims and to raise awareness at community level.

This National Directory was developed in partnership with the provincial Victim Empowerment Programme Managers/Coordinators and their provincial counterparts. A special word of thanks to the Western Cape Network on Violence against Women who developed the Directory for the Western Cape Department of Social Development.

The National Directory is compiled in alphabetical order according to provinces and provides information on the network of services and the protocol for the referral of victims of violence in South Africa, such as:

1. Government Services:
 - Social services
 - Health services
 - Justice services
 - South African Police Service
 - Complaints mechanism
2. Non-Governmental organisations
3. Shelters or overnight facilities
4. List of shelters

If you encounter any constraints in utilising the services or want to become involved in rendering services, contact your provincial and/or regional Victim Empowerment Programme Managers/Coordinators as indicated on the first page of the provincial information.

The details of the specific services often change. Therefore, users are welcome to amend and/or to make suggestions towards further refinement of the National Directory on Services for Victims of Violence.

This Department wishes you well with all your endeavours.



.....
Vusimuzi Madonsela
Director-General

Date: 2 December 2003

New information for November 2004: Resource Directory for victims of violence

Please mark appropriate block with a X on or before 31 August each year. After completing this form, please forward it to your provincial Victim Empowerment Programme Co-ordinator as reflected in the Resource Directory for Victims of Violence.

NEW: UPDATE: CHANGE: DELETE:

IN THE 2004 EDITION: PAGE NUMBER OF ENTRY:

PROVINCE:

REGION:

Name of Organisation/Department:

Telephone: Code: (.....)

Fax: Code: (.....)

Cell:

Contact person:

Physical Address:

Postal Address:

.....
.....
.....
.....

Services offered:

.....
.....
.....
.....

Signed:

Print name:

Tel:

Date:

NATIONAL CO-ORDINATOR

DEPARTMENT	NAME	TELEPHONE	FAX
National Department of Social Development	Ms Joan Groenewald	(012) 312 7568	(012) 323 3733

PROVINCIAL VICTIM EMPOWERMENT PROGRAMME CO-ORDINATORS AND/OR MANAGERS

DEPARTMENT	NAME	TELEPHONE	FAX
Eastern Cape Welfare	Mr M Maxegwana	(040) 609 5305	(040) 635 0693
Free State VEP Manager	Ms P Ramolehe	(051) 409 0676	(051) 409 0671
Gauteng Dept Social Services	Mr P Human Ms A Wainwright	(011) 355 7726 (011) 836 4756	(011) 355 7726 (011) 492 1094
KwaZulu-Natal Welfare	Ms S Zulu	(035) 874 3833	(035) 874 3797
Mpumalanga Welfare	Ms Z Madonsela	(013) 766 3187	(013) 766 3456/5
North West Social Services	Ms M Sepeng	(018) 387 5132	(018) 387 8623/5732
Northern Cape Social Services	Ms M Lekhobo	(053) 871 1021	(053) 871 3611
Northern Province	Ms I Sikwane	(015) 290 9183	(015) 291 3314
Northern Province	Ms L Kaba	(015) 290 9097	(015) 291 4864
Western Cape Social Services	Ms S Kouta	(021) 483 5011	(021) 483 4487