ITSHATA YOKUHANJISWA KWEENKONZO KWISEBE LOPHUHLISO LOLUNTU

UMBONO WETHU : Luluntu Oluphila ngokuzimela

INJONGO YETHU : Kukuqinisekisa ukunikezelwa kothotho nembumba yeenkonzo zophuhliso loluntu ezivuselela ezixhobisa abantu abahlelelekileyo, abasemngciphekweni kwakunye nabanezidingo ezizodwa

IMIGQALISELO YETHU : Eyona migqaliselo iphambili kaRhulumente weNtshona Koloni, eliyithobelayo eliSebe, injengokuba idwelisiwe ngezantsi apha:

Inkathalo | Isakhono | Ukuthabathela uxanduva | Isidima | Ukusebenza ngokwahlukileyo | Ukuphendula

SIKUXABISILE UKUFIKELELEKA

Yiyo ke le nto izakhiwo zethu zifikeleleka kubantu abakhubazekileyo

I-OFISI YOMMANDLA WEMETRO EKWIMPUMA

Idilesi: Kwikona yeSitalato iSteve Biko & neWalter Sisulu Drive
eKhayelitsha
7784

Umnxeba: 021 812 0909
I-email: Martha.Harris@westerncape.gov.za/ Esme.Esau@westerncape.gov.za

AMAXESHA OKUSEBENZA: ngoMvulo – ngoLwesihlanu 07:30 – 16:00

Iinkonzo Zononophelo Nokhuselo Lwabantwana	Kukuphakamisa intlalo-ntle yabantwana kwanokwakhiwa kubuqilima beentsapho noluntu ekuhlaleni ukuze kunonotshelwe ze kukhuselwe abantwana.
Unonophelo Neenkonzo Zenkxaso Kwiintsapho	Ngamalinge ajoliswe ekwakheni iintsapho eziluqilima.
Uthintelo Lolwaphulo-mthetho Nenkxaso	Kukunciphisa imiba enefuthe kulwaphulo-mthetho eluntwini kwanokunciphisa izinga lokuphinda koniwe ngokwenkonzo esebenzayo yoluleko kubo bonke abantwana, ulutsha nabantu abadala abasemngciphekweni.
Unonophelo Neenkonzo Kwiinkonde Neenkondekazi	Kukunonophela, ukuxhasa nokukhusela iinkonde neenkondekazi ingakumbi ezo zihlelelekileyo nezisemngciphekweni kwiindawo zokuhlala.
Ukusetyenziswa Gwenxa Kweziyobisi, Uthintelo Nokubuyiselwa Kwizimo	Kukunikezela uthotho lweenkonzo ezihlanganyelweyo zokuthintela ukusetyenziswa gwenxa kweziyobisi, unyango nokubuyiselwa kwisimo sesiqhelo.
Uphuhliso Lolutsha	Kukunikezela isikhokelo seenkonzo eziphakamisa iindlela ezingumzekelo zokuphila nokuziphatha kwanokuba ngummi ongumzekelo.
Uhlangulo Loluntu Kwiinzima	Kukunikezela isikhokelo sokufikeleleka ngokukhawuleza kweenkonzo zohlangulo kwiimeko zeentsizi kwabo bathe bachatshazelwa ziinzima neentlekele.
Ukuxhotyiswa Kwamaqumrhu Ngezakhono Nenkxaso	Kukunikezela iinkonzo zokuxhotyiswa kwamaqumrhu ngezakhono zokusebenza nenkxaso kwimibutho enganenze ngeniso ethe yachongwa kwakunye nemibutho yoluntu ekuhlaleni.

Iinkcukacha zoqhakamshelwano zeSebe, iinkalo zeenkonzo kwakunye neShedyuli Yemigangatho Yeenkonzo ziyafumaneka apha: westerncape.gov.za/dept/social-development

Uxanduva lwethu kuwe

- Kukuhlala sithe qwa futhi sisebenza ngentobeko.
- Kukubonisana nawe ngezidingo zakho nokweenkonzo.
- Kukunikezela iinkonzo ezichanekileyo nezisemgangathweni.
- Kukuphendula ngendlela evulelekileyo kwisicelo sakho seenkcukacha.
- Kukusebenzela ukunikezela iinkonzo ezilifaneleyo ixabiso lazo.
- Kukusebenza ngeenkcukacha zakho ngeyona ndlela iyimfihlo.
- Kukulungisa apho iinkonzo ezithe zaphelelwa lixesha.
- Siyithiyile impatho-mbi, ukusebenzisa gwenxa, ubuqhophololo nokungaziphathi ngendlela.
- Kukuphendula kuyo yonke imibuzo ngokwale nombolo yomnxeba isimahla ingu-0800 220 250 kwisithuba seentsuku ezilishumi apho kudingeka ukuba umbuzo lowo udluliselwe kwabo bafanelwe kukuza nempendulo.

Uxanduva lwakho kuthi

- Kukunikezela ingxelo ngempatho-mbi kubantwana, amanina, kwiinkonde neenkondekazi kwanakubantu abaphila nokukhubazeka, ndawonye nobuqhophololo nokungaziphathi ngendlela kubasebenzi.
- Kukuthobeka, ukuziphatha nokuba nentlonipho.
- Kukusinika iinkcukacha ezipheleleyo nezichanekileyo kunye/okanye nawaphi na amaxwebhu anokuthi adingeke.
- Kukunyaniseka kwiingxoxo zakho nathi.
- Kukufikeleleka ze ufune ukuthabatha inxaxheba kwiinkqubo zentsebenziswano ekuvunyelwene ngazo.
- Kukunikezela izimvo ngamacebo okuphuculwa kwenkqubo yokuhanjiswa kweenkonzo.

IZIMVO ZAKHO ZIBALULEKILE KUTHI:

Uyamenywa ke ngoko ukuba uthumele kuthi iimbono, izincomo, nayiphi na imibuzo kunye/okanye nezigxeko ezakhayo ongabe unazo:

- Usebenzise iinkcukacha zoqhakamshelwano ezidweliswe ngentla apha.
- Okanye ke ungazifaka nakwiibhokisi zeembono ezifumaneka kwii-ofisi zethu.
- Sizinikele ekuphenduleni yonke imibuzo/izikhalazo ezibhalwe phantsi kwisithuba seeyure ezingama-48.
- Ukuba sithi singabi nakho ukuyiphendula imibuzo yakho ebhalwe phantsi ngoko nangoko, siya kukunika igama lalowo uya kudluliselwa kuye umbuzo lowo ze sikunike nentlekelelo yokuba ungayilinda nini na impendulo.

INDLELA YOKUFAKA ISIKHALAZO:

- Tyelela okanye uqhakamshelane neyona ofisi yethu ikufutshane nawe ze uncokole negosa lononophelo lwabaxhamli.
- Tsalela inombolo yethu engahlawulelwayo 0800 220 250.
- Siya kukunika inombolo yoko ukuba uthi usitsalele kule nombolo ingahlawulelwayo ngenjongo yokulandelela nawuphi na umba othi uphakanyiswe kuthi.
- Okanye ke usithumelele i-email kule dilesi SD.CustomerCare@westerncape.gov.za .

ISINIKEZELO ESISUKA KUSOMAQHUZU:

Mna, Sharna Fernandez, ndinikela iSebe Lophuhliso Loluntu ekuthobeleni le Tshata Yokuhanjiswa Kweenkonzo ngokwemigaqo Yemimiselo Yokuhanjiswa Kweenkonzo ka-2016, Isigaba III, amacandelo 36(f) no-37.

Nksk. S. Fernandez
UMPhathiswa wePhondo: UPhuhliso loLuntu
Februwari 2022

URhulumente weNtshona Koloni
NGOWAKHO
UPhuhliso loLuntu

ITSHATA YOKUHANJISWA KWEENKONZO KWISEBE LOPHUHLISO LOLUNTU

UMBONO WETHU : Luluntu Oluphila ngokuzimela

INJONGO YETHU : Kukuqinisekisa ukunikezelwa kothotho nembumba yeenkonzo zophuhliso loluntu ezivuselela ezixhobisa abantu abahlelelekileyo, abasemngciphekweni kwakunye nabanezidingo ezizodwa

IMIGQALISELO YETHU : Eyona migqaliselo iphambili kaRhulumente weNtshona Koloni, eliyithobelayo eliSebe, injengokuba idwelisiwe ngezantsi apha:

Inkathalo · Isakhono · Ukuthabathela uxanduva · Isidima · Ukusebenza ngokwahlukileyo · Ukuphendula

SIKUXABISILE UKUFIKELELEKA

Yiyo ke le nto izakhiwo zethu zifikeleleka kubantu abakhubazekileyo

I-OFISI YOMMANDLA WEMETRO EKUMAZANTSI

Idilesi: kwa-41 eRosmead Avenue
eWynberg
7800

Umnxeba: 021 763 6209
I-email: Quinton.Arendse@westerncape.gov.za/
Shanna.Jacobs@westerncape.gov.za/
DSDMetroSouth@westerncape.gov.za

AMAXESHA OKUSEBENZA: ngoMvulo – ngoLwesihlanu 07:30 – 16:00

Iinkonzo Zononophelo Nokhuselo Lwabantwana	Kukuphakamisa intlalo-ntle yabantwana kwanokwakhiwa kubuqilima beentsapho noluntu ekuhlaleni ukuze kunonotshelwe ze kukhuselwe abantwana.
Unonophelo Neenkonzo Zenkxaso Kwiintsapho	Ngamalinge ajoliswe ekwakheni iintsapho eziluqilima.
Uthintelo Lolwaphulo-mthetho Nenkxaso	Kukunciphisa imiba enefuthe kulwaphulo-mthetho eluntwini kwanokunciphisa izinga lokuphinda koniwe ngokwenkonzo esebenzayo yoluleko kubo bonke abantwana, ulutsha nabantu abadala abasemngciphekweni.
Unonophelo Neenkonzo Kwiinkonde Neenkondekazi	Kukunonophela, ukuxhasa nokukhusela iinkonde neenkondekazi ingakumbi ezo zihlelelekileyo nezisemngciphekweni kwiindawo zokuhlala.
Ukusetyenziswa Gwenxa Kweziyobisi, Uthintelo Nokubuyiselwa Kwizimo	Kukunikezela uthotho lweenkonzo ezihlanganyelweyo zokuthintela ukusetyenziswa gwenxa kweziyobisi, unyango nokubuyiselwa kwisimo sesiqhelo.
Uphuhliso Lolutsha	Kukunikezela isikhokelo seenkonzo eziphakamisa iindlela ezingumzekelo zokuphila nokuziphatha kwanokuba ngummi ongumzekelo.
Uhlangulo Loluntu Kwiinzima	Kukunikezela isikhokelo sokufikeleleka ngokukhawuleza kweenkonzo zohlangulo kwiimeko zeentsizi kwabo bathe bachatshazelwa ziinzima neentlekele.
Ukuxhotyiswa Kwamaqumrhu Ngezakhono Nenkxaso	Kukunikezela iinkonzo zokuxhotyiswa kwamaqumrhu ngezakhono zokusebenza nenkxaso kwimibutho engananze ngeniso ethe yachongwa kwakunye nemibutho yoluntu ekuhlaleni.

Iinkcukacha zoqhakamshelwano zeSebe, iinkalo zeenkonzo kwakunye neShedyuli Yemigangatho Yeenkonzo ziyafumaneka apha: westerncape.gov.za/dept/social-development

Uxanduva lwethu kuwe

- Kukuhlala sithe qwa futhi sisebenza ngentobeko.
- Kukubonisana nawe ngezidingo zakho nokweenkonzo.
- Kukunikezela iinkonzo ezichanekileyo nezisemgangathweni.
- Kukuphendula ngendlela evulelekileyo kwisicelo sakho seenkcukacha.
- Kukusebenzela ukunikezela iinkonzo ezilifaneleyo ixabiso lazo.
- Kukusebenza ngeenkcukacha zakho ngeyona ndlela iyimfihlo.
- Kukulungisa apho iinkonzo ezithe zaphelelwa lixesha.
- Siyithiyile impatho-mbi, ukusebenzisa gwenxa, ubuqhopholololo nokungaziphathi ngendlela.
- Kukuphendula kuyo yonke imibuzo ngokwale nombolo yomnxeba isimahla ingu-0800 220 250 kwisithuba seentsuku ezilishumi apho kudingeka ukuba umbuzo lowo udluliselwe kwabo bafanelwe kukuza nempendulo.

Uxanduva lwakho kuthi

- Kukunikezela ingxelo ngempatho-mbi kubantwana, amanina, kwiinkonde neenkondekazi kwanakubantu abaphila nokukhubazeka, ndawonye nobuqhophololo nokungaziphathi ngendlela kubasebenzi.
- Kukuthobeka, ukuziphatha nokuba nentlonipho.
- Kukusinika iinkcukacha ezipheleleyo nezichanekileyo kunye/okanye nawaphi na amaxwebhu anokuthi adingeke.
- Kukunyaniseka kwiingxoxo zakho nathi.
- Kukufikeleleka ze ufune ukuthabatha inxaxheba kwiinkqubo zentsebenziswano ekuvunyelwene ngazo.
- Kukunikezela izimvo ngamacebo okuphuculwa kwenkqubo yokuhanjiswa kweenkonzo.

IZIMVO ZAKHO ZIBALULEKILE KUTHI:

Uyamenywa ke ngoko ukuba uthumele kuthi iimbono, izincomo, nayiphi na imibuzo kunye/okanye nezigxeko ezakhayo ongabe unazo:

- Usebenzise iinkcukacha zoqhakamshelwano ezidweliswe ngentla apha.
- Okanye ke ungazifaka nakwiibhokisi zeembono ezifumaneka kwii-ofisi zethu.
- Sizinikele ekuphenduleni yonke imibuzo/izikhalazo ezibhalwe phantsi kwisithuba seeyure ezingama-48.
- Ukuba sithi singabi nakho ukuyiphendula imibuzo yakho ebhalwe phantsi ngoko nangoko, siya kukunika igama lalowo uya kudluliselwa kuye umbuzo lowo ze sikunike nentelekelelo yokuba ungayilinda nini na impendulo.

INDLELA YOKUFAKA ISIKHALAZO:

- Tyelela okanye uqhakamshelane neyona ofisi yethu ikufutshane nawe ze uncokole negosa lononophelo lwabaxhamli.
- Tsalela inombolo yethu engahlawulelwayo 0800 220 250.
- Siya kukunika inombolo yoko ukuba uthi usitsalele kule nombolo ingahlawulelwayo ngenjongo yokulandelela nawuphi na umba othi uphakanyiswe kuthi.
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ISINIKEZELO ESISUKA KUSOMAQHUZU:

Mna, Sharna Fernandez, ndinikela iSebe Lophuhliso Loluntu ekuthobeleni le Tshata Yokuhanjiswa Kweenkonzo ngokwemigaqo Yemimiselo Yokuhanjiswa Kweenkonzo ka-2016, Isigaba III, amacandelo 36(f) no-37.

Nksk. S. Fernandez
UMPhathiswa wePhondo: UPhuhliso loLuntu
Februwari 2022

URhulumente weNtshona Koloni
NGOWAKHO
UPhuhliso loLuntu

ITSHATA YOKUHANJISWA KWEENKONZO KWISEBE LOPHUHLISO LOLUNTU

UMBONO WETHU : Luluntu Oluphila ngokuzimela

INJONGO YETHU : Kukuqinisekisa ukunikezelwa kothotho nembumba yeenkonzo zophuhliso loluntu ezivuselela ezixhobisa abantu abahlelelekileyo, abasemngciphekweni kwakunye nabanezidingo ezizodwa

IMIGQALISELO YETHU : Eyona migqaliselo iphambili kaRhulumente weNtshona Koloni, eliyithobelayo eliSebe, injengokuba idwelisiwe ngezantsi apha:

Inkathalo | Isakhono | Ukuthabathela uxanduva | Isidima | Ukusebenza ngokwahlukileyo | Ukuphendula

SIKUXABISILE UKUFIKELELEKA

Yiyo ke le nto izakhiwo zethu zifikeleleka kubantu abakhubazekileyo

I-OFISI YOMMANDLA WONXWEME OLUKWINTSHONA

Idilesi: Kwikona yeZitalato iProcess neMark
eVredenburg
7380

Umnxeba: 022 713 2272
I-email: Willem.duToit@westerncape.gov.za/
Janice.Mahoney@westerncape.gov.za

AMAXESHA OKUSEBENZA: ngoMvulo – ngoLwesihlanu 07:30 – 16:00

Iinkonzo Zononophelo Nokhuselo Lwabantwana	Kukuphakamisa intlalo-ntle yabantwana kwanokwakhiwa kubuqilima beentsapho noluntu ekuhlaleni ukuze kunonotshelwe ze kukhuselwe abantwana.
Unonophelo Neenkonzo Zenkxaso Kwiintsapho	Ngamalinge ajoliswe ekwakheni iintsapho eziluqilima.
Uthintelo Lolwaphulo-mthetho Nenkxaso	Kukunciphisa imiba enefuthe kulwaphulo-mthetho eluntwini kwanokunciphisa izinga lokuphinda koniwe ngokwenkonzo esebenzayo yoluleko kubo bonke abantwana, ulutsha nabantu abadala abasemngciphekweni.
Unonophelo Neenkonzo Kwiinkonde Neenkondekazi	Kukunonophela, ukuxhasa nokukhusela iinkonde neenkondekazi ingakumbi ezo zihlelelekileyo nezisemngciphekweni kwiindawo zokuhlala.
Ukusetyenziswa Gwenxa Kweziyobisi, Uthintelo Nokubuyiselwa Kwizimo	Kukunikezela uthotho lweenkonzo ezihlanganyelweyo zokuthintela ukusetyenziswa gwenxa kweziyobisi, unyango nokubuyiselwa kwisimo sesiqhelo.
Uphuhliso Lolutsha	Kukunikezela isikhokelo seenkonzo eziphakamisa iindlela ezingumzekelo zokuphila nokuziphatha kwanokuba ngummi ongumzekelo.
Uhlangulo Loluntu Kwiinzima	Kukunikezela isikhokelo sokufikeleleka ngokukhawuleza kweenkonzo zohlangulo kwiimeko zeentsizi kwabo bathe bachatshazelwa ziinzima neentlekele.
Ukuxhotyiswa Kwamaqumrhu Ngezakhono Nenkxaso	Kukunikezela iinkonzo zokuxhotyiswa kwamaqumrhu ngezakhono zokusebenza nenkxaso kwimibutho engananze ngeniso ethe yachongwa kwakunye nemibutho yoluntu ekuhlaleni.

Iinkcukacha zoqhakamshelwano zeSebe, iinkalo zeenkonzo kwakunye neShedyuli Yemigangatho Yeenkonzo ziyafumaneka apha: westerncape.gov.za/dept/social-development

Uxanduva lwethu kuwe

- Kukuhlala sithe qwa futhi sisebenza ngentobeko.
- Kukubonisana nawe ngezidingo zakho nokweenkonzo.
- Kukunikezela iinkonzo ezichanekileyo nezisemgangathweni.
- Kukuphendula ngendlela evulelekileyo kwisicelo sakho seenkcukacha.
- Kukusebenzela ukunikezela iinkonzo ezilifaneleyo ixabiso lazo.
- Kukusebenza ngeenkcukacha zakho ngeyona ndlela iyimfihlo.
- Kukulungisa apho iinkonzo ezithe zaphelelwa lixesha.
- Siyithiyile impatho-mbi, ukusebenzisa gwenxa, ubuqhophololo nokungaziphathi ngendlela.
- Kukuphendula kuyo yonke imibuzo ngokwale nombolo yomnxeba isimahla ingu-0800 220 250 kwisithuba seentsuku ezilishumi apho kudingeka ukuba umbuzo lowo udluliselwe kwabo bafanelwe kukuza nempendulo.

Uxanduva lwakho kuthi

- Kukunikezela ingxelo ngempatho-mbi kubantwana, amanina, kwiinkonde neenkondekazi kwanakubantu abaphila nokukhubazeka, ndawonye nobuqhophololo nokungaziphathi ngendlela kubasebenzi.
- Kukuthobeka, ukuziphatha nokuba nentlonipho.
- Kukusinika iinkcukacha ezipheleleyo nezichanekileyo kunye/okanye nawaphi na amaxwebhu anokuthi adingeke.
- Kukunyaniseka kwiingxoxo zakho nathi.
- Kukufikeleleka ze ufune ukuthabatha inxaxheba kwiinkqubo zentsebenziswano ekuvunyelwene ngazo.
- Kukunikezela izimvo ngamacebo okuphuculwa kwenkqubo yokuhanjiswa kweenkonzo.

IZIMVO ZAKHO ZIBALULEKILE KUTHI:

Uyamenywa ke ngoko ukuba uthumele kuthi iimbono, izincomo, nayiphi na imibuzo kunye/okanye nezigxeko ezakhayo ongabe unazo:

- Usebenzise iinkcukacha zoqhakamshelwano ezidweliswe ngentla apha.
- Okanye ke ungazifaka nakwiibhokisi zeembono ezifumaneka kwii-ofisi zethu.
- Sizinikele ekuphenduleni yonke imibuzo/izikhalazo ezibhalwe phantsi kwisithuba seeyure ezingama-48.
- Ukuba sithi singabi nakho ukuyiphendula imibuzo yakho ebhalwe phantsi ngoko nangoko, siya kukunika igama lalowo uya kudluliselwa kuye umbuzo lowo ze sikunike nentelekelelo yokuba ungayilinda nini na impendulo.

INDLELA YOKUFAKA ISIKHALAZO:

- Tyelela okanye uqhakamshelane neyona ofisi yethu ikufutshane nawe ze uncokole negosa lononophelo lwabaxhamli.
- Tsalela inombolo yethu engahlawulelwayo 0800 220 250.
- Siya kukunika inombolo yoko ukuba uthi usitsalele kule nombolo ingahlawulelwayo ngenjongo yokulandelela nawuphi na umba othi uphakanyiswe kuthi.
- Okanye ke usithumelele i-email kule dilesi SD.CustomerCare@westerncape.gov.za .

ISINIKEZELO ESISUKA KUSOMAQHUZU:

Mna, Sharna Fernandez, ndinikela iSebe Lophuhliso Loluntu ekuthobeleni le Tshata Yokuhanjiswa Kweenkonzo ngokwemigaqo Yemimiselo Yokuhanjiswa Kweenkonzo ka-2016, Isigaba III, amacandelo 36(f) no-37.

Nksk. S. Fernandez
UMPhathiswa wePhondo: UPhuhliso loLuntu
Februwari 2022

URhulumente weNtshona Koloni
NGOWAKHO
UPhuhliso loLuntu

ITSHATA YOKUHANJISWA KWEENKONZO KWISEBE LOPHUHLISO LOLUNTU

UMBONO WETHU : Luluntu Oluphila ngokuzimela

INJONGO YETHU : Kukuqinisekisa ukunikezelwa kothotho nembumba yeenkonzo zophuhliso loluntu ezivuselela ezixhobisa abantu abahlelelekileyo, abasemngciphekweni kwakunye nabanezidingo ezizodwa

IMIGQALISELO YETHU : Eyona migqaliselo iphambili kaRhulumente weNtshona Koloni, eliyithobelayo eliSebe, injengokuba idwelisiwe ngezantsi apha:

Inkathalo | Isakhono | Ukuthabathela uxanduva | Isidima | Ukusebenza ngokwahlukileyo | Ukuphendula

SIKUXABISILE UKUFIKELELEKA

Yiyo ke le nto izakhiwo zethu zifikeleleka kubantu abakhubazekileyo

I-OFISI YOMMANDLA WECAPE WINELANDS NE-OVERBERG

Idilesi: kwa-7 kwiSitalato iDurban
eWorcester
6850

Umnxeba: 023 348 814 2819
I-email: Dirk.Eland@westerncape.gov.za/
Elmarie.Sales@westerncape.gov.za

AMAXESHA OKUSEBENZA: ngoMvulo – ngoLwesihlanu 07:30 – 16:00

Iinkonzo Zononophelo Nokhuselo Lwabantwana	Kukuphakamisa intlalo-ntle yabantwana kwanokwakhiwa kubuqilima beentsapho noluntu ekuhlaleni ukuze kunonotshelwe ze kukhuselwe abantwana.
Unonophelo Neenkonzo Zenkxaso Kwiintsapho	Ngamalinge ajoliswe ekwakheni iintsapho eziluqilima.
Uthintelo Lolwaphulo-mthetho Nenkxaso	Kukunciphisa imiba enefuthe kulwaphulo-mthetho eluntwini kwanokunciphisa izinga lokuphinda koniwe ngokwenkonzo esebenzayo yoluleko kubo bonke abantwana, ulutsha nabantu abadala abasemngciphekweni.
Unonophelo Neenkonzo Kwiinkonde Neenkondekazi	Kukunonophela, ukuxhasa nokukhusela iinkonde neenkondekazi ingakumbi ezo zihlelelekileyo nezisemngciphekweni kwiindawo zokuhlala.
Ukusetyenziswa Gwenxa Kweziyobisi, Uthintelo Nokubuyiselwa Kwizimo	Kukunikezela uthotho lweenkonzo ezihlanganyelweyo zokuthintela ukusetyenziswa gwenxa kweziyobisi, unyango nokubuyiselwa kwisimo sesiqhelo.
Uphuhliso Lolutsha	Kukunikezela isikhokelo seenkonzo eziphakamisa iindlela ezingumzekelo zokuphila nokuziphatha kwanokuba ngummi ongumzekelo.
Uhlangulo Loluntu Kwiinzima	Kukunikezela isikhokelo sokufikeleleka ngokukhawuleza kweenkonzo zohlangulo kwiimeko zeentsizi kwabo bathe bachatshazelwa ziinzima neentlekele.
Ukuxhotyiswa Kwamaqumrhu Ngezakhono Nenkxaso	Kukunikezela iinkonzo zokuxhotyiswa kwamaqumrhu ngezakhono zokusebenza nenkxaso kwimibutho enganenze ngeniso ethe yachongwa kwakunye nemibutho yoluntu ekuhlaleni.

Iinkcukacha zoqhakamshelwano zeSebe, iinkalo zeenkonzo kwakunye neShedyuli Yemigangatho Yeenkonzo ziyafumaneka apha: westerncape.gov.za/dept/social-development

Uxanduva lwethu kuwe

- Kukuhlala sithe qwa futhi sisebenza ngentobeko.
- Kukubonisana nawe ngezidingo zakho nokweenkonzo.
- Kukunikezela iinkonzo ezichanekileyo nezisemgangathweni.
- Kukuphendula ngendlela evulelekileyo kwisicelo sakho seenkcukacha.
- Kukusebenzela ukunikezela iinkonzo ezilifaneleyo ixabiso lazo.
- Kukusebenza ngeenkcukacha zakho ngeyona ndlela iyimfihlo.
- Kukulungisa apho iinkonzo ezithe zaphelelwa lixesha.
- Siyithiyile impatho-mbi, ukusebenzisa gwenxa, ubuqhopholoIo nokungaziphathi ngendlela.
- Kukuphendula kuyo yonke imibuzo ngokwale nombolo yomnxeba isimahla ingu-0800 220 250 kwisithuba seentsuku ezilishumi apho kudingeka ukuba umbuzo lowo udluliselwe kwabo bafanelwe kukuza nempendulo.

Uxanduva lwakho kuthi

- Kukunikezela ingxelo ngempatho-mbi kubantwana, amanina, kwiinkonde neenkondekazi kwanakubantu abaphila nokukhubazeka, ndawonye nobuqhopholoIo nokungaziphathi ngendlela kubasebenzi.
- Kukuthobeka, ukuziphatha nokuba nentlonipho.
- Kukusinika iinkcukacha ezipheleleyo nezichanekileyo kunye/okanye nawaphi na amaxwebhu anokuthi adingeke.
- Kukunyaniseka kwiingxoxo zakho nathi.
- Kukufikeleleka ze ufune ukuthabatha inxaxheba kwiinkqubo zentsebenziswano ekuvunyelwene ngazo.
- Kukunikezela izimvo ngamacebo okuphuculwa kwenkqubo yokuhanjiswa kweenkonzo.

IZIMVO ZAKHO ZIBALULEKILE KUTHI:

Uyamenywa ke ngoko ukuba uthumele kuthi iimbono, izincomo, nayiphi na imibuzo kunye/okanye nezigxeko ezakhayo ongabe unazo:

- Usebenzise iinkcukacha zoqhakamshelwano ezidweliswe ngentla apha.
- Okanye ke ungazifaka nakwiibhokisi zeembono ezifumaneka kwii-ofisi zethu.
- Sizinikele ekuphenduleni yonke imibuzo/izikhalazo ezibhalwe phantsi kwisithuba seeyure ezingama-48.
- Ukuba sithi singabi nakho ukuyiphendula imibuzo yakho ebhalwe phantsi ngoko nangoko, siya kukunika igama lalowo uya kudluliselwa kuye umbuzo lowo ze sikunike nentelekelelo yokuba ungayilinda nini na impendulo.

INDLELA YOKUFAKA ISIKHALAZO:

- Tyelela okanye uqhakamshelane neyona ofisi yethu ikufutshane nawe ze uncokole negosa lononophelo lwabaxhamli.
- Tsalela inombolo yethu engahlawulelwayo 0800 220 250.
- Siya kukunika inombolo yoko ukuba uthi usitsalele kule nombolo ingahlawulelwayo ngenjongo yokulandelela nawuphi na umba othi uphakanyiswe kuthi.
- Okanye ke usithumelele i-email kule dilesi SD.CustomerCare@westerncape.gov.za .

ISINIKEZELO ESISUKA KUSOMAQHUZU:

Mna, Sharna Fernandez, ndinikela iSebe Lophuhliso Loluntu ekuthobeleni le Tshata Yokuhanjiswa Kweenkonzo ngokwemigaqo Yemimiselo Yokuhanjiswa Kweenkonzo ka-2016, Isigaba III, amacandelo 36(f) no-37.

Nksk. S. Fernandez
UMPhathiswa wePhondo: UPhuhliso loLuntu
Februwari 2022

URhulumente weNtshona Koloni
NGOWAKHO
UPhuhliso loLuntu

ITSHATA YOKUHANJISWA KWEENKONZO KWISEBE LOPHUHLISO LOLUNTU

UMBONO WETHU : Luluntu Oluphila ngokuzimela

INJONGO YETHU : Kukuqinisekisa ukunikezelwa kothotho nembumba yeenkonzo zophuhliso loluntu ezivuselela ezixhobisa abantu abahlelelekileyo, abasemngciphekweni kwakunye nabanezidingo ezizodwa

IMIGQALISELO YETHU : Eyona migqaliselo iphambili kaRhulumente weNtshona Koloni, eliyithobelayo eliSebe, injengokuba idwelisiwe ngezantsi apha:

Inkathalo | Isakhono | Ukuthabathela uxanduva | Isidima | Ukusebenza ngokwahlukileyo | Ukuphendula

SIKUXABISILE UKUFIKELELEKA

Yiyo ke le nto izakhiwo zethu zifikeleleka kubantu abakhubazekileyo

I-OFISI YOMMANDLA WE-EDEN-KAROO

Idilesi: Kwikona yezitalato iSt John's neYork
eGeorge
6530

Umnxeba: 044 814 1687
I-email: Marie.Hendricks@westerncape.gov.za/
Elene.Donson@westerncape.gov.za

AMAXESHA OKUSEBENZA: ngoMvulo – ngoLwesihlanu 07:30 – 16:00

Iinkonzo Zononophelo Nokhuselo Lwabantwana	Kukuphakamisa intlalo-ntle yabantwana kwanokwakhiwa kubuqilima beentsapho noluntu ekuhlaleni ukuze kunonotshelwe ze kukhuselwe abantwana.
Unonophelo Neenkonzo Zenkxaso Kwiintsapho	Ngamalinge ajoliswe ekwakheni iintsapho eziluqilima.
Uthintelo Lolwaphulo-mthetho Nenkxaso	Kukunciphisa imiba enefuthe kulwaphulo-mthetho eluntwini kwanokunciphisa izinga lokuphinda koniwe ngokwenkonzo esebenzayo yoluleko kubo bonke abantwana, ulutsha nabantu abadala abasemngciphekweni.
Unonophelo Neenkonzo Kwiinkonde Neenkondekazi	Kukunonophela, ukuxhasa nokukhusela iinkonde neenkondekazi ingakumbi ezo zihlelelekileyo nezisemngciphekweni kwiindawo zokuhlala.
Ukusetyenziswa Gwenxa Kweziyobisi, Uthintelo Nokubuyiselwa Kwizimo	Kukunikezela uthotho lweenkonzo ezihlanganyelweyo zokuthintela ukusetyenziswa gwenxa kweziyobisi, unyango nokubuyiselwa kwisimo sesiqhelo.
Uphuhliso Lolutsha	Kukunikezela isikhokelo seenkonzo eziphakamisa iindlela ezingumzekelo zokuphila nokuziphatha kwanokuba ngummi ongumzekelo.
Uhlangulo Loluntu Kwiinzima	Kukunikezela isikhokelo sokufikeleleka ngokukhawuleza kweenkonzo zohlangulo kwiimeko zeentsizi kwabo bathe bachatshazelwa ziinzima neentlekele.
Ukuxhotyiswa Kwamaqumrhu Ngezakhono Nenkxaso	Kukunikezela iinkonzo zokuxhotyiswa kwamaqumrhu ngezakhono zokusebenza nenkxaso kwimibutho engananze ngeniso ethe yachongwa kwakunye nemibutho yoluntu ekuhlaleni.

Iinkcukacha zoqhakamshelwano zeSebe, iinkalo zeenkonzo kwakunye neShedyuli Yemigangatho Yeenkonzo ziyafumaneka apha: westerncape.gov.za/dept/social-development

Uxanduva lwethu kuwe

- Kukuhlala sithe qwa futhi sisebenza ngentobeko.
- Kukubonisana nawe ngezidingo zakho nokweenkonzo.
- Kukunikezela iinkonzo ezichanekileyo nezisemgangathweni.
- Kukuphendula ngendlela evulelekileyo kwisicelo sakho seenkcukacha.
- Kukusebenzela ukunikezela iinkonzo ezilifaneleyo ixabiso lazo.
- Kukusebenza ngeenkcukacha zakho ngeyona ndlela iyimfihlo.
- Kukulungisa apho iinkonzo ezithe zaphelelwa lixesha.
- Siyithiyile impatho-mbi, ukusebenzisa gwenxa, ubuqhophololo nokungaziphathi ngendlela.
- Kukuphendula kuyo yonke imibuzo ngokwale nombolo yomnxeba isimahla ingu-0800 220 250 kwisithuba seentsuku ezilishumi apho kudingeka ukuba umbuzo lowo udluliselwe kwabo bafanelwe kukuza nempendulo.

Uxanduva lwakho kuthi

- Kukunikezela ingxelo ngempatho-mbi kubantwana, amanina, kwiinkonde neenkondekazi kwanakubantu abaphila nokukhubazeka, ndawonye nobuqhophololo nokungaziphathi ngendlela kubasebenzi.
- Kukuthobeka, ukuziphatha nokuba nentlonipho.
- Kukusinika iinkcukacha ezipheleleyo nezichanekileyo kunye/okanye nawaphi na amaxwebhu anokuthi adingeke.
- Kukunyaniseka kwiingxoxo zakho nathi.
- Kukufikeleleka ze ufune ukuthabatha inxaxheba kwiinkqubo zentsebenziswano ekuvunyelwene ngazo.
- Kukunikezela izimvo ngamacebo okuphuculwa kwenkqubo yokuhanjiswa kweenkonzo.

IZIMVO ZAKHO ZIBALULEKILE KUTHI:

Uyamenywa ke ngoko ukuba uthumele kuthi iimbono, izincomo, nayiphi na imibuzo kunye/okanye nezigxeko ezakhayo ongabe unazo:

- Usebenzise iinkcukacha zoqhakamshelwano ezidweliswe ngentla apha.
- Okanye ke ungazifaka nakwiibhokisi zeembono ezifumaneka kwii-ofisi zethu.
- Sizinikele ekuphenduleni yonke imibuzo/izikhalazo ezibhalwe phantsi kwisithuba seeyure ezingama-48.
- Ukuba sithi singabi nakho ukuyiphendula imibuzo yakho ebhalwe phantsi ngoko nangoko, siya kukunika igama lalowo uya kudluliselwa kuye umbuzo lowo ze sikunike nentelekelelo yokuba ungayilinda nini na impendulo.

INDLELA YOKUFAKA ISIKHALAZO:

- Tyelela okanye uqhakamshelane neyona ofisi yethu ikufutshane nawe ze uncokole negosa lononophelo lwabaxhamli.
- Tsalela inombolo yethu engahlawulelwayo 0800 220 250.
- Siya kukunika inombolo yoko ukuba uthi usitsalele kule nombolo ingahlawulelwayo ngenjongo yokulandelela nawuphi na umba othi uphakanyiswe kuthi.
- Okanye ke usithumelele i-email kule dilesi SD.CustomerCare@westerncape.gov.za .

ISINIKEZELO ESISUKA KUSOMAQHUZU:

Mna, Sharna Fernandez, ndinikela iSebe Lophuhliso Loluntu ekuthobeleni le Tshata Yokuhanjiswa Kweenkonzo ngokwemigaqo Yemimiselo Yokuhanjiswa Kweenkonzo ka-2016, Isigaba III, amacandelo 36(f) no-37.

Nksk. S. Fernandez
UMPhathiswa wePhondo: UPhuhliso loLuntu
Februwari 2022

URhulumente weNtshona Koloni
UPhuhliso loLuntu
NGOWAKHO

ITSHATA YOKUHANJISWA KWEENKONZO KWISEBE LOPHUHLISO LOLUNTU

UMBONO WETHU : Luluntu Oluphila ngokuzimela

INJONGO YETHU : Kukuqinisekisa ukunikezelwa kothotho nembumba yeenkonzo zophuhliso loluntu ezivuselela ezixhobisa abantu abahlelelekileyo, abasemngciphekweni kwakunye nabanezidingo ezizodwa

IMIGQALISELO YETHU : Eyona migqaliselo iphambili kaRhulumente weNtshona Koloni, eliyithobelayo eliSebe, injengokuba idwelisiwe ngezantsi apha:

Inkathalo · Isakhono · Ukuthabathela uxanduva · Isidima · Ukusebenza ngokwahlukileyo · Ukuphendula

SIKUXABISILE UKUFIKELELEKA

Yiyo ke le nto izakhiwo zethu zifikeleleka kubantu abakhubazekileyo

I-OFISI YOMMANDLA WEMETRO EKUMANTLA

Idilesi: kwa-18 kwiSitalato iGoulburn
eGoodwood
7460

Umnxeba: 021 483 7689/ 7673
I-email: Soraya.Abrahams@westerncape.gov.za/
Kuvashni.Crossland@westerncape.gov.za

AMAXESHA OKUSEBENZA: ngoMvulo – ngoLwesihlanu 07:30 – 16:00

Iinkonzo Zononophelo Nokhuselo Lwabantwana	Kukuphakamisa intlalo-ntle yabantwana kwanokwakhiwa kubuqilima beentsapho noluntu ekuhlaleni ukuze kunonotshelwe ze kukhuselwe abantwana.
Unonophelo Neenkonzo Zenkxaso Kwiintsapho	Ngamalinge ajoliswe ekwakheni iintsapho eziluqilima.
Uthintelo Lolwaphulo-mthetho Nenkxaso	Kukunciphisa imiba enefuthe kulwaphulo-mthetho eluntwini kwanokunciphisa izinga lokuphinda koniwe ngokwenkonzo esebenzayo yoluleko kubo bonke abantwana, ulutsha nabantu abadala abasemngciphekweni.
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Ukusetyenziswa Gwenxa Kweziyobisi, Uthintelo Nokubuyiselwa Kwizimo	Kukunikezela uthotho lweenkonzo ezihlanganyelweyo zokuthintela ukusetyenziswa gwenxa kweziyobisi, unyango nokubuyiselwa kwisimo sesiqhelo.
Uphuhliso Lolutsha	Kukunikezela isikhokelo seenkonzo eziphakamisa iindlela ezingumzekelo zokuphila nokuziphatha kwanokuba ngummi ongumzekelo.
Uhlangulo Loluntu Kwiinzima	Kukunikezela isikhokelo sokufikeleleka ngokukhawuleza kweenkonzo zohlangulo kwiimeko zeentsizi kwabo bathe bachatshazelwa ziinzima neentlekele.
Ukuxhotyiswa Kwamaqumrhu Ngezakhono Nenkxaso	Kukunikezela iinkonzo zokuxhotyiswa kwamaqumrhu ngezakhono zokusebenza nenkxaso kwimibutho engananze ngeniso ethe yachongwa kwakunye nemibutho yoluntu ekuhlaleni.

Iinkcukacha zoqhakamshelwano zeSebe, iinkalo zeenkonzo kwakunye neShedyuli Yemigangatho Yeenkonzo ziyafumaneka apha: westerncape.gov.za/dept/social-development

Uxanduva lwethu kuwe

- Kukuhlala sithe qwa futhi sisebenza ngentobeko.
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- Kukuphendula ngendlela evulelekileyo kwisicelo sakho seenkcukacha.
- Kukusebenzela ukunikezela iinkonzo ezilifaneleyo ixabiso lazo.
- Kukusebenza ngeenkcukacha zakho ngeyona ndlela iyimfihlo.
- Kukulungisa apho iinkonzo ezithe zaphelelwa lixesha.
- Siyithiyile impatho-mbi, ukusebenzisa gwenxa, ubuqhophololo nokungaziphathi ngendlela.
- Kukuphendula kuyo yonke imibuzo ngokwale nombolo yomnxeba isimahla ingu-0800 220 250 kwisithuba seentsuku ezilishumi apho kudingeka ukuba umbuzo lowo udluliselwe kwabo bafanelwe kukuza nempendulo.

Uxanduva lwakho kuthi

- Kukunikezela ingxelo ngempatho-mbi kubantwana, amanina, kwiinkonde neenkondekazi kwanakubantu abaphila nokukhubazeka, ndawonye nobuqhophololo nokungaziphathi ngendlela kubasebenzi.
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- Kukunyaniseka kwiingxoxo zakho nathi.
- Kukufikeleleka ze ufune ukuthabatha inxaxheba kwiinkqubo zentsebenziswano ekuvunyelwene ngazo.
- Kukunikezela izimvo ngamacebo okuphuculwa kwenkqubo yokuhanjiswa kweenkonzo.

IZIMVO ZAKHO ZIBALULEKILE KUTHI:

Uyamenywa ke ngoko ukuba uthumele kuthi iimbono, izincomo, nayiphi na imibuzo kunye/okanye nezigxeko ezakhayo ongabe unazo:

- Usebenzise iinkcukacha zoqhakamshelwano ezidweliswe ngentla apha.
- Okanye ke ungazifaka nakwiibhokisi zeembono ezifumaneka kwii-ofisi zethu.
- Sizinikele ekuphenduleni yonke imibuzo/izikhalazo ezibhalwe phantsi kwisithuba seeyure ezingama-48.
- Ukuba sithi singabi nakho ukuyiphendula imibuzo yakho ebhalwe phantsi ngoko nangoko, siya kukunika igama lalowo uya kudluliselwa kuye umbuzo lowo ze sikunike nentlekelelo yokuba ungayilinda nini na impendulo.

INDLELA YOKUFAKA ISIKHALAZO:

- Tyelela okanye uqhakamshelane neyona ofisi yethu ikufutshane nawe ze uncokole negosa lononophelo lwabaxhamli.
- Tsalela inombolo yethu engahlawulelwayo 0800 220 250.
- Siya kukunika inombolo yoko ukuba uthi usitsalele kule nombolo ingahlawulelwayo ngenjongo yokulandelela nawuphi na umba othi uphakanyiswe kuthi.
- Okanye ke usithumelele i-email kule dilesi SD.CustomerCare@westerncape.gov.za .

ISINIKEZELO ESISUKA KUSOMAQHUZU:

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Nksk. S. Fernandez
UMPhathiswa wePhondo: UPhuhliso loLuntu
Februwari 2022

URhulumente weNtshona Koloni
NGOWAKHO
UPhuhliso loLuntu