



27 July 2021

Dear Valued Customers

Transnet Port Terminals: Container Terminals Navis Customer Links Update

We are extremely delighted to inform you that the Navis customer links is now fully operational in all container terminals as of tonight, 27 July 2021. Customers can now login to pre-advise their containers.

The other customer-facing function, namely the EDI is not operational, however, mitigation plans are in place for business continuity. In addition, the ICT team will continue to finalise elements of the operational functions (Camco, radio network, SPARCS, dispatcher etc) in the Ngqura, Port Elizabeth and Cape Town Container Terminals. Further terminal updates will be provided as full functionality is restored.

Navis user credentials remain the same, however the new Navis customer links are: <http://41.162.72.195:9080/apex/cap.zul> and <http://41.162.72.195:9080/apex/apex.jnlp>

The interim business continuity plan communicated today for Pier 1 and 2 will be suspended with immediate effect. All transactions that have been captured on behalf of customers will remain on the system. Customers can start transacting on Navis immediately. We are cognisant that transporters are currently in the Terminals, these transporters will be serviced until the traffic has been cleared. From 06h00 tomorrow, 28 July 2021 all stakeholders are expected to fully utilise the Navis system (the only exception being Ngqura and Port Elizabeth Container Terminals who will communicate the transition to the Navis system shortly).

The export stack dates and import storage will be communicated by the terminals in due course from tomorrow morning. Berth plans will be communicated daily from tomorrow afternoon.

Transnet SOC Ltd	Kingsmead Office Park	P.O. Box 10124
Registration Number	Kensington Boulevard	Marine Parade, Durban
1990/000900/30	Stalwart Simelane Road	South Africa, 4056
	Durban	T +27 31 308 8223
	4000	

Directors: Dr PS Molefe (Chairperson) PPJ Derby* (Group Chief Executive) UN Fikelepi ME Letlape DC Matshoga Dr FS Mufamadi AP Ramabulana GT Ramphaka LL von Zeuner
NS Dlamini* (Group Chief Financial Officer)
*Executive

Interim Group Company Secretary: Ms S Bopape

www.transnet.net

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TRANSNET HAS A 'ZERO GIFTS' POLICY. NO EMPLOYEE IS ALLOWED TO ACCEPT GIFTS, FAVOURS OR BENEFITS

The Transnet emails are not operational yet. All terminals will continue to communicate via text/watsapp messages and communicated interim email addresses until further notice.

TPT can confirm that all storage charges have ceased with effect from 22 July 2021. TPT will continue granting these extensions on a 24hour notice basis.

Sent on behalf of the Managing Executives for the Durban Terminals and Cape Region, Container & Automotive