

part 2: programme performance

Aim of Vote

Main Appropriation	Adjusted Appropriation	Actual Amount Spent	Over/Under Expenditure
R 151 436 000	R 161 627 000	R 157 979 000	R 3 648 000
Responsible Minister	Minister of Community Safety, Leonard Ramatlakane		
Administering Department	Department of Community Safety		
Accounting Officer	Deputy Director-General, Melvyn Joshua		



Aim of Vote

To promote safety and security through a process of civilian oversight, the support of crime prevention strategies, effective traffic management and traffic safety education. The first two processes relate to the work that is done in partnership with the South African Police Service (SAPS) and the last two refer to the Provincial Traffic Service.

The various Directorates achieved the aim of the vote in the following manner:

Social Crime Prevention Centre

- ▲ Co-ordinate the Expanded Public Works Programme (EPWP);
- ▲ Co-ordinate and integrate provincial crime prevention initiatives;
- ▲ Evaluate and support crime prevention projects;
- ▲ Execute Capacity Building projects;
- ▲ Execute safety-enhancing projects;
- ▲ Co-ordinate activities relating to the Urban Renewal Strategy; and
- ▲ Co-ordinate the Safer Festive Season Project.

Safety Information and Research

- ▲ Provide relevant information on and analysis of crime and policing;
- ▲ Provide relevant management information on the safety environment; and
- ▲ Conduct project evaluations.

Monitoring and Evaluation

- ▲ Monitor and evaluate policing services through the call centre and meetings between the Department and SAPS;
- ▲ Promote better community relations with SAPS;
- ▲ Propagate equitable resource allocation for police stations; and
- ▲ Ensure that human rights are protected.

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Community Liaison

- ▲ Determine Western Cape policing needs and priorities;
- ▲ Achieve increased levels of social consciousness through actively mobilising communities;
- ▲ Manage anti-crime structures that contribute to a safe environment;
- ▲ Promote better relations between communities and SAPS;
- ▲ Establish active local community structures to support community police partnerships; and
- ▲ Empower community police structures and strengthen uniformed partnerships to fight crime.

Safety Training and Development

- ▲ Provide training and development for traffic law enforcement officers and municipal police officers;
- ▲ Provide training to community members involved in structures that contribute to a safer environment; and
- ▲ Provide training to youth members through the Chrysalis Youth Academy (Youth Project).

Security Risk Management

- ▲ Give advice to all provincial departments in respect of security-related services; and
- ▲ Manage access control to all head office complexes.

Traffic Law Enforcement

- ▲ Co-ordinate traffic law enforcement agencies and initiate training programmes to support this;
- ▲ Reduce the accident rate through visibility;
- ▲ Perform an incremental roll-out of a 24-hour service and the “buddy” system; and
- ▲ Protect the road network by operating weighbridges.

Road Safety Management

- ▲ Promote traffic safety in order to decrease the number of road accidents; and
- ▲ Provide community and related target group awareness and education.

Summary of Programmes

The activities of the Department are divided into four programmes:

Programme 1: Administration

Programme 2: Provincial Secretariat for Safety and Security

Programme 3: Safety Training and Security Risk Management

Programme 4: Traffic Management

Aim of Vote

part 2: programme performance



Omar Valley
Chief Director:
Corporate Services

Programme 1: Administration

Aim:

To conduct the overall management of the Department.

OFFICE OF THE PROVINCIAL MINISTER

To provide secretariat and support services to the Provincial Minister.

MANAGEMENT AND SUPPORT SERVICES

To manage and provide corporate functions to the Department, which include the formulation of policy, rendering centralised administrative, legal and office support services, rendering strategic and communication services, determining work methods and policy procedures and exercising control through head office.



Adv. Nyaniso Ngele
Chief Director:
Secretariat for
Safety and Security

Programme 2: Provincial Secretariat for Safety and Security

The purpose of the secretariat is the implementation of the constitutional and legislative mandate of civilian oversight over law enforcement agencies and the implementation of both National and Provincial policies on Safety and Security. These include determining policing needs and priorities for the Province, researching the safety and security needs of communities, mobilising communities against crime and initiating, executing, and co-ordinating crime prevention projects. The Provincial Secretariat for Safety and Security comprises the following sub-programmes:

Sub-Programme 2.1: Programme Support

To ensure an effective and efficient programme.

Sub-Programme 2.2: Crime Prevention Centre

The purpose of the sub-programme is to initiate, execute, co-ordinate and support social crime prevention projects

HOOC



Project "Hands Off Our Children" (HOOC) is a campaign to eradicate crime against children, to mobilise community support and to strengthen the support structures dealing with child abuse. The HOOC project was independently evaluated with a recommendation to include crime against women and to refocus the methodology to be more participatory with communities, especially in relation to the HOOC parenting programme. All programmes were successfully implemented. However, there are additional audits planned to determine the effectiveness of the HOOC post boxes placed at all Western Cape Education Department (WCED) schools and to determine whether social workers trained under the parental guidance programme identified additional training needs within their local communities. Further, numerous intervention tools/materials were developed by the Department of Community Safety (DCS) for implementation at all WCED schools. Before any further intervention is done, however, the effectiveness of these tools needs to be established and their successes, if any, recorded and further developed. Measuring indicators will be developed in 2005 and 2006, which will allow for evaluation of the outcomes and impact of the renewed strategy, in particular in relation to social capital. These variables will be adjusted and measured in the future in line with the indicators that the Department is developing for community safety and social capital.

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Truancy Reduction Project

The project seeks to prevent children from becoming truant. Since April 2004 seven Learner Support Officers were transferred to the Western Cape Education Department. The Learner Support Officers (LSOs) strengthened the capacity of the Urban Renewal coordinators in the seven identified areas. Because of their community development experience and training, their skills base has extended to include gang intervention, facilitation and co-ordination of workshops, and conflict resolution. They were also utilised during the SFS period to assist in the following programmes namely: Safety on Beaches, Women and Children (HOOC) project, and the Community Safety Project. They are currently being utilised in the Anti Substance Abuse Strategy of the Premier led by the Social Cluster. Discussions are underway in 2005/06 to downscale the LSO format in the Department with the aim of transferring the project permanently to the Western Cape Department of Education for implementation at schools in the Province.

Victim Support Rooms

During the 2003/04 financial year, Victim Support South Africa (VSSA) was contracted to undertake basic volunteer training on behalf of the Department. This initiative was supported by SPAR retail food store, which hosted the launch of the Victim Support Programme.

Owing to financial constraints within VSSA, their contract was ended and the Department, together with SAPS, will continue the training in-house, to cover the remainder of the police stations. The volunteers are currently under the auspices of the Community Police Forums (CPFs). They receive basic counseling training from the Department.

Due to the establishment of additional independent police stations, 20 victim support rooms will be funded during the rest of this financial year. Although they have received basic counselling skills from the Department, follow-up training will be provided to the 2000 community volunteers rendering services at these rooms. Once this training has been completed, the Department and SAPS will identify further training in the new financial year, based on a skills audit and gap analysis, which will be implemented in the upcoming year 2006/07. The training will focus on capacitating volunteers to enable them to build the levels of social capital in communities.

Safer Trains Project

The Safer Trains Project, which is run under the auspices of the EPWP, employs 692 people. A total of 400 employees have received Grade E Security training (entry level into the security industry) provided by Metrorail and are registered with the Security Industry Regulatory Authority. This training authorizes them to perform security-related work. They are being deployed at 42 Hotspot railway stations across the Western Cape. The project has received visits by the President, National Portfolio Committee on Public Transport, and Government delegations from Gauteng and the Eastern Cape. Due to the success of the project Metrorail has reported a 47.2% reduction in crime where members are deployed, in particular assault, robbery, and property crimes, such as theft out of vehicles.



The Railway Police commenced their duties on 1 August 2005 and will be primarily responsible for safety and security on the trains, extending their reach to 115 railway stations, whereas the Department is focusing on the 42 Hotspot stations. The 400 Bambanani volunteers employed under the auspices of the EPWP are being deployed on the platforms of the 42 stations from now until the end of the 2005/06 Safer Festive Season campaign. The project will then be evaluated in order to restructure it according to crime pattern analysis and community needs.

**Programme 2:
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Programme 2: Provincial Secretariat for Safety and Security

Safety on Farms

At Imbizos in rural areas during 2004, the MEC heard requests from a number of communities for action to improve safety and reduce crime on farms. He responded by establishing a Safety on Farms Project called Farm Watches (Bambanani volunteers). The first set of training for Farm Watches took place in September 2004, with farm workers from Worcester and Brackenfell. A second set of training occurred during October 2004 with farm workers from the Oudtshoorn area. By March 2005 the number of trained Farm Watch members were as follows:

Area	Number
East Metropole	8
Winelands	79
Southern Cape	92
Total	179

A Farm Safety programme was conducted during the Safer Festive Season campaign in 2004/05. Some of the outcomes are as follows:

Area	No. of Watches	Arrests Serious Crimes	Arrests Minor Crimes	Farms Visited
Matsikama	27	2 GBH, 5 Drugs	64	205
West Coast	20			
Boland	81	6 GBH, 6 Drugs, 3 Stock Theft, 3 Burglary	103	244
Central Karoo	37			
Southern Cape	29			
Overberg	Cancelled			

This programme consolidated the effectiveness of this approach and enjoyed the support of both the landowners and the communities living on farms.

A provincial Farm Safety Project has been identified as a Departmental Priority for the 2005/06 financial year. It is to be conducted by the Provincial Rural Safety Strategy Committee and its plans are in line with established safety priorities. The key deliverables are:

Priority	Deliverable
Financial support to CPFs for social crime prevention projects on farms	1 Farm-based project in each of the magisterial districts of the Province
Participation in the Provincial Rural Safety Committee	DCS Farm Safety project fully integrated with other role players and Provincial Strategy
Sharing of information	Monthly feedback on Farm Watch members recruited, trained, and on patrol. Inform public of successes
Recruit, train, deploy Farm Watch members	Set and reach recruitment, training, and deployment targets in each district.
Ensure community participation	Imbizos and road shows to inform public and maintain support
Socio-economic upliftment	Equipment and out-of-pocket expenses, as well as further training can be earned by regular patrolling.
Prevention of crime and violence	Target 1250 patrols Conflict-mapping and social crime prevention project as part of training in each region. Target 5 such projects
Smooth exit of Commando structures	Prioritise recruitment and deployment according to Commando decommissioning
Integrate Farm Watches into crisis management teams	Farm Watch members to be trained members of teams in 10 areas

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Gang Prevention and Drugs Strategy

The Gang Prevention Project has been merged with the Drug Abuse project. A number of awareness and information brochures were printed and distributed in communities. This included 5 marches, 1 radio talk show conducted on Radio P4 and a Prevention of Organised Crime Act (POCA) pamphlet, which was produced and distributed to all Cape Flats Schools.

Parents were sensitised around the POCA and its legal implications. Anti-drug and anti-gang events were held in various communities on the Cape Flats. Community-driven activities supported by the Department included marches, radio talk shows by experts, and an interfaith service. The Department played a key role in POCA training for prosecutors. The Department also assisted with the roll-out of the National Department of Social Development's Ke Moja anti-drug campaign by facilitating and funding four industrial theatre productions in priority communities.

The Department actively supported the establishment of two local community anti-drug forums, in Mitchell's Plain and Bonteheuwel, and supported initiatives of CPF anti-drug projects in the Strand and Strandfontein through the departmental project application process. The Department contributed to the national draft policy on Substance Abuse of the National Department of Social Development and the review of the National Drug Master Plan.

Through the social cluster, convened by the office of the Premier, the Department is working in partnership with the Departments of Health, Education, Social Services and Poverty Alleviation on the roll-out of a short-term strategy and pilot projects on drugs in ten priority areas.

Community Safety Forums (CSFs)

In 2005 the Department implemented the resolutions of the second National Consultative Conference on Community Safety Forums (CSFs) held in Port Elizabeth in November 2004. CSFs constitute the Department's implementation of the Intergovernmental Crime Prevention Programme, thus facilitating the implementation of Local Crime Prevention Strategies (LCPS) in line with the Integrated Development Plans (IDP) of Municipalities.

The Department reached agreements with the 5 District Municipalities under which the 24 local municipalities reside. In addition, the Department prioritised the roll-out of the LCPS and the establishment of the CSFs within the Unicity. Designated district municipalities as well as Mossel Bay, Oudtshoorn, Saldanha Bay, Matzikama, and Theewaterskloof Municipalities have been assisted and are championing this process. The Department reached an agreement with the Southern Cape Eden District Municipality to fund social crime prevention projects on an equal basis through their IDP. An amount of R300 000 was contributed to the Southern Cape through the CSFs for social crime prevention programmes. In addition, the Department committed to a contribution of R100 000 to the LCPS-based projects in line with the IDP.

The Department reached agreements on funding through IDPs and provided R200 000 to implement safety projects in the Cape Winelands District area, R100 000 in the Overberg District, and R200 000 in the West Coast areas. The Department established the Community Safety Forums/ Safety and Security Clusters in the Urban Renewal nodes in the Western Cape and is collaborating with SAPS on implementing the LCPS in the Khayelitsha and Mitchell's Plain nodes. The Department established 5 CSFs in the Cape Town Unicity and Sub-council areas, and has earmarked R 1 200 000 in the 2005/06 financial year for local social crime prevention programmes within the Unicity.

Programme 2: Provincial Secretariat for Safety and Security



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Discussions are underway to define or expand the roles of CSFs. The purpose of the CSF is to function as a government-driven mechanism to facilitate and co-ordinate the implementation of multi-agency crime prevention initiatives, in both law enforcement and social crime prevention, at local government level. This will ensure that all inter-governmental crime prevention programmes and projects are integrated into a single crime prevention strategy in support of municipal IDPs.

It is envisaged that the functions of the CSF would be to:

- ▲ Develop a local crime prevention strategy (LCPS) for the municipal area;
- ▲ Co-ordinate social crime prevention activities of government departments and other role players;
- ▲ Create an enabling environment within the municipal area by addressing the root causes of crime;
- ▲ Implement social crime prevention projects;
- ▲ Monitor and evaluate the LCPS and crime prevention programmes and projects;
- ▲ Align other related social strategies, such as Poverty Alleviation and Community Development;
- ▲ Convene regular meetings; and
- ▲ Prepare and submit quarterly reports.

In order to support these functions in two District Municipalities and five Municipalities in the rural areas, the Department has committed an amount of R 900 000 on a Rand-for-Rand basis.

As part of the Department's involvement in the Integrated Sustainable Rural Development Programme (ISRDP) of the Central Karoo District Municipality (one of nine Presidential Rural Development Nodes), a Local Crime Prevention Strategy (LCPS) has been developed in collaboration with the South African Police Service. The Department will support the implementation of the LCPS, which will commence during the 2005/06 financial year.

The Department has also established five Community Safety Forums in the Cape Town Unicity and Sub-council areas, and has earmarked R 600 000 in the 2005/06 financial year for the development and implementation of social crime prevention programmes in the Unicity. These five areas include two Presidential Urban Renewal Programme (URP) areas, i.e.: Khayelitsha and Mitchell's Plain, as well as the Tygerberg, Helderberg, Atlantis and Nyanga (including Philippi and Brown's Farm) areas.

Project Applications



The Department continues to support community-driven crime prevention programmes. These programmes are implemented in partnership with SAPS and other community stakeholders, under the guidance of the local CPFs. Project applications are evaluated and processed in line with a set of criteria and requirements, which are jointly identified by the CPFs and SAPS to determine crime prevention priorities and projects for each local station area, based on their crime threat analysis. The Department of Community Safety and SAPS are monitoring and assessing projects through crime statistics indicators.

The following community-driven project applications were funded successfully:

- ▲ 14 Cape Renewal Strategy priority area projects;
- ▲ 4 Drugs and Alcohol community led projects;
- ▲ 12 Festive Season projects in high-risk areas in the province;

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- ▲ 4 Anti-gang projects;
- ▲ 50 General Crime Prevention projects by communities in the entire Province;
- ▲ 1 HOOC-related project;
- ▲ 6 Multi-Agency Delivery Action Mechanism driven projects;
- ▲ 9 Victim Support projects facilitated by communities;
- ▲ 8 YLAC Youth Clubs supported;

Programme 2: Provincial Secretariat for Safety and Security

New objectives were based on the successes of the 2004/05 SFS programme. The Department is focusing on nine priority themes in 2005/06, viz. Safety on Trains, Farm Safety, Shebeen Control, Hands off Our Children (HOOC), Women Safety, Youth at Risk, Special Deployment of Neighbourhood Watches and Victim Support.

Safer Festive Season 2004/05

The Department of Community Safety implemented key projects over the festive season to decrease the number of casualties over this period. The Safety on Farms project focused on crimes being committed in rural communities. Volunteers were trained and equipped to deal with conflict situations in rural settings. This was done in partnership with farmers, workers and the police.

For the Safety on Beaches project, neighbourhood watches, CPF members and community volunteers were deployed to patrol the coastline during this period. This was done in partnership with SAPS, Municipal Law Enforcement, City Police, Life Saving South Africa (LSSA) and Emergency Medical Services (EMS). Radio stations broadcast live from certain beaches focusing on safety and security matters. These activities increased vigilance and awareness with regard to drownings and crimes, such as alcohol that was not allowed on beaches.

A Youth on Beach project targeted youth with the aim of encouraging them to take responsibility for a crime-free lifestyle. Sport and recreational activities were held at most beaches on the Cape coastline. More than 6 246 youth were reached during this period.

A special effort was introduced to reduce violence against women and children during the festive period. This was done in the Safety of Women and Children campaign. NGOs, community organisations, SAPS, Social Services and the Department of Justice played key roles in the roll-out of this project. Information on safety tips, prayer meetings and awareness events were held at different venues to highlight the effects of violence against women and children. Eight major activities focusing on education and awareness were staged in communities. These activities in the form of road shows included seminars, radio interviews and the distribution of brochures and pamphlets.

A project over the festive season that contributed to a significant drop in the crime rate was the Shebeen Control project. Community volunteers provided police with the names and addresses of shebeens in community. Shebeen owners were approached by volunteers to participate in the implementation of a Code of Conduct programme. This Code of Conduct includes issues relating to sensible drinking by preventing under-age children and pregnant women being served alcohol. Shebeens also adhered to trading times that do not interfere with the good order of a particular community. This project received considerable material and financial support from Miller SA Breweries, WECALTA, the Department of Health and Bush Radio.



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Multi Agency Delivery Action Mechanism (MADAM)

The national Justice Crime Prevention and Security Cluster (JCPS) programme acknowledges that crime requires an integrated and co-ordinated response by all spheres of government to reduce crime. The Multi-Agency Delivery Action Mechanism (MADAM) strategy was endorsed at a special joint sitting in 2004 between the national JCPS and Social Cluster, to facilitate co-ordination and synergy between the respective spheres of government, the criminal justice sector, civil society and communities.

Through the Cabinet Committees, the Social Cluster tasked its member Departments to implement programmes based on the Integrated Social Capital Formation Strategy. Subsequently the MADAM Management Committee was assigned the responsibility of co-ordinating the social cluster departments to support the criminal justice sector and law enforcement agencies. MADAM therefore aligns the social cluster departments' resources with the objectives of the criminal justice sector, implements joint programmes to address the root causes of criminal activity and provides strategic direction to social cluster departments.

The MADAM Management Committee chaired by the Director-General has successfully mobilised the thirteen Provincial Departments, five National Departments, the Cape Town Unicity and the District Municipalities to align their programmes in support of the operational strategies of the Criminal Justice agencies. Therefore the MADAM Management Committee includes representation from National departments, Provincial departments, Local government, Civil Society and the Provincial Community Policing Board. MADAM established strategic task teams lead by department heads to champion and lead social cluster programmes that will create a 'Safer home for all' in the Western Cape. These task teams are:

- ▲ Education and Training Task Team
- ▲ Social Upliftment, Health and Welfare Task team
- ▲ Sports, Arts, Culture and Youth Development Task Team
- ▲ Safety and Security Task Team (Provincial Joints)
- ▲ Economic Development Task Team
- ▲ Environment and Infrastructure Task Teams

MADAM

Multi-Agency Delivery Action Mechanism



Joint National JCPS, Social and Economic Cluster Meeting Endorses MADAM Strategy



MADAM was high on the agenda at the Joint National JCPS (Justice, Crime Prevention & Security), Social and Economic Clusters meeting in Pretoria. This joint meeting between the three national clusters evaluated and considered the various integrated strategies at provincial and local government levels to reduce the causal elements of crime.

methodology. Mr Nyaniso Ngile said that: "The joint national clusters meeting was impressed by the co-ordination methodology MADAM has endorsed. The meeting emphasized the success of co-ordination and integration that translate into joint social programmes that address the root causes of crime". Social Cluster departments in the Western Cape were acknowledged for leading implementation within other areas of expertise.

MADAM proactively influenced the role of Social Cluster departments in the Western Cape to support and supplement the activities of the operational strategies of the law enforcement agencies. The meeting concluded that the MADAM strategy must be continued and translated into long-term mechanisms to reduce crime and improve the quality of life of people. Special emphasis is also required in the 8 JCPS priority stations and Presidential nodes in the Western Cape.

The MADAM Secretariat presentation was led by Acting Chief Director Mr Nyaniso Ngile and Mr David Coetzee who presented the MADAM MADAM Management Committee meeting plans the way forward for co-ordinated programmes to address the root causes of crime.



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European Union Funding Support MADAM

After extensive evaluation of the Provincial Government of the Western Cape's initiative to effectively co-ordinate and integrate various agencies activities to reduce crime, the MADAM strategy was endorsed by the European Union through commitment of funding to implement long-term sustainable programmes.

The MADAM strategy of driving the implementation of the objectives of the Social Cluster promotes the building of social capital and improves the quality of life for everyone in the 'Home for All' of the Western Cape.

The EU will provide donor funding of an estimated three million rand to the Provincial Government of the Western Cape to strengthen operational law enforcement agencies during 2005-2006 financial years.

Mr S. Isaacs said that: "The MADAM Management Committee meeting highlighted that the Social Cluster departments are required to complement the seed funding of the EU donors to ensure that existing best practice programmes and new initiatives are sustainable."

The Management Committee concluded by adopting three strategic focus areas namely Youth, Empowering Women & Children and Environmental Design Programmes.



Facilitating the realisation of the Social Cluster & Economic Cluster Meeting and the EU funding meeting in Pretoria. Mr Nyaniso Ngile (Acting Chief Director, Secretariat of Safety and Security) and Mr S. Isaacs (Director, Social Crime Prevention Centre).

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partnership with Media organisations such as P4 Radio, the Department of Cultural Affairs and Sports and the Western Cape Education Department. Cultural role models, such as Pieter Dirk-Uys are leading campaigns to educate learners and youth on racism and drugs;

- ▲ Facilitate the alignment of Local Government Integrated Development Plans (IDPs) through the development of Local Crime Prevention Strategies (LCPS) in line with the National Crime Prevention Strategy, lead by Municipalities through the establishment of CSFs.

MADAM, with the endorsement of the JCPS, collaborated with SAPS to secure European Union funding to align the further roll-out of social programming in support of the operational activities of the Criminal Justice Sector in the Western Cape.

Programme 2: Provincial Secretariat for Safety and Security

Approved Projects

Task Team	Project Name	Description	Reference No	Amount (R)
Social Upliftment, Health and Welfare	Moving towards Restorative Justice	The project aim is to implement diversion programmes in schools	33/2006 MAD3	91 480.00
Sports, Arts and Culture	Addressing the abuse of tik	The project aim is to reduce the abuse of tik and racism	66/2006 MAD10	100 000.00
Safety and Security	K53 Drivers Training	The objective of the project is to recruit 42 reservists.	71/2006 MAD11	19 740.00
Safety and Security	Anti Rape Summit	The aim of the project is to produce an integrated rape strategy	82/2006 MAD13	139 562.50
Sports, Arts and Culture	USSASA Netball Union	To create Bambanani youth ambassadors.	108/2006 MAD16	10 556.00
Economic Development	Recycling Storage and Craft Centre	The objective of the project is to fight poverty	76/2006 MAD12	17 636.00
Provincial Board	Admin Fee to Board	1.5% Fee to the Provincial Board		3 272.86
Sports, Arts and Culture	Outriggers for Good Foundation	To cultivate self-esteem, teamwork, discipline and physical and mental health	103/2005 MAD15	95 004.00
TOTAL				477 251.36

The MADAM Management Committee has successfully mobilised thirteen Provincial Departments. MADAM funding supported seven medium-term projects and initiated co-ordination and collaboration in the following strategic safety and security priority areas:

- ▲ Support the inter-agency strategy against substance abuse through the facilitation of a Provincial Substance Abuse Summit in collaboration with SAPS and the Criminal Justice Sector agencies;
- ▲ Facilitate the Provincial Anti-Rape Summit to implement the national strategies on reducing Violence against Women and Children including rape, in partnership with SAPS, NPA and Civil Society and Community Based Organisations; and
- ▲ Facilitate the alignment of local government IDPs through the development of Local Crime Prevention Strategies (LCPS) in line with the National Crime Prevention Strategy, lead by Municipalities through the establishment of community safety forums.

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Programme 2: Provincial Secretariat for Safety and Security

Transfer Payments

Name of Institution	Amount Transferred
General Projects	3 277 435
Learner Support	132 850
HOOC Provincial Board	467 799
Youth Leaders Against Crime	367 844
Safer Festive Season Campaign	4 527 150
Urban Renewal	162 000
Total	8 935 078

Output and Service Delivery Trends			Actual performance against Targets	
Sub-programme	Outputs	Output Performance Measures/ Service Delivery Indicators	Target	Actual
Social Crime Prevention	Implement social crime prevention projects and co-ordinate MADAM	Number of projects and MADAM meetings	150	206
		Project implementation	4	3
	Ensure the effective implementation of capacity-building projects	Number of HOOC projects, Youth Learner Camps and projects	30 10	33 12
		Number of Learner Support Officers	30	24
	Ensure the effective management of security projects	Equipped and trained Neighbourhood Watch members Neighbourhood Watch members deployed (SFS)	2000	2505
	Co-ordinate activities of the Urban Renewal Strategy	Number of areas	4	7
		Number of Cape Renewal Projects		40



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Sub-Programme 2.3: Community Liaison

This sub-programme was established in terms of the new macro organisational structure to mobilise communities and structurally support them in the fight against crime. This created the environment and structure to form an enabling relationship that strengthens the interface between the Department and communities. The Directorate aims to promote and improve community policing through community mobilisation, community police relations and the registration, institutionalisation and re-alignment of all anti-crime organisations with CPFs.

Programme 2: Provincial Secretariat for Safety and Security

Registration of Community Police Forums

Administering the re-registration and administration funding to CPFs (local level), Area Community Police Boards and the Provincial Community Police Board. The re-registration of these Forums and Boards is processed once they've conducted successful Annual General Meetings (AGMs) and their application for re-registration is accompanied by:

- ▲ A letter of application for re-registration;
- ▲ A copy of the Forum's/ Board's financial reports; and
- ▲ A copy of the minutes and attendance register of the AGM.

The minimum administration fee helps CPFs to administer and sustain themselves by paying for basic telephone bills, transport, venue bookings stationery etc.

The administration fee funded to CPFs is as follows:

- R 3,000 per local community police forum;
- ▲ R 10,000 per Area Community Police Board; and
- ▲ R 25,000 for Provincial Community Police Board.

For the financial year 2004/05 our records reflect the following number of CPFs:

- Provincial Community Police Board: x 1
- ▲ West Metropole Community Police Area Board: x 1 Area Board; 32 Community Police Forums and 5 Sub-forums.
- ▲ East Metropole Community Police Area Board: x 1 Area Board; 36 Community Police Forums and 5 Sub-forums.
- ▲ Boland Community Police Area Board: x 1; 70 Community Police Forums and 7 Sub-forums.
- ▲ Southern Cape Community Police Area Board: x 1 Area Board; 27 Community Police Forums and 7 Sub-forums.

Provincially we have:

- A Provincial Community Police Board;
- ▲ 4 Area Community Police Boards;
- ▲ 165 Community Police Forums; and
- ▲ 24 Sub-forums.

Of these CPFs, the Provincial Board, all four Area Boards and 120 local CPFs are registered. The remaining 51 CPFs did not comply with the criteria of submitting an application letter, proof of financial reports and proof of having conducted an AGM.

For this financial year we will be focusing on capacitating those CPFs who were not registered in the previous year and enabling them to comply for re-registration.

Annual General Meetings (AGMs) of Community Police Forums

The Directorate officiated at 156 AGMs of Community Police Forums, 4 AGMs of Area Boards and 1 AGM of the Provincial Board. During these AGMs; elected community officials accounted to member organisations and the community on the CPF's programmes, activities and financial reports. After the approval of these reports a new executive was elected.

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Programme 2: Provincial Secretariat for Safety and Security

Attendance of CPFs and Board Meetings

On a day-to-day and monthly basis, officials of the Department attend meetings of CPFs at local, Area and Provincial level. These meetings are attended to promote better relations between the police and communities and to continuously support community police forums in an advisory capacity on issues such as policies, running of the forum, projects and programmes.

During the financial year 2004/ 05, departmental officials managed to attend 256 CPF meetings, as follows:

Provincial Community Police Board:	6 meetings attended;
▲ Area Community Police Boards:	55 meetings attended;
▲ Community Police Forums:	180 meetings attended; and
▲ Sub-forums:	15 meetings attended.

Facilitate Conflict Resolutions

We have facilitated about 93 conflict resolutions and good relationship building between communities and the local police. Prominent areas of conflict mediated cover the following:

- ▲ Police station commissioner not working with local CPFs;
- ▲ CPF executive members not accounting to member organisations and the broader community;
- ▲ Organisations prevented from becoming members of community police forums; and
- ▲ Personality differences within CPFs.

Most of these conflicts were easily mediated and resolved and do not pose a serious threat to the existence and functioning of CPFs.

Capacity Building of Community Police Forums

The Department facilitated 120 capacity-building workshops on Community Police Forums throughout the Province. These workshops focused on:

- ▲ How to establish a CPF;
- ▲ How to conduct AGMs and elect office bearers;
- ▲ Development of safety plans;
- ▲ Registration of CPFs;
- ▲ CPF's relationship with other organisations; and
- ▲ Implementing projects.

These workshops assist local communities to govern CPFs more effectively and to be responsible and accountable in the implementation of projects and programmes. For the financial year 2005/06, we will continue with the workshops, focusing on those CPFs not covered during the previous year. This year we will also start implementing a new phase of capacity-building workshops, which will focus on:

- ▲ Human rights;
- ▲ The Criminal Justice System;
- ▲ Problem solving for CPFs; and
- ▲ Conflict resolution.

The curriculum is in line with building levels of social cohesion and social capital in communities.

part 2: programme performance

The CPF Uniform Constitution was officially adopted in November 2004 for implementation in 2005. At the official adoption, 1500 copies (English) were printed and distributed to CPFs. For the current year, the Department will print an additional 7000 copies, in the three official languages of the Province, viz. English, isiXhosa and Afrikaans. The Department will also focus on developing a training manual and workshops for CPFs on the Constitution, to ensure compliance when applying the constitution.

Programme 2: Provincial Secretariat for Safety and Security

Community Mobilisation

The Directorate was given the responsibility of effectively managing and co-ordinating the mobilisation of communities and participation in the fight against crime. The key outputs include:

- ▲ Organising public imbizos;
- ▲ Marketing and awareness of departmental programmes; and
- ▲ Co-ordinating the recruitment and deployment of Bamabanani volunteers and Neighbourhood Watches to various community and public events.

We recruited and deployed 4000 Bamabanani volunteers during the Safer Festive Season Programme of 2004/05 and an additional 840 Bamabanani volunteers during the Safer Easter Programme 2005, focusing in particular on Monitoring of Shebeens.

The focus for this financial year is on institutionalising volunteers into organised community anti-crime watch structures and re-aligning them with Community Police Forums. The institutionalisation and re-alignment will help the Department to create uniformity amongst all anti-crime structures in communities. The process of institutionalisation and re-alignment will include the participation of communities and local police through various discussion workshops in different policing areas throughout the Province.

The media was also used as a mobilisation tool to gain community participation in the fight against crime. Communication tools, such as pamphlets, were printed and distributed to make communities aware of the danger of drugs 'tik' in particular and gangsterism, in conjunction with the social crime prevention projects and the projects of the Social Cluster of the Office of the Premier. Awareness pamphlets covering the successes of joint participation between government and communities to bring down crime were also distributed. The electronic media was also utilised, particularly community radio stations, whereby opportunities were given to CPFs to share their best practices on air and learn from one another.

Various public imbizos were also organised that provided a platform for communities to air their views regarding policing matters. General departmental public meetings were organised at a local level and a few Presidential and Premier's public imbizos were held in communities such as Durbanville, Bonteheuwel, Phillippi, West Coast, Grabouw, Stellenbosch and Mossel Bay. The most common problems were identified as:

- ▲ Dangerous and bushy areas where people are raped and murdered;
- ▲ Too few youth programmes against drugs;
- ▲ Better police accommodations;
- ▲ The need for Xhosa-speaking police officials;
- ▲ Poor service delivery;
- ▲ Poor regulation of shebeens;
- ▲ The need for more learner support officers; and
- ▲ The killing of children in gangster crossfire.



part 2: programme performance

Programme 2: Provincial Secretariat for Safety and Security

In response to the issues raised the following actions were implemented:

- ▲ The MEC for Community Safety, during his visits to communities in February/March 2005, had several meetings with local councillors on environmental design to help address the problem of dangerous and bushy areas than are not properly lit.
- ▲ The Department has a project called 'Youth Leaders Against Crime' (YLAC) and the Chrysalis Youth Academy (CYA), which focus on life skills programmes for the youth. Added to this, the Department is also participating in the Social Cluster and is playing a leading role in the 'anti substance abuse/ tik' strategy. We've been responsible for the recruitment of Bambanani volunteers who were trained by the Social Cluster as community councillors to act as referrals in incidents of youths being affected by drugs 'tik' in particular;
- ▲ The problem of Xhosa-speaking police officials was raised with the SAPS and the matter is currently being addressed through the continuous employment of new recruits and redeployment of personnel;
- ▲ Poor police service delivery is being raised with SAPS on a continuous basis. This situation has improved through the change in police hours and shifts to be more visible during times when most crimes occur. Additional resources were allocated and transferred to areas where they are most needed according to crime patterns;
- ▲ The regulation of shebeens will be addressed through the current process of finalising the 'liquor bill'; and
- ▲ More police are being deployed to areas where we have major problems with gangs. The Department has facilitated various workshops with parents whose children were killed in gang crossfire. The workshops psychologically supported parents and enabled them to speak out and share their emotions with other parents. They also helped them to find solutions to deal with their issues and how they can become a sustainable support group for other parents within their communities.

Determining Police Priority Needs

Determining Police Priority Needs (PPNs) is a process followed by the Department to give an opportunity to communities via their CPFs to participate in determining the focus of policing in terms of strategy and operational implementation within their local community. For the financial year 2004/05, the Department managed to facilitate 161 communities in determining their PPNs. The PPN process enables communities to participate in the direction of projects through determining their police priorities.

Transfer Payments

Name of Institution	Amount Transferred
Registration of CPFs and Boards	425 000
PPN funding to CPFs	80 500
Hartebeeskraal Multi Purpose Centre	14 500
Ladismith CPF	5 000
Bridgeton CPF	5 000
Bongolethu CPF	5 000
Conville CPF	5 000
Da Gamaskop CPF	5 000
Kwanonqaba CPF	5 000
Albertinia CPF	5 000
Knysna CPF	5 000
Thembaletu CPF	5 000
Western Cape Community Police Board (Safety On Trains project)	1 785 000
East Metropole Community Police Board (Safer Festive Season)	4 402 100
East Metropole Community Police Board (Safer Easter Programme)	1 000 000
Total	7 752 100

part 2: programme performance

Output and Service Delivery Trends			Actual performance against Targets	
Output Performance Measures/ Service Delivery Indicators	Target			Actual
The number of CPFs and Boards registered.	5 x Boards 165 x CPFs			5 Boards 120 x CPFs.
The number of successful CPF AGMs officiated.	5 x Boards 189 x CPFs (AGMs)			5 x AGMs of Boards 156 x AGMs for CPFs.
The number of CPF meetings attended.	194 x meetings			61 x Board meetings 195 x CPF meetings.
	Facilitating Conflict Resolutions in different communities.	The number of successful conflict resolutions facilitated.		93 x conflict resolutions were facilitated in various communities.
	Facilitate, with CPFs, the establishment of their PPNs.	The number of successful PPNs facilitated.	PPNs with 165 CPFs.	161 CPFs were facilitated with their PPNs.
	Facilitate and co-ordinate capacity-building workshops with CPFs.	The number of capacity-building workshops facilitated.	60 x capacity-building workshops.	120 capacity-building workshops facilitated.
	Effective mobilisation of community participation against crime.	Public meetings organised. Mobilisation through electronic media. Bambanani volunteers deployed.	The number of public meetings organised. Effective utilisation of electronic media. The number and effective deployment of Bambanani volunteers.	55 x public imbizo meetings and reached 14,5 100 people. Distributed 2,805,000 flyers on festive season programme, and awareness of drugs and gangsterism. 3450 posters for public imbizos. Community radio talk shows to promote community police relations in West and East Metropole, Boland and Southern Cape.



part 2: programme performance

Programme 2: Provincial Secretariat for Safety and Security

Sub-programme 2.4: Monitoring and Evaluation

To institute greater civilian oversight on policing matters and ensure that human rights are respected.

Quality Assurance

The Policing Complaints Centre is responsible for monitoring investigations on service delivery complaints received by the policing agencies from members of the public.

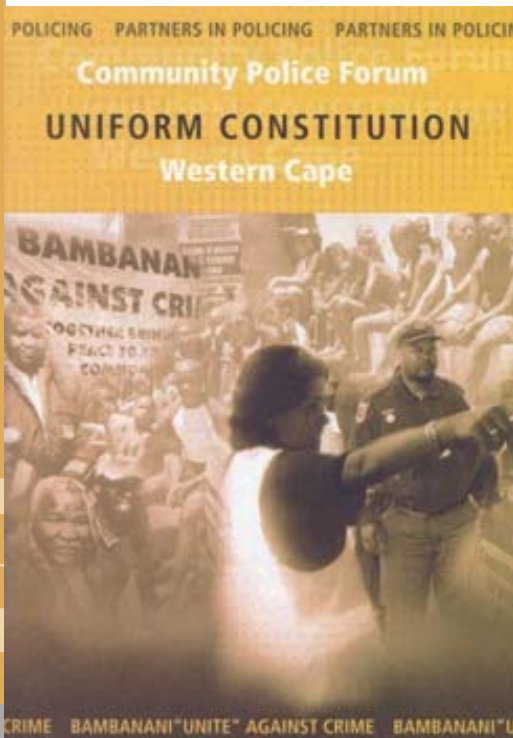
These complaints are sourced from the SAPS radio control centre, the service delivery poster campaign, the departmental complaints line, written complaints received by the Department and the Ministry of Community Safety, complaints lodged directly at police stations and complaints received and dealt with by the Independent Complaints Directorate (ICD).

For 2004/05, a total of 3719 complaints were lodged against SAPS. Of these, 278 were received via the SAPS Radio Control Centre, 197 via the Service Delivery Poster Campaign, 127 were received by the Department and the Ministry of Community Safety, 6 were received via the media, 1952 were lodged directly at police stations and 1159 were lodged at the ICD.

The number of complaints per category is depicted in the table below:

Category	2004/2005
Unprofessional Conduct	1888
Assault by SAPS members	233
SAPS members under the influence of alcohol	16
Search without a warrant	14
Criminal/Illegal activity	63
Non Service delivery	1505
Total	3719

Aggressive marketing of the Department's Policing Complaints Centre Number, 483 4332 saw the distribution of 15 000 key rings, 250 000 police service charter brochures, 6 000 leaflets, and the placement of service delivery posters at all police stations in the Province. The marketing and collation of complaints was also done at the National, Provincial and Departmental public meetings/imbizos and Safer Festive Season (2004/05) programme activities. This intervention resulted in a general increase of reported complaints towards the end of the financial year.

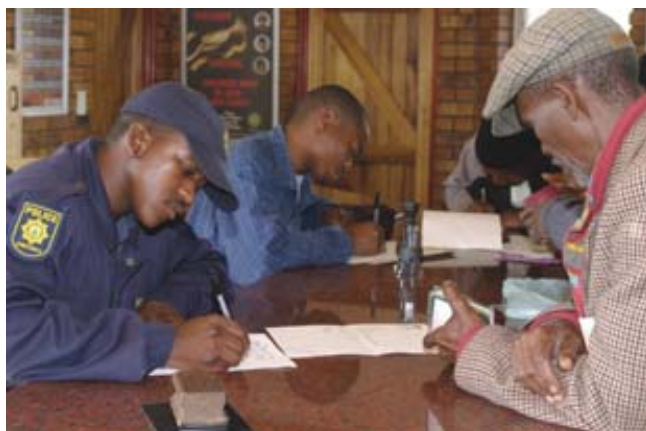


Development of the CPF Constitution

Community policing role players identified a need for a Uniform Constitution for Community Policing Forums in the Province. After a long consultative process that took approximately 18 months, the Directorate in conjunction with SAPS and the CPF Provincial Board completed the assignment. The Provincial Community Policing Board took a decision on the 30th of June 2004 that the Constitution would come into effect on the 1st July 2004. Thus the Constitution has retrospective effect as of the date of signing by the Minister. On the 8th December 2004, the Constitution was officially launched and signed by the Minister of Community Safety, the Provincial Commissioner of SAPS and the Chairperson of the Provincial Community Policing Board.

The adoption of the Uniform Constitution will ensure that certain standards, performance and principles are adhered to by all CPFs in the Province. This will enable the Department to monitor the CPFs according to a set of mutually acceptable criteria.

part 2: programme performance



In Loco Inspections

The in loco inspections of 60 police stations in the Western Cape involved completing a questionnaire. These inspections were generally unannounced.

In loco inspections assist the Department in identifying and addressing issues, such as equitable resource allocation, gender and racial distribution of SAPS members, docket load and management and community police relations.

Programme 2: Provincial Secretariat for Safety and Security

The National Monitoring and Evaluation tool was tested at two police stations, namely Nyanga and Mitchell's Plain. This National Monitoring tool is more elaborate than the tool utilised by the Department in that it takes three days to complete per station. A report was compiled regarding the outcome of the analysis.

Output and Service Delivery Trends			Actual performance against Targets	
Sub-programme	Outputs	Output Performance Measures/ Service Delivery Indicators	Target	Actual
	Promote equitable resource allocation within SAPS	Report issued to Minister	1	In process

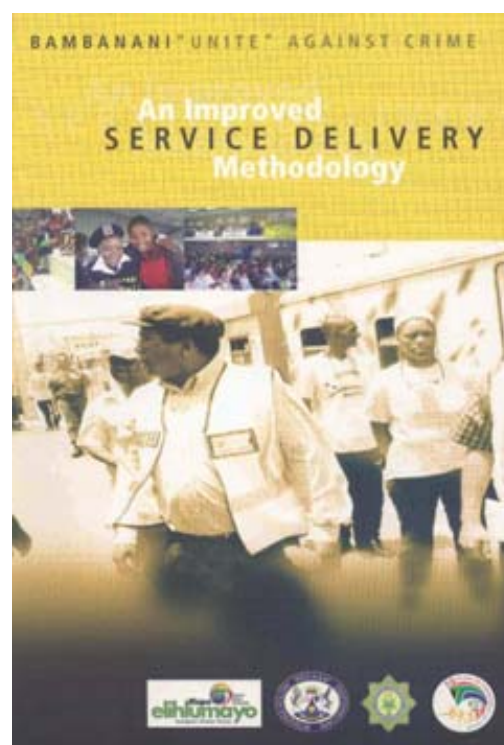
Sub-programme: 2.5 Safety Information and Research

The focus of this sub-programme is to conduct research into crime trends and policing issues in the Province and to disseminate the results to the relevant role players. The research projects inform the development of social crime prevention projects of the Department.

To fulfil the departmental mandate, i.e. civilian oversight over SAPS, the sub-programme Safety Information and Research conducted Exit Poll's bi-annually since 2001 (gauge SAPS service delivery at the Community Service Centre) with a view to improving effectiveness and efficiency in the Community Service Centres. In addition, Community Safety Audits have been conducted periodically, since 2003 predominantly at the priority police stations in the Province. The purpose of these audits is to provide baseline information on crime related issues, environmental design and community perception in a given area.

Among others, the External Perception of the Bambanani Against Crime research report led to the formation of a departmental programme, namely the Bambanani Safer Festive Season Programme for 2003/04, 2004/05, and Safer Easter Programme 2005. This programme will indeed continue in the 2005/06 festive season. Both the 2003/04 and 2004/05 SFS crime prevention projects were informed, amongst others, by the following research outcomes: the impact of shebeens on crime, serious violent crimes (i.e. murder and rape) trends at the priority stations, the crossfire killings project and others.

The outcome of the assessment and evaluation of HOOC project influenced the strategic direction and focus of this project. The assessment led to an improvement in the approach to creating awareness campaigns against the abuse of children in the Province.



part 2: programme performance

Programme 2: Provincial Secretariat for Safety and Security

The major activities of the sub-programme include:

Safety Information Management

Measurement of Service Delivery: Police Station Crime-Rating System

The South African Police Service is measured according to the following information/indicators

- ▲ Crime Statistics [1998 - 2003]
- ▲ Absenteeism (sick leave and unauthorised leave) [1998- 2003]
- ▲ Resources (human and vehicles) [1998 - 2004]
- ▲ Effectiveness of police (cases received, cases taken to court, cases otherwise closed [1998 - 2003]
- ▲ Service delivery rating per police station, based on Exit Polls [2001, 2002 and 2004]

This information is used for crime and resource profiling, crime pattern and resource analysis, police station rating, and so on.

Research Reports

The following research reports were compiled:

- Vigilantism
- Alcohol and Crime
- Exit Polls 2004
- Base data on the following areas:
 - ▲ Khayelitsha
 - ▲ Mitchell's Plain
 - ▲ Gugulethu
 - ▲ Brackenfell
 - ▲ Manenberg
 - ▲ The Valley and
 - ▲ Southern Suburbs

Safety Planning

The following research reports were compiled:

- Safer Festive Season Report 2004/2005
 - ▲ Safer Festive Season Internal Report 2004/2005
 - ▲ Crossfire killings project
 - ▲ Shebeen project
 - ▲ Murder trends at the priority stations
 - ▲ Rape trends at the priority stations
 - ▲ Review of the laws of child killings
 - ▲ Assessment of HOOC
 - ▲ Liquor legislation in the Western Cape - Impact on Shebeens
 - ▲ Extent of the establishment of Community Courts in the Western Cape



Output and Service Delivery Trends			Actual performance against Targets	
Sub-programme	Outputs	Output Performance Measures/ Service Delivery Indicators	Target	Actual
Safety Information and Research	Relevant information on crime and policing	Electronic database containing all crime statistics and effectiveness indicators for police stations	1138 stations 110 stations	Crime statistics updated to Oct 2003 (138 stations). Effectiveness indicators updated December 2004 (110 stations).
	Reliable management information on safety environment	Research results on Safety issues	8	14 reports

part 2: programme performance

Programme 3: Safety Training and Security Risk Management

Sub-programme 3.1: Programme Support

To ensure an effective and efficient programme.

Sub-Programme 3.2: Security Risk Management

To render security services for the Province.

Security Risk Management

Provincial Cabinet approved Resolution 113 of 2004 that the function relating to Security Risk Management be transferred from Provincial Administration Western Cape to the Department of Community Safety with effect from 1 July 2004. The component was officially transferred on 1 October 2004. A total of 103 staff members were transferred on the said date.

Safer Festive Season Campaign

By the time Security Risk Management was transferred to the Department of Community Safety, the Safer Festive Season campaign had already been planned. However, during the execution of the programme the component assisted with launching and closing the campaign and 34 crime prevention and mobilisation activities. Assistance provided ranged from access control at all events to providing guidance to neighbourhood watch volunteers regarding crowd control. In total, 20 members of staff provided assistance.

Upgrading of Electronic Access Control System

The existing electronic access control system in the Provincial Head Office buildings in the CBD of Cape Town was installed in 1999.

The original design was for 8 000 cardholders. During 2004/05 there were in excess of 11 000 cardholders throughout 19 buildings, 225 locks and over 40 000 events per day controlled from a centralised control room. In view of the larger number of cardholders it was necessary to upgrade the software enabling more versatility and quicker response times, as well as enabling Departments to manage their own cardholders.

Vaaldraai / Kromme Rhee Project

The Department of Agriculture (Elsenburg) experienced serious problems with shebeens, drug trafficking, and other criminal activities in the Vaaldraai and Kromme Rhee residential areas.

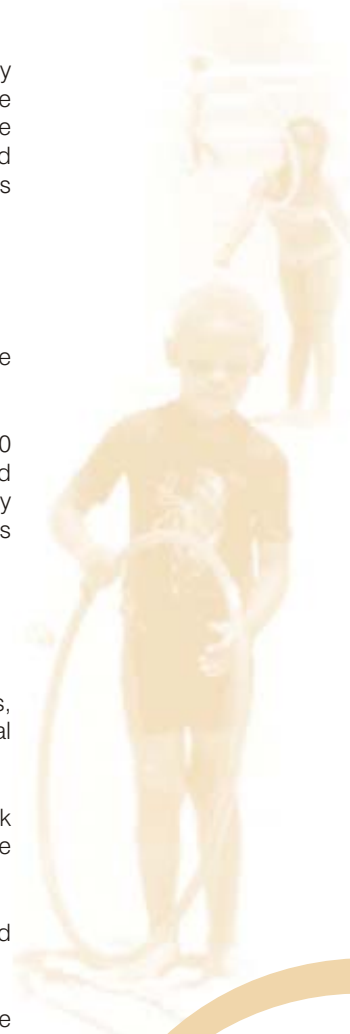
On request of the Head of Department of Agriculture, the Directorate Security Risk Management facilitated a project in conjunction with SAPS, the Department of Agriculture and the Directorate of Community Liaison to address these problems.

In the process, 15 persons were arrested and 33 shebeens operating in the area were closed down. This also led to a decline in the level of criminal activity.

An effective community forum was established to monitor the situation and report to the Department of Agriculture on a continuous basis.



*Douw Steyn
Chief Director:
Safety Training and
Security Risk
Management*



part 2: programme performance

Programme 3: Safety Training and Security Risk Management

Incident Investigations

Some successes were achieved with regard to incident investigations.

A case of theft and arson was investigated at Gene Louw Traffic Training College and culminated in arrests of perpetrators who were found guilty on several count of theft.

At Head-Office complexes, a spate of thefts occurred. This included CD-writers, laptops, cell phones and photocopy paper. Investigations resulted in the arrest of five suspects.

The Directorate Security Risk Management was requested to assist in many incidents of illegal land invasions and trespassers were evicted. Advice and assistance was provided in Worcester, Driftsands, Athlone, Khayelitsha, Tygerberg, Cape Town, Pinelands and Paarl.

Output and Service Delivery Trends			Actual performance against Targets	
Sub-programme	Outputs	Output Performance Measures/ Service Delivery Indicators	Target	Actual
Security Risk Management	Risk Assessments	Ensure compliance with relevant legislation	60	77
	Monitoring of Private Security Services	Quality of service delivery	80	122
	Continuous Monitoring (13 Head Office complexes)	Ensure efficient service delivery	Daily	Continuous
	Rendering of advice on specifications for tenders for private security services	Procuring of service in respect of relevant prescripts	On request	60
	Liaison Committee Meeting: Occupational Health and Safety	Equipped and trained personnel	11	11
	Revision of contingency plans (Head Office complexes)	Updated relevant information	18	18
	Access control system	Successful operational application	Ongoing	Ongoing

part 2: programme performance

Sub-programme 3.3: Safety Training and Development

The Directorate: Safety Training and Development has a vision to create a life-long learning culture as its contribution to a "Safer Home For All". The Directorate is committed to providing outcomes-based learning programmes to public safety and security agencies and community structures to improve professionalism and service delivery and to ensure community participation. This links directly to the aim of the Department, which is to ensure functional training and development of operational structures to assist the SA Police Service in fighting crime.

To promote the integrated approach of the National Departments of Labour and Education to link skills to qualifications, thus ensuring adherence to promoting the building of social capital. Various profile audits have been conducted to ensure effective and efficient training of community volunteers. Formal law enforcement training has also been adjusted to align with the integrated approach and will be linked to unit standards as of 2006 to ensure compliance. These developments directly relate to the thrusts of developing partnerships, informing communities and building social cohesion.

COMMUNITY TRAINING

Neighbourhood Watch Training

The project seeks to empower communities in their efforts to combat crime in their areas and to ensure visibility of safety officers. The project trains Neighbourhood Watch structures consisting of women, men and youth in the Presidential Priority Areas, the Urban Renewal Areas and Provincial priority stations.

Community members undergo a five-day training programme. This training covers subjects such as citizenry, conflict resolution, domestic violence and the national crime prevention strategy. This enables the volunteer to return to his/her environment with informed knowledge of the aspects contributing to a safer environment, as well as tools to promote social development. The Directorate: Safety Training and Development trained 869 new Neighbourhood Watch members, focusing mainly on the rural areas.

These members played an active role in the Department's Safer Festive Season Campaign 2004/05 and were very successful in reducing incidents of alcohol abuse, safety on trains, and violence on beaches. During this time there was a significant reduction in crime in the areas where they were deployed.

Farm Watch Training

This project aims to eradicate crime by educating rural and farming communities in safety measures, which will assist them to combat crime in their areas. The Department's strategy is to address three specific aspects:

- ▲ The lack of knowledge and access to information by the farm community;
- ▲ Social relations and citizen rights between employer and employee; and
- ▲ Alcohol abuse and domestic violence on farms.

Two hundred and seventy three (273) Farm Watch members from various farms in the following areas were recruited and trained:

- ▲ West Coast;
- ▲ Boland;
- ▲ Central Karoo; and
- ▲ Southern Cape areas.

After training, these Farm Watch members were all deployed in the Safer Farms Project during the festive season.

Programme 3: Safety Training and Security Risk Management



part 2: programme performance

Programme 3: Safety Training and Security Risk Management

Traffic Safety Volunteers

Given the shortage of manpower within the Traffic Law Enforcement division, the Directorate: Safety Training and Development started engaging with this division to train Traffic Safety Volunteers.

The volunteers support the traffic officers on the road by assisting them with checking licences, roadworthiness and so on. The objective of this project is to extend the capacity of Traffic Law Enforcement when needed by generating the force multiplying effect through visibility. Approximately 114 Traffic Safety Volunteers received training during 2004/05.

During the "Safer Festive Season" these volunteers worked hand in hand with the Law Enforcement division on the roads, which proved to be a successful partnership.



Project Chrysalis

Project Chrysalis was established in 2001 as a crime prevention project aimed solely at young men between the ages of 17 and 22, selected from high-risk areas within the Western Cape. Over time the project has become much more inclusive in that it now accepts women, and the programme continues to expand. Its objective is to train youths, retain both leader group and graduates for the benefit of society and to establish youth clubs in the most needed areas.

The training is a five-year programme in which participation in all phases is voluntary. Training takes place at the Chrysalis Academy in Tokai. The Academy reflects the demographics of the Province and ensures a 30% rural component and a 70% urban component. The areas targeted are:

Urban Renewal Areas:

- ▲ Mitchell's Plain
- ▲ Bonteheuwel
- ▲ Hanover Park
- ▲ Elsies River
- ▲ Philippi
- ▲ Manenberg
- ▲ Khayelitsha

Rural Areas:

- ▲ Overberg Region
- ▲ Southern Cape
- ▲ Beaufort West
- ▲ Laingsburg
- ▲ West Coast
- ▲ Vredendal
- ▲ Clanwilliam
- ▲ Saldanha

The Chrysalis Academy has launched thirteen Youth Clubs since May 2003. The clubs act as a support base where graduates and other youth, within communities, gather for assistance and group support. They are also utilised as platforms from which graduates initiate community school sporting projects, making use of the sports skills that they acquired at the Academy. In addressing the issues of social capital and social cohesion, the youth clubs collaborate with CPFs and other organisations within the communities to tackle areas of concern. The following areas have been targeted:

- ▲ Manenberg
- ▲ Strandfontein
- ▲ Atlantis
- ▲ Tafelsig
- ▲ Khayelitsha
- ▲ Nyanga
- ▲ Mitchell's Plain

- ▲ Bonteheuwel
- ▲ Hanover Park
- ▲ Elsies River
- ▲ George
- ▲ Knysna
- ▲ Oudtshoorn

part 2: programme performance

Programme 3: Safety Training and Security Risk Management

Statistical analysis of the Academy's graduates over the years is indicative of its success.

Achievements for 2004 by the graduates can be summarized as follows:

	2003/2004	2004/2005
No of graduates	410	586
No of women	53	96
Graduates who found employment	35%	72%
Graduates who acquired SPA and QC lifesaving certificates	33	21
Graduates who joined their local Neighbourhood Watches	19	30
Graduates who returned to school or undertook other educational opportunities	17	12
Graduates involved in youth work in their communities	97	150
Graduates who work for the School Sports Facilitation Programme	14	55

In keeping with the spirit, strategy of building networks and social cohesion, the students participated in the Bambanani Festive Season Campaign 2004/05, viz. the implementation of Youth Projects.

Committees for Peoples Peace and Safety

The aim of this project was to establish a project in Khayelitsha, Nyanga and Gugulethu based on the principles of dignity and fair justice. The project seeks to revive local structures at street level and to build a foundation for peace and development processes.

This initiative originated from the people of these areas who were concerned with the safety and underdevelopment in their areas. This was a pilot project and will at a later stage be replicated to other areas depending on its sustainability and success.

The project was launched in August 2003 and the Department provided the initial funding of R500 000.00. To date 180 volunteers have been trained from these areas and they graduated in June 2004. This year representatives of COPPS will join other community leaders on a twinning visit to Cuba to learn more about the Cuban citizenry model.



part 2: programme performance



Law Enforcement Training

After the amalgamation of the Gene Louw Traffic College and the Philippi College during 2002, joint courses for both Provincial Traffic Officers and Municipal Police Officers started at the beginning of 2003 and continued in 2004.

However, owing to the usage and occupancy patterns prevalent at the Philippi College, negotiations were started with the SAPS and the College was handed over to them for use as a Basic Training Provision Institution to train the increased allocation of recruits.

The training function of the Directorate then moved back to the Gene Louw Traffic College on 1 July 2004 to provide all facets of training presented at both the Philippi College and the Gene Louw Traffic College.

Quality Management and Assessment

Following the focus of the National Department of Education and the National Department of Labour to pursue an integrated approach to education and training, linking skills to a formally recognised qualification, all training within the Directorate had to be adjusted to become outcomes based. Training presented will be linked to recognition in the form of credits against unit standards as available on the National Qualifications Framework.

A process has been initiated to register the Directorate as a service provider through the Education Training Quality Assurance (ETQA) Body of the Poslec Sector Education Training Authority (Seta). To comply with the requirements, a Quality Management System was developed to regulate policies and procedures within the training environment. An assessment policy, an employment equity policy and a Work Place Skills Plan were developed to ensure adherence to the set requirements.

A process has also been initiated to ensure that community training such as neighbourhood watch, farm watch and traffic volunteer training will be recognised by SAQA (South African Qualifications Authority). Various workshops have been conducted to determine a neighbourhood watch profile to develop outcomes based material for training purposes.

Transfer Payments

Name of Institution	Amount Transferred
Chrysalis Academy	R 8 800 000
Committees for Peoples Peace and Safety	R 400 000

part 2: programme performance

Output and Service Delivery Trends			Actual performance against Targets	
Sub-programme	Outputs	Output Performance Measures/ Service Delivery Indicators	Target	Actual
Traffic and Municipal Police	Suitably trained and qualified traffic and municipal police members with high levels of integrity	Number of Traffic and Municipal Police members trained in Basic Training in terms of National Standards.		144
		Number of Municipal Police members supplied with Refresher Training in terms of the National Standards.	800	750
	Availability of additional well-trained volunteers to assist with law enforcement and crime prevention duties	Number of students trained at the Chrysalis Academy.		586
		Number of volunteers successfully participating in the Neighbourhood Watch project.		869
		Number of volunteers successfully participating in the Farm Watch project.		273
	Number of volunteers successfully participating in the Traffic Safety Volunteers project.		114	
	Number of volunteers successfully participating in the Committees for Peoples Peace and Safety project.		180	
			2 000	Total: 2 022



part 2: programme performance



Simon George
Chief Director:
Traffic Management

Programme 4: Traffic Management

To render traffic law enforcement services and conduct road safety education.

Sub Programme 4.1: Office Support

To ensure an effective and efficient Programme.

Sub-programme 4.2: Traffic Law Enforcement

The Directorate Traffic Law Enforcement is responsible for rendering traffic law enforcement services to enhance safety on our roads and to protect the road network through effective overload control. Its vision is to ensure a free flow of traffic in a safe and orderly manner for all road users and its mission is to manage an effective traffic law enforcement programme.

The Directorate is responsible for the management of twelve Traffic centres, nine Weighbridges and five Satellite traffic information centres and is operational 24 hours at most of the Traffic centres. The Directorate liaises with the following disciplines on traffic safety issues:

- ▲ Road Traffic Engineers;
- ▲ Road Traffic Educators;
- ▲ Road Traffic Law Enforcement Local Authorities;
- ▲ Logistical Support;
- ▲ SAPS;
- ▲ Communities; and
- ▲ Emergency Medical Services (EMS)

EQUIPMENT UTILISED

The following equipment is utilised to ensure the vision and mission of the Directorate:

- ▲ 344 Traffic Patrol vehicles;
- ▲ 52 Speed monitoring machines;
- ▲ 24 Intocsilyzers (Breathalysers);
- ▲ 85 Card Verification Devices (CVD);
- ▲ 103 Alcohol Screeners;
- ▲ 5 Law enforcement caravans; and
- ▲ 7 K78-trailers



Eight (8) traffic patrol vehicles were received from the National Department of Transport to address identified hazlocs and to improve our visible traffic policing strategy.

Impoundment Facilities were promulgated at N'dabeni in Cape Town for the impoundment of public transport vehicles under the NLTTA 22/2000.

part 2: programme performance

COMMUNITY-BASED PROJECTS

- ▲ Traffic safety programmes were implemented at 49 rural schools through the “Child in Traffic” educational programme in conjunction with the Directorate: Road Safety Management.
- ▲ At the Beaufort West Traffic Centre the Centre Manager initiated a programme in conjunction with the Department Social Services and the local community to address HIV / AIDS in the trucking industry.
- ▲ Traffic volunteers from the communities at Beaufort West, Leeu Gamka, Touws River, Caledon, Atlantis and Khayelitsha are involved at the satellite traffic information centres to address traffic safety.
- ▲ Traffic Centre Managers represent Traffic Law Enforcement on local Community Police Forums (CPF’s).
- ▲ Within the “Kanniedood” project, communities were involved in the “Kanniedood” marathon between Beaufort West and Laingsburg, to create road safety awareness on the so-called “road of death”.
- ▲ Traffic law enforcement officials from Worcester and Oudtshoorn were involved in the adjudication of the regional and provincial Driver of the Year competitions.
- ▲ During the festive season, as part of the Bambanani programme, the Directorate was involved with the process of arranging a delegation of 800 religious leaders and members from Cape Town to Beaufort-West for prayers on the N1 between Cape Town and Beaufort-West.

Programme 4: Traffic Management



Traffic Contravention System

This programme was implemented at all Traffic Centres and the Department is in the process of centralising the database for easy access to information on traffic contraventions.

Inter Provincial Interventions

To address cross border law enforcement interventions, three (3) joint operational roadblocks were planned and implemented between the Western Cape and Eastern Cape provinces. These operations were well planned and executed and definitely had a positive effect on vehicle and driver fitness. It also enhanced the relationships among the provincial law enforcement fraternities.

Ministers from the Provincial Departments: Transport and Public Works as well as Community Safety from the Western Cape and the Department of Transport and Safety Liaison from the Eastern Cape attended the activities.

part 2: programme performance



N2 Satellite Operation

Various problems were experienced on the N2 between Mew Way and Vanguard Drive, which impacted negatively on the safety of road users and the orderly flow of traffic. During November 2004, the Minister of Community Safety officially opened an operations centre. Integrated traffic law enforcement and educational programmes were implemented, which led to a reduction in the following:

- ▲ Stray animals;
- ▲ Criminal activities;
- ▲ Moving violations;
- ▲ Danger to pedestrians; and
- ▲ Vehicle breakdowns

A TV programme on activities at the Satellite was broadcast on "Special Assignment". This satellite operations centre has remained in operation to help stabilise the traffic situation. There has been a noticeable reduction in negative traffic incidents.

Output and Service Delivery Trends			Actual performance against Targets	
Sub-programme	Outputs	Output Performance Measures/ Service Delivery Indicators	Target	Actual
Traffic Law Enforcement Management: 24-hours	To adopt a multi-disciplinary approach in a co-ordinated and integrated manner.	Attend various meetings to discuss critical road safety issues.	12 Arrive Alive meetings 4 PRTMCC meetings	10 Arrive Alive meetings 4 PRTMCC meetings attended 18 Regional RTMCC meetings attended.
Pedestrian programme	Pedestrians are the most vulnerable road users and various policing programmes related to pedestrian offences were conducted.	Various policing projects were initiated on the N1, R300, N7 and N2 to address illegal squatting on the median and next to the freeways.	20 Regional RTMCC meetings To remove the illegal squatters to places of safety. Address alcohol consumption and prosecute offenders.	Nine (9) meetings were held between the various role players ▲ SAPS ▲ Dept. of Social Services and Poverty Alleviation.
Alcohol and drug programme	To make the consumption of alcohol and drugs by drivers and other road users totally unacceptable.	Various roadblocks were erected throughout the Province.	50 000 human-hours were planned for roadblocks.	41 312 human-hours were spent on roadblocks and 355 drivers were arrested for driving under the influence. 41 drivers were arrested for conveying drugs and other illegal substances.

part 2: programme performance

Output and Service Delivery Trends			Actual performance against Targets	
Sub-programme	Outputs	Output Performance Measures/ Service Delivery Indicators	Target	Actual
Speed monitoring programme	To make excessive and injudicious speeding an unacceptable behaviour by road users.	Various speed-monitoring programmes were implemented throughout the Province. Specifically identified programme managers were appointed to manage the speed programmes.	To achieve a situation in which 85% of motor vehicles are travelling within 10% in excess of the prescribed speed limits.	15 542 human-hours were utilised on speed monitoring and resulted in the prosecution of 32 729 drivers. Highest speed measured 197 k/h
Driver Fatigue Interventions	To understand the role of fatigue in road accidents and as a contributor to driver behaviour.	During the high traffic volume patterns on the N1 between Aberdeen and Cape Town compulsory stop interventions were planned and implemented.	To bring about a situation where drivers of public transport vehicles were compelled to stop and rest at 4 different stops.	8 350 Minibus taxis and buses were stopped and parked off at the compulsory stops during high traffic volume patterns.
Visibility programme	The objective of this programme is to enhance the visibility of vehicles and other road users on public roads.	The monitoring and evaluation of vehicles with defective lights and incorrect head light usage.	To ensure that 85% of all vehicles have no head light defects and 90% of vehicles switch on headlights as legally required.	Compliance rate as per CSIR monitoring and evaluation is 83.7% and 82%, respectively.
Moving violations and vehicle/driver fitness	Voluntary legal compliance with all road signs, signals and markings and rules of the road. Five (5) unmarked high speed vehicles.	To encourage road users to behave in a cautious and tolerant manner. To verify ownership and registration of vehicles with CVD transactions on NATIS.	To adopt a zero tolerance approach with respect to vehicle/driver fitness and moving violations.	164 783 summonses were issued 13 drivers were arrested for vehicle theft 213 other arrests were executed.
Seatbelt programme	To promote and enforce the compulsory wearing of seatbelts by all vehicle occupants.	To achieve a situation in which the compulsory seatbelt wearing for vehicle occupants is the norm.	Compliance rate of 85%	55% wearing rate on urban roads and 75% on rural roads were achieved.
Overload Control Management	To protect the road infrastructure and contribute to passenger and goods vehicle fitness.	To achieve a situation in which legal and safe loads become the norm.	16-hour operations at 9 weigh bridges for goods. 24-hour operations at 4 compulsory stops for passengers.	57 230 goods vehicles were weighed 13 420 were prosecuted.

Sub-programme 4.3: Road Safety Education

To conduct road safety education through increasing awareness amongst the general public about road safety issues, resulting in behavioural changes in drivers and pedestrians.

Arrive Alive

An Arrive Alive Launch was held on 4 December 2004 on the N2 highway and was attended by the Minister of Community Safety and road safety role players throughout the Province of the Western Cape. The Minister of Community Safety signed the "Pledge to Commit to Safer Roads". The Law Enforcement Operation plan for the Western Cape was handed over to the Minister.

part 2: programme performance



Road shows and outside broadcasts

Three outside radio broadcasts were held towards the end of March 2005 at the Langa and Nyanga taxi ranks, as well as at the long-distance bus rank of Joe Gqabi in Khayelitsha. The aim of these broadcasts was to raise the level of road safety awareness amongst pedestrians, passengers and drivers. Road safety brochures were handed out to the listeners and questions that were asked by the radio announcer were based on these handouts.

Following this, a road safety soccer tournament was again hosted at the Philippi East Soccer Stadium. The main objective of this event was to make pedestrians in this area aware of the dangers of crossing the R300 freeway on foot between Philippi East and Mandalay. Mike's Sport Shop assisted us by sponsoring soccer balls and jerseys. The Directorate Road Safety Management also had the opportunity of attending a pedestrian workshop organised by SANRAL.

SAIDI

The aim of the Southern African Institute of Driver Instructors (SAIDI) is to maintain a high standard of motor vehicle driver training. There are currently 285 driving schools registered with the institution, of which 18 are new schools. Three workshops (anti-hijacking, legislation, and K53) were undertaken during the year under review.



Scholar Patrol

There was ongoing contact between the Directorate Road Safety Management and the Legal Department to finalize the Provincial Scholar Patrol Insurance Policy. Meetings were undertaken with the local authorities to discuss the re-registration of all schools (cancellation of national scholar registration and the Provincial registration of all scholar patrols).

Driver of the Year competitions (DOTY)

In-house Driver of the Year competitions were held with various heavy vehicle industries. These companies selected their best drivers to participate at the regional competitions (Southern Cape, Metro and Boland). Winners in the respective categories (rigid, bus, articulated and rigid) participated at the Provincial Western Cape Competition. A ladies category was introduced for the first time. A Provincial team was selected to represent this Province at a National competition held in the North West Province. One of these drivers excelled and represented South Africa at an International Competition held in Croatia during November 2004. Liaison is currently in the process of discussing the inclusion of the Southern African Development Community Countries with the intention of staging a SADCC Competition to be held during the 2005/06 financial year.

part 2: programme performance

Reflective band campaign

Reflective bands are a successful intervention in reducing pedestrian casualties. Systems implemented in 2003 have been running quite successfully.

In 2004/05, the Cape Winelands District Municipality went into partnership with an NGO and undertook to identify schools in the Breede Valley rural area for distribution of reflective bands. The Directorate Road Safety Management successfully registered and continues to monitor the 17 participating schools (2721 learners), this being the first roll-out phase of the distribution of reflective bands in the Cape Winelands region. An awareness campaign was then held in Slanghoek on 5 November 2004, where the bands were distributed.

Monitoring of existing schools is done on a continuous basis. Positive feedback regarding the wearing rate is reflected on monitoring control forms received from schools.

The demand for and interest in reflective bands continues to grow.

Establishment of Forums and Community Projects

The need to roll out road safety educational community projects where there is a high rate of pedestrian casualties, was due to:

- ▲ Inability to judge speed and distance of approaching traffic in relation to own;
- ▲ Incorrect attitude or distorted perception;
- ▲ Lack of awareness of the hazards related to using busy roads;
- ▲ Lack of insight into the importance of visibility, especially in bad weather and dark hours of the day or night;
- ▲ Incorrect attitude towards the use of reflective material or light-coloured clothing;
- ▲ Inadequate knowledge of road rules, regulations and signs, as well as lack of necessary skills to cope in complex traffic situations.

Projects undertaken within the community were the:

- ▲ Road safety soccer tournament;
- ▲ Volley ball tournaments;
- ▲ Road safety youth day;
- ▲ Road safety school drama; and
- ▲ Learners licence school holiday projects.

The pedestrian fatality rate is extremely high in our Province, constituting 47% of all collisions in the Province. To combat this situation, a need existed to conduct intensive and rigorous pedestrian campaigns in these areas. Pedestrians are most at risk and vulnerable in the identified pedestrian hazardous locations in Landsdowne Road and the Eastern Metropole.

A skills assessment of the community structures was undertaken to determine ways and means of promoting road traffic safety. Officials of the Directorate Road Safety Management undertook the promotion of road safety with the assistance of community forums and NGOs.

Kanniedood marathon

Local athletes from Beaufort West/Laingsburg participated in the Kanniedood marathon, which was held on 20 November 2004 between Beaufort West and Laingsburg. As a direct result of the high number of accidents on the N1 between Beaufort West and Laingsburg, the main focus of the marathon was to promote road safety. Extensive media coverage was received, particularly from Radio KFM. The success of this marathon and the media coverage resulted in successful resolution of the problem.

Programme 4: Traffic Management



part 2: programme performance

Programme 4: Traffic Management

Communication

The aim of the Mass Marketing Programme was to provide road users with traffic safety information, which would empower them to make safe decisions on the road.

The information was disseminated in the following ways:

- ▲ **Electronic media:**
This medium reaches the widest audience. As there were a number of long weekends during which many people would travel, new radio adverts were produced in all three official languages and flighted on the five major commercial stations, as well as on 13 community radio stations.
- ▲ **Print media:**
A number of print advertisements in all three official languages were specially created to reach the target audiences of the various publications in which advertising space had been bought.
- ▲ **Billboards:**
Owing to budget constraints we were only able to rent one billboard (the one on Customs House). The message was changed twice during the year.
- ▲ **Support material:**
No new material was created, but a number of existing pamphlets were reprinted.

Upgrading of support material

The introduction of Outcomes Based Education by both the National and Provincial Education Departments, afforded us an opportunity to integrate road safety education in the Learning Areas especially life skills. The changes to the national curriculum statement allowed us more leverage to integrate road safety, including social science (geography) and history in which there are lessons that focus on the history of the wheel and transport and how they have affected various communities in terms of safety. In the phases of the curriculum, learning outcomes require a learner to have some knowledge of road safety rules.

Output and Service Delivery Trends			Actual performance against Targets	
Sub-programme	Outputs	Output Performance Measures/ Service Delivery Indicators	Target	Actual
SAIDI	To promote and maintain a high standard of motor vehicle driver training. To ensure a high professional status of the instructors of motor vehicle drivers.	Promote SAIDI through seminars, workshops, and educational material. Monthly SAIDI meetings to be held to ensure correct implementation of driver education within the driver training industry.	1 AGM Development of First Aid Kits as promotional items. Re-print of 10 000 road sign posters. 12 committee meetings 3 workshops	1 AGM 250 First Aid kits purchased. 10 000 road sign posters received. 12 meetings convened. 3 workshops held.
STEP	To train educators and those already in the field in the Integration of Road Safety Education into the new Outcomes Based Education System for the mainstream schools.	Workshops to be held for educators. Distribution of support material and printing of supplementary learning support material.	3000 educators and 15 000 learners. 50 000 posters 15 000 activity books 1 multi-media presentation for intermediate phase.	2880 educators and 14 400 learners. 50 000 posters 16 000 activity books 1 multi-media presentation for intermediate phase.

part 2: programme performance

Output and Service Delivery Trends			Actual performance against Targets	
Sub-programme	Outputs	Output Performance Measures/ Service Delivery Indicators	Target	Actual
Visibility Project	Reflective bands are a successful intervention in reducing pedestrian casualties. Systems implemented in 2003 have been running successfully.	The monitoring and evaluation of existing schools and registration of new schools. Production of new reflective bands.	130 schools to be monitored and evaluated. 30 new schools to be identified. 4 meetings with role players. Production of 40 000 reflective bands.	90 schools were monitored and evaluated. 17 new schools identified. 3 meetings held. 46 000 reflective bands produced.
Pedestrian Campaign	Pedestrians are most at risk and vulnerable in the identified hazardous locations in Landsdowne Road. There is a need to roll out educational campaigns in the schools in this area and its surrounds.	Identify number of community structures. Skills assessment. Design, printing, and distribution of posters.	Posters to be designed and printed.	20 000 posters were designed, printed and distributed.
Scholar Patrol	The scholar patrol programme involves various role players and is based on the need of learners to cross streets safely in the immediate vicinity of their schools.	Equipment, together with additional items, needs to be manufactured and supplied to schools as re-registration of schools will be undertaken during the 2005/06 financial year. Meetings to be held to discuss re-registration and insurance policy.	Competitions and open days will depend on requests from the various local authorities. Number of poles, stop boards and whistles depends on costs per unit.	2 competitions held 3 open days held. 600 poles, 600 stop boards and 1000 whistles distributed.

CAPITAL MAINTENANCE AND ASSET MANAGEMENT PLAN

Capital Maintenance

The Department of Public Works and Transport is responsible for all Scheduled Maintenance, whereas the day-to-day maintenance is the responsibility of the Department of Community Safety. This includes repairs/maintenance to official housing occupied by employees. An amount of R1, 4 million was allocated for day-to-day maintenance, of which R583, 206 was spent.

Asset Management Plan

All the departmental assets at Head Office are listed on the LOGIS system. The regional offices were phased onto the system during the financial year. A fully operational asset register will be compiled during 2005/06.