

PROVINCIAL VICTIM EMPOWERMENT CO-ORDINATOR

DISTRICT	ADDRESS	NAME	TELEPHONE	FAX
PROVINCIAL CO-ORDINATOR				
	Dept of Social Welfare and Population Development Private Bag X27 Ulundi 3838	Sibongile Nkosi	(035) 874 3834	(035) 874 3785
REGIONAL CO-ORDINATORS				
Ulundi	Dept of Social Welfare and Population Development Private Bag X13 Ulundi 3838	Phumzile Manyathi	(035) 874 3016	(035) 874 3811
Durban	Dept of Social Welfare and Population Development PO Box 1503 Durban 4000	Jacqui Fouche	(031) 336 8700	(031) 332 3851
Pietermaritzburg	Dept of Social Welfare and Population Development Private Bag X1724 Pietermaritzburg 3200	Ayanda Banzana	(033) 395 9600	(033) 345 0384
Midlands	Dept of Social Welfare and Population Development Private Bag X9917 Ladysmith 3370	Zinhle Ndlovu	(036) 634 6648	(036) 634 1696/1101

HEADS OF DEPARTMENTS

DEPARTMENT	NAME	POSTAL ADDRESS	PHYSICAL ADDRESS	TELEPHONE	FAX
Welfare	ES Mhlongo	Welfare and Population Development Private Bag X27 Ulundi 3838	2 nd Floor LA Building King Dinizulu Highway Ulundi 3838	(035) 874 3703	(035) 874 3710
Health	SEN Skweyiya	Dept of Health Private Bag X9051 Pietermaritzburg 3200	2 nd Floor Natalia Building 330 Longmarket Street EXCO Wing North Tower Pietermaritzburg 3200	(033) 395 2016	(033) 395 2258
Justice	Ngobe	Pietermaritzburg Magistrate's Court PO Box 9011 Pietermaritzburg 3200	Cor Church and Otto streets Pietermaritzburg 3200	(033) 355 5100	(033) 345 0324

SAPS	Comm ML Khanyile	SAPS PO Box 1965 Durban 4000	15 Ordinance Road Durban 4000	(031) 360 4824/5	(031) 360 4746
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REGIONAL OFFICES: DEPT OF SOCIAL WELFARE AND POPULATION DEVELOPMENT

REGION	NAME	POSTAL ADDRESS	PHYSICAL ADDRESS	TELEPHONE	FAX
Durban	ET Mhlongo	Dept of Social Welfare and Population Development PO Box 1503 Durban 4000	8 TH Floor North Tower BP Centre Cor Aliwal and West streets Durban 4001	(031) 336 8700	(031) 332 3854
Ladysmith	LFN Nkosi	Dept of Social Welfare and Population Development Private Bag X9917 Ladysmith 3370	Pieters Industrial Area (next to taxi rank) Ladysmith 3370	(036) 634 6613	(036) 634 1696
Pietermaritzburg	Ms FB Madlopha	Dept of Social Welfare and Population Development Private Bag X1724 Pietermaritzburg 3200	Karl Eggars Building Cor Longmarket and Chapel streets Pietermaritzburg 3200	(033) 395 9600	(033) 345 0384/5
Ulundi	W Magwaza	Dept of Social Welfare and Population Development Private Bag X13 Ulundi 3838	1 ST Floor LA Building King Dinizulu Highway Ulundi 3838	(035) 874 3809	(035) 874 3811

REGIONAL OFFICES: DEPT OF HEALTH

REGION	NAME	POSTAL ADDRESS	PHYSICAL ADDRESS	TELEPHONE	FAX
Durban	Mr T Msiza	Dept of Health Private Bag X54318 Durban 4000	Cor Prince and Obstacle Streets (Next to Addington Hospital) Durban	(031) 327 7800	(031) 332 2576
Empangeni	DD Msomi	Dept of Health Private Bag X20034 Empangeni 3880	Cor Ukhula and Biyela streets Empangeni	(035) 792 4739 (035) 772 2417	(035) 792 6053

Ladysmith	HL Brysiewicz	Dept of Health Private Bag X9958 Ladysmith 3370			
Newcastle	Mrs MP Bouwer	Dept of Health Private Bag X6653 Newcastle 2940	Newcastle Hospital Hospital Street Newcastle	(034) 315 1093	(034) 315 1092
Pietermaritzburg	Dr ML Mhlongo	Dept of Health Private Bag X9124 Pietermaritzburg 3200	2 ND Floor Bradford House 262 Long Market Street Pietermaritzburg	(033) 342 6675	(033) 394 3235
Port Shepstone	Dr A Mitchell	Dept of Health Private Bag X735 Port Shepstone 4240	Cor Dennis Shepstone and Mc Arthur streets Port Shepstone	(039) 682 6452/ 3/4	(039) 682 6296
Ulundi	DT Memela	Dept of Health Private Bag X10 Ulundi 3838	Ground Floor LA Building King Dinizulu Highway Ulundi	(035) 874 2302/3	(035) 874 2457

REGIONAL OFFICES: DEPT OF JUSTICE

REGION	NAME	POSTAL ADDRESS	PHYSICAL ADDRESS	TELEPHONE	FAX
Cluster A	TC Mabaso	The Chief Magistrate Dept of Justice Private Bag X54308 Durban 4000	Durban Magistrate's Court Cor Stanger and Somtseu streets Durban 4001	(031) 302 4111	(031) 368 1366
Cluster B	Ngobe	The Chief Magistrate Dept of Justice Private Bag X9011 Pietermaritzburg 3200	Pietermaritzburg Magistrate's Court Cor Church and Otto streets Pietermaritzburg 3200	(033) 355 5100	(033) 345 0324

REGIONAL OFFICES: SOUTH AFRICAN POLICE SERVICE

REGION	POSTAL ADDRESS	PHYSICAL ADDRESS	TELEPHONE	FAX
Durban North	The Area Commissioner PO Box 391 Durban 4000	Old CR Swart Police Station 282 Stanger Street Durban	(031) 325 4517	(031) 325 4610
Durban South	The Area Commissioner Private Bag X03 Isipingo Beach 4115	Avenue East Prospectum	(031) 325 5659	(031) 325 5666

Midlands	The Area Commissioner Private Bag X9031 Pietermaritzburg 3211	Davis Alexander House 145 Church Street Pietermaritzburg	(033) 845 2586	(033) 845 2595
Ulundi	The Area Commissioner Private Bag X14 Ulundi 3838	Cor Mnyamana and Wombe streets Unit A Ulundi	(035) 874 0201	(035) 874 0203
Umfolazi	The Area Commissioner Private Bag X505 Eshowe 3845	73-79 Main Street Eshowe	(035) 474 4911	(035) 474 5069
Umzimkhulu	The Area Commissioner Private Bag X707 Port Shepstone 4240	34 Court House Road Port Shepstone	(039) 688 1142	(039) 688 1187
Uthukela	The Area Commissioner Private Bag X6619 Newcastle 2940	76 Allen Street Newcastle	(034) 314 6109	(034) 314 6123/4

DEPARTMENT OF SOCIAL WELFARE

REGION 1: ULUNDI

COMPLAINTS MECHANISMS:

The Chief Director
 Dept of Social Welfare and Population Development
 1st Floor
 LA Building
 King Dinizulu Highway
 Ulundi
 3838

Dept of Social Welfare and Population Development
 Private Bag X13
 Ulundi
 3838

REGION	NAME	POSTAL ADDRESS	PHYSICAL ADDRESS	CONTACT DETAILS	SERVICES RENDERED
Babanango	Mr MP Dludlu	Private Bag X07 Babanango 3850	Main Road (Next to Magistrate Office) Babanango	Tel: (035) 835 0174 Fax: (035) 835 0177	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled
Hlabisa Sub-office	Mr Nyawo	Private Bag X5031 Hlabisa 3937	Magistrate's Court premises Hlabisa Village	Tel: (035) 838 1163 Fax: (035) 838 1165	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled
Ingwavuma District Office	Mrs NV Gumede	Private Bag X2262 Ingwavuma 3968	Main Road (Next to the Police Station) Ingwavuma Village	Tel: (035) 591 0160 Fax: (035) 591 0071	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled

Inkanyezi District Office	Mrs T Sindisitch	Private Bag X564 Eshowe 3815	Mthonti Street Eshowe	Tel: (035) 474 1151 Fax: (035) 474 1155	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled
KwaMsane Office	Miss VR Xakata	Private Bag X009 Mtubatuba 3935	(Next to Police Station) KwaMsane Township	Tel: (035) 551 1850 Fax: (035) 551 1855	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled

Kwanagwanase Sub-office	Ms D Vumase	Private Bag X300 Kwangwanase 3973	Manguzi Magistrate's Court	Tel: (035) 592 0394 Fax: (035) 592 0493	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled
Lower Umfolozi Office	Mrs J Mhlungu	Private Bag X20049 Empangeni 3880	Ngwelezane Road Ngwelezane Township	Tel: (035) 794 2396 Fax: (035) 794 2384	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled
Mahlabathini	Miss LG Magubane (Acting Head)	Private Bag X33 Ulundi 3838	Block 3 J Wombe Street Unit A Ulundi 3838	Tel: (035) 879 1191	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled
Mandeni Sub-office	Miss AB Chalufu	Private Bag X6026 Mandini 4490	Sundumbili Road Mandeni	Tel: (032) 454 1219 Fax: (032) 454 1210	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled
Melmoth District Office	Mrs Z Ndlovu	PO Box 434 Melmoth 3835	22 Victoria Street Melmoth	Tel: (035) 450 3260 Fax: (035) 450 3120	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled

Mseleni Sub-office	Miss T Ngubane	Private Bag X523 Mkhuze 3965		Tel: (035) 574 1047 Fax: (035) 574 1003	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled
Nkandla Welfare Office	Miss AJ Madlabane	Private Bag X151 Nkandla 3855	Behind Magistrate's Court Nkandla	Tel: (035) 833 0052 Fax: (035) 833 0191	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled
Nongoma District Office	Mr Mhlanzi	Private Bag X5037 Nongoma 3950	Main Street Nongoma	Tel: (035) 831 0142 Fax: (035) 831 3029	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled
Ongoye District Office	Mr TF Kubheka	Private Bag X8544 Esikhawini 3887	J1 500 Esikhawini	Tel: (035) 796 6672 Fax: (035) 796 4246	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled
Paulpietersburg	Mrs F Mathenjwa	PO Box 83 Paulpietersburg 3180	Kruger Street Paulpietersburg	Tel: (034) 995 1890 Fax: (034) 995 6189	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled

Richards Bay Sub-office	Ms Bashni Anamallay	Private Bag X1045 Richards Bay 3900	17 Geleirgang Alton Richards Bay	Tel: (035) 797 3164/5/6 Fax: (035) 797 4127	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled
Simdlangentsha	Mrs Mabaso	PO Box 710 Pongola 3170	New Republic Street (Opposite ABSA Bank) Pongola	Tel: (034) 413 1053 Fax: (034) 316 1030	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled
Ubombo District Office	Mrs Maphili Mhlongo	Private Bag X634 Ubombo 3970	Lot 14 C/o Magistrate's Court Ubombo	Tel: (035) 595 1156 Fax: (035) 595 1078	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled
Vryheid Office	Mrs AT Mhlongo	Private Bag X9304 Vryheid 3100	291 Heren Street Vryheid	Tel: (034) 980 7770 Fax: (034) 980 7771	<ul style="list-style-type: none"> • Child and family care • Care for the aged • Drug dependent care • Care for the offender • Care for the disabled

REGION 2: DURBAN

COMPLAINTS MECHANISMS:

The Chief Director
 Dept of Social Welfare and Population Development
 8th Floor
 North Tower
 BP Centre
 Cnr Aliwal and West streets
 Durban
 4001

PO Box 1503
Durban
4000

Tel: (031) 336 8700
Fax: (031) 332 3854

NAME	POSTAL ADDRESS	PHYSICAL ADDRESS	CONTACT DETAILS	SERVICES RENDERED
Chatsworth Service Office	Private Bag X003 Chatsworth 4030	Chatsdene Unit 5 Chatsworth	Tel: (031) 402 8000 Fax: (031) 403 0917	Counselling for victims of abuse and volunteer training for domestic violence
Durban Service Office	Private Bag X518 Durban 4000	Esplanade Government Building	Tel: (031) 360 5444 Fax: (031) 337 5914	Counselling for victims of abuse and volunteer training for domestic violence
Inanda Office	PO Box 10 Mount Edgecombe 4300	Township Manager's Office Section A Inanda Newtown	Tel: (031) 510 2221 Fax: (031) 510 2519	Counselling for victims of abuse and volunteer training for domestic violence
KwaMashu Office	Private Bag X049 KwaMashu 4360	Ntuzuma District Office Malandela Road KwaMashu	Tel: (031) 503 2389 Fax: (031) 503 0315	Counselling for victims of abuse and volunteer training for domestic violence
Maphumulo Office	Private Bag X 9218 Maphumulo 4470	Main Road (Behind Post Office) Maphumulo Village	Tel: (032) 481 2027 Fax: (032) 481 2117	Counselling for victims of abuse and volunteer training for domestic violence
Mpumalanga Office	Private Bag X1021 Hammersdal 3700	Dept of Works' Building Unit 6 Mpumalanga Township	Tel: (031) 771 1341 Fax: (031) 771 1301	Counselling for victims of abuse and volunteer training for domestic violence
Ndwedwe Office	Private Bag X527 Ndwedwe 4342	Old Magistrate's Office	Tel: (032) 533 5021 Fax: (032) 533 4014	Counselling for victims of abuse and volunteer training for domestic violence
Phoenix Office	Private Bag X6 Mount Edgecombe 4300	66-70 Pandora Street Starwood Phoenix	Tel: (031) 507 8827 Fax: (031) 507 8860	Counselling for victims of abuse and volunteer training for domestic violence
Pinetown Office	PO Box 2501 Pinetown 3600	Hennie Du Plessis Building 4 Abrey Street Pinetown	Tel: (031) 700 5506 Fax: (031) 700 5507	Counselling for victims of abuse and volunteer training for domestic violence
Stanger Office	Private Bag X10637 Stanger 4450	Location Road Shakaville Stanger	Tel: (032) 552 5246 Fax: (032) 552 2620	Counselling for victims of abuse and volunteer training for domestic violence

Umbumbulu Office	Private Bag X1013 Umbumbulu 4105	Next to Magistrate's Office opposite Circuit Office of the Dept of Education Umbumbulu	Tel: (031) 915 0155 Fax: (031) 915 0192	Counselling for victims of abuse and volunteer training for domestic violence
Umlazi Office	Private Bag X12 Mobeni 4060	Amawele Building Umlazi	Tel: (031) 907 9911 Fax: (031) 907 1836	Counselling for victims of abuse and volunteer training for domestic violence

REGION 3: PIETERMARITZBURG
COMPLAINTS MECHANISMS:

The Chief Director
Dept of Social Welfare and Population Development
Karl Eggars Building
Pietermaritzburg
3200

Private Bag X1724
Pietermaritzburg
3200

Tel: (033) 345 6201
Fax: (033) 345 0384

NAME	ADDRESS	CONTACT DETAILS	SERVICES RENDERED
	Private Bag X503 Bulwer 3244	Tel: (039) 832 0017 Fax: (039) 832 9490	Social services and social security
Gamalakhe Sub-office	Private Bag X711 Izotsha 4242	Tel: (039) 318 2552	Social services and social security
Greytown District Office	Private Bag X5601 Greytown 3500 96 Bell Street Greytown 3500	Tel: (033) 417 1527	Social services and social security

Harding Sub-office	<p>PO Box 1053 Harding 4680</p> <p>17 Field Street Harding 4680</p> <p>PO Box 23 Harding 4680</p> <p>Marchison Street Umuzi Wabantu Municipality Harding 4680</p>	<p>Tel: (039) 433 1628 Fax: (039) 433 1208</p> <p>Tel: (039) 433 1205 Fax: (039) 433 1208</p>	Social services and social security
Howick District Office	<p>Private Bag X9095/02 Pietermaritzburg 3200</p> <p>4 Karkloof Road Howick 3290</p>	Tel: (033) 330 4309	Social services and social security
Impendle District Office	<p>Private Bag X 511 Impendle 3227</p> <p>Impendle Magistrate's Court</p>	<p>Tel: (033) 996 0947/9 Fax: (033) 996 0462</p>	Social services and social security
Ixopo District Office	<p>PO Box 734 Ixopo 3276</p> <p>Ixopo Health Centre</p>	<p>Tel: (033) 634 1176 Fax: (033) 634 1960</p>	Social services and social security
Izingolweni District Office	<p>Private Bag Izingolweni 4260</p> <p>Magistrate's Court Izingolweni 4260</p>	<p>Tel: (039) 534 1066/7/1 Fax: (039) 534 1067</p>	Social services and social security
Kokstad District Office	<p>Private Bag X3554 Kokstad 4700</p> <p>439 St Johns Street Kokstad 4700</p>	<p>Tel: (039) 727 3556 Fax: (039) 727 2803</p>	Social services and social security

New Hanover District Office	Private Bag X176 New Hanover 3230	Tel: (033) 502 0074	Social services and social security
Pietermaritzburg Regional Office	Private Bag X1724 Pietermaritzburg 3200 158 Longmarket Street Pietermaritzburg 3201	Tel: (033) 345 6201 Fax: (033) 342 8648	Planning and co-ordination of welfare services – consisting of social security and social services – for the Pietermaritzburg region
Pietermaritzburg District Office	Private Bag X9095 Pietermaritzburg 3200 240 Burger Street Pietermaritzburg 3201	Tel: (033) 345 3314 Fax: (033) 345 0652	Social services and social security
Phungashe Service Office	Private Bag X562 Highflats 3306 Magistrate's Court Highflats 3306	Tel: (039) 835 7253 Fax: (039) 835 7298	Social services and social security
Port Shepstone Sub-office	PO Box 588 Port Shepstone 4240 Aiken Street Spar Building Port Shepstone 4240	Tel: (039) 682 7786 Fax: (039) 682 7496	Social services and social security
Probation Officers' Sub-office	Private Bag X1724 Pietermaritzburg 3200	Tel: (033) 355 5112 Fax: (033) 342 8648	Social services and social security
Raisethorpe Sub-office	Private Bag X501 Luxmi 3207 35 Gandhi Road Northdale 3201	Tel: (033) 398 1351 Fax: (033) 397 0389	Social services and social security

Richmond District Office	Private Bag X1020 Richmond 3780 56 Shepstone Road Richmond 3780	Tel: (033) 212 2266 Fax: (033) 212 2564	Social services and social security
Umzinto Service Office	Private Bag X580 Umzinto 4200 GH Centre Main Road Umzinto 4200	Tel: (039) 974 1180/1 Fax: (039) 974 1727	Social services and social security
Umzumbe Service office	Private Bag X126 Mthwalume 4186	Tel: (039) 972 1791 Fax: (039) 972 1629	Social services and social security
Underberg District Office	PO Box 305 Underberg 3257 Village End Avenue Underberg 3257	Tel: (033) 701 2245 Fax: (033) 701 1564	Social services and social security
Vulindlela Sub-office	Private Bag X9076 Pietermaritzburg 3200	Tel: (033) 398 1279 Fax: (033) 398 6923	Social services and social security

REGION 4: MIDLANDS

COMPLAINTS MECHANISMS:

LFN Nkosi
The Chief Director
Dept of Social Welfare and Population Development
Private Bag X9917
Ladysmith
3370

Pieters Industrial Area
(Next to taxi rank)
Ladysmith
3370

Tel: (036) 634 1055
Fax: (036) 634 1696

REGION	NAME	POSTAL ADDRESS	TELEPHONE	FAX
Dukuza District Office	Miss T Dladla	Private Bag X1632 Dukuza 3350	(036) 445 2741 (036) 435 6179	(036) 438 6071
Dundee District Office	Mr Mkhulisi	Private Bag X2122 Dundee 3500	(034) 393 2492	(034) 393 2492
Emnambithi District Office	Mrs TA Shabalala	Private Bag X10031 Ladysmith 3370	(036) 636 1708	(036) 636 3223
Estcourt District Office	Mrs NV Mabaso	Private Bag X7005 Estcourt 3310	(036) 352 5657	(036) 352 6431
Glencoe District Office	Miss LC Ncala	PO Box 62 Glencoe 2930	(034) 393 2492	(034) 393 2492
Ladysmith District Office	Mrs N Maharaj	Private Bag X10014 Ladysmith 3370	(036) 631 1170	(034) 606 2883
Madadeni District Office	Mrs Zulu	Private Bag X9026 Madadeni 2951	(034) 314 3070	(034) 314 3081
Msinga District Office	Miss BW Nkosi	Private Bag X539 Tugela Ferry 3504	(033) 493 0143	(033) 493 0142
Newcastle District Office	Mrs Lubbe	Private Bag X1658 Newcastle 2940	(034) 312 2660	(034) 312 5529
Newcastle Social Security		Private Bag X6674 Newcastle 2940	(034) 312 7148	(034) 312 1313
Nquthu District Office	Miss ZE Thabethe	Private Bag X5512 Nquthu 3135	(034) 271 1922	(034) 271 1923
Utrecht District Office	Mrs ZE Nkosi	Private Bag X433 Utrecht 2980	(034) 331 3246	

DEPARTMENT OF HEALTH

PROVINCIAL HOSPITALS

These hospitals provide casualty and/or trauma services

NAME	POSTAL ADDRESS	PHYSICAL ADDRESS	TELEPHONE	FAX
Addington Hospital	PO Box 977 Durban 4000	Erskine Terrace South Beach Durban	(031) 327 2000	(031) 327 2387

Appelsbosch Hospital	Private Bag X215 Ozwathini 3242		(032) 294 0002	(032) 294 0002
Benedicton Hospital	Private Bag X5007 Nongoma 3950		(035) 831 0314	(035) 831 0314
Catherine Booth Hospital	Private Bag X105 Amatigulu 3801	Off Amatigulu Road Amatigulu	(035) 474 8402	(035) 474 8413
Charles Johnson Memorial Hospital	Private Bag X5503 Nguthu 3135	Main Road Nquthu	(034) 271 1900	(034) 271 0234
Dundee Hospital	Private Bag X2011 Dundee 3000	McKenzie Street Dundee	(034) 212 1111	(034) 212 3245
Eshowe Hospital	Private Bag X504 Eshowe 3815	Kangella Street Eshowe	(035) 474 2071	(035) 474 2071
Estcourt Hospital	Private Bag X7058 Estcourt 3310	Old Main Road Estcourt	(036) 352 2100	(036) 352 5899
GJ Crookes Hospital	Private Bag X5501 Scottburgh 4180	1 Hospital Road Scottburgh	(039) 976 1300	(039) 978 1295
Greys Hospital	Private Bag 9001 Pietermaritzburg 3200	Chase Valley Bush Road Pietermaritzburg	(033) 897 3000	(033) 345 5278
Greytown Hospital	Private Bag X5562 Greytown 3250	Bell Street Greytown	(033) 413 1111	(033) 413 2809
Hlabisa Hospital	Private Bag X5001 Hlabisa 3250	Nongoma – Mtuba road	(035) 838 1003	(035) 838 1117
Itshe Lejuba Hospital	Private Bag X0047 Pongola 3170	Off N2 Pongola	(034) 413 2542	(034) 413 2545
King Edward VII Hospital	Private Bag Dalbridge 4014	Cor Franciose and Sydney Road Congella	(031) 360 3111	(031) 205 0399
Ladysmith Hospital	Private Bag 9928 Ladysmith 3370	36 Malcolm Road Ladysmith	(036) 637 2111	(036) 637 6457
Lower Umfolozi District War Hospital	Private Bag X20005 Empangeni 3880	Union Street Empangeni	(035) 772 1111	(035) 314 1148
Madadeni Hospital	Private Bag X6642 Newcastle 2940	615 Section 5 Madadeni	(034) 314 9221	(034) 314 1148
Mahatma Gandhi Memorial Hospital	Private Bag X13 Mount Edgecombe 4300	100 Phoenix Highway Mount Edgecombe	(031) 502 1797	(031) 502 1869

Manguzi Hospital	Private Bag X301 Kwa Ngwanase 3973	Manguzi Highway Kwa Ngwanase	(035) 592 0151	(035) 591 0150
Midlands Hospital	PO Box 370 Pietermaritzburg 3200	1 Devonshire Road Napierville	(033) 345 4221	(033) 345 5730
Mosvold Hospital	Private Bag X2211 Ingwavuma 3968		(035) 591 0122	(035) 591 0148
Mseleni Hospital	Sibhaya 3967		(035) 574 1004	(035) 574 1003
Murchison Hospital	Private Bag X701 Port Shepstone 4240	Main Harding Road Port Shepstone	(039) 687 7311	(039) 687 7497
Newcastle Hospital	Private X6626 Newcastle 2940	Cor Bird and Hospital streets Newcastle	(034) 317 2990	(034) 317 2955
Niemeyer Memorial Hospital	Private Bag X1004 Utrecht 2980	Kantoor Street Utrecht	(034) 331 3011	(034) 331 3532
Nkonjeni Hospital	Private Bag X509 Mahlabathini 3865		(035) 873 0013	(035) 873 0031
Northdale Hospital	Private Bag X9006 Pietermaritzburg 3200	Old Greytown Road Mountain Rise	(033) 387 2512	(033) 397 9768
Osindisweni Hospital	Private Bag Verulam 4340	Osindisweni Road Verulam	(032) 541 0323	(032) 541 0344
Port Shepstone Hospital	Private Bag X5706 Port Shepstone 4240	Bazley Street Port Shepstone	(039) 682 1111	(039) 682 5404
Prince Mshiyeni Memorial Hospital	Private Bag X07 Mobeni 4060	Mangosuthu Highway Mobeni	(031) 907 8111	(031) 907 1114
RK Khan Hospital	Private Bag X004 Chatsworth 4030	C/o Chatsworth Circle Chatsworth	(031) 403 3223	(031) 401 1247
St. Apollinaris	Private Bag X206 Creighton 3263	Cenocow Road Creighton	(039) 833 1055	(039) 833 1062
Stanger Hospital	Private Bag X10609 Stanger 4450	Mahatma Gandhi Street Stanger	(032) 551 2222	

DEPARTMENT OF JUSTICE

MAGISTRATE'S COURTS

TOWN	PHYSICAL ADDRESS	TELEPHONE
Babanango	Main Street	Tel: (035) 835 0044
Bergville	Sharrat Street	Tel: (036) 448 1015
Camperdown	Bishop Street	
Chatsworth	1 Justice Street	Tel: (031) 343 2231
Colenso	Sir George Street	Tel: (036) 622 2203
Dukuza, Bergville		Tel: (036) 448 2741
Dundee	77 Gladstone Street	
Durban	Cor Stanger and Somtseu streets	Tel: (031) 302 4111
Ekuvukeni		Tel: (034) 261 1039
Empangeni	Union Street	Tel: (035) 772 1711
Umlazi, Mobeni	Mangosuthu Main Road	Tel: (031) 907 3955
Umnambithi		
Umzumbe		
Enseleni	Ngwele Zane Road	
Eshowe	Cor Main and William Chadwich roads	Tel: (035) 474 1127/8
Estcourt	Albert Street	
Glencoe	Justice Avenue	
Greytown	Bell Street	
Harding	Murchison Street	Tel: (039) 433 1009
Himeville	George Street	Tel: (033) 702 1303
Hlabisa	Saunder Street	Tel: (035) 838 1022
Hlanganani		
Howick	Morling Street	
Impendle	East Street	
Ingwavuma		Tel: (035) 591 0105/6
Izingolweni		Tel: (039) 534 1100/1
Inkanyezi		
Ixopo	52 Margaret Street	
Kokstad	Barker Street	Tel: (037) 727 2010
Kranskop	Main Street	
Kwamsane	Mpukunyoni Street	Tel: (035) 551 1060/1832
Ladysmith	Kleate Street	
Louwsberg	Cor Church and Avenue streets	
Madadeni	Main Street	Tel: (034) 319 1177
Magudu		
Mahlabathini	Main Street	Tel: (035) 873 0101/3
Manguzi		Tel: (035) 592 0119
Maphumulo		
Matatiele	101 Main Street	Tel: (037) 737 3127
Melmoth	Victoria Street	Tel: (035) 450 2094
Mooriver	Clauton Terrace	
Mpumalanga		Tel: (032) 571 0001

Msinga		
Mtubatuba	Old River Road	Tel: (035) 550 0065
Mtunzini	Hely Hutchinson Street	Tel: (035) 340 1415
Ndwedwe		Tel: (032) 283 1012/3
Newcastle	Murchison Road	
New Hanover	Main Road	Tel: (033) 502 002
Nkandla		Tel: (035) 830 028/29/25
Nongoma	Main Road	Tel: (035) 831 0302/3
Nquthu		Tel: (034) 271 1910/1
Ntuzuma		Tel: (031) 509 1405
Okhahlamba		
Ongoye		Tel: (035) 796 0122/3
Paul Pietersburg	33 Kruger Street	
Phungashe		
Pietermaritzburg	Cor Commercial and Pietermaritzburg streets	Tel: (033) 355 5100
Pinetown	Chancery Street	Tel: (031) 701 4707/27/ 4860
Pongola		
Port Shepstone	5 Court House	
Richmond	Chilley Street	
Scottburgh	Scott Street	
Simdlangentsha		
Stanger	Gouper Street	
Sundumbili		Tel: (032) 456 3432
Ubombo		Tel: (035) 595 1002
Ulundi		
Ubumbulu		Tel: (031) 915 0103/0
Utrecht	51 Voor Street	Tel: (034) 331 3184
Verulam	52 Moss Street	
Vryheid	212 Church Street	
Vulamehlo		
Vulindela		
Weenen	Retief Street	

SEXUAL OFFENCES COURTS

Durban	Cnr Somtseu and Stanger streets	Tel: (031) 302 4111
Bergville	Sharrat Street	Tel: (036) 448 1015
Louwsberg	Cnr Church and Avenue streets	

SOUTH AFRICAN POLICE SERVICE

DURBAN NORTH

STATION	TELEPHONE	FAX
Assistant Commissioner BA Ntanjana	(031) 360 4222	(031) 360 4233
Berea		

Durban Central	(031) 360 4111	(031) 360 4048
Durban North	(031) 564 3990	(031) 564 9337
Glendale	(031) 947 9001	(031) 947 9102
Greenwood Park	(031) 564 2858	(031) 564 1325
Inanda	(031) 510 1003	(031) 510 1015
Kwamashu	(031) 503 1930	(031) 504 2112
Kwadukuza	(032) 551 8200	(031) 551 3405
Maydon Wharf	(031) 206 1903	(031) 206 1908
Ndwedwe	(032) 532 1014	(032) 583 1014
Newark	(032) 457 0320	(032) 457 0112
Newlands East	(031) 577 7076	(031) 577 7083
Phoenix	(031) 508 2301	(031) 508 2369
Point	(031) 368 3680	(031) 368 1274
Tongaat	(032) 944 1107	(031) 944 3908
Umbilo	(031) 253 2383/24/44	(031) 253 2028
Umhlali	(032) 947 1950	(032) 947 2309
Verulam	(032) 533 7364	(032) 533 1228

DURBAN SOUTH

STATION	TELEPHONE	FAX
Assistant Commissioner Ramsaroop	(031) 380 5775	(031) 360 5666
Amanzimtoti	(031) 903 5311	(031) 903 7329
Bayview	(031) 400 8282	(031) 400 7835
Bellair		
Bhekitemba	(031) 909 2091	(031) 909 1845
Brighton Beach	(031) 467 4389	(031) 467 2366
Cato Manor	(031) 203 7358	(031) 203 7364
Chatsworth	(031) 451 4200	(031) 401 1398
Folweni	(031) 900 0236	
Durban International	(031) 408 1024	(031) 469 0923
Hillcrest	(031) 765 9100	(031) 765 9110
Isipingo	(031) 902 9210	(031) 902 1038
Kwandengezi	(031) 704 6245	(031) 704 6893
Kwa Makutha	(031) 905 1376	(031) 905 3612
Kwadabeka	(031) 711 9903	(031) 707 4850
Lamontville	(031) 400 5738	(031) 400 8086
Malvern	(031) 464 0064	(031) 464 0718
Marianhill	(031) 717 2090	(031) 717 2066
Mayville	(031) 261 2332	(031) 261 5506
Montclair	(031) 462 7413	(031) 469 2331
Pinetown	(031) 710 0917	(031) 710 4328
Sydenham	(031) 208 7310	(031) 209 8762
Ubumbulu	(031) 915 0031	(031) 915 0140
Umlazi	(031) 907 2525	(031) 907 2022
Wentworth	(031) 468 2507	(031) 468 3055
Westville	(031) 266 9207	(031) 266 9047

MIDLANDS

STATION	TELEPHONE	FAX
Assistant Commissioner TF Davis	(033) 845 2571	(033) 845 2595
Alexander Road	(033) 845 7700	(033) 845 7742
Bergville	(036) 488 1992	(036) 448 1095
Bishopstowe		
Boston	(033) 997 1721	(033) 997 1616
Camperdown	(032) 785 1152	(032) 785 1529
Colenso		
Cramond	(033) 569 1666	(033) 569 3470
Dalton	(033) 501 1552	(033) 501 1668
Ematimatolo	(033) 445 9332	(033) 445 9494
Estcourt	(036) 352 2280	(036) 352 5836
Greytown	(033) 417 1141	(033) 417 1109
Hammersdale	(031) 736 1191	(031) 736 1242
Harburg	(033) 506 1014/1043	(033) 506 1014
Hilton	(033) 845 6522	(033) 845 6523
Howick	(033) 330 2893	(033) 330 5695
Impendle	(033) 996 0621	(033) 996 0785
Inchanga	(031) 783 4441	(031) 783 4704
Kranskop	(033) 444 1604	(033) 444 1330
Loskop	(036) 488 1024	(036) 488 1675
Mapumulo	(032) 481 2095	(032) 481 2020
Mid Illovo	(031) 781 1710	(031) 781 1011
Moorriver	(033) 263 1141	(033) 263 1625
Mountain Rise	(033) 387 1204	(033) 387 1297
Mpophmeni	(033) 238 0511	(033) 238 0531
Mpumalanga	(031) 771 8000	(031) 771 8025
Muden	(033) 496 1662	(033) 496 1857
New Hanover	(033) 502 0079/0011	(033) 502 0289
Nottingham Road	(033) 263 6713	(033) 263 6718
Nsuze	(032) 294 9811	(032) 294 9804
Ntabamhlophe	(036) 352 4434	(036) 352 4434
Oliviershoek	(036) 448 2503	(036) 448 2503
Pietermaritzburg	(033) 845 2417	(033) 845 2427
Plessislaer	(033) 398 9700	(033) 398 9785
Pretsbury	(033) 344 3755	(033) 344 3760
Richmond	(033) 212 2124	(033) 212 2038
Rietvlei	(033) 417 0718	(033) 417 0117
Taylorshalt	(033) 505 0016	(033) 505 0025
Thornville	(033) 251 0411	(033) 251 0080
Townhill	(033) 342 1433	(033) 342 3874
Umsunduzi	(031) 782 8952	(031) 782 8958
Upper Tugela	(036) 448 2513	(036) 448 2503
Wartburg	(033) 503 1019	(033) 503 1295
Weenen	(036) 354 1611	(036) 354 1319
Winterton	(036) 488 1502	(036) 488 1526

ULUNDI

STATION	TELEPHONE	FAX
Assistant Commissioner JM Luthuli	(035) 874 0201	(035) 874 0203
Babanango	(035) 835 0003	(035) 835 0146
Ceza	(035) 832 0046	(035) 832 0046/5/7
Gluckstadt	(034) 952 1644	(034) 952 1664
Ekhombe	(035) 834 2005	(035) 834 2005
Hlobane	(035) 867 1644	(035) 867 1840
Louwsburg	(034) 907 5222	(034) 907 5014
Magudu	(034) 414 1014	(034) 414 1014
Mahlabathini	(035) 873 0304/5	(035) 873 0273
Melmoth	(035) 450 2209	(035) 450 2442
Mondlo	(034) 933 1087	(034) 933 1051
Mpungamhlophe	(035) 450 3117	(035) 870 0117
Ngome	(034) 867 1881	(034) 867 1881
Nkandla	(035) 833 0053	(035) 833 0062
Nondweni	(034) 980 8889	(034) 980 9703
Nongoma	(035) 831 0313	(035) 831 0107
Nquthu	(034) 271 0002	(034) 271 0177
Paulpietersburg	(034) 995 8312	(034) 995 8306
Pongola	(034) 413 1201	(034) 413 1822
Ulundi	(035) 870 0116	(035) 870 0117
	(034) 980 9777/8	(034) 980 8730

UMFOLOZI

STATION	TELEPHONE	FAX
Assistant Commissioner BO Maseko	(035) 474 4660	(035) 474 5064
Emanguzi	(035) 592 1015	(035) 592 0103
Empangeni	(035) 772 6000	(035) 772 1127
Eshowe	(035) 474 4911	(035) 474 3111
Esikhawini	(035) 796 1281	(035) 796 1281
Ezibayeni	(035) 562 1072/3/1/4	(035) 562 1018
Gingindlovu	(035) 337 1229	(035) 337 1070
Hlabisa	(035) 838 1002	(035) 838 1167
Hluhluwe	(035) 562 0244/5	(035) 562 0044
Ingwavuma	(035) 591 0000	(035) 591 0050
Kwa-Mbonambi	(035) 580 1222	(035) 580 1444
Kwamsane	(035) 551 1846	(035) 551 1104
Mandini	(032) 456 7000	(032) 456 2439
Mbazwane	(035) 571 0005	(035) 571 0142
Mbongolwane	(035) 476 3778	(035) 476 6378
Mkuze	(035) 573 1088	(035) 573 1467
Mtubatuba	(035) 550 0017/18	(035) 550 0690
Mtunzini	(035) 340 1633	(035) 340 1638
Ntambanana	(035) 792 4487	(035) 792 8280

Nyoni	(035) 456 1055/56	(035) 455 1066
Richards Bay	(035) 901 2400	
Umfolози	(032) 454 2119	(032) 454 2618
Ubombo	(035) 595 1015	(035) 595 1078

UMZIMKHULU

STATION	TELEPHONE	FAX
Assistant Commissioner PF Holloway	(039) 688 1197	(039) 688 1029
Boesmansnek	(039) 701 1212	(039) 701 1212
Bulwer	(039) 832 0007	(039) 832 0098
Cedarville	(039) 757 5333	(039) 757 5340
Creighton	(039) 833 1005	(039) 833 1083
Donnybrook	(039) 831 1000	(039) 831 0015
Dududu	(039) 974 0151	(039) 974 0151
Evatt	(039) 747 4302	(039) 747 4330
Franklin	(039) 747 4333	(039) 747 4735
Gamalakhe	(039) 318 1130	(039) 318 1216
Harding	(039) 433 1055	(039) 433 1066
Hibberdene	(039) 699 2012/3	(039) 699 2098
Highflats	(039) 835 0000	(039) 835 0053
Himeville	(033) 702 1300/1/6/7	(033) 702 1300
Ixopo	(033) 634 1013	(033) 634 1420
Izingolweni	(039) 534 1022	(039) 534 1080
Kokstad	(039) 727 2090	(039) 727 2443
Margate	(039) 312 2524	(039) 312 7660
Matatiele	(039) 737 3329/4121	(039) 737 3637
Mehlomnyama	(039) 695 9272	(039) 699 1604
Msinsini	(039) 699 1600	(039) 699 2170
Paddock	(039) 679 1605	(039) 679 1605
Port Edward	(039) 313 2543	(039) 313 2266
Port Shepstone	(039) 682 2524	(039) 682 5192
Sawoti	(039) 971 9000	(039) 971 9025
Scottburgh	(039) 978 1900	(039) 978 1701
Southport	(039) 681 3333	(039) 681 3339
St Faiths	(039) 835 0012	(039) 835 0272
Swartberg	(039) 747 4250	(039) 747 9083
Umkomaas	(039) 973 1011	(039) 973 2146
Umzinto	(039) 974 1151	(039) 974 2603

UTHUKELA

STATION	TELEPHONE	FAX
Assistant Commissioner BH Dubazane	(034) 314 6102	(034) 314 6123
Besters	(036) 637 3258	(036) 637 3293
Charlestown	(017) 733 4211	(017) 733 888
Dannhauser	(034) 621 2653	(034) 621 2658

Dundee	(034) 218 1601	(034) 218 1700
Ekuveni	(034) 261 1074	(034) 261 1093
Elandslaagte	(036) 421 1733/742	(036) 421 1783/733
Ezakheni	(036) 636 1015	(036) 636 1632
Glencoe	(034) 393 3124	(034) 393 3154
Groenvlei	(017) 730 0357	(017) 730 0300
Hattingspruit	(034) 212 3696	(034) 212 1524
Helpmekaar	(034) 642 1611	(034) 642 1777
Ingogo	(034) 341 1621	(034) 341 1611
Kingsley	(038) 922 1717	(038) 922 1830
Ladysmith	(036) 6373111	(038) 637 6646
Madadeni	(034) 314 6600	(034) 314 6641
Newcastle	(034) 314 6235	(034) 314 6155
Normandien	(034) 351 1611	(034) 351 1734
Osizweni	(034) 366 1026	(034) 366 0096
Pomeroy	(034) 662 1007	(034) 662 1075
Tugela Ferry	(034) 930 0003	(034) 930 0000
Utrecht	(034) 331 3177/8	(034) 331 4404
Van Reenen	(058) 671 0001	(058) 671 0014
Wasbank	(034) 651 1777	(034) 651 1277

NON-GOVERNMENTAL ORGANISATIONS

ULUNDI

CHILD WELFARE SOCIETIES

SERVICE PROVIDER	ADDRESS	NAME	CONTACT DETAILS	SERVICES RENDERED
Empangeni Child and Family Welfare Society	PO Box 505 Empangeni 3880	Mrs E Steynberg	Tel: (035) 792 5358 Fax: (035) 772 4678	Child and family care
Eshowe Child and Family Welfare Society	PO Box 398 Eshowe 3815		Tel: (035) 474 5673 Fax: (035) 474 1251	Child and family care
Mtubatuba Child and Family Welfare Society	PO Box 240 Mtubatuba 3935	Ms Z Mtshali	Tel: (035) 550 0159 Fax: (035) 550 0159	Child and family care
South African National Council for Child and Family Welfare Society	210 Scotts Building 3/9 Brickhill Road Durban 4001	Mrs S Desai	Tel: (031) 368 5455 Fax: (031) 368 5458	Child and family care
South African National Council for Child and Family Welfare Society	PO Box 102458 Meerensee 3901	Mrs E Steynberg	Tel: (035) 797 3263 Fax: (035) 797 3263	Child and family care
South African National Council for Child and Family Welfare Society	PO Box 276 Vryheid 3100	Mrs M Khanyi	Tel: (034) 980 9403 Fax: (034) 980 9403	Child and family care

OTHER ORGANISATIONS

SERVICE PROVIDER	ADDRESS	CONTACT DETAILS	CATEGORY	SERVICES RENDERED
CMD Ring van Melmoth	PO Box 422 Empangeni 3880	Tel: (035) 772 3849/0 Fax: (035) 772 3644	Welfare organisation	Child and family counselling
CMD Ring van Vryheid	PO Box 35 Vryheid 3100	Tel: (034) 981 3509 Fax: (034) 981 6124	Welfare organisation	Child and family counselling
Ikhaya lethu/ House of Shalom	PO Box 362 Richards Bay 3900	Tel: (035) 753 3045	Residential facility	Child and family care
Mandini Welfare Centre	PO Box 127 Mandini 4490	Mrs E Holliday Tel: (033) 456 5000	Welfare organisation	Child and family care
Richards Bay Family Care	PO Box 40690 Richards Bay 3900	Tel: (035) 789 2640 Fax: (035) 789 4446/9	Welfare organisation	Child and family care
Siyazenzela Unlimited	PO Box 1314 Empangeni 3880	Tel: (035) 772 5996 Fax: (035) 772 3044	Welfare organisation	Counselling disabled women

DURBAN

CHILD WELFARE SOCIETIES: COMPLAINTS MECHANISMS

National Council for Child and Family Welfare
210 Scotts Building
3/9 Brickhill Road
Durban
4001

Tel: (031) 368 5455
Fax: (031) 368 5458

SERVICE PROVIDER	ADDRESS	CONTACT DETAILS	SERVICES RENDERED
Amanzimtoti Child and Family Welfare Society	Cor Lewis Drive and Adams Road Amanzimtoti PO Box 80 Amanzimtoti 4125	Tel: (031) 903 5171/2 Fax: (031) 903 5192	Counselling services to female and child victims of abuse
Cathulani CWS	Old Main Road Inanda Mission (Machobeni) PO Box 43168 Inanda 4310	No land-line	Counselling services to female and child victims of abuse

Chatsworth Child and Family Welfare Society	10 Rose Heights Arena Park 4092 PO Box 56372 Chatsworth 4030	Tel: (031) 403 1256/7/60 Fax: (031) 403 6137	Counselling services to female and child victims of abuse
Christian Social Services (CSS), Durban	DRC Building 134 Frere Road Glenwood 4062 PO Box 51241 Musgrave 4062	Tel: (031) 202 6309/6405 Fax: (031) 202 6405	Counselling services to female and child victims of abuse
Durban Children's Society	Cor Clarence and Montpellar Road Durban 4001 PO Box 47569 Greyville 4023	Tel: (031) 312 9313 Fax: (031) 312 3147	Counselling services to female and child victims of abuse
Kingsburgh Child Welfare Society	Hall Street Warner Beach 4140 PO Box 357 Warner Beach 4140		Counselling services to female and child victims of abuse
KwaMashu Child and Family Welfare Society	E768 Mandela Road KwaMashu 4360 Private Bag X03 Kwamashu 4360	Tel: (031) 503 1206 Fax: (031) 503 7340	Counselling services to female and child victims of abuse
Phoenix Child and Family Welfare Society	217 Clayfield Drive Clayfield Phoenix 4051 PO Box 309 Mount Edgecombe 4300	Tel: (031) 502 1024 Tel: (031) 539 3255 Fax: (031) 539 4094	Counselling services to female and child victims of abuse

Pinetown Highway Child and Family Welfare	15 Payne Street Pinetown 3610 PO Box 42 Pinetown 3600	Tel: (031) 701 3288 Fax: (031) 701 4338	Counselling services to female and child victims of abuse
Sibusisiwe Child and Family Welfare Society	B 124 Minkner Road Clermont Township PO Box 89 Clernaville 3602	Tel: (031) 707 1121/2 Fax: (031) 707 2398	Counselling services to female and child victims of abuse
Stanger and District Child and Family Welfare Society	Cor Cato and Jacaranda streets Stanger PO Box 240 Stanger 4450	Tel: (032) 551 1922/2129 Fax: (032) 551 1922	Counselling services to female and child victims of abuse
Tongaat District African Child and Family Welfare Society and Community Centre	A 62, Emangwavani Maidstone Private Bag X10 Tongaat 4400	Tel: (032) 522 6149	Counselling services to female and child victims of abuse
Tongaat Child and Family Welfare Society	16 Tesco Drive Potgieters Hill Tongaat 4400 PO Box 135 Tongaat 4400	Tel: (032) 944 1514 Fax: (032) 944 1225	Counselling services to female and child victims of abuse
Verulam Child and Family Welfare Society	23 Groom Street Verulam 4340 PO Box 132 Verulam 4340	Tel: (032) 533 1046/7 Fax: (032) 533 4113	Counselling services to female and child victims of abuse

SHELTERS

SERVICE PROVIDER	CONTACT DETAILS	SERVICES PROVIDED	BEDS	TIME
Advice Desk for Abused Women (ADAW)	Tel: (031) 262 5231/ 9769 Fax: (031) 262 5223 Hotline: (031) 262 9673 E-mail: advicedesksfort heabused@ject.co.za	(Monday – Saturday: 24 hours. Sunday: emergencies only) Shelter for 14 (women and their children) Intake procedure: on an emergency basis, women may just arrive Restrictions: no teenage boys, no women with mental illnesses, no substance abusers	14	Emergency shelter: less than one month
Careline Care Centre, Amanzimtoti	Tel: (031) 903 7777 Cell: 082 456 8743 (a/h)	Temporary crisis shelter for victims	8	Three nights
Careline Care Centre, Hillcrest	Fax: 9031) 765 1314	Bridging home for chemically dependent people (including abused women) Shelter for abused women, children and men Three cottages for females and three cottages for men	25 (f) 25 (m)	
Inter-Fellowship Compassionate Ministries, Durban	Fax: (031) 461 2144	(Weekdays and weekends: 24 hours) Shelter for abused women – no children	6	Up to three weeks
Kerr House (Durban Hospice for Women)		Shelter for women and young children	15	Two weeks
Lighthouse Crisis Centre		Shelter for women, young children and men	6	Two weeks
Open Door Crisis Centre Shelter (Villa Esperanza)	Tel: (031) 709 6688 (o/h) Fax: (031) 7092468	(Monday – Sunday: 24 hours) 10 women and children	10	Emergency: 24 – 48 hours
Reservoir Hills Crisis Centre	Tel: (031) 262 0157 Fax: (031) 262 9892	20 women	20	
The Sahara Shelter	childw@iafrica.com	(Monday – Sunday: 24 hours) 12 women and children Restrictions: No people with mental illnesses R3 per adult per day R1,50 per child per day	16	Emergency: less than one month
Wings of Love Shelter	Fax: (031) 461 4621	(Monday – Sunday: 24 hours) 6 (women and their children) People are selected on an interview basis Restrictions: Only children four years and younger, no people with mental illnesses, no substance abusers	6	Emergency: two weeks

NON-GOVERNMENTAL ORGANISATIONS

AMANZIMTOTI

SERVICE PROVIDER	ADDRESS	CONTACT DETAILS	SERVICES PROVIDED	COST
Careline Care Centre Amanzimtoti	Amanzimtoti SAPS	(031) 903 7777 082 456 8743 (a/h) Karen	Victim support	Free of charge

CHATSWORTH

Chatsworth Community Care Centre	17 Trisula Avenue Chatsworth 4097 PO Box 56411 Chatsworth 4030	Tel: (031) 406 1242 Fax: (031) 406 1242	<p><i>Counselling:</i> (Monday – Sunday: 24 hours) Long-term and emergency crisis counselling on all aspects of violence against women:</p> <ul style="list-style-type: none"> • Telephone counselling • Face-to-face counselling • Couple counselling • Childline counselling • Rape crisis centre • Marriage counselling • Counselling for people living with AIDS • Training programmes on HIV/AIDS • Trauma debriefing <p><i>Legal services and assistance:</i> (Mon – Friday: 08:00 – 16:00, after-hours call-out service via Chatsworth SAPS)</p> <ul style="list-style-type: none"> • Obtaining a divorce • Obtaining an interdict/protection order • Maintenance • Accompanying client to co- court for maintenance matters • Accompanying witness/survivor to court for assault and rape cases 	Free of charge
FAMSA	Unit 5 Chatsworth Dept of Manpower offices	Cell: 082 200 4045	(Tuesdays only: 07:30 – 16:00) Decentralised service: see FAMSA Durban for details	

CLERMONT

SERVICE PROVIDER	ADDRESS	CONTACT DETAILS	SERVICES PROVIDED	COST
Clermont Women's Association	1106 c/o Razi and Clermont streets Clernaville 3602 PO Box 141 Clermont 3602	Tel: (031) 707 2221	(Tuesdays: 08:00 – 16:00) Short-term and emergency crisis counselling for abused women and rape survivors: <ul style="list-style-type: none"> • Face-to-face counselling • Group counselling once a month 	Free of charge

Ekuzameni Crisis Centre	Based on the premises of Kwadebeka Police Station, Durban	Tel: (031) 711 0582	Trained community volunteers render these services from 08:00 – 16:00, weekdays only <ul style="list-style-type: none"> • Crisis counselling to adult and child rape victims • Crisis counselling to abused women • Emotional support to victims whilst SAPS are interviewing them • Legal advice on the obtaining of interdicts/protection orders 	
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DURBAN

SERVICE PROVIDER	ADDRESS	CONTACT DETAILS	SERVICES PROVIDED	COST
Addington Hospital Crisis Centre	Room 23 S Block Cor Marine Parade and Erskine Terrace Durban	Tel: (031) 327 2258	<ul style="list-style-type: none"> • Medico-legal examination of victims • Short-term and emergency crisis counselling 	
Advice Desk For Abused Women (ADAW)	194 Annet Drive Reservoir Hills Durban 4091 PO Box 65227 Reservoir Hills Durban 4091	Tel: (031) 262 5231/ 9769 Fax: (031) 262 5223 Hotline: (031) 262 9673 E-mail: Advicedeskforthe abused@ject.co.za	<p><i>Counselling:</i> (Monday - Friday: 08:00 – 16:00, Saturday: 08:00 – 13:00, 24-hours Hotline)</p> <p>Short-term and emergency crisis counselling for abused women and men:</p> <ul style="list-style-type: none"> • Telephone counselling • Face-to-face counselling • Group therapy • Shelter <p><i>Legal services and assistance:</i> (Appointments only, Monday - Friday: 08:00 – 15:00)</p> <ul style="list-style-type: none"> • Obtaining interdicts and counselling at Durban Magistrate's Court and Pinetown Magistrate's Court • Legal advice • Obtaining an interdict/protection order 	Free of charge
Campus Law Clinic – Gender Unit	Room 49 Howard College Building Law Faculty Durban Campus 4014 Private Bag X10 Dalbridge 4014	Tel: (031) 260 2446 Fax: (031) 260 2741 letsipap@nu.ac.za	<p><i>Legal services:</i> (Monday – Friday: 08:30 – 13:00, and 14:00 – 16:30. New clients: Friday: 08:30 – 12:30)</p> <p>Legal advice and full representation on all aspects of domestic advice and maintenance</p>	Free of charge

Domestic Violence Assistance Programme	Room 323 Education and Innovation Centre Natal University Campus Durban 4013 PO Box 17350 Congella 4013	Tel: (031) 260 1588 Fax: (031) 260 1593	<i>Legal services and assistance:</i> (Monday – Friday: 08:30 - 16:30) • Paralegal advice • Obtaining protection order • Accompanying witness/survivor of rape/assault to court	Free of charge
Durban Hospice for Women	Kerr House Stamfordhill Road	Tel: (031) 303 2919 Fax: (031) 700 4537	(Weekdays and weekends: 24 hours) • Temporary shelter for abused women and their children • Counselling by social worker	Free of charge
FAMSA	Suite 525 320 West Street Durban PO Box 1982 Durban 4000	Tel: (031) 304 8991 Fax: (031) 304 8995	<i>Counselling:</i> (Monday – Friday: 08:15 – 16:15) Short-term and emergency crisis counselling on all aspects of violence against women: • Telephone counselling • Face-to-face counselling • Couple counselling • Group therapy • Premarital/marital counselling • Divorce mediation • Divorce counselling • Life skills' educational group work <i>Legal services and assistance:</i> (Monday – Friday: 08.15 - 16:15) • Para-legal advice • Obtaining a divorce • Obtaining an iInterdict/protection order • Maintenance	Sliding scale from R0 – R130, depending on income
Inter-Fellowship Compassionate Ministries, Durban	15 Eksteen Road Wentworth 4052 PO Box 14220 Austerville 4005	Tel: (031) 468 4701 Fax: (031) 461 2144 E-mail: ifc@mweb.co.za	(Weekdays and weekends: 24 hours): • Crisis counselling • Care for abused women and street children	Free of charge
Isipingo Support Group for the Abused	17 Marigold Avenue Isipingo Hills Isipingo 4110	Tel: (031) 902 2158 Fax: (031) 260 1521 Attention: Ravi	Monday – Sunday: 24 hours (on request) Counselling for abused women and rape survivors: • Telephonic counselling (24 hours) • Face-to-face counselling (by appointment)	Free of charge
Jamiatul Ulama Moslem Centre Counselling Services	579 West Street Durban PO Box 62564 Bishopsgate 4008	Tel: (031) 306 7786 Fax: (031) 306 4286 E-mail: info@jamiat.org.za	<i>Legal services:</i> Crisis and long-term counselling provided by social workers for all types of problems, including domestic violence and child abuse: • Refer to court for protection orders • Advice on Muslim judicial rights	

Life Line Durban	38 Adrain Road Stamford Hill Durban 4001	Tel: (031) 303 1344 Crisis Line: (031) 312 2323 Fax: (031) 303 1419 lnatal@hit.co.za	(Monday – Sunday: 24 hours) Short-term and emergency crisis counselling for abused women and rape survivors: <ul style="list-style-type: none"> • Telephone counselling • Face-to-face counselling (by appointment) • Couple counselling and group therapy (by appointment) 	Free of charge
NICRO	2nd Floor United Building 58 Field Street Durban 4001	Tel: (031) 304 2761 Fax: (031) 304 0826 nicrokzn@wn.apc.org	<i>Counselling:</i> (Monday – Friday: 09:00 – 15:00) Long-term counselling, short-term and emergency crisis counselling for abused women, rape survivors and male perpetrators/offenders: <ul style="list-style-type: none"> • Telephone counselling • Couple counselling • Face-to-face counselling • Accompanying person to court/ court preparation • Assistance with maintenance problems at Durban Magistrate's Court <i>Legal services and assistance:</i> (Monday – Friday: 09:00 – 15:00) <ul style="list-style-type: none"> • Obtaining interdicts/protection orders • Accompany witness/survivor to court 	Free of charge
Reservoir Hills Crisis Centre	171 Dunkeld Road Reservoir Hills 4090 PO Box 65321 Reservoir Hills Durban 4091	Tel: (031) 262 0157 Fax: (031) 262 9892	<i>Counselling:</i> (Monday – Sunday: 24 hours) Long-term and emergency crisis counselling on all aspects of violence against women: <ul style="list-style-type: none"> • Telephone counselling • Face-to-face counselling • Group counselling <i>Legal services and assistance:</i> (Monday - Friday: 08:00 – 16:00) <ul style="list-style-type: none"> • Obtaining a divorce • Obtaining interdict/ protection order • Maintenance • Accompany person to court for maintenance matters • Accompanying witness/survivor of rape/assault to court 	Free of charge
The House Of Light	242 Clayton Road Sydenham	Telefax: (031) 209 7838 Hotline: (031) 209 7837	(Monday – Friday: 08:00 – 16:00) Crisis counselling on all issues, including domestic violence, substance abuse and HIV/AIDS: <ul style="list-style-type: none"> • Face-to-face counselling • Telephone counselling • Training 	Free of charge
Ukuba Nesibindi Drop-In Centre (A joint project of Life Line and the Child and Youth Development Dept of Natal Technikon)	23 Stratford Road (off Warwick Avenue) Durban	Tel: (031) 202 9132 Fax: (031) 202 6391	(Monday to Friday: 08:00 – 16:30) <ul style="list-style-type: none"> • Short-term and emergency crisis counselling on domestic violence, rape and HIV/Aids • Face-to-face counselling by social worker, nurse and trained counselors • Educare facility 	Free of charge

Umbilo Crisis Centre	Based at SAPS Deodar Road Umbilo	Tel: (031) 205 3383	Interchurch group of trained volunteers available for crisis counselling and support to abused women and children: <ul style="list-style-type: none"> • Support service to the SAPS whilst the victim is at the police station • Crisis counselling and emotional support to women and children • Legal advice to abused women with regard to obtaining interdict/ protection order 	
Wings Of Love Centre	2 Petingo Grove Austerville Durban 4052 PO Box 14201 Austerville 4005	Tel: (031) 468 6829 Fax: (031) 4614621	(Monday, Tuesday, Thursday, Friday: 09:00 – 15:00) Long, short-term, and emergency crisis counselling for abused women, rape survivors, and adult survivors of childhood sexual abuse: <ul style="list-style-type: none"> • Telephone counselling • Couple counselling • Face-to-face counselling • Group therapy • Shelter 	Free of charge

INANDA

SERVICE PROVIDER	ADDRESS	CONTACT DETAILS	SERVICES PROVIDED
NICRO	c/o Inanda SAPS Mtshebeni	Tel: (031) 510 9908	• Victim support

KWAMASHU

SERVICE PROVIDER	ADDRESS	CONTACT DETAILS	SERVICES PROVIDED	COST
FAMSA	SAPS Office KwaMashu	Cell: 082 200 4042	Tuesdays: 09:00 – 15:30 <ul style="list-style-type: none"> • Decentralised service: see FAMSA (Durban) for details 	
NICRO	c/o Kwamashu SAPS	Tel: (031) 504 9881	• Victim support	
NICRO	c/o Ntuzuma Court Private Bag X09 Verulam 4340	Tel: (031) 509 1405	• Victim support	

MPUMALANGA

SERVICE PROVIDER	ADDRESS	CONTACT DETAILS	SERVICES PROVIDED	COST
FAMSA	Dept of Welfare offices Unit 6 (near Circuit Court)	Tel: (031) 771 1341 Cell: 082 200 4041	(Mondays: 09:00 – 15:00) <ul style="list-style-type: none"> • Decentralised service: see FAMSA (Durban) for details 	

NDWEDWE

SERVICE PROVIDER	ADDRESS	CONTACT DETAILS	SERVICES PROVIDED	COST
NICRO	C/o Ndwedwe Court	Tel: (032) 533 1011	• Victim support	

PHOENIX

SERVICE PROVIDER	ADDRESS	CONTACT DETAILS	SERVICES PROVIDED	COST
FAMSA	c/o 626 Pandora Street (Dept Of Welfare)	Cell: 082 200 4047	(Monday: 09:00 – 15:00) Decentralised service: see FAMSA Durban for details	
Guiding Lantern Advice Centre and The Sahara Shelter	c/o Phoenix Child and Family Welfare Society PO Box 309 Mount Edgecombe 4300	Tel: (031) 502 1024 Fax: (031) 594049 childw@lafrika.com	<ul style="list-style-type: none"> • Crisis counselling at Advice Centre • Short-term counselling for abused women in the shelter 	
Mahatma Ghandi Memorial Hospital Crisis Centre	100 Phoenix Highway Phoenix 4068 Private Bag X13 Mount Edgecombe 4300	Tel: (031) 502 2338 Fax: (031) 502 1869	<p>Medical examination of child and female victims</p> <p><i>Counselling:</i> (Monday – Friday: 07:30 – 16:00)</p> <ul style="list-style-type: none"> • Short-term and emergency crisis counselling of survivors, and perpetrators/offenders of domestic violence and rape • HIV/AIDS testing and counselling • Couple counselling • Face-to-face counselling (only for hospital patients in family-related abuse and assaults) • Medico-legal examinations 	Free of charge
Phoenix Domestic Violence Network	c/o Phoenix SAPS		<ul style="list-style-type: none"> • Victim support services 	

PINETOWN

SERVICE PROVIDERS	ADDRESSES	CONTACT DETAILS	SERVICE PROVIDERS	COST
Careline Care Centre Hillcrest	36 Assegai Road Assegai PO Box 371 Hillcrest 3610	Tel: (031) 765 1587 Fax: (031) 765 1314	<p><i>Counselling:</i> (Monday - Sunday: 24 hours) Long-term and emergency crisis counselling on all aspects of violence against women and men:</p> <ul style="list-style-type: none"> • Telephone counselling • Face-to-face counselling • Couple counselling <p><i>Legal services and assistance:</i> (Monday - Friday: 08:00 – 16:00)</p> <ul style="list-style-type: none"> • Obtaining a divorce • Obtaining an interdict/ protection order • Maintenance • Accompanying person to court for maintenance matters • Accompanying witness/ survivor to of rape/assault to court 	Free of charge

Open Door Crisis Centre	7 Windsor Road Pinetown 3610 PO Box 1605 Pinetown 3600	Tel: (031) 709 2679 Fax: (031) 709 2468	<i>Counselling:</i> (Monday - Friday: 08:00 - 16:30) Long, short-term and emergency crisis counselling for abused women, rape survivors and male perpetrators/offenders: <ul style="list-style-type: none"> • Couple counselling • Face-to-face counselling • Group therapy <i>Legal services and assistance:</i> (Monday - Friday: 08:00 – 16:30) <ul style="list-style-type: none"> • Paralegal advice • Court preparation for witness/survivor of rape and assault • Obtaining a protection order • Accompanying witness/survivor of rape/assault to court 	Free of charge
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UMLAZI

SERVICE PROVIDER	ADDRESS	CONTACT DETAILS	SERVICES PROVIDED	COST
FAMSA	C/o Magistrate's Office Umlazi	Cell: 082 200 4041	(Tuesday and Wednesday: 09:00 – 15:00) Decentralised service: see FAMSA Durban for details	
Prince Mshiyeni Memorial Hospital Crisis Centre	Off Mangosuthu Highway Umlazi Private Bag X07 Mobeni 4060	Tel: (031) 907 8111/47/68/61	<ul style="list-style-type: none"> • Medico-legal examinations • Crisis and short- term counselling 	

TONGAAT

SERVICE PROVIDER	ADDRESS	CONTACT DETAILS	SERVICES PROVIDED	COST
Tongaat Crisis Centre	c/o SAPS Tongaat SAPS	Tel: (032) 944 1081	Counselling and referral services to victims of rape and domestic violence	

Verulam

SERVICE PROVIDER	ADDRESS	CONTACT DETAILS	SERVICES PROVIDED	COST
Lighthouse Crisis Centre	24 Jasmin Road Riyadh Township Verulam PO Box 3383 Sunningdale 4051	Tel: (032) 533 3858 Fax: (032) 562 9268	(Weekdays and weekends: 24 hours) Crisis counselling centre	Free of charge

STATE SERVICE OFFICES: DURBAN REGION

SERVICE PROVIDER	POSTAL ADDRESS	PHYSICAL ADDRESS	CONTACT DETAILS	SERVICES PROVIDED
Chatsworth Social Services offices	Private Bag X003 Chatsworth 4030	Chatsdene Street Unit 5 Chatsworth	Tel: (031) 402 8000 Fax: (031) 403 0917	Counselling to victims of abuse and volunteer training in domestic violence
Durban	Social Services Private Bag X518 Durban 4000	Government Building Cor Esplanade and Stanger Street Durban	Tel: (031) 360 5444 Fax: (031) 337 5914	Counselling to victims of abuse and volunteer training in domestic violence
Inanda	PO Box 10 Mount Edgecombe 4300	Township Manager's Office Section A Inanda Newtown	Tel: (031) 510 2221/1569 Fax: (031) 510 2519	Counselling to victims of abuse and volunteer training in domestic violence
KwaMashu	Private Bag X049 KwaMashu 4360	Ntuzuma District Office Malandela Road KwaMashu	Tel: (031) 503 2389/9633 Fax: (031) 503 0315	Counselling to victims of abuse and volunteer training in domestic violence
Maphumulo	Private Bag X9218 Maphumulo 4470	Maphumulo Village Main Road (Behind Post Office)	Tel: (032) 481 2027/92/3 Fax: (032) 481 2117	Counselling to victims of abuse and volunteer training in domestic violence
Mpumalanga	Private Bag X1021 Hammarisdale 3700	Dept of Works Building Unit 6 Mpumalanga Township	Tel: (031) 771 1341 Fax: (031) 771 1301	Counselling to victims of abuse and volunteer training in domestic violence
Ndwedwe	Private Bag X527 Ndwedwe 4342	Old Magistrate's Office	Tel: (032) 533 5021 Fax: (032) 533 4014	Counselling to victims of abuse and volunteer training in domestic violence
Phoenix	Private Bag X6 Mount Edgecombe 4300	66 – 70 Pandora Street Starwood Phoenix	Tel: (031) 507 8827 Fax: (031) 507 8860	Counselling to victims of abuse and volunteer training in domestic violence
Pinetown	PO Box 2501 Pinetown 3600	Hennie du Plessis Building 4 Aubrey Street Pinetown	Tel: (031) 700 5506/7/8 Fax: (031) 700 5507	Counselling to victims of abuse and volunteer training in domestic violence
Stanger	Private Bag X10637 Stanger 4450	Location Road Shakaville Stanger	Tel: (032) 552 5246/5472 Fax: (032) 552 2620	Counselling to victims of abuse and volunteer training in domestic violence

Umbumbulu	Private Bag X1013 Umbumbulu 4105	Dept of Education Umbumbulu (Next to Magistrate's Office, opposite Circuit Court)	Tel: (031) 915 0155/ 0011 Fax: (031) 915 0192	Counselling to victims of abuse and volun- teer training in domes- tic violence
Umlazi	Private Bag X12 Mobeni 4060	Amawele Building Umlazi	Tel: (031) 907 9911/ 9244 Fax: (031) 907 1836	Counselling to victims of abuse and volun- teer training in domes- tic violence

COMPLAINT MECHANISMS

The Chief Director
Department of Social Welfare and Population Development
8th Floor
North Tower
BP Centre
Cor Aliwal and West streets
Durban
4001

PO Box 1503
Durban
4000

Tel: (031) 336 8700
Fax: (031) 332 3854/1

NETWORK ON VIOLENCE AGAINST WOMEN (FOR SERVICE COMPLAINTS)

Room 23
The Arches
20 Broad Street
Durban
4001

PO Box 62245
Bishopsgate
4008

Tel: (031) 304 6928
Fax: (031) 304 6928

THE NATIONAL COUNCIL FOR CHILD AND FAMILY WELFARE (COMPLAINTS ABOUT CHILD WELFARE SOCIETIES)

210 Scotts Building
39 Brickhill Road
Durban
4001

Tel: (031) 368 5455
Fax: (031) 368 5458